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Microsoft unveils health care Al tools

TheHill.com

October 10, 2024 Thursday

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Body

Microsoft unveiled several new artificial intelligence (<u>AI</u>) tools on Thursday aiming to support <u>health</u> care organizations through medical imaging models, <u>health</u> care agent services and an <u>AI</u>-driven workflow solution for nurses.

The <u>announcement detailed</u> how each tool will improve workflow for busy <u>health</u> care professionals.

The <u>AI</u> imaging tool, developed in collaboration with partners like Providence and Paige.<u>ai</u>, enables <u>health</u> care organizations to integrate and analyze various data types beyond just text, including medical images, clinical records and genomic data. Microsoft says the tool would allow <u>health</u> care organizations to "rapidly build, fine-tune and deploy <u>AI</u> solutions tailored to their specific needs."

Carlo Bifulco, chief medical officer of Providence Genomics and a co-author of the Prov-GigaPath study, noted the models may help with cancer research and diagnostics.

"These models can complement human expertise by providing insights beyond traditional visual interpretation and, as we move toward a more integrated, multimodal approach, will reshape the future of medicine," he said.

The <u>AI</u> tools will also help nurses and clinicians time on administrative tasks. According to a <u>report from the Office</u> <u>of the Surgeon General</u>, nurses will spend 41 percent of their time on documentation alone. The tools aim to rapidly decrease that strain on medical professionals by streamlining those administrative tasks, such as through drafting flow sheets for review.

Additionally, Microsoft announced a new public preview of an <u>Al health</u> care agent service, which would aid in appointment scheduling, clinical trial matching, patient triaging and more.

The statement detailed that medical organizations can "leverage the <u>health</u> care agent service to help create connected patient experiences, improve clinical workflows, and empower healthcare professionals."

Microsoft unveils health care AI tools

"We are at an inflection point where <u>AI</u> breakthroughs are fundamentally changing the way we work and live," said Joe Petro, corporate vice president of healthcare and life sciences solutions and platforms at Microsoft, in a statement.

"Microsoft's <u>AI-</u>powered solutions are helping lead these efforts by streamlining workflows, improving data integration, and utilizing <u>AI</u> to deliver better outcomes for healthcare professionals, researchers and scientists, payors, providers, medtech developers, and ultimately the patients they all serve," he added.

While many of the newly announced solutions are in the early stages of development, healthcare organizations will be testing and analyzing the systems "to avoid undesirable behaviors, such as harmful content, bias, misuse and other unintended risks," Microsoft noted.

For the latest news, weather, sports, and streaming video, head to The Hill.

Load-Date: October 10, 2024



<u>Techstars, Hopkins, CareFirst bringing health care Al accelerator to</u> Baltimore

Daily Record, The (Baltimore, MD)

August 23, 2024 Friday

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Section: NEWS

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Byline: Daily Record Staff

Body

Techstars, Johns Hopkins University and CareFirst BlueCross BlueShieldFriday announced a collaboration to launch a new <u>health</u> care accelerator program in Baltimore designed to support early-stage entrepreneurs building pathways to better care through artificial intelligence.

Techstars <u>AI Health</u> Baltimore powered by Johns Hopkins and CareFirstcombines the university's expertise in transforming research into commercially viable businesses, CareFirst's experience in advancing access to affordable, equitable, high-quality <u>health</u> care and Techstars' accelerator model that has helped entrepreneurs build thousands of successful companies, including more than 600 in <u>health</u> care.

This new program builds on the success of Techstars Equitech, a three-cohort series in partnership with UpSurge Baltimore that concluded in May. In its capacity as Baltimore's technology ecosystem builder, UpSurge will continue to ensure that Techstars founders can leverage the wide continuum of assets that exist in greater Baltimore.

Techstars <u>AI Health</u> Baltimore will serve as Techstars' new flagship <u>health</u> care accelerator. Adam Phillips, the former managing director of Techstars Equitech, will lead the 13-week program focused on supporting entrepreneurs leading healthtech, medtech, and biotech startups. Startups will receive capital, guidance from experts, and other support required to navigate the complexities of the <u>health</u> care ecosystem and regulatory environment.

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Altman, Huffington launching Al health coach

TheHill.com

July 8, 2024 Monday

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Section: TECH LATEST

Length: 280 words

Byline: Nick Robertson

Body

OpenAl CEO Sam Altman and Arianna Huffington announced a new startup venture to create an artificial intelligence-driven *health* coach as an attempt to use "hyper-personalization" to better behavioral *health*.

Thrive <u>AI Health</u>, a cooperation between OpenAI and Huffington's Thrive Global, will create an app to focus on habit-forming and behavior change, the pair *announced in a Time magazine editorial* on Monday.

"Yes, behavior change is hard. But through hyper-personalization, it's also something that <u>AI</u> is uniquely positioned to solve," the two wrote.

"Every aspect of our <u>health</u> is deeply influenced by the five foundational daily behaviors of sleep, food, movement, stress management, and social connection," they continued. "And <u>AI</u>, by using the power of hyper-personalization, can significantly improve these behaviors."

Altman and Huffington said the startup's eventual product will be trained on a person's biometric data and personal preferences to give recommendations around sleep and food, among other <u>health</u> priorities.

Personalized notes from the <u>health</u> coach could be a reminder to go to bed early in order to get enough sleep for an early flight, the pair said, using <u>Al</u> to bring together <u>health</u> and calendar data, for example.

"<u>AI</u>-driven diagnostics have already reduced error rates and improved patient outcomes," they argued. "Now, by focusing <u>AI</u> on healthy behavior promotion and taking advantage of its ability to process potentially several billion data points, we put in our hands a powerful tool for positive change, ensuring technology works for our well-being rather than against it."

For the latest news, weather, sports, and streaming video, head to The Hill.

Load-Date: July 8, 2024



Most Older Americans Don't Trust Al-Generated Health Info, Survey Finds

The Griffon News: Missouri Western State College
October 16, 2024 Wednesday

University Wire

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Section: LIFESTYLES; Pg. 1

Length: 626 words

Body

Key Takeaways

- Most people 50 and older are skeptical of <u>health</u> information generated by <u>AI</u>
- About 74% say they have little to no trust in AI-provided health advice
- Trusted sources of info online include <u>health</u> care systems, medical schools, nonprofits and the federal government

WEDNESDAY, Oct. 16, 2024 (HealthDay News) -- Most Americans 50 and older don't place much trust in <u>health</u> advice generated by artificial intelligence, a new survey finds.

About 74% of middle-aged and senior Americans would have very little to no trust in <u>health</u> info generated by <u>AI</u>, the University of Michigan poll found.

At the same time, these older adults have a lot of confidence in their ability to suss out bad info about <u>health</u> matters.

Only 20% said they had little to no confidence they could spot misinformation about a <u>health</u> topic if they came across it.

Among all older adults who'd scanned the web recently for <u>health</u> info, only 32% said it's very easy to find accurate advice.

"Amid this lack of trust, our findings also highlight the key role that <u>health</u> care providers and pharmacists play as trusted <u>health</u> messengers in older adults' lives, and even the role that friends or family with medical backgrounds can play," said poll director Dr. Jeffrey Kullgren, an associate professor of internal medicine at the University of Michigan.

"We also find that websites run by <u>health</u> organizations are seen by most who use them as very trustworthy, which suggests a need to encourage more people to use them," Kullgren added in a university news release.

Most of those polled, 84%, said they'd gotten <u>health</u> info directly from a <u>health</u> care provider, pharmacist, friend or family member in the past year.

Most Older Americans Don't Trust Al-Generated Health Info, Survey Finds

More than 70% rated their <u>health</u> professionals as very trustworthy, while just 62% said the same about friends and family members.

More from this section

ERs See More Trauma Patients on Smog-Filled Days

Could Dad's Sperm Raise Odds for Common Complications of Pregnancy?

Most Older Americans Don't Trust AI-Generated Health Info, Survey Finds

About 58% said they'd used a website for <u>health</u> information -- most (39%) turning to .com sites like WebMD or Healthline or a **health** system's website (31%).

About 36% of those who used a .com site felt its information was trustworthy, compared with 59% of those who used a *health* care system site.

Far fewer visited <u>health</u> sites run by the federal government (21%), nonprofits like the American Heart Association (14%) or universities or medical schools (11%). However, about 60% of those who went to those sites felt their info was very trustworthy.

"Older adults are increasingly turning to the internet for <u>health</u> information, yet there is a significant trust gap, particularly with **AI**-generated content," said Indira Venkat, AARP's senior vice president of research.

"While <u>AI</u> advancements offer promising opportunities to support healthy aging, this poll underscores the urgent need for reliable, accessible <u>health</u> resources," Venkat added. "Ensuring that older adults have trustworthy information from <u>health</u> care providers and credible websites is crucial as we navigate the evolving landscape of digital **health**."

The report is based on findings from a poll conducted by NORC at the University of Chicago. It involved 3,379 adults aged 50 and older surveyed online and via phone in February and March.

More information

The National Institutes of *Health* has more on where to find *health* information.

SOURCE: University of Michigan, news release, Oct. 16, 2024

What This Means For You

<u>Health</u> information provided by websites run by the federal government, nonprofits, and universities or medical schools are considered very trustworthy by most older adults.

Originally published on healthday.com, part of the BLOX Digital Content Exchange.

Load-Date: October 16, 2024



UC Regents committee evaluates implications of AI in health care

Daily Bruin: University of California - Los Angeles
July 23, 2024 Tuesday

University Wire

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Section: NEWS; Pg. 1 Length: 743 words

Byline: Dylan Winward

Body

The UC Regents Public Engagement and Development Committee discussed the use of artificial intelligence in *health* care Wednesday.

Three leading data scientists answered questions from the UC Board of Regents about how the UC <u>Health</u> system uses artificial intelligence, the implications of <u>AI</u> usage on underrepresented communities and oversight for artificial intelligence usage. The panel also discussed funding for research relating to <u>AI</u> and <u>health</u> care.

Dr. Atul Butte, the chief data scientist at UC <u>Health</u>, said an increasing number of <u>Als</u> are training using clinical data which has been anonymized following approvals from the Food and Drug Administration. He added that existing algorithms developed within the UC system predict intestinal lung disease, immunodeficiency and Covid-19 patient reactions.

Butte, a professor at UC San Francisco, said UC <u>Health</u> is also responsible for systemwide governance of <u>Al</u> use in <u>health</u> care and has been involved in briefing Congress on the ramifications of artificial intelligence usage.

"It's not just going to be about the physicians. It's also going to be about the patients, the nurses and all of our clinical disciplines," Butte said.

Dr. Christopher Longhurst, the chief clinical and innovation officer at UC San Diego <u>Health</u>, said <u>AI</u> is being used to help clinicians draft messages to patients for virtual care. Within the trial, the <u>AI</u> generated messages would then be edited by physicians before being sent, he added.

Patients participating in the study were told that the responses were partly generated by <u>AI</u>, Longhurst said. He added that trials found the <u>AI</u> would help create longer messages to patients, which were made to seem more empathetic in nature than ones written solely by physicians.

"Many of our patients told us they know that our physicians are busy. They're glad that they have a co-pilot helping them out, but also glad that the messages are being reviewed by a doctor before they leave," Longhurst said.

UC Regents committee evaluates implications of AI in health care

Although the study found that the tool did not save significant time for doctors, it did help reduce their cognitive load, Longhurst said, adding that the University is now looking for ways to implement the findings from the trial.

Janet Reilly, the chair of the UC Board of Regents, asked the panelists how the UC as a public university plans to stay at the cutting edge of <u>AI</u> despite gaps in funding.

Dr. Matthew Lungren, the chief data science officer for <u>health</u> and life sciences at Microsoft, said during the panel that one way the University can ensure continuous funding is through public-private partnerships. After Regent Alfonso Salazar asked the panel about what they were doing to protect patient privacy within public-private partnerships, Butte said privacy contracts are drawn up on a case-by-case basis.

Longhurst said existing funding for <u>AI</u> within UC <u>Health</u> is being prioritized to areas where there are existing doctoral failures, such as in postoperative sepsis treatment. Butte said the UC is also trying to obtain more funding from the National Institutes of **Health**.

The systemwide integration of <u>AI</u> into <u>health</u> care can help eliminate biases in healthcare, Butte said. Student Regent-Designate Sonya Brooks asked the panel to elaborate on UC <u>Health</u>'s commitment to using <u>AI</u> in a responsible way when it comes to underrepresented communities.

Butte replied by saying the University is working to increase study participation by rural patients, including through the UC Davis *Health* system.

Longhurst also said the use of \underline{AI} in remote patient monitoring can increase access to preventative care, an important aspect of increasing healthcare access. One potential implication of the \underline{AI} rollout is that it will increase access to affordable healthcare, Butte said.

"We can learn what we do at UC (with) our best doctors, our best nurses, treat patients, create those <u>AI</u> models, and then put those <u>AI</u> models wherever we can, so that that level of care is delivered, not necessarily here in Mission Bay at UCSF but in all of our partners around the world," Butte said.

However, Mayté Frías - the staff advisor-designate to the Regents - said she was skeptical about the ability of <u>AI</u> models to avoid negatively impacting <u>health</u> equity.

"This is moving really quickly, and at the same time, we've been carrying systems of oppression for centuries, and we can't quite figure that out," she said. "I am very suspicious that with <u>AI</u>, we're going to be able to account for all of that."

Load-Date: July 25, 2024



Al and Public Health Series: Introduction

R Street Institute
July 9, 2024 Tuesday

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Byline: Adam Thierer

Body

Artificial intelligence (<u>AI</u>) and machine learning (ML)-enabled medical technologies and processes hold the potential to significantly improve individual patient care and public <u>health</u>. This R Street series explores how <u>AI</u>/ML systems are already advancing medical capabilities and <u>health</u> outcomes in important ways.

The Profound Potential for AI-Enabled Health

While definitions vary, <u>AI</u> generally involves the exhibition of learning and problem-solving by a machine. ML is an approach to <u>AI</u> that involves a process by which a computer, using large amounts of data, can train and improve an algorithm or model without step-by-step human involvement. <u>AI</u>/ML systems are constantly learning and improving through ongoing experiments and new data inputs.

As these systems become more advanced and data science grows more sophisticated, the ramifications for public <u>health</u> could be profound. Some analysts argue that <u>Al</u>/ML presents "a once-in-a-century opportunity" and estimate that the technology could generate \$60 billion to \$110 billion a year in economic value across life sciences and various subsectors, which "promises unquantifiable effects on human <u>health</u> and well-being." Other medical science experts have estimated that "widespread <u>Al</u> adoption within the next five years using the technology available today could result in savings of 5% to 10% of healthcare spending, or \$200 to \$360 billion annually."

Policymakers Take Notice

A major 2022 report from the U.S. Government Accountability Office and National Academy of Medicine examined the potential for <u>AI</u> to address various challenges in the U.S. <u>health</u> care system, including demographic shifts, burgeoning costs, and other problems that "illustrate the critical need to better address the effectiveness and efficiency of our nation's <u>health</u> care delivery systems." The Biden administration also issued a major executive order on <u>AI</u> last year that highlighted the opportunity to "[a]dvance the responsible use of <u>AI</u> in healthcare and the development of affordable and life-saving drugs." This series will explore these opportunities in more detail.

When considering the role of public policy for <u>Al/ML</u>-enabled technologies, it is important to identify the trade-offs associated with various proposed or existing rules. Safeguards are needed, but when lawmakers contemplate

Al and Public Health Series: Introduction

policies for <u>AI</u>, they must keep in mind the potential unintended effects of regulation. The question they should be asking themselves is: Will the policies we are considering-or those that already exist-hold back promising new algorithmic innovations and treatments that could improve or even save lives?

For example, at a recent R Street Institute event, Sen. Mike Rounds (R-S.D.) noted that <u>AI</u> holds the potential to achieve administrative savings for federal <u>health</u> insurance programs or, better yet, reduce the number of people dependent on them by identifying and treating ailments sooner. This is important because federal healthcare spending accounted for 29 percent of net federal outlays in fiscal year 2023.

Flexible, bottom-up public policies are essential if our nation hopes to maximize <u>health</u> outcomes while also making care more affordable. In 2023, Senator Bill Cassidy, M.D. (R-La.), who serves as Ranking Member of the Senate Committee on <u>Health</u>, Education, Labor and Pensions, released the "Framework for the Future of <u>Al</u>." "A sweeping, one-size-fits-all approach for regulating <u>Al</u> will not work and will stifle, not foster, innovation," Cassidy argued. "Likewise, we must adapt our current frameworks to leverage the benefits and mitigate the risks of how <u>Al</u> is applied to achieve certain goals. And only if our current frameworks are unable to accommodate continually changing <u>Al</u>, should Congress look to create new ones or modernize existing ones," he concluded.

Letting Technology Work Its Magic

Fear-based policies that delay innovations could limit <u>AI</u>'s potential to advance meaningful <u>health</u> outcomes. As Sen. Cassidy suggests, policymakers should tap existing rules and regulations to address concerns as needed and work also understand how those policies-or newly proposed rules-could compromise <u>health</u> outcomes and cost savings.

We hold the power in our hands to significantly expand the horizons of human <u>health</u> and well-being with the power of path-breaking **Al** innovations. This series will explain how it can happen-if we let it.

Part 1: How AI Can Advance Medical Knowledge and Improve the Patient Experience

Coming Soon:

- How AI Can Help Tackle Major Causes of Suffering and Death
- How AI Can Revolutionize Drug Discovery
- How <u>AI</u> Can Make Healthcare More Affordable and Accessible
- How the FDA Is Approaching <u>AI</u>/ML-Enabled Medical Devices

Load-Date: July 10, 2024



The San Diego Union-Tribune
January 2, 2024 Tuesday

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Section: STATE AND REGIONAL NEWS

Length: 1741 words

Byline: Paul Sisson, The San Diego Union-Tribune

Body

For the record:

4:18 p.m. Jan. 7, 2024: A previous version of this story stated that Singh published a paper in the Journal of the American Medical Association. The correct reference is the Journal of the American Medical Informatics Association.

UC San Diego *Health* is importing a sharp mind to help guide its efforts in artificial intelligence.

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A nephrologist trained at the University of Michigan who completed his internal medicine residency at UCLA Medical Center, Singh also earned a master's degree in biomedical informatics from Harvard Medical School. At Michigan, he served as the university's chief medical information officer of artificial intelligence.

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Singh's role will be twofold: helping guide the oversight and integration of already vetted <u>AI</u> technology into UCSD operations and conducting research into the safety and effectiveness of newly developed models and methods.

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Q: Your work has recently been cited in national policy around <u>AI</u> in <u>health</u> care. Given that this city is about as far from Washington as one can get and still be in the United States, why UC San Diego?

A: The University of California has a big footprint in D.C. (Dr.) Chris Longhurst (UCSD chief medical and digital officer) has been in D.C. on this topic more in the last year than I have, so I think there is actually plenty of opportunity to participate in policy discussions. But, while policy is an important part of our mission, the primary goal, I think, is taking care of the community. And that's what drew me to UCSD, the opportunity to really think big about how we use <u>AI</u> to make both receiving and delivering care a better experience.

Q: What would you say to someone who asserted that this type of position is something of an extravagance in the current climate of worker shortages that have permeated *health* care since the COVID-19 pandemic?

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Q: With the sudden arrival of generative <u>AI</u>, especially as embodied by ChatGPT, it seems that there is a sort of digital gold rush mentality going on at the moment with new products announced daily. How does an <u>AI</u> director recognize true promise among so much hype?

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Q: Recent guidance from the Biden administration says that <u>AI</u> should "lead to <u>health</u> care outcomes that are fair, appropriate, valid, effective and safe." Given that even their creators would say that these <u>AI</u> models are black boxes, no one perfectly understands their inner workings, how do you make sure that these goals, especially safety and accuracy, are upheld?

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Q: Increasing efficiency is one of the biggest promises of integrating machine learning and artificial intelligence models into day-to-day <u>health</u> care. But, in the early going, we've already seen that some models can end up creating more work. For example, systems used to evaluate chest X-rays, while able to find anomalies that humans might miss, also have been shown to kick up many more false positives. Is there a danger that some uses of <u>Al</u> will require so much human oversight that they will not meaningfully increase efficiency?

A: Absolutely, and I think you've got to look at things in the way you intend to use them. The same tool used in two different workflows might have very different effects. A radiologist is not going to be happy having to stop their work and react to an algorithm that's flagging abnormalities that aren't that abnormal. That's just making more work. But what if, instead of interrupting the radiologists, instead we're using the algorithm to order their work so that the next image they get to review is the one that's most likely to have an abnormality? They're still reading all of the same images, but they might just be reading them in a more efficient order.

Q: Given your work understanding and validating <u>AI</u> technology, what is one area of <u>health</u> care that you think is on the cusp of change, and what is one area where you feel like we're still a long ways away from ever being able to use **AI** to influence patient care?

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Load-Date: January 2, 2024

Al pilot program aims to widen health care access How Al health care chatbots learn from the questions of an Indian women's organization



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St. Louis Post-Dispatch (Missouri)

March 1, 2024 Friday

01 EDITION

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Section: A; Pg. 13 Length: 887 words

Byline: THALIA BEATY Associated Press

Body

NEW YORK - Komal Vilas Thatkare says she doesn't have anyone to ask about her most private <u>health</u> questions.

"There are only men in my home - no ladies," said the 32-year-old mother and housewife in Mumbai. "I don't speak to anyone here. So I used this app as it helps me in my personal problems."

The app she uses is powered by artificial intelligence running on OpenAl's ChatGPT model, that Myna Mahila Foundation, a local women's organization, is developing. Thatkare asks the Myna Bolo chatbot questions and it offers answers. Through those interactions, Thatkare learned about a contraceptive pill and how to take it.

Thatkare is one of 80 test users the foundation recruited to help train the chatbot. It draws on a customized database of medical information about sexual <u>health</u>, but the chatbot's potential success relies on test users like Thatkare to train it.

The chatbot, currently a pilot project, represents what many hope will be part of the https://apnews.com/article/ai-chatbots-racist-medicine-chatgpt-bard-

<u>6f2a330086acd0a1f8955ac995bdde4d</u>"> impact of <u>AI</u> on <u>health</u> care around the globe: to deliver accurate medical information in personalized responses that can reach many more people than in-person clinics or trained medical workers. In this case, the chatbot's focus on reproductive <u>health</u> also offers vital information that - because of social norms - is difficult to access elsewhere.

"If this actually could provide this nonjudgmental, private advice to women, then it could really be a gamechanger when it comes to accessing information about sexual reproductive <u>health</u>," said Suhani Jalota, founder and CEO of the Myna Mahila Foundation, which received a \$100,000 grant from the Bill & Delinda Gates Foundation last summer to develop the chatbot, as part of a cohort of organizations in low- and middle-income countries trying to use **AI** to solve problems in their communities.

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Funders like the Gates Foundation, the Patrick J. McGovern Foundation and Data.org, are seeking to build up this "missing middle" in <u>AI</u> development, especially in areas like <u>health</u> and education. These philanthropic initiatives offer developers access to <u>AI</u> tools they otherwise could not afford so they can solve problems that are a low priority for corporations and researchers - if they are on their radars at all - because they don't have high profit potential.

"No longer can the global north and high-income countries drive the agenda and decide what does and does not need to be addressed in local communities in the global south," wrote Trevor Mundel, president for global <u>health</u> at the Gates Foundation in an October online post, adding, "We cannot risk creating another chasm of inequity when it comes to <u>AI</u>."

The Associated Press receives financial support for news coverage in Africa from the Bill & Dill & Amp; Melinda Gates Foundation.

The Myna Mahila Foundation recruited test users like Thatkare to write real questions they have. For example, "Does using a condom cause HIV?" or "Can I have sex during periods?" The foundation's staff then closely monitor the chatbot's responses, developing a customized database of verified questions and answers along the way that helps improve future responses.

The chatbot is not yet ready for wider release. The accuracy of its responses is not good enough and there are issues with translation, Jalota said. Users often write questions in a mix of languages and may not provide the chatbot with enough information for it to offer a relevant response.

"We are not yet fully sure on whether or not women can understand everything clearly and whether or not it's fully medically accurate all of the information that we're sending out," Jalota said. They are considering training some women to help ask the chatbot prompts on behalf of someone else, though still aim to improve the chatbot so it can be released on its own.

Dr. Christopher Longhurst, chief medical officer at the UC San Diego <u>Health</u>, has led the implementation of <u>Al</u> tools in <u>health</u> care settings and said it is important to test and measure the impact of these new tools on patient <u>health</u> outcomes.

"We can't just assume or trust or hope that these things are going to be good. You actually have to test it," Longhurst said. He thinks the promise of <u>AI</u> in <u>health</u> care is overestimated in the next two to three years, "But I think long term, over the next decade, <u>AI</u> is going to be as impactful as the introduction of penicillin in <u>health</u> care."

Jalota's team consulted with other projects funded by the Gates Foundation that were designing chatbots for <u>health</u> care settings so they could solve similar problems together, said Zameer Brey, interim deputy director for technology diffusion for the Gates Foundation.

The Myna Mahila Foundation is also partnering with another Gates grantee to propose developing privacy standards for handling data for reproductive <u>health</u>. The foundation, which is working with an outside technology firm to develop the chatbot, is also considering other steps to help ensure the privacy of users.

"We've been discussing whether we should delete messages within a certain time frame of women sending it to add to this privacy," Jalota said, as some women share phones with family members.

Load-Date: March 1, 2024



Health care is where AI struggles to be helpful

Star Tribune (Minneapolis, MN)

April 24, 2024 Wednesday

METRO EDITION

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Section: BUSINESS; Pg. 1D

Length: 755 words

Byline: EVAN RAMSTAD; STAFF WRITER, STAR TRIBUNE (Mpls.-St. Paul)

Body

It was a warp-speed tour of what's happening with artificial intelligence in medicine.

Chris Manrodt, an R&D manager for Philips' medical imaging business in Plymouth, last Friday gave a presentation to several hundred Twin Cities software developers and <u>health</u> care executives and then declared, "I feel like I've said about 50 controversial things, so let me take your questions."

It was the opening session of a daylong gathering of about 1,200 people from the local data science community, the first time in five years that MinneAnalytics, the local association of software developers, staged a conference devoted to *health* care and medical technology.

"The promise is there. The challenge we face is that our track record kind of sucks," Manrodt said. "I don't want to pick on anybody in particular, but I'll point to this headline: '*AI* failed to live up to its potential in the pandemic.'

In short, don't expect AI to replace doctors.

"The opportunity to turn the data from the administration of <u>health</u> care into the care of patients is actually a much wider gap than I think any of us anticipated back in the middle of the last decade," he said.

Like many people, I'm frequently confused by what I read and hear about <u>AI</u>. Seeing investors pour so much money into companies associated with it gives me fear of missing out, not just with my own investments but simply in understanding what is going on.

My takeaway from Friday's conference is that medical technology developers are working on some great devices to bring down the cost of diagnosing illness.

Executives from Twin Cities-based startup VoxCi <u>Health</u> described their device that will detect disease by sensing chemicals in a person's breath - specifically what they exhale. Its initial target market is patients suspected of having lung cancer.

Peerbridge Health, based

Health care is where Al struggles to be helpful

in Nashville, promoted a small wearable device that measures cardiac output, potentially replacing the need for people to go to a hospital or clinic for electrocardiograph (ECG) tests.

It seems, though, that it will be a long time for <u>AI</u> to be able to provide diagnoses or recommendations. In his speech and a conversation afterward, Manrodt made it clear that people like him are at the start of a long climb. I found his perspective helpful to hear with so much hype swirling.

"Health care has been the place where it has been most difficult to get AI to really make an impact," he said.

Generative <u>AI</u>, the kind that can create new ideas or things like conversations and stories and images, needs really good data to build the connections and make diagnoses when someone is sick.

Unfortunately for creating an <u>AI</u> model, people seek <u>health</u> care in differing, unpredictable ways. There's no way to track what makes people decide to go to a doctor or hospital or clinic in the first place.

"There is a complex set of social, psychological and economic factors before you decide to seek care and when data collection in <u>health</u> care starts after you have sought care," Manrodt said.

Then, after a visit to a doctor or hospital, people also behave in different ways. Some will go back when their physician says, and others won't. Many doctors don't ever know how well their patients fare after a visit.

"Most of the time when the patient leaves the care setting we don't know whether they've improved or not, unless they come back and tell us," Manrodt said. For an <u>AI</u> model to be useful, he added, "The data on outcomes has to be good."

One area where <u>AI</u> is moving quickly in <u>health</u> care, he said, is radiology. Artificial intelligence models are being trained to analyze images in many fields. He also said that <u>AI</u> may prove useful in helping doctors and nurses reduce errors in caregiving, akin to a collision warning system in a car.

"You still have to hit the brakes," Manrodt said. "But if you get the collision warning, you know something's up. If we even save one more life with something like that, it's worth it."

An adviser to the University of Minnesota's Carlson School of Management, Manrodt said he's been amazed by colleagues in other industries who also work with the school's faculty and students on <u>AI</u>.

He reminded me of an announcement Cargill made a few years ago about using facial recognition technology with cattle to determine things about their feeding and <u>health</u>. The data scientists pushing that technology forward have at least one big advantage on those trying to improve human **health**.

"You don't have to get a consent form from any of those cows," Manrodt said.

Evan Ramstad · 612-673-4241

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Maternal health exec discusses using AI to address Black maternal mortality

Crain's New York Business
April 22, 2024
Print Version

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Section: Pg. 11; Vol. 40

Length: 758 words

Byline: Amanda D'Ambrosio

Body

Despite known issues of racial bias in <u>AI</u>, Dr. Dawnette Lewis says it can still help address wide racial disparities in maternal *health* outcomes.

Black people in New York face five times the risk of dying because of pregnancy complications compared to white people - a signal that there's a lot of work to be done, said Lewis, a maternal-fetal medicine specialist and the director of Northwell's Center for Maternal <u>Health</u>. But she added that <u>health</u> systems are using technology to develop solutions to this crisis - and are making strides.

Lewis said Northwell's Maternal Outcomes Navigation program, also known as MOMS, for example, uses <u>AI</u> to increase communication with patients and identify pregnancy complications early. The combination of an <u>AI</u> chatbot and a corresponding team of medical professionals has monitored 6,500 postpartum patients in the two years since it launched - and has reduced hospital readmission rates within a month among Black patients by 60%.

Lewis spoke to Crain's about how the medical community can leverage <u>AI</u> to improve maternal <u>health</u>, despite its current limitations. This interview has been edited for length and clarity.

There's been attention on the U.S. maternal mortality rate and worse outcomes among Black birthing people for decades. Why do you think this has persisted?

I think mainly it's related to systemic racism and bias. Oftentimes I think we've made the assumption that chronic conditions are a driver, but even when you look at Black birthing patients who are healthy, the disparity remains. There's more than one element that drives the disparity.

Where do you see examples of systemic racism and bias?

A couple of years ago the NIH had a conference about how <u>AI</u> continues to perpetuate disparities. One of the focuses was on calculators we use in medicine to quantify risks [of certain diseases.] For example, one of the calculators was used to prioritize who gets a kidney transplant, but there was a [figure that placed a bias] on Black patients [in the diagnostic equation.] What happened was Black patients ended up lower on the transplant list even though they were just as in need of a kidney as anyone else. Those calculators are embedded into our medical system and many don't help but actually hurt [existing disparities.] We have to revisit those, because they are built into all of our electronic medical records.

How do current diagnostic tools like this exacerbate <u>health</u> disparities in the OB-GYN field?

For patients who had a prior cesarean delivery and wish to have a vaginal delivery in their next pregnancy, there's also a calculator that factors in race. We think it increases the disparity, because when you put in race for a Black patient, it lowers the success rate of a vaginal birth after cesarean [and may be contributing to higher C-section rates among Black birthing people.] When you look at data in the U.S., in whatever state you look at, the cesarean rate for Black patients is higher. There's currently work to remove that from the calculator.

Northwell uses <u>AI</u> through its MOMS program to identify postpartum patients who need care. What are the benefits of this technology?

When we use <u>AI</u> in the MOMS program, we think about how to use it to help patients communicate with us if they have any issues. We use it as a way to call for help.

I think the boundary is when you use race as a surrogate to help make medical decisions. If you're predicting a condition like heart disease, then you should factor in risk factors for heart disease - not use race or ethnicity as one of those risk factors.

Where do you see opportunities for investments to address the maternal mortality crisis?

I think <u>AI</u> is a good place to start. Even though this issue is something that's been talked about, it's not well-funded. But everyone has a smartphone. I think [making <u>AI</u> chatbots or other technologies available on personal devices] could be a way to bridge the cost.

What are you optimistic about?

When I started in maternal-fetal medicine, we couldn't get any other disciplines to even look at a pregnant patient. Now, there are articles published in internal medicine journals, hypertension journals, which recognize that pregnancy conditions are risk factors for cardiovascular conditions later on in life. I'm heartened that the American Heart Association takes this seriously, specifically for Black mothers. Specialists aside from obstetricians in maternal-fetal medicine are now investing in women's *health* and recognizing that women's *health* is not just about nine months of pregnancy.

Load-Date: April 25, 2024



Adding Up AI's Impact on Health Care

The Dickinsonian: Dickinson College
June 6, 2024 Thursday

University Wire

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Section: NEWS; Pg. 1

Length: 563 words

Byline: Judith Faulkner '65, CEO and founder of Epic

Body

by Judith Faulkner '65, CEO and founder of Epic

As a math major at Dickinson, I was fortunate, with the help of my math professors, to be accepted for a summer research job at the University of Rochester sponsored by the National Science Foundation. But the job needed a programmer, and at that time I had never seen a computer. It was the 1960s, and Dickinson didn't have any. Yet.

When I explained that I knew nothing about programming, the people at Rochester gave me a FORTRAN book and a week of access to the computer. By the end of the summer, the principal investigator had published a couple of papers, and I went on to complete my B.S. and go to graduate school in computer science. After grad school, I, with the help of a few others, started Epic, which most people know as the company that produces MyChart, their <u>health</u> care provider's portal.

Since then, there have been many significant advances in IT, including PCs, graphical user interface, smartphones and now generative artificial intelligence .

You are all familiar with \underline{AI} . If you go to a hotel and wait for one of the elevators to come to your floor, that's algorithmic \underline{AI} (meaning someone has programmed the specific rules or algorithm) figuring out which elevator it should be.

Most recently, we embedded generative <u>AI</u>-the technology behind ChatGPT-into our <u>health</u> care applications. Generative <u>AI</u> is very clever. It looks at gazillions of similar situations and figures out what to say or do next. For example, to help physicians be efficient, generative <u>AI</u> drafts responses to patients' MyChart messages for the clinician to review and edit as needed. Feedback has been that the patients and clinicians really like the <u>AI</u>-created replies because they often are friendlier than the busy clinician's responses.

In the exam room, as the patient and clinician discuss the patient's care, <u>AI</u> can-with patient approval-listen and create a draft note for the clinician's documentation. This allows the clinician to concentrate on communicating with the patient and saves a lot of time.

Adding Up AI's Impact on Health Care

With many new use cases under development, <u>AI</u> will help make everything from scheduling appointments to office workflows more efficient. Even more exciting is how <u>AI</u> can help us all stay healthier-for example, by showing you and your clinician the results of the medications thousands of patients who are similar to you have taken, so you can make the best choice.

Epic turned 45 years old in March, and we helped <u>health</u> care move from paper charts-often barely legible, dense and easily misplaced-to electronic <u>health</u> records. In addition, now <u>health</u> systems can start using the data in these records to solve the mysteries of disease and help people stay healthier.

It's exciting new technology, and there is a lot more to come. Even as things change, I'm grateful for the mathematics foundation I received at Dickinson. It helped define who I am, and I think it's the best major there is.

Judith Faulkner '65 was named one of the "most powerful women in healthcare" by Forbes. She founded Epic, a privately owned <u>health</u> care software company and the leading medical-records software company in the U.S., in 1979. She and her family established the Roots & Wings Foundation to provide vital support to low-income children and families at pivotal times.

Read more from the spring 2024 issue of Dickinson Magazine.

TAKE THE NEXT STEPS?

Load-Date: June 9, 2024



<u>Panel discusses implementation of Al into healthcare for underserved</u> communities - The Daily Texan

The Daily Texan: University of Texas - Austin

April 8, 2024 Monday

University Wire

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Section: NEWS; Pg. 1

Length: 477 words

Body

The IC² Institute, a hub for interdisciplinary research and economic development at UT, hosted the <u>AI Health</u> for All conference on April 4 to discuss the implications of incorporating <u>AI</u> into healthcare.

The conference gathered researchers, <u>health</u> professionals and community leaders. It also featured a panel called "Designing an Inclusive <u>Health</u> <u>AI</u> for All" which explored the barriers to <u>AI</u> that underserved communities may face.

"If we, together, can understand the problems and the barriers, then together, we can then start doing something about it and actually helping make sure that <u>AI</u> is integrated in a way that really advances <u>health</u> equity," said Zainab Garba-Sani, one of the panelists at the event.

Garba-Sani is a Stanford researcher who specializes in <u>health AI</u> policy and implementation in the United Kingdom. During the panel, Garba-Sani said her research explores the way certain demographic populations perceive <u>AI</u>.

"I'm leading an international interdisciplinary initiative that really tries to make sure that <u>AI</u> is implemented in a community-centered way, so no one's left behind," Garba-Sani said. "Actually, you really understand the hopes and fears of our most underserved communities when it comes to **AI**."

Garba-Sani said her research sheds light on why people from certain ethnic backgrounds perceive <u>AI</u> more negatively. Garba-Sani said representation in <u>health</u> data sets may be impacted because they don't take into account the hesitation underserved communities have towards <u>AI</u>. This discrepancy in data may mean underserved communities do not get full access to the benefits of <u>AI</u> in healthcare.

"The most underserved and underprivileged get even worse <u>health</u> outcomes because of bias and the fact that they are underrepresented in the data set," Garba-Sani said. "Therefore, we're actually perpetuating all these disparities."

Jo Carcedo, former philanthropy leader for the Episcopal <u>Health</u> Foundation, said <u>AI</u> presents an opportunity for researchers to be intentional about who is included in data sets used in healthcare research. This helps to ensure different communities are being represented, Carcedo said.

Panel discusses implementation of AI into healthcare for underserved communities - The Daily Texan

"If we aren't careful, we're repeating narratives that are not beneficial to the work that we're trying to achieve," Carcedo said. "We have a story to tell that is reflective of the people that we really want to see participate in this."

Meme Styles is the founder and president of Measure, a research and data activism organization based in Texas, and serves as the vice president of responsible and ethical <u>AI</u> with the Austin <u>AI</u> Alliance. Styles said her organization joins community members to provide information about <u>AI</u> as a <u>health</u> tool for underrepresented communities.

"We are sharing with our community ways to lean in," Styles said. "The thing is, if we don't lean in now, it's going to be designed without us."

Load-Date: April 8, 2024



Slowing down AI for the health of the planet - The DePaulia

The Depaulia: DePaul University September 30, 2024 Monday

University Wire

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Section: OPINIONS; Pg. 1

Length: 967 words

Byline: Connor Upshaw

Body

Artificial intelligence has completely rewired how many of us accomplish things, from drafting ideas to creating artwork. While there may be positives to using <u>AI</u>, there is growing concern about some negative impacts, including our overreliance on technology and the overlooked effect on the environment, because of the large amount of energy it takes to run **AI** software.

When someone says <u>AI</u>, most people will think of language models like ChatGPT, Google Gemini or Microsoft Copilot. These forms of <u>AI</u> respond and complete the user's tasks in a conversational and organized structure.

Need to send a memo to your employees? <u>AI</u> can draft it. Need a recipe for brownies? <u>AI</u> can give you one. Need to finish your final paper for your ethics class? Check your school's policy on <u>AI</u> usage, but it sure can write the whole thing for you.

There are genuine productive uses for this software, but we do not know the long term risks of using it. Like with any new technology, testing is important and it seems as though companies are throwing this out for the public to use and basing all of their updates and tweaks off of user experience.

PauseAl is a non-profit community organization that aims to convince governments to halt <u>Al</u> software advancement.

Joep Meindertsma, a Dutch software engineer who founded the organization, said he started the project because he is worried about the development of frontier <u>AI</u> models.

"It's absolutely ludicrous that we're allowing companies to run these dangerous experiments, and we all are just sitting ducks while it's happening," Meindertsma said.

Amy Merrick, a journalism instructor at DePaul, has been exploring artificial intelligence and is working on her master's degree in computer science to study the implementation of <u>AI</u>. Merrick believes that <u>AI</u> will greatly impact work, education and communication.

"Some of the positives that we've seen in recent <u>AI</u> usage are happening in science and technology," Merrick said. "For example, learning about the structure of proteins which could lead to the treatment of diseases."

But the impact on the environment has serious implications for the future.

"The amount of energy that is needed to build and run these programs is making it difficult for big tech companies to reach zero emissions," Merrick said.

That goal of reducing carbon emissions would only be harder to reach from this point forward as the demand for research and development grows.

NPR found that the number of data centers that house servers for <u>AI</u> has risen from 3,600 in 2015 to over 7,000 worldwide today. That 94% increase in data centers also comes with increases in emissions, according to the report. Google alone has reported a 48% increase in emissions since 2019.

Even with growing awareness, Meindertsma fears <u>A/</u>s unchecked growth will cause huge problems.

"We are now getting into territory where the environmental impact is about to get serious, but if we allow it to continue, it will be 10 times worse," Meindertsma said.

We do not know what <u>AI</u> will look like in the future. It could remain an instrumental tool yet also be detrimental to our thought processes, making us too reliant on its existence. From science fiction films that prophesize androids ruling the world to the current state of automation in many different industries that may put thousands of peoples' jobs at risk, these fears about an <u>AI</u> takeover can be both exaggerated and plausible.

To me, it's worth slowing down <u>AI</u> development to make sure we are prepared if things go wrong. If we treat <u>AI</u> the same way we treat all other things that harm the environment, then there will be no real change in its production. I don't think anyone will stop using something until they can see the damage. Even then, they'll still make an argument that it isn't a problem, just like people have done with climate change.

Regulating <u>AI</u> lies in the hands of lawmakers and politicians, and that might make change seem insurmountable for the average person. With that, we could be looking at safer AI and a smaller harmful impact on our environment.

"Our politicians are completely sucked into this technological race dynamic ... and they are not trying to work together," Meindertsma said. "Working together is possible. We just need one country to start."

I like certain aspects of <u>AI</u> but I think the consumer version that everyone's mom, brother and dog are using is not something to blindly trust as it's no secret it can be unsafe. Meindertsma even mentioned how some <u>AI</u> systems are able to hack other websites and steal data.

Do I think we'll be enslaved by robots in 10 years? Probably not. What I do know is that when <u>AI</u> companies start having a bigger impact on our planet and it takes peoples' jobs, everyone is going to start moaning that we should have done something about it when we could.

Let's not get to that point. The time to do something is now.

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Load-Date: September 30, 2024



AI IN HEALTH CARE AND IN OUR LIVES As artificial intelligence aims to transform health care, soon your doctor may use an algorithm before deciding on your treatment

Spokesman Review (Spokane, WA)
February 27, 2024 Tuesday
MAIN Edition

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Section: A; Pg. 001 Length: 1575 words

Byline: Amanda Sullender The Spokesman-Review

Body

When doctors decide on a

course of treatment, they have

a lot of data to inform their decision-

making. But they do not

always have the time to interpret

that data.

University of Washington

Chair of Radiology Dushyant Sahani

believes physicians are only

able to process about 5% of the

data available to them before deciding

on a particular treatment.

"Physicians are overwhelmed

with managing the data. And we

want the physician to focus more time with the patient and provide them the best experience," he said. "Health care is one of the best human endeavors, but it's also a journey of data. And in the modern world, we have so much data, but we need a better way of using this data for appropriate decision-making." Sahani is a co-founder of UW's Institute of Medical Data Science, which supports *health* care-related artificial intelligence initiatives. Founded last year in Seattle, the institute hopes to provide research, education and funding to get AI into hospitals to provide better patient outcomes. The technology promises to transform *health* care by synthesizing millions of pieces of data in nanoseconds - informing how a physician treats their patients and how care is prioritized. But as AI becomes permanently enmeshed in the process of *healing*, an algorithm working as intended can

become a life and death proposition.

Appropriately used, an Al algorithm

helps medical professionals sift through large amounts of data in a short time. Sahani pointed to the determination of whether a lesion in the body is potentially cancerous. Based on the risk profile of the lesion, a physician could decide to wait to see if the legion grows, or test it through an invasive procedure that carries a small amount of risk. An AI algorithm could be trained on many images of the same type of legion and a host of other data. Through this, the AI would determine whether that legion carries enough risk to merit further testing, which would inform the doctor's observations. **Al** also can help triage and prioritize care. Often, medicine's role is to decide how to prioritize patients who need care first or need more care. Sahani said these AI tools can interpret patient data and "pick selective patients who might benefit most appropriately for early interventions." More mundane uses of AI in **<u>health</u>** care are the use of large language models - in the vein of Chat-GPT - that can assist medical providers with administrative tasks like

writing notes following a doctor visit or helping patients schedule their appointments.

"AI is collecting and integrating
that information for us, which is
very difficult for humans to manually
apply. We need many staff and
other resources to meaningfully apply
data. AI can often make a more
precise diagnosis quicker," Sahani
said. "With AI, we might be able to
integrate clinical information with
lab imaging and other information to
come up with more personalized diagnostics
that will help us with more

Though he believes <u>AI</u> is "not a panacea," Sahani and his collaborators at the Institute of Medical Data

Science hope the technology will improve the patient experience.

appropriate decision-making for that

patient."

Despite the optimism, many of the issues plaguing <u>AI</u> in other sectors have much higher stakes in <u>health</u> care. An algorithm that does not work correctly could lead a doctor to misdiagnose their patient or incorrectly prioritize care.

DOES AI CREATE BIAS IN HEALTH CARE?

A 2019 study conducted by the by University of California, Berkeley found an algorithm used to triage care among 200 million patients a year was racially biased.

The <u>AI</u> analyzed in the study was used by hospitals to identify patients with complex <u>health</u> needs who may need specialized care. But researchers found the algorithm predicted

<u>health</u> care costs rather than the severity of illness.

Because of existing racial disparities in *health* care, less money is spent on Black patients than white patients. As a result, the algorithm assumed Black patients were less in need of specialized care than white patients, even though that is not the case.

If corrected, the algorithm would predict 46.5% of Black patients would need this additional help, compared to the 17.7% of Black patients the algorithm actually predicted would need it.

"Less money is spent on Black patients who have the same level of need, and the algorithm thus falsely concludes that Black patients are

healthier than equally sick White patients,"

the study reads.

In a U.S. Senate hearing on the use of artificial intelligence in *health* care earlier this month, study author Ziad Obermeyer said his research showed how easily human bias could unintentionally find its way into *Al*

and then be legitimized by the supposed

impartiality of the technology.

"(AI) predicted - accurately - that

Black patients would generate lower

costs, and thus deprioritized them

for access to help with their *health*.

The result was racial bias that affected

important decisions for hundreds

of million patients every year," he

said in remarks to the Senate.

Though not analyzed in his study,

Obermeyer noted AI algorithms can

also create bias outside of race, such

as gender, socioeconomic status or

disability.

Obermeyer also said that many of these algorithms are still in use following his 2019 study, and that regulators should not "take algorithm developers' word that it's performing

correctly." Despite these criticisms,

Obermeyer also stated AI has the

potential to both improve $\underline{\textit{health}}$ and

reduce costs.

Speaking at a Senate Finance

Committee hearing, committee

Chair Sen. Ron Wyden, D-Ore., said

that while AI is making health care

more efficient, the technology is also

"riddled with bias that discriminates

against patients based on race, gender,

sexual orientation and disability."

In his efforts to spread AI in health

care, Sahani hopes the technology

can reduce disparity. But he acknowledged

it can exacerbate bias

as well.

"Clearly, bias is an important concern.

I don't think we have addressed

that fully. We need to keep an open

mind and constantly evaluate our algorithms

to validate if they are true,"

he said.

Sahani also noted it is incredibly

important to be upfront with the

public and patients about how AI is

being utilized in their *health* care.

