

The counter doesn't display the quantity of the goods on the cart icon

Attach

Add a child issue

Link issue

Description

Preconditions:

URL <https://www.knitonshop.com/katalog/viazana-zhinocha-bezrukavka-biloho-koloru/> is open in Chrome.

Steps to reproduce:

1. Click on the “Додати у кошик” button.
2. Change the quantity by 100.
3. Click the refresh cart button.

Expected results:

The counter next to the cart icon shows the quantity of items in the cart.

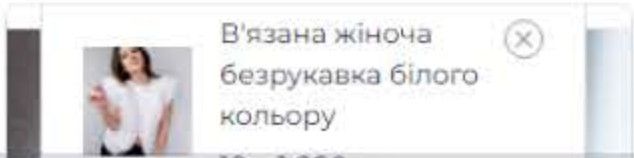
Actual results:

The counter next to the cart icon doesn't show the quantity of items in the cart.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This i >

To Do ▾

Actions ▾

Details ^	
Assignee	<div> Unassigned</div> <div>Assign to me</div>
Priority	<div> Medium</div>
Parent	None
Team	None
Development	
Reporter	<div> Слава Любимова</div>

Created 12 September 2024 at 20:39

Updated last week

Configure

Low speed of the main page (7.24 seconds)

Attach

Add a child issue

Link issue

Description

Preconditions:

1. URL Головна - KnitonShop is open in Chrome.
2. DevTools is open.
3. The Network tab is open.

Steps to reproduce:

Reload the site page.

Expected results:

The page was fully loaded in 2-3 seconds.


Actual results:

1. The page finished loading completely in 7.24 seconds.
2. Ajax files take 5 seconds or more to load.
3. Ajax files have the status “canceled”.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



page-loading-time.png
13 Oct 2024, 04:19 pm

Confluence content ⓘ

Known errors

TRY TEMPLATE

Activity

Show:

AllCommentsHistory

Newest first

Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This is on track

In Progress

Actions

Details

Assignee

Unassigned

Assign to me

Priority

High

Parent ⓘ

None

Team

None

Development

Reporter

Слава Любимова

Created 13 October 2024 at 11:29

Updated last week

Configure

The inscription next to the logo "Речі та думки, які завжди з собою" is off-centered and misaligned

📎 Attach 🧩 Add a child issue 🔗 Link issue ▾ ⋮

Description

Preconditions:

URL <https://www.knitonshop.com/> is open in Chrome.

Steps to reproduce:

Scroll down the site page to the footer.

Expected results:

The inscription next to the logo "Речі та думки, які завжди з собою" is centered.

Actual results:

The inscription next to the logo "Речі та думки, які завжди з собою" is off-centered and misaligned.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



To Do ▾

⚡ Actions ▾

Details ⚙️ ^

Assignee 👤 Unassigned

[Assign to me](#)

Priority 📉 Lowest

Parent ⓘ None

Team None

Development

Reporter 👤 Слава Любимова

Created 13 October 2024 at 17:11

Updated last week

⚙️ Configure

⋮ +

The footer menu isn't centered when in the English translation of the website

 Attach

 Add a child issue

 Link issue





Description

Preconditions:

URL  Home - KnitonShop is open in Chrome.

Steps to reproduce:

Scroll down the site page to the footer.

Expected results:

The footer menu is centered and on one line.

Actual results:

The footer menu isn't centered.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...

 Looks good!

 Need help?



 This is blocked...

 Can you clarify...?


 This i >

To Do 


 Actions 


Details  

Assignee

 Unassigned
[Assign to me](#)

Priority

 Lowest

Parent 


None

Team

None

Development

Reporter

 Слава Любимова

Created 13 October 2024 at 17:19  Configure

Updated last week

No subscription confirmation email was sent to the client after subscribing

In Progress ▾

⚡ Actions ▾

Details ⚙️ ^

Assignee

👤 Unassigned

[Assign to me](#)

Priority

🔴 High

Parent ⓘ

None

Team

None

Development

Reporter

👤 Слава Любимова

Created 13 October 2024 at 20:25

Updated last week

⚙️ Configure

[📎 Attach](#) [👤 Add a child issue](#) [🔗 Link issue](#) ▾ ⋮

Description

Preconditions:

URL [🌐 Головна - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Enter the email in the "Email" field.
2. Click the "Підписатись" button.

