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FULL STACK DEVELOPMENT

Web developer adept in all stages of advanced web development. Knowledgeable in user interface, testing and debugging process. Bringing forth professional experience in backend, installation and management of Microsoft SQL databases and Web services. Equipped with a diverse skill-set. Proficient in an assortment of technologies, including Javascript, Microsoft SQL, IIS, React, Bootstrap, JQuery, Node, Github etc... Able to effectively self-manage during independent projects as well as collaborate in a team setting. Proven success working in high-volume, demonstrated strengths in rapidly changing environment. More than 4 years experience in Technical Engineering role and managing backend environment and databases. Consistently praised for communicating effectively with both technical and nontechnical users.

PROFESSIONAL EXPERIENCE

TECHNICAL SUPPORT ENGINEER, B2W SOFTWARE 2018- present

- VM environment, configuring multi-server environment with IIS applications and Microsoft SQL databases.
- Maintaining SQL environment as well as patching and maintaining.
- Configuring SQL Always On Availability Groups, windows server failover cluster.
- Configuring Citrix environment and multi-server cloud environment.

IT SUPPORT SPECIALIST, LTC PARTNERS 2017- 2018

- VM environment, setup and installation of Zero clients and proper documentation.
- Maintaining system capability and historical records.
- Maintaining client confidence and protects operations by keeping information confidential.
- Contributes to team effort by accomplishing related results as needed.
- Patching systems through powershell script and remote connection

IT SUPPORT TECHNICIAN, EXPERIMAC 2015 – 2018

- Responsible for systems tools and network devices, maintaining most hardware diagnostics and hardware installation.
- Handle document repairs and parts information on repair tracking documents and work orders as well as in computer system.
- Performing quality control, inspection and testing for department.
- Providing data backup solutions, and installing network security software.

ASSISTANT IN COMPUTER LAB (CAPS), GREAT BAY COMMUNITY COLLEGE 2014 – 2015

- Oversaw computer lab on campus, consisting of approximately 40 computers with software, and assisted with running ACCUPLACER registration test for enrollments.
- Offered students additional tutoring on advanced computer use; and scheduled and facilitated tutoring courses and workshops for students.

KEY SKILLS

- RESTful API services design
- SQL set up
- CRUD operations
- Mongoose and relational databases
- NPM packages and NODE environment.
- Preventive Maintenance
- Vanilla Javascript and JQuery
- Object-oriented programming.
- Powershell, Registry Edit.
- Customer Service
- Authentication and Authorization handling via
- Handling and logging errors

TECHNOLOGY PROFICIENCIES

- RESTful API services design and CRUD operations with Mongoose and relational databases
- Comfortable usage of NPM packages and NODE environment.
- Basic understanding of the Object-oriented programming languages.
- Vanilla Javascript and JQuery comfortable usage and data validation.
- Authentication and Authorization handling via JSON Web Token, data hashing.
- Handling and logging errors, Unit testing.
- Process Flows & Call-Tracking Tools: QuickBooks, TeamSupport
- Software: Windows Active Directory, MS Office (Word, Excel, Outlook, PowerPoint, Access); VMware applications; Virtualbox; anti-virus programs
- Browsers: Safari; Firefox; Google Chrome; Opera; Tor;
- Hardware: PCs, Laptops, Telephony Systems, Printers, Routers, Modems
- Networking: LAN & VPN/Remote Connectivity, TCP/IP
- Platforms: Windows, Unix, OS X, Linux, Windows Server 2008/R2/2012

EDUCATION & TRAINING

- CompTIA 220-901 A+, 2018
- UNH Coding Bootcamp 2018
- Apple Certified Mac Technician (ACMT), 2017
- Apple Certified iOS Technician (ACIT), 2017
- Bachelor of Science, Foreign Languages, University of Languages "Lingua", 2012-2014
- Associates Civil Engineering, University of Engineering (Kazakhstan), 2009-2012