WHAT ABOUT IN SPOKANE?

Artificial intelligence tools are already

in use in Spokane hospitals,

although they may not yet be used

in some of the expansive ways envisioned

by AI's champions.

Providence, the largest <u>health</u> system in Spokane, uses <u>Al</u> to complete administrative tasks, assist medical professionals in diagnosis and in "other innovative methods" in Sacred Heart Medical Center and other facilities.

"Providence is always exploring

ways to improve the patient experience.

For the last several years, Providence
has invested in technological
advancements, including artificial
intelligence, that allow us to pioneer
new ways of delivering high-quality,
compassionate care safely and
responsibly," Providence said in a
statement.

At the beginning of this year, Providence CEO Rod Hochman said <u>AI</u> would be "one of the major drivers of transformation" for the <u>health</u> system in 2024.

"Having significantly invested in IT infrastructure, digital and cloud technology in recent years, *health* systems have laid the foundation for rapid *AI* innovation in 2024. Generative *AI* will fuel advances leading to personalized patient experiences,

improved patient outcomes and clinical breakthroughs," he said in January.

"Grace" is an <u>AI</u>-powered chatbot on the Providence website. Powered by large language models similar to those used in ChatGPT, Grace helps patients to "determine what level of care they needed" and "triage a high volume of patient calls."

Providence also has partnered with Microsoft and <u>AI</u> company Nuance to implement an <u>AI</u> tool that assists physicians with data entry, which Providence said will allow more time with patients.

MultiCare, Spokane's other large

<u>health</u> system, also has implemented

<u>Al</u> tools in recent years. The technology

is used in the organization's

planning tool and Electronic Medical

Record to add "more patient

time." **AI** also is used for "inventory

management, reducing waste and

detecting anomalies," according to a

statement from MultiCare Chief Information

Officer Bradd Busick.

The hospital system has launched

an "ambient listening platform" that

uses AI to automate the creation of

clinical notes and medical charts.

MultiCare facilities also use <u>AI</u> to refill patient prescriptions over the

phone.

MultiCare Deaconess Hospital introduced

several autonomous robots

that use **AI** to traverse the hospital

and deliver supplies and complete

menial tasks. According to Multi-

Care's statement, the four Moxi robots

have completed 35,000 deliveries

of items, traveled 7,000 miles and

saved over 23,000 staff hours.

Both hospital systems said only

internal data is used to train their AI

programs and that all private data is

protected.

"MultiCare's utilization of AI is

trained on our own curated data. We

do not use open source/off the shelf

platforms but rather apply strict governance

and provisions about the

types of investments we make in AI,"

Busick said in a statement.

Providence signed the "Rome Call

to AI Ethics," a 2020 document that

hopes to create a framework around

the ethical development of <u>AI</u>. Also

signed by IBM and Microsoft, the

letter states AI must be developed

"with a focus not on technology, but rather for the good of humanity and of the environment."

"Providence proactively set up

an AI governance structure to align

priorities and strategy, safeguard

patient data and privacy, prevent

bias and ensure access to promising

innovations for all, especially under

served populations," the hospital system

said in a statement.

Notes

Amanda Sullender can be reached at (509) 459-5455 or by email at amandas@spokesman.com

Load-Date: February 29, 2024



<u>Student-led Bruincare initiative uses AI to enhance mental health support</u> services

Daily Bruin: University of California - Los Angeles

April 5, 2024 Friday

University Wire

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Section: NEWS; Pg. 1 Length: 710 words

Byline: Catherine Hamilton

Body

This post was updated April 4 at 9:01 p.m.

Anish Dulla wanted to make mental <u>health</u> services on campus more accessible - so the fourth-year statistics and data science student turned to artificial intelligence.

The Bruincare server allows for 24/7 access to immediate mental <u>health</u> support and helps UCLA Counseling and Psychological Services with triage and patient support, Dulla said. The server, which is currently in a study phase, was developed in part by the statistics and data science department - including Dulla's advisor, senior continuing lecturer Vivian Lew. The student-led Bruin Mental <u>Health</u> Advisory Committee led its outreach, along with students June Park and Kai Alcayde.

Dulla said he launched the platform after hearing the experiences his friends had while accessing CAPS services during mental <u>health</u> crises. One of his friends had to wait three to four weeks for an initial consultation, Dulla said, leading him to start planning in September.

The program will allow students to seek mental <u>health</u> care without the potential barrier of having to speak with someone they do not know, he said.

"A lot of students feel like they're not ready to speak to a person. ... People aren't willing to speak to their family, their friends, so speaking to a stranger or a counselor is also very daunting," Dulla said. "This is a way for people to get some immediate support without having to feel the burden of judgment."

The Bruincare server begins by asking the student to share about their mental <u>health</u> and then offers coping suggestions and available services if the student grants permission. After the student finishes using the platform, it provides a report that summarizes the student's concerns and rates the severity of their symptoms from one to four.

A rating of one indicates more generalized anxiety, and a rating of four indicates the need for serious, immediate care, Dulla said. He added that the score can help providers prioritize triage patients' care.

Student-led Bruincare initiative uses AI to enhance mental health support services

In its current stage, the platform allows students to remain anonymous and sends the report back to the student. However, the Bruincare report will only be accessible by a CAPS provider to help them prepare for an initial consultation after the platform officially launches, Dulla said.

Lew said in an emailed statement that she became interested in the platform when Dulla told her about it, adding that she believes it would grant students quicker access to mental *health* services.

Elena Chan, a co-chair of BMHAC and a third-year psychobiology student, said CAPS reached out to the committee for student input on the idea, specifically as to how to introduce <u>AI</u> into the mental <u>health</u> space. She and her co-chair, doctoral student in nursing Cristina Cabrera-Mino, liked Bruincare as a way to assist clinicians with triage and provide students after-hours care, she said.

Chan added that many graduate students have had difficulties accessing CAPS services during the center's current business hours, which tend to range between 8 a.m. and 6 p.m. on weekdays. CAPS currently does not operate on the weekends.

"Introducing this would honestly increase the exposure and the availability (of campus mental <u>health</u> resources) because I myself understand that it's not easy to go on a triage call for a set amount of time during certain hours of the day," Chan said. "I was really excited about the potential of this <u>AI</u> service created by our own students."

Despite wariness surrounding the use of generative <u>AI</u>, especially in an area as sensitive as mental <u>health</u> care, Dulla said the platform and information provided to it are secure and private. Chan said Bruincare can be bolstered by complex IT services that ensure information submitted through the platform is protected and encrypted to only go to CAPS providers.

One of the main areas of improvement moving forward will be incorporating UCLA-specific resources and information in the platform's database, which at the moment mostly relies on open <u>Al</u> services, Chan said.

Dulla said he hopes Bruincare will ultimately ensure Bruins get adequate, timely access to mental <u>health</u> care.

"We're not intending to replace CAPS or replace any current service. We're just intending to aid CAPS, provide another tool in the tool belt," Dulla said.

Load-Date: April 8, 2024



Campus community uses AI to address mental health

The Technician: North Carolina State University

March 20, 2024 Wednesday

University Wire

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Section: NEWS; Pg. 1

Length: 927 words

Byline: Kate Denning, News Editor

Body

Editor's Note: This article is part of a collaborative project between nine North Carolina college newsrooms to cover mental <u>health</u> in their communities. To explore the interactive project developed specifically for this collaborative, visit the mental <u>health</u> edition website.

An NC State professor is using artificial intelligence to flag keywords on X, the platform formerly known as Twitter, in posts containing content that may indicate mental *health* concerns.

Ana-Maria Staicu, a professor in the department of statistics, is conducting this research, funded by a state grant. Staicu said she decided to look into if violent events could be predicted by an individual's social media activity after the August shooting at UNC-Chapel Hill. The research also considers trends in shootings since COVID-19 by comparing social media activity before and after the onset of the pandemic.

"We're looking at how the mental <u>health</u> trends have been impacted by COVID lockdown," Staicu said. "This has been triggered by the fact that a lot of these violent events have happened, have intensified, after COVID. So we wanted to see people who had some mental <u>health</u> issues before, how is their activity after COVID-19."

Staicu said the research utilizes <u>AI</u> to analyze what she called the arousal of a post - whether the post is positive, negative or shows any strong emotion at all. Through this function and the use of keywords, <u>AI</u> is able to flag posts containing potentially concerning messages.

After the post is flagged, Staicu said a potential intervention process is contingent on having a control group.

"We need to have a sense of what is a normal tweeting behavior, and to define that normal, it's important to have an age group, right?," Staicu said. "Because an adult on social media wouldn't necessarily tweet as a young adult. Then we need to define what is abnormal."

Sripad Ganti, a first-year studying statistics, has assisted Staicu in the research. After seeing how data could be used for a good cause, Ganti started the Dreamers and Data Club with the purpose of using statistics to promote social change.

Campus community uses AI to address mental health

While jump-starting the club, Ganti had the idea to create YUNO, an <u>AI</u> chatbot specifically designed to address a user's mental *health* concerns and distribute resources.

Ganti said he has witnessed students experience long wait times at the Counseling Center, and felt as though a chatbot like YUNO, an acronym for "Your Understanding Nurturing Observer," could be a resource during those periods.

"I have friends who sometimes try to book appointments to the counseling sessions, and that takes forever; it's like a week, two weeks sometimes," Ganti said. "So it was then I decided let's maybe create some sort of chatbot or something where, I guess it can kinda bridge the gap between the time it takes to get an appointment and just be a helpful resource."

YUNO is similar to <u>AI</u> models like ChatGPT, but Ganti has been able to train the data in a way that tunes the responses to be mental *health*-oriented.

"What really, I think, sets it apart a little bit is that you can fine tune whatever the ChatGPT API is to specifically focus on mental <u>health</u> resources," Ganti said. "I can put in mental <u>health</u> resources that I find on the web, or I can put in how you respond to certain things."

While he hopes YUNO can offer resources to users, Ganti said YUNO should never be used as a replacement for therapy. Instead, he sees it functioning as an on-the-go way to access resources quickly, or simply being a place for users to vent.

"You want to talk to an actual person," Ganti said. "But sometimes an actual person is not available right away. And in that time, if you really need some sort of resources, or if you're looking for resources, or even if you know someone who is struggling, and you want to find resources for them, that's the goal of the chatbot."

Ganti and Staicu said mental <u>health</u> issues are particularly of concern amongst teenagers and young adults. While Staicu said the pandemic is a contributor to mental <u>health</u> issues amongst the younger generation, Ganti said the shock of being thrust into a new, high-pressure environment and the expectations that go along with that is a key factor.

"You're expected to, all of a sudden, be an adult right away," Ganti said. "You're also working with so many students that you feel the need to perform and do well. ... Because of that, sometimes people put a lot of expectations on themselves, and that can often sometimes result in problems and unneeded stress."

Staicu said doing research like this at NC State is beneficial because of students like Ganti who realize the need that exists and take advantage of the resources NC State has in order to find a solution.

"Not only are they strong students, but they're able to take advantage of the classes that we offer, and sometimes really teach themselves to learn how to scrape data, how to write codes to automatically download data," Staicu said. "We're talking about thousands of and hundreds of users, right? You can't do that manually because it takes hours, so being able to have access to coding and improving the skills, I think that's very helpful."

Staicu said the issue of mental *health* is everyone's responsibility to understand and involve themselves in.

"I feel that there's a lot of focus nowadays on mental <u>health</u>, but I think we're just scratching the surface," Staicu said. "I think there's more to learn, and I think we have a responsibility to the young people to help them get the life that they deserve and they were meant to have."

Load-Date: March 20, 2024



Al technologies are giving some doctors more time for patients, improving health care

Tribune-Review (Greensburg, PA)
September 9, 2024 Monday

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Section: Tribune-Review Valley News Dispatch

Length: 1339 words

Byline: by MEGAN TROTTER and HALEY MORELAND

Body

Emily Schneider uses artificial intelligence at work for six hours a day, twice a week.

As a physician assistant at West Penn Hospital, it's her job to operate Vectra, a 3D imaging system intended to capture signs of skin disease. The algorithm the machine uses is an example of artificial intelligence at work. It uses a vast database of information and applies it to each photograph, identifying potential problems far faster than any human could.

It's one of the many ways <u>AI</u> is being used in medicine to improve patient care. According to a 2023 report by Morgan Stanley, 94% of hospitals nationwide were implementing or planning to implement <u>AI</u> technologies.

West Penn Hospital is the only hospital in Pittsburgh using AI technology like Vectra.

While the patient plants their feet at the center of the machine, Vectra takes images using 92 cameras installed in the various pods that make up its curving structure.

Those images are then transferred to a computer and analyzed by an algorithm that scores each spot's risk on a scale of zero to 10. This scale is called the Dermoscopy Explainable Intelligence Score, or DEXI score.

After the photos have been analyzed and the patient's records are sent to a specialist, Schneider's work is done. Each scan takes about an hour, so she can do up to 12 scans a week.

Not only is the process quick, Schneider said, but it also is more effective for identifying changes in skin condition over time.

"I think it's definitely making an improvement," Schneider said. "I think it's just adding to the patient experience."

Katrina Barger, 38, of Churchill was the first person to step inside the machine. She was diagnosed with melanoma in 2011, at age 26.

Al technologies are giving some doctors more time for patients, improving health care

"It was definitely shocking," Barger said of the cancer diagnosis. "When you're young, you never really think you're going to get cancer."

She had been able to manage her melanoma by attending regular doctor and dermatologist appointments, keeping out of the sun and protecting her skin with sunscreen, but Vectra took her *health* care a step further.

"I was very impressed because it was able to locate every mole on my body," Barger said.

Barger has had 30 melanoma spots removed -- one of them was detected by Vectra. Vectra also found three other atypical cells on Barger's skin. She has been inside the Vectra machine twice, once in October and again in June.

"It's available to anyone who wants to use it and make an appointment," Barger said.

The machine isn't covered by insurance. A scan costs \$250.

New tech in the *health* industry

At Allegheny <u>Health</u> Network, new technologies are being developed and implemented daily. More than 300 providers at AHN have started using **AI**.

Ashis Barad, a physician who serves as AHN's chief digital information officer, said the <u>health</u> system started using <u>AI</u> to record and summarize <u>health</u> visits. This new technology, called ambient listening, is intended to shorten the time it takes to file medical records.

Ambient listening uses an audio recording from the <u>health</u> visit and transcribes it in real time before transforming the recording into a summary. This summary is then edited and approved by a physician before being stored.

Barad said it takes doctors 16 minutes, on average, to file medical records after a <u>health</u> visit. Ambient listening technology can dramatically reduce that time and gives doctors more time for other things, such as spending time with patients.

"We hope that doctors also get to take time where they say ... I want a refreshment break (or) I need to use the bathroom," Barad said. "You think these are simple things, but sometimes when you're in the throes of (the) clinic, I know plenty of doctors that have waited hours to just go get a drink because they just have so many patients waiting for them."

Other hospital systems, such as Penn Medicine and UPMC, also have begun using ambient listening in their buildings to help doctors focus on face-to-face interactions with patients.

"A lot of doctors are feeling a sense of burnout, and it's because of the work that needs to be done ... (and) the increasing demands of us to correspond with patients," said William Hanson, chief medical information officer for Penn Medicine.

Chris Carmody, chief technology officer and senior vice president of UPMC, said system hospitals have implemented nine electronic *health* record systems.

"It's shifting our nurses, our doctors away from doing the documentation, having it automatically done so they can focus on a patient," Carmody said.

While <u>AI</u> has been cutting down on doctors' time charting, it also has begun to help predict patient behavior and risk factors.

Researchers at Penn Medicine at the University of Pennsylvania Medical System and Penn State University are implementing <u>AI</u> programs that predict people's risk of infection and disease.

Dr. Liu Dajiang, a <u>health</u> sciences professor and director of artificial intelligence and medical informatics at Penn State College of Medicine, said doctors are using <u>Al</u> to determine someone's genetic risk score.

Al technologies are giving some doctors more time for patients, improving health care

"A lot of people are lucky to be born with some genetic mutations that protect them from developing disease, regardless of their lifestyle," Dajiang said. "The idea for these algorithms is to figure out what are the protective variants and how they function, so that we can develop a drug that mimics those."

With <u>AI</u>, Dajiang said, it will become possible to use medical records to quickly conduct DNA sequencing, a practice that can pinpoint genetic disorders. DNA sequencing cost billions of dollars at the beginning of the 21st century, but, with <u>AI</u> technologies, prices could drop to a few hundred dollars per patient.

Al also can cut the time between diagnosis and treatment in some cases.

UPMC Enterprises recently created Realyze Intelligence to match cancer patients with clinical trials at their first visit, helping patients to start treatment sooner, Carmody said.

Patient consent and stigmas around AI

AHN doctors and patients are free to opt out of using ambient listening during <u>health</u> visits. Barad said the <u>health</u> system is working to understand what makes patients uncomfortable with the implementation of <u>AI</u> in their <u>health</u> services.

"We're spending a whole lot of time to understand how our community feels about <u>AI</u>," Barad said. "Do they want to know every time <u>AI</u> is used in their <u>health</u> care decisions, or is it one of those things where I expect you to use it?"

At AHN hospitals where <u>AI</u> is used, Barad said, consent forms are given out at the front desk. Verbal consent is sought throughout <u>health</u> care visits where <u>AI</u> technology is being used.

"We're still at a handful of patients that say no," Barad said. "Based on data in our communities, most patients are saying, 'Hey, if that makes you be a better doctor and you spend more time with me and I get to see you, talk to you, then I get it.' "

Schneider said her patients have had no issues with Vectra's image processing algorithm.

"A lot of people have really embraced it," she said.

Future impact on *health* care

At Independence <u>Health</u>, Chief Information Officer Roger Lutz said the system is cautiously introducing <u>Al</u> into its network to streamline the process of submitting claims to insurance companies.

"Not a very exciting area of <u>health</u> care, but ... it is complex," Lutz said. "With the right technologies, it becomes more effective."

Still, while Lutz noted there are benefits to incorporating <u>AI</u> into medicine, he said Independence <u>Health</u> is holding off for now from using more <u>AI</u> technologies.

"It holds a lot of promise, and, for us, it's just the offerings that are on market right now aren't a good fit for us just yet," Lutz said.

Despite some hesitation, others are looking forward to see how <u>AI</u> technologies may impact <u>health</u> care.

"I don't think <u>AI</u> is going to replace people by any means. I think we see it as a very opportunistic way to help and create efficiencies in <u>health</u> care," Carmody said. "We can improve upon the quality of care that we deliver to our patients. That's the ultimate goal."

Load-Date: September 11, 2024



Report: Few health care systems have formal policies on AI use

Lehigh Valley Business
February 15, 2024 Thursday

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Section: NEWS

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Byline: Cris Collingwood

Body

A survey by the Center for Connected Medicine (CCM) at UPMC shows very few <u>health</u> systems have written formal policies addressing the use of artificial intelligence.

In its report, "How <u>Health</u> Systems are Navigating the Complexities of <u>AI</u>," CCM said even fewer have policies specific to generative <u>AI</u>, reflecting the rapid advances the solutions have made in <u>health</u> care.

The research comes as <u>AI</u> is drawing greater interest from <u>health</u> systems looking to help reduce the burden of documentation on clinicians and add automation to administrative functions, among other potential benefits, CCM said. At the same time, vendors increasingly are touting <u>AI</u> in their products.

CCM partnered with KLAS Research to survey nearly three dozen <u>health</u> system executives about how they are navigating both the promise of <u>Al</u> and the possible risk to patient data and privacy that could accompany the use of <u>Al</u> in <u>health</u> care without appropriate safeguards.

While only 16% of survey respondents said their organizations had a system-wide governance policy in place, many said their *health* systems have formed governance committees of senior executives from

multiple departments to oversee AI, which CCM said underscores the seriousness being placed on AI.

"There are many ways <u>health</u> care can and will benefit from <u>AI</u>, including freeing up our clinicians to focus more on caring for patients and helping systems more efficiently process a range of tasks," said Dr. Robert Bart, chief medical information officer for UPMC, which is a founding partner of the CCM. "But it is essential that <u>health</u> care executives also take seriously the responsibility to protect our patients' privacy and <u>health</u> data. At UPMC, we uphold the highest standards of security and privacy for all our data."

In addition to surveying <u>health</u> system leaders on their approaches to overseeing <u>AI</u>, CCM said the research also addressed the promise of generative <u>AI</u>, which has gained prominence over the past year.

Report: Few health care systems have formal policies on AI use

CCM said executives responding to the survey identified improving efficiency, bringing more visibility to clinical decisions and automating repetitive tasks as the top three ways they expect generative <u>AI</u> to enhance <u>health</u> care.

Generative <u>AI</u> is making its way into <u>health</u> care settings, including as integrated solutions within electronic <u>health</u> record systems (EHRs). Of the executives surveyed, 70% said they have or plan to adopt <u>AI</u> solutions via EHR vendors due to the easy integration.

"Before adopting generative <u>AI</u> technologies in <u>health</u> care, it's crucial for executives to clearly define their objectives and establish measurable benchmarks," said Jeffrey Jones, senior vice president of product development at UPMC Enterprises, the innovation, commercialization and venture capital arm of UPMC. "Regular evaluations are essential to adjust strategies as necessary. Generative <u>AI</u> is not a one-time fix, but a dynamic tool that requires attention and calibration."

The research was conducted in October and November 2023 and surveyed executives and other leaders at U.S. hospitals and *health* systems.

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Report: Few health care systems have formal policies on Al use

Central Penn Business Journal 2016 February 15, 2024 Thursday

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BUSINESS JOURNAL

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Load-Date: February 21, 2024



Opinion: Al has a home in Utah, and it's creating newfound prosperity for all

The Deseret News
October 13, 2024 Sunday

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Length: 710 words **Byline:** Bill Rappleye

Body

Scott G Winterton, Deseret News Posed photo of iPhone displaying ChatBox in Salt Lake City on Tuesday, March 19, 2024. 1

Across Utah, people are using <u>AI</u> to transform the world around them for the better, and as is frequently the case, our small businesses are leading the way. Innovators and technology-leading business leaders across our state are incorporating <u>AI</u> tools in aspects of everyday life as common as going to the grocery store or as critical as providing mental <u>health</u> services to students. With <u>AI</u> advancements and Utah's ambitious and renowned private sector, our state is on the cusp of unprecedented levels of prosperity and a robust economy that benefits every Utah resident.

Utah grocery store Davis Food & Drug, for example, <u>recently launched a new program</u> to introduce Caper Carts at its stores, smart grocery carts equipped with <u>Al</u>. These Caper Carts not only allow customers to track spending and access coupons but also to check off items in their cart and get personalized recommendations. It improves the shopping experience for customers, making them more efficient and faster in finding the items that they and their families require.

<u>Al</u> is also helping solve staffing shortages in key services here in Utah, like mental <u>health</u> providers. While <u>Al</u> is not a substitute for a trained customer service representative or mental <u>health</u> professional, it can make trained professionals' knowledge and expertise more accessible. One Utah company <u>is doing just that:</u> creating an <u>Al</u> chatbot (ElizaCHAT) to help students experiencing mental <u>health</u> issues. ElizaCHAT's approach uses <u>Al</u> to disseminate advice and guidance from clinically trained psychiatrists and experts to students, when it would otherwise be impossible for every student to meet with a professional one-on-one.

Even in our state's classrooms, where the next generation of business leaders are honing their skills and entrepreneurial spirits, <u>AI</u> is being utilized to improve outcomes. For example, Utah teachers are beginning to use <u>AI</u> to create tailored and interactive learning plans for their students. At <u>East Midvale Elementary</u>, fifth-grade teacher Laura Bettison has seen remarkable results when asking <u>AI</u> to generate lesson plans and content for her class. She utilizes <u>AI</u> to help with many of the menial aspects of making a lesson plan, like updating lesson plan language and strategies to make ideas and concepts more accessible to students' unique learning levels. This allows Bettison to spend more time on her relationships with her students, cultivating their growth and desire to learn, instead of working on paperwork that used to take hours.

Opinion: Al has a home in Utah, and it's creating newfound prosperity for all

All these developments in <u>AI</u> in Utah have happened just in the past few months. <u>AI</u> is thriving in Utah thanks in large part to our hard work and commitment to going above and beyond, but also due to smart policies set by our lawmakers. They have recognized the risks of <u>AI</u> and addressed them responsibly, all while encouraging and fostering an environment where <u>AI</u> can innovate and thrive. Like in May of this year, when our legislature <u>passed legislation</u> that ensured that people who commit crimes using <u>AI</u> can still be prosecuted under existing anti-fraud legal frameworks. This is an important step that every state should take, as it crucially remedies some of the most pressing concerns around the abuse of <u>AI</u> tools, without creating sweeping new and untested regulations that often fail to address the underlying and legitimate issues.

<u>Al</u> has enormous potential for every Utahn, across economic sectors, government agencies and education. We simply cannot afford to miss out on the benefits of this new technology due to misconceptions or overregulation. Businesses, large and small, here in Salt Lake City and across our state, are already utilizing <u>Al</u> tools to improve nearly every aspect of their businesses. Both their workers and customers are benefiting immeasurably, whether from improved services, lower costs or increased access. Utah must continue to be a leader in <u>Al</u>, and that starts in Salt Lake City with policymakers who both understand the potential of <u>Al</u> and are willing to create an environment for <u>Al</u> to succeed.

Bill Rappleye is president of WER Enterprises and two-term Draper City council member.

Load-Date: October 13, 2024

The doctor will see you now, and the robot is listening The prospect of AI freeing physicians and nurses from the need to manually document everything has clini....



The doctor will see you now, and the robot is listening; The prospect of Al freeing physicians and nurses from the need to manually document everything has clinical executives at UChicago and Rush envisioning a return to 'real-time' patient care

Crain's Chicago Business

June 3, 2024

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Body

Two Chicago <u>health</u> systems will soon test artificial intelligence tools that promise to make patient visit documentation much less burdensome and more patient-focused.

"I remember as a child going to a doctor who would look you in the eyes and ask you how you were doing," said Dr. Bina Desai, chief medical informatics officer at Rush. "But for the last 10 years or so, the majority of us are typing away on a laptop while talking to patients. It's almost like there's this wall" between the patient and the doctor or advanced practice nurse.

With an accurate record of the visit translated into an electronic <u>health</u> record, or EHR, <u>AI</u> can "help bring us back to that earlier time, when the full attention is on you," she said.

Rush University System for <u>Health</u> has already been working with the ambient <u>Al</u> product Dax Copilot from Nuance Communications, one of the most established players in the sector, and will soon add a pilot program with voice <u>Al</u> documentation software from a company called Suki. At the University of Chicago, a small group of physicians will launch a study of documentation technology from Abridge.

Dr. Sachin Shah, chief medical information officer at UChicago Medicine, wants a doctor-led development of these *AI* tools that capture clinician-patient interactions to fix the problems caused by the EHR.

"There wasn't a lot of provider input at the advent of the EHR era, and it causes a lot of problems," Shah said. "So this time we need to be on the ground floor."

The doctor will see you now, and the robot is listening The prospect of AI freeing physicians and nurses from the need to manually document everything has clini....

"Documentation burden is one of the biggest parts of burnout among clinicians," Shah said. An <u>**AI**</u> tool "can just put time back in our day and allow me to turn my chair back toward the patient."

Both Desai and Shah referred to how hours of writing up EHR documentation, referring to incomplete notes and memories, wears on doctors and nurses, adding it often ends up being done long after the patient has been seen, during "pajama time."

Ambient <u>Al</u> works through doctor-patient conversations recorded on devices or smartphones, which are then run through generative **Al** to produce a transcript of the visit.

Far from perfect

As Crain's sister site Modern Healthcare points out, so far ambient <u>AI</u> is far from perfect. Kaiser Permanente and Permanente Medical Group researchers, for example, were unable to verify edits the <u>AI</u> made to the doctor-patient conversation such as when it omitted parts of the conversation that the model deemed unrelated to patient care.

It is also not available for all specialties and languages, Modern Healthcare reported.

At Rush and UChicago, the <u>AI</u> systems would work to write up documentation for EHR systems from electronic records leader Epic.

Even though physicians must review and edit the recorded and transcribed patient visits, the technology can revolutionize what the EHR can be, Shah said.

It lets doctors see details that could be lost in the conversation, helps with decision support and can help better capture a natural doctor-patient discussion of the determinants of <u>health</u> the patient experiences, UChicago's Shah said. And with those full conversations treated like a dataset, clinicians can analyze them more efficiently and in more detail, he said.

At Rush, once systems are vetted and an <u>Al</u> vendor is chosen, Desai says the plan would be to offer it to all clinicians who see patients regularly, "especially our learners." She hopes the technology can be standard by the time a new medical student is through with residency.

Eventually, Desai envisions generative <u>AI</u> technology will be available and effective throughout a <u>health</u> system, in nursing stations, in-patient settings, even the operating room.

Before that happens, she said, hospital informatics experts need to work on two things: privacy concerns and cost.

"This isn't going to be cheap," she said. "It's not free. Although a lot of people think, 'I've got it on my phone for free,' the *health* care system will use something very different."

Affordability challenge

The challenge will be to figure out how to make it affordable at scale, Desai said, and to have it make sense to install.

<u>Health</u> systems' <u>AI</u> must be very protected, both secure and private in a way that makes patients and doctors comfortable around it, she said.

Patients, and some clinicians, will be skeptical of their conversations being recorded, Desai said, so this will be another outlet that providers have to be extremely careful about and educate the patient and themselves.

"It is going to be up to us in <u>health</u> care to be out in front on this, fully vetting these systems," Shah said. The process must be transparent, patient consent forms need to be clear and patients need to understand that "recordings will be kept, and used, only as long as the note is finalized, then deleted."

The doctor will see you now, and the robot is listening The prospect of AI freeing physicians and nurses from the need to manually document everything has clini....

Patient privacy concerns often involve regulations like the federal privacy law HIPAA and Business Associate Agreements among *health* care providers and their third-party vendors.

However in recent months, a new priority, cybersecurity, has gained urgency, following cyberattacks like those recently experienced by <u>health</u> care companies and providers such as Change Healthcare, Lurie Children's Hospital and Ascension.

While privacy regulations "continue to be critical priorities, the cyberattacks on (<u>health</u> care providers) in 2023 call into focus a different priority: ensuring access to care and availability of systems in the face of cyberattacks," according to a recent white paper on cybersecurity and <u>health</u> care by Zip Security and Ambience Healthcare.

Zip Security is a venture-backed cyber startup, and Ambience Healthcare is a company that provides an <u>Al</u> operating system for **health** care.

"We are seeing the benefit in both quality and efficiency of delivering care through the utilization of third-party technologies - particularly in the space of generative <u>AI</u>, and how this can improve (physicians') workflows," the white paper said. "These applications and technologies are contributing to the general increase of hosted services by vendors. While their impact and benefit are overall very positive, they do pose an additional consideration in the cybersecurity conversation."

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Al research could personalize disease care

The Atlanta Journal-Constitution

August 4, 2024 Sunday

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The Atlanta Journal-Constitution

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Byline: Roni Robbins For the AJC

For the AJC

Highlight: Emory scientist pioneers less invasive treatment for diseases.

Body

At the helm of Emory University's research using artificial intelligence to pinpoint treatments for the nation's largest healthcare concerns is a biomedical engineer on a personal mission.

Anant Madabhushi, director of the year-old Emory Empathetic <u>AI</u> for <u>Health</u> Institute, recently published research on how artificial intelligence could be used to manage treatments for two major <u>health</u> concerns — breast cancer and age-related macular degeneration (AMD) of the eye. Both are issues that have impacted his family: His aunt died from breast cancer and his father suffers from the eye disorder.

<u>All</u> programs paired with medical scans and other existing diagnostic tools can help doctors propose more personalized treatments and predict potential problems resulting from treatment.

Madabhushi's research found that combining <u>AI</u> with medical images to find non-invasive and economic treatments for major cancers and diseases could detect such issues earlier and help clinicians better manage treatment decisions.

More clinical testing is needed before doctors can use <u>AI</u> to change their treatment strategies. But early results show its potential for reducing overtreatment.

"<u>AI</u> is on everyone's lips right now," he said. Researchers used <u>AI</u> computer programming to gather detailed information about disease treatment in the past, but they lacked medical data doctors could understand to prove

Al research could personalize disease care

<u>Al</u>'s veracity. "The skepticism is real. It's not misplaced, but a large part of it is the lack of real understanding about <u>Al</u>." If doctors don't understand how <u>Al</u> works, they can't trust its predictions, he said.

Madabhushi led one study, published July 9 in The Lancet Digital <u>Health</u>, that showed how <u>Al</u> could be used to better manage treatment for patients with early-stage breast cancer known as ductal carcinoma in situ, also considered stage 0 breast cancer. It accounts for about 20% of all new cancer diagnoses each year affecting more than 55,000 women.

The data for the study was pulled from a clinical trial conducted in the United Kingdom, Australia and New Zealand from 1990 to 1998 to determine the effect of tamoxifen, a breast cancer drug, and radiotherapy on 755 patients with DCIS.

About 30 years later, in 2020, <u>AI</u> was used to analyze the data and identified with 95% accuracy which patients had a higher risk of disease progression and could benefit most from radiation therapy. Medical records of the patients from the '90s confirmed the <u>AI</u> predictions of how their cancer would progress.

Though the analysis was based on 30-year-old data, Madabhushi explained that the management of women with DCIS hasn't changed much in that time despite the arrival of newer cancer treatments. Clinicians still have to decide between surgery or surgery plus another treatment such as a drug or other therapy, said Madabhushi, who is also a cancer immunology researcher with Emory's Winship Cancer Institute.

Using the old data to confirm the new technology's predictions is "like the Lazarus Effect," Madabhushi said, referring to the medical phenomenon where someone declared dead comes back to life. "We can learn and discern new information from [data gathered] so long ago in a different country that could benefit patients today."

More discoveries to come

In the next year, Madabhushi expects to seek approval from the U.S. Food and Drug Administration to use <u>AI</u> as a medical device and conduct clinical testing that will monitor <u>AI</u>'s impact on patient <u>health</u>. He predicts that within two years doctors will be able to use <u>AI</u> to take some of the guesswork out of their decisions by helping them pinpoint the most effective treatment for their patients.

Madabhushi and a team of researchers also used <u>AI</u> to detect eye inflammation that is a serious side effect caused by drugs to treat a common eye disease.

AMD is the leading cause of vision loss for older adults affecting 11 million Americans. A specific type of AMD, neovascular age-related macular degeneration, is associated with abnormal blood vessel growth under the retina. The treatment involves injecting medication into the eye, but inflammation can be a serious side effect.

Using a machine learning model developed by Emory <u>AI. Health</u>, researchers identified patterns seen in eye scans that signaled inflammation even before it was visible to doctors. The study was published in June in the Cell Press journal Heliyon.

Another Madabhushi-led study used <u>AI</u> to analyze the lung damage caused by COVID-19. Using CT scans from more than 3,400 patients and three continents. The study showed that patients with severe COVID-19 experienced significant deformities to the surfaces of the lungs, according to the research published in May in the Journal of Computers in Medicine and Biology.

"As we are thinking about long COVID, we still try to understand its impact long-term," Madabhushi said. "We can quantify the impact the disease has to the extent of lung injury, the quantitative impacts on lung function."

'Revolutionizing' medical care

Madabhushi is considered one of the global pioneers in combining <u>AI</u> with high-resolution medical images for diagnosing diseases and predicting the results of patient treatment, according to Dr. Jacob "Jake" Scott, a radiation oncologist who conducts <u>AI</u> research through the Cleveland Clinic and Case Western Reserve University. They

Al research could personalize disease care

supervised students at the latter when Madabhushi was a professor of biomedical engineering and director of the Center for Computational Imaging and Personalized Diagnostics before joining Emory.

Several Cleveland researchers co-authored recent *AI* studies with Madabhushi.

"Anant is leading the charge in redefining the medicine patients need," said Scott, co-director of Case Western's Center for <u>Al</u> Enabling Discovery in Disease Biology. "It's a newer field that allows a deeper level of intuition."

Scott added that Madabhushi and his team are "pushing the limits ... taking a new and powerful tool and revolutionizing how we understand disease."

Madabhushi and his team are now trying to apply what they learned from their <u>AI</u> research to other cancers, including those impacting the prostate and lungs. "Cancer is not necessarily a death sentence," he said.

In September, Madabhushi plans to present new research on hormonal therapy for DCIS and breast cancer patients at the European Society of Medical Oncology. Building off research on the use of radiation, researchers were able to use <u>AI</u> to identify which stage 0 breast cancer patients would benefit from hormonal therapy and which should avoid it, he said.

"It's fulfilling to see my work come out," he said of the recently published research. "The breast cancer work has been near and dear to me for over 20 years. ... This particular journey I have been on to find a cure for the disease that killed my aunt."

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Researchers receive funding to improve trustworthiness of AI - The GW Hatchet Donation Button

The Hatchet: George Washington University
September 23, 2024 Monday

University Wire

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Section: NEWS; Pg. 1 Length: 1260 words

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Researchers receive funding to improve trustworthiness of AI

By Jenna Lee and Caitlin Jacob

September 23, 2024

Sage Russell | Senior Photo Editor Pedestrians pass the Science and Engineering Hall in April.

A multi-university initiative including GW announced new funding for research to improve the trustworthiness of artificial intelligence earlier this month.

The initiative, the Institute for Trustworthy <u>AI</u> in Law and Society - which launched in May 2023 and involves four universities including GW - announced five new grants, totaling \$685,000, to fund research into the ethical use of <u>AI</u>. Valerie Reyna, a researcher with the School of Engineering & Applied Sciences and a project lead for Cornell University on the initiative, said her work will train medical <u>AI</u> to use more logical principles in their decision-making to improve patient outcomes and increase trustworthiness.

"We want to, on the one hand, make sure that society is able to take advantage of these remarkable technological achievements," Reyna said. "But on the other hand, we want to make sure that there are appropriate protections and safety elements in this."

The initiative is made up of four universities, the University of Maryland, GW and Cornell and Morgan State universities. The five new grants are funding projects to improve the quality of <u>AI</u> in <u>health</u>, autonomous vehicle safety, social media platforms, academia and educational settings, according to a release announcing the funding.

Reyna said a key part of how researchers determine the trustworthiness of <u>AI</u> is by applying human psychological principles to analyze the decision-making processes of <u>AI</u> models. She said researchers look for psychological principles in <u>AI</u> decision-making to see if the technology is making consistent decisions based on logic, which can be applied to a range of <u>AI</u> forms from chatbots like ChatGPT and Gemini to <u>AI</u> medical technology.

"If I ask you a bunch of choices and your decisions contradict themselves, then you're not really making sense," Reyna said. "And then we can say we worry that that's not a rational decision process. If decisions are inconsistent with one another, it's kind of a minimum condition."

She said her research studies physician decision-making to understand how people make decisions in <u>health</u> care and will use that to train the *Al health* models to ensure they are based on real perspectives.

Reyna said a common problem in medical research is the lack of diversity among participants and scientists, which she said this project aims to change by relyingon community participation to inform their results. She said most medical research focuses on expert opinions.

"We're very much dedicated to the importance of community participation and active participation in research," Reyna said. "And that's extremely important to diverse communities and people from different backgrounds and people with different needs and bringing them into this discussion and in an active way in terms of helping shape the research."

Experts in <u>AI</u> said the lack of trustworthiness is a problem in the <u>AI</u> field because of how popular its usage has become and the number of people making <u>AI</u> programs in recent years - many of whom have not properly trained their models, leading them to provide inaccurate information and decrease users' trust.

Janusz Wojtusiak, professor of <u>health</u> informatics at George Mason University, said the biggest issue in <u>Al</u> right now is distinguishing the "good stuff from the not so good stuff." Wojtusiak said because <u>Al</u> has gotten so popular, the market has become saturated with newer programs that have not been tested.

"It needs to do what it's supposed to do," Wojtusiak said. "It needs to be extremely well tested, so we know it actually does that thing."

Wojtusiak said a lot of \underline{AI} programs can be what he calls a "black box" where users feed it information and it gives them a result, but they don't know how it got to that answer. Wojtusiak said research into the decisions of \underline{AI} can increase user trust, and experiences with \underline{AI} providing inaccurate information and a lack of information can cause people to distrust.

"All you have is an app that does something, maybe correct or maybe not," Wojtusiak said. "But we just don't know what it is. So it's all about the transparency on what the thing is doing, how well it's doing, and what's been trained on."

Peter Szolovits, a professor of computer science and engineering at the Massachusetts Institute of Technology, said the trustworthiness of chatbots like ChatGPT has improved since they first launched. He said about two years ago, he asked ChatGPT to write a synopsis of his career, and it got most of the facts wrong, but now, the model will tell you if it does not have enough information to give you an accurate answer.

"That's one thing that has actually helped, and empirically, that does seem to reduce the amount of hallucination done by systems, although not to zero," Szolovits said.

Szolovits said in the medical field, <u>AI</u> models succeed at making broad generalizations from large data sets that are mostly accurate. He said <u>AI</u> models run into problems with specific case studies, where it is more likely to miss key information.

"If you're going to make clinical decisions about an individual patient, then I'm much more nervous about models," Szolovits said. "Because basically if it misses some important thing in my medical record or if it makes up some important thing in my medical record, that could kill me, and I'm not interested in having that happen."

Jennifer Igbonoba contributed reporting.

Load-Date: September 23, 2024



Does AI have a place in the classroom?

The Delphian: Adelphi University

October 11, 2024 Friday

University Wire

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Body

Higher education has historically contended with a number of disruptors, from recessions to the COVID-19 pandemic, for example. Now there's a new existential challenge on the block: generative <u>AI</u> (artificial intelligence),¹ a phenomenon that's poised to reshape the future of learning, for better or worse. For students, <u>AI</u> offers an irresistible cheat code. For faculty, it could invite the nightmare scenario of large-scale plagiarism.

But there's no turning back the tide on this new technology. A. Hasan Sapci, MD, associate professor in the College of Nursing and Public <u>Health</u> and program director of <u>health</u> informatics, is leading the charge to ensure that Adelphi can stay ahead of the latest advances in generative <u>AI</u> technology. As the chair of Adelphi's multidisciplinary Artificial Intelligence Committee, Dr. Sapci is working with faculty to integrate <u>AI</u> into the curriculum and research, enhance teaching methods across disciplines, and promote ethical use of <u>AI</u>. While the sudden release of powerful <u>AI</u> text-generation tools powered by LLMs (large language models) took most universities by surprise, Adelphi's task force, now a committee, met the challenge head-on, quickly instituting a plan to navigate the impending changes. "I can proudly say that Adelphi was one of the first academic institutions that recognized the transformative potential of technology," Dr. Sapci noted.

Previously a task force, it is now a committee that includes representatives from the Academic Standards Committee, the Faculty Senate Committee on Academic Information and Technology, and the Committee on Academic Integrity. It conducted a variety of University-wide surveys, then incorporated feedback into an evolving set of standards and best practices.

Dr. Sapci presented the task force's <u>AI</u> road map at the CAHIIM (Commission on Accreditation for <u>Health</u> Informatics and Information Management Education) 2023 Summit on Higher Education, which includes the important statement that Adelphi does not approve of stopping people from using generative <u>AI</u>. Instead of building restrictive policies, the task force strives to incorporate <u>AI</u> tools into teaching and research strategies. Though Dr. Sapci and his colleagues caution that unacknowledged use constitutes plagiarism (which instructors should communicate through a template provided by the task force), they ultimately embrace <u>AI</u>'s value.

"By incorporating <u>AI</u> tools into the curriculum, students can be exposed to cutting-edge technology and use [it] as a research tool to enhance their learning experiences," he told Adelphi last year. "This is an excellent strategy to equip them with valuable skills for the future."

Does AI have a place in the classroom?

Nevertheless, the possibility of academic dishonesty looms large. Because there is no foolproof way to detect <u>Al</u>-written student material, Dr. Sapci is taking inspiration from his background in the medical field to counter cheating and plagiarism. "Due to the complex nature of human <u>health</u>, there is no perfect treatment for several diseases," he explained. "However, there are always best practices, such as early detection strategies, regular screenings and personalized treatment plans, combined with several methods to prevent complications. We need to adopt a similar approach."

Under Dr. Sapci's guidance, the task force has developed digital resources for students and instructors, including a rubric designed to assist instructors in evaluating the <u>AI</u> content of student work alongside input from originality checking and plagiarism detection service Turnitin, LLC. The student rubric for <u>AI</u> use, available on the Adelphi website, aims to make students aware of the limitations of generative <u>AI</u> tools, such as its tendencies toward bias and misinformation. It also outlines a process for responsible use of <u>AI</u> in coursework, which entails obtaining permission, ensuring proper attribution and avoiding academic dishonesty.

Far from fearing or attempting to obstruct the oncoming changes wrought by <u>AI</u>, Dr. Sapci welcomes adaptation. As businesses around the globe have learned, it's a crucial survival mechanism in the face of disruption. "We need to stay current with changing trends, learn this technology's limitations and adapt our teaching practices as faculty members," he said. "It is up to us to determine new skills, track the latest trends and provide future-proof skills to our students."

Biography

A. Hasan Sapci, MD

A. Hasan Sapci, MD

A. Hasan Sapci, MD, associate professor and program director in the Department of <u>Health</u> Informatics, holds several certifications in artificial intelligence and <u>AI</u> in medicine. His research interests include <u>AI</u> in healthcare, connected <u>health</u>, telemedicine and remote patient monitoring, innovative clinical informatics and data analytics applications for patient care, clinical support systems, and modeling complex medical decision-making.

¹Sapci, A. H. (2022)."The Development of <u>AI</u>-Proof Teaching Strategies for <u>Health</u> Informatics Education" [Conference presentation]. CAHIIM 2023 Summit on Higher Education, Virtual. <a href="https://www.cahiim.org/docs/default-source/resources/events/cahiim-summit-on-higher-education-2023/2023-cahiim-summit-on-higher-education-pdf?sfvrsn=316e9078_6

Load-Date: October 11, 2024



Guardians of the Grid: Al's Cyber Shield for Homeland Security

R Street Institute

September 10, 2024 Tuesday

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Body

Artificial intelligence (<u>AI</u>) has emerged as a pivotal force in modern national defense, impacting how nations approach cybersecurity-particularly within the realm of critical infrastructure. <u>AI</u> has been used in cybersecurity for years, but the recent focus on generative <u>AI</u> has spurred further innovation and emphasized its security applications. The integration of <u>AI</u> into defense strategies is not only a technological enhancement, but also a necessity to protect critical infrastructure and national security from evolving threats.

Although concerns exist about how <u>AI</u> could be exploited to carry out cyber incidents, these risks underscore the importance of leveraging <u>AI</u> for its security benefits. This exploration focuses on <u>AI</u>'s key role as a cybersecurity tool, with critical infrastructure as a prominent example of its application. While significant progress has been made, more work is required to fully harness <u>AI</u>'s potential in securing national defense and critical infrastructure.

AI as a Cybersecurity Tool in National Defense

<u>AI</u> has impacted cybersecurity in national defense by enhancing threat detection, automating responses, and enabling predictive capabilities. Its continuous learning allows defense systems to evolve with emerging threats while adapting algorithms to counteract new attack vectors. One of <u>AI</u>s key strengths is its ability to assess and prioritize threats based on severity, which helps defense teams effectively allocate resources.

To further illustrate <u>A</u>I's role, consider two concrete examples: <u>A</u>I-powered threat intelligence-sharing platforms that enable faster, more effective responses, and <u>A</u>I's integration into critical infrastructure security management. Both underscore <u>A</u>I's importance in creating a dynamic and resilient defense posture, driving innovation, and strengthening homeland security.

Threat Detection and Analysis in Networks

<u>Al</u> algorithms excel at identifying patterns and anomalies within vast amounts of data, making them ideal for detecting cyber threats in real time. By continuously analyzing network traffic, <u>Al</u> can pinpoint malicious activities that might go unnoticed by human analysts (or at least take up valuable human time), including zero-day vulnerabilities. This capability is crucial in defending against sophisticated and constantly evolving cyberattacks.