Expected results:

A notification is sent to the email: "Вітаємо! Дякуємо за підписку. Будемо раді повідомляти Вас про цікаві акції та пропозиції нашого магазину."

Actual results:

No subscription confirmation email was sent to the client.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Confluence content ⓘ

⋮

[📖 Known errors](#)[TRY TEMPLATE](#)

Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

The subscription welcome message is displayed in English when the Ukrainian language of the page is selected

Attach Add a child issue Link issue

Description

Preconditions:

URL [Home - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Scroll down the site page to the footer.
2. Enter email in the input field.
3. Press on the button "Підписатись".

Expected results:

Thank you is displayed in Ukrainian: "Дякуємо за Вашу підписку! Будемо раді надавати Вам свіжі новини нашого сайту!".

Actual results:

Thank you is displayed in English: "Thanks for signing up for newsletter! We'll be in touch soon."

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press to comment

In Progress

Actions

Details

Assignee



Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 13 October 2024 at 20:51

Updated last week

Configure

Lack of active links to the 1st and 4th photos on the main page in the English translation of the website

📎 Attach 👤 Add a child issue 🔗 Link issue ▼ ⋮

Description

Preconditions:

URL <https://www.knitonshop.com/en/home/> is open in Chrome.

Steps to reproduce:

1. Click on the first photo.
2. Click on the fourth photo.

Expected results:

1. The product on the first photo opens in a new tab.
2. The product on the fourth photo opens in a new tab.

Actual results:

1. The product in the first photo doesn't open in a new tab because there is no active link.
2. The product on the fourth photo doesn't open in a new tab because there is no active link.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

To Do

⚡ Actions ▼

Details



Assignee

👤 Unassigned

[Assign to me](#)

Priority

🟡 Medium

Parent ⓘ

None

Team

None

Development

Reporter

👤 Слава Любимова

Created 19 October 2024 at 14:57

Updated last week

⚙️ [Configure](#)



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

The following sections of the catalog are not available in the English translation of the website

Attach Add a child issue Link issue

Description

Preconditions:

URL [Home - KnitonShop](#) is open in Chrome.

Steps to reproduce:

Click on the "VIEW CATALOG" button

Expected results:

The catalog categories are displayed: "For children", "For animals", "Handmade knitted items", "Other", "Accessories", "Gift ideas", "Top sales", "Useful things", "Everything for home", "Your hobby", "Digital paintings".

Actual results:

1. The catalog categories are displayed: "Handmade knitted items", "Gift ideas", and "Digital paintings".
2. The following catalog categories aren't displayed: "For children", "For animals", "Accessories", "Top sales", "Useful things", "Everything for home", "Your hobby", and "Digital paintings".

Comments:

1. Products in these categories are also not displayed in the English version of the website.
2. The "HANDMADE KNITWEAR" category has 7 out of 25 products translated into English.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

In Progress

Actions

Details

Assignee

Unassigned

[Assign to me](#)

Priority

High

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 19 October 2024 at 15:19

Updated last week

Configure

The distance of 10 px between the button "ПОДИВИТИСЬ КАТАЛОГ" is missing when screen size is 800x600

Attach Add a child issue Link issue

Description

Preconditions:

URL Головна - KnitonShop is open in Chrome.

Steps to reproduce:

Change the screen size to 800x600.

Expected results:

The distance of 10 px between the button "ПОДИВИТИСЬ КАТАЛОГ" is missing.

Actual results:

There is a distance of 10 px between the "ПОДИВИТИСЬ КАТАЛОГ" button.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...

Looks good! Need help? This is blocked... Can you clarify...? This is on track

Pro tip: press **M** to comment

Details



Assignee

Unassigned

[Assign to me](#)

Priority

Low

Parent ⓘ

None

Team

None

Development

Reporter

Слава Любимова

Created 19 October 2024 at 15:47

Updated last week

Configure

Each review gallery image is cropped at the top and bottom when the screen size is 800x600

Attach Add a child issue Link issue

Description

Preconditions:

URL Головна - KnitonShop is open in Chrome.

Steps to reproduce:

1. Change the screen size to 800x600.
2. Scroll the page to the "Галерея відгуків" section.

Expected results:

1. Each review gallery image is displayed in full size.
2. The left and right arrows are shown.

Actual results:

1. Each review gallery image is cropped at the top and bottom.
2. The left and right leaf arrows are not displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

To Do

Actions

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 19 October 2024 at 16:16

Updated last week

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Titles of articles are displayed in a smaller font than the main text's font when the screen size is 800x600, 768x1024

📎 Attach 👤 Add a child issue 🔗 Link issue ▾ ⋮

Description

Preconditions:

URL [Головна - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Change the screen size to 800x600.
2. Scroll the page to the "ЦІКАВІ СТАТТІ У БЛОГІ" section.

