## **Church Problem**

**Background:** A church is having problems staffing its part-time secretarial position. The part-time church secretary has recently resigned, and her duties are currently being carried out by volunteer members of the congregation. The minister likes this volunteer system because it has increased member participation in church affairs and saved money. But the minister also has concerns about this as a permanent arrangement because it provides less efficiency and places an increased burden of coordination on him.

**Task:** With your group, generate the most effective plan you can to get the work done and address the minister's needs.

The more creative the solution (as judged by a panel), the higher the bonus - up to an additional \$1/hour.