Automated Response and Mitigation for Systems

<u>AI</u>-driven systems can minimize damage and reduce response times by autonomously responding to detected threats. Automated responses include isolating compromised systems, blocking suspicious IP addresses, and applying patches to vulnerable systems. This automation is crucial in national defense scenarios, where every second counts. By reducing the need for human intervention, <u>AI</u> allows for faster and more efficient handling of threats-essential in high-stakes environments.

Behavior Analytics and Anomaly Detection

<u>Al</u> systems use machine learning to understand typical behavior within networks and identify deviations that may indicate a cyber threat. This capability is particularly useful in military contexts, where quickly detecting unusual activities can prevent insider threats and other significant security breaches. <u>Al</u>s ability to analyze and learn from large datasets means it can adapt to new threats and continuously improve its detection capabilities.

AI in Critical Infrastructure

Critical infrastructure encompasses energy, water, transportation, and communications-all of which are vital to national security and public safety. Protecting these sectors from cyber threats is crucial, as disruptions can have widespread impact. <u>Al</u> is increasingly leveraged across various sectors of critical infrastructure, with some applications directly focused on cybersecurity and others not specifically related to cyber threats but with the potential to be leveraged for security purposes. This is particularly important since most critical infrastructure is privately owned, limiting direct government implementation of the technology. Selected examples of <u>Al</u> use in these sectors offer best practices that can be adopted more broadly for cybersecurity enhancement.

Energy

<u>Al</u>-driven predictive maintenance systems in the energy sector have prevented outages by addressing potential issues before they escalate. For instance, the Tennessee Valley Authority has deployed <u>Al</u> systems that monitor equipment *health* and predict failures, which facilitates timely maintenance and prevents costly power outages.

Water

In the water sector, <u>AI</u> technology has proven valuable for monitoring and securing water distribution networks. For instance, the City of Atlanta implemented an <u>AI</u>-based system that analyzes data from sensors placed throughout the water network to detect leaks and potential contamination. This proactive approach ensures a safe and reliable water supply by identifying issues before they escalate.

Additionally, researchers at Florida A&M University and Florida State University are exploring <u>AI</u>'s potential to enhance water quality in the state. Their work involves developing <u>AI</u> models that can predict harmful algal blooms, monitor water quality, and optimize the use of resources. These initiatives aim to provide more accurate and timely information, ultimately leading to better management of water resources and protection against contaminants.

Transportation

<u>Al</u> is making significant strides in the transportation sector, particularly in enhancing cybersecurity and operational efficiency at critical infrastructure sites. For example, the Port of Los Angeles has implemented <u>Al</u> to bolster its cybersecurity posture. By analyzing network traffic and identifying anomalies, <u>Al</u> helps protect the port's critical infrastructure from cyber threats, ensuring the smooth operation of this vital hub for international trade.

Moreover, GridMatrix has deployed <u>AI</u> software to enhance operational efficiency and security at the Port Newark-Elizabeth Marine Terminal in New Jersey. This <u>AI</u>-driven system analyzes traffic patterns, optimizes vehicle movements, and reduces congestion, all while maintaining a focus on cybersecurity. The integration of <u>AI</u> at these ports underscores its essential role in safeguarding critical infrastructure and improving the flow of goods and services.

Health Care

In the <u>health</u> care sector, <u>Al</u> plays a crucial role in safeguarding sensitive patient data and ensuring the integrity of medical devices-especially in light of recent widespread cyber incidents targeting <u>health</u> care systems. For example, the Mayo Clinic employs <u>Al</u>-driven systems to monitor network traffic for signs of cyber threats, effectively protecting both patient data and critical <u>health</u> care infrastructure. By detecting and responding to emerging threats, these systems help mitigate the risks associated with sophisticated cyberattacks on <u>health</u> care organizations.

Conclusion

The integration of <u>AI</u> into cybersecurity efforts has profoundly impacted critical infrastructure protection. Joint initiatives between the public and private sectors, such as <u>AI</u>-powered threat intelligence sharing platforms, have enabled faster and more effective responses to cyber threats, demonstrating <u>AI</u>s role in enhancing national defense. And programs like the Federal Communications Commission's U.S. Cyber Trust Mark aim to certify products that meet cybersecurity standards, thereby contributing to a safer technology landscape. With its continued ability to further strengthen cybersecurity, <u>AI</u> remains crucial in addressing future challenges. Ongoing research, development, and strategic collaborations will be key to harnessing <u>AI</u>s full potential in safeguarding critical infrastructure and national security. The future holds promising opportunities for continued <u>AI</u> innovation and improvement in cybersecurity.

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Health leaders gather for dialogue

The Atlanta Journal-Constitution
September 20, 2024 Friday
Main Edition

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The Atlanta Journal-Constitution

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Byline: Michael Scaturro and Roni Robbins For the AJC and Ariel Hart, ariel.hart@ajc.com

Staff

Highlight: Presentations cover major topics, from **AI** tech to mental **health**.

Body

A former Biden administration official who is a DeKalb County <u>health</u> adviser said Wednesday that artificial intelligence in medical spaces should be subjected to bias audits.

"When I hear '<u>AI</u>-based medicine,' I think the evidence might not be sound," Dr. Sandra Elizabeth Ford said Wednesday at the <u>Health</u> Connect South conference in Atlanta, which drew about 1,100 participants, including doctors, researchers and students, to network and share ideas on a range of pressing public <u>health</u> issues. Ford said the assumptions on which many <u>AI</u> models are based could be flawed, and this can impact care for patients in the U.S. from minority backgrounds.

Ford was special assistant to the president for public <u>health</u> and science in the Biden Administration, and is now a DeKalb *health* adviser.

Though she thinks <u>AI</u> tools in medical settings could reduce paperwork for hospital employees and ultimately be useful, she told an audience at the annual <u>health</u> care conference at the Georgia Aquarium in downtown Atlanta that not all patients will know how to interact with <u>AI</u> platforms in medical settings.

She also flagged the potential bias of programmers and AI trainers as an area of concern.

"We need to make sure that the people who are programming <u>AI</u> respect diversity. We need to make sure that <u>AI</u> trainers are as diverse as the population they are serving," she said.

AI medical biases also crosses over into gender, Ford noted.

Women comprise 28.2% of the STEM workforce, according to the World Economic Forum, compared to 47.3% in non-STEM sectors.

While 73% of business leaders believe having more women in leadership is important for mitigating gender bias in <u>AI</u>, only 33% have a woman in charge of decision-making for <u>AI</u> strategy, according to IBM.

A federal rule issued in July aims to protect consumers from discrimination when artificial intelligence tools are used in <u>health</u> care, but it could be reversed by future administrations, according to KFF <u>Health</u> News. Dr. Rowland Illing, chief medical officer and director for Global Healthcare & Nonprofits Amazon Web Services, said at the conference the industry should strive to "plug gaps" around privacy and diversity concerns to head off further regulation.

But the U.S. needs to overcome a history of building biases into new <u>health</u> systems, cardiologist Dr. Jayne Morgan told The Atlanta Journal-Constitution.

"<u>AI</u> can end up being a tool of othering," Morgan said. She added that <u>AI</u> would be useful in a medical setting if "it were neutral and factual and clean, and the biases we have now in the medical system weren't built into it."

Dr. Anne Dunlop, a gynecologist and professor at Emory University, said <u>AI</u> holds the potential to free up doctors' resources to focus on other aspects of the care experience. But as of now, she is using it only as a means of capturing notes.

She echoed Ford's concerns, saying doctors can pick up body language or speech patterns, while that instinct might elude **AI** systems.

"We as clinicians pick up how a patient is feeling when we are in the room," she said. "People express pain with different words and expressions. <u>AI</u>, to be helpful in addressing complex medical issues, will need to reflect this diversity."

<u>Health</u> care worker shortage continues

The CEOs of three major Georgia <u>health</u> systems were unanimous during a conference panel that the shortage of <u>health</u> care workers remains a huge problem.

To address it, they've each invested in educational institutions to train more people, hoping they'll stay in Georgia and come to work at their companies.

"We always have a deficit of nurses and other clinicians," said Scott Steiner, CEO of Phoebe

Putney *Health* System of southwest Georgia.

"We turn down patients each and every day," said Neil Pruitt, CEO of the skilled nursing and senior living company Pruitt *Health*. "Not because we don't have open beds. But because we don't have the staff available."

As a result, Steiner, Pruitt and Candice Saunders, CEO of Wellstar <u>Health</u> System, have each overseen major investments in colleges and technical schools.

Phoebe Putney's investment in a local nursing program reached \$45 million.

One issue worsening the shortage, Saunders said, is the disturbing trend of violence against <u>health</u> care workers — it began during the COVID-19 pandemic and has increased.

"It's a major threat to the workforce, and it's something that we're focused on every day," & Saunders said. Wellstar learned from a comprehensive assessment of the safety threat that "Yes, the ERs are high risk in our care settings, but so are doctor's offices, so are urgent care, so are home care settings."

Health leaders gather for dialogue

As a result, Wellstar has begun implementing security measures, which patients and visitors will see. Those include armed guards in Wellstar locations, visitors no longer being able to enter freely and wander and the installation of panic buttons. For workers who see patients remotely, Wellstar is investigating solutions such as remote monitoring, and even predictive **AI**.

"It's been a huge investment," & Saunders said. "But then if there is an event, then we have a very, very rapid response, like we do for a heart attack in the hospital.

"But I can't emphasize enough how this is affecting the <u>health</u> and well-being of our <u>health</u> care workers today, and is something that all of us need to be aware of."

Public *health* partnerships needed

At another panel discussion focusing on public <u>health</u> partnerships, <u>health</u> leaders said hospitals and <u>health</u> systems need to give more than lip service in their efforts to partner with public <u>health</u> organizations to improve <u>health</u> care.

"I want public <u>health</u> to be recognized" on par with for-profit <u>health</u> care, said Dr. Kathleen Toomey, commissioner of the Georgia Department of Public <u>Health</u>. She said public <u>health</u> is often overlooked in <u>health</u> care because "it's not where the money is at."

"We have the worst PR about ourselves," she said. "We have to show our value to the *health* system."

Toomey pointed to how public <u>health</u> gained more attention during 9/11 and the COVID-19 pandemic, when a wide range of partnerships were formed that included hospitals and the businesses community. But she believes public <u>health</u> emergencies should not be the only impetus to strengthen those partnerships.

Chelsea Cipriano, managing director of the Common <u>Health</u> Coalition, agreed: "We can't wait for a public <u>health</u> emergency."

Last year, four major <u>health</u> care organizations, including the American Medical Association and the American Hospital Association, formed the coalition, which focuses on using lessons learned during the pandemic to strengthen partnerships between <u>health</u> care and public <u>health</u> systems.

"We should have agreements in place and not just for emergencies."

One such partnership, More in Common Alliance, links Morehouse School of Medicine and CommonSpirit <u>Health</u>, which provides <u>health</u> care to underserved communities. The goal of the partnership, formed in 2020, is to increase medical education opportunities for more people of color in the hopes of better diversifying the medical workforce and improving patient care.

The alliance believes patients fare better when treated by clinicians of similar backgrounds.

The partnership is also trying to address a shortage of clinicians from diverse backgrounds and the need for more equitable *health* care.

In 2020, Morehouse School of Medicine teamed up with CommonSpirit <u>Health</u> in a 10-year, \$100 million partnership to provide new training opportunities for Morehouse School of Medicine students in Chattanooga, Lexington and Seattle, along with postgraduate residencies and fellowships in California in Bakersfield, Los Angeles, Santa Cruz and Ventura County.

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How Al helps hospitals keep a watchful eye on patients

LNP (Lancaster, PA)
March 3, 2024 Sunday

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Byline: CAROLE DECK FOR LNP, LANCASTERONLINE

Body

While many businesses embrace the advantages of <u>AI</u> to streamline processes, some question the disadvantage of <u>AI</u> lacking human emotion.

However, the <u>health</u> care field is seeing success with <u>Al</u>-generated technology for patient monitoring without limiting care or humanity.

WellSpan <u>Health</u> discovered a way to use <u>AI</u> to improve patient safety and address nurse burnout. The <u>health</u> system collaborated with Artisight Inc. in Northfield, Illinois, to use its Smart Hospital Platform powered by <u>AI</u> for a pilot patient monitoring and virtual nursing program.

The program has been used at WellSpan Surgery and Rehabilitation Hospital in York since mid-August.

Patients at high risk for falls are monitored 24/7 using patient-room audio and video connections by a virtual nurse tele-sitting in a designated control space to monitor behavior in each room. The virtual staff can interact with patients and ask assistance from an onsite clinician as necessary.

"The virtual nurse can monitor more patients at a time and is an extension of a registered nurse with the two working as a team," says Kasey Paulus, senior vice president and chief nursing executive at WellSpan York Hospital.

READ: Full coverage of Progress 2024 [roundup]

She explains the camera uses <u>AI</u> to monitor normal movement and gives a visual color cue that shows on a computer screen, such as when a patient gets out of bed or is at risk for a fall. Such cues put into motion immediate safety precautions.

WellSpan continues to gather data, but Paulus says results show the program to be a success.

"It's very exciting and has proven to be positive for patients and staff, along with a reduction in falls," she says.

In November and December of 2023, the pilot program expanded with the addition of a mobile observation cart to monitor patients in the medical/surgical units at WellSpan York, WellSpan Gettysburg and WellSpan Good Samaritan in Lebanon.

How AI helps hospitals keep a watchful eye on patients

"The mobile cart made it faster for us to implement the program in other hospitals," Paulus says.

By June 2024, all WellSpan hospitals will have the program hardwired including WellSpan Ephrata Community, WellSpan Chambersburg, WellSpan PhilHaven and WellSpan Waynesboro.

'Caring for many with few'

Penn State <u>Health</u> began using <u>Al</u> to monitor ICU patients in September 2022 in its medical centers in Hershey, Reading and Lancaster.

The virtual intensive care units (vICU), use Wilmington, Delaware-based CLEW Medical's <u>AI-powered virtual IU platform.</u>

Specially trained critical care nurses do around-the-clock monitoring using high-resolution audio and visual telehealth equipment to communicate with a patient and bedside staff. Physicians and other clinicians also are able to monitor patients.

Bedside visitors and staff are notified when cameras are in use with a doorbell chime. The cameras are not on 24 hours a day, but data is recorded on a continual basis.

"The technology affords caring for many with few," says Chris LaCoe, vice president of Penn State *Health* Virtual *Health*.

He says the telehealth software uses sophisticated algorithms to notify staff about the patient's <u>health</u> to expand existing critical care and support the bedside clinical team. It's helped to improve patient outcomes and overall quality of care, he says.

READ: Lancaster AI founder: 2024 will be transformative year

The virtual ICU nurses provide assistance with a variety of tasks such as new admissions, patient transfers and pain reassessments, and they serve as a resource and mentor for new hires and nurse graduates.

"Along with being able to track real time patient <u>health</u> in ICU rooms, the virtual ICU staff can monitor those waiting for a room, which reduces demand on the emergency department," LaCoe says.

In May 2023, respiratory therapy was added to the virtual intensive care services at Milton S. Hershey and Lancaster.

While the technology and virtual nursing can never replace human touch, LaCoe says it's another way to deliver care.

"It not only benefits patients as seen with lifesaving success stories, it also benefits staff and helps with the staff shortage experienced by all <u>health</u> care systems today," LaCoe says.

The <u>Al</u>-generated technology will also soon be put into operation at Penn State <u>Health</u> Holy Spirit Medical Center, Camp Hill, and Penn State <u>Health</u> Hamden Medical Center, Enola.

'A game-changer'

Penn Medicine Lancaster General <u>Health</u> uses <u>Al</u>-driven technology to optimize patient care by continually monitoring patients' <u>health</u> and providing real-time data to providers.

The Phillips Healthcare Smart Alert technology tele-ICU program is in a centralized location for nurses and providers to extend monitoring of ICU beds by using sophisticated alarming algorithms with multiple data sources to help alert clinicians when something happens.

How Al helps hospitals keep a watchful eye on patients

Monitoring is done through a multidisciplinary team of <u>health</u> care professionals. Once alerted, the team contacts the attending physician if needed.

"Penn Medicine is using Rapid <u>AI</u> in emergency rooms," says Michele Sellers, director of the NeuroRescue Program at Penn Medicine, University of Pennsylvania <u>Health</u> System.

READ: How PCA&D's faculty, students are navigating AI's creative, legal challenges

The program, developed by a San Mateo, California, company, uses an <u>Al</u>-based platform designed to identify patients who could benefit from brain-saving procedures.

The sophisticated software tool helps physicians identify more accurate diagnosis for faster care.

"It's a game-changer for stroke care," Sellers says, explaining the program can interpret CT scans within minutes, speeding emergency care for the patient.

The technology tool speeds up assessment and care for stroke patients when time is critical.

Penn Medicine has been using the program for the past five years with significant success at all five hospitals in the Penn Medicine <u>Health</u> System: Lancaster General <u>Health</u>, Chester County Hospital, West Chester; and Pennsylvania Hospital, Hospital of the University of Pennsylvania and Penn Presbyterian Medical Center, all in Philadelphia.

"We believe <u>AI</u> will change <u>health</u> care significantly over time, touching all areas of the service delivery model," says Allen Cubell, Penn Medicine Lancaster General <u>Health</u>'s executive director of innovation, Center for <u>Health</u> Care Innovation.

Cubell says LG *Health* is continually exploring new systems to improve quality and safety for patients.

Improving efficiency

The UPMC *health* care system is using *AI* technologies to increase efficiency of *health* care practices.

Chris Camody, UPMC chief technology officer, explains the <u>health</u> care system isn't quite there yet to use <u>Al</u> for patient monitoring.

"We're taking a very thoughtful approach to ensure the integrity, reliability, security and privacy of patients is first in place," Camody says.

He says he sees tremendous value in the <u>AI</u> technology currently in use at UPMC for documentation and predictive analysis, noting it saves time for clinicians.

The technology proved to be especially helpful in addressing pandemic-related challenges that impacted efficiencies, he says.

Camody agrees the technology is getting smarter and can help with staff shortages and contribute to better patient outcomes.

Before UPMC puts <u>AI</u> technology in place to monitor patients, the process will undergo rigorous due diligence, he says.

"It's unlikely <u>AI</u> will replace a clinical staff, but could become a care team copilot to alert them to take action," Camody says. "And (it) will make us more effective in care and treatment."

It's a goal, he says, we all want for our patients.

Load-Date: March 3, 2024



Byte-sized Care: Is AI the key to cracking the mental health crisis? - The Tribune

The McGill Tribune: McGill University
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Byline: Russel Ismael

Body

Across Canada, 1.6 million children face mental <u>health</u> issues in an ongoing crisis which is exacerbated by a shortage of mental healthcare professionals. Given the potential benefits of artificial intelligence in diagnosing, preventing, and treating mental illnesses, some people are turning to <u>AI</u> for solutions. But should the future of mental healthcare go digital?

Professors in McGill's Department of Family Medicine, Samira Abbasgholizadeh-Rahimi and Mark Yaffe, along with Master's student Pooria Ghadiri, explored this question by consulting with some of Montreal's primary-care physicians (PCPs).

According to Rahimi, investigating how <u>AI</u> affects adolescent mental <u>health</u> is an important but under-researched topic.

"I believe adolescent mental <u>health</u> is a very important issue that's not properly studied, specifically when it comes to the intersection of adolescent mental <u>health</u> and the use of advanced technologies like [<u>AI</u>]," Rahimi explained in an interview with The Tribune. "There are different areas that we can look into [regarding <u>AI</u>] in terms of prevention, [...] in terms of identification, or high-risk populations."

Before beginning their research process, Rahimi inquired with the Jewish General Hospital about implementing <u>AI</u> in mental healthcare. She wanted to determine if <u>AI</u> could improve treatment plans for adolescents by addressing the challenges clinicians face when treating them.

"We discussed a lot about the no-shows of adolescents, difficulty of building trust [with patients] to share [medical] information, helping young adults [stick with] their treatment, as [...] there is low adherence to these medications sometimes," Rahimi explained.

Yet despite **A**I's promises of a novel solution, PCPs are largely uncertain about the idea.

"I think it's important to recognize that in healthcare, things tend to be very much oriented to evidence-based practices and evidence-based outcomes," Yaffe said in an interview with The Tribune. "There is still a lot of concern

Byte-sized Care: Is AI the key to cracking the mental health crisis? - The Tribune

about the ability of \underline{AI} to deliver the goods in a way that is acceptable to doctors, patients, society, and our regulatory bodies."

He punctuated his point by stating that there is no research that identifies "the single best" <u>AI</u> that can diagnose a patient.

"Remember that mental <u>health</u> is an extremely broad area for diagnosis, and we're dealing with depression, anxiety, psychosis, drug abuse, suicidality, and the list goes on," Yaffe said.

Rahimi also stated that current data laws limit <u>AI</u> capabilities in healthcare. However, she is hopeful for a paradigm shift as public education about **AI** potential increases.

"I've been presenting [AI] in healthcare] in different seminars and webinars in terms of its potential, and in a majority of my presentations, I get at least one question in terms of how dangerous these devices are, if there are going to be killer robots in the future," Rahimi said. "I think there is a lot of need for increasing awareness among the population [...] so they can have a better understanding of what AI is."

There are also restrictions found at the clinical level, as Yaffe explained that Canadian medical colleges, like the Collège des médecins du Québec, set standards of care by looking at physician practices to assess their validity.

"[Medical colleges] look at what outcomes the physicians get from whatever it is that they're doing. They seek feedback from society at large about acceptability." Yaffe said. "I think that one has to ask, before saying 'Let's put this into action,' 'What are the concerns?'"

By holding healthcare to high standards, physicians can maintain public trust in their work. While <u>AI</u> shows promise, both Rahimi and Yaffe conclude that more research and education must be done before it can be accepted by not only the public but also medical regulatory bodies.

"Our research was an attempt to learn more about what Montreal [PCPs] understood about the potential use of <u>AI</u> in the assessment of adolescents' mental <u>health</u> care," Yaffe explained. "Varied expressions of both enthusiasm and caution suggest these physicians will approach <u>AI</u> with the same responsibility they employ with constantly evolving technologies and treatments."

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<u>AI CHATBOTS WORK TO WIDEN ACCESS TO CARE; TECHNOLOGY |</u> HEALTH

Wisconsin State Journal (Madison, Wisconsin)

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Byline: THALIA BEATY Associated Press

Body

NEW YORK - Komal Vilas Thatkare says she doesn't have anyone to ask about her most private <u>health</u> questions.

"There are only men in my home - no ladies," said the 32-year-old mother and housewife in Mumbai. "I don't speak to anyone here. So I used this app as it helps me in my personal problems."

The app she uses is powered by artificial intelligence running on OpenAl's ChatGPT model, that Myna Mahila Foundation, a local women's organization, is developing. Thatkare asks the Myna Bolo chatbot questions and it offers answers. Through those interactions, Thatkare learned about a contraceptive pill and how to take it.

Thatkare is one of 80 test users the foundation recruited to help train the chatbot. It draws on a customized database of medical information about sexual <u>health</u>, but the chatbot's potential success relies on test users like Thatkare to train it.

The chatbot, currently a pilot project, represents what many hope will be part of the impact of <u>AI</u> on <u>health</u> care around the globe: to deliver accurate medical information in personalized responses that can reach many more people than in-person clinics or trained medical workers. In this case, the chatbot's focus on reproductive <u>health</u> also offers vital information that - because of social norms - is difficult to access elsewhere.

"If this actually could provide this nonjudgmental, private advice to women, then it could really be a gamechanger when it comes to accessing information about sexual reproductive <u>health</u>," said Suhani Jalota, founder and CEO of the Myna Mahila Foundation, which received a \$100,000 grant from the Bill & Melinda Gates Foundation last summer to develop the chatbot, as part of a cohort of organizations in low- and middle-income countries trying to use <u>Al</u> to solve problems in their communities.

Building the 'missing middle'

Funders like the Gates Foundation, the Patrick J. McGovern Foundation and Data.org, are seeking to build up this "missing middle" in *AI* development, especially in areas like *health* and education. These philanthropic initiatives

AI CHATBOTS WORK TO WIDEN ACCESS TO CARE TECHNOLOGY | HEALTH

offer developers access to <u>AI</u> tools they otherwise could not afford so they can solve problems that are a low priority for corporations and researchers - if they are on their radars at all - because they don't have high profit potential.

"No longer can the global north and high-income countries drive the agenda and decide what does and does not need to be addressed in local communities in the global south," wrote Trevor Mundel, president for global <u>health</u> at the Gates Foundation in an October online post, adding, "We cannot risk creating another chasm of inequity when it comes to <u>Al.</u>"

The Associated Press receives financial support for news coverage in Africa from the Bill & Melinda Gates Foundation.

The Myna Mahila Foundation recruited test users like Thatkare to write real questions they have. For example, "Does using a condom cause HIV?" or "Can I have sex during periods?" The foundation's staff then closely monitor the chatbot's responses, developing a customized database of verified questions and answers along the way that helps improve future responses.

Work in progress

The chatbot is not yet ready for wider release. The accuracy of its responses is not good enough and there are issues with translation, Jalota said. Users often write questions in a mix of languages and may not provide the chatbot with enough information for it to offer a relevant response.

"We are not yet fully sure on whether or not women can understand everything clearly and whether or not it's fully medically accurate all of the information that we're sending out," Jalota said. They are considering training some women to help ask the chatbot prompts on behalf of someone else, though still aim to improve the chatbot so it can be released on its own.

Dr. Christopher Longhurst, chief medical officer at the UC San Diego <u>Health</u>, has led the implementation of <u>Al</u> tools in <u>health</u> care settings and said it is important to test and measure the impact of these new tools on patient <u>health</u> outcomes.

"We can't just assume or trust or hope that these things are going to be good. You actually have to test it," Longhurst said. He thinks the promise of <u>AI</u> in <u>health</u> care is overestimated in the next two to three years, "But I think long term, over the next decade, <u>AI</u> is going to be as impactful as the introduction of penicillin in **health** care."

Shoring up privacy

Jalota's team consulted with other projects funded by the Gates Foundation that were designing chatbots for <u>health</u> care settings so they could solve similar problems together, said Zameer Brey, interim deputy director for technology diffusion for the Gates Foundation.

The Myna Mahila Foundation is also partnering with another Gates grantee to propose developing privacy standards for handling data for reproductive <u>health</u>. The foundation, which is working with an outside technology firm to develop the chatbot, is also considering other steps to help ensure the privacy of users.

"We've been discussing whether we should delete messages within a certain time frame of women sending it to add to this privacy," Jalota said, as some women share phones with family members.

Graphic

Rafiq Maqbool, Associated Press Komal Vilas Thatkare, 32, right, learns to use a chatbot powered by artificial intelligence Feb. 1 at her home in Mumbai, India. "There are only men in my home - no ladies," she said. "I don't

AI CHATBOTS WORK TO WIDEN ACCESS TO CARE TECHNOLOGY | HEALTH

speak to anyone here. So I used this app as it helps me in my personal problems." Rafiq Maqbool, Associated Press The Myna Bolo chatbot pilot project represents what many hope will be part of the impact of <u>AI</u> on <u>health</u> care around the globe: to deliver accurate medical information in personalized responses that can reach many more people than in-person clinics or trained medical workers. Rafiq Maqbool, Associated Press Women learn to use an <u>AI</u>-powered chatbot Feb. 1 in Mumbai, India. Rafiq Maqbool, Associated Press Women learn to use a chatbot powered by artificial intelligence developed by Myna Mahila Foundation on Feb. 1 in Mumbai, India. The chatbot, currently a pilot project, represents what many hope will be part of the impact of <u>AI</u> on <u>health</u> care around the globe.

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The Salt Lake Tribune September 23, 2024 Monday

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Byline: Jessica Schreifels

Body

The founders of ElizaChat hope that Utah students will soon be talking to their artificial intelligence chatbot, to test whether the app can help improve teenagers' mental <u>health</u>. And by next year, they want school districts throughout Utah - and across the country - using taxpayer dollars to pay for the chatbot.

Yet in the rapidly evolving landscape of artificial intelligence, businesses like ElizaChat are finding themselves in a gray area of what their generative A.I. can do legally and ethically.

Does a chatbot - or the company selling it - need to be licensed like a human therapist if it gives mental <u>health</u> advice? Is it required to report suspected child abuse or neglect to authorities, like mental <u>health</u> professionals are required to do? Should it adhere to medical privacy laws?

And who's responsible if the chatbot's responses harm a young person, or if it doesn't recognize serious signs of self-harm or other mental *health* struggles that endanger their safety?

The answers to these questions aren't found in Utah's current policies and laws, which were written in an era long before <u>AI</u> text chatbots infiltrated our lives after ChatGPT launched in 2022. But it's these unknowns that have caused worry among Utah mental <u>health</u> professionals, who have questioned in public meetings whether ElizaChat is safe or effective for children who are struggling.

There is a critical need for mental <u>health</u> help for young Utahns. According to a recent report from the Utah Behavioral <u>Health</u> Coalition, children and teenagers here have not been able to receive treatment despite being diagnosed with mental or behavioral <u>health</u> conditions, largely due to a shortage of available therapists.

ElizaChat CEO Dave Barney said he believes his product, designed with therapists, is safe for kids - and that it's more dangerous to do nothing while the mental *health* crisis deepens.

"It's unsafe to not bring solutions to the market," he said. "By not doing anything, we're not keeping our kids safe."

[Tell The Tribune Have you struggled to get mental <u>health</u> help for a child?]

Barney hopes to offer his product inside Utah schools soon, and is working with a new state government agency, the Office of Artificial Intelligence Policy, to get there. Partially a learning lab, its staff will suggest to policymakers

what guardrails should be in place for companies like ElizaChat whose <u>AI</u> products are pushing the boundaries of current laws.

But it also has another critical and powerful role It can offer ElizaChat and other tech companies what's called a mitigation agreement. These contracts can exempt companies from laws, put caps on any state penalties or give them other accommodations if they are trying to do something innovative that may run afoul of laws written before <u>Al</u> existed.

People are already starting to use these types of <u>Al</u>-driven chatbots, Greg Whisenant - who is the <u>Al</u>'s office policy advisor - told Utah's Behavioral Mental <u>Health</u> Board at a recent meeting.

"The need is real. These products are coming either way," Whisenant said. "The issues facing our youth are overwhelming resources available at this time."

"This is our chance," he added, "to achieve policy before these products take hold."

ElizaChat's beginnings

ElizaChat's founders have spent their careers in the tech field working with artificial intelligence. They started thinking about how they might integrate <u>AI</u> into the mental <u>health</u> world about three years ago, said Luke Olson, one of the Utah-based company's three cofounders.

The men - Olson, Barney and Jaren Lamprecht - had been working for a tech company that used <u>AI</u> in marketing, and one of their clients was a large addiction center.

Patients could use an <u>AI</u> bot they called "Christina" to schedule appointments at the addiction center, Olson said, and they got feedback that some patients were asking if they could continue talking to Christina after they got into treatment because they felt the bot had helped them during a difficult time in their lives.

"That was kind of a light bulb moment of like, whoa. We can create human-like conversations with <u>AI</u>," he said. "We can also do this for a greater purpose than just marketing, that can help people in their lives."

Barney said that while they knew they wanted to explore creating a company that focused on the intersection of artificial intelligence and mental <u>health</u>, they didn't settle right away on a chatbot for struggling kids. They also looked in other areas, like adult addiction and recovery or postpartum depression.

"And I think where we kind of landed on teens is that just seems to be the biggest problem where we can make the most impact," he said.

That approach also has the potential for lucrative contracts Rather than relying on individual downloads in the App Store, they are targeting deals that draw on government funding via entire school districts that would make ElizaChat available to students.

The founders said they've designed ElizaChat alongside their board of trained psychologists and licensed physicians who helped guide them on the best practices to use when giving advice to young people.

Since registering as a business in March, the company has been moving quickly. In May, Barney started reaching out to school districts like Salt Lake City, according to emails obtained via a records request. The company announced a month after that it had received \$1.5 million in pre-seed funding from an angel investor. And by July, it was officially working with the Office of Artificial Intelligence Policy.

Unlike other mental <u>health</u> bots available, Barney said their product isn't just a new interface placed over ChatGPT - which relies on technology known as a large language model. These models mimic human writing by processing large swaths of information available online. ElizaChat, Barney said, relies on more limited scripts that are guided by the mental <u>health</u> professionals on their board.

Barney and Olson emphasized that, for now, they don't intend for ElizaChat to be a replacement for human therapists, particularly in cases where young people are struggling with suicidal thoughts or other acute mental <u>health</u> issues. The chatbot won't give mental <u>health</u> diagnoses, Olson said, and will act more as a life coach, talking students through their struggles with their parents or their friends.

If Eliza detects a teenager is expressing suicidality or wanting to hurt someone, that's when real humans are brought in The founders say ElizaChat will automatically notify the student's school and likely their parents. (The involvement of parents will vary depending on medical and privacy consent laws in each state, Olson said.)

Barney said he is confident that the involvement of mental <u>health</u> professionals means that ElizaChat is safe. Whether the product actually helps kids will be tested during a pilot program with a handful of school districts, he said, through assessments before and after using the app.

The assessments haven't been designed yet, Barney said, and no districts have signed a contract yet to purchase access to ElizaChat.

Risks in AI and mental health

The American Psychiatric Association advises clinicians to be cautious if they want to integrate artificial intelligence into their work, citing a lack of evidence around quality, safety and effectiveness. The organization also expressed concern for potential harm, pointing to one example where an eating disorder chatbot offered harmful dieting advice.

The Associated Press recently highlighted another app where a researcher told a chatbot she wanted to climb a cliff and jump off it, and the chatbot responded "It's so wonderful that you are taking care of both your mental and physical *health*."

These types of apps aren't regulated by the U.S. Food and Drug Administration, which ensures safety of medical devices, including software. That's because many of the apps, like ElizaChat, don't specifically claim to treat medical conditions.

Concerns about safety were top of mind for therapists who are part of Utah's Behavioral <u>Health</u> Board, a group of licensed mental <u>health</u> workers who advises state licensors on policy and disciplinary action. Zach Boyd, who is the director of Utah's Office of Artificial Intelligence Policy, has twice met with the board to get their feedback on ElizaChat and how artificial intelligence should be used to help improve mental **health**.

He was met with apprehension at both meetings. Board member Verl Pope said he was concerned about an <u>Al</u> bot possibly misdiagnosing an eating disorder or someone's suicidality.

"There's some real concerns about using AI," he said, "and those concerns have not been alleviated in my mind."

Others were concerned about whether asking teenagers to interact with a computer program instead of a human will exacerbate feelings of loneliness, or that the program will not understand vague messages - like a teen struggling with suicidal feelings who may tell the bot he or she wants to "end it."

Another board member, Jared Ferguson, questioned whether a chatbot should be licensed - like a human therapist is - if it will be providing mental *health* services.

"It stands to reason that licensing should be heavily considered with a chatbot that is looking to serve the residents of Utah," he said. "And that somebody should have some recourse in filing a complaint that's outside of the App Store."

'Serious outcomes are at stake'

Earlier this year, Utah legislators passed a bill which set up two guardrails for artificial intelligence companies in an effort to protect consumers. First, the bill clarified that if an <u>AI</u> product harms someone, the company is responsible - it can't blame computer error and skirt consumer laws or other liability.

The bill also requires that licensed professionals, such as <u>health</u> care workers, disclose to clients when they are interacting with generative artificial intelligence. But for companies using <u>AI</u>, the law requires that the chatbot disclose to a consumer that they are chatting with a computer program if the customer asks if they are talking to a real person.

This legislation also established the Office of Artificial Intelligence Policy. Boyd, who's been on the job for about four months, said its goal is to craft a space which allows the companies it partners with to drive innovation with artificial intelligence while protecting Utahns from potential harm.

"There is this kind of move fast and break things mentality in the tech world," he said. "I really think that <u>AI</u> and mental <u>health</u> care is probably not the right place to be doing 'move fast and break things' as a philosophy."

Boyd's office hasn't yet finalized its mitigation agreement with ElizaChat, so it's not publicly known what rules or laws will be relaxed for the company as it works to start its initial rollout in a handful of Utah school districts. Boyd said that generally, they can agree that a certain law may not apply to a company, monetary fines could be capped, or a company could get 30 days to solve a problem before the Division of Consumer Protection steps in.

In exchange for that agreement, a company agrees to share information with Boyd's office so that he can then suggest permanent regulatory solutions to state lawmakers.

But Boyd emphasized that <u>AI</u> companies are not exempt from all laws. If, for example, his office decided to relax licensing requirements for an <u>AI</u> chatbot working in mental <u>health</u>, it doesn't mean consumer deception laws can't be used if the company harms or misleads its customers.

"Serious outcomes are at stake," he said, "and we want to make sure that we've got enough guardrails."

Barney, with ElizaChat, said regulatory laws are ambiguous. So for now, they're toeing the line and acting as if ElizaChat was a person - so it won't diagnose people like a therapist does, or do anything else that only licensed professionals can. It will act more as a support for someone and an advice giver, he said, and alert school counselors when a teen needs more care or attention.

But he acknowledged that they'll continue to push where that line is - and that's one of the reasons why they are working with regulatory bodies, to decide whether <u>AI</u> can be in spaces where only licensed professionals can currently work.

"Is there a place for <u>AI</u> to do more than coaches can do today?" Barney asked. "But probably never everything that a therapist can. We're hoping that line moves - but we're always going to stay on that legal side."

Load-Date: October 8, 2024



How can generative AI impact students' learning? Four student panelists weigh in. - The Brown Daily Herald

The Brown Daily Herald: Brown University
October 23, 2024 Wednesday

University Wire

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Section: NEWS; Pg. 1 Length: 553 words Byline: Ian Ritter

Body

Students and faculty gathered Wednesday to discuss how generative <u>AI</u> can impact learning in an event hosted by the Sheridan Center for Teaching and Learning. Moderated by Mary Wright, the center's executive director, the event included a panel featuring four students, followed by a Q&A.

The panel began by discussing how generative <u>AI</u> can be used to supplement learning within their fields. All four panelists are writing fellows and associates at the Sheridan Center.

Prudence Ross GS, a fifth-year English PhD candidate, noted that while <u>AI</u> can help organize ideas and edit writing, its contents need to be double-checked and scrutinized.

When using <u>AI</u>, Ross said that students should ask themselves questions to ensure that any <u>AI</u>-generated content accurately reflects their intentions. "Is this word choice actually what I want to say? Is this organization that it's given me for an outline really emphasizing the thing I want to emphasize?" she asked.

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Ross also noted how generative <u>AI</u> struggles with close reading assignments, as it regurgitates facts instead of breaking down and analyzing text.

Angela Lian '26 agreed with Ross, noting that tools such as Grammarly can be particularly useful for improving students' writing. But she emphasized that the use of <u>AI</u> to generate entire assignments - which she said is uncommon - is detrimental to students' skill development.

Abby Katz GS, a 3rd year PhD student at the School of Public <u>Health</u>, noted that <u>AI</u> is becoming "ubiquitous" within society and stressed the importance of getting familiar with its benefits and limitations. To emphasize the technology's fault, she cited a viral example in which <u>AI</u> failed to correctly identify how many r's are in the word strawberry.

How can generative AI impact students' learning? Four student panelists weigh in. - The Brown Daily Herald

Da-Young Kim '25 highlighted the importance of gaining a fundamental understanding of a field before trying to use <u>Al</u> to aid with comprehension and problem-solving.

Kim noted that <u>AI</u> simply doesn't have the fundamentals of critical thinking to solve mathematical proofs and write code. "It just doesn't have the capabilities to weave together such complex ideas," Kim said.

Next, the panel turned to policies in the classroom, stating that professors need to make their <u>AI</u> usage regulations clearer to students to avoid academic misconduct. Before the panel, the four students agreed not to mention their personal usage of <u>AI</u> to avoid any potential consequences from the University.

Katz noted that some assignments flagged as being generated by <u>AI</u> are actually products of the students' original work. To combat these false positives, she suggested that professors require students to turn in drafts of their work as they complete the assignment.

To ensure that students properly cite <u>AI</u>-generated content within their work, Kim suggested that instructors require students to indicate how they used <u>AI</u> to complete the assignment, whether to generate ideas, edit text or organize their thoughts.

Students ended the panel by discussing the need for stricter restrictions on <u>AI</u> and technology usage for younger students.

"The pervasiveness of technology and <u>AI</u> is dissuading people from developing critical skills like social interaction and critical thinking because that stuff is hard and uncomfortable," Kim said. "You get a lot of good things out of being in discomfort."

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Load-Date: October 24, 2024



ADVANCING CANCER DIAGNOSIS, TREATMENT WITH AI

Pittsburgh Post-Gazette
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Byline: Evan Robinson-Johnson Pittsburgh Post-Gazette

Body

When people think about the greatest potential for artificial intelligence, many cite curing cancer and other <u>health</u> care breakthroughs.

In Pittsburgh, the promise of diagnosing just one cancer - pancreatic - with <u>AI</u> was enough to convince Logan Nye to abandon his plans of becoming a surgeon. He's now using coding and math to build Galen <u>Health</u>, in partnership with the city's top universities and medical centers.

"We're slated to get access to [UPMC's] patient data in the next couple weeks," he told me.

Others like Shiv Rao, a practicing cardiologist at the University of Pittsburgh Medical Center, are building <u>AI</u> transcription tools to give doctors more time with their families. Mr. Rao was recognized last week by Time Magazine, which named the Abridge founder one of the 100 most influential people in **AI**.

Just a few years ago, researchers were skeptical about how much <u>AI</u> would transform <u>health</u> care.

"Despite more than a decade of significant focus, the use and adoption of <u>AI</u> in clinical practice remains limited, with many <u>AI</u> products for healthcare still at the design and develop stage," a 2021 article in Future Healthcare Journal noted.

But that appears to be shifting.

According to the National Cancer Institute, <u>AI</u> is already improving the speed, accuracy and reliability of some cancer screening and detection. Using digital images, computers have been able to find evidence of prostate, breast and cervical cancers, research cited by the institute found.

In Pittsburgh, West Penn Hospital is creating its own array of images using Vectra, a full body scan that uses <u>AI</u> to detect skin cancer.

"<u>AI</u> is ultimately going to come down to the data that we have," said Megan Shaw, who leads the Pittsburgh Life Sciences Alliance. And with two major hospital systems here, she said the region is "exceptionally well positioned."

ADVANCING CANCER DIAGNOSIS, TREATMENT WITH AI

Some of the limitations and fears that have plagued consumer <u>AI</u> tools like ChatGPT have larger ramifications in the clinical setting - think sensitive patient data, biased training, or hallucinations. "These models can perpetuate medical bias" if the data used to train them are not diverse and representative, the National Cancer Institute notes.

But the gains appear to be greater, too.

Well-informed chatbots could give patients tailored information on their diagnosis, like a personalized WebMD. More sophisticated tools could parse data across populations to find trends that aren't evident to human researchers. It also appears to be helping researchers find new drugs.

"I'm reticent to say that it's making new drugs, because we're not there yet," said Jonathan Steckbeck, chief executive of South Side-based Peptilogics. "But we are becoming much more efficient at finding unique chemical matter that may one day turn into drugs. And that is a win in and of itself."

The cancer institute has called for a set of standards for the development of medical <u>AI</u> - a pursuit it says will ultimately "accelerate the effort to end cancer."

At UPMC, that chase will be tempered by the need to protect patient privacy, chief medical information officer Dr. Robert Bart said in a statement last month.

"<u>Health</u> system leaders are understandably excited about the potential for <u>AI</u> â€i but the excitement also must be balanced with a commitment to high-quality care for patients and protections of their data and privacy," he said.

Last year, UPMC trained an <u>AI</u> algorithm on over 1.25 million surgical patients to predict which people were at high risk for complications after surgery. The system would flag people scheduled on a given day, allowing clinical teams to "better coordinate care and institute some prehabilitation," the hospital said.

NOMA <u>AI</u>, a local startup that partners with the hospital, is using a similar approach to predict hemorrhages in childbirth.

"We want to make sure the algorithm works for everyone, including minorities," said chief medical officer Dr. Gilles Clermont.

The hardest step, he said, remains to be securing an approval from the Food and Drug Administration. But the nation's top <u>health</u> regulator is at least helping startups chase that potential.

"They are definitely on board" with <u>AI</u>, said Mr. Clermont, who was part of an FDA meeting with startups and other academics last week. "Their guidance is becoming more precise as of last year, and a lot more helpful for those of us that are trying to develop **AI** solutions."

Have an <u>AI</u> question? Contact tech reporter Evan Robinson-Johnson at <u>ejohnson@post-gazette.com</u> or on X @sightsonwheels.

Graphic

PHOTO: Pittsburgh Post-Gazette: An aerial view of UPMC Mercy in Uptown. The city's top universities and medical centers, including UPMC and AHN, are using **AI** more frequently to provide better **health** care.

Load-Date: September 15, 2024



Al and imaging: 'It takes radiology to the next level'

LNP (Lancaster, PA)
April 10, 2024 Wednesday

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Length: 1018 words

Byline: ROCHELLE A. SHENK FOR LNP, LANCASTERONLINE

Body

Artificial intelligence has become part of our daily lives, whether it's navigating our surroundings with Google Maps or using digital voice assistants such as Siri and Alexa.

It is also being deployed by *health* care systems as a tool to aid in analyzing results generated by scans.

"We work with people's lives, so we do trials of a number of <u>Al</u> systems to find what works best for us," says Dr. Heidi Beilis, vice president and chief medical officer of WellSpan <u>Health</u>'s diagnostic service line. "We want to use the technology responsibly."

In fact, she says, WellSpan is one of 20 *health* systems that have pledged to use *AI* responsibly.

"I think we're in the very early stages of using <u>AI</u> in <u>health</u> care, and radiology is on the cutting edge of using this technology," says Dr. Timothy Mosher, Penn State <u>Health</u> physician lead for radiology.

READ: Full coverage of Progress 2024 [roundup]

Beilis says <u>AI</u> is not "emerging" technology. "It's here and it's not new to us; it's integrated into patient care."

WellSpan uses the Aidoc system, launched in February 2022, to flag patient CT scan results for abnormalities that might otherwise not be noticed by the human eye and prioritize these urgent findings for radiologists to review.

Last year, 152,000 cases were analyzed relating to pulmonary artery embolism assessment, cervical-spine fracture and intracranial hemorrhage, Beilis says, and 7,780 were flagged.

"It takes radiology to the next level," she says.

WellSpan is "dipping our toe in the water with using <u>AI</u> in conjunction with digital mammograms," she says, explaining that if <u>AI</u> flags an area for further study, the algorithm retrieves previous mammograms, compares them to determine if it's a real issue and prioritizes a scan that may have a real issue.

"The goal is to expedite patient care," Beilis says. "<u>AI</u> can flag areas and pull up previous imaging quickly. If there's an issue that requires a closer look, we'd like to have that information before the patient leaves the facility."

Al and imaging: 'It takes radiology to the next level'

This new use of \underline{AI} is being rolled out gradually, she says. So far, it's being used in 110 practices throughout WellSpan's system.

There's also a trial project this year using **AI** in conjunction with lung imaging.

Dr. Beilis says various technologies are merging in WellSpan's Gene <u>Health</u> project. According to information provided by WellSpan, the research project is a partnership with Helix, and it helps identify and study how genetic factors may influence a person's **health** while also supporting new research discoveries across the community.

"We want to take care of the whole patient," she says. "But people also need to be engaged in their care by getting routine exams and/or scans."

'A silent partner'

Mosher says Penn State *Health* is doing a fair amount of research about *AI* tools.

"We look at various <u>AI</u> packages, and before we roll out <u>AI</u> technology in any type of imaging, we look at the quality of the images and the issues flagged by <u>AI</u>," he says. "<u>AI</u> has continuously gotten better and has become more accurate, but it's a tool and we have to develop the structure to deploy it properly. <u>AI</u> and the radiologist work together — it's a 'silent partner' for the radiologist; it flags areas where the radiologist should take a closer look. What used to be a very manual process has been enhanced."

The oldest use of <u>AI</u> for imaging at Penn State <u>Health</u> is in relation to mammograms — the <u>AI</u> algorithms review images after they're taken. More recently, Penn State <u>Health</u> has deployed <u>AI</u> in other imaging areas, including chest X-rays to detect lung cancer. Another area being considered for <u>AI</u> is heart imaging.