Expected results:

Titles of articles are displayed in a larger font than the main text's font.

Actual results:

Titles of articles are displayed in a smaller font than the main text's font.

Comments:

The same situation is observed when the screen size is 768*1024 (iPad version).

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Details



Assignee



Unassigned

[Assign to me](#)

Priority

Low

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created last week

Updated last week



Configure

There is no button/icon to enter the personal account when the screen size is 800x600

Attach Add a child issue Link issue

Description

Preconditions:

URL Головна - KnitonShop is open in Chrome.

Steps to reproduce:

Change the screen size to 800x600.

Expected results:

The icon for entering your account is displayed.

Actual results:

The icon for entering your account isn't displayed.

Comments:

The hamburger menu on the left doesn't contain a link to the user account login page either.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press **M** to comment

Details



Assignee



Unassigned

[Assign to me](#)

Priority

High

Parent

None

Team

None

Development

Reporter







Слава Любимова

Created last week

Updated last week

Configure

The archive of the dialog in the chat with the company is not sent to the user's email after clicking the "Відправити протокол" button

 Attach  Add a child issue  Link issue  

Description

Preconditions:

1. URL [Головна - KnitonShop](#) is open in Chrome.
2. Chat with the company is open in the pop-up.
3. A chat message with the company is entered and sent.

Steps to reproduce:

1. Click on the hamburger menu in the pop-up.
2. Click "Відправити протокол".
3. Enter your email address in the field that appears.
4. Click the "Відправити" button.

Expected results:

The archive of the dialog in the chat with the company is sent to the user's email.

Actual results:

The archive of the dialog in the chat with the company is not sent to the user's email.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

To Do

⚡ Actions

Details

Assignee

 Unassigned

[Assign to me](#)

Priority

 Medium

Parent


None

Team

None

Development

Reporter

 Слава Любимова

Created last week

Updated last week

 Configure

Keyword search is performed not only by the title of the product but also by its description

🔗 Attach 👤 Add a child issue 🔗 Link issue ▾ ⋮

Description • Unsaved changes

Preconditions:

URL [Головна - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click in the search field.
2. Enter the word "сєєрп".
3. Press "Enter" on the keyboard.

Expected results:

Only products with the word "сєєрп" in their title are displayed.

Actual results:

1. Displays all products that have the word "сєєрп" in their title.
2. Displays all products that don't have the word "сєєрп" in their title, but have this keyword in the description.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details



Assignee

👤 Unassigned

[Assign to me](#)

Priority

🟡 Medium

Parent ⓘ

None

Team

None

Development

Reporter

👤 Слава Любимова

Created last week

Updated 5 days ago

⚙️ Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

When entering 32000 characters in the search string, an inappropriate status code 520 is returned

 Attach  Add a child issue  Link issue  

Description

Preconditions:

URL  Головна - KnitonShop is open in Chrome.

Steps to reproduce:

1. Click in the search field.
2. Enter 32000 characters.
3. Press "Enter" on the keyboard.

Expected results:

Status code 414 Request-URI Too Large is displayed.

Actual results:

Status code 520 Web server is returning an unknown error.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1

⋮ +



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press **M** to comment

To Do

⚡ Actions

Details ⚙ ^

Assignee

 Unassigned

[Assign to me](#)

Priority

 Medium

Parent ⓘ


None

Team

None

Development

Reporter

 Слава Любимова

Created 5 days ago

Updated 4 days ago

⚙ Configure

Hovering the cursor over the “Дивитись колекцію” button makes it completely black, and the caption disappears

+ Add

📄 Apps

Description

Preconditions:

URL [👉 Вишукані речі - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Scroll down the page to the “Дивитись колекцію” button.
2. Hover over the “Дивитись колекцію” button.

Expected results:

1. The button background turns black.
2. The button caption turns white.

Actual results:

1. The button background turns black.
2. The button caption continues to be black.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 2

⋮ +



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Details



Assignee



Unassigned

[Assign to me](#)

Priority



Low

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 22 October 2024 at 18:38

Updated 3 minutes ago



Configure

The thank you page for the order has an English inscription at the bottom “Order extra”

Attach

Add a child issue

Link issue

Description

Preconditions:

URL [Блакитний светр з рукавами-буфами - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Press “Додати в кошик” button.
2. The shopping cart page opens.
3. Press “Перейти до оформлення” button.
4. The page for entering shipping and payment details opens.
5. Fill in the required fields: “Ім'я”, “Прізвище”, “Телефон”, “Email”.
6. Press “Підтвердити замовлення” button.

Expected results:

1. The customer is redirected to a page with a thank you note: “Дякуємо. Ваше замовлення було отримано”.
2. The order number and customer details are displayed.
3. At the bottom of the page, the inscription “Замовляйте додатково” is displayed.
4. Additional products are displayed below the inscription.

Actual results:

1. The customer is redirected to a page with a thank you note: “Дякуємо. Ваше замовлення було отримано”.
2. The order number and customer details are displayed.
3. At the bottom of the page, the inscription “Order extra” is displayed in English.
4. Additional products aren't displayed below the inscription.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1

kan-19.png
23 Oct 2024, 12:57 pm



Add a comment...

- Looks good!
- Need help?
- This is blocked...
- Can you clarify...?
- This is on track

To Do

Actions

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Low

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 4 days ago
Updated 4 days ago

Configure

Signatures of the Name and Surname fields in the "Доставка на іншу адресу?" section are displayed in russian

[+ Add](#)[@ Apps](#)

Description

Preconditions:

1. URL [В'язана жіноча безрукавка білого кольору - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Press "Додати в кошик" button.
2. The shopping cart page opens.
3. Press "Перейти до оформлення" button.
4. The page for entering shipping and payment details opens.

Expected results:

Field captions of the first and last name of the "Delivery to another address?" section are displayed in Ukrainian.

Actual results:

Field captions of the first and last name of the "Delivery to another address?" section are displayed in russian.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

To Do

[⚡ Actions](#)

Details



Assignee



Unassigned

[Assign to me](#)

Priority



Low

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 23 October 2024 at 16:23

Updated 31 October 2024 at 18:20



Configure

The First and Last name fields in the "Доставити на іншу адресу?" section have an asterisk but are not required

[+ Add](#)[@ Apps](#)

Description

Preconditions:

1. URL [В'язана жіноча безрукавка білого кольору - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Press "Додати в кошик" button.
2. The shopping cart page opens.
3. Press "Перейти до оформлення" button.
4. The page for entering shipping and payment details opens.

Expected results:

The First and Last name fields are optional. There is no asterisk next to the fields.

Actual results:

The First and Last name fields are optional. The asterisk is displayed next to both fields.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

To Do

[⚡ Actions](#)[Details](#)

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 31 October 2024 at 18:21

Updated 7 hours ago

[Configure](#)

Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This is on track

The "Нотатки до замовлення" field allows enter 1001 characters in the "Додаткова інформ

+ Add

Apps

Description

Preconditions:

1. URL В'язана жіноча безрукавка білого кольору - KnitonShop is open in Chrome.

Steps to reproduce:

1. Press "Додати в кошик" button.
2. The shopping cart page opens.
3. Press "Перейти до оформлення" button.
4. The page for entering shipping and payment details opens.

Expected results:

Only 1000 characters can be entered in the "Нотатки до замовлення" field.

Actual results:

Client can enter 1001 or more characters in the "Нотатки до замовлення" field.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Confluence content

Known errors

TRY TEMPLATE

Activity

Show:

All

Comments

History

Newest first

Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This is on track

Pro tip: press **M** to comment

To Do

Actions

Details

Assignee

Unassigned

Assign to me

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 31 October 2024 at 18:33

Updated 31 October 2024 at 18:55

Configure

Low level of password security when registering in the user account

+ Add

Apps

Description

Preconditions:

URL  [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click the “Зареєструватись” tab.
2. Enter an email in the “Email” field.
3. Enter a name in the “Ваше ім'я” field.
4. Enter password “111111” in the “Пароль” field.
5. Enter password “111111” in the “Підтвердити пароль” field.
6. Check the box “Я приймаю правила користування Terms of Service and Privacy Policy”
7. Press the “Зареєструватись” button.

Expected results:

A pop-up window informs that "Рівень безпеки пароля дуже низький. Будь ласка введіть пароль, що складається з цифр, символів та літер. Також використовуйте верхній та нижній регістр. Кількість символів має бути не менше 6 символів".

