

HAZRAT ALKOZAI

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PROFESSIONAL SUMMARY

Dedicated cybersecurity professional with a fervent passion for protecting digital assets and combating cyber threats. Leveraging a robust foundation in IT support, network security, and vulnerability assessment to drive innovative security solutions. Committed to continuous learning and staying ahead of emerging threats, eager to contribute expertise to safeguarding critical infrastructure and data in an ever-evolving threat landscape.

TECHNICAL SKILLS

- | | | |
|----------------------------|-----------------------|-------------------------|
| • Network Security | • IDS/IPS Management | • Azure Entra ID |
| • Vulnerability Assessment | • Endpoint Protection | • Python/SQL/PowerShell |
| • Penetration Testing | • Access Control | • Wireshark/Nmap |
| • SIEM Management | • Windows/Linux/macOS | • Cloud Security |
| • Firewall Configuration | • Active Directory | • Risk Assessment |

SOFT SKILLS

- | | | | |
|-----------------------|-----------------|-----------------------|--------------------|
| • Analytical Thinking | • Communication | • Adaptability | • Time Management |
| • Problem-Solving | • Teamwork | • Attention to Detail | • Customer Service |

EXPERIENCE

Bell Techlogix, Inc.

Service Desk Analyst

January 2023 – April 2024

Remote, Indiana

- Managed 600+ monthly service tickets across 9 high-demand client accounts, maintaining 92% customer satisfaction.
- Utilized JD Edwards ERP and Oracle WMS for user and asset management, supporting efficient client operations.
- Implemented and maintained secure VPN solutions using Cisco Anyconnect and Fortinet, enhancing remote access capabilities for end-users.
- Provided remote support using Bomgar and TeamViewer, ensuring efficient problem resolution across diverse IT environments.
- Implemented and enforced security protocols, including multi-factor authentication and regular user audits through Azure Entra ID and Active Directory.

American Rescue Rooters Heating and Cooling

Desktop Support Technician

June 2022 – November 2022

Manassas, Virginia

- Provided Tier 1 and Tier 2 technical support, resolving complex hardware and software issues.
- Implemented secure configurations for new hardware and software, reducing system vulnerabilities.
- Managed Windows Server environments, ensuring optimal performance and security.

Alkozai Transit LLC

Security Specialist

June 2021 – June 2022

Woodbridge, Virginia

- Managed and maintained CCTV and NVR systems(KeepTruckin), ensuring optimal surveillance coverage and video retention on Drivers for compliance and security purposes.
- Implemented and administered physical access control systems, enhancing overall facility security and managing user permissions.
- Conducted routine system maintenance and updates, improving overall system stability.

Sheetz

Cashier

June 2020 – June 2021

Woodbridge, Virginia

- Operated POS hardware and software for transactions and returns in a fast-paced environment.
- Complied with all cash handling procedures, safety, and loss prevention policies.
- Gained experience working in a retail environment with integrated inventory management systems.

EDUCATION

Northern Virginia Community College	August 2024
Associate Degree in Cybersecurity	
Charles J Colgan Sr. High School	June 2020
High School Diploma	

PROJECTS

Penetration Testing with Complete Report	August 2024
<ul style="list-style-type: none">Conducted comprehensive penetration testing on a virtual environment, identifying and exploiting vulnerabilities to improve system security and mitigate future critical risks.	
Open-Source SIEM Implementation	July 2024
<ul style="list-style-type: none">Architected a SIEM solution using Wazuh, Graylog, and Grafana, reducing incident response time and improving threat detection accuracy.	
Network Design and Plan for Modernized Infrastructure	June 2024
<ul style="list-style-type: none">Developed a comprehensive network design with advanced security measures, enhancing overall security posture and operational efficiency.	
Secure VPN Implementation	February 2024
<ul style="list-style-type: none">Configured IPsec and OpenVPN servers using pfSense, implementing robust encryption and authentication mechanisms for secure remote access.	
Monitoring and Logging Network Traffic	February 2024
<ul style="list-style-type: none">Implemented advanced monitoring solutions including Snort IDS and Splunk SIEM, enhancing threat detection capabilities across complex network environments.	
Qualitative Risk Assessment for IT Infrastructure	September 2023
<ul style="list-style-type: none">Conducted comprehensive risk assessment across various IT domains, prioritizing risks and developing targeted mitigation strategies.	
Security Audit for Botium Toys	September 2023
<ul style="list-style-type: none">Performed thorough security audit, aligning findings with NIST Cybersecurity Framework to enhance overall organizational security posture.	

CERTIFICATIONS

CompTIA CySA+ ce (CompTIA)	3JSNTQ86HJFQ1K98	September 2024
Cisco Certified Network Associate (CCNA)	CSCO14536882	February 2024
CompTIA Security+ ce (CompTIA)	KHTS9LKQ3J4QQ59Z	July 2023
Assets, Threats, and Vulnerabilities (Google)	9VYX5KGO65I	September 2024
Connect and Protect: Networks and Network Security (Google)	CKXU6R3HDL82	February 2024
Tools of the Trade: Linux and SQL (Google)	FRCREY2XC9NQ	February 2024
Play It Safe: Manage Security Risks (Google)	JMK9D82XJ5F9	September 2023
Foundations of Cybersecurity (Google)	584QTHP6NAMB	August 2023

HONORS & AWARDS

<ul style="list-style-type: none">Bell Ringer - Collaborated with the integrations and automations team to test the Service Desk development environment, accelerating the production launch and demonstrating advanced technical skills beyond standard analyst duties.	
<ul style="list-style-type: none">Certificate of Appreciation - Recognized for one year of dedicated service at Bell Techlogix, Inc.	
<ul style="list-style-type: none">CompTIA CSAP - Recognized as Security Analytics Professional by CompTIA after obtaining Security+ and CySA+ certificates.	

REFERENCES

Michael Conner - Team Manager, Bell TechLogix | (580) 318-5366 | mconner@belltechlogix.com
Mark Heller - Associate Operations Manager, Bell TechLogix | (850) 207-1274 | mheller@belltechlogix.com
- Additional references available upon request.