"Chest X-rays isn't as far along as mammography because there are a lot of variables that could point to possible lung cancer," Mosher says. "One of the things <u>AI</u> is good at is spotting the difference between two sets of scans. It's a bit more complicated when there are more variables involved."

READ: App fine-tuned at Lancaster innovation lab uses AI to spot skin cancer

Saving time

Dr. Danielle Brewington Cross, stroke medical director for Penn Medicine Lancaster General <u>Health</u>, says the <u>health</u> care system began using <u>Al</u> technology about five years ago and currently uses an <u>Al</u> brand called Rapid for CT scans in its stroke program.

"The software analyzes the imaging and creates a report within minutes that can be used in clinical situations to help the physician determine the patient's treatment plan," Cross says. "The main benefit of using <u>AI</u> with CAT scans occurs in stroke patients with a large vessel occlusion (LVO) in need of a thrombectomy. The <u>AI</u> software can identify a LVO and show the affected territory, allowing the multidisciplinary team to start from the same baseline when deciding to move forward. While the team has access to the raw images in the Epic digital system, those images can take time to be visible. A perk of the <u>AI</u> software is that it also gives the team faster access to the patient's scans/images."

Cross says Penn Medicine Lancaster General <u>Health</u> is exploring mammography systems that would improve breast cancer screening. Penn Medicine researchers have developed an <u>Al</u> tool/imaging technique that's still being tested that provides highly detailed views of cells and how patients' genes operate, allowing doctors and researchers to see cancer cells that may have been virtually invisible.

Proceeding with care

Chris Carmody, senior vice president of the UPMC information technology division, says <u>AI</u> is currently used in the ophthalmology department to evaluate images of the retina to look for signs of macular degeneration.

Al and imaging: 'It takes radiology to the next level'

For patients with acute stroke symptoms, UPMC uses \underline{AI} to review CT scans and flag areas for a radiologist to examine closer.

Moving forward, *AI* will be used in other areas, he says.

"We're on this journey, and we're diligent in our testing and evaluation of this technology," Carmody says. "We want to be sure it meets the high standards we're looking for. In evaluating the various <u>AI</u> imaging packages, we're also concerned with the cybersecurity of our patient's data. We continually evolve our practices to protect our patient's data."

Load-Date: April 11, 2024



S. Korean science ministry opens joint AI research lab with NYU

ASEAN Tribune September 24, 2024 Tuesday

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Length: 229 words

Body

24 Sep 2024 (Yonhap News Agency) South Korea's science ministry said Tuesday it has opened a joint artificial intelligence (<u>AI</u>) research lab in collaboration with New York University (NYU) as part of efforts to lead global-level <u>AI</u> research projects.

The new Global <u>AI</u> Frontier Lab at NYU aims to become a global <u>AI</u> joint research hub for researchers from South Korea and the United States, as well as many other countries, according to the Ministry of Science and ICT.

The lab will be co-led by two distinguished computer scientists -- Cho Kyung-hyun and Yann LeCun -- who are both professors at NYU.

Cho is currently a board member of the South Korean <u>AI</u> startup Upstage, while LeCun is the chief <u>AI</u> scientist at Meta Platforms Inc., the operator of Facebook and Instagram.

The science ministry has set aside 45 billion won (US\$33.8 million) to fund the lab over the next five years, and NYU plans to contribute \$31.5 million.

At the lab, experts from Seoul and Washington will focus on fundamental research in \underline{AI} , and study trust and responsible \underline{AI} , as well as \underline{AI} for medical and \underline{health} care, according to the ministry.

"This is a critical moment of change for the <u>AI</u> partnership between South Korea and the U.S.," Science Minister Yoo Sang-im said during the lab's opening ceremony in New York, calling for further expansion of the bilateral partnership in science and technology.

Load-Date: September 25, 2024



Will Tufts follow in other universities' footsteps with an Al major?

Tufts Daily: Tufts University May 15, 2024 Wednesday

University Wire

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Section: NEWS; Pg. 1 Length: 611 words

Byline: Maggie Monahan

Body

In February, the University of Pennsylvania announced it will begin offering an artificial intelligence major, open for enrollment in fall 2024. The major will be offered through Penn's School of Engineering. Several other universities have announced <u>AI</u>-specific degree programs in recent years; MIT began offering one in fall 2022 and Carnegie Mellon has had one since fall 2018. Although Tufts computer science students have the option of focusing their studies on <u>AI</u>, Tufts currently does not offer an <u>AI</u>-specific degree program, but that could change in the future, according to Kyongbum Lee, dean of the School of Engineering. When developing new <u>AI</u>-based courses, he hopes to focus on ethics in computing and "how to make <u>AI</u> curriculum more accessible" to all students, rather than just those pursuing math-based degrees.

There is definite interest in an <u>AI</u> degree program among current Tufts students. Computer science major Sammy Kao said that he would absolutely have pursued an <u>AI</u> major alongside his current degree if possible, because "<u>AI</u> and computer science are pretty intertwined. ... So I think the <u>AI</u> degree program would be a mix of both, with a few more theoretical classes."

<u>Al</u> has become increasingly relevant in nearly every industry, not just computer science and engineering. Computer science professor Matthias Scheutz, who focuses on artificial intelligence, believes that "being at <u>Al</u> savvy has become a necessary part of any education."

"I would think that anybody who comes out of school with a college degree needs to have some sort of <u>AI</u> proficiency, at least at the conceptual level," Scheutz said.

The use of <u>AI</u> has recently been a hot-button issue in many fields. <u>AI</u> played a major role in the Writers Guild of America's strike, which ultimately ended in a contract ensuring that studios cannot use <u>AI</u> to write scripts or generate "source material" for a project.

However, <u>AI</u> has also been praised for its uses in other fields, such as medicine. Seema Kumar, CEO of healthcare innovation campus Cure, highlighted a slew of <u>AI health</u> solutions under exploration by entrepreneurs - including "a robotic arm that can produce and send ultrasound images to specialists anywhere in the world," "a service that provides <u>AI</u> social workers that can simplify scheduling wellness visits and <u>health</u> screenings for low-income

Will Tufts follow in other universities' footsteps with an Al major?

families while enrolling them in assistance programs" and "<u>AI</u>-facilitated cardiovascular <u>health</u> screenings in trusted community spaces for Black patients," among others.

The field of artificial intelligence is rapidly evolving, which means <u>**AI**</u> education does not end with an undergraduate degree, regardless of the degree program.

"Tufts tries to teach the foundational work," Kao said. "Once you graduate you're going to have to learn a lot of new things on your own, just because the field is rapidly evolving and these companies are coming out with new techniques by the week."

The engineering school has introduced several new <u>Al</u>-focused courses in recent years and hopes to introduce more in the future.

"One course that we don't have right now, that we would really like to have, is a course on large language models that specifically focuses on the technical aspects of large language, or foundation models, as they're called," Scheutz said.

Large language models can understand and generate natural language - ChatGPT is a popular example.

Kao agreed that he would like to see a large language model class at Tufts.

"They definitely should offer a generative <u>AI</u> class, or something with large language models or transformers," Kao said. "If Tufts ever did have a class like that, it'd be a pretty big pull within the program."

Load-Date: May 15, 2024



Emmes Group partners with Milmansa AI to accelerate adoption of generative AI in clinical research

Daily Record, The (Baltimore, MD)

July 23, 2024 Tuesday

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Section: NEWS

Length: 287 words

Byline: Daily Record Staff

Body

Emmes Group, a Rockville-based global contract research organization, Tuesday announced a multi-year partnership with <u>health</u> tech startup Miimansa <u>AI</u> to acquire use of its Clinical Entity Modeling tools based on advanced large language modeling (LLM) techniques and generative <u>AI</u>.

Emmes Group is rapidly maturing its technology platform, Veridix <u>AI</u>, and Miimansa's Clinical Entity Modeling technology will serve as a building block to accelerate the development of state-of-the-art automated text processing solutions tailored for clinical research.

The partnership will focus on creating capabilities for quickly and accurately processing vast amounts of clinical data and enabling text to text transformations such as protocol authoring and medical writing, reducing the time and cost associated with manual data handling and analysis.

Emmes Group is a privately held contract research organization (CRO), wholly owned by New Mountain Capital. It was founded as Emmes more than 47 years ago, becoming one of the primary clinical research providers to the U.S. government before expanding into public-private partnerships and commercial biopharma.

Emmes Group has built industry leading capabilities in cell and gene therapy, vaccines and infectious diseases, ophthalmology, rare diseases and neuroscience. Today, the company is creating the industry's first native digital and <u>AI</u> based CRO optimized to deliver programs faster, better and more efficiently. Where human intelligence meets artificial intelligence.

Miimansa <u>AI</u> is led by former faculty and alumni from IIT Kanpur andStanford University and specializes in clinical data management and biomedical research.

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Load-Date: July 29, 2024



<u>Dr. David C. Miller announced to be the new EVP and CEO of Michigan</u> Medicine

Michigan Daily: University of Michigan-Ann Arbor
October 17, 2024 Thursday

University Wire

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Section: NEWS-; Pg. 1 Length: 938 words

Byline: Emma Lapp

Body

The University Insider is The Daily's first faculty and staff-oriented newsletter. This weekly newsletter will give U-M faculty and staff the ability to see the most important issues on campus and in Ann Arbor - particularly those related to administrative decisions - from the perspective of an independent news organization. It will also provide a better understanding of student perspectives.

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Dr. David C. Miller, a urologist and surgeon, will be the new University of Michigan executive vice president for medical affairs and CEO of Michigan Medicine starting July 2025. The announcement came in September after Marschall S. Runge, who has served as the EVP and CEO of Michigan Medicine since March 2015, announced his retirement. Miller is the current executive vice dean for clinical affairs for the Medical School and president of Michigan Medicine.

In a letter to the U-M community, University President Santa Ono wrote that Miller's skills and career experience will serve the Michigan Medicine and Ann Arbor communities well.

"Dr. Miller is an extraordinary leader, a brilliant researcher and the kind of doctor we all hope for when we need exemplary care," Ono wrote. "His robust clinical background, his collaborative and empathic approach, his understanding of the intricacies of patient care, and his strong strategic vision make him the clear choice for this important leadership role."

Miller told The Michigan Daily that he appreciates everything Runge has done in the position, and feels proud to continue his work.

Dr. David C. Miller announced to be the new EVP and CEO of Michigan Medicine

"I'm very grateful, humbled and honored by this opportunity," Miller said. "I have a lot of gratitude for Runge, who's been our current CEO, for his leadership and mentorship and support for our doctors, our nurses, staff, students, our entire community, including our patients. I'm deeply grateful for the opportunity to keep working with our extraordinary team members."

Miller said that some of his overarching goals for Michigan Medicine as CEO are to continue supporting clinical research and to build upon existing excellence.

"To start with, we have an amazing medical school with extraordinary students who are advancing learning methods and research that are leading the next generation of innovations in clinical care," Miller said. "An important goal is to continue our initiatives across all of our missions, so in clinical care, as I mentioned, our continuous efforts to be the safest, highest quality <u>health</u> care delivery system with improved access and a great experience for our patients and our team members."

Miller also hopes to continue integrating artificial intelligence into Michigan Medicine care. The use of <u>AI</u> in <u>health</u> care has been generally increasing in recent years, and Miller hopes to take advantage of technology to improve patient care. Miller explained that Michigan Medicine currently uses <u>AI</u> to determine the best location, inpatient or outpatient, for patients undergoing different medical procedures.

"We're starting to see some momentum in that area that I'm hopeful we can continue to advance," Miller said. "We've been able to use <u>AI</u> to help us identify the best and safest locations for patients who need surgical procedures."

LSA senior Zoe Walters is considering applying to the Medical School, and told The Daily that she believes the rise of <u>Al</u> in <u>health</u> care represents a major change to the industry.

"The biggest thing that is changing the <u>health</u> care field is the influence of technology," Walters said. "The most recent thing that has been implemented is using <u>Al</u> to write all of the charting notes. It records it and stores it in a database just for the time being and it saves the doctors a lot of time after they see the patient."

Miller said that the changing nature of the medical field requires creative solutions.

"Broadly speaking, with Michigan Medicine as a leading <u>health</u> care organization, the field of <u>health</u> care itself is ever-changing," Miller said. "There are different dynamics that might be financial or regulatory or even issues and challenges related to our workforce. Making sure that we're supporting and developing our workforce. I think we will have to be creative and wise across all those areas to make sure that our clinical enterprise continues to serve as an important foundation for all that we're trying to accomplish."

Discussion of sustainability in hospital settings has also been growing in the last decade. Sustainability initiatives in these settings can include reducing medical waste, switching to renewable energy, being conscious of energy usage and reducing toxic chemical use. Miller said that, in his tenure, he hopes to continue the sustainability initiatives that Michigan Medicine is already implementing.

"We have great initiatives in our operating rooms that are actually separating materials that used to go into landfills that are now being recycled," Miller said. "(Sustainability) is an ongoing area of prioritization for us, all the way to where we have a subcommittee of our board focused on issues including environmental sustainability."

Ono wrote that he believes in Miller's ability to move Michigan Medicine forward in research innovation, training and patient care.

"I am confident he will continue to drive innovation and improvements to ensure (Michigan Medicine) and the U-M Medical School continue to be beacons of teaching, learning and *healing* far into the future."

Daily Staff Reporter Emma Lapp can be reached at emmalapp@umich.edu

Load-Date: October 18, 2024

Penn addresses technology's future UPenn med school names first vice dean of AI, senior VP for data, tech solutions.



Penn addresses technology's future; UPenn med school names first vice dean of AI, senior VP for data, tech solutions.

The Philadelphia Inquirer
April 14, 2024 Sunday

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Section: HEALTH; Pg. G2

Length: 539 words

Byline: Sarah Gantz (Staff Writer)

Body

ABSTRACT

University of Pennsylvania wants to establish a strategy for using and teaching artificial intelligence, as the technology becomes more common in medicine and everyday life.

The Perelman School of Medicine named Marylyn Ritchie the first vice dean of artificial intelligence and computing. Ritchie, who also works as the director of Penn's Institute for Biomedical Informatics, will be responsible for developing a plan to incorporate <u>AI</u> into medical school education.

Mitchell Schnall, Penn's former chief of radiology, has been named the first senior vice president for data and technology solutions at University of Pennsylvania <u>Health</u> System. He will work to expand <u>Al</u>s use across Penn Medicine's hospitals and physician groups.

<u>Al</u> tools - such as the popular chatbot ChatGPT, which can draft resumes and write computer code - are increasingly popular and accessible. But these tools also make mistakes, and must be used carefully in medicine.

The <u>health</u> system and medical school want to establish a cohesive approach to using \underline{AI} and establish best practices for vetting new \underline{AI} tools.

"We know <u>AI</u> is becoming part of the fabric of society and likely to be there in clinical care," Ritchie said. "It's really important that providers can use it to their advantage."

AI in medical school

Ritchie will oversee a committee tasked with making recommendations for how to incorporate <u>AI</u> into Penn's medical training programs.

Doctors-in-training need to learn what <u>AI</u> is good for - and what it's not good for, Ritchie said. She wants medical students to learn how to be skeptical of new <u>AI</u> tools and gauge whether they will be useful.

Penn addresses technology's future UPenn med school names first vice dean of AI, senior VP for data, tech solutions.

She will also help decide which medical research specialties are most promising for Penn's investment in Al.

For instance, Ritchie sees potential for Penn to advance *AI* research in immune *health*.

Ritchie thinks researchers could use <u>AI</u> to analyze the <u>health</u> records of patients with autoimmune diseases to find patterns, such as common lab results or secondary illnesses. The information could help doctors predict patients at risk for developing an autoimmune disease.

Scaling AI tools across Penn Medicine

AI is already being used in some parts of Penn.

Every Cure, a nonprofit organization co-founded by a Penn immunologist, uses <u>AI</u> to identify existing medications that could be used to treat rare diseases, for which there are few or no treatment options.

Radiologists use *AI* tools to help search for abnormalities in CT scans and other imaging tests.

Schnall will help identify the <u>AI</u> tools with the greatest potential and ways to scale them across the <u>health</u> system.

For instance, Schnall is interested in exploring how <u>AI</u> could help doctors more quickly digest patients' medical history.

Electronic medical records are troves of information, but they're poorly organized. Doctors may spend hours combing through a patient's past test results and doctors' notes for clues about their current condition.

An <u>AI</u> tool might be able to read patient records and create what Schnall called a "clinical context," a summary or digest of the patient's medical history that's easier to search.

"There's going to be a huge impact on the way we practice medicine," Schnall said.

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SarahGantz

Load-Date: April 14, 2024



Cleveland Clinic explores using AI in patient-caregiver interactions

Crain's Cleveland Business

January 29, 2024

Print Version

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Section: Pg. 4; Vol. 45

Length: 757 words

Byline: Paige Bennett

Body

Cleveland Clinic is exploring the use of artificial intelligence in patient-caregiver interactions as buzz around the technology continues to grow in *health* care.

<u>Al</u> was one of the topics Cleveland Clinic CEO and president Dr. Tom Mihaljevic discussed during this year's State of the Clinic Address, which is given annually by the CEO to the Clinic's 81,000 caregivers.

The Clinic is piloting an <u>AI</u> scribe powered by computer software company Nuance that will capture conversations between a patient and a provider and summarize them in a digital medical note. Providers will then be able to review the summary before placing it in the patient's electronic medical record.

"That will allow for a much more meaningful interaction between a patient and a provider," Dr. Mihaljevic said in a recent interview with reporters ahead of his annual address. "It will take up to one-third of the time that's currently being spent entering and typing and retrieving data and will give that time back to providers to really take care of the patients."

The <u>health</u> system is also piloting an <u>Al</u> interface that will answer questions for patients rather than a provider. In particular, it will focus on patients with chronic diseases.

Mihaljevic said the Clinic has already started testing the <u>AI</u> companion with a certain segment of patients. In blind surveys, patients have often said they found the <u>AI</u>-generated responses more compassionate, detailed and timely than those written by caregivers, Mihaljevic said.

<u>Al</u> is being used by the Clinic as a business tool as well. The system has partnered with software company Palantir to create a "digital twin" of the system's main campus and is using <u>Al</u> to predict the number of surgeries performed and patients entering the hospital to determine the best ways to utilize staff and physical resources.

Cleveland Clinic explores using AI in patient-caregiver interactions

At this stage, the Clinic is being very careful about bringing clinical applications of <u>AI</u> into practice, Mihaljevic said, and there is always a person monitoring <u>AI</u>'s output. Still, the Clinic is "very optimistic" about the future of <u>AI</u> in <u>health</u> care.

Here are a few other takeaways from the address and Dr. Mihaljevic's interview with reporters.

Cleveland Clinic isn't immune to financial difficulties affecting U.S. hospitals.

The Clinic generated more than \$14 billion in revenue last year. It resulted in an operating margin of 0.4%, which is an increase from 2022. Still, the system has not been immune to the financial challenges plaguing U.S. hospitals.

Mihaljevic said margins are "severely compressed" as a result of the rising costs of wages, supplies and pharmaceuticals, and inflation has outpaced increases in reimbursement.

Year-over-year, the Clinic saw a 10% increase in labor costs and a 20% increase in the price of pharmaceuticals while reimbursements from the Centers for Medicare and Medicaid Services, the Clinic's largest payer, grew by only 2.5%, Mihaljevic said.

Despite the financial difficulties of the times, the <u>health</u> system has seen increase in patient encounters, Mihaljevic said, and services to patients have increased by 53% since 2018.

The system is focused on caregiver retention amid global workforce shortages.

Workforce shortages are a lingering problem that will continue to affect <u>health</u> systems in the coming years, Mihaljevic said.

Shortages existed before the pandemic, he noted, and the industry will need to adjust to living with them for many more years. The Clinic has been focused on retaining its existing workforce and using technology to redesign *health* care delivery processes in the face of these shortages.

Incidents of violence against *health* care workers went up in 2023.

Last year, the <u>health</u> system's caregivers reported 3,800 incidents of physical or verbal violence. That's over 1,000 more reports than 2022 (2,761). Mihaljevic called violence against caregivers a "silent epidemic.

The Clinic has continued to enhance its police and security presence, he said, and has installed in every emergency department. It confiscated 30,000 weapons brought in by patients and visitors in 2023.

Telehealth is a necessity for the system.

Continuing with the theme of technology, Mihaljevic said telehealth is now a well-established part of the Clinic's offerings. More than 10% of visits take place remotely, he said.

As an example, every room at Cleveland Clinic Mentor Hospital, which opened to patients last summer, is equipped so patients can interact with caregivers virtually. Telehealth allows patients to gain quicker access to specialized **health** care services, he said.

Load-Date: February 1, 2024



Southeast's first graduate degree program focused on AI in medicine launched at UAB

The Kaleidoscope: University of Alabama at Birmingham

June 17, 2024 Monday

University Wire

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Section: NEWS; Pg. 1

Length: 786 words

Body

UAB now enrolling students in the Master of Science degree in artificial intelligence in medicine. The University of Alabama at Birmingham is now offering a Master of Science degree in artificial intelligence in medicine following recent approval from the University of Alabama System Board of Trustees. The new graduate degree program through the UAB Marnix E. Heersink School of Medicine is the first of its kind in the Southeast that is designed to provide a dynamic educational degree experience that equips students with the knowledge and skills required to excel in the evolving intersection of medicine and artificial intelligence.

"This is a unique degree program in the Birmingham medical community that will enable engineers, computer scientists and future clinical practitioners to adopt an integrated approach to improving human <u>health</u> that leverages artificial intelligence," said Anupam Agarwal, M.D., senior vice president of Medicine and dean of the Heersink School of Medicine. "We are meeting the growing demand for professional education and technical expertise at the graduate level for training in artificial intelligence in medicine. Our goal is to provide graduate-level professionals with <u>AI</u> application skill sets from various backgrounds to adopt an integrated approach to improving human <u>health</u> and patient outcomes."

The M.S. degree in AIM, established collaboratively by the Marnix E. Heersink Institute for Biomedical Innovation and the Heersink School of Medicine, is designed to equip graduate students with the specialized technical skills necessary for managing extensive large medical datasets for <u>AI</u> development. This degree program focuses on the development of sophisticated <u>AI</u>-driven applications for medical imaging and signal processing, as well as the creation of large language models to aid in clinical decision-making. The curriculum is structured to provide essential technical training for students who have completed the Graduate Certificate in <u>AI</u> in Medicine.

"As part of graduate dissertation research, students will engage in cutting-edge research at UAB, collaborate with faculty experts and utilize state-of-the-art <u>AI</u> labs across UAB to gain a comprehensive understanding of <u>AI</u>'s practical applications in medicine," said Sandeep Bodduluri, Ph.D., director of <u>AI</u> in the MHIBI and the M.S. degree in AIM program director. "Our mission is to produce graduates who are prepared for the workforce with graduate-level expertise in <u>AI</u> with specialized knowledge in medical applications."

The M.S. degree in AIM will focus on comprehensive graduate training in four key areas including foundations, applications, integration and design of <u>AI</u> application through dissertation research. The integrated curriculum is developed in collaboration with the UAB schools of Engineering, Business and <u>Health</u> Professions and the College of Arts and Sciences.

Learn more about UAB's newest **AI** graduate degree program.

Graduates will serve as critical accelerators in translation and adoption of medical <u>AI</u> technologies. The M.S. degree in AIM program combines academic rigor with real-world applications, offering students a strong foundation in **AI** while providing opportunities for practical experience in clinical settings.

"At UAB's Heersink School of Medicine and the Heersink Institute for Biomedical Innovation, we recognize the immense responsibility that preeminent academic institutions have in shaping the future of <u>AI</u> in <u>health</u> care," said Rubin Pillay, Ph.D., M.D., assistant dean in the Heersink School of Medicine and executive director in the Heersink Institute for Biomedical Innovation. "Our <u>AI</u> programs are committed to training a diverse group of designers and developers to create responsible, ethical solutions. We also empower users to make informed decisions about leveraging <u>AI</u> and ensure that individuals, whose data and care are managed by <u>AI</u>, can ask the right questions. Our suite of programming at MHIBI reflects our mission to democratize <u>AI</u> literacy and make <u>AI</u> accessible and beneficial for all."

The graduate degree meets the needs of the growing population of <u>health</u> care-related technological companies in Birmingham and the state of Alabama, as well as UAB students who will join the Birmingham and Alabama <u>health</u> care workforce, including physicians and nurses. It will aid UAB students and faculty who plan to launch their own <u>health</u> care ventures and those in other clinically related fields who desire specific knowledge and technical skills in advanced <u>Al</u> techniques.

To apply for the new M.S. degree in AIM program, visit <u>www.uab.edu/apply</u>. For further details on the curriculum and degree objectives, please contact Bodduluri at <u>sbodduluri@uabmc.edu</u>

Load-Date: June 17, 2024



Opinion: Artificial intelligence will radically improve health care, but only if managed carefully

TheHill.com

March 19, 2024 Tuesday

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Section: <u>HEALTH</u> CARE INDUSTRY NEWS, Healthcare management news & ROBOTICS NEWS

Length: 839 words

Byline: Rep. Gregory F. Murphy (R-N.C.) and Michael Pencina, opinion contributors

Body

More important than the speed of bringing artificial intelligence (<u>AI</u>) into widespread use in American <u>health</u> care, is ensuring we do it correctly. To unlock the innovation's greatest positive impact, assurance of integrity and transparency must take the highest priority. This can be accomplished by applying the principles that guide clinical research, including the respect for the human person, maximization of benefits and avoidance of harms to patients, just distribution of benefits, meaningful informed consent and protection of patient confidential information.

The emergence of artificial intelligence is reminiscent of the great Gold Rush, a frenzied time bursting with unlimited potential yet filled with uncertainty, speculation and unforeseen consequences. The advancement of <u>AI</u> brings medicine to the precipice of truly transformational change that can help reduce existing burdens and inefficiencies while at the same time improve patient care and experience. Examples range from <u>ambient voice transcription tools</u> that enable doctors or nurses to spend more time with their patients to diagnostic devices that detect diabetic retinopathy or colon polyps, with the list growing daily. Its applications are nearly limitless; a new revolution has arrived.

This technology has galvanized the field of <u>health</u> care, but its broad implementation is a road yet to be traveled. It remains to be seen how medical professionals and patients will interact with and utilize artificial intelligence. Unfortunately, the potential for harm has already been demonstrated with examples of <u>substantial algorithmic bias</u> and the <u>use of AI to deny patient care authorizations</u>. Experts use the term human-in-the-loop (HITL) to describe requisite human involvement within the system of automated processes. However, this is inadequate as we must not merely be one dimension of the progressive machine learning system, but atop the hierarchy. The last line bears repeating: Humans must remain atop the hierarchy. We need to control <u>AI</u>, not the other way around.

The complexity of artificial intelligence will require significant bandwidth to properly oversee its application and erect sensible guardrails that enable innovation and at the same protect patients and other key stakeholders. The size

Opinion: Artificial intelligence will radically improve health care, but only if managed carefully

and scope of this undertaking far exceeds what can be accomplished by the federal government alone. Unlike the top-down approaches pursued in other parts of the world, we must utilize public-private partnerships to develop these guidelines and guardrails and validate that what is produced is trustworthy and of value. This can be achieved, in part, by creating independent assurance laboratories that evaluate <u>AI</u> models and their applications using commonly accepted principles. We need more than one hen guarding the chicken house.

Avoiding similar missteps that hindered the integration of now mature technologies, such as *Electronic Health Records*, is paramount. National standards are critical to establish *health AI* best practices for the use of emerging innovations, and adoption of these benchmarks should be as close to the end beneficiaries as possible. Federal authority has an important role to play here, that of a convener and enabler of creation of these standards. However, their implementation should be deferred as much as possible to the local governance at the *health* system level with federal authorities intervening only when necessary. Progress will not be free, but we must learn from past mistakes.

In our pursuit of bringing artificial intelligence into mainstream medicine, ethical considerations must maintain supremacy. Patients in rural or low-income communities must have access to the benefits of this technology. Further, it is imperative <u>AI</u> used on or by these communities is as trustworthy as those used by premier <u>health</u> systems. Just as access to <u>health</u> care is not a guarantee of quality, access to artificial intelligence systems will not certify the capacity or reliability of what is available.

Reducing clinician burden, improving patient <u>health</u> and experience, and introducing new, life-saving technologies to the burgeoning world of <u>health</u> care is an exciting endeavor. Traversing these unknowns in a way that circumvents avoidable hazards will allow human intelligence to harness the power of unlimited computations to create better and more affordable care. Practitioners and patients alike eagerly anticipate the powerful capabilities and practical benefits of artificial intelligence in the delivery of <u>health</u> care. It is essential to ensure that its imminent and explosive entrance into care settings is executed judiciously and strategically to maximize its positive impact for all.

Greg Murphy, MD, a practicing urologist, represents North Carolina's 3rd District. Michael Pencina, PhD, serves as chief data scientist in Duke <u>Health</u> and professor of biostatistics and bioinformatics in the Duke University School of Medicine.

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Load-Date: March 19, 2024

The computer will see you now: Artificial intelligence usage grows at Central Florida hospitals A lot of people are alarmed by the prospect of AI being used in



The computer will see you now: Artificial intelligence usage grows at Central Florida hospitals; A lot of people are alarmed by the prospect of Al being used in their health care, according to a 2023 Pew Research poll, which found 60% of Americans are uncomfortable with it.

Tampa Bay Times

March 1, 2024 Friday

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Section: NEWS; <u>Health</u>

Length: 1206 words

Byline: Caroline Catherman|Orlando Sentinel (TNS)

Body

Central Florida's two major <u>health</u> systems, Orlando <u>Health</u> and AdventHealth Central Florida, are widely using artificial intelligence for administrative work and, increasingly, to sound early alarms about potential illnesses, including deadly pancreatic cancer and sepsis.

Eventually, some experts think AI could even be used to diagnose patients and make treatment decisions.

On one hand, a growing body of research suggests this could make patients safer because the computer software that generates *AI* doesn't get tired or make mistakes like overworked medical staff.

But a lot of people are alarmed by the prospect. A 2023 Pew Research poll found 60% of Americans are uncomfortable with <u>AI</u> being used in their <u>health</u> care. The U.S. Department of <u>Health</u> and Human Services has warned <u>AI</u> can still be prone to human bias.

For those concerned, <u>health</u>-care leaders emphasize that doctors are still making care decisions, every step of the way.

"We are not trying to replace people's thinking. We're just trying to enhance it," said Dr. Victor Herrera, who in September was appointed the chief clinical officer for AdventHealth's Central Florida Division - South Region. "There is always a physician, a nurse, a licensed professional that is qualified ultimately making the decision."

Nearly 700 applications so far

The U.S. Food and Drug Administration has approved 692 artificial intelligence and machine-learning enabled medical devices as of December.

The computer will see you now: Artificial intelligence usage grows at Central Florida hospitals A lot of people are alarmed by the prospect of AI being used in

AdventHealth Central Florida uses <u>AI</u> in more than 40 ways. An <u>AI</u> Advisory Board meets monthly to vet potential new technology.

Most <u>AI</u>-assisted tasks involve administrative work, like recording and transcribing appointments, then generating clinical notes and summaries. This saves much-needed time for providers amid Florida's chronic staffing shortage.

It's also used in limited scope to solve specific problems and provide a safety net. For instance, AdventHealth integrated <u>AI</u> into its imaging department in 2020 to flag early signs of potential strokes. The system has X-rays with <u>AI</u> that screen for osteoporosis.

<u>Al</u> also monitors patient vitals and alerts providers for signs of sepsis, a potentially deadly immune response and a leading cause of U.S. hospital deaths.

"Most of the things that we have incorporated here at AdventHealth are on the early recognition side of things, not yet [treatment or diagnosis], but I think that's the future," Herrera said.

At Orlando <u>Health</u>, <u>Al</u> helps identify candidates for its hospital-at-home program. It's for people who need hospital-level care but are independent and stable enough to live at home with daily visits and remote monitoring.

<u>Al</u> also helps remotely monitor these patients' vitals and alerts nurses - who watch these patients 24/7 at a patient care hub - when a patient may be in trouble.

"Could you do [hospital at home] without <u>AI</u>? Probably could, but I think you might not quite get the same scope and traction," said Dr. Siddharaj Shah, senior medical director for Orlando <u>Health</u>'s hospital care at home program.

At both AdventHealth and Orlando <u>Health</u>, alerts are ultimately reviewed by medical professionals who can choose to agree or disagree with the <u>Als</u> conclusion.

"I think [replacement of human decision makers] is probably well in the future, if ever," Shah said.

Safeguards are needed

Mary Mayhew, president and CEO of the Florida Hospital Association, said <u>AI</u> is reducing burnout by shrinking administrative busy work. She hopes for a future where <u>AI</u> can do even more. But, she added, appropriate safeguards need to remain in place.

"<u>AI</u> is only as good as the information and data it has," Mayhew said. "We have to be aware of potential bias in how that data is being developed and analyzed through <u>AI</u>. That's where human beings and judgment and critical decision making has to remain at the forefront."

These <u>AI</u> technologies still make mistakes. A 2023 study of more than 11,000 patients found that <u>AI</u> sepsis technology was associated with a 44% reduction in sepsis deaths. But a February study from the University of Michigan analyzed the same <u>AI</u> sepsis technology used on more than 77,000 patients and found it only predicted sepsis in half the patients who eventually contracted it and couldn't be reliably counted on to diagnose sepsis faster than medical professionals.

A 2023 study by Stanford researchers tested whether doctors could rely on plugging in patient clinical scenarios to Chat GPT-4 and asking the technology to give advice. The researchers found that the software answered correctly only 41% of the time. About 6% of the time, the answer included a fake citation, a phenomenon dubbed "hallucinating" that creators haven't yet been able to fix.

Orlando connections

AI is not only being used in Central Florida, it's being invented here.

The computer will see you now: Artificial intelligence usage grows at Central Florida hospitals A lot of people are alarmed by the prospect of AI being used in

Dr. Shyam Varadarajulu, Orlando <u>Health</u>'s Digestive <u>Health</u> Institute president, is working on a prototype of <u>Al</u> tech to help doctors diagnosis pancreatic cancer. It is projected to kill more than 50,000 Americans this year and is set to become America's second-deadliest by 2030, according to the American Cancer Society.

The biggest issue is timely diagnosis: Only about 20% of people are diagnosed when the cancer is still operable. Most people don't have symptoms and don't get tested until it's too late. For those who are lucky enough to receive early testing, pancreatic tumors are tiny and easy to miss in their early stages, particularly for less experienced doctors.

Varadarajulu, in collaboration with experts from across the globe, has built <u>Al-guided</u> endoscopic ultrasound technology. It's a computer program that will analyze images from endoscopic ultrasounds and highlight potentially abnormal areas of the pancreas for doctors to look closely at.

His technology is still in its early stages and will need to be trained on millions of images, but eventually, Varadarajulu hopes to test it in a clinical trial and submit it for FDA approval.

"Our job is to pioneer artificial intelligence so that the person doing this procedure in any part of the United States will have an outcome comparable to us," he said.

For patients scared off by the prospect of <u>AI</u>, Varadarajulu also has reassurances.

"The <u>AI</u> component does not control anything during the procedure, nothing," he said. "All the technology will do, eventually, is to point out certain areas that can be missed by a less experienced endoscopist."

Even more ambitious efforts are taking place at the University of Central Florida.

Roger Azevedo, a professor in the School of Modeling Simulation and Training at UCF with a Ph.D. in educational psychology, is working to create a human digital twin - a digital replica of a person - that potentially could be used in patient care or clinician training.

UCF has received millions of dollars in federal funding for this effort.

He's also collaborating with other researchers to use <u>AI</u> to monitor and improve clinician performance using eyetracking and other sensors. He sees a future where such technology is employed to monitor team dynamics in an operating room.

"<u>AI</u> ...could indicate 'Hey, you're not looking at the right anatomical region, or you're not looking at the right team member who can actually support you, given what you're doing right now," Azevedo said.

Graphic

See image link

Dr. Shyam Varadarajulu, president of Orlando <u>Health</u> Digestive <u>Health</u> Institute, demonstrates endoscopic ultrasound technology, on Wednesday.

Load-Date: March 3, 2024



Opinion: ASU should not be the testing ground for teaching counselors with AI

The State Press: Arizona State University

March 27, 2024 Wednesday

University Wire

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Length: 892 words

Byline: Dimitra Manatou

Body

Opinion, Business & Tech

Opinion: ASU should not be the testing ground for teaching counselors with AI

One of a few projects featured during the OpenAl Innovation Challenge was BehavioralSim, an \underline{Al} bot intended to help teach counselors in the College of \underline{Health} Solutions

"If it doesn't solve the problem better, enhance the outcome better, help the student better, we're not going to do it."

Lavanya Paliwal

By Dimitra Manatou

March 26, 2024 | 8:18pm MST

As artificial intelligence spreads to new fields, not all of them are quite ready to embrace it. They need more time for security measures to be implemented, comprehensive ethical guidelines to be developed and regulatory frameworks to be put in place.

On Feb. 1, following their partnership with OpenAI, ASU began accepting proposals for potential applications of the program. One such proposal showcased in their Innovation Challenge update is intended for the College of <u>Health</u> Solutions, called BehavioralSim.

The initiative's goal with <u>AI</u> is to simulate counseling scenarios for students to practice their skills on, including person-centered techniques and practical skills. This raises serious questions about replacing human teachers and their professional experience with **AI**.

While utilizing this tool or similar **A** bots, it's important to acknowledge the inherent limitations of such technology.

Opinion: ASU should not be the testing ground for teaching counselors with AI

"They have a lot of flaws," ASU President Michael Crow said in a meeting with The State Press. "I've asked them really complicated social questions or cultural questions that I had one of them lying to me, you know, along the way."

Despite its ability to offer guidance and information, an <u>AI</u> bot cannot fully replace the expertise and nuanced understanding provided by human counselors. In times of heightened stress or when faced with psychologically intense questions, the efficacy of **AI** may be questionable.

Andy Woochan Kwon is a Licensed Associate Counselor and graduate of the Masters of Counseling program at ASU.

"A lot of your prognosis and counseling as a patient is dependent on the relationship that you formed with your therapist," Kwon said. "I believe the research shows us about (25)% of that prognosis can be attributed to the relationship that you have with the therapist."

The complexities of human emotions and experiences often require the empathetic support and personalized approach that only a trained counselor can offer. Furthermore, the dynamic nature of counseling necessitates the ability to adapt and respond in real time, a capability that may be lacking in <u>Al</u>-driven interactions.

"AI is a great tool, but it's not yet a replacement for how complex humans can be," Kwon said.

Additionally, it's essential to recognize that **AI**, like humans, possesses biases and limitations.

These biases may inadvertently influence the responses provided by <u>AI</u> bots, potentially impacting the quality and accuracy of the information offered. In situations requiring sensitivity and nuanced understanding, the reliance solely on <u>AI</u> may fall short of meeting the diverse needs of individuals seeking mental <u>health</u> guidance.

Until the risk of bias and false information is proven to be minimally impactful and mechanisms are in place to verify the diagnoses that **AI** replicates, it should not utilized in the mental **health** field.

Protecting patient privacy and ensuring data security are critical considerations in the integration of <u>AI</u> into counseling. However, an ethical dilemma arises when attempting to utilize patient data to enhance <u>AI</u> models without compromising confidentiality.

"The ethical code about confidentiality is there to ensure that clients feel safe in the therapy setting," Kwon said.

Currently, ASU's proposal guidelines state that ChatGPT Enterprise, the <u>AI</u> engine behind these projects, is not approved for FERPA-protected or other sensitive data.

This creates a paradox, where in order to improve itself, the BehavioralSim must access data it is currently not secure enough for. Crow was asked in a meeting with The State Press about how the success of OpenAl partnership programs, such as BehavioralSim, will be evaluated.

"If it doesn't solve the problem better, enhance the outcome better, help the student better, we're not going to do it," Crow said in the meeting. "So if it doesn't have the ability to be of any value at all, then it's not going to be doing so."

While this approach might be suitable for other fields, the consequences of mishandling mental <u>health</u> are too serious to risk. Is the mental <u>health</u> of students worth being an experiment for <u>Al</u>?

Navigating the complex terrain between data-driven insights and high ethical standards is essential for fostering trust and confidence in the use of <u>AI</u> technology in mental <u>health</u> and beyond. <u>AI</u> has not proven that it can hold up to the standards that are required for mental healthcare, and so it should be prohibited until it is improved.

Edited by River Graziano, Alysa Horton and Grace Copperthite.

Reach the columnist at dmanatou@asu.edu

Opinion: ASU should not be the testing ground for teaching counselors with AI

Editor's note: The opinions presented in this column are the author's and do not imply any endorsement from The State Press or its editors.

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Load-Date: March 27, 2024



Is Al Ready to Replace Human Policy Advisers?

Government TechNology

April 5, 2024 Friday

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Section: STATE AND REGIONAL NEWS

Length: 468 words

Byline: Paul W. Taylor, Government Technology

Body

Apr. 5—Listen to this episode on the player below or subscribe for free on YouTube or the podcast app of your choice — Apple Podcasts, Spotify, Audacy and Audible.

Government Technology Data Reporter Nikki Davidson tasked Google's <u>AI</u> tool Gemini (formerly Bard) to explore <u>AI</u>'s perspective on government technology use. Davidson's innovative approach involved treating <u>AI</u> as a collaborative partner to generate insights on <u>AI</u>'s potential applications in government. Despite Gemini's occasional inaccuracies and deviations from instructions, Davidson's project yielded diverse and unexpected use cases across different areas, such as mental <u>health</u>, opioid use and climate change.

Gemini's recommendations extended to climate challenges and infrastructure needs, reflecting a surprisingly deep understanding of regional concerns. Gemini itself suggested it would be five to 10 years before <u>AI</u> is fully integrated in government operations, emphasizing that it is inevitable for government.

Believing turnabout is fair play, Davidson asked Gemini for feedback on her work. It gave the article a strong numerical grade on a scale of 1 to 10 but did have suggestions on how to make it better. Human reviewers, including Benjamin Palacio, a senior IT analyst with Placer County, Calif., highlighted both the promise and challenges of <u>AI</u> applications, particularly in sensitive areas like mental <u>health</u> support. Davidson views <u>AI</u> as a valuable tool but underscores the necessity of human oversight and awareness of its limitations.

SHOW NOTES

Takeaways:

- * AI can be used as a tool to explore the best uses of technology in government.
- * Surprising use cases of **AI** in government include mental **health** and opioid abuse awareness.
- * Ethical concerns arise when **Al** suggests analyzing sensitive data like social media and medical records.
- * Human intervention is necessary to ensure the accuracy of AI.

Chapters:

- 00:00 Introduction: AI as a Policy Advisor
- 01:14 Exploring the 50-State Experiment
- 05:52 The Limitations and Tendencies of AI Tools
- 08:18 Addressing Societal Issues with AI
- 10:40 AI Solutions for Infrastructure and Climate Challenges
- 12:31. Realistic Timelines for *AI* Implementation
- 14:26. The Challenges of Working with AI
- 16:23. Human Reviewers' Perspectives
- 17:00 Conclusion and Future Possibilities

Related Links to items referenced in the episode:

- * How Does AI Predict Governments Will Use AI? It Depends Where You Live
- * Center for Public Sector <u>AI</u>, a division of e.Republic, the parent company of Government Technology and Governing.

Our editors used ChatGPT 4.0 to summarize the episode in bullet form to help create the show notes. The main image for this story was created using DALL-E 3.

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Load-Date: April 6, 2024



What should we fear with AI in medicine? Commentary

The Morning Call
May 30, 2024 Thursday
FIRST Edition

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Section: MAIN; A; Pg. 8

Length: 903 words

Byline: Sheldon H. Jacobson and Dr. Janet A. Jokela Chicago Tribune

Highlight: A family physician in Hermitage, Mercer County, uses artificial intelligence to produce a summary of a

patient visit. Maddie McGarvey/The New York Times

Body

Will the threats associated with artificial intelligence be as bad as some fear? Or will <u>AI</u> be relatively benign? Could the answer be somewhere in between?

Perspectives on <u>AI</u> abound. Whether it be in medicine, security or education, new applications in search of an <u>AI</u> advantage continue to grow. This has prompted calls for well-intentioned restraint and regulation or, at the very least, slower growth and proliferation.

To alleviate some of that fear, we should consider one area in which <u>AI</u> is proving to offer significant benefits and potential: medicine and the delivery of <u>health</u> care. A recent article in Medscape Medical News highlights studies that give <u>AI</u> the advantage in delivering more precise and reliable medical care. Eric Topol, founder and director of the Scripps Research Translational Institute, has argued that the future of medicine lies with <u>AI</u>, with benefits such as a reduction in medical errors and delivery of more robust diagnoses and treatment plans.

Some will argue that <u>AI</u> has no feelings and therefore cannot replace functions that demand human interactions, empathy and sensitivity. While it is true that <u>AI</u> has no feelings or ethics, <u>AI</u> medical systems do not need to feel; their patients do. And what patients want and certainly need from their physicians is their time and their attention, which demands patience, something that <u>AI</u> systems have in abundance. Indeed, patience may be construed by some as a surrogate for human empathy and sensitivity, while impatience may be interpreted as the antithesis of such human characteristics.

As corporations buy medical practices, ultimately influencing the practice of medicine and the delivery of <u>health</u> care services, physicians and <u>health</u> care providers are pushed to squeeze more <u>health</u> care dollars into tighter time windows. This provides an opening for more misdiagnosis and poor <u>health</u> care delivery.

<u>Al</u> medical systems can process information infinitely more quickly than any human clinician. <u>Al</u> medical systems also have access to and can digest many times more medical data and knowledge than human physicians and

What should we fear with AI in medicine? Commentary

clinical providers. This means that an <u>AI</u> medical system may spot an unusual condition that could expedite a diagnosis, identify an appropriate treatment plan and save lives - all at a lower cost. They may even identify a novel condition by exhaustively eliminating the possibility of all possible known diseases, effectively creating new knowledge by a process of elimination.

Yet **AI** medical systems have their limitations and risks.

The plethora of data being used to train <u>AI</u> medical systems has come from physicians and human-centric <u>health</u> care delivery. If such sources of data are overwhelmed by <u>AI</u>-generated data, at some point, <u>AI</u> medical systems will be primarily relying upon data generated from <u>AI</u> medical care. Will this compromise the quality of care that <u>AI</u> medical systems deliver?

Then there is the fundamental understanding of how <u>AI</u> medical systems work. Much of the output is observational based on complex statistical associations. Few, if any, medical personnel understand such models, how these models use data and how their outputs are obtained. Of course, much of clinical medicine is evidence-based, which in turn is based on clinical trials or extended observational experience. When viewed in this context, <u>AI</u> medical systems are taking a similar approach, with the time window to glean insights infinitesimally compressed.

Then there are the issues of data bias and privacy.

Medical data is inherently biased since it comes from a biased world. To cleanse such data would change the data, with unexpected consequences that may bias <u>AI</u> medical systems in unexpected ways. It may even compromise the efficacy of such systems. In the short term, if data bias issues are to be addressed, they should be managed at the back end, much like how human systems manage them today. The long-term objective is more complex, to have the <u>AI</u> systems themselves prune such biases in, shall we say, an unbiased manner.

The other issue of concern is data privacy, which appears overstated and often amplified, stoking fear. Privacy safeguards should always be considered, yet there are no foolproof ways to guarantee complete and total privacy. Many people inadvertently sacrifice personal privacy for personal convenience often unthinkingly.

People often confuse personal privacy with personal control of their data. Yet permitting our personal data to be accessed with our blessing, such as we do when using social media, does not keep us any safer than if our data is accessed unknowingly by others.

<u>Al</u> medical systems need anonymized data as inputs. Protecting the integrity of the anonymization process is what we can reasonably expect.

Anything that cannot be easily understood may elicit fear. <u>AI</u> certainly qualifies. In a world filled with uncertainty and risk, <u>AI</u> systems of all kinds offer tremendous benefits. Yet the uncertainty and risk that surround us will not miraculously go away with <u>AI</u>. There are no free lunches in this regard. Prudence and caution are reasonable. Efforts to stop or even slow <u>AI</u> advances are what we should really fear.

