What We Expect From You

Please provide **human-written feedback** (not AI-generated).

We are most interested in thoughtful, candid feedback across the following areas:

1. First Impressions

- What was immediately clear?

The homepage design is highly effective; its simplicity and clear labeling ensure intuitive navigation. I can easily access key sections without confusion, which creates a seamless first impression.

- What was confusing or unexpected?

The user experience during quick tutorials can be significantly improved. Currently, when clicking "Next," users must manually scroll down to view the content. To enhance flow and engagement, the app should automatically scroll to the next section upon interaction. This adjustment will ensure a smoother, hands-free transition and prevent users from missing key information.

2. Navigation & Flow

- Was it easy to understand where to go next?

I always knew exactly where to go next, as the interface provided clear directional cues that made navigation effortless.

- Did anything feel buried, hard to find, or unintuitive?

I found it challenging to stay in a single viewing mode because the text contrast is inconsistent. At times, I couldn't see button labels in Dark Mode or general text in Light Mode. To complete my tasks, I had to keep toggling the settings, which created significant friction in my workflow.

3. Clarity & UX

- Did labels, actions, and concepts make sense?

The following does not make any sense to me

1. I observed that whenever I made changes to a file within the 'Core Document' section and triggered a preview, the system performed an unprompted auto-save to the text file. I believe this behavior should be clarified, as I expected the preview function to be read-only rather than automatically committing changes to the document.

2. In the 'Core Workflow' section, I found the navigation behavior for the options list to be confusing. When I reached the end of the scrollable options and clicked the forward icon again, it automatically opened the final item instead of remaining static. I recommend implementing a visible scrollbar or a pagination indicator (like three dots) to signal the end of the list and prevent accidental selections.

3. I found that clicking into 'Sources' presents two different close buttons simultaneously. This felt unnecessary and slightly confusing to me as a user. I suggest removing the redundant button to ensure there is only one clear way to exit the view.

- Where did you have to pause and think?

I noticed that the 'Disagree' button seems broken; it displays a 'failed to save' error message when clicked. This created significant confusion for me to keep thinking as a user, as it's unclear if my feedback was actually recorded or if the system crashed or that's the intended action.

4. Bugs or Broken Flows

- Anything that did not work as expected

The following as follows:

1. I found that the media upload feature is currently broken within the chatbot. Clicking the attachment icon does not produce any result, preventing me from uploading files. This needs to be addressed to ensure the chatbot's core functionality is fully available

2. I found that I am unable to export data from the Settings page and displays an error feedback

3. I noticed that the 'Start a Workflow' button text disappears when hovered over in Dark Mode. This makes the button's purpose unclear to me during interaction.

4. In Light Mode, I found the 'AI Messages: 10/10000' indicator very difficult to see.

5. I noticed that the 'Disagree' button displays an error message when clicked. This created a lot of friction in my testing process.

6. I noticed that the 'Core Document' section automatically saves edits as soon as I click the 'Preview' button. This was unexpected for me, as most preview functions do not trigger a permanent save.

7. In Dark Mode, I found that the text in the feedback selection menu disappears upon clicking or hovering. This makes it impossible for me to see which option I am selecting.

8. In Dark Mode, I found that I cannot see the timestamps for messages in the chatbot or agent views. For example, text like 'about 6 hours ago' blends into the background.

- Errors, dead ends, or UI glitches

1. In Dark Mode, I found that the text in the feedback selection menu disappears upon clicking or hovering. This makes it impossible for me to see which option I am selecting.

2. In Dark Mode, I found that I cannot see the timestamps for messages in the chatbot or agent views. For example, text like 'about 6 hours ago' blends into the background.

3. I noticed that the 'Disagree' button displays an error message when clicked. This created a lot of friction in my testing process.

4. I found that I am unable to export data from the Settings page and displays an error feedback

5. I encountered a significant navigation issue when trying to exit the 'Billing and Usage' page. I found myself in a 'back-and-forth' loop that made it difficult to return to the homepage. This circular navigation path felt like a dead end, and I believe the routing logic should be updated to ensure a direct and clear exit path.

5. Overall Value Signal

- What felt useful?

I found the left panel for chat history to be a highly effective feature. During my testing, this sidebar allowed me to switch between previous conversations instantly without needing to manually navigate back through the main codebase or scroll extensively. This significantly streamlined my workflow and improved the overall user experience.

- What felt unnecessary or unclear?

I noticed that when I click on the sources button, I am presented with two different close buttons instead of one. I found this slightly confusing and believe the interface would look much cleaner if only one primary close action was available.

- What would you expect next if this were a production tool?

If this were a production tool, I would expect a high degree of functional reliability. Specifically, I would expect core utilities—like media uploads via the chatbot and data exports in settings page s to be fully operational. Furthermore, I would expect a robust feedback loop where 'Disagree' buttons do comes with an error feedback to be fixed, as these are critical for the AI's continuous learning and system stability.