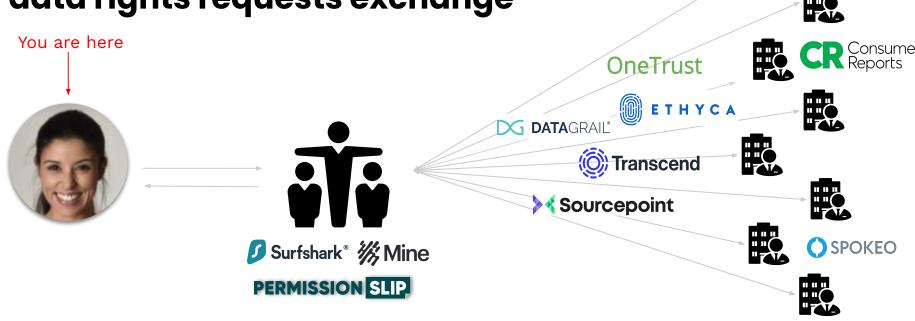
A technical standard for exchanging data rights requests, incubated at Consumer Reports Digital Lab



Consumers have new rights to their data.

There is no standard way to exchange data rights requests under the law.

We represent all 4 parties involved in data rights requests exchange



Consumer authorizes agent

Agent helps consumer submit request

Privacy compliance tech facilitates request

Covered business processes request

We are a consortium of companies that play different roles in the exchange of data rights requests

OneTrust



















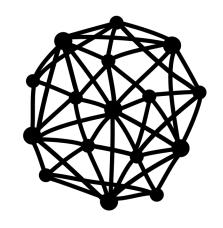


We're deploying a system and standard to make data rights real.

The goal is to deploy a holistic Data Rights System in three dimensions:



Technical protocol



Participatory network

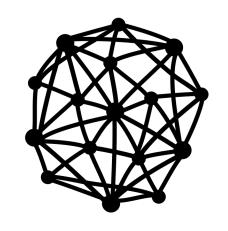


Operating rules

The goal is to deploy a holistic Data Rights System in three dimensions:



Technical protocol



Participatory network



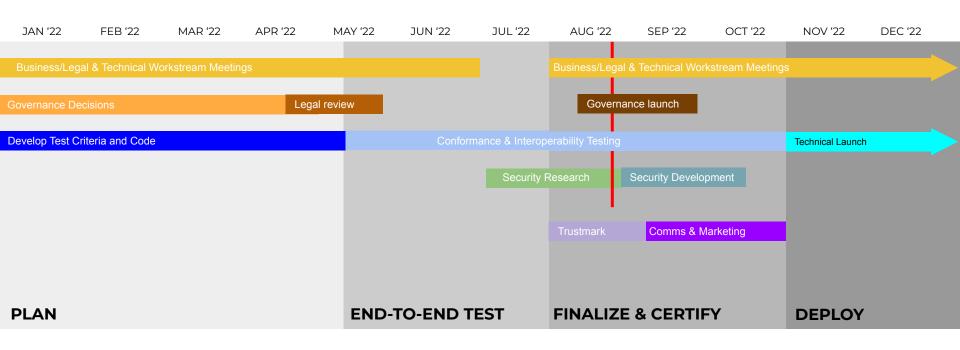
Operating rules

Technology

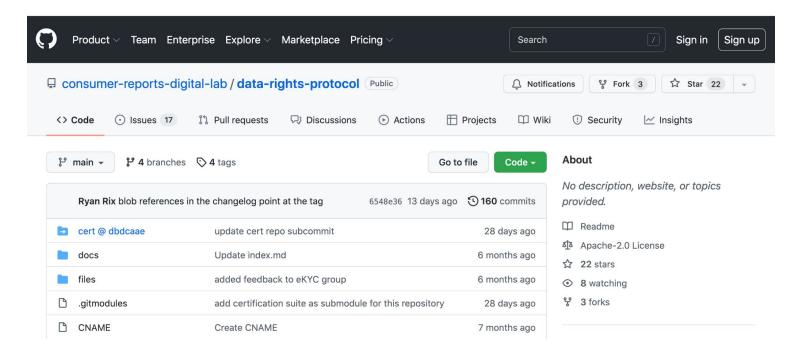
Business

Legal

We facilitate the Business, Legal, & Technical workstreams necessary for deployment