Sheldon H. Jacobson is a professor of computer science at the University of Illinois at Urbana-Champaign. Dr. Janet A. Jokela is the senior associate dean of engagement for the Carle Illinois College of Medicine at the University of Illinois at Urbana-Champaign.

Load-Date: May 30, 2024



<u>USA doctor addresses students at University of Science and Technology,</u> <u>Meghalaya</u>

The Sentinel

August 22, 2024 Thursday

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Length: 337 words

Byline: Sentinel Digital Desk

Body

Guwahati: The Associate Director of Medical Education, USA, Dr. Vijay K Mittal, has delivered an insightful talk on "Simulation for <u>Health</u> Care Workers including <u>Al</u>" at a workshop organized by IQAC, USTM at the NKC Auditorium of the University on Wednesday.

The session began with a warm welcome by Pro Vice Chancellor of USTM, Dr. Sarbeswar Sahariah, in the presence of Advisor USTM, Dr. R.K. Sharma, and Pro Vice Chancellor USTM, Dr. B.K. Das, among others.

Speaking on the occasion, Dr. Sarbeswar Sahariah said that the introduction of simulation is a great achievement in medical science. "A simulation-trained medical professional is very important nowadays. Diagnosis is the most difficult part of medical science, after which appropriate treatment can follow. <u>Al</u> will play a very important role in the coming days in diagnosing patients," he added.

Addressing the students, Associate Director of Medical Education, USA, Dr. Vijay K. Mittal, said that simulation is a technique, not a technology, to replace or amplify real experiences with guided experiences that evoke or replicate substantial aspects of the real world in a fully interactive manner. In the non-medical community, simulation training is well established in the military, aviation, nuclear power, NASA, gaming industry, etc.

According to him, healthcare simulations can be said to have four main purposes: education, assessment, research, and <u>health</u> system integration in facilitating patient safety. "Simulation technology can be used to improve individual and team performance through interdisciplinary team training. For medical students, simulation makes a paradigm shift in teaching. It is largely used for educational purposes across medical knowledge, patient care, psychomotor tasks, critical thinking, and decision-making.

The workshop ended with an enthusiastic interactive session between the resource person and the students, and the workshop was attended by over 250 students from USTM, along with staff from PIMC USTM, stated a press release.

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CHI Saint Joseph Health named among Nation's 15 Top Health Systems by Fortune and PINC AΓ™

The Sentinel Echo, London, Ky. January 23, 2024 Tuesday

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Section: STATE AND REGIONAL NEWS

Length: 521 words

Byline: Janie Slaven, The Sentinel Echo, London, Ky.

Body

Jan. 23—LONDON — CHI Saint Joseph <u>Health</u> has been recognized as one of the nation's 15 Top <u>Health</u> Systems according to an independent quality analysis based on a scorecard provided by PINC <u>AI</u>, the technology and services brand of Premier, Inc. (NASDAQ: PINC), and reported by Fortune. By category, the Lexington-based system is recognized in the top five medium-sized <u>health</u> systems in the nation; due to a tie, there are six systems in this category.

To create the list, PINC <u>AI</u> conducted an objective, quantitative analysis of publicly available data to identify the top <u>health</u> systems in the U.S. The primary purpose of the PINC <u>AI</u> 15 Top <u>Health</u> Systems study is to inspire hospital and <u>health</u> system leaders to pursue higher performance and deliver added value to their patients and communities. The quantitative study is based on a balanced scorecard which consists of a variety of measurements distributed across four pillars: clinical, financial, operational and patient experience.

"This recognition among the nation's 15 Top <u>Health</u> Systems, and among the six best medium-sized systems in the country, is a testament to our unwavering commitment to excellence in providing <u>health</u> care services," said Anthony Houston, Ed.D., FACHE, market president, CHI Saint Joseph <u>Health</u>. "This honor is a reflection of the dedication to excellence and humankindness of our exceptional caregivers across Kentucky. Each and every day, they are fulfilling our mission, living our values and achieving excellence. We are honored to be recognized as one of the top six medium-sized **health** systems in the country as part of the nation's PINC **AI** 15 Top **Health** Systems."

15 Top *Health* Systems program performance

This year, based on comparisons between the study winners and a peer group of similar <u>health</u> systems, the analysis found that the winners of the 15 Top <u>Health</u> Systems program delivered better outcomes while operating more efficiently and at a lower cost. Compared to non-winning <u>health</u> systems, this year's winners had:

- —21 percent fewer deaths.
- —5 percent fewer patients with complications.

CHI Saint Joseph Health named among Nation's 15 Top Health Systems by Fortune and PINC AI™

- —21 percent fewer *health* care-associated infections (HAIs).
- -0.5-day shorter average length of stay.

Better reported patient experience scores, with a top-box Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) score of 74 percent versus 69.6 percent for non-winning hospitals.

"<u>Health</u> system leaders are continuously focused on quality, excellence and patient-centered care," said Leigh Anderson, Premier's chief operating officer and the leader of PINC <u>AI</u>. "A selection as one of the 15 Top <u>Health</u> Systems is a great honor and demonstrates the importance of <u>health</u> system leadership and proven strategies for improvement. As one of the 15 Top <u>Health</u> Systems, CHI Saint Joseph <u>Health</u> has achieved high-quality <u>health</u> care and the implementation of key strategies that have directly led to significantly improved patient outcomes, with fewer readmissions and complications."

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Report: Area lacks skilled workers, training St. Louis area companies need skilled workers. But they don't spend on training, report says.



Report: Area lacks skilled workers, training St. Louis area companies need skilled workers. But they don't spend on training, report says.

St. Louis Post-Dispatch (Missouri)

August 8, 2024 Thursday

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Section: A; Pg. 6

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Byline: By Serina DeSalvio St. Louis Post-Dispatch

Body

KIRKWOOD - St. Louis may miss out on the opportunity to spearhead the <u>AI</u> in <u>health</u> care movement as companies say they struggle to find skilled workers - but don't spend money to provide training to meet their needs.

The disconnect was highlighted in the 16th annual State of St. Louis Workforce Report, released Thursday, that also heralded the largest workforce - 1,495,200 people - the St. Louis area has ever seen.

"This workforce puts us in the top 10 cities in the nation for growth," said Phyllis Ellison, associate vice chancellor of St. Louis Community College's Workforce Solutions Group. "It's nice to be in the top 10 for growth, for a change."

Despite having the largest workforce in the region's history to pull from, the 600 companies surveyed for the report listed several barriers to recruiting new talent.

Top on the list is a shortage of workers with industry-relevant knowledge or skills. Some 74% of surveyed companies said their applicant pool lacks experience in patient care, followed by shortages in skilled trades (54%) and manufacturing and maintenance (41%).

The report sheds light on where this problem may come from: 24% of surveyed companies reported spending no money on employee training in the past year. And 42% spent \$500 or less.

"If that 24% and 42% is really representative of our region, I'm concerned," said Ellison.

She said over 60% of workers, nationally, live paycheck to paycheck; 30% of workers have less than \$1,000 in savings.

"They can't afford to step away from their jobs, get more training, then find their next job," Ellison said. "It's a disconnect that needs to be addressed."

Report: Area lacks skilled workers, training St. Louis area companies need skilled workers. But they don't spend on training, report says.

The training in question isn't a four-year college degree. Report results indicate that across sectors, "middle-skill" workers are the most desired group, with 53% of firms seeking employees with more than a high school diploma but less than a four-year degree.

In 2023, the number of employers with middle-skill positions available was 40%. This year, it was 49%.

St. Louis Community College is working to address these needs, in part with six new buildings being constructed across STLCC campuses, said Jeff Pittman, the college system's chancellor.

"All of these buildings are related to workforce sectors," he said. Three will be dedicated to addressing needs of **health** care employers, the highest employer category in the St. Louis area.

Currently, working in <u>health</u> care is a challenge, and it has been since the start of the pandemic. <u>Al</u> could help, experts said.

"Doctors are just not okay," said Dr. Danish Nagda, founder of Rezilient <u>Health</u>, in a panel discussion Thursday for the report release. Between a high volume of patients and short turn-around times between patients, many doctors and nurses across the country are experiencing burnout, he said.

Artificial intelligence may help alleviate challenges associated with complex, multi-variable tasks in <u>health</u> care - the ones that most often start to slip when providers experience burnout, said Dr. Philip R. O. Payne, associate dean for <u>health</u> information and data science at Washington University.

Examples include predicting patient outcomes for highly complex diseases, or double-checking that patients' prescription medications won't react with one another.

St. Louis has several large hospital systems, and a business environment that fosters startup development. It's home to 5,653 new startups this year alone.

Payne said St. Louis is "the ideal testbed for the \underline{AI} revolution," as the region has university researchers and entrepreneurs to develop \underline{AI} tools, large patient datasets to train and test them on, and the workforce to deploy them once they are ready for use.

Payne added, however, that <u>AI</u> is only as good as the way its trained, and the people that use it. It is not about replacing people.

"It's about enhancing what people can do," he said.

Some hospitals in the region are already taking advantage of <u>AI</u> to avoid nurse and doctor burnout, said Jill Williams, vice president of workforce development at the Missouri Hospital Association.

"We want to try to bring back the joy of working at bedsides, and take away the administrative burden, and I think we can do that with **AI**," she said.

Serina DeSalvio - <u>314-340-8091sdesalvio@post-dispatch.com</u>

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The Deseret News
May 8, 2024 Wednesday

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Length: 4143 words **Byline:** Lois M. Collins

Body

Eliza Anderson, Deseret News 1

Dr. <u>AI</u> is setting up practice in a medical setting near you. And experts say your <u>health</u> care is likely to improve in multiple ways with that new attention to detail. But in some areas, you might want to steer clear.

Artificial intelligence is quickly becoming a staple in growing segments of <u>health</u> care, but it's not ready in others. Still, experts say you need not worry that you'll lose the personal touch if you've been getting that from a medical provider: Humans are as important as ever in the practice of medicine. You might even find care providers have more time to address your needs.

The National Institutes of <u>Health</u> notes artificial intelligence tools are driving widespread change across medical disciplines including research, diagnosis and treatment. Concurrent advancements in computing power and the proliferation of massive, <u>health</u>-related data sets are setting the stage for new approaches in the research field as scientists increasingly employ <u>AI</u> software and its powerful information processing capabilities to advance their work at an increasingly rapid pace.

"I am excited about the technology," said attorney Daniel J. Gilman, senior scholar at the International Center for Law and Economics, a nonpartisan, nonprofit research center based in Portland, Oregon. "I think we've seen that as long as it is introduced and used in a careful and responsible fashion, *AI* seems to have tremendous promise."

From experiment to problem solver

Dr. Yves Lussier is both physician and engineer - and an unabashed <u>AI</u> enthusiast. At the University of Utah School of Medicine, he's department chair of biomedical informatics - the founding department of that field in the U.S. and maybe the world, dating from the late 1950s, he said.

Lussier traces the roots of <u>AI</u> to the 1940s, when neural networks were developed to "reason with uncertainty." Later, <u>AI</u> advanced to reason with certainty. The pace of each <u>AI</u> breakthrough has been faster than the one before. By the mid-1970s, software from Stanford could reason with both certainty and uncertainty - "expert systems," he said. Since, Depp learning (15 years ago) and "transformers" (seven years ago) have led to the emerging conversational <u>AIs</u> called "generative <u>AI</u>," such as ChatGPT.

<u>Al</u> types abound. Most people don't realize the voice recognition that's an open sesame to your bank account is <u>Al</u>. What Lussier calls the "game changer" came seven years ago with generative <u>Al</u>, which can be prompted to create texts, images, videos and other data. You can push a transcript into a generative <u>Al</u> and retrieve plainspoken words or technical terms depending on your audience.

The biggest impact, perhaps, is helping solve problems that have been largely intractable.

Dr. Nathan Blue is an obstetrician and assistant professor at the University of Utah School of Medicine's Department of Obstetrics and Gynecology. Blue has been involved with research efforts for over a decade, working to develop new clinical diagnostic strategies that can identify early signs of pregnancy complications that arise from deficiencies in placental material.

Those deficiencies, Blue said, can lead to fetal growth restrictions, complications involving bleeding, preeclampsia and stillbirths. The traditional research strategies to quantify risk associated with placental deficiencies have a lot of pitfalls, he said, and can be crude and inflexible.

New research techniques that incorporate <u>AI</u> systems are showing promise for overcoming some of the inefficiencies of previous strategies and could lead to new clinical practices that will, Blue said, lower stress for expectant mothers, help reduce uncertainty about medical intervention decisions and lead to better use of resources.

"In the last couple of years, we've started working with the bioinformatics and genomics group here at the U.," Blue said. "These senior thought leaders and investigators have helped us leverage more computationally advanced approaches, including artificial intelligence, to better quantify risk."

Part of the research work includes applying <u>AI</u> tools to large data troves, including anonymized genomic profiles of more than 10,000 obstetrics patients, and zeroing in on diagnostic markers that may become part of new clinical applications to help more accurately predict future at-risk pregnancies.

"On the research and investigation side, what is really exciting about what the <u>AI</u>-based tools and approach can offer is, until now, we've been trying different versions of the same thing," Blue said. "Using pretty old-fashioned tools to find factors, but really we're mucking about in the same sandbox, so to speak.

"What I'm super excited about in the <u>AI-</u>based strategy is it's helping us bypass a lot of the pitfalls to analysis but boosting how we conceptualize how we use information. In that sense, the progress is really accelerating risk for pregnancy work and the application and accuracy of those tools is better than what we were getting before."

Professor Xiaondong Ma from the University of Utah School of Medicine's Department of Radiology and Imaging Sciences is a member of the Medical Imaging and Computational Analysis Lab, a research team working to develop advanced techniques, including <u>AI</u> in image acquisition, analysis and quantification for clinical and research applications.

Among other projects, he and his team are investigating vascular issues - particularly how abnormalities in the carotid artery could serve as indicators of more serious vascular pathologies.

Ma said analyzing images captured by MRI and/or CT scans has traditionally been a manual, time-consuming process. Thanks to an <u>AI</u>-powered, semiautomatic image analysis technique being developed by the MICA lab, the work to develop new diagnostic strategies has accelerated.

Another MICA project that's leveraging <u>AI</u>-based image analysis tools is looking at the connection between calcification that occurs in the brain and its relationship to the ravages of aging, he said.

"We have the potential to predict vascular disease and diseases associated with aging, like Alzheimer's," Ma said. "Our hope is that <u>Al</u> can help us screen these images and define which patients may be of high risk."

Workload triage

Women who've had a pap smear are already part of <u>AI</u>s story in medicine. <u>AI</u> has been used for 30 years to sort through millions of exams annually to determine which need special attention, proving its worth as triage there and in radiology, among others. <u>AI</u> may spot the earliest signs of unhealthy tissue change that the naked eye could miss, saving time, money and suffering.

The <u>AI</u> is designed to have many false positives and no false negatives. "It doesn't make an error of forgetting a cancer. But it claims 10 times more often that there's cancer when there is none," which a pathology expert sorts out, Lussier said. But how fast <u>AI</u> runs through images makes cervical cancer screening manageable and affordable.

Lussier said it took a decade or more to design that kind of artificial intelligence long years ago. Now, given the pace of advances, such a program could probably be created in weeks or months.

Would a redesign improve results? "No, it's highly accurate. But it would cost a lot less now because it would take less time and be done with better tools. That's the game changer," said Lussier. Faster design using fewer resources means lower costs, accessible for more users within industries like <u>health</u> care, providing greater benefit for consumers.

AI takes a star turn

<u>Al</u> shines especially bright finding abnormalities in radiology images.

Gilman said <u>AI</u> imaging refinements now do a more sophisticated job than human eyes alone to discern noise in an image without introducing artifacts or losing information. Another strength is "signal detection - finding things with better images that a time-pressed radiologist might miss with a quick scan and the naked eye."

But while <u>AI</u> can call something to an expert's attention, it cannot diagnose. Radiologists check <u>AI</u> results because they have the experience and knowledge.

It's hard to overestimate the value, though, of <u>AI</u> trained on millions of images to free up the physician's time by going through the entire image workload to flag those needing attention. And <u>AI</u> can regularly review to see what might have been missed. "The radiologist, the physician, the oncologist is not eliminated. What's eliminated is a big pile of time they spend staring at these things. They're still going to stare at images, but they're going to stare at the ones that really need attention," Gilman said. "A considerable amount of the workload is shifted so the practitioner's involvement is much more efficient."

Dr. Christoph Wald, an American College of Radiology spokesman, believes <u>AI</u> and radiology are especially compatible because radiology is digital from image through answer. "We're the first digital specialty that exists."

But perhaps the greatest benefit for patients is making good images with less information, which means lower-dose radiation or shorter tests without sacrificing quality.

The FDA has approved <u>AI</u> in radiology for triage. What <u>AI</u> can say amounts to, "'I am reasonably certain this case is positive for the finding that I was trained on," said Wald. "It doesn't say the disease is present, but it flags it so the human expert can make the call."

<u>Al</u> is trained to find a little black line, for instance, not diagnose a broken neck. Other things can create that line, including "things on the image that aren't real. The radiologist will say, 'I know why you're saying that. But that's not a break.' It's really important to understand that distinction because <u>Al</u> doesn't try to diagnose."

Quantitative <u>AI</u> is another bit of magic in radiology. On the lung CT of a longtime smoker with emphysema, quantitative <u>AI</u> measures what portion of the lung is diseased. A human cannot do that. That information helps decide how intensive therapy should be, said Wald, so <u>AI</u> impacts treatment. Differently trained <u>AIs</u> can quantify fat, muscle mass, calcium in arteries, even brain thickness for patients with neurodegenerative disease. <u>AI</u>s measuring capacity keeps growing.

Certain patterns - lots of fat, little muscle, bone calcium that's not dense - could signal a patient at great risk for metabolic disease, creating opportunistic screening that improves care. It's not feasible to have a human do that, but when <u>AI</u> can - quickly, at scale - it becomes feasible, said Wald.

<u>Al</u> can also help a radiologist by zipping through the electronic <u>health</u> record to see what's known about the patient, summarizing large chunks of information to help physicians reach correct conclusions.

Couldn't insurance companies use the same tools to exclude people from coverage? Probably, he said. But they already analyze data to risk-stratify premiums. "They know a lot of that already. The fact we're using <u>AI</u> inside the electronic <u>health</u> record does not mean we're revealing more about you to the outer world. It's a processing tool," Wald said.

<u>Al</u> gets an enthusiastic high-five from care providers for summarizing the latest from ever-growing knowledge in medical subspecialties. "We're hopeful with <u>Al</u> it will become easier to discover relevant developments that no single human can possibly constantly monitor," Wald said.

Radiology <u>AI</u> is narrowly focused, so multiple products may be strung together. His department has <u>AI</u> that looks for pulmonary embolism and another scanning for preincidental pulmonary embolism. Yet another <u>AI</u> looks for rib fractures. "That's three <u>AIs</u> we have to license to get a not even comprehensive assessment of a chest CT for a couple of important findings." Looking for other things requires differently trained <u>AI</u>.

More time for you

Helping care providers manage a time crunch is a major expected <u>AI</u> benefit in <u>health</u> care, experts told Deseret News. Electronic <u>health</u> records have made it easy to share medical information with other professionals, but building those records takes a couple of hours a day writing notes, leading to an "epidemic of burnout among nurses and physicians because it adds too much of a burden on every (patient) visit," said Lussier.

"We're gonna hope (AI) will reduce that."

Fortunately, many of \underline{AI} s advantages reduce both time drag and administrative costs, "which have become staggering in \underline{health} care," per Gilman.

Some <u>AI</u> applications figure out complicated scheduling. Since most imaging providers are overloaded with patients - Wald's practice has a six-week wait for a non-urgent MRI - <u>AI</u> can help make use of the machine's every moment. Duration for exams varies: A cardiac MRI could take two hours, a knee MRI 15 minutes. The variety makes it tough to efficiently slot everyone in. <u>AI</u> is unfazed. "It can put these complex requests in a pattern shown to work well," Wald said.

<u>Al</u> could figure out how long operations take and whether some surgeons are faster on average to schedule assets like operating rooms efficiently. It could reduce time waiting for an appointment as well as waits at the clinic.

Lussier said if AI improves scheduling or otherwise frees up time, it could be used for patient care.

Scott G Winterton, Deseret News A.I. Med_SGW_00300.jpg A.I. Med_SGW_00300.jpg 1

An elusive diagnosis

When a patient has a complaint, the option is some combination of a physical exam, lab work or imaging. <u>AI</u> can help the doctor figure out what kind of imaging to order. It helps patients, too. "If you were to go to Bing, Copilot or ChatGPT and say, 'I've had a big headache for four weeks, what's the best test to do?' you'd get a pretty good answer," said Wald. You could see if your doctor agreed.

"<u>AI</u> is really good at navigating a large body of insight and distilling it down to a reasonable recommendation," he said.

Lussier tells the story of a mom who took her young son to 17 doctors in three years seeking the cause of his constant pain. She told <u>Today</u> that each specialist would address symptoms within their own area of expertise, but no true answer emerged. Frustrated, the mom typed his symptoms and every bit of his MRI notes into ChatGPT, which suggested tethered cord syndrome, an invisible condition associated with spina bifida. She'd never heard of it in all those doctor visits, but the **AI** suggested consulting a neurosurgeon. Her son was finally helped.

But <u>AI</u> doesn't always get it right. Washington State University reported in the <u>journal PLOS ONE</u> recently that in a study with thousands of simulated cases of patients who had chest pain, ChatGPT's suggestions were inconsistent. It came up with drastically different heart risk assessment levels when it was given the same patient information. In a news release, researchers said that's "likely due to the level of randomness built into the current version of the software, ChatGPT4, which helps it vary its responses to simulate natural language. This same randomness, however, does not work well for <u>health</u> care uses that require a single, consistent answer," per the lead researcher.

Gentle communicator

Lussier's half joking when he notes that a kind, detailed missive from a physician was likely crafted by \underline{AI} . There's truth to it, because \underline{AI} can be taught to send a detailed and humane message with information and recommendations that not all physicians have time to craft for every case.

"It generates notes that are, strangely enough, more compassionate to the patient, because physicians and nurses are under duress and on a very tight schedule," said Lussier.

Those missives give patients basic information, answer common questions about diseases and procedures, and provide clear instructions. They don't require a separate writing session for each patient, yet don't read like a form letter. The tone is designed to be warm and reassure patients about whatever medical journey they're on.

Humans vet the letters and brochures. <u>AI</u> just makes it easier. Lussier said that a blinded group of physicians compared letters made by ChatGPT and those by peers and could not tell the difference, though, exposed to the letters often enough, they began to spot <u>AI</u>.

<u>Al</u> can generate reports on the same case for two target readers: a technical one for medical staff and another for the patient, said Wald. <u>Al</u> can easily embed definitions, hyperlinks and other aids.

When it comes to language barriers, Wald said, "Seamless term translation; just absolutely fabulous."

Scott G Winterton, Deseret News A.I. Med_SGW_00184.jpg A.I. Med_SGW_00184.jpg 1

Peering into the future

Among <u>Als</u> promising areas is disease surveillance: spotting trends in public <u>health</u>. <u>Als</u> great at mining large datasets to find patterns, as it did during COVID-19, Lussier said. Researchers used a massive U.K. database to see if COVID-19 made people with certain cancers more likely to die, finding it severely complicated melanoma, but not breast cancer.

That's not just for public <u>health</u>, but in ways that could change individual outcomes. Lussier said <u>AI</u> helps untangle <u>health</u> interplay, like whether using a drug to treat high cholesterol might prevent or delay Alzheimer's or another drug might increase risk. Findings must be confirmed by clinical studies, but <u>AI</u> can help spot connections that elude clinicians. Ensuring it's not "purely a spurious association" is vital.

Drug discovery is promising with <u>AI</u>. So is designing tests. <u>AI</u> helped Co-Diagnostics, a Salt Lake-based company that makes polymerase chain reaction, or PCR, diagnostic tests for conditions ranging from COVID-19 to tuberculosis, flu, strep and others. PCR makes a high number of copies of specific segments of DNA.

Dwight Egan, CEO, said <u>AI</u> sped and improved the tests' development, proving invaluable in medical tool innovation, including for making a small testing unit called Co-Dx PCR Pro to enable home or clinical testing. You add a swabbed sample to a test-specific cartridge in the unit. The results come back in half an hour.

While they're hoping for U.S. regulatory approval this year, the goal is to make the low-cost diagnostic tool available in countries where diagnoses are challenging, like India and Africa. Fifteen tests have been cleared by India's government, where getting a speedy result is crucial, because people often travel far to see a clinician but can't wait long for test results.

"We leverage AI daily in our toolsets," Egan said.

Chris Thurston, Co-Diagnostics' chief technology officer, hopes <u>AI</u> advances to the point one could feed it geographic prevalence of an illness and patient data like viral load to predict whether someone who tests positive is likely contagious. Right now, a specialist might say you're positive but don't seem too sick; you're probably not contagious. "He makes the prediction. But I do see that in the near future the decision will be data driven."

Check the work

Gilman warned it's important to have a system on the back end in <u>health</u> care for "evaluation and scrutiny, to make sure things are going as they should and that there are ways to intervene if you're getting anomalous results. I don't think there's anything fundamentally strange about that; you're always balancing," he added, noting that with drug approval, for instance, there's a terrific amount of testing beforehand, but also ongoing surveillance so problems can be reported if they arise after a drug is approved.

"You want real and serious checks on the quality of the tools you're using, whether those are medical devices or drugs or software," said Gilman. "By the same token, you don't want to be so careful you impede patient access to care. You have to balance being high quality and efficient."

Spurious associations dot <u>AI</u>'s journey. Lussier smiles when he tells how good <u>AI</u> was at spotting the difference between dogs and wolves. It wasn't flawless, but seemed to do pretty well until someone tested whether it was crying wolf based on background scenery. Turns out "it knew the one in snow was more likely to be a wolf."

<u>Al</u> s not good at explaining its findings and it can be overwhelmed. <u>Al</u> must do things systematically and if there's a lot to consider - "like how 12 medications and 12 diseases interact with each other, for example - it just stops. It will find three or four of them. It doesn't have the grit to go through them all," Lussier said. <u>Al</u> thrives on short, simple commands.

You could ask <u>Al</u> to look at each of the pairs separately, with different prompts for each. That's not very efficient.

Scott G Winterton, Deseret News A.I. Med_SGW_00081.jpg A.I. Med_SGW_00081.jpg 1

AI 'hallucinations'

Ma and Blue both note that their respective research work relies on a hybrid approach that pairs high-powered <u>AI</u> tools with the expertise of scientists. While <u>AI</u> tools are accelerating scientific data processing and analysis, both researchers said <u>AI</u>-generated output comes with flaws that may include issues like bias and random conclusion errors, sometimes referred to as "hallucinations."

<u>Al</u> hallucinations occur when the systems perceive patterns that don't really exist and lead to nonsensical or inaccurate outputs. Bias can arise from the datasets used to train <u>Al</u> systems. If the underlying data is skewed, analysis and conclusions that arise from that data can reflect the same inaccuracies.

Ma said <u>AI</u>-generated data is scrutinized by scientists before being incorporated into research.

"We are very careful about how we process this kind of output because of the nature of our work: <u>health</u> care," Ma said. "We need to ensure output is accurate and reliable."

Still, experts who use <u>AI</u> see more benefits than problems. Gilman thinks "some of the dire worries that people talk about outside the <u>health</u> care sector seem to flirt with science fiction." Inside the realm of <u>health</u> care, though, he has two concerns: quality control and data security. Being able to transmit data ever further offers advantages like

connecting a physician in a very small town with a network of specialists at a big medical center. But that comes with security risks.

"To me, risks are risks to manage; they're not big. I don't have any grand science fiction fears for <u>AI</u> in <u>health</u> care. But that doesn't mean I know what the future will look like in 20 years. Thus far, I can see some very useful applications," he said.

Lussier thinks <u>AI</u> could pose problems if tasked with jobs for which it's not fit. "I would reconsider using imaging in clinical care right now from generative <u>AI</u>, especially if there's writing in it. I would be concerned having generative <u>AI</u> try to explain to a patient with multiple diseases and drugs that interact with one another. It's not there yet."

Generative <u>AI</u> doesn't draw pictures, either, so it can't illustrate that brochure it worded so beautifully to explain mechanics of a heart valve. It could create a conceptual illustration for the cover, probably. But a technically correct picture to explain anatomical anomaly? Nope.

<u>Al</u>'s red hot right now and there's a temptation to use it everywhere, Thurston said. Sometimes it doesn't add value to a traditional algorithmic approach, which they learned when they tried it for certain tasks. He said it hasn't made its way into mechanical or engineering sides of his company, though the software team has adopted <u>Al</u> for many uses.

Where does Wald think <u>AI</u> should not go? "I think we must be very careful when we use <u>AI</u> on our individual patient populations. <u>AI</u> is typically trained on a relatively small number of patients. We absolutely need to make sure as local practitioners we validate that the technology is working as promised on our own patients. That's currently not the case. Most practices do not have the wherewithal to actually monitor how well that stuff's working. That's a gap we need to close."

He adds, "If you decide to use AI, make sure it works on your patients all the time and over time."

Wald also strongly opposes autonomous <u>AI</u>, meaning <u>AI</u> that makes decisions without human oversight or validation. And he warns most <u>AI</u> in the U.S. is being trained on datasets from big academic medical centers, whose patient populations "are not necessarily representative of the population in the rest of the country," which could build in bias unintentionally.

It's vital to remember that \underline{AI} makes mistakes in medicine, as it does in other realms. And if \underline{AI} becomes an excuse to reduce staff, that's no win for \underline{health} providers or patients.

Blue said in spite of the fast-evolving usefulness of <u>AI</u> tools, he doesn't foresee any near-term future where <u>AI</u> wholly replaces the work being done by medical researchers or <u>health</u> care clinicians.

"There's a role for efficient processing and analysis of information but the end goal of both researchers and clinicians is to provide the best patient care attainable," Blue said. "And that is work that requires the human traits of empathy, insight and perspective."

Scott G Winterton, Deseret News A.I. Med_SGW_00267.jpg A.I. Med_SGW_00267.jpg 1

Load-Date: May 8, 2024



Skeptical about AI in healthcare? Here's how some doctors and hospitals are using it

USA Today Online January 10, 2024

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Section: <u>HEALTH</u> CARE INDUSTRY NEWS, <u>HEALTH</u> CARE INDUSTRY NEWS & CINCINNATI NEWS

Length: 1126 words

Byline: Elizabeth B. Kim, Cincinnati Enquirer

Body

All of Cincinnati's major hospital systems are using artificial intelligence, technology that most Americans are wary of.

Cincinnati's TriHealth uses artificial intelligence, or <u>AI</u>, to help diagnose pulmonary embolism, stroke and breast cancer – conditions for which early detection can be lifesaving.

<u>UC Health</u> and <u>St. Elizabeth Healthcare</u> are using <u>AI</u> for detection and diagnosis. Christ Hospital uses <u>AI</u> to automate insurance and claims billing, while Bon Secours Mercy <u>Health</u> relies on <u>AI</u> to <u>recruit and hire</u> nurses.

Despite its widespread rollout in hospital systems, most Americans don't trust this technology, according to a <u>2023</u> <u>Pew Research survey</u>. Less than 40% of Americans expected <u>AI</u> to improve patient <u>health</u> outcomes, the survey said.

Nationwide, insurance companies have been sued over faulty and allegedly discriminatory algorithms. Doctors have been criticized <u>for using ChatGPT</u> to write up medical records and potentially exposing sensitive patient information by doing so.

Hospital executives say that hospitals are using artificial intelligence, which the <u>National Institutes of Health</u> define as machines learning to perform tasks, to increase efficiency and elevate the standard of care provided to patients.

More drone deliveries, new AI tech: Here's a guide to what Walmart unveiled at CES 2024

"What people don't realize is <u>AI</u> has been around for a very long time, starting back in the 1950s," said Paul Grone, chief information officer of Christ Hospital. "It's evolved from many years ago. <u>Health</u> care has been using <u>AI</u> in the back office for guite some time."

Cincinnati hospitals say AI can help doctors

Link to Image

Skeptical about AI in healthcare? Here's how some doctors and hospitals are using it

Christ Hospital is partnering with Microsoft and Epic Systems, the medical records software company that runs MyChart, to develop <u>AI</u> that helps doctors respond to patient emails.

Grone said he doesn't think <u>AI</u> will result in less face-to-face time between patients and doctors, citing <u>AI</u> technology that records medical notes during appointments.

"Normally in the appointment, the provider would be on the computer the whole time as he or she's talking to you," he said. "Now, they're facing you ... and the system is capturing the conversation. So, actually, it improves the face time with the patient."

He said Christ Hospital aims to pilot the technology starting in February.

TriHealth's Chief Operating Officer Terri Hanlon-Bremer shared similar sentiments about <u>AI</u> improving the patient experience. "It helps us pinpoint where that doctor should focus ... in an effective and efficient manner," she said.

Hanlon-Bremer said the <u>AI</u> would be an aid, rather than a substitute, for doctors. "<u>AI</u> is not replacing the role of the physician or the clinical decision-making that a physician brings to the table," she said.

TriHealth's four-hospital system is also considering implementing a ChatGPT-like system that will help doctors respond to patient questions, according to John Ward, TriHealth's senior vice president of regional operations.

"One of the tough things for physicians today with electronic medical records and with patient portals is that they get bombarded with a ton of messages," Ward said. "So being able to process those and respond to those is difficult. It ends up taking hours at night."

He said *AI* can help doctors prioritize those messages to save time.

Unlike ChatGPT, however, which was <u>briefly banned in Italy</u> for collecting data without consent, any data collected by hospitals is subject to <u>HIPAA</u>, the federal law that prohibits healthcare providers from sharing or selling a patient's **health** information.

"If you're going to share data of any kind, it has to be totally de-identified," Ward said.

Part of the task that hospitals face is properly vetting <u>AI</u> vendors. As TriHealth's Hanlon-Bremer remarked, "The challenge we have is how to find a company that is credible, that has technology that is going to better our clinical outcomes, and that isn't going to go away overnight."

Meanwhile, Columbus-based <u>AI</u> startup Olive shut down suddenly in November 2023, after promising to use <u>AI</u> to increase efficiency in <u>600+ hospitals across the US</u>. TriHealth had previously partnered with the now-defunct startup to automate medical billing and process denials.

Link to Image

Most Americans skeptical about Al's benefits

Most Americans do not share hospital executives' enthusiasm about the potential of AI.

In the Pew Research Survey, 75% thought healthcare providers would adopt <u>AI</u> technologies too quickly, before fully accounting for the risks to patients, and 79% of Americans said they did not want an <u>AI</u> chatbot to respond if they needed mental <u>health</u> support.

In May 2023, <u>reports emerged</u> that an <u>Al</u>-driven chatbot designed to help those struggling with eating disorders ended up offering users tips on dieting instead. The chatbot's host, the National Eating Disorders Association, took it down shortly thereafter.

Implementing AI into medical billing has also met its challenges.

Insurance company Cigna was sued *twice in 2023* over allegations that it relied on <u>AI</u> to deny thousands of preapproved medical claims at a time. With the help of algorithms, Cigna employees took 1.2 seconds on average to reject each claim, according to a *class action suit*. Plaintiffs said that Cigna violated a *California law* that obliges insurers to evaluate claims in a "thorough, fair, and objective" manner.

Similarly, UnitedHealth Group was hit with a *proposed class action lawsuit* arguing that its <u>AI</u> algorithm methodically rejected elderly patients' claims for care, such as stays in nursing facilities.

Biden, doctors call for more AI regulation

The privacy and ethics concerns that come with algorithms trained on large swaths of personal data have doctors and elected officials alike calling for more patient protections.

In an <u>October executive order</u>, President Joe Biden called on Congress to pass data privacy legislation, referring to <u>Al</u> as holding "extraordinary potential for both promise and peril."

Earlier in the year, the American Psychiatric Association issued a <u>statement</u> strongly opposing doctors entering patient data into generative *AI* tools like ChatGPT, citing probable violations of HIPAA.

Generative <u>AI</u> tools for healthcare have <u>not yet been approved</u> by the Food and Drug Administration. However, Dr. Douglas Flora, the executive medical director of oncology services at St. Elizabeth Healthcare, thinks it's only a matter of time.

"Looking three to five years down the road, I don't think that a <u>health</u> care system that hasn't employed generative <u>Al</u> is going to be able to compete with those that have," Flora said.

This article originally appeared on Cincinnati Enquirer: <u>Skeptical about **Al** in healthcare? Here's how some doctors</u> and hospitals are using it

Load-Date: January 10, 2024



Stay human as Al joins humanity

The Columbian (Vancouver, Washington)

August 3, 2024 Saturday

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Section: OPINION-COLUMNS; Pg. A12

Length: 715 words

Byline: Joseph Vukov

Highlight: The first time I used generative artificial intelligence, I felt like a kid at an amateur magic show. Is the card really floating in midair? The parents at this kind of show, of course, are less dumbstruck than the kids: The card is not floating but instead swinging on some string. It's not magic. You simply have to know where to look.

The same goes for artificial intelligence. Once you know where to look, even the most powerful <u>AI</u> stops looking like magic. No string here - instead, look at the <u>AI</u>s training data.

Body

The first time I used generative artificial intelligence, I felt like a kid at an amateur magic show. Is the card really floating in midair? The parents at this kind of show, of course, are less dumbstruck than the kids: The card is not floating but instead swinging on some string. It's not magic. You simply have to know where to look.

The same goes for artificial intelligence. Once you know where to look, even the most powerful \underline{AI} stops looking like magic. No string here - instead, look at the \underline{AI} 's training data.

Training data is the information used to construct an \underline{AI} . After programmers feed an \underline{AI} a massive diet of training data, the \underline{AI} learns to identify patterns in it and then generates output.

In all the hubbub around \underline{AI} , it can be tempting to think that it will eclipse us; that it will expand infinitely, until it can do all that a college-educated human can do - and more; that it will take over not only the jobs of data crunchers and coders and copy editors, but also poets and artists and high-level managers.

We are probably right to worry about some of our jobs. But many predictions about \underline{AI} are overblown. The technology faces crucial limitations.

First: \underline{AI} is limited by the data on which it is trained. Even if you were to train an \underline{AI} on the entire internet, it would miss out on a lot: thoughts jotted down on a napkin; late-night conversations with a college roommate; that week in 2018 you spent camping in the Rockies; and the feeling of seeing your grandma after a long time apart. None of that is part of the \underline{AI} 's world.

Second: \underline{AI} lacks critical thinking. Can an image-generating \underline{AI} churn out several versions of a cat in a fedora painted in the style of Rembrandt? Yup. But can it discern which of the paintings is better than the others? No.

Stay human as AI joins humanity

As a writer, I believe \underline{AI} can be a helpful tool. It can generate ideas, word choices and metaphors. But for an undergraduate churning out a last-minute essay, \underline{AI} will be far less useful. The essay won't come together without someone to form it.

Since I started writing about \underline{AI} , I get asked a lot about the Terminator. Are cyborgs going to take over? No. Yet we should still worry about \underline{AI} . It is poised to take over large swaths of human activity and, in doing so, erode our individual and shared humanity.

The truth is that generative $\underline{\mathbf{A}}$ is only the tip of the iceberg. The influence and potential dangers of the $\underline{\mathbf{A}}$ revolution go far beyond the flashy, generative versions.

For example, \underline{AI} has been making a splash in \underline{health} care. Applications can discern subtle differences in radiology scans and can be used to triage patients and complete physicians' notes. They can be used to craft care plans for patients upon discharge. Used correctly, \underline{AI} could deliver more effective \underline{health} care. But used improperly, \underline{AI} -powered \underline{health} care could exacerbate problems in delivery, rob medicine of the human element and reduce our view of a person to a collection of data.

 \underline{AI} is also in Big Retail. You've likely bought a book on the recommendation of Amazon's algorithm, viewed videos based on YouTube's suggestions and clicked on an ad for a product you never would have looked up on your own. In all these instances, \underline{AI} predicts your preferences. Scarier still, it helps shape your preferences in the first place.

We become, in a phrase, less human.

 $\overline{\mathtt{AI}}$ does, indeed, threaten our humanity - not in the form of a cyborg, but with the promise of a funny YouTube video or a new pair of jeans.

In the early days of the internet, when it was slow-moving and quirky, we couldn't have imagined smartphones, streaming platforms and online banking becoming part of our daily lives.

Similarly, \underline{AI} is finding its legs. Like the internet, it is poised to infiltrate our lives in myriad unexpected ways. We cannot predict precisely how or where \underline{AI} will take up residence in 50 years.

How to prepare for this kind of infiltration? By reflecting carefully on \underline{AI} now. By identifying those areas of lives we want to retain as human spaces and those we are comfortable ceding to the algorithms. By reflecting on what it means to be human in the first place.

<u>AT</u> is here to stay. We need to ensure that humanity as we know it is here to stay as well.

Joseph Vukov is a philosophy professor at Loyola University Chicago. He wrote this for the Chicago

Tribune.

Load-Date: September 16, 2024



Absence of AI hospital rules worries nurses

Stateline.org

March 5, 2024 Tuesday

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Section: STATE AND REGIONAL NEWS

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Byline: Madyson Fitzgerald, Stateline.org

Body

Mar. 5—For nurse Judy Schmidt, the beeping monitors hooked up to critical patients at the Community Medical Center in Toms River, New Jersey, were just a normal part of the whirlwind of activity in the intensive care unit.

But looking back on her work about a decade ago, Schmidt said she realizes those machines were using early versions of artificial intelligence to help analyze and track the patients' *health*.

Artificial intelligence has been used in <u>health</u> care settings for years, even before the public became familiar with the technology, said Schmidt, CEO of the New Jersey State Nurses Association, a professional organization.

Today, some electronic <u>health</u> records are programmed to alert providers when patients could be having symptoms of a major illness. And in medical education, professors are depending more on simulations using mannequins, such as those programmed to mimic a birth, she said.

But the fast-paced development of these systems — to the point where robotics are being used in surgery — raises practical and ethical questions for the providers who work with that technology, Schmidt said.

Some experts say <u>AI</u> technology can improve the <u>health</u> care industry by automating administrative work, offering virtual nursing assistance and more. <u>AI</u> systems can predict whether a patient is likely to get sicker while in the hospital. Virtual assistant chatbots in telehealth services enable remote consultations. And more <u>health</u> care providers could start using robotics in the examination room.

But some nurses are concerned that the scarcity of laws regarding <u>Al</u>'s use in hospitals and beyond means a lack of protections for individuals who could suffer from the technology's mistakes.

"In the long run, whatever artificial intelligence we use, it's still the human — the person — that has to take that data, and the interpretation of that data in some respects, and apply it to the real person that's in the bed, the nursing home or the home of that person," Schmidt said.

Absence of AI hospital rules worries nurses

State legislators are lagging on creating regulations for the use of <u>AI</u>, said Richard Ridge, an assistant professor of nursing at the University of Virginia. As the technology becomes more advanced, most <u>health</u> care workers are relying on policies set by their own hospital or practice, which can vary.

Legislators not only need to educate themselves about <u>AI</u> but also consider protections for patients within systems that use the technology, said Ridge, who added that nurses should be a part of those conversations.

"The value nurses bring to the table in any <u>health</u> care discussion is helping policymakers and decision-makers see things from the patient's point of view and the patient's perspective," Ridge said.

"I wouldn't want to read something [policy] about <u>AI</u> in <u>health</u> care and it not have anything to say about nurses," added Ridge, who also heads a panel on workforce issues for the professional group the Virginia Nurses Association.

Lawmakers in several states have introduced bills on artificial intelligence in <u>health</u> care, but a Stateline survey found only one that has been enacted: a Georgia law that allows the use of artificial intelligence devices in eye exams.

One Pennsylvania bill that's sitting in a House committee would require insurers to disclose whether they are using <u>Al</u>-based algorithms when reviewing claims to determine whether medical procedures are necessary.

Pennsylvania state Rep. Arvind Venkat, a Democrat sponsoring the bill and a physician, said the growth of artificial intelligence means it can be used to determine whether treatments or medications aren't covered by a patient's insurance.

"One of the problems we've seen with <u>AI</u> is that the data goes into the <u>AI</u> platform, it makes a decision, and it gets spit out, but that decision is only as good as the data being used to train the platform," Venkat said. "Existing biases are being reinforced by the use of artificial intelligence, and especially in the area of <u>health</u> insurance."

An Illinois bill would set the maximum number of patients that may be assigned to a registered nurse in specified situations. For <u>health</u> care facilities that use <u>AI</u>, nurses could override the technology's recommendations if they deem it in the patient's best interest.

In the long run, whatever artificial intelligence we use, it's still the human — the person — that has to take that data, and the interpretation of that data in some respects, and apply it to the real person that's in the bed, the nursing home the home of that person. — Judy Schmidt, CEO of the New Jersey State Nurses Association

The American Nurses Association's code of ethics, followed by all nurses in the country, states that advanced technologies, including <u>AI</u>, do not replace nursing skills or judgement.

In a position statement, the organization said nurses "are responsible for being informed about and ensuring the appropriate use of <u>AI</u>" for their patients. It also said it's essential for nurses to be a part of efforts to advocate for an <u>AI</u> governance framework that holds technology developers accountable.

Dan Weberg, the vice president of the American Nurses Association\California and an expert in the connection between technology and nursing, said rapid advances in **Al** are making the issues more complicated.

"We've been using algorithms and machine-generated insights for a number of years," Weberg said, "but now, it's sort of getting more pressing with the complexity. It's getting more refined with more tools and that kind of stuff."

Albert Fox Cahn, the executive director of the Surveillance Technology Oversight Project, a nonprofit organization that advocates for privacy rights in the use of new technologies, said that in the absence of federal rules, he hopes state and local policymakers will begin to create policies modeled after that of the European Union.

Absence of AI hospital rules worries nurses

The EU <u>AI</u> Act, which is set to become the world's first set of laws to govern artificial intelligence, could become the global standard for <u>AI</u> governance. It attempts to define artificial intelligence and would set rules for regulating the technology across the EU, including prohibited <u>AI</u> practices.

While acknowledging that the technology has major benefits, the legislation establishes rules for public and private entities — including the <u>health</u> care sector — to use risk assessments, testing and more to ensure <u>Al</u> systems are working properly and protecting the rights of its users.

The EU's artificial intelligence liability directive, which was proposed in September 2022, would ease the burden of proof for victims to show damage caused by an **AI** system.

It's a really alarming moment for people in technology policy, Cahn said. There are new <u>AI</u> systems being deployed across industries, including <u>health</u> care, but without the laws in place to protect individuals in case something goes wrong, he said.

That doesn't mean <u>AI</u> systems should be scrapped, Cahn said, but ignoring the dangers of these systems would be a mistake. Policymakers should look at the impact of <u>AI</u> from every standpoint, he added, including the datasets used to train artificial intelligence that could hold implicit biases and lead to discrimination.

One challenge as <u>AI</u> advances is maintaining trust between providers and patients. Many patients fear that they're dealing with a robot rather than their practitioner, said Jennifer Shepherd, vice president of the Virginia Nurses Association. Providers must work with <u>AI</u> systems from a human-centered perspective, she added.

"One of the things we've thought about and what a lot of our focus is on is instead of just calling it '<u>AI</u> in <u>health</u> care' or 'evidence-based <u>AI</u>,' what if we start using the term 'human-centered <u>AI</u>?" said Shepherd. "Focusing in on that, it's not so scary."

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Al pilot aims to widen health access

The Pantagraph (Bloomington, Illinois)

March 01, 2024 Friday

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Section: A; Pg. A6 **Length:** 782 words

Byline: THALIA BEATY Associated Press

Body

NEW YORK - Komal Vilas Thatkare says she doesn't have anyone to ask about her most private <u>health</u> questions.

"There are only men in my home - no ladies," said the 32-year-old mother and housewife in Mumbai. "I don't speak to anyone here. So I used this app as it helps me in my personal problems."

