

## **CONSENT TO USE ELECTRONIC RECORDS AND SIGNATURES**

We are providing you with the option to receive information electronically to facilitate communications between you and us. However, if you do consent, you can still request the option to receive some or all Communications from us in writing at no additional cost to you. This Consent applies to all Communications related to the Product.

You are not required to consent to electronic delivery of Communications to obtain or renew any product or service provided by Us; please call 800-APL-CARE (800-275-2273) to purchase or enroll separately.

**Records, Products and Individuals Subject to Consent. Parties to the Consent.** The words “We,” “us,” and “our” means New Hampshire Insurance Company, AppleCare Service Company, Inc. and Apple. The words “You” “your,” and “I” means the Product holder giving this Consent.

- “Communications” means each insurance policy form or certificate, service contract form, and all related documents, notices, and correspondence relating to or arising from the Product, including, but not limited to, disclosures, premium notices, contract fee notices, , billing statements, claims documents, **notices of non-renewal, cancellation, termination and conditional renewal** and any other record, document, or other information we provide to you, or that you sign, submit, or agree to at our request, during the course of our relationship, as permitted by law.
- “Product” means **AppleCare+ with Theft and Loss**, which provides combined benefits under AppleCare+, a service contract issued by AppleCare Service Company, Inc., and Theft and Loss, an insurance policy issued by New Hampshire Insurance Company.
- “Electronic Records” means the Communications we provide to you or that you sign or agree to at our request in electronic form.

**Method of Delivery.** If you consent, we may provide Communications to you as Electronic Records by sending them to you via email or by posting them to a secure website that you may access with a username and password, if available. Even if you provide consent to receive Electronic Records, we are not required to provide Communications to you electronically and may, at our discretion, provide Communications to you in non-electronic form.

**Effect of Consent.** Your consent covers the Communications relating to the above specified Product, and also applies to electronic signatures on Communications we provide to you and on documents we obtain from you as part of our transactions with you. From time to time, you may seek to obtain a new Product from us. If you decide not to use Electronic Records and signatures in connection with the new product or service, your decision does not mean you have withdrawn this consent for any other Product.

You must still provide notices to us in the form (paper, electronically, etc.) specified in the Product and other contracts that we have in place with you unless we specifically notify you of alternative methods of sending notices.

Even if you consent to receiving Electronic Records, there are certain Communications that we may not be permitted by law to deliver to you electronically. However, if the law changes in the future and permits any of those Communications to be delivered as Electronic Records, this Consent will automatically cover those Communications as well.

**Method to Request Paper Copies.** You may request a paper copy of any Communication by contacting Us at 1-800-275-2273. Requesting a paper copy of a Communication is not considered a withdrawal of your consent to electronic delivery and does not change your election to continue to receive Communications electronically. You may also elect to receive delivery of the policy and contract and all notices in paper copy, delivery of the policy and contract electronically but notices in hard copy, or delivery of the policy and contract AND ALL notices electronically.

**Withdrawal of Consent.** This Consent is effective unless and until you withdraw it. You may withdraw your consent to electronic delivery at any time by contacting Us at 1-800-275-2273. Your withdrawal will not affect or change in any way the legal effectiveness, validity or enforceability of any Electronic Records that were delivered to you before your withdrawal became effective. Withdrawal of your consent for electronic delivery will not become effective until a reasonable time after our receipt of your notice of withdrawal, not to exceed thirty (30) days or any time prescribed by state law applicable to your Product.

**Contact Information; Updates.** You must promptly notify us of any change in your email or other electronic address by contacting Us at 1-800-275-2773. You should be aware that, where permitted by law, Electronic Records may include notices of conditional renewal, non-renewal and cancellation of the Product. Therefore, you should be diligent in updating your email address in the event it should change. We are not responsible for unauthorized access as a result of your failure to so notify us.

**Hardware and Software Requirements.** To receive, access and retain Electronic Records, you must have a computer or other device capable of accessing the Internet and an active email account. You will need to add domains [Apple.com](#), and [AIG.com](#) to your email accounts list of safe senders. You must have a current version of software which permits you to receive Portable Document Format or “PDF” files, such as Adobe Acrobat Reader®. You will also need either a printer connected to your computer to print documents and/or sufficient storage space within your hardware or network or elsewhere to store Electronic Records. You must have an up to date version of an Internet web browser. We are not responsible for errors or other issues as a result of any malfunction of your computer, Internet browser or software. If our hardware or software requirements change, and that change would create a material risk that you would not be able to access or retain your Electronic Records, we will give you notice of the revised hardware or software requirements.

**Consent.** By providing your consent, you are also confirming that you have the hardware and software described above; that you are able to receive and review Electronic Records when provided to you on our secure website or via e-mail; that you can either print or electronically store these Communications; and that you have an active email account and will keep current all contact information for persons designated to receive and access Electronic Records. You acknowledge that you are the applicant or owner of the cut or you are authorized to consent on behalf of the owner. You agree, and it is your intent, to sign this consent by electronic signature and to electronically submit this consent to us. You understand that signing and submitting this consent in this fashion is the legal equivalent of having placed your handwritten signature on the consent.



I Consent