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# Computing and Mobile Devices CUACMD2014

Common Use Arrangement (CUA) buyers guide for agency staff who need to buy computing and mobile devices.

In accordance with Western Australian Procurement Rules, you can buy outside of this CUA and directly source from an <u>Australian Disability Enterprise (ADE)</u> or <u>Aboriginal Business</u>

The General Conditions of Contract (August 2012) apply to this CUA.

# **Metro**

This CUA is mandatory for the Perth metropolitan region and non-mandatory in the regions for public authorities.

This CUA is mandatory in the Perth Metropolitan Area for Department of Education (DoE) and schools. However, some products are not available due to existing contractual arrangements. Buyers should read the relevant categories in the Government Contract Directory: Education Edition to understand what is available to them; and access products, pricing and order forms via the DoE intranet site (not this website). In addition, to obtain support from DoE's ICT Customer Service Centre (CSC), schools need to buy products approved by DoE. Schools should contact their ICT Customer Relationship Manager with any queries.

Buying computer accessories is non-mandatory. Buyers may purchase these items through the CUA, or purchase them outside of the CUA providing that they adhere to Western Australian Procurement Rules, including open and effective competition.

# What's on offer?

# **Description and categories**

There are currently fifteen product types available under this CUA. Additional product types may be added over the term of the CUA as government requirements change.

Business grade devices Consumer grade devices Thin and Zero Client devices

Business grade devices	Consumer grade devices	Thin and Zero Client devices
<ul> <li>Desktop</li> <li>Notebook</li> <li>Chromebook</li> <li>Tablet/Phablet</li> <li>Hybrid</li> <li>Workstation</li> <li>Other</li> </ul>	<ul><li>Desktop</li><li>Notebook</li><li>Chromebook</li><li>Tablet/Phablet</li><li>Hybrid</li><li>Other</li></ul>	<ul><li>Thin Client</li><li>Zero Client</li></ul>

### **Business grade devices**

These devices are sometimes referred to as 'enterprise grade' devices, as they have characteristics such as durable chassis, long product lifecycles and remote access and diagnostics. Warranties can be extended beyond the default one-year period. The product types that apply to the business grade devices are as follows:

- Desktops
- Notebooks
- Chromebooks
- · Tablets and phablets
- Hybrids
- Workstations
- · Other.

### Consumer grade devices

By default, consumer grade devices do not have the enterprise level features discussed above. For this reason, they tend to be cheaper. The product types that apply to consumer grade devices are as follows:

- Desktops
- Notebooks
- Chromebooks
- Tablets and phablets
- Hybrids
- Other.

### Thin and Zero Client devices

Thin and Zero Clients are devices that cost much less than a traditional computing and mobile device. They have either very limited or no processing power, storage and memory. Despite this, they could be well suited to agencies that wish to move to a more virtualised environment in which servers provide the required processing power (rather than the device itself). The product types that apply are as follows:

- Thin Clients
- · Zero Clients.

#### Brands available

A total of 14 brands are currently available from the CUA:

- Acer
- Apple
- Asus

- CDM
- Dell
- Dell Wyse
- EDsys
- Hewlett-Packard (HP)
- Lenovo
- Lenovo VXL
- LG
- Microsoft
- Samsung
- Toshiba.

## **Computer accessories**

We recommend purchasing accessories from our CUA suppliers to ensure compatibility with CUA devices. The following items are available by sending quotes to qualified suppliers:

- Monitors
- Keyboard & Mouse combo's
- External webcams
- · External hard drives
- USB hubs
- Y cables
- Docking stations
- Notebook Batteries
- Notebook Battery Charging Packs (AC adapters)
- · Security locks
- Notebook Carry bags
- External Bluetooth (dongle)
- External speakers
- Memory sticks (USB)
- · Anti-theft solutions and software
- Blu-Ray players
- · Head phones
- Graphics Cards

For further information, please refer to the Glossary of Terms in <u>Supporting Information</u> of this document or speak to the <u>contract manager</u>

# Out of scope activity

- Ruggedized computing and mobile devices are out of scope of this CUA.
- Wearable devices (such as smart watches) are currently out of scope of the CUA.
- Tablets and phablets that are bundled with data plans are also out of scope.