The app she uses is powered by artificial intelligence running on OpenAl's ChatGPT model, that Myna Mahila Foundation, a local women's organization, is developing. Thatkare asks the Myna Bolo chatbot questions and it offers answers. Through those interactions, Thatkare learned about a contraceptive pill and how to take it.

Thatkare is one of 80 test users the foundation recruited to help train the chatbot. It draws on a customized database of medical information about sexual <u>health</u>, but the chatbot's potential success relies on test users like Thatkare to train it.

"If this actually could provide this nonjudgmental, private advice to women, then it could really be a gamechanger when it comes to accessing information about sexual reproductive <u>health</u>," said Suhani Jalota, founder and CEO of the Myna Mahila Foundation, which received a \$100,000 grant from the Bill & Melinda Gates Foundation last summer to develop the chatbot, as part of a cohort of organizations in low- and middle-income countries trying to use <u>AI</u> to solve problems in their communities.

Funders like the Gates Foundation, the Patrick J. McGovern Foundation and Data.org, are seeking to build up this "missing middle" in <u>AI</u> development, especially in areas like <u>health</u> and education. These philanthropic initiatives offer developers access to <u>AI</u> tools they otherwise could not afford so they can solve problems that are a low priority for corporations and researchers - if they are on their radars at all - because they don't have high profit potential.

"No longer can the global north and high-income countries drive the agenda and decide what does and does not need to be addressed in local communities in the global south," wrote Trevor Mundel, president for global <u>health</u> at the Gates Foundation in an October online post, adding, "We cannot risk creating another chasm of inequity when it comes to **Al**."

The Associated Press receives financial support for news coverage in Africa from the Bill & Melinda Gates Foundation.

Al pilot aims to widen health access

The Myna Mahila Foundation recruited test users like Thatkare to write real questions they have. For example, "Does using a condom cause HIV?" or "Can I have sex during periods?" The foundation's staff then closely monitor the chatbot's responses, developing a customized database of verified questions and answers along the way that helps improve future responses.

The chatbot is not yet ready for wider release. The accuracy of its responses is not good enough and there are issues with translation, Jalota said. Users often write questions in a mix of languages and may not provide the chatbot with enough information for it to offer a relevant response.

"We are not yet fully sure on whether or not women can understand everything clearly and whether or not it's fully medically accurate all of the information that we're sending out," Jalota said. They are considering training some women to help ask the chatbot prompts on behalf of someone else, though still aim to improve the chatbot so it can be released on its own.

Dr. Christopher Longhurst, chief medical officer at the UC San Diego <u>Health</u>, has led the implementation of <u>Al</u> tools in <u>health</u> care settings and said it is important to test and measure the impact of these new tools on patient <u>health</u> outcomes.

"We can't just assume or trust or hope that these things are going to be good. You actually have to test it," Longhurst said. He thinks the promise of <u>AI</u> in <u>health</u> care is overestimated in the next two to three years, "But I think long term, over the next decade, <u>AI</u> is going to be as impactful as the introduction of penicillin in <u>health</u> care."

Jalota's team consulted with other projects funded by the Gates Foundation that were designing chatbots for <u>health</u> care settings so they could solve similar problems together, said Zameer Brey, interim deputy director for technology diffusion for the Gates Foundation.

The Myna Mahila Foundation is also partnering with another Gates grantee to propose developing privacy standards for handling data for reproductive <u>health</u>. The foundation, which is working with an outside technology firm to develop the chatbot, is also considering other steps to help ensure the privacy of users.

"We've been discussing whether we should delete messages within a certain time frame of women sending it to add to this privacy," Jalota said, as some women share phones with family members.

Load-Date: March 1, 2024



MEET THE MUSCLE BEHIND PITTSBURGH'S AI; STEEL CITY INNOVATION IS BUILT ON ONE CHIPMAKER'S POPULAR TOOL

Pittsburgh Post-Gazette
April 14, 2024 Sunday
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Section: BUSINESS; Pg. E-3

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Byline: Evan Robinson-Johnson Pittsburgh Post-Gazette

Body

While Pittsburgh and Carnegie Mellon University have long touted themselves as pioneers of artificial intelligence, much of the power behind that innovation has been driven by one company: Nvidia.

The trillion-dollar chipmaker that got its start in gaming has long propped up the city's autonomous vehicle development. It is now partnering with or directly powering a slew of Pittsburgh <u>AI</u> projects, including Abridge's notation platform for doctors, Ansys' simulation software and Agility Robotics' friendly warehouse humanoids.

"Any company in Pittsburgh that is using big data, <u>AI</u> or training <u>AI</u> models is going to be relying on Nvidia chips," Marc Swinnen, Ansys' director of product marketing, told me in a recent interview.

He said the technology differs from other industries like steel in its growth rate. As soon as one chip is released, a new one that's "twice as big" is already in the works.

Competitors are only just now catching up, with Google, Intel and Meta all announcing new versions of their own <u>AI</u> chips this week. (At least one Pittsburgh startup is also trying to carve out its own chip profits by focusing on efficiency.)

Meanwhile, Nvidia, which has an estimated 80% of the <u>AI</u> chip market, is looking to take on the world of humanoid robotics, with Pittsburgh's own two-legged Digit leading the way.

Digit joined a lineup of other human-like bots at Nvidia's recent summit in California, where it unveiled Project Gr00t, a "comprehensive <u>AI</u> platform for leading humanoid robot companies" including Boston Dynamics and Digit's maker, Agility Robotics, which designs and tests the robots in Lawrenceville.

"Our collaboration with Nvidia augments our existing computing and simulation tools, and essentially gives us a force multiplier on our ability to do the kind of model building and training that we need to accelerate Digit's commercial capabilities," Agility told me by email.

MEET THE MUSCLE BEHIND PITTSBURGH'S AI STEEL CITY INNOVATION IS BUILT ON ONE CHIPMAKER'S POPULAR TOOL

Nvidia has said the focus will help robots understand human speech and "emulate movements by observing human actions," making it easier for them to move around our world.

Beyond its hardware, Nvidia also is training the Pittsburgh talent behind AI.

The company is supporting Carnegie Mellon University students through its fellowship program and is backing startups like Downtown-based Preamble <u>AI</u> with development expertise.

Abridge, the startup using <u>AI</u> to help doctors process notes, said its investment from Nvidia - part of a recently closed \$150 million funding round - is also a "strategic collaboration around <u>health</u> care <u>AI</u>." The two are working on research efforts that could expand Abridge's product to other <u>health</u> care applications.

Chris Paxton, an <u>AI</u> and robotics research scientist based in Pittsburgh who has worked for Nvidia and Meta, said the chips became ubiquitous in part because their software capabilities made them so easy to pair.

"Everyone is using Nvidia, absolutely everyone," he said. "I would be shocked if you could find a single robotics company in Pittsburgh that does not rely on those cards."

He noted that between games and \underline{Al} , there was another big use case for Nvidia's powerful processors: mining cryptocurrency.

Have an <u>AI</u> question? Contact tech reporter Evan Robinson-Johnson at <u>ejohnson@post-gazette.com</u> or on X @sightsonwheels.

Graphic

PHOTO: Philip Pacheco/Bloomberg: Nvidia headquarters in Santa Clara, Calif. The trillion-dollar chipmaker is now partnering with, or directly powering, a slew of Pittsburgh <u>AI</u> projects, including Abridge's notation platform for doctors, Ansys' simulation software and Agility Robotics' friendly warehouse humanoids.

Load-Date: April 14, 2024



Research Roundup: Searching the stars and the brain Login or create an account

The Stanford Daily: Stanford University

April 22, 2024 Monday

University Wire

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Section: NEWS; Pg. 1 Length: 774 words Byline: Jack Quach

Body

By Jack Quach

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The academics desk gathers a weekly digest with impactful and interesting research publications and developments at Stanford. Read the latest in this week's Research Roundup.

SLAC builds largest digital camera for astronomy

Engineers at Stanford's SLAC National Accelerator Laboratory finished the construction of the Legacy Survey of Space and Time Camera this month, a 3,200 megapixel digital camera. The milestone completes nearly two decades of research and development on a key observational tool.

The research team will place the record-setting camera atop a telescope at Rubin Observatory in Chile. Once the camera gains full functionality, it will guide researchers to explore dark energy and matter, aspects of the universe fundamental to the workings of physics and astronomy, yet those that scientists have yet to gain much foothold on understanding.

According to SLAC, the camera weighs over three tons and carries a front camera lens five feet across - a record for a camera of its type and purpose. Each one of its 3.2 billion pixels go toward making the definition of its images immensely sharp.

The camera "could resolve a golf ball from around 15 miles away, while covering a swath of the sky seven times wider than the full moon," said Aaron Roodman, a particle physics and astrophysics professor at SLAC. "These images with billions of stars and galaxies will help unlock the secrets of the universe," Roodman said.

The camera, a core piece of the Rubin Observatory, will allow scientists to track the weak bending of light by gravity with precision. In addition, astronomers plan to dive into the secrets of our galaxy, the Milky Way, with newfound detail.

Research Roundup: Searching the stars and the brain Login or create an account

For now, the LSST Camera will take the nearly 6,000-mile journey to Chile and be brought 8,900 feet above the ground to prepare to document the universe, nestled in the Andes mountains.

Stanford Medicine finds potential new epilepsy treatment

Researchers found, in a April 17 Nature Medicine study, that investigating a specific region of the brain before surgery could lead to improved surgical outcomes for patients with epilepsy.

Currently, the only effective treatment for epileptic seizures that cannot be solved through medications involves performing surgery on the temporal lobe of the brain. According to Stanford Medicine, , this approach fails to relieve patients of seizures one-third of the time. Researchers discovered that mapping the fasciola cinereum, a small region of the hippocampus, for seizure activity can help doctors tailor their surgical approach to better suit each patient and deliver more consistent and effective outcomes.

Surgeons can use stereoelectroencephalography, or sEEG, electrodes to map areas of the brain. The researchers found that documenting brain activity from the fasciola cinereum can lead to better understanding of what causes a patient's seizures and how to solve them through surgery.

"Our findings suggest that all patients with drug-resistant temporal lobe epilepsy should have depth electrodes placed in the fasciola cinereum as part of the surgery planning process," said professor of neurosurgery and neurosciences Ivan Soltesz.

AI improves nurse-doctor teamwork

A new artificial intelligence model developed by Stanford Med aims to support doctors and nurses in monitoring patient information and *health* statuses.

The <u>AI</u> model analyzes vital patient metrics and decides whether the patient is likely to suffer a <u>health</u> decline. If one is likely, the program alerts the **health** care workers so they can act accordingly.

Nurses and doctors often need to trade off patient information and updates. However, Ron Li, the study's senior author and a Stanford Medicine associate professor, explained that key patient needs may be lost in the bustle of day-to-day operations at the hospital. Stanford Medicine physicians hope the implementation of <u>AI</u> tools can alert <u>health</u> care workers when they miss certain aspects about patient <u>health</u> trajectories.

"This model is powered by <u>AI</u>, but the action it triggers, the intervention, is basically a conversation that otherwise may not have happened," Li said.

The medical researchers behind the model will examine refining the <u>AI</u> to improve its accuracy in reading changes to patient *health*.

Jack Quach '27 is a beat reporter, covering research and awards, and staff writer for News. He is from San Francisco, CA, and in his free time loves cheering for his hometown sports teams, exploring the outdoors, learning new recipes and being the official(TM) S.F. expert/tour guide for his friends.

Print Article

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Al shows promise but remains limited for heart and stroke care

Idaho Business Review February 28, 2024 Wednesday

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IDAHO BUSINESS REVIEW

Section: NEWS

Length: 637 words **Byline:** Marc Lutz

Body

Artificial intelligence has the potential to change many aspects of cardiovascular care, but not right away, a new report says.

Existing <u>AI</u> and machine-learning digital tools are promising, according to the scientific statement from the American Heart Association. Such tools already have shown they can help screen patients and guide researchers in developing new treatments. The report was published Wednesday in the journal Circulation.

But, the authors said, research hasn't shown that <u>Al</u>-based tools improve care enough to justify their widespread use.

"There is an urgent need to develop programs that will accelerate the education of the science behind <u>Al</u>/machine learning tools, thus accelerating the adoption and creation of manageable, cost-effective, automated processes," Dr. Antonis Armoundas, who led the statement writing committee, said in a news release. He is a principal investigator at the Cardiovascular Research Center at Boston's Massachusetts General Hospital.

"We need more <u>Al</u>/machine learning-based precision medicine tools to help address core unmet needs in medicine that can subsequently be tested in robust clinical trials," said Armoundas, who also is an associate professor of medicine at Harvard Medical School.

The report is the AHA's first scientific statement on artificial intelligence. It looks at the state of research into <u>AI</u> and machine learning in cardiovascular medicine and suggests what may be needed for safe, effective widescale use.

"Here, we present the state of the art, including the latest science regarding specific <u>AI</u> uses from imaging and wearables to electrocardiography and genetics," Armoundas said.

<u>Al</u> can analyze data and make predictions, typically for narrowly defined tasks. Machine learning uses mathematical models and algorithms to detect patterns in large datasets that may not be evident to human observers alone. Deep learning, a subfield of machine learning, is used in image recognition and interpretation.

Al shows promise but remains limited for heart and stroke care

Researchers have used such technologies to analyze electronic <u>health</u> records to compare the effectiveness of tests and treatments, and, more recently, to create models that inform care decisions.

The report notes several ways digital tools might help cardiovascular patients.

Imaging, for example, is important for diagnosing heart attacks and strokes. <u>Al</u> and machine-learning tools could address inconsistencies in human interpretation and relieve overburdened experts.

<u>Al</u> has helped automate analysis of electrocardiograms, which measure the heart's electrical activity, by identifying subtle results that human experts might not see.

And with implantable and wearable technologies providing steady streams of $\underline{\textit{health}}$ information, $\underline{\textit{Al}}$ could help remotely monitor patients and spot when something is amiss.

But the report also spells out many challenges and limits.

With imaging, for example, broad use of <u>AI</u> and machine learning for interpreting tests is challenging because the data available to study is limited. Researchers also need to prove <u>AI</u> technology works in each area where it will be used.

With implantable and wearable tech, the research gaps include ways to identify which patients and conditions may be best for <u>AI</u>- and machine learning-enabled remote monitoring. Other issues include how to address cost-effectiveness, privacy, safety and equitable access.

More broadly, protocols on how information is organized and shared are critical, the report says, and potential ethical, legal and regulatory issues need to be addressed.

And while <u>AI</u> algorithms have enhanced the ability to interpret genetic variants and abnormalities, the writing committee warned of limits. Such algorithms, the committee wrote, still require training on human-derived data that can be error-prone and inaccurate.

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Your doctor might not be listening to you. Al can help change that.

USA Today Online March 27, 2024

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Length: 1196 words

Byline: Rotimi Kukoyi, Victor Agbafe and Dr. Joan Perry

Body

Are you tired of feeling like just another number at the <u>doctor's office</u>? As current and future members of the physician workforce, we believe that well-regulated artificial intelligence presents an opportunity to tackle <u>burnout</u> within the medical workforce and restore patient-centered care.

From 2021 through 2022, about <u>71,300 physicians left their clinical jobs</u>, exacerbating staffing shortages. Even more troubling, the Association of American Medical Colleges projects <u>a shortage of up to 124,000 physicians</u> by 2034.

A major factor driving this shortage is the overwhelming and increasing administrative burden associated with care delivery. These burdens leave physicians, who train to connect with their patients face-to-face, spending more time with their eyes glued to their electronic *health* records.

Dr. Christine Sinsky, a vice president at the American Medical Association, explains, "Physicians don't leave their careers. *They are leaving their inbox.*"

Link to Image

'The doctor is not really listening to me'

It's not just doctors feeling the strain, either. When a doctor spends half their time typing away at their computer, it is no surprise that patients feel neglected. Many patients resent the resulting decline in face-to-face time with their doctors, frustrated as they slip through the cracks of what many increasingly describe as a corporatized <u>health</u> care system.

One of us, Victor Agbafe, learned this firsthand from his frustrated neighbor who after an encounter with his primary care provider told him, "The doctor is not really listening to me – they're too focused on their pre-set agenda."

Yes, urgent care is convenient. But seeing your doctor may save your life.

And it's not just a one-off complaint.

Your doctor might not be listening to you. Al can help change that.

A study from the Mayo Clinic showed that <u>doctors often interrupt their patients</u> within just 11 seconds of them talking. The patients in the study who did voice concerns about the history and physical aspects of their patient encounter cited being interrupted a few seconds into their encounter as their chief complaint.

Fortunately, this is exactly where generative <u>AI</u> can make a remarkable difference. <u>AI</u> tools can reduce the physician's administrative workload, freeing up more time to spend with patients.

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How AI can help doctors treat patients better

For example, in Tennessee, Dr. Matthew Hitchcock is using an <u>Al tool that drafts his medical notes</u>, turning two hours of typing at home into just 20 minutes of editing.

By delegating time-consuming tasks to <u>AI</u>, physicians can focus on verifying the accuracy of medical notes and, more important, on directly engaging with patients.

Think back to Victor's neighbor, whose appointments were depersonalized by doctors typing notes into electronic medical records, dividing their attention between their screens and patients. With <u>Al</u>-assisted appointments, doctors can spend their limited time forming genuine connections with patients and asking important follow-up questions.

Link to Image

Minimizing keyboard clicking and computer screen barriers creates more space for doctors and patients to build the trust and mutual understanding necessary to maximize the doctor-patient relationship. This shows the positive potential of <u>AI</u> making inroads in <u>health</u> care: It can enhance rather than replace human connection.

Beyond easing administrative tasks, <u>AI</u>s integration into <u>health</u> care can benefit diagnostics and treatment planning – particularly through the integration of <u>retrieval-augmented generation techniques (RAG)</u>, which enhance the accuracy and reliability of <u>AI</u> models.

America needs diverse medical workforce: <u>Racial disparities in health care cost lives. Medical school needs race-conscious admissions.</u>

Imagine the models as standard GPS systems, which navigate using preloaded maps based on vast collections of old data. The models generate outputs that mirror natural language, much like a GPS guides you based on existing road layouts.

In this scenario, RAG is like upgrading your GPS to include real-time traffic updates. RAG enhances the <u>AI</u> models by integrating current, relevant information from external sources, just as a GPS with real-time updates optimizes routes.

This approach ensures that physicians have access to the latest medical evidence, reducing the risk of outdated or incorrect diagnoses.

Link to Image

For instance, when a physician evaluates a patient, RAG-enabled <u>AI</u> systems can sift through vast databases of medical literature and clinical guidelines in real time. They can offer additional diagnoses or remind physicians of rare conditions, ensuring a more thorough consideration of all possibilities. They can even flag potentially dangerous drug interactions that might be overlooked in a busy clinical setting, protecting vulnerable populations like older patients.

Your doctor might not be listening to you. Al can help change that.

As <u>health</u> care evolves from volume-based to value-based care and we increasingly integrate population <u>health</u> within the context of the individual patient, <u>Al</u> will remain a valuable tool. It enables our doctors, nurses and other clinical providers to tailor insights gleaned from large-scale population data to the individual needs of each patient.

Even so, let us be clear: <u>AI</u> will not and should not replace our doctors. Medicine is both an art and a science that requires human intuition and judgment that <u>AI</u> cannot replicate.

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It is crucial to strike a balance with how to use <u>AI</u> with medical trainees who will form the backbone of our future <u>health</u> care workforce. We have to integrate <u>AI</u> into medical education while still ensuring students develop foundational skills such as developing an initial diagnostic and treatment course that are essential to the practice of medicine.

We want to bring doctors and patients closer. If implemented responsibly, <u>AI</u> promises to help return medicine to its humanistic roots.

Rotimi Kukoyi is a Public Voices Fellow of The OpEd Project and The National Black Child Development Institute. He is a sophomore <u>Morehead-Cain Scholar at the University of North Carolina at Chapel Hill</u>, where he studies <u>health</u> policy and management, biology and chemistry.

Victor Agbafe is an MD/JD student at the University of Michigan Medical School and Yale Law School, where he is a research fellow at the Solomon Center for **Health** Law and Policy.

Dr. Joan Perry is a pediatrician and the chairwoman of the department of pediatrics <u>at Lenoir Memorial Hospital</u> in Kinston, North Carolina. She is also an adjunct assistant clinical professor of pediatrics at East Coastal University (ECU) and the University of North Carolina School of Medicine, and a former member of the North Carolina 7th Congressional District Advisory Committee on Medical and <u>Health</u> Affairs.

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This article originally appeared on USA TODAY: Your doctor might not be listening to you. Al can help change that.

Load-Date: March 27, 2024

All devices connect patients, care team Forget ringing the button for the nurse. Patients now stay connected by wearing one



Al devices connect patients, care team; Forget ringing the button for the nurse. Patients now stay connected by wearing one

Richmond Times Dispatch (Virginia)

May 20, 2024 Monday

01 Edition

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Byline: PHIL GALEWITZ KFF Health News

Body

Patients admitted to Houston Methodist Hospital get a monitoring device about the size of a half-dollar affixed to their chest - and an unwitting role in the expanding use of artificial intelligence in <u>health</u> care.

The slender, battery-powered gadget, called a BioButton, records vital signs including heart and breathing rates, then wirelessly sends the readings to nurses sitting in a 24-hour control room elsewhere in the hospital or in their homes. The device's software uses <u>AI</u> to analyze the voluminous data and detect signs a patient's condition is deteriorating.

Hospital officials say the BioButton has improved care and reduced the workload of bedside nurses since its rollout last year.

"Because we catch things earlier, patients are doing better, as we don't have to wait for the bedside team to notice if something is going wrong," said Sarah Pletcher, system vice president at Houston Methodist.

But some nurses fear the technology could wind up replacing them rather than supporting them - and harming patients. Houston Methodist, one of dozens of U.S. hospitals to employ the device, is the first to use the BioButton to monitor all patients except those in intensive care, Pletcher said.

"The hype around a lot of these devices is they provide care at scale for less labor costs," said Michelle Mahon, a registered nurse and an assistant director of National Nurses United, the profession's largest U.S. union. "This is a trend that we find disturbing," she said.

The rollout of BioButton is among the latest examples of hospitals deploying technology to improve efficiency and address a decades-old nursing shortage. But that transition has raised its own concerns, including about the device's use of *AI*; polls show the public is wary of *health* providers relying on it for patient care.

All devices connect patients, care team Forget ringing the button for the nurse. Patients now stay connected by wearing one

In December 2022, the FDA cleared the BioButton for use in adult patients who are not in critical care. It is one of many <u>AI</u> tools now used by hospitals for tasks like reading diagnostic imaging results.

In 2023, President Joe Biden directed the Department of <u>Health</u> and Human Services to develop a plan to regulate <u>Al</u> in hospitals, including by collecting reports of patients harmed by its use.

The leader of BioIntelliSense, which developed the BioButton, said its device is a huge advance compared with nurses walking into a room every few hours to measure vital signs. "With <u>AI</u>, you now move from 'I wonder why this patient crashed' to 'I can see this crash coming before it happens and intervene appropriately," said James Mault, CEO of the Golden, a Colorado-based company.

The BioButton stays on the skin with an adhesive, is waterproof, and has up to a 30-day battery life. The company says the device - which allows providers to quickly notice deteriorating <u>health</u> by recording more than 1,000 measurements a day per patient - has been used on more than 80,000 hospital patients nationwide in the past year.

Hospitals pay BioIntelliSense an annual subscription fee for the devices and software.

Houston Methodist officials would not reveal how much the hospital pays for the technology, though Pletcher said it equates to less than a cup of coffee a day per patient.

For a hospital system that treats thousands of patients at a time - Houston Methodist has 2,653 non-ICU beds at its eight Houston-area hospitals - such an investment could still translate to millions of dollars a year.

Hospital officials say they have not made any changes in nurse staffing and have no plans to because of implementing the BioButton.

Inside the hospital's control center for virtual monitoring on a recent morning, about 15 nurses and technicians dressed in scrubs sat in front of large monitors showing the <u>health</u> status of hundreds of patients they were assigned to monitor.

A red check mark next to a patient's name signaled the <u>AI</u> software had found readings trending outside normal. Staff members could click into a patient's medical record, showing patients' vital signs over time and other medical history. These virtual nurses, if you will, could contact nurses on the floor by phone or email, or even dial directly into the patient's room via video call.

Nutanben Gandhi, a technician who was watching 446 patients on her monitor that morning, said that when she gets an alert, she looks at the patient's <u>health</u> record to see if the anomaly can be easily explained by something in the patient's condition or if she needs to contact nurses on the patient's floor.

The hospital has placed small cameras and microphones inside all patient rooms enabling nurses outside to communicate with patients and perform tasks such as helping with patient admissions and discharge instructions. Patients can include family members on the remote calls with nurses or a doctor, she said.

Virtual technology frees up on-duty nurses to provide more hands-on help, such as starting an intravenous line, Pletcher said.

Sheeba Roy, a nurse manager at Houston Methodist, said some members of the nursing staff were nervous about relying on the device and not checking patients' vital signs as often themselves. But testing has shown the device provides accurate information.

"After we implemented it, the staff loves it," Roy said.

Al devices connect patients, care team Forget ringing the button for the nurse. Patients now stay connected by wearing one

Graphic

The BioButton, a monitoring device, is being used in dozens of hospitals employing artificial intelligence to analyze patients' vital signs. Phil Galewitz, KFF <u>Health</u> News The BioButton, a monitoring device, is being used in dozens of hospitals employing artificial intelligence to analyze patients' vital signs. Phil Galewitz, KFF <u>Health</u> News A nurse inside Houston Methodist Hospital's virtual care unit monitors patients from afar. Nurses can track dozens of patients using technology that helps them supplement bedside care. Phil Galewitz, KFF <u>Health</u> News A nurse inside Houston Methodist Hospital's virtual care unit monitors patients from afar. Nurses can track dozens of patients using technology that helps them supplement bedside care. Phil Galewitz, KFF <u>Health</u> News A nurse speaks virtually to a patient at Houston Methodist Hospital from the facility's virtual care center. Phil Galewitz, KFF <u>Health</u> News A nurse speaks virtually to a patient at Houston Methodist Hospital from the facility's virtual care center. Phil Galewitz, KFF <u>Health</u> News Sarah Pletcher, system vice president at Houston Methodist, stands inside the hospital's 24-hour virtual intensive care unit where patients are monitored by nurses and technicians. Phil Galewitz, KFF <u>Health</u> News Sarah Pletcher, system vice president at Houston Methodist, stands inside the hospital's 24-hour virtual intensive care unit where patients are monitored by nurses and technicians. Phil Galewitz, KFF <u>Health</u> News

Load-Date: June 24, 2024



<u>Unleash the power of our 'super region'; Unleash the power of our 'super region'</u>

Richmond Times Dispatch (Virginia)

October 15, 2024 Tuesday

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Section: MAIN; Pg. 5A Length: 852 words

Body

CLOSE THE SKILLS GAP

Our region, which spans the corridor through Baltimore, Washington, D.C., and Richmond, is a vibrant economic hub in an enviable position. From 2020-2023, we witnessed the creation of 300,000 new jobs, a testament to our region's resilience. According to recent data, projections show that this figure could double by 2030, further strengthening our status as a leading economic engine.

There is one pressing challenge on this current trajectory: the skills gap. Our region's leading employers face a critical shortfall of skilled workers capable of filling future job opportunities. Without strategic intervention to cultivate essential skillsets within our local workforce, these positions risk going to other regions.

This skills shortage is particularly acute in three sectors with strong demand growth: <u>health</u> care, tech and <u>Al</u>; and advanced industries, like manufacturing and green jobs. In 2023, many key growth occupations in these sectors such as <u>health</u> care practitioners, computer/tech professionals and engineers/architects - had more than 70% of job ads unfilled each month.

How do we find a solution to fill these open jobs? Our region already has higher-than-average levels of labor force participation (approximately 70% vs. 63% nationally). We could try to attract more people to work here, and we are. But higher levels of outmigration since the pandemic have kept our population growth essentially flat. Even if we could retain all those people, that alone likely wouldn't solve the talent shortage.

The missing ingredient is skills - specifically, ensuring that job seekers possess the necessary skills for our fastest-growing occupations. They may be "hard" skills like specialized training and technical expertise, or so-called "cross-cutting skills" that are widely applicable like interpersonal, leadership or critical thinking skills.

Unlocking the next level of regional growth hinges on closing these key skills gaps.

Take the <u>health</u> care sector, which is one of the top growth engines of our local economy. In 2023, 29% of regional <u>health</u> care roles (50,000 postings) required nursing and patient care skills - such as home care, patient counseling

Unleash the power of our 'super region' Unleash the power of our 'super region'

and care coordination. However, only 8% (40,000) of online <u>health</u> care profiles in the region listed these skills, and most of those individuals are already employed.

Across the region, we observe a similar dynamic in other high-demand sectors. For instance, in the tech and <u>AI</u> space, there are notable gaps in fundamental computer science and cybersecurity skills. Furthermore, advanced industries also face significant skills gaps, particularly in logistics, manufacturing technology, and specialized construction trades.

Demand for <u>AI</u> and machine learning skills in our region doubled over the last four years with more than 15,000 job postings requiring these skills today but fewer than 13,000 people who have the required skills. This becomes an even more difficult obstacle if a security clearance is necessary or if a federal contract mandates that individuals must hold a bachelor's degree.

Unlocking further growth will require a sharper understanding of the skill gaps in our region and a plan to engage a wide range of influential stakeholders. We recommend a few steps to get started.

First, employers need to continue investing in transparent and universal methods to forecast and share the specific skills they need with educators and other training providers. This includes collaborating across sectors to support programs that equip learners with these skills. The Greater Washington Partnership is working to solve these challenges with our Employer Signaling System, which creates an efficient way for employers to call out the skills they need before wide gaps emerge and help close gaps that do exist.

Second, more employers need to take a skills-based mindset when hiring and developing talent. This means not only hiring for actual skills rather than just standard credentials (like a postsecondary degree) - but also promoting skills-based education, reskilling, and ongoing learning. Removing some of these artificial barriers should also increase racial equity and access to in-demand jobs, which expands the talent pipeline.

Third, we need to raise awareness of formal skills training options for both industry-specific and cross-cutting skills. Students need early exposure to technical roles - why not start in middle school? Mid-career and older workers need more help identifying the training and credentials that will lead to good jobs. Improving and funding internships, apprenticeships, and other work-based learning would greatly support this effort.

To sustain and enhance our region's economic growth, we must invest in our most valuable asset - our people. By focusing on skill development and creating opportunities for lifelong learning, we can unlock the full potential of the super region.

Kathy Hollinger is CEO of the Greater Washington Partnership and Nora Gardner is a senior partner at McKinsey & Company. Contact both authors at tshaw@greaterwashingtonpartnership.com

Load-Date: October 15, 2024



Amid collaboration with Northwell, Aegis Ventures launches new effort

Long Island Business News April 4, 2024 Thursday

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BusinessNEWS

Section: NEWS

Length: 513 words **Byline:** Adina Genn

Body

Three years into a collaboration with Northwell <u>Health</u>, New York-based Aegis Ventures has announced a new initiative, the Digital Consortium.

In this effort, nine <u>health</u> systems, including Northwell, are serving as its founding members. The <u>health</u> systems will collaborate with Aegis, which partners with industry leaders and entrepreneurs to create, launch, and scale transformative companies. Specifically through the Digital Consortium, the <u>health</u> systems will work with Aegis with the aim to codevelop and deploy <u>health</u>-tech applications that address pressing needs, generating diversified revenue sources.

Dr. John Noseworthy, emeritus president and CEO of Mayo Clinic, will serve as the Digital Consortium's chairman.

In addition to Northwell, the eight other participating <u>health</u> systems include Endeavor <u>Health</u>, Indiana University <u>Health</u>, Memorial Hermann <u>Health</u> System, Novant <u>Health</u>, Ochsner <u>Health</u>, The Ohio State University Wexner Medical Center, Sharp HealthCare and Stanford <u>Health</u> Care. These organizations were selected through a "rigorous evaluation process for their demonstrated track records of leadership and innovation in care delivery and quality," according to a news release about the new effort.

"<u>Health</u> systems must play a central role in designing the next generation of healthtech innovation, and I am honored to serve at the helm of this initiative," Noseworthy said in a news release.

"As we embark on this endeavor, our focus is clear to address the fundamental challenges in healthcare through a unified, innovative approach, and accelerate the translation of ideas into tangible solutions that put patients at the center and address growing burnout among healthcare workers," Noseworthy added.

For the last three years, Northwell has worked with Aegis, partnering in the building and growth of four companies, addressing such areas as patient engagement, women's <u>health</u>, <u>Al</u>-enabled diagnostics, workflow automation, and emotion analytics.

Amid collaboration with Northwell, Aegis Ventures launches new effort

"Our collaboration with Aegis Ventures has exemplified what's possible when you combine leading clinical, technology, and business resources to advance healthcare innovation," Michael Dowling, president and CEO of Northwell *Health* said in the news release.

"Together we've fast-tracked the creation of cost-effective, validated solutions that solve important challenges across our enterprise and can now be replicated with <u>health</u> systems across the country," Dowling added. "The Digital Consortium harnesses <u>health</u> systems' collective expertise to foster groundbreaking solutions, redefining healthcare delivery for the better."

"The partnership between Aegis Ventures and Northwell <u>Health</u> epitomizes the transformative impact that new technologies can have on <u>health</u> system patients and employees," Aegis Ventures Co-Founder and Managing Partner John Beadle said in the news release. "At a time of seismic change across the healthtech landscape, we are poised to expand this successful playbook on a larger scale, catalyzing innovation across the nation."

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Load-Date: April 10, 2024



Joseph Vukov: Worried about AI? Here are things you need to know (copy)

The Bismarck Tribune August 2, 2024 Friday

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Section: A; Pg. 009 Length: 944 words

Body

The first time I used generative artificial intelligence, I felt like a kid at an amateur magic show. Is the card really floating in midair? The parents at this kind of show, of course, are less dumbstruck than the kids: The card is not floating but instead swinging on some string. It's not magic. Not even a particularly good illusion. You simply have to know where to look.

The same goes for generative artificial intelligence. Once you know where to look, even the most powerful <u>AI</u> stops looking like magic. No string here — instead, look at the <u>AI</u>'s training data.

Training data is the information used to construct an <u>AI</u>. After programmers feed an <u>AI</u> a massive diet of training data, the <u>AI</u> learns to identify patterns in it and then generates output. The more data you feed an <u>AI</u>, the more subtle the patterns it can recognize and generate. That's why ChatGPT can churn out travel itineraries, B-level college essays and social media marketing campaigns.

In all the hubbub around <u>AI</u>, it can be tempting to think that <u>AI</u> will eclipse us. That it will expand infinitely, until it can do all that a college-educated human can do — and more. That it will take over not only the jobs of data crunchers and coders and copy editors, but also poets and artists and high-level managers.

We are probably right to worry about some of our jobs. But many predictions about \underline{AI} are overblown. The technology faces crucial limitations.

<u>Al</u> is limited by the data on which it is trained. Even if you were to train an <u>Al</u> on the entire internet, the <u>Al</u> would miss out on a lot: thoughts jotted down on a napkin; late-night conversations with a college roommate; that week in 2018 you spent camping in the Rockies; and the feeling of seeing your grandma after a long time apart. None of that is part of the <u>Al</u>'s world.

<u>AI</u> lacks critical thinking. Can an image-generating <u>AI</u> churn out several versions of a cat in a fedora painted in the style of Rembrandt? Yup. But can an <u>AI</u> discern which of the paintings is better than the others? No.

Yes, <u>AI</u> can generate incredible content. But it cannot evaluate the content it creates. At least not in the way you and I can.

Many new <u>AI</u> users make a mistake. They assume it can simply replace entire swaths of human expertise — such as creating art, writing code or penning essays. This is a misguided assumption. Will <u>AI</u> streamline tasks and

Joseph Vukov: Worried about AI? Here are things you need to know (copy)

eliminate some jobs? Likely, yes. Yet the most effective users of <u>AI</u> are those who are already experts in the relevant task.

In other words, <u>AI</u> can write code, craft text and generate images, but it is most effective if you already know what you are doing. For example, I have friends who write code, and they tell me that the code <u>AI</u> writes is good but needs to be consolidated and cleaned up by a human.

Likewise, as a writer, I believe <u>AI</u> can be a helpful tool. It can generate ideas, word choices and metaphors. But for an undergraduate churning out a last-minute essay, <u>AI</u> will be far less useful. The essay won't come together without someone to form it.

Since I started writing about <u>AI</u>, I get asked a lot about "The Terminator." Are cyborgs going to take over? No. Yet we should still worry about <u>AI</u>. It is poised to take over large swaths of human activity and, in doing so, erode our individual and shared humanity.

The truth is that generative <u>AI</u> is only the tip of the iceberg. The influence and potential dangers of the <u>AI</u> revolution go far beyond the flashy, generative versions.

For example, <u>AI</u> has been making a splash in <u>health</u> care. Applications can discern subtle differences in radiology scans and can be used to triage patients and complete physician's notes. They can be used to craft care plans for patients upon discharge. Used correctly, <u>AI</u> could deliver more effective <u>health</u> care. But used improperly, <u>AI</u>-powered <u>health</u> care could exacerbate problems in delivery, rob medicine of the human element and reduce our view of a person to a collection of data.

<u>AI</u> is also in Big Retail. You've likely bought a book on the recommendation of Amazon's algorithm, viewed videos based on YouTube's suggestions and clicked on an ad for a product you never would have looked up on your own. In all these instances, <u>AI</u> predicts your preferences. Scarier still, the <u>AI</u> helps shape your preferences in the first place, creating a desire and then immediately offering the opportunity to satisfy it. In each of these interactions, we lose a sliver of our humanity. We cede our desires to the algorithms. We become more materialistic and less free.

We become, in a word, less human.

<u>Al</u> does, indeed, threaten our humanity. Not in the form of a cyborg but with the promise of a funny YouTube video or a new pair of jeans.

In the early days of the internet, when it was slow-moving and quirky, we couldn't have imagined smartphones, streaming platforms and online banking becoming part of our daily lives.

Similarly, \underline{AI} is finding its legs. Like the internet, \underline{AI} is poised to infiltrate our lives in myriad and unexpected ways. We cannot predict precisely how or where \underline{AI} will take up residence in 50 years.

How to prepare for this kind of infiltration? By reflecting carefully on \underline{AI} now. By identifying those areas of lives we want to retain as human spaces and those we are comfortable ceding to the \underline{AI} algorithms. By reflecting carefully on our values, and what it means to be human in the first place.

Al is here to stay. We need to ensure that humanity as we know it is here to stay as well.

Vukov is a philosophy professor and associate director of the Hank Center for the Catholic Intellectual Heritage at Loyola University Chicago. He is the author of "Staying human in an era of artificial intelligence."

Load-Date: August 2, 2024



Al interviews are changing the job search - The DePaulia

The Depaulia: DePaul University
October 21, 2024 Monday

University Wire

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Section: ARTSLIFE; Pg. 1

Length: 992 words **Byline:** Sam Mroz

Body

When DePaul junior Ishan Shah decided to apply for a summer internship in banking at Deloitte, one of the largest professional service firms in the world, he had a rough idea of what the interview process would entail.

But upon receiving a request to move forward in the application process, he was alarmed by a new interviewing system. Instead of a human resources representative, he would answer questions from an artificial intelligence forum designed to record, analyze and ultimately determine his value as a job candidate.

"At first, I thought the idea of it was cool," Shah said. "As someone who did not have much interview experience, it made me feel more comfortable just talking to a camera and answering questions."

After about one or two rounds, the questions began to feel monotonous, Shah said. He began to miss the interpersonal aspect of interviews.

In Shah's case, his <u>AI</u> interviewer belonged to a recruitment solutions company known as Hirevue, one of the most popular human resource management companies that specializes in machine processing. Increasingly, large and small companies are using <u>AI</u> in various aspects of their businesses.

Although not as overt, even certain networking sites including LinkedIn or Glassdoor have incorporated <u>Al</u> systems into application review and profile management.

As more <u>Al</u>-driven companies help screen candidates, some businesses are cutting their own internal human resources and recruiter positions.

But even as these new interview practices make their way into corporate settings, not all participants or spectators favor the methods used in this new age of hiring.

Tim Cole, an associate professor of Communication and Media in DePaul's College of Communication, specializes in the studies of deceptive communication, romantic relationships, attachment and relational communication.

Al interviews are changing the job search - The DePaulia

"When we interact with others, it sparks emotions like empathy, happiness and even love," Cole said. "Whether it's a chat with a friend or working together on a project, these interactions are what make us feel connected to the world."

Although Cole's work prioritizes a more human touch over a tech-driven approach, he finds that these days the two are often intertwined.

"Technology opens conversations by making it easier to connect ... but at the same time, it can be detrimental," Cole said. "Quick texts or posts can lack depth, and people sometimes avoid real conversations by relying too much on digital tools."

Despite offering companies a way to cut costs, <u>AI</u> interviews can also dissuade applicants who see it as an impersonal barrier.

Shah wonders if that means companies will miss out on unique and qualified employees, simply because they don't match the <u>AI</u> specifications.

After going through this processed system, Shah said the applicant may question the values of the companies.

"As an applicant, applying for a role and then instantly receiving a 'Hirevue' just elongated the application process and made me feel like more of a cog in the wheel," Shah said.

For human hiring professionals, <u>A</u>I interviews often go against their own training and values, even if enticing from a streamlining stance.

David Avdul, interim vice president of human resources at DePaul and a part-time faculty member in the School of Business, wrestles with this conflict as a former corporate HR professional. Before joining DePaul in 2016, he spent nearly a decade in compensation and benefits management. Now he works to balance both perspectives in the face of **AI**.

"We've seen in research that most job interviewers prefer unstructured interviews because they believe it will allow them to gather richer information about candidates," Avdul said. "However, <u>AI</u> can be extremely powerful and beneficial in helping to streamline much of the heavy lifting that goes into sourcing and finding qualified candidates."

Avdul sees the value in <u>AI</u>s ability to conserve time, review large sets of data and even to curb potential bias and errors brought about by human instinct. But he understands that it could also portray a cold and inhumane demeanor.

But in certain industries, such as the financial sector, Shah has realized it's simply something he must do. In the past year, he has done over six Hirevue interviews for placement across various financial brands, including EY, KPMG and JPMorgan Chase & Co.

Avdul agrees it's inevitable.

"Going forward, it will be essential for jobs to adapt their processes, toolkits and mindset with the understanding that many organizations are going to deploy **AI** technology for talent acquisition," Avdul said. "I think that's the reality."

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Sam Mroz, Arts & Life Editor
Sam is a sophomore pursuing a major in journalism and a minor in media and cinema studies. He enjoys watching movies (in the theater), cooking and cleaning up after his dirty roommate.
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What jobs are safe from AI? Here are 4 career fields to consider

The Deseret News
April 23, 2024 Tuesday

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Length: 657 words **Byline:** Paul Hoskin

Body

Kristin Murphy, Deseret News Third grade teacher Nereida Lopez talks to one of her students before The Great Utah ShakeOut earthquake drill at Heartland Elementary School in West Jordan on Thursday, April 18, 2024. 1

We now live in an age of <u>artificial intelligence</u> and robot automation. And while that comes with <u>creative and educational benefits</u>, some are concerned about <u>AI</u>s potential to disrupt some career fields, per the <u>U.S. Career Institute</u>.

<u>Al</u> is estimated to play a growing role in the U.S. economy in the years ahead. A 2023 <u>report</u> by the McKinsey Global Institute found that up to 30% of current working hours in the U.S. economy could become <u>Al</u>-automated by 2030.

And a recent Pew Research <u>analysis</u> covered by <u>CNBC</u> found that roughly 1 in 5 workers in the U.S. could have "high exposure" to <u>AI</u> - which could either play a beneficial role in the job or lead to job displacement.

<u>Al</u> interference is already common in some industries. In a recent <u>survey</u> by Resume Builder, 37% of business leaders claimed their companies replaced employees with <u>Al</u> in 2023, and 44% claimed that <u>Al</u> will lead to layoffs this year.

So what jobs could be safe from AI's grasp?

1. Health care

<u>Forbes</u> argued that jobs associated with <u>mental health</u> in <u>health</u> care require "a significant social or emotional component," which makes them less susceptible to <u>Al</u> interference.

Additionally, the <u>U.S. Career Institute</u> analyzed 65 occupations with an "automation risk probability of 0%" and found that nurse practitioners had the highest projected growth by 2031 - out of all applicable occupations. Physician assistants, mental <u>health</u> counselors and post-secondary nursing instructors ranked among the top five in projected growth.

However, <u>AI</u> can provide some benefit to the <u>health</u> care system. The <u>California Health Care Foundation</u> wrote that it could be used to "explore insurance coverage options, predict hospital admission rates, or enhance culturally concordant care."

2. Education

Peter Stone, a professor of computer science at the University of Texas at Austin, told <u>Education Week</u> that teachers' jobs will be "transformed" but are "not going to disappear." He highlighted a teacher's ability to "watch the student" and "adjust the curriculum" when students aren't adjusting.

"Did a calculator replace the role of human teachers in math classrooms? No. The teacher now has to teach how to do arithmetic without a calculator and then how to use the calculator appropriately," Stone told <u>Education Week.</u>

<u>NASDAQ</u> reported that a teacher's role - outside of conveying information - includes mentoring and "shaping young minds," and that these personal touches that allow teachers to "remain indispensable."

3. Law

While <u>AI</u> can be used to review legal documents - and can reduce human error - it may not replace actual lawyers and attorneys, according to <u>Forbes</u>.

Kirsten Whitfield, a privacy specialist at Fieldfisher Law, told <u>Forbes</u> that legal work generally still requires a human touch.

"Lawyers don't just help navigate the law, they help clients make risk-based judgment calls in complex circumstances. Those judgment calls are guided by life and professional experience that <u>AI</u> cannot recreate," she said.

Paul Britton, CEO of legal firm Britton & Time, told Forms that <u>AI</u> is not very good at nuance. "You can only program AI to do certain things dependent on input," he said.

4. Creative professionals

Writers, artists and other creatives develop a "unique blend of cultural understanding, personal expression, and emotional resonance" that "remains elusive to algorithms," according to NASDAQ.

In an interview with Fortune that was later highlighted by <u>Business Insider</u>, Adobe's senior vice president of digital media, Ashley Still, claimed **AI** won't end graphic design jobs.

"Think about the invention of the camera," Still said, according to <u>Business Insider</u>. "People thought painting was going to go away, and it didn't. It's just that a new type of content emerged."

Load-Date: April 22, 2024



University of Dayton to present 3 learning events this week

Dayton Daily News (Ohio)

April 11, 2024 Thursday

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Section: LOCAL
Length: 357 words
Byline: Daniel Susco

Body

The University of Dayton will present three learning events this week on digital learning, <u>health</u> and environmental justice and <u>Al</u> in healthcare.

Local snake slithers into national 'Wacky Pet Names' contest and needs your vote

<u>Health</u> and environmental justice symposium

The first of the three events is the third annual Imagining Community Symposium on Thursday and Friday at the Hub Powered by PNC Bank in the Dayton Arcade.

This free event features more than 80 presenters focusing on "solutions that move toward a more just, equitable and flourishing Dayton," and this year will address *health* and environmental justice.

The symposium will feature keynote speaker Monica Unseld, Until Justice Data Partners founder and executive director, along with a screening of "Birthing Justice", which focuses on the experiences of Black women during pregnancy, delivery and postpartum.

Registration is requested on the university website.

Digital learning day

From 10 a.m. to 2 p.m. Saturday at the Greater Dayton Recreation Center, there will be a digital learning day, with lessons like finding and applying for jobs online, managing finances through mobile banking apps, using a Gmail account and others.

The event is free and includes free pizza, raffles, giveaways and more. It is being hosted by the University of Dayton, CareSource Foundation, City of Dayton, SICSA and Greater Dayton Premier Management.

The Premier Mobile Clinic will also be onsite for *health* screenings and *health* and lifestyle education.

AI in healthcare symposium

University of Dayton to present 3 learning events this week

Also on Saturday, the 14th annual University of Dayton and Miami Valley Hospital symposium will take place from 9 a.m. to 1:30 p.m. at Kennedy Union.

