Document Title: Elescan Bug Report

Reported By: Ebenezer QA

Date: 19th August 2025

App Version: 1.4.1

Environment Tested: [iPhone 13 Pro Max/iOS 18.5 and iPad Pro 12.9/iOS 18.6]

Bug #1

1.1. Title: Feedback dialog box loops when "Yes" is selected

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Document page

2.6. Description:

Choosing "Yes" on the feedback pop-up causes the dialog box to reappear in a loop. The pop-up can only be dismissed by selecting "No," which prevents the user from completing the intended feedback action.

2.7. Steps to Reproduce:

1. Open the testing app

2. Tap on Scan document icon.

3. Scan any document then tap on "Save" button

4. Tap on "Yes" button

2.8. Actual Result:

Choosing "Yes" on the feedback pop-up causes the dialog box to reappear in a loop.

2.9. Expected Result:

When the user chooses "Yes," they will be redirected to the document scanning screen to resume their task.

3.0. Attachments:

https://drive.google.com/file/d/11uEu_sLTCxT28eizYKm4E4tp5QnDtXXi/view?usp=sharing

Bug #2

1.1. Title: Existing documents appear when scanning new ones.

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Preview Scan Page

2.6. Description:

When a user initiates a new document scan, previously scanned and saved documents are visible in the scanning interface.

2.7. Steps to Reproduce:

Predefined action: User has already scanned and saved some documents

1. Open the testing app

2. Tap on Scan document icon.

3. Scan any document then tap on "Save" button

4. Tap on "No" button

2.8. Actual Result:

When a user initiates a new document scan, previously scanned and saved documents are visible in the scanning interface.

2.9. Expected Result:

To avoid user confusion, the preview scan interface should be limited to showing only the documents being scanned in the current session. Previous scans should not appear.

3.0. Attachments:

https://drive.google.com/file/d/1HWWFx6TJW3dbfA2ocGBFaGL_I4AuXZnj/view?usp=sharing

Bug #3

1.1. Title: The user is unable to successfully cancel or discard a document.

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Camera page

2.6. Description:

The **cancel** and **discard** document functions are not working as expected, preventing users from successfully abandoning a document.

2.7. Steps to Reproduce:

1. Open the testing app

2. Tap on Scan document icon.

3. Scan any document then tap on "Cancel" button

4. Tap on "Cancel" button

5. Tap on "Discard" button

2.8. Actual Result:

The **cancel** and **discard** document functions are not working as expected.

2.9. Expected Result:

When a user selects the "Cancel" or "Discard" option, the current document or scanning session should be closed without saving, and the user should be returned to the previous screen or the main interface.

3.0. Attachments:

https://drive.google.com/file/d/1sldcok0Kwyg7OaFi03ib1wRHsCUfaWEm/view?usp=sharing

Bug #4

1.1. Title: Navigating back to homepage requires multiple taps

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Camera page

2.6. Description:

Navigating back from the scanning page requires the user to go through multiple screens before returning to the home page.

2.7. Steps to Reproduce:

1. Open the testing app

2. Tap on Scan document icon.

3. Tap on "Back" button on top left corner

4. Tap on "Back" button on top left corner

5. Tap on "Back" button on top left corner

2.8. Actual Result:

Navigating back from the scanning page requires the user to go through multiple screens before returning to the home page.

2.9. Expected Result:

A single tap on the back button or arrow should take the user directly from the scanning page to the home page or the previous screen, without any intermediate pages.

3.0. Attachments:

https://drive.google.com/file/d/1kXstNBz5KoXDnUgpgEwNw1ztMAiK-1c/view?usp=sharing

Conclusion

I have completed the initial QA testing of the Elescan application, focusing on core functionalities on both iPhone and iPad, as well as its integration with the Elescan.com website. All bugs discovered during this phase have been reported.

A key part of my testing involved the email sharing functionality, which performed flawlessly across all tested devices. The ability to scan, save, and then share documents via email works as expected, with recipients successfully able to view the shared documents on their end.

Moving forward, my immediate focus will be on testing the sharing duration functionality (e.g., 1 day, 2 days, 3 days, etc.) to ensure that shared documents expire as intended. Beyond this final test, the application appears stable and ready for the planned advertising campaign.