# What are the buying rules?

# Keep in mind before you buy

Please confirm the internal agency buying rules within your organisation. Existing contracts will need to be fulfilled before you transition to this CUA.

### **Quote form**

There are monetary threshold buying rules that apply to this CUA. Thresholds below are GST inclusive.

Buyers are required to seek quotes from CUA suppliers according to the following buying rules:

Monetary threshold	Buying rule	
Up to \$500,000	Request written quotations from at least one contractor or the nominated dealers (use the CUA Quote Form)	
\$500,001 and above	Request written quotations from more than one contractor or the nominated dealers	

### **Policy requirements**

Buyers should be aware of the following requirements under Western Australian Procurement Rules and Treasurer's Instruction 820, and whether or not they are applicable to purchases from this CUA:

Requirement	Applicable to purchases made under this CUA?
their purchase, or any variation to any purchase under this CUA, on TendersWA.	No. Buyers do not need to publish details of their purchases on Tenders WA. Purchases are captured in the CUA's quarterly sales reports. The CUA is for the one-off supply of commodities under customer contracts so there are no term contracts to vary.
Buyers must record the purchase on the agency's contract register, as instructed within the buying agency's financial management manual.	No. Not required.
Buyers must submit a procurement plan, an evaluation report, a contract management plan or any variation to the State Tender Review Committee.	Yes, for all purchases \$5,000,000 above unless the Accountable Authority approves otherwise with Western Australian Procurement Rules.
Buyers must involve the Department of Finance	No, buyers do not need to involve the Department of Finance when purchasing from this CUA.
Buyers must obtain approval from an authorised officer of the Department of Finance to purchase through an alternative arrangement to this (mandatory) CUA.	Yes, at all values, if the location is in the Perth metropolitan region.  Please note that public authorities are not required to request advice or approval from the Department of Finance, regardless of value, when seeking an exemption from the minimum requirements of the Open and Effective Competition Policy and the use of mandatory Common Use Arrangements for a purchase from an ADE or an Aboriginal Business.

# **Exemption from using this CUA**

Government Procurement is responsible for processing and approving all requests from public authorities seeking exemption from using a mandatory CUA. Requests for an exemption are considered on a case-by-case basis and a requesting agency must be able to demonstrate that a business need cannot be adequately met by the relevant CUA.

Exemption requests should be directed to the Director of Common Use Arrangements or the <u>contract</u> <u>manager</u> in the first instance. Requests for exemption may be received by posted letter or email, but must be in writing and provide sufficient explanation and background to enable the request to be considered. The requesting officer should be the Accountable Authority or delegate of the agency.

For guidelines on what to include in an exemption request, please refer to <u>Making a purchase without</u> a <u>competitive process</u>

# **Sustainability**

# How does this CUA impact on people and planet?

This contract was developed in accordance with Western Australian Procurement Rules.

As part of the tender process, contractors on this arrangement have provided details of, and have been scored on, their corporate social and environmental responsibility, and the initiatives they have in place to support this.

Examples of initiatives include:

Contractor	Initiative
Acer Computer Australia	Acer has in place packing minimisation and reduction plans
CDM Australia Pty Ltd	CDM has initiated a recycling practice for all packaging provided with our hardware.
Dell Australia Pty Ltd	Dell has initiated an asset resale and recycling program
PAL Assembly Group Pty Ltd (EDsys)	EDsys sources components and product from leading manufactures with a view to reduce its environmental footprint. When purchasing it considers available options and select products with minimum EPEAT Bronze specifications and Silver or Gold when available. Edsys sources components in bulk packing where possible
JB Hi Fi	JB Hi-Fi actively promotes power and infiltration audits/consultations with our clients.
Moncrieff Technology Solutions Pty Ltd	Moncrieff provide appropriate training and advice to Moncrieff employees, contractors and customers to ensure that all applicable environmental issues, systems and responsibilities are understood and enforced.
Toshiba (Australia) Pty Ltd	Toshiba Group has developed Environmental Vision 2050, a corporate vision that envisages affluent lifestyles in harmony with the Earth as an ideal situation of mankind in 2050, and will work to realise this vision.