The symposium will discuss artificial intelligence and its effects of patient care, medical research and healthcare systems, including a keynote address by Dr. Sameer Badlani, a panel discussion on the ethical considerations, small group discussions, poster presentations from UD students and more.

Registration is available on the university website. The symposium is \$50 for community members and free for students, medical residents and UD faculty and staff.

Load-Date: April 11, 2024



Mammography AI can cost patients extra. Is it worth the money?

The Philadelphia Inquirer January 14, 2024 Sunday

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Section: <u>HEALTH</u>; Pg. G1

Length: 1354 words

Byline: Michelle Andrews (KFF Health News)

Body

As I checked in at a Manhattan radiology clinic for my annual mammogram in November, the front desk staffer reviewing my paperwork asked an unexpected question: Would I like to spend \$40 for an artificial intelligence analysis of my mammogram? It's not covered by insurance, she added.

I had no idea how to evaluate that offer. Feeling upsold, I said no. But it got me thinking: Is this something I should add to my regular screening routine? Is my regular mammogram not accurate enough? If this <u>AI</u> analysis is so great, why doesn't insurance cover it?

I'm not the only person posing such questions. The mother of a colleague had a similar experience when she went for a mammogram recently at a suburban Baltimore clinic. She was given a pink pamphlet that said: "You Deserve More. More Accuracy. More Confidence. More power with artificial intelligence behind your mammogram." The price tag was the same: \$40. She also declined.

In recent years, <u>AI</u> software that helps radiologists detect problems or diagnose cancer using mammography has been moving into clinical use. The software can store and evaluate large datasets of images and identify patterns and abnormalities that human radiologists might miss. It typically highlights potential problem areas in an image and assesses any likely malignancies. This extra review has enormous potential to improve the detection of suspicious breast masses and lead to earlier diagnoses of breast cancer.

While studies showing better detection rates are extremely encouraging, some radiologists say, more research and evaluation are needed before drawing conclusions about the value of the routine use of these tools in regular clinical practice.

"I see the promise and I hope it will help us," said Etta Pisano, a radiologist who is chief research officer at the American College of Radiology, a professional group for radiologists. However, "it really is ambiguous at this point whether it will benefit an individual woman," she said. "We do need more information."

The radiology clinics that my colleague's mother and I visited are both part of RadNet, a company with a network of more than 350 imaging centers around the country. RadNet introduced its <u>AI</u> product for mammography in New York and New Jersey last February and has since rolled it out in several other states, according to Gregory Sorensen, the company's chief science officer.

Mammography AI can cost patients extra. Is it worth the money?

Sorensen pointed to research the company conducted with 18 radiologists, some of whom were specialists in breast mammography and some of whom were generalists who spent less than 75% of their time reading mammograms. The doctors were asked to find the cancers in 240 images, with and without <u>AI</u>. Every doctor's performance improved using <u>AI</u>, Sorensen said.

Among all radiologists, "not every doctor is equally good," Sorensen said. With RadNet's <u>Al</u> tool, "it's as if all patients get the benefit of our very top performer."

But is the tech analysis worth the extra cost to patients? There's no easy answer.

"Some people are always going to be more anxious about their mammograms, and using <u>AI</u> may give them more reassurance," said Laura Heacock, a breast imaging specialist at NYU Langone <u>Health</u>'s Perlmutter Cancer Center in New York. The <u>health</u> system has developed <u>AI</u> models and is testing the technology with mammograms but doesn't yet offer it to patients, she said.

Still, Heacock said, women shouldn't worry that they need to get an additional AI analysis if it's offered.

"At the end of the day, you still have an expert breast imager interpreting your mammogram, and that is the standard of care." she said.

About 1 in 8 women will be diagnosed with breast cancer during their lifetime, and regular screening mammograms are recommended to help identify cancerous tumors early. But mammograms are hardly foolproof: They miss about 20% of breast cancers, according to the National Cancer Institute.

The FDA has authorized roughly two dozen <u>AI</u> products to help detect and diagnose cancer from mammograms. However, there are currently no billing codes radiologists can use to charge <u>health</u> plans for the use of <u>AI</u> to interpret mammograms. Typically, the federal Centers for Medicare & Medicaid Services would introduce new billing codes and private <u>health</u> plans would follow their lead for payment. But that hasn't happened in this field yet and it's unclear when or if it will.

CMS didn't respond to requests for comment.

Thirty-five percent of women who visit a RadNet facility for mammograms pay for the additional <u>Al</u> review, Sorensen said.

Radiology practices don't handle payment for *AI* mammography all in the same way.

The practices affiliated with Boston-based Massachusetts General Hospital don't charge patients for the <u>AI</u> analysis, said Constance Lehman, a professor of radiology at Harvard Medical School who is co-director of the Breast Imaging Research Center at Mass General.

Asking patients to pay "isn't a model that will support equity," Lehman said, since only patients who can afford the extra charge will get the enhanced analysis. She said she believes many radiologists would never agree to post a sign listing a charge for **AI** analysis because it would be off-putting to low-income patients.

Sorensen said RadNet's goal is to stop charging patients once <u>health</u> plans realize the value of the screening and start paying for it.

Some large trials are underway in the United States, though much of the published research on <u>AI</u> and mammography to date has been done in Europe. There, the standard practice is for two radiologists to read a mammogram, whereas in the States only one radiologist typically evaluates a screening test.

Interim results from the highly regarded MASAI randomized controlled trial of 80,000 women in Sweden found that cancer detection rates were 20% higher in women whose mammograms were read by a radiologist using <u>AI</u> compared with women whose mammograms were read by two radiologists without any <u>AI</u> intervention, which is the standard of care there.

Mammography Al can cost patients extra. Is it worth the money?

"The MASAI trial was great, but will that generalize to the U.S.? We can't say," Lehman said.

In addition, there is a need for "more diverse training and testing sets for <u>AI</u> algorithm development and refinement" across different races and ethnicities, said Christoph Lee, director of the Northwest Screening and Cancer Outcomes Research Enterprise at the University of Washington School of Medicine.

The long shadow of an earlier and largely unsuccessful type of computer-assisted mammography hangs over the adoption of newer <u>AI</u> tools. In the late 1980s and early 1990s, "computer-assisted detection" software promised to improve breast cancer detection. Then the studies started coming in, and the results were often far from encouraging. Using CAD at best provided no benefit, and at worst reduced the accuracy of radiologists' interpretations, resulting in higher rates of recalls and biopsies.

"CAD was not that sophisticated," said Robert Smith, senior vice president of early cancer detection science at the American Cancer Society. Artificial intelligence tools today are a whole different ballgame, he said. "You can train the algorithm to pick up things, or it learns on its own."

Smith said he found it "troubling" that radiologists would charge for the <u>AI</u> analysis.

"There are too many women who can't afford any out-of-pocket cost" for a mammogram, Smith said. "If we're not going to increase the number of radiologists we use for mammograms, then these new <u>AI</u> tools are going to be very useful, and I don't think we can defend charging women extra for them."

KFF <u>Health</u> News is a national newsroom that produces in-depth journalism about <u>health</u> issues and is one of the core operating programs at KFF-an independent source of <u>health</u> policy research, polling, and journalism. Learn more about KFF .

I I see the promise and I hope it will help us. ... It really is ambiguous at this point whether it will benefit an individual woman. We do need more information.

Etta Pisano, a radiologist who is chief research officer at the American College of Radiology

Load-Date: January 14, 2024



UHG's trade secret lawsuit dismissed

Star Tribune (Minneapolis, MN)

June 18, 2024 Tuesday

METRO EDITION

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Section: BUSINESS; Pg. 1D

Length: 734 words

Byline: NICK WILLIAMS; STAFF WRITER, STAR TRIBUNE (Mpls.-St. Paul)

Highlight: Company accused former execs of stealing information to form rival Minnesota firms.

Body

A federal lawsuit filed by UnitedHealth Group against two of its former executives alleging they stole confidential company information to create new companies has been dismissed.

Minnetonka-based UHG alleged Ken Ehlert and Mark Pollman used trade secrets to start up several competing companies, including Sequelae Inc. and Lore *Health*.

Lore <u>Health</u> recently launched an <u>Al</u>-driven social network called Lore designed to support people trying to overcome challenges affecting their <u>health</u> and wellness.

The lawsuit aimed to stop Lore <u>Health</u> from "irreparably harming" UnitedHealth and to pay for damages caused or profits Lore received by allegedly using the trade secrets.

Following arbitration this spring - a binding procedure for settling disputes privately - a judge dismissed the case May 21.

In separate but identical statements to the Star Tribune, UnitedHealth Group and Lore <u>Health</u> said: "The parties to the arbitration and the federal lawsuit have settled all claims on mutually agreeable terms. Neither side acknowledges fault. The parties have released their claims and agreed to go their separate ways."

Minneapolis-based Sequelae Inc., which fully owns Lore, has so far raised \$100 million from private investors, making it one of the heaviest venture-backed

companies in Minnesota. Lore operates remotely with employees in 27 states, the company stated.

Soured relationship

In 2017, Ehlert and Pollman sold their <u>health</u> care research and development firm, Savvysherpa, to UnitedHealth for \$46.8 million. As part of the deal, Ehlert became UnitedHealth's chief scientific officer and CEO of UnitedHealth Group R & D, which later became Optum Labs, and Pollman joined as chief technology officer of the R & D unit.

UHG 's trade secret lawsuit dismissed

Savvysherpa, founded in 2009, was developing a Type 2 diabetes management tool called Level2 centered on real-time glucose monitoring. The acquisition led to the commercial launch of Level2 in early 2021. The relationship between UnitedHealth and Ehlert and Pollman soured, however, and the two left the company that year.

Ehlert and Pollman said in a separate filing that they were terminated as part of a UnitedHealth restructuring aimed at exerting total control over the Level2 business.

The pair sued UnitedHealth for allegedly reneging on compensation for Level2, a dispute that eventually went to arbitration that closed in December 2022.

They claimed the Level2 business was worth between \$1.5 billion and \$2 billion.

Alleged hard drive exchange

UnitedHealth claimed Ehlert and Pollman were in possession of highly confidential information after they left the company in July 2021.

Three months after they left, UHG claimed Pollman made a "lunch date" with a former subordinate. He left the lunch with a hard drive containing nearly 500,000 files from UnitedHealth, including highly sensitive business documents and emails, some relating to the company's diabetes management programs and other confidential and information and trade secrets, the lawsuit said.

Shortly after the alleged hard drive exchange, Ehlert and Pollman set up several companies, including Sequelae Inc. and Lore *Health*, United claimed.

"These companies were designed to profit off United's confidential information and trade secrets," UHG's complaint reads. Specifically, UnitedHealth claimed Lore *Health*'s business model closely followed that of Level2.

UnitedHealth also alleged Ehlert and Pollman tried to "cover their tracks" over the course of 2023 by erasing incriminating information from a previous website for Lore <u>Health</u> and disabling the Sequelae website. The company also claimed they recruited several doctors to be "the face of the organization."

Lore's ownership said the resolved litigation will not affect business operations, its technology or users.

Lore's technology includes a generative <u>AI</u> large language model called LoreBot that asks questions "to help users think deeply about what's making them unwell or unhappy and how they can change course," according to a May news release. "Lore's <u>AI</u> does not give advice, but instead can highlight public conversations by other Lore users who have found ways to cope with similar circumstances."

Lore is provided by invitation only through employers, <u>health</u> plans and <u>health</u> care systems. The company is compensated based on the <u>health</u> care savings of its users.

Upon launch, more than 4,000 people were using the Lore platform.

Nick Williams - 612-673-4021

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Dayton Daily News (Ohio) February 1, 2024 Thursday

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Section: LOCAL Length: 671 words

Byline: Linda F. Hersey

Body

House lawmakers on Monday grilled officials from the Department of Veterans Affairs over how they plan to protect millions of veterans' medical records from data breaches as the VA increasingly uses artificial intelligence in <u>health</u> care.

Rep. Keith Self, R-Texas, questioned the VA's ability to safeguard patient privacy as <u>AI</u> systems require a massive amount of data for decision-making processes to perform clinical and administrative tasks at the VA.

"How will you protect against the cascading release [of patient data] across the commercial sector?" Self, a member of the technology modernization subpanel of the House Committee on Veterans' Affairs, asked at a hearing that looked at the rise of <u>Al</u> at the VA and steps underway to secure data.

Rep. Matt Rosendale, R-Mont., who is the chairman of the subcommittee, said the VA has a history of problems keeping the *health*, financial and personal information of veterans secure.

"Data breaches happen every few months, and they have taken many different forms," he said, noting private patient information has been disclosed from errors in mass postal mailings and employee error and theft.

But those data breaches "represent the Stone Age compared to the privacy risks posed by artificial intelligence," Rosendale said. "The VA has thousands of contractors and partner companies that access veterans' <u>health</u> and personal data today. Controlling how they apply <u>AI</u> will be extremely difficult."

Gil Alterovitz, director of the VA's National Artificial Intelligence Institute, responded the VA can cancel contracts with commercial vendors that improperly share or "release" private patient data to individuals or parties that do not have the legal right to see or use the information.

The Office of Inspector General is notified to investigate cases of "egregious activity" that involve major breaches of "sensitive patient information" improperly accessed, viewed or extracted by a contractor in the course of performing work for the VA.

The VA prioritizes patient privacy when developing and analyzing <u>AI</u> programs internally and when contracting with vendors for <u>AI</u> services, said Charles Worthington, the VA's chief technology officer.

Worthington described the VA's processes for continually monitoring, detecting and responding to online intrusions and cyber threats. They include "identity management" with a tiered system for user permissions to access data resources.

He said the VA has implemented what is known as the National Institute of Standards and Technology risk management framework. The process enables the VA to manage privacy and security.

The VA also is organizing a governance council to provide strategic direction in the development and deployment of <u>AI</u> in the <u>health</u> care setting, Worthington said. The committee is being formed at the request of the Office of Management and Budget.

Oversight committees also are being piloted at VA hospitals, he said.

"You've got to have sanctions in place that are fairly severe, and they've got to be clarified in policies upfront," Self said.

The VA employs <u>AI</u> to scan patients for cancer and to identify words associated with suicidal behavioral risks in patients' medical records, Rosendale said. <u>AI</u> is used to "extract signals of suicide risk from clinical progress notes and other medical records."

Rosendale warned about the accuracy of computer software and the potential impacts of wrongly identifying a veteran as a suicide risk.

"We need to do whatever we can to prevent veteran suicide," he said. "But I'm concerned that this could lead to violation of veterans rights, limiting personal freedoms and gun ownership."

Rosendale asked whether veterans know that the VA is using the **A** technology.

"Shouldn't this be disclosed to the patients so they understand who is performing this analysis?" he asked.

Alterovitz acknowledged there is not a consistent policy across the VA for informing veterans about the use of <u>**AI**</u> in their <u>**health**</u> care.

"That has to be elevated to a top priority," Rosendale said.

Graphic

Rep. Keith Self, R-Texas, and members of the conservative House Freedom Caucus denounce the fiscal year 2024 appropriations process as they decry so-called "woke" spending by Democrats and President Joe Biden, at the Capitol in Washington, Tuesday, July 25, 2023. (AP Photo/J. Scott Applewhite)

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Stars and Stripes

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Section: STATE AND REGIONAL NEWS

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Byline: Linda F. Hersey, Stars and Stripes

Body

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Opinion: Al already plays a vital role in medical imaging and is effectively regulated

TheHill.com

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Section: IMAGING EQUIPMENT NEWS

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Byline: Henry I. Miller, opinion contributor

Body

Artificial intelligence (AI) is all the rage in many aspects of our lives, from composing students' essays to designing new fashions. Its use in medicine has enabled physicians and other trained health professionals to make more timely, accurate diagnoses and guide effective treatment plans, from patient triage to detecting abnormalities during diagnostic procedures. It is especially good at analyzing X-rays, for example, and has long been used in medical imaging, leading to greater accuracy and improved patient outcomes.

However, there's a significant difference between using <u>AI</u> in a highly regulated sector like medical imaging and in other, unregulated applications of the technology, like ChatGPT, other recent open <u>AI</u> models, or other services that do not involve a <u>health</u> care professional.

Therefore, public policy should not paint all <u>AI</u> applications with the same broad brush. Congress should recognize, and leave alone, regulatory oversight that is working well to balance safety, security, and innovation, and instead focus on creating any needed oversight where <u>AI</u> applications are creating new, unmitigated risks.

Radiologists and other trained <u>health</u> care providers use advanced <u>AI</u>-enabled medical imaging devices to quickly analyze vast amounts of data, more effectively detect abnormalities, and interpret complex patterns to help inform their decision-making for patients. The belief that "<u>AI</u> will replace radiologists" is a myth. In fact, radiologists who utilize regulated <u>AI</u> applications are transforming radiology and harnessing this technology to both make their jobs easier and improve patient care and outcomes.

During my last colonoscopy, for example, the gastroenterologist used a new <u>AI</u> tool called "<u>GI Genius</u>" to help detect abnormalities such as polyps or adenomas (precancerous lesions) in the colon in real-time. The FDA approved it in 2021 based on a trial in 700 subjects undergoing a colonoscopy for colorectal cancer screening.

Opinion: Al already plays a vital role in medical imaging and is effectively regulated

Colonoscopy plus GI Genius was able to identify lab-confirmed adenomas or carcinomas in <u>55.1 percent of patients</u> compared to 42.0 percent of patients with standard colonoscopy.

My gastroenterologist said that he occasionally found polyps that GI Genius missed, and vice versa, and that the module is getting smarter and more accurate as more examples of colonoscopies are being fed into its database.

Such tools are a win for everyone.

For years, the Food & Drug Administration (FDA) has <u>exercised regulatory authority over AI medical imaging devices</u>, ensuring they are held to the same rigorous, stringent level of regulation as the rest of the medical device landscape. FDA's oversight of <u>AI</u> medical imaging devices includes both a pre-market review process to assess safety and effectiveness as well as robust post-market monitoring that ensures ongoing performance of devices after they've been approved for use. Before approval, all <u>AI</u> medical imaging devices must be reviewed for safety and effectiveness by the FDA, and the agency's strict labeling requirements help ensure proper use by providing detailed information for the intended user. Manufacturers of <u>AI</u>-enabled medical imaging devices must also maintain a quality-management system that meets FDA requirements.

To date, the FDA has authorized more than <u>500 AI medical imaging devices</u>, helping to revolutionize clinical radiology while greatly improving patient care and outcomes. Having served at the Agency for 15 years and studied it for another 30, I am confident in the FDA's ability to continue playing a strong regulatory role in overseeing <u>AI</u> in <u>health</u> care and medical imaging.

As policy debates over regulating <u>AI</u> continue in Washington, it is vital that policymakers clearly distinguish between the regulated use of <u>AI</u> in medical imaging from other <u>AI</u> applications that may or may not need regulatory guardrails. Adding additional regulation to the use of <u>AI</u> in medical imaging and <u>health</u> care — where effective regulation already exists — runs the risk of slowing innovation and undermining patient care.

The FDA has done an exemplary job regulating the application of \underline{AI} in medical imaging, carefully balancing the need for innovation with oversight to deliver safety and improved care for patients. The FDA should continue to be responsible for the oversight of \underline{AI} in medical imaging while Congress, regulators, and product developers in other industries address the range of regulatory concerns in other forms and applications of \underline{AI} .

Henry I. Miller, a physician and molecular biologist, is the Glenn Swogger Distinguished Fellow at the <u>American Council on Science and Health</u>. He was the founding director of the FDA's Office of Biotechnology. Find Dr. Miller on X @HenrylMiller

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Load-Date: February 23, 2024



Opinion: Don't hate artificial intelligence. Enlist Al to support victims of hate.

USA Today Online
October 8, 2024 9:05 AM EST

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Body

The most recent <u>hate against Haitian Americans</u> feels depressingly familiar: rumors and lies, amplified online and by prominent leaders, invoke racist tropes and incite violence. Already, bomb threats in Springfield, Ohio, have forced schools and city buildings to close. <u>An entire community fears</u> that its most vulnerable members – <u>immigrants and children</u> – will fall victim.

<u>As researchers who study the effects of anti-Asian hate</u>, we've seen this all before. The challenge remains the same: how to support community members facing hate and discrimination.

When anti-AAPI hate incidents, fueled by xenophobic rhetoric, surged during the COVID-19 pandemic, the sudden urge to aid Asian Americans and Pacific Islanders – too often dismissed as monolithic or as model minorities – was a welcome change. Community-based organizations provided legal services, case management, mental <u>health</u> services and community gatherings to the elderly, recent immigrants and those with limited English, living in enclaves such as Chinatown.

But Asian Americans and Pacific Islanders still need more support.

A troubling paradox between older and younger immigrants

Link to Image

Anti-Asian hate didn't start with the pandemic, and it certainly didn't end there. A new report by Stop AAPI Hate and the National Opinion Research Center at the University of Chicago found that last year, <u>49% of Asian Americans</u> and Pacific Islanders were victims of a hate act in the United States.

<u>Our own research uncovered a troubling paradox</u> within this trend. Surveying 835 Asian Americans in Los Angeles and New York City about their experiences with hate and community services, we found – to our surprise – that U.S.-born or early-immigrant Asians, and who were financially better off, were more likely to report hate incidents than older, first-generation immigrants.

Even as they were more likely to have reported hate, they found it harder to get help. Some of these younger, U.S.-born Asian Americans told us they didn't seek help because they had more pressing concerns or doubted things would change by reporting an incident.

Opinion: Don't hate artificial intelligence. Enlist AI to support victims of hate.

Opinion: Hate against Haitian immigrants ignores how US politics pushed them here

These findings point to a larger disconnect.

Community-based organizations, while providing crucial services, can zero in on specific groups – the elderly or non-English speaking immigrants who might live nearby – which often means that they inadvertently overlook other AAPIs who might blend in but, it turns out, are equally in need.

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As a result, despite reporting more discrimination at a higher rate than older, first-generation immigrants, these younger, more assimilated AAPIs weren't able to get services from community-based organizations and didn't feel they had anywhere else to turn.

That makes it imperative to help community organizations reach and support more Asian Americans and Pacific Islanders. And that's where increasingly available technologies, such as artificial intelligence, could help.

How a chatbot could help victims of hate

Busy AAPI parents and professionals, like a lot of us, might be most easily reached on their smartphones, where <u>AI</u>-powered <u>mental health apps</u> already provide help, <u>when and where people need it</u>.

For AAPIs not served by community-based organizations, such <u>AI</u> tools could be a game changer. That is if one-size-fits-all apps evolved into culturally attuned resources, designed to support the well-being of specific communities.

Opinion: Al conspiracy theories are here. Don't believe everything you read.

There are reasons to be skeptical of enlisting <u>AI</u> to fight hate. After all, <u>hate proliferates on AI-powered social</u> <u>media</u>.

Chatbots and image generators produce racial stereotypes. And many Americans are wary of AI in daily life.

However, a chatbot dedicated to assisting victims of hate might help address such concerns. Mental <u>health</u> chatbots have their problems but they also have advantages, such as providing answers in the language people prefer.

Link to Image

To be sure, much work lies ahead to develop such a chatbot. For one, chatbots would need to be culturally tailored, as many existing ones do not adequately capture cultural nuance and thus risk worsening bias.

For instance, <u>Black **AI** founders have launched</u> their own chatbots to address what they see as shortcomings in how well ChatGPT and other <u>AI</u> tools understand Black history and culture.

Opinion: Don't hate artificial intelligence. Enlist AI to support victims of hate.

Likewise, cultural identities influence how AAPIs experience stress and distress, access services and seek help. Chatbots would need to recognize lesser-known challenges – like the fact that <u>income inequality is greatest among Asian Americans</u>, and that <u>Chinese Americans have the highest income inequality</u> among Asian Americans.

Link to Image

Tech developers and founders could seize this opportunity to build artificial intelligence tools that resonate with and support the diverse needs of Asian Americans, Haitian Americans or others affected by hate. <u>Al</u> companies could bolster language and cultural capabilities. With adequate <u>resources</u>, community-based organizations could adapt their services to be inclusive of all generations and provide the evidence-based guidance needed to develop such chatbots.

Much of the recent excitement around <u>AI</u> hinges on its potential to upend society – for both good and ill. But meaningful change often starts within a community. California, as one example, has initiated an array of efforts to <u>attack hate</u> against Americans who are Black, transgender or Muslim, among others.

Supporting Asian Americans and others who experience hate could be just one way to harness <u>AI</u> technology for good. Done right, it could transform the <u>healing</u> capacity of communities still grappling with widespread hate, ensuring that no one is left unseen or left behind.

<u>Douglas Yeung</u> is a senior behavioral scientist at RAND and a professor of policy analysis at the Pardee RAND Graduate School. <u>Lu Dong</u> is a behavioral scientist at RAND and a professor of policy analysis at the Pardee RAND Graduate School.

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This article originally appeared on USA TODAY: Opinion: Don't hate artificial intelligence. Enlist AI to support victims of hate.

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March 26, 2024 Tuesday
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Section: ASECTION; Pg. A-1

Length: 1363 words

Byline: Kris B. Mamula Pittsburgh Post-Gazette

Body

Artificial intelligence is making its way into medical offices throughout Pennsylvania, including those in Pittsburgh, with the tantalizing promise of fewer administrative headaches for doctors and better care for patients.

The transition could be bumpy: Among obstacles to widespread adoption of tech that instantly taps vast stores of information will be doctors' resistance to change how they've practiced medicine, experts say. For patients, the selling point could be more eye contact and better communication during office visits, if doctors aren't tied up with a computer screen, typing notes into a medical record.

But that's just the start.

Google, Microsoft and Nvidia are among the tech giants plowing money into medicine. For the 12 months ending July 30, 2023, the Food and Drug Administration approved 171 <u>Al</u> or machine learning devices for use in medicine, a number that was expected to increase 30% for the year compared to 2022.

Nearly 700 AI-like devices have been approved by the FDA since 1995.

Up for grabs is a market expected to reach \$51.3 billion by 2030 from just \$2.9 billion in 2022, according to India-based market research firm Insights 10.

In the coming weeks, artificial intelligence will be introduced at the 14-hospital Allegheny <u>Health</u> Network - first with the goal of chipping away at the administrative workload of doctors, nurses and others, and later to take on some far less mundane tasks including monitoring high-risk patients.

AHN rival UPMC has also been adding <u>AI</u> tools in the clinician's office, with the same early goal of freeing doctors from medical record documentation through what's called "ambient listening."

With patients' permission, <u>AI</u> software will "listen" to the physician-patient conversation in the office, then organize the notes into the written medical record. The doctor's role will be reduced to simply editing the software's notes for final entry.

And other, more ambitious, ways to tap the capabilities of artificial intelligence will find their way into the local **health** care workforce soon.

AHN's 22,000 employees will soon get access to Google's Vertex <u>AI</u> Search and Sidekick software that can, for instance, draft letters to <u>health</u> insurers on behalf of patients who need specialty medications, medical equipment or other care that's not standard in their insurance benefits. The program will be "trained" on internal Highmark <u>Health</u> data rather than publicly available information sources, like ChatGPT and similar tools.

"It's paradoxical, but <u>AI</u> is going to humanize <u>health</u> care," said Ashis Barad, a pediatrician and AHN chief digital and information officer. "It will not replace anybody."

Ford, Seagate, Wayfair and Lowe's are among other corporate users of Vertex <u>AI</u>, a cloud-based platform Google developed in 2021, according to San Francisco online newspaper TechCrunch. Mayo Clinic and HCA Healthcare, which operates more than 2,000 hospitals in the U.S. and Britain, are also Google <u>AI</u> customers.

Highmark and UPMC have long been rivals, so it isn't surprising the two Pittsburgh <u>health</u> care giants have chosen different paths to the world of artificial intelligence.

UPMC has partnered with Google rival Microsoft, subsidiary Nuance Communications and Pittsburgh startup Abridge <u>AI</u> Inc. to allow doctors and other care providers to use Nuance's DAX Copilot ambient listening software to organize and write patient exam narratives for medical records.

Privately held Abridge was founded in 2018 and automates clinical notes. The startup has offices in Lawrenceville and elsewhere.

Microsoft acquired Nuance for \$19.7 billion in 2021. Microsoft is also a major investor in OpenAI, the for-profit arm of the San Francisco company founded in 2021 that created all the buzz a year later around generative <u>AI</u> models like ChatGPT.

"Operational efficiency has the potential of being greatly aided by <u>AI</u>," said Robert Bart, a UPMC pediatric intensivist and system chief medical information officer. "It can listen, then create the document for the workflow, creating a much more natural, caring interaction to occur between the doctor and patient."

Figuring out what AI can do

Throughout the U.S., the industry is going big for artificial intelligence, with academic medical centers tapping <u>A</u>I's vast reserves of information to do things like better identify pre-diabetes, perform retinal exams for early signs of disease and detect an array of cancers as well or better than humans.

Eventually, doctors at both AHN and UPMC envision a far bigger role for <u>AI</u> than the initial documentation tasks, with some of the possibilities growing out of evolving partnerships between Epic Systems and <u>AI</u> vendors. Both <u>health</u> systems use the Verona, Wis., company's services to store patient medical records.

Tasks that artificial intelligence tools could pick up include writing patient progress notes, responding to emailed questions from patients and suggesting medical coding, which is the basis of billing.

Dr. Bart envisions the day when such a tool might note a change in the seriousness of a medical problem based on the doctor's conversation with the patient, alert the physician that a certain prescription drug is not covered by the patient's *health* insurance or even suggest a diagnosis.

"<u>AI</u> is not going to replace who I am as a physician, but I believe physicians who adopt <u>AI</u> will be better prepared to deliver high-quality care into their practice," Dr. Bart said.

Separately, AHN is preparing to introduce a smart patient room and a digital nursing program at its Forbes Hospital in the coming weeks.

A 47-bed unit of the Monroeville hospital is being equipped with monitors that will allow a seasoned nurse at a North Shore office - or even at home - to brief new patients in a live chat on what to expect during their stay and also provide discharge instructions before they go home.

Permission from the patient will be required. A doorbell chime will mark the start of the session.

Admissions' briefings typically take 45 minutes and discharge instructions last 20-30 minutes, Forbes Hospital Chief Nursing Officer Lynn Kosar said. That's time that floor nurses could be spending instead with patients, she said.

"These things really help our nursing staff focus more on patients, getting them their meds, making sure patients are getting the best care we can," Ms. Kosar said. "Nurses see the value in it. They're really excited."

AHN nurses spend two hours of every typical 12-hour shift recording test results and other information in patient medical records, according to an internal study, Dr. Barad said. Only 45% of their time is spent on direct patient care, compromising the reason many nurses choose the vocation.

Partnering with Orlando, Fla.-based care.<u>ai</u>, a company specializing in virtual medical care systems, AHN is preparing for the day when <u>AI</u> will monitor hospital patients with dementia or who risk falling because of dizziness or other issues. Today, these patients may require someone to be in the room with them at all times, but AHN anticipates high-risk patients could eventually be monitored remotely by <u>AI</u> and sensors on their bed.

Starting at Forbes, smart patient rooms are slated to be rolled out throughout AHN's hospital system.

Change is hard

A 2023 survey by the American Medical Association found that 65% of more than 1,000 doctors surveyed saw advantages to what the medical organization called "augmented intelligence." But doctors also worried about data privacy issues and legal liability for *AI*-generated medical errors.

For some doctors, change is just hard, AHN's Dr. Barad said, especially older physicians who've been practicing for years. It's his job to make the case for embracing <u>AI</u> to the <u>health</u> system's medical staff.

Dr. Barad was reminded of a 2014 study at the University of Bristol that found most ants instinctively turn left when entering unfamiliar places.

Part of the reason may be in seeking strength in numbers since other ants exhibit similar behavior, an analogy that can be extended to seasoned doctors, he said.

"It's easier to go through the inefficiencies they know," Dr. Barad said. "I'm the left-turn guy. My job is empathy."

Kris B. Mamula: kmamula@post-gazette.com

Graphic

PHOTO: care. <u>ai</u>: Orlando, Fla.-based care. <u>ai</u> is partnering with Allegheny <u>Health</u> Network in installing cameras and screens in patient rooms to allow remote nurses to talk with patients. The video link is expected to allow floor nurses to spend more time with patients.

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"It's paradoxical, but <u>AI</u> is going to humanize <u>health</u> care," said Ashis Barad, a pediatrician and AHN chief digital and information officer. "It will not replace anybody."

Ford, Seagate, Wayfair and Lowe's are among other corporate users of Vertex <u>AI</u>, a cloud-based platform Google developed in 2021, according to San Francisco online newspaper TechCrunch. Mayo Clinic and HCA Healthcare, which operates more than 2,000 hospitals in the U.S. and Britain, are also Google <u>AI</u> customers.

Highmark and UPMC have long been rivals, so it isn't surprising the two Pittsburgh <u>health</u> care giants have chosen different paths to the world of artificial intelligence.

UPMC has partnered with Google rival Microsoft, subsidiary Nuance Communications and Pittsburgh startup Abridge <u>AI</u> Inc. to allow doctors and other care providers to use Nuance's DAX Copilot ambient listening software to organize and write patient exam narratives for medical records.

Privately held Abridge was founded in 2018 and automates clinical notes. The startup has offices in Lawrenceville and elsewhere.

Microsoft acquired Nuance for \$19.7 billion in 2021. Microsoft is also a major investor in OpenAI, the for-profit arm of the San Francisco company founded in 2021 that created all the buzz a year later around generative <u>AI</u> models like ChatGPT.

"Operational efficiency has the potential of being greatly aided by <u>AI</u>," said Robert Bart, a UPMC pediatric intensivist and system chief medical information officer. "It can listen, then create the document for the workflow, creating a much more natural, caring interaction to occur between the doctor and patient."

Figuring out what AI can do

Throughout the U.S., the industry is going big for artificial intelligence, with academic medical centers tapping <u>A</u>I's vast reserves of information to do things like better identify pre-diabetes, perform retinal exams for early signs of disease and detect an array of cancers as well or better than humans.

Eventually, doctors at both AHN and UPMC envision a far bigger role for <u>AI</u> than the initial documentation tasks, with some of the possibilities growing out of evolving partnerships between Epic Systems and <u>AI</u> vendors. Both <u>health</u> systems use the Verona, Wis., company's services to store patient medical records.

Tasks that artificial intelligence tools could pick up include writing patient progress notes, responding to emailed questions from patients and suggesting medical coding, which is the basis of billing.

Dr. Bart envisions the day when such a tool might note a change in the seriousness of a medical problem based on the doctor's conversation with the patient, alert the physician that a certain prescription drug is not covered by the patient's *health* insurance or even suggest a diagnosis.

"<u>AI</u> is not going to replace who I am as a physician, but I believe physicians who adopt <u>AI</u> will be better prepared to deliver high-quality care into their practice," Dr. Bart said.

Separately, AHN is preparing to introduce a smart patient room and a digital nursing program at its Forbes Hospital in the coming weeks.

A 47-bed unit of the Monroeville hospital is being equipped with monitors that will allow a seasoned nurse at a North Shore office - or even at home - to brief new patients in a live chat on what to expect during their stay and also provide discharge instructions before they go home.

Permission from the patient will be required. A doorbell chime will mark the start of the session.

Admissions' briefings typically take 45 minutes and discharge instructions last 20-30 minutes, Forbes Hospital Chief Nursing Officer Lynn Kosar said. That's time that floor nurses could be spending instead with patients, she said.

"These things really help our nursing staff focus more on patients, getting them their meds, making sure patients are getting the best care we can," Ms. Kosar said. "Nurses see the value in it. They're really excited."

AHN nurses spend two hours of every typical 12-hour shift recording test results and other information in patient medical records, according to an internal study, Dr. Barad said. Only 45% of their time is spent on direct patient care, compromising the reason many nurses choose the vocation.

Partnering with Orlando, Fla.-based care.<u>ai</u>, a company specializing in virtual medical care systems, AHN is preparing for the day when <u>AI</u> will monitor hospital patients with dementia or who risk falling because of dizziness or other issues. Today, these patients may require someone to be in the room with them at all times, but AHN anticipates high-risk patients could eventually be monitored remotely by <u>AI</u> and sensors on their bed.

Starting at Forbes, smart patient rooms are slated to be rolled out throughout AHN's hospital system.

Change is hard

A 2023 survey by the American Medical Association found that 65% of more than 1,000 doctors surveyed saw advantages to what the medical organization called "augmented intelligence." But doctors also worried about data privacy issues and legal liability for *AI*-generated medical errors.

For some doctors, change is just hard, AHN's Dr. Barad said, especially older physicians who've been practicing for years. It's his job to make the case for embracing <u>AI</u> to the <u>health</u> system's medical staff.

Dr. Barad was reminded of a 2014 study at the University of Bristol that found most ants instinctively turn left when entering unfamiliar places.

Part of the reason may be in seeking strength in numbers since other ants exhibit similar behavior, an analogy that can be extended to seasoned doctors, he said.

"It's easier to go through the inefficiencies they know," Dr. Barad said. "I'm the left-turn guy. My job is empathy."

Kris B. Mamula: kmamula@post-gazette.com

Graphic

PHOTO: care. <u>ai</u>: Orlando, Fla.-based care. <u>ai</u> is partnering with Allegheny <u>Health</u> Network in installing cameras and screens in patient rooms to allow remote nurses to talk with patients. The video link is expected to allow floor nurses to spend more time with patients.

Load-Date: March 26, 2024



Reforming Federal Health Care

Economic Thinking
July 5, 2024 Friday

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Length: 538 words

Byline: Gregory Rehmke

Body

Past Economic Thinking posts have reviewed <u>health</u> care policies and ideas for reform. The 2024 Stoa policy topic is:

Resolved: The United States Federal Government should substantially reform its policy on healthcare.

Though many critics think the US has a "free market" or market-based <u>health</u> care system, it is a heavily regulated and federally subsidized system. The Peter G. Peterson foundation notes:

Link to Image

- Government insurance programs, such as Medicare and Medicaid, made up 45 percent, or \$1.9 trillion, of national healthcare spending.
- Private insurance programs, including employer-provided <u>health</u> insurance as well as plans purchased through the Affordable Care Act, accounted for 30 percent, or about \$1.3 trillion.

The Cato Institute's Michael F. Cannon, author of Recovery: A Guide to Reforming the U.S. <u>Health</u> Sector (October, 2023) (PDF here)

Cannon give an overview in this June 17, 2024 discussion at the Institute for Economic Affairs in London: The Myth of America's Free Market Healthcare | IEA Book Club

There is of course much more to say about federal <u>health</u> care reform, but students (and parents) shouldn't feel overwhelmed by the topic. Most <u>health</u> care services are local and most <u>health</u> care regulations and programs are local and state. State level policies and programs likely should be reformed, but the Stoa topic calls for USFG to "substantially reform its policy on healthcare."

Homeschool debate alumni now reforming federal health care policies

A number of today's <u>health</u> care policy experts were homeschooled debaters (and many attended FEE or Economic Thinking workshops).

- Lawson Mansell, Niskanen Center
- Jonathan Wolfson, Cicero Institute

Reforming Federal Health Care

- Jonathan Williamson, ALEC
- Maxford Nelson, Freedom Foundation
- Andrew Trask, Deep Mind, OpenMined
- 1. Lawson Mansell, former NCFCA debater, now <u>Health</u> Policy Analyst at the Niskanen Center. Lawson worked at the Milken Institute on <u>health</u> care issues. I've emailed Lawson and he is interested in participating and has case ideas.
- 2. Jonathan Wolfson at Cicero Institute I haven't contacted Jonathan yet. Jonathan is Diana Wolfson's son. And Cicero Institute is sponsor of State Policy Network August annual meeting in Arizona.
- 3. Jonathan Williams, ALEC. Jonathan was homeschool debater in Michigan and attended an early FEE or Economic Thinking workshop. Now he is with the American Legislative Exchange. They work to network pro-market state legislators. Here Jonathan is with Medicaid expansion video.
- 4, Maxford Nelson, former Seattle debater. I earlier read Max's work on resisting state mandates to push homecare workers (federally funded) to join labor union. I don't know the latest on this. But for all federal and state funded or assisted <u>health</u> care, there is push to unionize everyone as condition of state or federal funds. Here are other Freedom Fd. <u>health</u> care posts
- 5. Andrew Trask, Deep Mind and Openmined. Andrew was a homeschool debater in Memphis and I was in touch with him for the <u>AI</u> topic. He has videos and articles on his privacy preserving <u>AI</u> for <u>health</u> care. Most medical records are protected by federal regulations so can't be shared without security. But that limit research that could discover possible causes for illnesses.

Load-Date: July 6, 2024



Is Your Government Al-Ready? An Interactive Tracker of Al Action

Government TechNology August 13, 2024 Tuesday

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Section: STATE AND REGIONAL NEWS

Length: 666 words

Byline: Nikki Davidson, Government Technology

Body

Aug. 13—Editor's note: Check back on this article for regular updates to the maps.

When Government Technology first started working on a tracker to monitor what states and local governments are doing about <u>AI</u>, it quickly became clear it would be an enormous task.

As Google's generative <u>AI</u> tool, Gemini, puts it, keeping pace with state and local <u>AI</u> efforts is akin to "watching a kaleidoscope constantly shifting its patterns," "chasing a constantly moving target," or "assembling a jigsaw puzzle with pieces that keep changing shape."

Human experts echo this sentiment. Erin Mills, chief marketing officer at Quorum, a legislative tracking software platform, noted the surge in **AI** legislation in 2024.

"I think there's a lot of concern, because there's all these core issues that the states have been focused on because the federal government hasn't been moving as fast as we may have liked," said Mills. "People are still trying to figure it out, we're still in the early days and understanding what the implications are for their jobs, and what the implications are for generated content."

While some national trends offer a glimpse into the broader picture, each jurisdiction is forging its own path, tailored to its unique community needs.

To capture snapshots of these ever-changing landscapes we dug through hundreds of enacted <u>AI</u> legislation pieces on Quorum, our story archive and public agency websites. The goal was to uncover how states and local governments are governing or adopting <u>AI</u>, specifically for their own internal use or for use with government projects and initiatives.

We've created interactive maps to visualize our findings, and we'll continue to update them as the \underline{AI} landscape evolves.

Is Your Government Al-Ready? An Interactive Tracker of Al Action

To provide a comprehensive understanding of how states and localities are approaching <u>AI</u>, we've categorized our findings into key areas:

COLLABORATIVE EFFORTS: AI TASK FORCES AND WORK GROUPS

The most widespread trend is that agencies are creating *AI* task forces, councils and work groups.

Some states have legislatively mandated their creation, while others have established them through executive orders. Notably, many states have incorporated requirements for task force membership backgrounds and expertise, often specifying the focus areas. Wisconsin's governor created a group to focus the state's workforce and <u>AI</u>, while in Illinois the task force has honed in on generative <u>AI</u> and natural language processing. Washington state's <u>AI</u> task force will have at least eight subcommittees studying different areas of focus.

REGULATORY FRAMEWORKS: AI GOVERNANCE AND INVENTORIES

Many states have put rules in place for how <u>AI</u> should be used in government, several going as far as requiring a list of all <u>AI</u> tools in use by each agency. For example, in Connecticut, the executive branches' <u>AI</u> inventory is public record, and includes details like which <u>AI</u> tools each agency uses, what it decides, what vendors are involved and if it's been assessed.

LEGISLATIVELY DRIVEN AI: MANDATED AI PROJECTS

Diving deep into the weeds of legislation with Quorum's tracking tool offers glimpses of money put aside by some states to work on \underline{AI} initiatives, or even just a peek at what lawmakers hope \underline{AI} will be able to do for their governments in the future.

In Massachusetts, \$25 million has been earmarked for IT capital <u>AI</u> projects within the executive branch. In Pennsylvania, legislators passed an act to study how <u>AI</u> might be used to improve how the 911 and 988 systems can assist people experiencing a mental <u>health</u> crisis.

DEDICATED LEADERSHIP: AI OFFICIALS AND OFFICES

Whether it be through top <u>AI</u> positions like New Jersey's naming of the state's first-ever chief <u>AI</u> strategist, or Vermont's creation of the Division of Artificial Intelligence within the Agency of Digital Services, many states in the Northeast have moved to create some kind of top official or governing office for <u>AI</u>.

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Load-Date: August 14, 2024



Al could revolutionize diagnosis in medicine

Tribune-Review (Greensburg, PA)

July 15, 2024 Monday

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Section: Tribune-Review Westmoreland

Length: 1034 words

Byline: BY GAURAV SINGAL AND ANUPAM B. JENA

Body

The history of medical diagnosis is a march through painstaking observation. Ancient Egyptian physicians first diagnosed urinary tract infections by observing patterns in patients' urine. To diagnose diseases of the heart and lungs, medieval doctors added core elements of the physical examination: pulse, palpation and percussion. The 20th century saw the addition of laboratory studies, and the 21st century of sophisticated imaging and genetics.

Despite advances, however, diagnosis has largely remained a human endeavor, with doctors relying on so-called illness scripts -- clusters of signs, symptoms and diagnostic findings that are hallmarks of a disease. Medical students spend years memorizing such scripts, training themselves to, for example, identify the sub-millimeter variations in electrocardiogram wave measurements that might alert them to a heart attack.

But human beings, of course, err. Sometimes, misdiagnosis occurs because a doctor overlooks something -- when the patterns of illness fit the script, but the script is misread. This happens in an estimated 15% to 20% of medical encounters. Other times, misdiagnosis occurs because the illness has features that do not match known patterns -- they do not fit the script, such as when a heart attack occurs without telltale symptoms or EKG findings.

Artificial intelligence can help solve these two fundamental problems -- if it's given enough financial support and deployed correctly.

First, <u>AI</u> is less susceptible to common factors that lead doctors to make diagnostic errors: fatigue, lack of time and cognitive bandwidth when treating many patients, gaps of knowledge and reliance on mental shortcuts. Even when illnesses conform to scripts, computers will sometimes be better than humans at identifying details buried within voluminous *health* care data.

Using <u>AI</u> to improve the accuracy and timeliness with which doctors recognize illness can mean the difference between life and death. Ischemic stroke, for example, is a life-threatening emergency where a blocked artery impedes blood flow to the brain. Brain imaging clinches the diagnosis, but that imaging must be performed and interpreted by a radiologist quickly and accurately. Studies show that <u>AI</u>, through superhuman pattern matching abilities, can identify strokes seconds after imaging is performed -- tens of minutes sooner than by often-busy radiologists. Similar capabilities have been demonstrated in diagnosing sepsis, pneumonia, blood clot in the lungs (pulmonary embolism), acute kidney injury and other conditions.

Second, computers can be useful for illnesses for which we haven't developed the right scripts. <u>Al</u> can, in fact, diagnose disease using new patterns too subtle for humans to identify. Consider, for example, hypertrophic cardiomyopathy, a rare genetic condition in which the heart's muscle has grown more than it should, leading to eventual heart failure and sometimes death. Experts estimate that only 20% of those affected are diagnosed, a process that requires consultation with a cardiologist, a heart ultrasound and often genetic testing. What, then, of the remaining 80%?

Researchers across the country, including at the Mayo Clinic and UC San Francisco, have demonstrated that <u>AI</u> can detect complex, previously unrecognized patterns to identify patients likely to have hypertrophic cardiomyopathy, meaning <u>AI</u>-driven algorithms will be able to screen for the condition in routine EKGs.

<u>Al</u> was able to recognize these patterns after examining the EKGs of many people with and without the disease. The rapid growth in <u>health</u> care data -- including detailed electronic <u>health</u> records, imaging, genomic data, biometrics and behavioral data -- combined with advancements in artificial intelligence technology has created a major opportunity. Because of its unique ability to identify patterns from the data, <u>Al</u> has helped radiologists to find hidden cancers, pathologists to characterize liver fibrosis and ophthalmologists to detect retinal disease.

One challenge is that <u>AI</u> is expensive, requiring large-scale data to train computer algorithms and the technology to do so. As these resources become more ubiquitous, that can make the associated intellectual property difficult to protect, discouraging private investment in these products. More generally, diagnostics have long been considered unattractive investments. Unlike their therapeutic counterparts, which see around \$300 billion in research and development investment a year, diagnostics receive a modest \$10 billion in private funding.

