

Push Notifications

At a Glance

- Desktop: enable directly in Settings and allow browser permission.
- iPhone/iPad: requires iOS 16.4+ and Add to Home Screen before enabling push.
- Troubleshooting included for missing button, no notifications, and double notifications.

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1. Desktop Setup (Chrome, Edge, Firefox, Safari)

1. Open the app.
2. Go to Settings.
3. Scroll to Notification Preferences.
4. Click Enable Push Notifications.
5. Allow permission when prompted.

2. iPhone / iPad Setup (iOS 16.4+)

Warning: Must Add to Home Screen

- Due to Apple restrictions, push works only when installed to your Home Screen (PWA).

1. Open the app in Safari.
2. Tap Share (box with arrow).
3. Tap Add to Home Screen.
4. Launch the app from your Home Screen.
5. Go to Settings.
6. You will now see Enable Push Notifications (instead of instructions).
7. Tap it and allow permission.

3. Troubleshooting

No button on iPhone?

- Confirm iOS 16.4 or later.
- Confirm the app is added to Home Screen (not just opened in Safari).

Not receiving notifications?

- Check system notification settings: Notifications → Reminders App → Allow Notifications.
- Ensure the device/browser permission is granted.

Double notifications?

- If the app is open on multiple screens, you may see both an in-app toast and a system notification.
- This is expected behavior to avoid missed reminders.

4. Quick Checklist

- Notifications allowed at OS level
- App permission granted (browser/PWA)
- iPhone: installed via Add to Home Screen
- Settings: Push enabled