Actual results:

The login is successful. The user is redirected to the personal account.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Confluence content

Known errors

TRY TEMPLATE

Activity

Show:

All

Comments

History

Newest first

Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This is on track

Pro tip: press **M** to comment

To Do

Actions

Details

Assignee

Unassigned

[Assign to me](#)

Priority

High

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 31 October 2024 at 20:43

Updated last week

Configure

When logging in to an account and entering a password more than 5 times, the user's IP is not blocked by the security system

[+ Add](#)[Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Enter the correct email address.
2. Enter an incorrect password 5 times.

Expected results:

A message is displayed: "Вибачте, Ви використали 5 спроб введення некоректних логіна або пароля. Ваш IP буде заблоковано системою безпеки. Будь ласка, зверніться до чату для розблокування."

Actual results:

Attempts to enter the password more than 5 times are not blocked.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

[To Do](#)[Actions](#)[Details](#)

Assignee

Unassigned

[Assign to me](#)

Priority

High

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 31 October 2024 at 20:51

Updated 7 hours ago

[Configure](#)[Looks good!](#)[Need help?](#)[This is blocked...](#)[Can you clarify...?](#)[This is on track](#)

The minimum/maximum number of characters can be changed by the user via DevTools

+ Add

 Apps

Description

Preconditions:

URL  Мій акаунт - KnitonShop is open in Chrome.

Steps to reproduce:

- Click on "Забули пароль?".
- Enter the email address. Click on the “Посилання на скидання пароля” button.
- Go to email. Open the email to reset your password. Follow the link.
- In the open page for password reset.
- Open DevTools and select the element:
`<input type="password" class="xoo-aff-required xoo-aff-password" name="xoo-el-rp-pass" placeholder="Новий пароль" value="" maxlength="20" minlength="6" autocomplete="new-password" required="" ">`
- Change the maxlength and minlength parameters:
`<input type="password" class="xoo-aff-required xoo-aff-password" name="xoo-el-rp-pass" placeholder="Новий пароль" value="" maxlength="1000" minlength="1" autocomplete="new-password" required="" ">`

Expected results:

After changing the maximum and minimum password lengths, if you enter and confirm a password of 1 or 1000 characters, the system doesn't let the user in. The following message is displayed:

- when entering 1 character: “Будь ласка, введіть пароль, що складається мінімум з 6 символів”
- when entering 1000 characters: “Будь ласка, введіть пароль, що складається максимум з 20 символів”

Actual results:

The system allows the user to proceed. A message is displayed: “Ваш пароль успішно скинутий! Будь ласка, увійдіть”.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 4





Add a comment...

 Looks good!

 Need help?


 This is blocked...


 Can you clarify...?

 This is on track

To Do ▾ ⚡ Actions ▾

Details ⚙️ ^


Assignee
 Unassigned
[Assign to me](#)


Priority
 High

Parent
None

Team
None

Development

Reporter
 Слава Любимова

Created 3 days ago
Updated 6 seconds ago
 Configure

The name of the password reset button has a mistake in the inscription

+ Add

Apps

Description

Preconditions:

URL

Мій акаунт - KnitonShop

 is open in Chrome.

Steps to reproduce:

Click on "Забули пароль?"

Expected results:

The "Посилання для скидання пароля" button is displayed.

Actual results:

The "Посилання для скидання ел. пошти" button is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1

Увійти

Зареєструватися

ль? Будь ласка, введіть ваш логін або адресу електронної пошти. Ми надішлемо вам посилання для створення нового пароля.

Введіть адресу електронної пошти

kan-26.png

05 Nov 2024, 01:33 pm

Confluence content

Known errors

TRY TEMPLATE

Activity

Show:

All

Comments

History

Newest first

Add a comment...

Looks good!

Need help?

This is blocked...

Can you clarify...?

This is on track

Pro tip: press **M** to comment

When registering/resetting a password, the system allows you to enter the password "111111" or "pppppp" with a low security level

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email, name, and password "111111". Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Ваш пароль має низький рівень безпеки. Для підвищення рівня безпеки Ваш пароль має складатися з літер верхнього та нижнього регістру, цифр, та символів !@#\$%&?" is displayed.

Actual results:

The message "Рєєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

To Do

[⚡ Actions](#)

Details



Assignee



Unassigned

[Assign to me](#)

Priority



High

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 3 days ago

Updated 3 days ago



Configure

The terms of service and privacy policy are displayed in English on the registration page

[+ Add](#) [Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

Click on the "Зареєструватися" tab.

Expected results:

"Умови обслуговування та політика конфіденційності" are displayed in Ukrainian on the registration page.

Actual results:

"The terms of service and privacy policy" are displayed in English on the registration page.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press **M** to comment

Details



Assignee

 Unassigned

[Assign to me](#)

Priority

 Low

Parent

None

Team

None

Development

Reporter

 Слава Любимова

Created 3 days ago

Updated yesterday

 Configure

Registration is successful if the user enters an email in which the first-level domain consists of one character

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email "bla@boom.c", name, and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Реестрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 3 days ago

Updated 3 days ago

[Configure](#)

Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Registration is successful if the user enters an email between the first and second level domain without a dot

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email "elymelly@gmailcom", name, and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Реєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated 2 days ago

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

The registration is successful if the user enters an email in which the first and second level domains are not separated by a dot

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email "ellymelly@gmailcom", name, and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Рееєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details



Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated 2 days ago

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Registration is successful if the user enters an email in which the second-level domain is written in Cyrillic

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email "ellymelly@домен.ua", name, and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Реєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Low

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated yesterday

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Registration is successful if the user enters an email in which the first-level domain is written in Cyrillic

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email "elymelly@free.юа", name, and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Рєєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Low

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated yesterday

Configure

Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Registration is successful if the user enters numbers instead of letters in the name field

+ Add

Apps

Description

Preconditions:

URL  Мій акаунт - KnitonShop is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email, name "123", and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат ім'я" is displayed.

Actual results:

The message "Реєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Confluence content ⓘ

...

 Known errors

TRY TEMPLATE



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press **M** to comment

Details



Assignee



Unassigned

[Assign to me](#)

Priority



Medium

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 2 days ago

Updated 2 days ago



Configure

Registration is successful if the user enters special characters instead of letters in the name field

[+ Add](#)[@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email, name "~!@#\$%^&*()_'+?:\";\";\", and password. Confirm the password.
3. Check the box "Я приймаю правила користування \"Умови обслуговування та політика конфіденційності\"".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат ім'я" is displayed.

Actual results:

The message "Рєєстрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated 2 days ago

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Registration is successful if the user enters Emoji instead of letters in the name field

[+ Add](#) [@ Apps](#)

Description

Preconditions:

URL [Мій акаунт - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Зареєструватися" tab.
2. Enter email, name "😄", and password. Confirm the password.
3. Check the box "Я приймаю правила користування "Умови обслуговування та політика конфіденційності".
4. Press the button "Зареєструватися".

Expected results:

The message "Невірний формат ім'я" is displayed.

Actual results:

The message "Реегистрація успішна" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Attachments 1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

To Do

Actions

Details



Assignee



Unassigned

[Assign to me](#)

Priority



Medium

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 2 days ago

Updated 2 days ago



Configure

It is possible to enter numbers in the "Прізвище" field when changing personal data in the user account

[+ Add](#)[@ Apps](#)

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter "123" in the "Прізвище" field.
3. Press the "Зберегти зміни" button.

Expected results:

The message "Невірний формат прізвища" is displayed.

Actual results:

The message "Деталі облікового запису успішно змінено" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated 2 days ago

Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

It is possible to enter a space in the "Прізвище" field when changing personal data in the user account

+ Add @ Apps

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter a space in the "Прізвище" field.
3. Press the "Зберегти зміни" button.

Expected results:

The message "Невірний формат прізвища" is displayed.

Actual results:

The message "Деталі облікового запису успішно змінено" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

 Unassigned

[Assign to me](#)

Priority

 Medium

Parent


None

Team

None

Development

Reporter

 Слава Любимова

Created 2 days ago

Updated 2 days ago

 Configure



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

The user can change the email, which has only one letter in the first-level domain when changing the password in the “Особисті дані” section of the personal account

[+ Add](#) [@ Apps](#)

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the “Увійти” button.

Steps to reproduce:

1. Click on the “Особисті дані” tab.
2. Enter “bla@boom.c” in the email field.
3. Press the “Зберегти зміни” button.

Expected results:

The message “Невірний формат email” is displayed.

Actual results:

The message “**Деталі облікового запису успішно змінено**” is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1



Add a comment...