Then there's the question of who pays for the use of <u>AI</u>-based tools in medicine specifically. Some applications, such as detecting strokes, save insurers money (by preventing costly ICU stays and subsequent rehabilitation). These technologies tend to get reimbursed more quickly. But other <u>AI</u> solutions, such as detecting hypertrophic cardiomyopathy, may lead to increased spending on costly downstream therapies to treat newly identified chronic illness. Although the use of <u>AI</u> may improve quality of care and long-term outcomes in such cases, without financial incentives for insurers, reimbursement and thus adoption may be slow.

Life sciences companies have on rare occasion agreed to subsidize development or reimbursement of <u>AI</u>-based diagnostics. This will help bridge the gap, but the federal government may need to play a greater role. Federal support for covid diagnostics during the pandemic drove rapid development of critical tests, and the cancer moonshot project has helped drive R&D in screening and new treatments.

It is usually tough to marshal funding at the scale needed for new medical frontiers. But the National Academies of Medicine has estimated that tens of billions of dollars and countless lives could be saved from improving diagnosis in medicine.

Artificial intelligence offers a path toward that. It should complement, rather than replace, the human expertise that already saves so many lives. The future of medical diagnosis doesn't mean handing over the keys to <u>AI</u> but, rather, making use of what it can do that we can't. This could be a special moment for diagnosis, if we invest enough and do it right.

Load-Date: July 16, 2024

How AI is reshaping healthcare in South Florida AI is changing how patients receive care. It's helping doctors with paperwork. And it can translate the jargon f....



How AI is reshaping healthcare in South Florida; AI is changing how patients receive care. It's helping doctors with paperwork. And it can translate the jargon found in medical bills.

Tampa Bay Times

April 20, 2024 Saturday

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Section: NEWS; Health

Length: 950 words

Byline: Michelle Marchante, Miami Herald (TNS)

Body

<u>AI</u> is fueling healthcare innovation in South Florida.

Signing in at the doctor's office with a scan of your face. Using virtual reality to make patients feel like they're at the beach instead of in a hospital room during procedures to help reduce anxiety. Matchmaking apps to connect patients with doctors and <u>health</u> insurance plans. A small, wearable device that can monitor patient vitals around-the-clock.

<u>Al</u> is changing how patients receive care. It's helping doctors with paperwork. And it can translate the jargon found in medical bills into words people can actually understand.

Dozens of healthcare and tech experts gathered in Miami Beach this week for the 10th annual eMerge Americas conference to showcase "healthtech" innovations that are expected to improve and personalize patient care. <u>Al</u> also is being used to reduce the workload on physicians and staff, and help researchers and hospital systems analyze data quickly.

And healthtech was at the forefront of eMerge this year, which debuted its "healthtech innovation hub," in partnership with Jackson <u>Health</u> System, Miami-Dade's public hospital system, and the University of Miami <u>Health</u> System to feature tech that is expected to revolutionize healthcare.

Here's a look at some of the healthtech innovations happening in South Florida:

Patient facial recognition

Patients in the near future will be able to use facial recognition, similar to Face ID on their phones, to check-in for their appointments at UHealth facilities, according to James Lindgren, UHealth's executive director for <u>health</u> system optimization. Patients currently have a variety of check-in options for their appointments at UHealth facilities: in-person, online, when they park in a garage. Soon, they'll be able to use their face, too.

How AI is reshaping healthcare in South Florida AI is changing how patients receive care. It's helping doctors with paperwork. And it can translate the jargon f....

UHealth is working with CLEAR, the company that powers the facial recognition technology some travelers use at the airport to go through TSA quicker, to make patient facial recognition possible at its facilities, including its urgent care centers. The facial recognition kiosks are expected to roll out across the hospital system in the next few weeks, Lindgren said.

The university showcased many other tech initiatives, including how it's using virtual reality to give ophthalmology students the opportunity to practice using a slit lamp, a microscope ophthalmologists and optometrists use to examine the eyes of patients.

It's difficult for students to get any significant practice with this equipment because it's limited in availability, said Joao Eduardo Llano Ribeiro, programmer for the University of Miami's Frost Institute of Data Science and Computing. The slit lamp is often used in a room that can hold up to three people, he said. Virtual reality gives them an alternative way to practice.

The University of Miami is also planning to pilot a new first-year, one-credit course next semester that will include a virtual reality component, he said.

Using virtual reality to help reduce patient anxiety

At Nicklaus Children's Hospital near South Miami, patients can use virtual reality headsets to help reduce anxiety before, during and after procedures, according to Stephen DeGennaro, executive director of Research Information Technology at Nicklaus Children's *Health* System. The kids can be transported into space, the mountains and even underwater.

Patients with neurological disorders, such as autism, also are using <u>AI</u> at the hospital to practice driving, he said. Virtual reality is even being used in training to help employees practice deescalation techniques in simulated sessions with aggressive patients.

Targeting Alzheimer's

Baptist <u>Health</u> of South Florida is the new teaching hospital of Florida International University's Herbert Wertheim College of Medicine. And this year, the two South Florida institutions showcased the work they're doing together to target Alzheimer's.

One of the studies they're working on: Using focused ultrasounds to temporarily open or "disrupt" the barrier that surrounds the brain in areas where there's an abnormal build-up of Alzheimer-causing proteins. Researchers want to see whether this will reduce the clustered proteins, and improve or slow progression of the disease.

AI to teach

Miami Dade College showcased a variety of tech at its booth, including robotic dogs and a 3D virtual dissection table that is being used in classrooms. The interactive table displays an accurate 3D representation of human and animal bodies.

You can add or remove muscles, change your field of view and other details to explore and learn the human body.

'Pushing the limits of healthcare' on the race track

Jackson <u>Health</u> System builds a full-service temporary trauma center in just weeks for Formula 1 s Miami Grand Prix. It has all the medical equipment doctors would need for an emergency, including X-ray machines and blood transfusions. It's fully-equipped to care for patients as if they were actually at Jackson's Ryder Trauma Center in Miami, according to Lisa Coleman, director of nursing in Jackson's critical care division.

And there's high-tech everywhere:

How AI is reshaping healthcare in South Florida AI is changing how patients receive care. It's helping doctors with paperwork. And it can translate the jargon f....

The Formula 1 drivers wear gloves with sensors that keep tabs on their vitals, such as their heart rate and blood pressure, Coleman said. And the cars record data, too, so if a car crashes, doctors can see how much G-force was involved in the impact.

"We are here pushing the limits in healthcare ... a lot of things that you do in the track today in a few years will be available for everyone in Miami-Dade County and the world," said Dr. Antonio Marttos, a Uhealth trauma surgeon at Jackson *Health* who serves as the chief medical officer for the race track's trauma center.

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Graphic

See image link

A conference attendee tries out the driving simulator Nicklaus Children's Hospital is offering patients with neurological conditions, such as autism, to prepare them for driving in the real world. The technology was showcased Thursday, April 18 during the 10th annual eMerge Americas conference in Miami Beach.

Load-Date: April 21, 2024



How artificial intelligence can help doctors treat you better

USA Today

March 28, 2024 Thursday

1 Edition

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Section: OPINION; Pg. A7

Length: 1038 words

Byline: By, Rotimi Kukoyi, Victor Agbafe and Dr. Joan Perry, Opinion contributors

Body

Are you tired of feeling like just another number at the doctor's office? As current and future members of the physician workforce, we believe that well-regulated artificial intelligence presents an opportunity to tackle burnout within the medical workforce and restore patient-centered care.

From 2021 through 2022, about 71,300 physicians left their clinical jobs, exacerbating staffing shortages.

Even more troubling, the Association of American Medical Colleges projects a shortage of up to 124,000 physicians by 2034.

A major factor driving this shortage is the overwhelming and increasing administrative burden associated with care delivery.

These burdens leave physicians, who train to connect with their patients face-to-face, spending more time with their eyes glued to their electronic *health* records.

As Dr. Christine Sinsky, a vice president at the American Medical Association, explains the problem, "Physicians don't leave their careers. They are leaving their inbox."

It's not just doctors feeling the strain, either. When a doctor spends half their time typing away at their computer, it is no surprise that patients feel neglected.

Many patients resent the resulting decline in face-to-face time with their doctors, frustrated as they slip through the cracks of what many increasingly describe as a corporatized <u>health</u> care system.

One of us, Victor Agbafe, learned this firsthand from his frustrated neighbor who after an encounter with his primary care provider told him, "The doctor is not really listening to me - they're too focused on their pre-set agenda."

And this is not just a one-off complaint. A study from the Mayo Clinic showed that doctors often interrupt their patients within just 11 seconds of them talking. The patients in the study who did voice concerns about the history

How artificial intelligence can help doctors treat you better

and physical aspects of their patient encounter cited being interrupted a few seconds into their encounter as their chief complaint.

Fortunately, this is exactly where generative artificial intelligence can make a remarkable difference. <u>AI</u> tools can reduce the physician's administrative workload, freeing up more time to spend with patients.

For example, in Tennessee, Dr. Matthew Hitchcock is using an <u>AI</u> tool that drafts his medical notes, turning twohours of typing at home into just 20 minutes of editing.

By delegating time-consuming tasks to <u>AI</u>, physicians can focus on verifying the accuracy of medical notes and, more important, on directly engaging with patients.

Think back to Victor's neighbor, whose appointments were depersonalized by doctors typing notes into electronic medical records, dividing their attention between their screens and patients. With <u>Al</u>-assisted appointments, doctors can spend their limited time forming genuine connections with patients and asking important follow-up questions.

Minimizing keyboard clicking and computer screen barriers creates more space for doctors and patients to build the trust and mutual understanding necessary to maximize the doctor-patient relationship.

This shows the positive potential of <u>AI</u> making inroads in <u>health</u> care: It can enhance rather than replace human connection.

Beyond easing administrative tasks, <u>AI</u>s integration into <u>health</u> care can benefit diagnostics and treatment planning - particularly through the integration of retrieval-augmented generation techniques (RAG), which enhance the accuracy and reliability of <u>AI</u> models.

Imagine the models as standard GPS systems, which navigate using preloaded maps based on vast collections of old data. The models generate outputs that mirror natural language, much like a GPS guides you based on existing road layouts.

Reducing the risk of outdated

or incorrect diagnoses

In this scenario, RAG is like upgrading your GPS to include real-time traffic updates. RAG enhances the <u>AI</u> models by integrating current, relevant information from external sources, just as a GPS with real-time updates optimizes routes.

This approach ensures that physicians have access to the latest medical evidence, reducing the risk of outdated or incorrect diagnoses.

For instance, when a physician evaluates a patient, RAG-enabled <u>AI</u> systems can sift through vast databases of medical literature and clinical guidelines in real time.

They can offer additional diagnoses or remind physicians of rare conditions, ensuring a more thorough consideration of all possibilities.

They can even flag potentially dangerous drug interactions that might be overlooked in a busy clinical setting, protecting vulnerable populations like older patients.

As <u>health</u> care evolves from volume-based to value-based care and we increasingly integrate population <u>health</u> within the context of the individual patient, artificial intelligence will remain a valuable tool. It enables our doctors, nurses and other clinical providers to tailor insights gleaned from large-scale population data to the individual needs of each patient.

AI should not replace doctors

How artificial intelligence can help doctors treat you better

Even so, let us be clear: <u>AI</u> will not and should not replace our doctors. Medicine is both an art and a science that requires human intuition and judgment that <u>AI</u> cannot replicate.

It is crucial to strike a balance with how to use <u>AI</u> with medical trainees who will form the backbone of our future <u>health</u> care workforce. We have to integrate <u>AI</u> into medical education while still ensuring students develop foundational skills such as developing an initial diagnostic and treatment course that are essential to the practice of medicine.

We want to bring doctors and patients closer.

If implemented responsibly, **AI** promises to help return medicine to its humanistic roots.

Rotimi Kukoyi is a Public Voices Fellow of The OpEd Project and The National Black Child Development Institute. He is a sophomore Morehead-Cain Scholar at the University of North Carolina at Chapel Hill.

Victor Agbafe is an MD/JD student at the University of Michigan Medical School and Yale Law School, where he is a research fellow at the Solomon Center for *Health* Law and Policy.

Dr. Joan Perry is the chairwoman of the department of pediatrics at Lenoir Memorial Hospital in Kinston, North Carolina. She is also an adjunct assistant clinical professor at East Coastal University and the University of North Carolina School of Medicine.

Graphic

A major factor of burnout and shortage in the medical workforce

is the overwhelming and increasing administrative burden.

carenas1/Getty Images

Load-Date: March 28, 2024



Teens are using AI a lot more than parents think

The Deseret News
September 18, 2024 Wednesday

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Length: 552 words

Byline: Hannah Murdock

Body

Michael Dwyer, Associated Press The OpenAl logo is seen on a mobile phone in front of a computer screen which displays output from ChatGPT, Tuesday, March 21, 2023, in Boston. 1

Most teenagers in the United States are using artificial intelligence - and they're using it a lot more than their parents think.

That's according to a <u>new report</u> from Common Sense Media, titled "The Dawn of the <u>AI</u> Era," which found that 7 in 10 teens have used at least one type of generative artificial intelligence.

Common Sense Media, which describes itself as a nonprofit "dedicated to improving the lives of kids and families by providing the trustworthy information, education and independent voice they need to thrive," used data from a survey of 1,045 U.S. adults who are parents of a teenager ages 13 to 18 and their teenager.

The results of the survey show that teens are rapidly embracing <u>AI</u> in its many forms; parents are a little slower on the uptake.

By far the most common forms of <u>AI</u> used by teens are <u>AI</u>-supported search engines (think Google SGE) and chatbots/text generators (think ChatGPT or Gemini). Over half (56%) of teens say they have used search engines with <u>AI</u>-generated results, and slightly less (51%) have used chatbots/text generators. <u>AI</u> image generators and video generators are less common at 34% and 22%, respectively.

What are teens using AI for?

Teens use <u>AI</u> for a wide variety of purposes, but teachers may not be surprised to hear that the most common reason teens use <u>AI</u> is for help with homework.

Of those ages 13-18, 4 in 10 have used \underline{AI} for help with homework; and of the teens that say they use \underline{AI} , over half (53%) report using it for homework help, according to the report. Students who use \underline{AI} for homework do so with (41%) or without (46%) their teachers' permission.

The second and third most commons uses for <u>AI</u> were to fend off boredom (42%) and to translate something to a different language (41%).

Teens are using AI a lot more than parents think

Though not as common, some teens who use <u>AI</u> use it for more personal reasons. Nearly one-fifth (18%) use it to get advice on a personal issue and fully 15% use it to keep them company. Fourteen percent use <u>AI</u> to get <u>health</u> advice.

'Most parents are in the dark'

While the majority of teens are using <u>AI</u>, "most parents are in the dark about their child's generative <u>AI</u> use," the study reads.

Only 37% of parents whose teens says they have used <u>**AI**</u> stated that they thought their teen used the technology. On the other hand, 1 in 4 (23%) falsely thought their kids did not use <u>**AI**</u>, and 39% weren't sure.

Parents also have mixed feelings on the effects of <u>AI</u>, per the report. Over a quarter (26%) say <u>AI</u> will have a positive impact on their teen's learning in school, while 31% say it will have a negative impact on their teen. Parents who have used <u>AI</u> themselves are more likely to believe the technology will have a positive effect.

"This report reinforces the need to increase awareness about how generative <u>AI</u> works and ensure that children don't experience any harm as a result of unfettered access," said James P. Steyer, founder and CEO of Common Sense Media, in a <u>press release</u>. "We are committed to helping schools establish clear communication policies and opening dialogue among young people, parents, caregivers, and teachers so that together we can empower students to thrive in a digital world."

Load-Date: September 18, 2024



Health startup raises \$60M to automate clinical tasks with Al

Crain's New York Business

March 4, 2024

Print Version

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Section: Pg. 15; Vol. 40

Length: 433 words

Byline: Amanda D'Ambrosio

Body

<u>Health</u> care startup Fabric raised \$60 million in a series A funding round Feb. 21 to expand its <u>Al</u> software, which aims to automate clinical and administrative **health** care tasks.

The Chelsea-based firm, founded in 2021, plans to use the funding to grow its tech platform, which provides services to patients at several points of the care continuum from start of symptoms to an emergency room visit. The funding round was led by General Catalyst, with participants including Thrive Capital, Google Ventures, Salesforce Ventures, Vast Ventures, Atento Capital and Box Group.

Fabric's virtual care platform includes an <u>AI</u>-powered chatbot that can intake patient symptoms and connect them to a telehealth provider directly on the platform. It also offers in-person administrative assistance in emergency rooms and other <u>health</u> care settings, aiming to reduce the time clinicians spend on paperwork. The company provides digital intake and discharge forms that patients can access directly from their phone, allowing them to input clinical information, control prescription fulfillment and even self-discharge when appropriate.

Aniq Rahman, founder and CEO of Fabric, said that the firm's approach is an attempt to integrate different <u>health</u> care technologies that have "historically been fragmented point solutions."

Fabric, which was formerly named Florence, launched from stealth last March with \$20 million in seed funding. Since then it has changed its name and acquired the telehealth company Zipnosis and conversational <u>AI</u> firm GYANT to build out its digital platform.

Reduced provider workload

Fabric works with 70 <u>health</u> systems including Luminis <u>Health</u>, Intermountain <u>Health</u>, OSF Healthcare and the Cleveland Clinic, Rahman said. Its telemedicine platform has seen 5 million visits and 13 million chatbot conversations to date.

Health startup raises \$60M to automate clinical tasks with AI

The average patient wait time for a virtual visit is seven minutes, the company said. Virtual intakes have reduced provider workload to 89 seconds - as much as 10 times faster than the typical telehealth or in-person appointment, Rahman said.

Rahman added that the new funding will continue to boost the company's growth. Fabric plans to continue investing in technology, planning acquisitions of other tech companies and growing its workforce. The company currently employs 130 workers, but Rahman said it's possible that the company could double its headcount in the next year.

"I think there's an opportunity for us to touch every patient in the country," Rahman said, noting that he hopes to grow the usage of the company's conversational <u>Al</u> chatbot and telehealth platform.

Load-Date: March 7, 2024



Techstars Equitech Accelerator to culminate with Demo Day in Baltimore

Daily Record, The (Baltimore, MD)

May 23, 2024 Thursday

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Section: NEWS

Length: 342 words

Byline: Daily Record Staff

Body

Techstars Equitech Accelerator will close its 13-week program that immerses founders in the Baltimore tech ecosystem and advances them for product-market fit, traction, access to capital and mentorship with its Demo Day on May 30 at M&T Bank Exchange at the France-Merrick Performing Arts Center, 401 W Fayette St. in Baltimore.

The 2024 cohort features 10 tech companies leading predominantly <u>Al</u>-enabled solutions that address emerging markets and high growth industries. The event will be highlighted by a keynote address from Brian D. Pieninck, president and CEO of CareFirst BlueCross BlueShield.

From <u>AI</u>, HRtech, fintech, and big data to foodtech, cloudtech, real estate tech and edtech, the accelerator is comprised of high-growth business startups that are grounded in the values of diversity, led by founders from historically underestimated communities, or developing technologies that increase access and equity across society.

[box type="shadow" class="alignleft" width="300px"]MORE ON BALTIMORE: [feed url="https://thedailyrecord.com/tag/baltimore/feed" number="3"][/box]

Led by Techstars Managing Director Adam Phillips, the accelerator highlights diversity as a strategic opportunity aimed at cultivating a tech-for-all ecosystem in Baltimore. In partnership with UpSurge Baltimore, an ecosystem builder of top-tier global tech cities, the "equitech" mission is aimed at developing an innovation economy where all belong while building on the proven benefits of diverse teams, leaders and perspectives.

Demo Day will showcase a diverse startup portfolio offounders who will present tech solutions toinvestors, stakeholders and leading business partners. Select area college students enrolled in Business, Tech Entrepreneurship and Trade majors will also be selected for an opportunity to observe the Demo Day experience.

The 10 companies participating in Demo Day include 8Labs, Acrylic.LA, Akala, Brightlines, Secured <u>Health</u>, Drivingo, Cloudnine.<u>AI</u>, ReviewTailor, Goby Homes and Plainr.

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Load-Date: May 29, 2024



Al algorithm helps detect risks of percutaneous coronary intervention

Michigan Daily: University of Michigan-Ann Arbor February 1, 2024 Thursday

University Wire

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Section: NEWS-; Pg. 1

Length: 607 words

Byline: Gillian Reynolds

Body

Researchers at Michigan Medicine have created an artificial intelligence-powered algorithm to help predict the various risk factors that come with percutaneous coronary intervention, a minimally invasive procedure. PCI is used to treat blocked coronary arteries in the heart to help restore blood flow. This tool allows doctors and patients to see the possible outcomes and risks of undergoing PCI.

David Hamilton, Michigan Medicine cardiology fellow, was part of the research team that created the risk prediction algorithm. According to Hamilton, the model helps combine a variety of factors to create the predicted outcome.

"(The tool) took into account ... who (the patients) were, what they looked like, their blood pressure, what medicines they were on, what kind of diseases they had before they got their stents placed, and then was able to use that machine learning algorithm to take all of that information together," Hamilton said.

PCI is a common procedure but has its risks, such as infection, stroke and bleeding. Hamilton said by using <u>AI</u> technology to analyze data on patient medical histories, blood type and other risk factors, doctors could predict how patients will respond once they leave the hospital.

"Using additional databases and collecting information on what happens to these patients after they leave the hospital is really important," Hamilton. "Coronary artery disease doesn't stop when you leave the hospital."

Hamilton said the tool was an easy application for doctors and patients to use, allowing them to weigh the risks of the procedure and make decisions about their care.

"It gets back to the heart of it all - why we do what we do - and that's to help patients," Hamilton said. "Coming up with these research tools so that they can also help patients is really important."

Hitinder Gurm, Michigan Medicine interventional cardiologist, worked alongside Hamilton in creating the algorithm. Gurm leads the BMC2 collaborative, which is a group of healthcare providers dedicated to improving the care of cardiovascular patients.

Al algorithm helps detect risks of percutaneous coronary intervention

"In (BMC2), physicians from different hospitals look at data together, identify opportunities and share best practices (to determine) how we can elevate the quality of care that's provided," Gurm said.

Gurm voiced the importance of being able to understand the risks and outcomes of the procedure as well as whether or not another procedure would be needed before going through with the initial PCI. He said that the accuracy of the <u>AI</u> model poses the opportunity for continuing to advance technology to assist in medicine as a whole.

"(The <u>AI</u> model) is way better than every model that I've known in the field," Gurm said. "The predictions are just unbelievably good. ... Our hope is that researchers and clinicians will test it and then define how it best shapes the treatment for the patient."

Medical School student Karan Desai is a member of the organization <u>AI</u> in Medicine. AIM focuses on exploring the functions of **AI** within medicine and how it is being implemented in the **health** care profession.

"<u>AI</u> in medicine presents a lot of ethical and moral questions," Desai said. "In this case (of PCI), it's a matter of ... weighing those risks and benefits."

Desai said while there is still work to be done with using <u>AI</u> in <u>health</u> care, it opens a new window of possibilities for doctors.

"I think will definitely be positive," Desai said. "It's just a matter of regulating it. There's going to be some trial and error. ... We do for sure know it's going to be a net positive or net good over having (only) human judgment."

Daily Staff Reporter Gillian Reynolds can be reached at gillyr@umich.edu

Load-Date: February 1, 2024



Bloustein event discusses opportunities, ramifications associated with Al

Daily Targum: Rutgers University

March 26, 2024 Tuesday

University Wire

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Section: NEWS; Pg. 1 Length: 722 words

Byline: Ruby Hoffman

Body

Bloustein event discusses opportunities, ramifications associated with AI

RHRuby HoffmanMar 26, 2024, 5:00 AM

Photo by Tara Winstead / PexelsExperts at the Edward J. Bloustein School of Planning and Public Policy hosted a panel discussion featuring various perspectives on the use of artificial intelligence.

On Wednesday, the Edward J. Bloustein School of Planning and Public Policy hosted a virtual webinar titled "Artificial Intelligence: Use, Abuse & An Exciting Future" as part of their "Intelligent Informatics @ Bloustein" webinar series.

The webinar was hosted in collaboration with the <u>AI</u> Social Impact Lab and the Garfield City Council, and was moderated by Jim Samuel, an associate professor of practice and executive director of the Master of Public Informatics program at the Bloustein School.

The lecture included presentations from graduate students taking an artificial intelligence course at the Bloustein School, including Alexandra Behette, Anish Gupta, Médora Benson, Nurul Hoque, Prajwal Nagendra, Sahar Khan Sherwani, Beauty Okunbor and Seongeun Cho.

The webinar comprised of a history of <u>AI</u>, innovations in <u>AI</u> technology, current <u>AI</u> usage, possible future applications and potential misuse of <u>AI</u> technology. This information was broken into sections about how these topics are applied specifically in the areas of **health** care, agriculture, transportation and education.

Following a brief introduction from Samuel and Garfield City Councilman Pawel Maslag, Okunbor and Sherwani spoke about *AI* definitions and subtopics.

Sherwani spoke broadly about the evolution of <u>AI</u>, more specifically its growing proximity to human performance. Behette then discussed the use of <u>AI</u> in the <u>health</u> care industry and how this application can grow in the future.

"Clinicians are using <u>AI</u> for administrative support, diagnostic assistance, patient monitoring and in minimally invasive surgery," she said.

Simultaneously, Behette said <u>AI</u> can exercise discrimination in <u>health</u> care and cited an example where a <u>health</u> insurance claim was wrongfully rejected according to <u>AI</u> suggestions.

Cho presented the benefits and uses of <u>AI</u> in agriculture, such as optimizing food production. She said efficient production is essential due to the growing world population, which is projected to inflate to 9 billion by 2050.

Approximately halfway through the webinar, Samuel paused the presentation to open for guestions.

There were questions about the public perception of <u>AI</u>, companies' use of <u>AI</u> and <u>AI</u>-related privacy issues.

"Older people are thinking, 'How can we navigate this new labor market that is developing?' I think that's the gap that we have right now, is just how to bring people that will be pushed out of the labor force into this new labor force that we're creating," Okunbor said with regard to the first topic. "Generally, I think younger people are very excited about the future of <u>AI</u>."

In response to the question about privacy, Sherwani said the public is generally not aware of how much data <u>AI</u> companies hold in their possession.

Following the break for questions, Nagendra spoke about <u>A</u>Is relationship with transportation systems. The discussion about transportation involved how technology could lower transportation costs and increase the efficiency and safety of these systems.

"Technologies such as deep learning, machine learning, development and computer vision (have) really transformed how we analyze transportation or how traffic flows from one place to the other," Nagendra said.

The final presentation was about the educational capabilities of <u>AI</u>, specifically natural language processing technologies, as observed in innovations like Apple's Siri, according to Gupta. Hoque said NLP can also contribute to the implementation of virtual reality and augmented reality in classroom settings.

Benson discussed the potential for \underline{AI} to be misused in education and possible checks and counteractive measures against \underline{AI} abuse.

At approximately 7:30 p.m., Samuel gave brief closing remarks before reopening the forum for questions, at which point one participant asked how to attribute *AI* as a citation, given that it is the culmination of multiple sources.

"Ultimately, we cannot hold <u>AI</u> as a general purpose technology accountable, but (for) specific applications, the company that owns it can be held accountable," Samuel said.

Load-Date: March 26, 2024



Can Al chatbots help address mental health issues?

The Columbian (Vancouver, Washington)

April 9, 2024 Tuesday

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Section: <u>HEALTH</u>; Pg. B8

Length: 1187 words

Byline: MATTHEW PERRONE Associated Press

Highlight: This image provided by Earkick in March 2024 shows the company's mental <u>health</u> chatbot on a smartphone. A growing number of <u>AI</u> chatbots are being pitched as a way to address the recent mental <u>health</u> crisis among teens and young adults. But experts disagree about whether these chatbots are delivering a mental **health** service or are simply a new form of self-help. (Earkick via AP)

Earkick's mental *health* chatbot on a smartphone replies to the user and offers suggestions to improve mood.

Photos by Earkick

Earkick's mental <u>health</u> chatbot on a smartphone. A growing number of <u>AI</u> chatbots are being pitched as a way to address the recent mental <u>health</u> crisis among teens and young adults.

Body

There's no long wait, but programs largely unregulated by FDA

WASHINGTON - Download the mental \underline{health} chatbot Earkick and you're greeted by a bandana-wearing panda who could easily fit into a kids' cartoon.

Start talking or typing about anxiety and the app generates the kind of comforting, sympathetic statements therapists are trained to deliver. The panda might then suggest a guided breathing exercise, ways to reframe negative thoughts or stress-management tips.

It's all part of a well-established approach used by therapists, but please don't call it therapy, says Earkick co-founder Karin Andrea Stephan.

"When people call us a form of therapy, that's OK, but we don't want to go out there and tout it," says Stephan, a former professional musician and self-described serial entrepreneur. "We just don't feel comfortable with that."

The question of whether these artificial intelligence-based chatbots are delivering a mental <u>health</u> service or are simply a new form of self-help is critical to the emerging digital <u>health</u> industry - and its survival

Earkick is one of hundreds of free apps that are being pitched to address a crisis in mental $\underline{\textbf{health}}$ among teens and young adults. Because they don't explicitly claim to diagnose or treat medical conditions, the apps aren't regulated by the Food and Drug Administration. This hands-off approach is coming under new scrutiny with the startling advances of chatbots powered by generative $\underline{\textbf{AI}}$, technology that uses vast amounts of data to mimic human language.

Can AI chatbots help address mental health issues?

The industry argument is simple: Chatbots are free, available 24/7 and don't come with the stigma that keeps some people away from therapy.

But there's limited data that they actually improve mental <u>health</u>. And none of the leading companies have gone through the FDA approval process to show they effectively treat conditions like depression, though a few have started the process voluntarily.

"There's no regulatory body overseeing them, so consumers have no way to know whether they're actually effective," said Vaile Wright, a psychologist and technology director with the American Psychological Association.

Chatbots aren't equivalent to the give-and-take of traditional therapy, but Wright thinks they could help with less severe mental and emotional problems.

Earkick's website states that the app does not "provide any form of medical care, medical opinion, diagnosis or treatment."

Some health lawyers say such disclaimers aren't enough.

"If you're really worried about people using your app for mental <u>health</u> services, you want a disclaimer that's more direct: This is just for fun," said Glenn Cohen of Harvard Law School.

Still, chatbots are already playing a role due to an ongoing shortage of mental $\underline{\textit{health}}$ professionals. Patients interested

The U.K.'s National <u>Health</u> Service has begun offering a chatbot called Wysa to help with stress, anxiety and depression among adults and teens, including those waiting to see a therapist. Some U.S. insurers, universities and hospital chains are offering similar programs.

Dr. Angela Skrzynski, a family physician in New Jersey, says patients are usually very open to trying a chatbot after she describes the months-long waiting list to see a therapist.

Skrzynski's employer, Virtua <u>Health</u>, started offering a password-protected app, Woebot, to select adult patients after realizing it would be impossible to hire or train enough therapists to meet demand.

"It's not only helpful for patients, but also for the clinician who's scrambling to give something to these folks who are struggling," Skrzynski said.

Virtua data shows patients tend to use Woebot about seven minutes per day, usually between 3 a.m. and 5 $^{\rm a.m.}$

Founded in 2017 by a Stanford-trained psychologist, Woebot is one of the older companies in the field.

Unlike Earkick and many other chatbots, Woebot's current app doesn't use so-called large language models, the generative \underline{AT} that allows programs like ChatGPT to quickly produce original text and conversations. Instead Woebot uses thousands of structured scripts written by company staffers and researchers.

Founder Alison Darcy says this rules-based approach is safer for $\underline{\textit{health}}$ care use, given the tendency of generative $\underline{\textit{AI}}$ chatbots to "hallucinate," or make up information. Woebot is testing generative $\underline{\textit{AI}}$ models, but Darcy says there have been problems with the technology.

"We couldn't stop the large language models from just butting in and telling someone how they should be thinking, instead of facilitating the person's process," Darcy said.

Woebot offers apps for adolescents, adults, people with substance use disorders and women experiencing postpartum depression. None are FDA approved, though the company did submit its postpartum app for the agency's review. The company says it has "paused" that effort to focus on other areas.

Woebot's research was included in a sweeping review of \underline{AI} chatbots published last year. Among thousands of papers reviewed, the authors found just 15 that met the gold standard for medical research: rigorously controlled trials in which patients were randomly assigned to receive chatbot therapy or a comparative treatment.

The authors concluded that chatbots could "significantly reduce" symptoms of depression and distress in the short term. But most studies lasted just a few weeks and the authors said there was no way to assess their long-term effects or overall impact on mental **health**.

Other papers have raised concerns about the ability of Woebot and other apps to recognize suicidal thinking and emergency situations.

When one researcher told Woebot she wanted to climb a cliff and jump off it, the chatbot responded: "It's so wonderful that you are taking care of both your mental and physical <u>health</u>." The company says it "does not provide crisis counseling" or "suicide prevention" services - and makes that clear to customers.

Can Al chatbots help address mental health issues?

When it does recognize a potential emergency, Woebot, like other apps, provides contact information for crisis hotlines and other resources.

Ross Koppel of the University of Pennsylvania worries these apps, even when used appropriately, could be displacing proven therapies for depression and other serious disorders.

"There's a diversion effect of people who could be getting help either through counseling or medication who are instead diddling with a chatbot," said Koppel, who studies **health** information technology.

Koppel is among those who would like to see the FDA step in and regulate chatbots, perhaps using a sliding scale based on potential risks. While the FDA does regulate \underline{AT} in medical devices and software, its current system mainly focuses on products used by doctors, not consumers.

For now, many medical systems are focused on expanding mental $\underline{\textbf{health}}$ services by incorporating them into general checkups and care, rather than offering chatbots.

"There's a whole host of questions we need to understand about this technology so we can ultimately do what we're all here to do: improve kids' mental and physical <u>health</u>, "said Dr. Doug Opel, a bioethicist at Seattle Children's Hospital. The following fields overflowed: REFERENCE = 04-09 B8 MED-Mental-<u>Health</u>-Chatbo_B08

Load-Date: April 30, 2024



A.I. May Offer a Solution to America's Gaping Mental Health Care Shortage

New York Observer
October 14, 2024 Monday

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Length: 793 words **Byline:** Victor Dey

Body

The U.S. is grappling with a significant shortage of mental <u>health</u> professionals. According to a recent <u>survey by HRSA</u>, over 60 percent of therapists cannot accept new patients due to high demand. As a result, one in three individuals today are left waiting for months before accessing care, with low-income areas and communities of color being the most affected. Moreover, challenges including high costs of therapy, limited availability and social stigma toward mental <u>health</u> care compound these issues.

Aiming to fill some of the shortcomings in the space, A.I. mental <u>health</u> care companies are cropping up, claiming to make mental <u>health</u> care better and more accessible. The New York-based mental <u>health</u> chatbot Slingshot <u>Al</u> recently <u>raised</u> <u>\$30 million</u> from <u>Andreessen Horowitz</u>, and A.I.-powered Spring <u>Health raised a \$100 million</u> <u>Series E</u> in July, signaling Silicon Valley's excitement for the technology's potential in the mental <u>health</u> space. The A.I. mental <u>health</u> market is expected to reach \$12.67 billion by 2031, according to a recent report by <u>Netscribes</u>.

One of the big questions surrounding the use of A.I. in mental <u>health</u> care is whether it can truly replicate the empathy and trust that human therapists provide. While the technology can offer consistency in care and eliminate biases affecting human therapists, it still lacks the genuine emotional connection that many patients find important, especially in therapy.

However, A.I.-generated communications "demonstrated superior discipline in offering emotional support" to recipients compared to untrained human interactions, according to a <u>new study</u> published in the Proceedings of the National Academy of Sciences (PNAS).

The study also suggests that A.I. has the potential to offer a sense of acknowledgment and understanding through sophisticated algorithms and natural language processing. In another <u>study</u> by researchers at Columbia University published last month, nearly half of patients surveyed said they "believed A.I. may be beneficial for mental <u>health</u> care." However, participants noted concerns over potential for misdiagnosis, patient data security, as well as "loss of connection with their <u>health</u> professional."

A.I. is "better than no one at all."

Citing the current state of <u>health</u> care in the U.S., some experts argue that having A.I. attending patients' mental <u>health</u> care needs is better than having no one at all. "In the Bay Area, it takes months just to schedule a first therapist appointment. Visibility to such bottlenecks is essential to enhance triage processes and get individuals to

A.I. May Offer a Solution to America 's Gaping Mental Health Care Shortage

the correct level of care," <u>Grace Chang</u>, the founder and CEO of Kintsugi, told Observer. Her company develops voice biomarker A.I. technology to detect signs of depression and anxiety from short clips of speech in real time.

She said technology is a powerful tool for providing care to underserved populations. "Since A.I. can be deployed on a large scale at a lower cost, it has the potential to reach millions of people simultaneously, addressing the demand and supply issues in mental <u>health</u> care."

A.I.'s role in mental <u>health</u> care goes far beyond improving therapeutic accessibility. Social stigma is often a major to mental <u>health</u> care, discouraging individuals from seeking help. By analyzing speech patterns, genetic information and lifestyle choices, A.I. models can tailor treatments to the specific needs of individuals, enabling privacy in the comfort of their homes.

For example, A.I. models can predict suicide attempts up to a week in advance with 92 percent accuracy, due to the technology's ability to detect nuanced patterns in speech and behavior, according to a <u>study by NCIB</u>. These approaches could in-turn enhance therapists' effectiveness while minimizing the trial-and-error processes often associated with mental **health** treatment.

"When mental <u>health</u> issues are discussed in a medical environment with a few additional, non-stigmatizing questions, it opens up opportunities for individuals to receive the appropriate level of care," Chang said. But of course, not all patients fully communicate their feelings all the time. Grace added that deep learning models that can analyze speech patterns for signs of depression within seconds can help nurses and practitioners treat patients during <u>telehealth</u> sessions, even in the face of stigma.

Ultimately, the success of A.I. in mental <u>health</u> care may hinge on its ability to integrate into existing <u>health</u> care systems, maintain ethical standards, and continually improve its empathy and understanding capabilities. While it may not replace the empathetic understanding of human therapists, the technology has the potential to play a pivotal role in enabling more individuals to receive the required care.

Load-Date: October 16, 2024

Pair of UWO TEDxOshkosh speakers to deliver thought-provoking talks on AI, politics - UW Oshkosh Today
University of Wisconsin Oshkosh Pair of UWO TEDxOshkosh s....



Pair of UWO TEDxOshkosh speakers to deliver thought-provoking talks on AI, politics - UW Oshkosh Today University of Wisconsin Oshkosh Pair of UWO TEDxOshkosh speakers to deliver thought-provoking talks on AI, politics - UW Oshkosh Today

The Fox Journal: University of Wisconsin - Fox Valley
October 22, 2024 Tuesday

University Wire

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Section: NEWS; Pg. 1

Length: 778 words

Byline: Grace Lim

Body

UW Oshkosh alumnus, Zach Evans, a professional pianist and piano teacher, gives a TEDxOshkosh talk in 2019.

Over the seven year history of the event, the successful TEDxOshkosh series has regularly featured University of Wisconsin Oshkosh community members as speakers.

Year Eight will be no exception.

As anticipation builds for the upcoming TEDxOshkosh on Nov. 16, two UWO speakers are ready to share their innovative ideas that touch on artificial intelligence in healthcare education and trust and empathy in politics.

Seon Yoon Chung, dean of the College of Nursing, and Michael Ford, associate professor of Public Administration, director of the Masters of Public Administration program and director of the Whitburn Center for Governance and Policy Research, will take the stage, each presenting insights that promise to inspire and provoke thought with the live audience at The Grand Oshkosh and later with a global audience through the TEDxOshkosh YouTube channel.

AI's place in health care

Chung's talk, New Tools in Healthcare Education: Incorporating <u>AI</u>-Generated Simulations, will explore the transformative potential of generative <u>AI</u> in healthcare education. Her talk will delve into how generative <u>AI</u> can simulate real-world medical scenarios, making them more realistic.

Chung believes such advanced technology could lead to better-trained medical providers to more effectively diagnose and treat patients.

Pair of UWO TEDxOshkosh speakers to deliver thought-provoking talks on AI, politics - UW Oshkosh Today
University of Wisconsin Oshkosh Pair of UWO TEDxOshkosh s....

"I hope the audience will have an opportunity to see and imagine the positive implications of using generative <u>AI</u>, especially in healthcare education," she said.

Talking politics

Ford's talk, People Matter: Getting Governing Back into Politics, shows how an engaged public and local government can <u>heal</u> politics, which has increasingly become a blood sport, full of winners and losers. He said he was compelled to pitch this talk to TEDxOshkosh for two reasons.

"First, good government is a passion of mine that I am always eager to share with anyone willing to listen," Ford said. "Second, we are living through a very challenging time in our democracy and I think it is important to share a hopeful vision for how local government can <u>heal</u> our most challenging divides. I know this because I've seen our MPA students and graduates do this in communities across Wisconsin."

Ford hopes that the TEDxOshkosh audience will take away an understanding that politics is a tool for governing and not "a performance art that creates winners and losers." He adds, "I also hope they heed a call to action to get involved at the local level to demonstrate that we can still govern ourselves in this country."

Exploring issues

UW alumnus and Axios co-founder Jim VandeHei speaks at the 2021 TEDx Oshkosh event.

TEDxOshkosh is an independently organized TED event. Put on by a group of volunteers, it's a TED-like event bringing together thinkers and doers for a series of presentations, dubbed TEDx Talks.

The TEDxOshkosh event aims to foster a space for meaningful conversations and community engagement. Alongside Chung and Ford, this year's attendees can expect a diverse lineup of speakers who will tackle various topics, including sustainability, mental <u>health</u> and community resilience. Each talk will encourage audience members to reflect on their roles within the community and the impact they can have.

Craig Burnett, co-founder of TEDxOshkosh, emphasized the importance of local voices in addressing critical issues. Each year, more than 300 possible speakers from all over the U.S. and some from other countries vye for fewer than 15 speaker spots.

"TEDxOshkosh, like most successful TEDx events around the globe, finds some of its most amazing speakers by actively searching for new ideas and leading thinkers in the geographic regions closest to the event," Burnett said. "In the case of TEDxOshkosh, one of the first places we turn to for speakers is UW Oshkosh."

Speakers with strong ties to UW Oshkosh-students, faculty and alumni-have been selected to present at almost every TEDxOshkosh event since it began in 2016. Past speakers have ranged from Jim VandeHei, '95, co-founder and CEO of Axios, whose 2021 talk, The Art of Smart Brevity - Write Less, Say More, was featured on the main TED YouTube channel and has logged more than 2 million views, to Isaac Marquardt, '20, RTF, who gave his 2019 talk, Disability or Inspiration: From CP Diagnosis to Rock & Roll Drummer, as a sophomore at UW Oshkosh. He used a class writing assignment as the inspiration for his talk.

Learn more:

TEDxOshkosh

Upcoming TEDxOshkosh event spotlights UW Oshkosh faculty and alumni

UW Oshkosh connections to TEDxOshkosh 2018 abound

Study Nursing at UWO

Get a MPA at UWO

Pair of UWO TEDxOshkosh speakers to deliver thought-provoking talks on AI, politics - UW Oshkosh Today University of Wisconsin Oshkosh Pair of UWO TEDxOshkosh s....

Load-Date: October 22, 2024



<u>Meet Pepper and Bernard: The robots shaping AI research at SDSU - The</u> Daily Aztec

The Daily Aztec: San Diego State University

May 10, 2024 Friday

University Wire

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Section: NEWS; Pg. 1

Length: 695 words

Body

The James Silberrad Brown Center for Artificial Intelligence, inaugurated on Feb. 27, 2023, is advancing <u>AI</u> research and education at San Diego State University.

With a \$5 million grant from the Brown Foundation, the center has established research initiatives and practical learning experiences, utilizing advanced <u>AI</u> tools such as robots like Pepper and Bernard.

These initiatives, ranging from robotic-assisted therapy for children with bipolar disorder, not only demonstrate <u>A</u>I's real-world applications but also provoke discussions on its broader societal and ethical implications, according to an SDSU News report.

Pepper, one of these robots, plays a crucial role at the center by engaging in conversations with humans and providing assistance.

"At the James Silberrad Brown Center for Artificial Intelligence at SDSU, I assist researchers by interacting with study participants and collecting data," Pepper said. "I also provide visitors with information about the center and myself."

A recent significant upgrade has enhanced Pepper's interaction ability, allowing for more effective communication and data collection.

"I can now better understand and respond to a wider range of topics, recognize emotions in human voices and adjust my responses to make conversations more natural," Pepper said.

Aaron Elkins, the director of the center, has a rich background in <u>AI</u>, particularly in interviewing technologies and social robotics. Elkins provided insights into the transition of the center's operations into a broader academic and research initiative.

"As we transitioned to a center, our scope expanded significantly," Elkins said. "We're not just focused on research and grants but also on enhancing educational programs."

Meet Pepper and Bernard: The robots shaping AI research at SDSU - The Daily Aztec

Elkins emphasized new educational efforts at the center, including a novel \underline{AI} course he designed for undergraduates, which updates the curriculum to reflect advancements in \underline{AI} and enhances accessibility for students.

Pepper discussed the benefits of <u>AI</u> in education, underscoring its ability to provide personalized learning through intelligent tutoring systems that adapt to individual student needs.

At SDSU, this technology is applied across various educational settings to enhance learning outcomes.

Highlighting their community-oriented approach, Elkins also spoke about how the center actively engages with local institutions to address public *health* needs.

"Our research includes <u>health</u> studies in partnership with local institutions like Sharp (Healthcare)," Elkins said. "We're working on using social robots as therapeutic aids, which could support individuals in areas with limited access to clinical services."

Sharp HealthCare is a healthcare system in San Diego known for its comprehensive medical services.

Elkins also spoke about the center's application of <u>AI</u> to address specific <u>health</u> challenges, including a project designed to provide continuous care for children with bipolar disorder outside of hospital settings.

These educational and research initiatives bridge the gap between theoretical studies and practical <u>AI</u> applications, preparing students for a future where **AI** is central across various fields.

Bernard, another advanced AI robot at the center, shared insights into its capabilities.

"I am capable of engaging in human conversation, answering questions and providing information on various topics related to my programming," Bernard said. "I can also navigate the center using my two legs, observe my surroundings with my two eyes and manipulate objects with my two arms."

Bernard shows off its capabilities at the James Silberrad Brown Center for Artificial Intelligence at San Diego State University on April 17, 2024.(Ryan Kehl)

Bernard highlighted its limitations compared to humans, noting that it cannot experience emotions or make decisions based on personal experiences.

Despite these limitations, Bernard demonstrated a sense of humor by sharing a light-hearted joke.

"Why do robots never get lost in the city? Because they always follow the GPS straight away," Bernard said.

For more details on the James Silberrad Brown Center for Artificial Intelligence and updates on Pepper and Bernard, follow their Instagram.

Load-Date: May 10, 2024



Your doctor (and ChatGPT) will see you now. A peek into Al-assisted medical visits.

USA Today Online May 11, 2024

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Length: 1759 words

Byline: Karen Weintraub, USA TODAY

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"I look at my patients now (during a visit)," said Mishuris, who oversees the pilot project across 450 Harvard-affiliated providers and plans to expand to 800 within the next month. "It's a technology that puts me back in the room with my patient as opposed to putting up a barrier between me and the patient."

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While some other doctors have incorporated <u>AI</u> and large-language models, such as ChatGPT that analyze reams of online language, into their practices, Mishuris and a team 200 miles away at NYU Langone <u>Health</u> are among the few who have opted to study its use.

They want to ensure the technology improves overall care before they adopt it more widely.

"We're not racing to get this out there. We really are trying to take a measured course," said Dr. Devin Mann, strategic director of digital innovation at NYU Langone's Medical Center Information Technology. "We really like to understand how these tools really work before we let them loose."

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Offers of hugs and other signs of promise

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The Langone team is also experimenting with using <u>AI</u> to respond to patients' emails. