

Document Title: AskEditor Bug Report

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App Version: NA

Environment Tested: Chrome / Sonoma 14.7.4

Bug #1

1.1. Title: Impossible for User to Create Project

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

An inability for users to create a project occurs when they switch tabs before tapping the **"Use Template"** button. This issue prevents project creation, even when all the necessary steps and information have been provided.

2.7. Steps to Reproduce:

Predefined action: User has already logged in account

1. Open the testing website
2. Click on "Create New Video Project" button, it can be located on top left corner of the page
3. Choose any
4. Under "All" tab, select "Hong Kong Vlog" and switch to other tab which not associated to the selected option
5. Click on "Use Template" button

2.8 Actual Result:

An inability for users to create a project occurs when they switch tabs before tapping the **"Use Template"** button.

2.9 Expected Result:

The **"Use Template"** button should remain active and functional, allowing the user to click it and continue with the project creation process. The application should maintain the state of the selected template regardless of tab focus changes.

3.0. Attachments:

https://drive.google.com/file/d/1_atnKx9Skik41cvlewoeUWT8pC89C9TS/view?usp=sharing

Bug #2

1.1. Title: Deleting text functionality in textfield does work

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

The "x" icon, intended to clear text from the input field, is not functional. When a user clicks or taps this icon, the text remains in the field and is not deleted. This issue is specific to the "x" icon and does not affect other text deletion methods, such as using the backspace or delete keys on a keyboard. The bug prevents a quick and convenient way for users to clear the text field, forcing them to manually remove characters one by one.

2.7. Steps to Reproduce:

Predefined action: User has already logged in account

1. Open the testing website
2. Click on "Index" above the timeline
3. Input text in textfield and now click on "x"

2.10 Actual Result:

The "x" icon, intended to clear text from the input field, is not functional.

2.11 Expected Result:

When a user clicks on the "x" icon located within the text field, the entire text content of the field should be immediately and completely cleared. The field should become empty, and the cursor should return to the beginning of the input area, allowing the user to enter new text.

3.0. Attachments:

https://drive.google.com/file/d/1wo6_270qojZlts49tAdrnlfmVIUJn1V/view?usp=sharing

Bug #3

1.1. Title: Full screen mode is toggle to the right and not fully seen

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

When the user activates full-screen mode, the video player or media element does not scale correctly to fit the screen. Instead, it is offset to the right, causing a significant portion of the player on the right side to be cut off and hidden from view. In addition to the visual issue, key controls are also inaccessible. Specifically, the audio element options, such as volume control, mute, or audio track selection, are located within the hidden area and cannot be seen or interacted with by the user.

2.7. Steps to Reproduce:

Predefined action: User has already logged in account

1. Open the testing website
2. Press F on keyboard
3. Click on audio sound animation at the button of page

2.12 Actual Result:

When the user activates full-screen mode, the video player or media element does not scale correctly to fit the screen.

2.13 Expected Result:

When the user activates full-screen mode, the media player should properly resize to fit the entire screen. It should be centered and fully visible, with no part of the player cut off or hidden. All controls, including the audio element options (e.g., volume slider, mute button), should also be visible and fully accessible to the user.

3.0. Attachments:

https://drive.google.com/file/d/1T_dz2Q6T3LOe4ZbnPhgjAjCpZwN6ITph/view?usp=sharing

Bug #4

1.1. Title: Mute icon do not change state

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

The mute icon for the media player does not change its visual state when clicked. Although the audio is successfully muted or unmuted, the icon itself remains in the same visual state (e.g., it stays as an "unmuted" speaker icon even when the audio is off). This lack of visual feedback creates confusion, as the user has no clear indication of whether the audio is on or off based on the icon alone.

2.7. Steps to Reproduce:

Predefined action: User has already logged in account

1. Open the testing website
2. Click on audio icon on top of the timeline
3. Click "on" checkbox

2.14 Actual Result:

The mute icon for the media player does not change its visual state when clicked.

2.15 Expected Result:

When the user clicks the mute icon, the icon's visual state should change to reflect the current audio status.

3.0. Attachments:

<https://drive.google.com/file/d/1YNbEiVo9PtccvninbKDvzHZPRdhjx4xq/view?usp=sharing>

Bug #5

1.1. Title: On hover of tooltip causes page to shake

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

When a user hovers their mouse over a tooltip, the entire webpage visibly shakes or jitters.

2.7. Steps to Reproduce:

Predefined action: User has already logged in account

1. Open the testing website
2. Click on “Backgroud” icon above the timeline
3. Hover mouse on tooltip

2.16 Actual Result:

When a user hovers their mouse over a tooltip, the entire webpage visibly shakes or jitters.

2.17 Expected Result:

When a user hovers over the element that triggers the tooltip, a tooltip should appear smoothly and statically without causing any movement or shaking of the page. The rest of the page layout should remain stable, and all other elements should maintain their original positions.

3.0. Attachments:

<https://drive.google.com/file/d/11dFwpr3lVGNnNql8Y7zfzUHeemkkmkH1/view?usp=sharing>

Bug #6

1.1. Title: Video export to Cloud Pipeline is stuck at 10% and never completes.

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

Users are unable to successfully export videos to the Cloud Pipeline. The export process consistently halts at **10% progress** and never completes, regardless of video size, format, or network conditions

2.7. Steps to Reproduce:

Predefined action: User has already logged in account and is finished with project

1. Open the testing website
2. Click on “Cloud Export” button

2.18 Actual Result:

Users are unable to successfully export videos to the Cloud Pipeline. The export process consistently halts at **10% progress** and never completes, regardless of video size, format, or network conditions

2.19 Expected Result:

When a user initiates the export process, the video should be successfully and completely exported to the Cloud Pipeline. The progress bar should accurately reflect the status, advancing smoothly from 0% to 100% and then indicating a successful completion. A confirmation message or notification should also appear to inform the user that the export is finished.

3.0. Attachments:

<https://drive.google.com/file/d/1t9E0euIVr49NVvQ2MdIQan1LksDPdKVh/view?usp=sharing>

Bug #7

1.1. Title: Mini dialogue box is not scrollable

1.2. Severity: Major

1.3. Priority: P1 (Critical)

1.5. Component/Module: Test

2.6. Description:

The mini dialogue box is not scrollable, preventing users from viewing all of its content. While a user can use the keyboard's "up" and "down" arrow keys to navigate the content and bring off-screen items into view

2.7. Steps to Reproduce:

Predefined action: User has already logged

1. Open the testing website
2. Click on the play icon on any of the "Video Assets"
3. Click on other options icon
4. Click on "Playback speed"
5. Scroll within the page

2.20 Actual Result:

The mini dialogue box is not scrollable, preventing users from viewing all of its content. While a user can use the keyboard's "up" and "down" arrow keys to navigate the content and bring off-screen items into view

2.21 Expected Result:

When a user opens the mini dialogue box, they should be able to scroll through its content using standard methods, such as a mouse wheel, touchpad gestures, or by dragging a visible scrollbar. This should function intuitively, allowing them to view all options within the dialogue box without having to rely on specific keyboard shortcuts.

3.0. Attachments:

<https://drive.google.com/file/d/1aE6qmLLVYGIsBHN7E9eT6XmimLbPANqH/view?usp=sharing>