# Who are the contractors?

A panel of contractors for you to choose from.

Contractor	Available brands
Acer Computer Australia Pty Ltd (Acer Computer)	Acer
CDM Australia Pty Ltd	Asus, CDM, Dell, Hewlett-Packard, Lenovo, Lenovo VXL, LG, Microsoft, Samsung, Toshiba
Dell Australia Pty Ltd	Dell, Dell Wyse
PAL Assembly Group Pty Ltd (EDsys)	EDsys, LG

Contractor	Available brands
JB Hi-Fi Solutions	Apple, Dell, Dell Wyse, Hewlett-Packard, Lenovo VXL, LG, Microsoft, Samsung
Moncrieff Technology Solutions Pty Ltd	Hewlett-Packard, Lenovo, Lenovi VXL, LG
Stott & Hoare	Apple, Dell, Dell Wyse, Hewlett-Packard, Lenovo, Microsoft, Samsung
Toshiba (Australia) Pty Ltd	Toshiba
Winthrop Australia	Apple, Lenovo, Lenovo VXL, Microsoft, Samsung

The <u>Price Schedule</u> provides more detailed information about discounts on the brands and product types that each contractor is qualified to sell.

# Making the most of this contract

# **Buying tips**

- If you require a computing or mobile device, the easiest way to do this is to fill in the <u>Quote</u>
   <u>Form</u> with the specifications that you require, and send it to suppliers according to the following
   Buying Rules:
  - Up to \$500,000 Request written quotation(s) from at least one <u>contractor</u> or the nominated dealers.
  - Above \$500,001 Request written quotations from more than one <u>contractor</u> or the nominated dealers.
- You can also contact the suppliers below to gain an appreciation of what their offerings are before sending a request for quote. Suppliers are able to offer or suggest any brand and product type that they are qualified to sell.
- Ways to reduce the total cost of ownership of your computing and mobile devices include:
  - Purchasing at volumes that attract a discount for economies of scale
  - Purchasing products with Energy Star/EPEAT certification
  - Taking advantage of supplier take-back schemes where available.

# What will it cost?

# Pricing and payment options

There is no longer a mandatory price list of products for this CUA. So when buyers issue a quote to CUA contractors, these suppliers are able to suggest any device that they are qualified to sell in terms of brand and product type.

Refer to the Price Schedule and Who are the contractors? for more information.

#### Total cost of ownership

Consider the total cost of ownership, not just the initial purchase price in your value for money decision. This includes:

Direct costs, such as:

- Hardware and software acquisition
- Installation
- Maintenance
- Training and support.

Indirect costs, such as:

- Overheads
- Upgrades of existing infrastructure to accommodate new systems.

### Additional charges

Additional charges may apply to some CUACMD2014 purchases.

This CUA is mandatory in the Perth region for WA Public Authorities to procure computing and mobile devices, including tablets, phablets, and hybrid computers that are not bundled with data plans. If you buy one of these products from the CUA, and then <u>subsequently</u> need to connect it to a mobile network, additional costs will apply.

In these cases, it is mandatory (Statewide) to procure the mobile network (data plan for 3G or 4G) under CUA 56808 Telecommunication Services, Category C – Mobile Network Services (Voice and Data), Sub-Category C1 – Mobile Network/Cellular Services (airtime services). The contractors are Optus Networks Pty Ltd, Telstra Corporation Ltd and Vodafone Australia Pty Ltd.

Note: Department of Education and schools, for enquiries please call (08) 9264 5555 (Metro) or 1800 012 828 (Regional), email <a href="mailto:customer.service.centre@education.wa.edu.au">customer.service.centre@education.wa.edu.au</a>

# How do I buy?

### Step by step buying process

### Placing your order

Orders can be placed directly with <u>contractors</u> by phone, or alternatively via e-mail using the <u>Quote</u> Form

#### What to do with the Quote Form

Buyers are required to seek quotes according to the What are the buying rules?

The best way of using the <u>Quote Form</u> is to list the specifications and functionality that you need within it, and then send it to qualified contractors.

Agencies must manage the quotation process in accordance with the terms and conditions detailed in the agency's Partial Exemption, including documenting the agency's value-for-money decision.

# After I buy

# Active contract management pays off

#### Lost and stolen notebook computers

Each year a number of notebook computers and tablets/phablets (as well as mobile phones) are lost or stolen. This number may increase as more of these devices are purchased to support a mobile workforce. Apart from the inconvenience and cost of replacement, there is the risk of losing government information. It is recommended that buyers of these devices consider the following:

- 1. Do not save documents or files locally on to the device. Only access files that are stored on secured systems and network drives unless encryption software is enabled to secure the information.
- Make sure that the device has a robust password mechanism, and malware and virus scanning software installed. If additional security is required your departmental IT help desk will be able to assist
- 3. Do not allow unauthorised use of your notebook computer by a third party.
- 4. Report the loss of the device immediately to your department IT help desk. The help desk will disable the logon. It may also be possible for a notebook to be wiped and/or disabled remotely.

### Delivery for business grade devices, and thin and zero clients

For both 'Business Grade Devices' and 'Thin and Zero Clients', delivery will be free to any nominated delivery point located within the Western Australian Buy Local Policy Zone 1 Area (i.e. Perth Metropolitan Area).

Your contractor may fulfil deliveries through their own freight arrangements, or you can arrange your own freight of the products. In this case, your contractor must cooperate fully with your nominated hauler.

The contractor may use their network of agents/resellers/supply chain partners to fulfil delivery.

### Generic delivery requirements (all devices)

The required timeframe for delivery of all Products from receipt of order will be:

- Less than 11 working days from the receipt of the order for metropolitan purchases and less than 21 working days for purchases requiring regional delivery; or
- · As agreed with the Customer.

If an order cannot be delivered in accordance with the Order, the Contractor must notify the Customer within 24 hours of the receipt of the Order.

### Generic warranty requirements (all devices)

For all products sold under this CUA, a minimum one (1) year manufacturer's warranty applies.

### Warranty and related requirements for business grade devices, and thin & zero clients

In addition to the minimum warranty requirements for all devices stipulated above, all 'Business Grade Devices' and 'Thin & Zero Clients' have an optional three year warranty (as a product upgrade), with the following characteristics:

- Three years onsite support next working day for Western Australian Buy Local Policy Zone 1 Perth Region on all parts and labour.
- Three years return to base/depot within 5 working days for Western Australian Buy Local Policy Zone 2 and 3 on all parts and labour.
- Warranty must include all hardware and proprietary software associated with the product, from the date of the invoice. The warranty must all include all costs associated with servicing the warranty, as detailed in the General Conditions.
- The contractor must warrant that all products supplied in the order/customer contract will be free from deficiencies in design, performance, materials, or workmanship. All products will be free from damage at acceptance of delivery.
- During the warranty period the supplier shall, without delay and at no cost to the customer, correct all defects and omissions in the goods covered by the warranty by way of repair, replacement or modification of other means acceptable to the customer. If the product cannot be repaired within three working days of the contractor or their nominated supplier/reseller

gaining access to the equipment, the contractor will provide a replacement product for the duration of the repair. In the case of the faulty product not being able to be repaired, the confidentiality of the data on the hard drive must be ensured and the disk must be purged. The contractor must meet all costs incidental to the discharge of its warranty obligations, including any packing, freighting, reconfiguration and loading of software, disassembly and reassembly costs. Replacement parts shall be identical to, or supersede the components used in the original configuration.

- No restrictions are to be placed on the customer's support staff opening the case and installing
  other compliant products procured from any source. Customer staff should not be expected to
  diagnose the cause of a fault but will provide as much information as possible to assist the
  technician with remote diagnosis.
- The contractor must maintain a database of all computers supplied including a configuration list
  and a comprehensive repair and maintenance history. The database shall permit the recall of
  data and verification of warranty status using each computer's serial number without the need
  to provide any ordering data.
- The contractor shall retain full control and responsibility for all warranty service. Where any
  third-party involvement occurs, either through the transmission of component manufacturers'
  warranties or through the use of sub-contractors, this must be conducted in a seamless and
  transparent manner.

NOTE: Many contractors are able to provide extended warranties that are longer than the three years stipulated above.