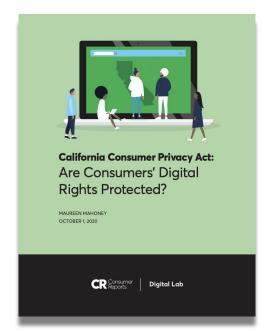


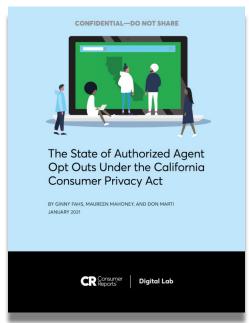
Data Rights Protocol is developed openly on GitHub, with plans to deploy in production later this year



https://github.com/consumer-reports-digital-lab/data-rights-protocol

DRP is one of many initiatives Consumer Reports is backing to make consumer data rights real











We bring expertise in law, technology & business



Protocol Lead
dazza@civics.com



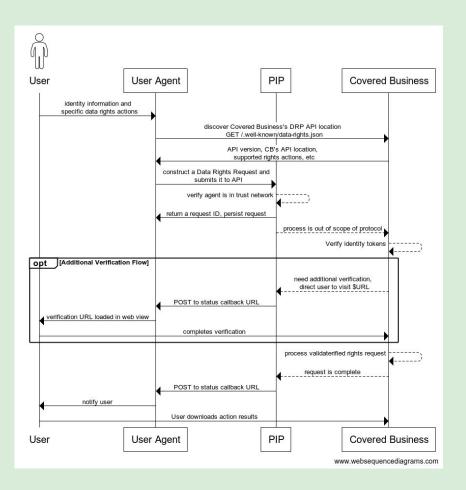
Ryan Rix Tech Lead drp@rix.si



Ginny FahsDirector, Product R&D
<u>ginny.fahs@consumer.org</u>

Note: Nobody here ^ is a security engineer

A communication
 workflow to receive,
 process, and complete
 data rights requests in an
 interoperable fashion.



 A communication workflow to receive, process, and complete data rights requests in an interoperable fashion.

A set of simple HTTPS + JSON endpoints

```
GET /.well-known/data-rights.json
POST /exercise
GET /status
POST /revoke
POST status_callback
```

- A communication
 workflow to receive,
 process, and complete
 data rights requests in an
 interoperable fashion.
- A set of simple HTTPS + JSON endpoints
- A data request format

```
"meta": {
"version": "0.5"
"regime": "ccpa",
"exercise": [
"sale:opt-out"
"identity": <jwt>...,
"status_callback": ...
```

- A communication workflow to receive, process, and complete data rights requests in an interoperable fashion.
- A set of simple HTTPS + JSON endpoints
- A data request format
- An agreement to support JWT identity tokens

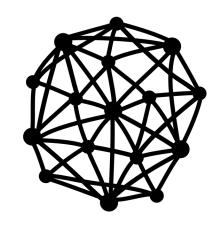
- A communication workflow to receive, process, and complete data rights requests in an interoperable fashion.
- A set of simple HTTPS + JSON endpoints
- A data request format
- An agreement to support JWT identity tokens
- A state machine representing the full lifecycle of a Data Rights Request

- A communication workflow to receive, process, and complete data rights requests in an interoperable fashion.
- A set of simple HTTPS + JSON endpoints
- A data request format
- An agreement to support JWT identity tokens
- A state machine representing the full lifecycle of a Data Rights Request
- A process for providing additional information or verification by the User

Data Rights System in three dimensions:



Technical protocol



Participatory network



Operating rules

We plan to deploy the protocol as a trust network.