Looks good!



Need help?



This is blocked...



Can you clarify...?



This is on track

Pro tip: press **M** to comment

To Do

[Actions](#)

Details

Assignee



Unassigned

[Assign to me](#)

Priority



Medium

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 2 days ago

Updated 2 days ago



Configure

The user can change the email in which the first and second level domains are not separated by a dot in the "Особисті дані" section of the personal account

+ Add @ Apps

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter "ellymelly@gmailcom" in the email field.
3. Press the "Зберегти зміни" button.

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Деталі облікового запису успішно змінено" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details

Assignee

Unassigned

[Assign to me](#)

Priority

Medium

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated 2 days ago

Configure

Add a comment...

Looks good! Need help? This is blocked... Can you clarify...? This is on track

The user can change the email in which the second-level domain is written in Cyrillic in the "Особисті дані" section of the personal account

[+ Add](#)[@ Apps](#)

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter "elymelly@домен.ua" in the email field.
3. Press the "Зберегти зміни" button.

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Деталі облікового запису успішно змінено" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

[Details](#) **Assignee**

Unassigned

[Assign to me](#)**Priority**

Low

Parent

None

Team

None

Development**Reporter**

Слава Любимова

Created 2 days ago

Updated yesterday

[Configure](#)

Add a comment...

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The user can change the email in which the first-level domain is written in Cyrillic in the "Особисті дані" section of the personal account

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Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter "ellymelly@free.ua" in the email field.
3. Press the "Зберегти зміни" button.

Expected results:

The message "Невірний формат email" is displayed.

Actual results:

The message "Деталі облікового запису успішно змінено" is displayed.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

Details



Assignee



Unassigned

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Priority

Low

Parent

None

Team

None

Development

Reporter



Слава Любимова

Created 2 days ago

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Details ⚙️ ^

Assignee

Unassigned

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Priority

High

Parent

None

Team

None

Development

Reporter

Слава Любимова

Created 2 days ago

Updated yesterday

Configure



When changing the password in the user's personal account, the minimum number of characters is 12, although when registering a new user, the minimum number of characters was 6

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Apps

Description

Preconditions:

1. URL [Мій акаунт - KnitonShop](#) is open in Chrome.
2. Enter the name/email of the existing user and the password of the account.
3. Click the "Увійти" button.

Steps to reproduce:

1. Click on the "Особисті дані" tab.
2. Enter "111111" in the "Поточний пароль" field.
3. Enter "2b34@2" in the "Новий пароль" field.
4. Enter "2b34@2" in the "Повторіть новий пароль" field.
5. Press "Зберегти зміни" button.

Expected results:

The message "Деталі облікового запису успішно змінено" is displayed.

Actual results:

The message "Дуже слабкий - Будь ласка, введіть надійніший пароль. Підказка: Пароль повинен мати щонайменше 12 символів. Щоб зробити його сильнішим, використовуйте великі та маленькі букви, цифри, та спеціальні символи." is displayed. The "Зберегти зміни" button is blocked.

Comments:

The number of characters in the password must match both when registering and changing the password in the user's account.

Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1



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Can you clarify...?



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It's possible to enter more than 500 characters when entering a review

+ Add App

Description

Preconditions:

URL  [Блакитний светр з рукавами-буфами - KnitonShop](#) is open in Chrome.

Steps to reproduce:

1. Click on the "Відгуки" tab.
2. Give a rating of 5 stars.
3. Enter 1001 characters in the "Ваш відгук" field.
4. Enter the name and email.
5. Check box "Зберегти моє ім'я, е-mail, та адресу сайту в цьому браузері для моїх подальших коментарів."
6. Press on the button "Відправити".

Expected results:

The message "Ваш відгук перевищує дозволenu кількість знаків. Ви можете написати відгук максимальною кількістю 1000 символів" is displayed.

Actual results:

The feedback is displayed to the user. The message "Ваш відгук очікує схвалення" is displayed.


Environments:

- Google Chrome 130.0.6723.59, Windows 10 Pro 21H1
- Firefox 131.0.3, Windows 10 Pro 21H1
- Opera 114.0.5282.102, Windows 10 Pro 21H1

To Do ⌵ ⚡ Actions ⌵


Details ⚙ ⌵

Assignee

 Unassigned

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Priority

 Medium

Parent


None

Team


None

Development


Reporter


 Слава Любимова


Created yesterday
Updated yesterday
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