# **Supporting information**

### **Glossary**

Below are definitions of key terminology, including product types. If you require any further explanations, that please consult the <u>contract manager</u>

### **Business grade device**

Business grade devices are 'enterprise level' computing or mobile devices that are suitable for use in corporate and office environments due to their durability, build quality, extended warranty options and ability to integrate well with mainstream business and productivity applications. Business grade devices are also known for the following characteristics:

- Fault tolerant
- Scalable and expandable to large organisations
- Longevity and stability in product availability and supply
- Customisable to the organisation
- High reliability
- Enhanced security features and/or options
- Capable of storing asset number (within the BIOS or equivalent)
- Genuine OEM Operating System License (often with 'version downgrade' options)
- Battery life of at least three hours if it is a portable device
- Encryption tools
- Remote access and remote configuration capabilities.

Due to the qualities described above, business grade devices tend to be more expensive than consumer grade devices.

#### Chromebook

Chromebooks are notebooks, hybrids, or other portable computing devices that run a Google operating system called 'Chrome OS'. They are often many times cheaper than Windows or Apple OSX based computers, but they usually have minimal processing power, memory, and local storage. This is because Chromebooks are designed to operate whilst being connected to the Internet, with most of the applications and associated data residing in Google's "cloud".

### Computing and mobile device

Computing and mobile devices are defined as fixed or transportable products that can accept and analyse data, run applications, and serve as an endpoint that can be connected to a Local Area Network (LAN) or Wide Area Network (WAN). For the purposes of the CUA, this definition excludes wearable devices, ruggedised devices, and tablets and phablets that are bundled with data plans.

### Consumer grade device

Consumer grade devices are a type of computing or mobile device that are not "robust" enough to meet the "Business Grade Device" definition outlined above. Although these devices do not have the build quality, fault tolerance, longevity, or other enhanced features of business grade devices, they are usually much cheaper.

#### Desktop

Desktops are the most common type of non-portable computing device that are used in office and home situations. They typically consist of a case (or "chassis") that houses the motherboard, power supply, memory, storage, and other components; as well as a monitor, keyboard, and mouse.

#### **Hybrid**

Hybrids combine the mobility and touch-screen display characteristics of a tablet with the ease of use that a conventional keyboard has in relation to typing. The keyboard input devices that are bundled with hybrid devices are sometimes detachable.

#### **Notebook**

Notebooks are sometimes referred to as laptops, and can be described as portable computing devices that combine a display and keyboard that can be closed in a 'clamshell' manner for transport to another location. One of the newest and most popular variants are ultrabooks, which are very light and portable Windows-based notebooks that rely on fast solid-state storage instead of slower traditional hard drives. MacBook Air products are very similar to ultrabooks, but they are not regarded as ultrabooks because they run Apple's OSX operating system.

#### **Phablet**

Phablets are highly portable battery-operated computers that are almost as small as smartphones ("phablet" combines "phone" and "tablet" into the same word). Like tablets, phablet products have touch-screen displays that act as an alternative to using a keyboard or mouse. The most common operating system platforms are Apple iOS, Android, and Windows. However other platforms also exist.

#### **Tablet**

Tablets are highly portable battery-operated computers, with touch-screen displays that act as an alternative using a keyboard or mouse. However they sometimes come with accessories that allow the user to connect a keyboard. The most common operating system platforms are Apple iOS, Android, and Windows. However other platforms also exist.

#### Thin client

Thin clients are computers that have very minimal processing power, memory, or storage, and have a reduced operating system (such as Windows Embedded). Instead, thin clients rely on the servers of a given organisation to provide the required processing power and computation. This means that they are much cheaper than more traditional computers, and may enable some organisations to save on cost by combining a fleet of thin clients within a 'virtual desktop infrastructure' (VDI).

#### Workstation

There are two types of workstations associated with the current CUA. The first type of "fixed workstations" are desktop computing devices that are not servers, but nonetheless have very powerful CPU's and/or graphics cards, and a large amount of storage and memory. They are typically used for tasks that are very demanding in terms of computation, such as video and multimedia. This first type of workstation often uses high-end Intel Xeon or AMD Opteron microprocessors (but not always).