B2B trust network

- Authorized Agents and Covered Businesses can enter trust agreements in a network with services (think Visa/Mastercard)
- Authorized Agents can provide identity attestations at levels of assurance which businesses are able to trust
- At the same time, the Authorized Agent is an agent <u>of the</u> consumer

Decentralized models?

- In a perfect world, individuals could submit their own standard data rights requests
- Without strong self-sovereign identity businesses have no reason to trust submitted identity attributes though!
- But self-sovereign identity isn't fully baked...
- Of course, centralized models were considered but not appropriate

Externally issued identity model?

- We need first and second parties, not third parties with non-conforming trust models, legal relationships and business roles
- Individuals should not need to submit more data to companies to be able to access their rights (scope creep)
- Considering models by OpenID Connect (OIDC) Foundation, electronic Know Your Customer (eKYC)

B2B trust network!

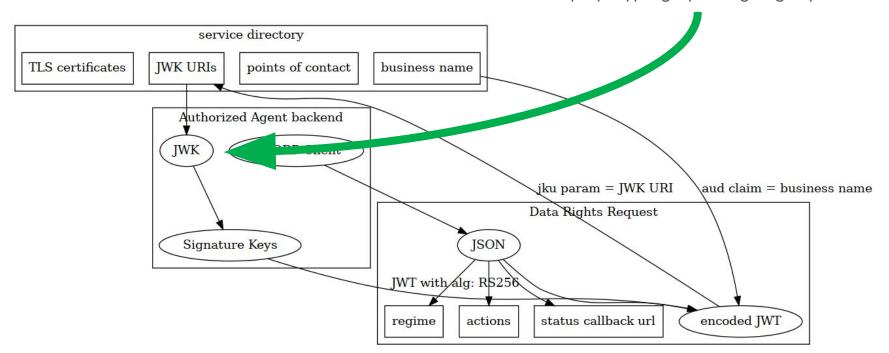
Trust & identity will be the agent's responsibility

How can trust between Business and Agent be established?

- Businesses need a method to discover trust roots of agents
 - We need: Public keys for JWT signatures, API authentication elements
 - Multiplicative business communications won't scale if DRP succeeds
- Could a JSON service directory managed by the DRP consortium be the simplest method to solve this?
 - Change process and auditing need to be well-vetted
 - Start with GitHub repo and tight review/merge ACLs
- What other options could we consider?
 - Could JSON directory grow in to a small cloud services application
 - O DNS SRV record model?
 - o X.500 directory?