Portable versions of fixed workstations called "mobile workstations" are also covered by the CUA. Although they are typically less powerful and resemble very heavy laptops, the advantage of mobile workstations is that they can be transported from location to location. Like fixed workstations, these devices can be used for tasks that are very demanding in terms of computation.

#### Zero client

Zero clients are a type of thin client that do not have an operating system, but instead use efficient 'dedicated hardware'. They also have no CPU, no memory, and no local storage. However, the value proposition of zero clients is similar to that of thin clients. Since they are much cheaper than traditional computers, they may enable some organisations to save on cost by combining a fleet of zero clients within a "virtual desktop infrastructure" (VDI).

# **Contractors**

# Acer Computer Australia (Acer Computer)

#### **Contact details**

Contact name:

James Burns - Business Development Manager

General telephone: +61 418 680 229

Email:

james.burns@acer.com

Address:

Acer Computer Australia (Acer Computer)

Building G, Level 2

350 Parramatta Road

Homebush West NSW 2140

Website:

Acer Computer Australia (Acer Computer)

#### **About us**

ABN:

78 003 872 768

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated Dealers list</u>.

Last updated: 23 March 2021

### **CDM Australia**

#### **Contact details**

Contact name:

Noleen Sonego (Sales Manager CDM Computers); Martin Eyer(General Manager CDM Computers) Direct telephone:

+61 4 16 100 990 (Martin)

General telephone:

+61 8 9202 4444 (Noeleen)

Email:

cuainquiries@cdmaust.com.au

Address:

CDM Australia

PO Box 109

**OSBORNE PARK WA 6017** 

Website:

**CDM Australia** 

#### About us

ABN:

68 009 592 965

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated Dealers list</u>.

Last updated: 23 March 2021

# **Dell Australia Pty Ltd**

#### **Contact details**

Contact name:

Wayne Geddis

General telephone:

61 4 28 159 223

Email:

W\_Geddis@dell.com

Address:

Dell Australia Pty Ltd

Level 29, 221 St Georges Terrace

PERTH WA 6000

Website:

**Dell Australia Pty Ltd** 

#### About us

ABN:

46 003 855 561

Available brands: Dell, Dell Wyse

Locations Serviced: Metropolitan and Regional Western Australia

About:

Dell Australia Pty Ltd is its own dealer for all Metropolitan and Regional locations in Western Australia. It will process Quote Forms centrally and use its own network for distributing products.

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> Dealers list.

Last updated: 4 December 2019

## JB Hi-Fi Solutions (JB HI-FI Group Pty Ltd)

#### **Contact details**

Contact name:

Graeme Hurding (State Manager WA and SA)

Direct telephone:

61 8 9203 4650

General telephone:

61 8 9203 4650

Email:

cua.wa@jbhifi.com.au

Address:

JB Hi-Fi Solutions (JB HI-FI Group Pty Ltd)

501 Scarborough Beach Road

**OSBORNE PARK WA 6017** 

Website:

JB Hi-Fi Solutions (JB HI-FI Group Pty Ltd)

#### About us

ABN:

37 093 114 286

Locations Serviced: Metropolitan and Regional Western Australia

Available brands: Apple, Dell, Dell Wyse, Hewlett-Packard, Lenovo VXL, LG, Microsoft, Samsung About:

JB HI-FI Group Pty Ltd is its own dealer for all Metropolitan and Regional locations in Western Australia. It will process Quote Forms centrally and use its own network for distributing products.

The JB HI-FI Solutions team is a specialised unit established to receive and dispatch orders placed under the CUA with free delivery in the metropolitan area. They do not operate from your local JB HI-FI stores. Unless you have a Letter of Authority from the JB HI-FI Solutions team, products should not be purchased by entering a local JB HI-FI store.

If you wish to collect items from a JB HI-FI store, please establish an account with the JB HI-FI Solutions team by using the contact details above. The JB HI-FI Solutions team will issue a Letter of Authority to enable collection and payment of the products from a nominated JB HI-FI store. The Letter of Authority ensures that you also have access to the pricing and warranties etc. agreed for the CUA.

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> <u>Dealers list</u>.

Last updated: 21 February 2020

## **Moncrieff Technology Solutions Pty Ltd**

#### **Contact details**

Contact name:

Matthew Moncrieff (Chief Executive); Kumar (nominated dealer)

Direct telephone:

61 8 9473 3832 (Kumar)

General telephone:

61 8 9473 3815 (Matthew Moncrieff land line);0413 151 089 (Matthew Moncrieff mobile)

Email:

matthew.moncrieff@moncrieff.com.au

Address:

Moncrieff Technology Solutions Pty Ltd

PO Box 125

**VICTORIA PARK WA 6979** 

Website:

Moncrieff Technology Solutions Pty Ltd

#### About us

ABN:

57 072 961 150

Available brands: Hewlett-Packard, Lenovo, Lenovi VXL, LG

Locations Serviced: Metropolitan and Regional Western Australia

About:

Moncrieff Technology Solutions Pty Ltd is its own dealer for all Metropolitan and Regional locations in Western Australia. It will process Quote Forms centrally and use its own network for distributing products.

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> <u>Dealers list</u>.

Last updated: 21 May 2020

# PAL Assembly Group Pty Ltd (EDsys)

#### **Contact details**

Contact name:

Steve Mitchell

Direct telephone:

1300 796 886

General telephone:

61 4 00 472 244

Email:

steve.mitchell@edsys.com.au

Address:

PAL Assembly Group Pty Ltd (EDsys)

3 Yeeda Way

MALAGA WA 6090

Website:

### PAL Assembly Group Pty Ltd (EDsys)

#### About us

ABN:

44 117 396 951

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> <u>Dealers list</u>.

Last updated: 4 December 2019

#### Stott & Hoare

#### **Contact details**

Contact name:

**Brian Hawkins** 

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61 8 9244 0000

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bhawkins@stotthoare.com.au

Address:

Stott & Hoare

PO Box 125

**VICTORIA PARK WA 6979** 

Website:

Stott & Hoare

#### About us

ABN:

55 009 146 516

Locations Serviced: Metropolitan and Regional Western Australia Available brands: Apple, Dell, Dell Wyse, Hewlett-Packard, Lenovo, Microsoft, Samsung About: Stott & Hoare is its own dealer for all Metropolitan and Regional locations in Western Australia. It will process Quote Forms centrally and use its own network for distributing products.

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> Dealers list.

Last updated: 4 December 2019

# Toshiba (Australia) Pty Ltd

#### **Contact details**

Contact name:

Daniel Murdock (Business Development Manager); R Orme (Nominated dealer)

Direct telephone:

61 4 09 132 921 (Daniel Murdock)

General telephone:

61 8 6272 4021 (Office)

Email:

dmurdock@toshiba-tap.com

Address:

Toshiba (Australia) Pty Ltd Unit 3A, 93 Francisco Street

**BELMONT WA 6104** 

Website:

Toshiba (Australia) Pty Ltd

#### About us

ABN:

19 001 320 421

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> <u>Dealers list</u>.

Last updated: 9 June 2020

### Winthrop Australia

#### **Contact details**

Contact name:

Cedric Celestine

General telephone:

+61 8 6488 2777

Email:

cedric@winaust.com.au

Address:

Winthrop Australia

Hackett Entrance #2, Level 1, Guild Commercial Centre

CRAWLEY WA 6009

Website:

Winthrop Australia

#### **About us**

ABN:

74 043 852 709

Locations Serviced: Metropolitan and Regional Western Australia

Available brands: Apple, Lenovo, Lenovo VXL, Microsoft, Samsung

#### About:

Winthrop Australia is its own dealer for all Metropolitan and Regional locations in Western Australia. It will process Quote Forms centrally and use its own network for distributing products.

For more information, including dealer contact details, please view the <u>CUACMD2014 Nominated</u> Dealers list.

Last updated: 22 March 2021

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# Provided by

**Department of Finance** 

# **CUA** contract term

16 February 2015 - 15 August 2021 One (1) x 6 -month extension.

Mandatory (Metro) for Western Australian Public Authorities

Non-mandatory (Regional)

# **Contact**

Contract Manager - Natalie Rose Telephone: 61 8 6551 1582 Email: natalie.rose@finance.wa.gov.au Provide feedback Feedback management system