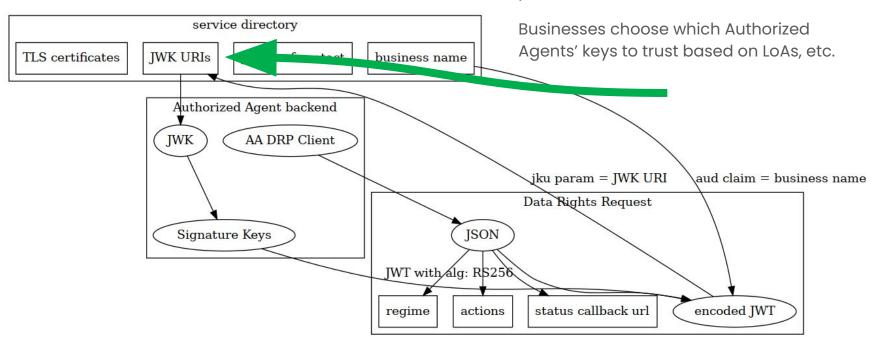
Trusting Identity Attributes

Authorized Agents generate and deploy cryptographic signing key



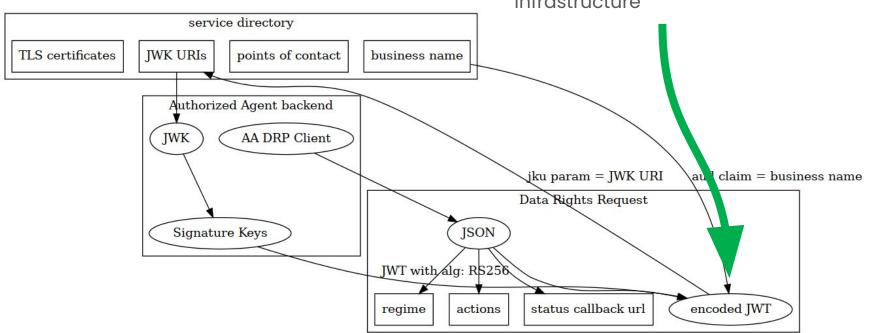
Trusting Identity Attributes

DRP Consortium collects, collates, and presents these signing keys to Businesses and privacy infrastructure providers



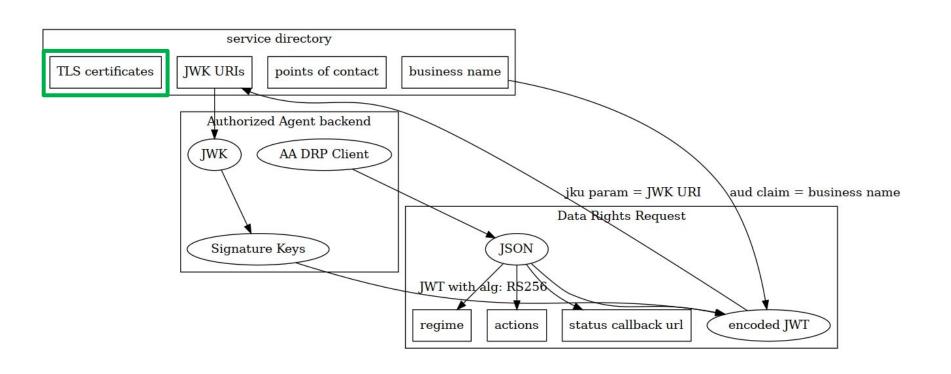
Trusting Identity Attributes

Data Rights Requests have cryptographically verifiable origin within Authorized Agent infrastructure



Mutual TLS seems like the frontrunner for API authentication...

Securing the Transport Layer



Mutual TLS

- Open questions between API Security and Identity Attestation
 - Provisos around mTLS implemented directly in application service versus sidecar (are we authenticating the server or the application)
 - Will businesses validate the client certificates?
 - Web PKI or managed registry?
 - Must JWTs be signed, too? (Do we need JWTs?)

Why not OAuth2?

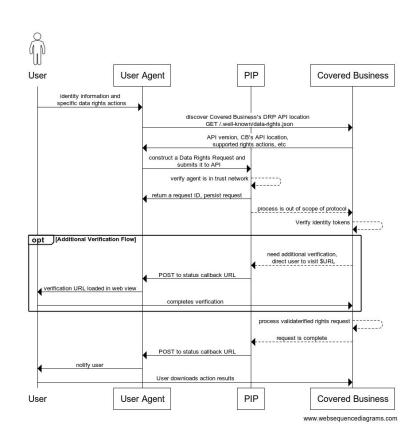
- Seems like a no-brainer on the surface
 - Unreasonable lift for small companies to implement their own APIs
 - DRP could provide security token services to business but this is a significant piece of infrastructure to keep running & attack surface
 - User-initiated flows should not be required for each business

Open questions

• Who are the threat actors?

What is the threat model?

• What are you worried about?



Interested in learning more? Get in touch!

Here's how you join us:

Hack against the protocol



- Come find us after this talk!
 - Accord Boardroom 17:00 20:00

datarightsprotocol.org



Dazza Greenwood dazza@civics.com



Ryan Rix



Ginny Fahs ginny.fahs@consumer.org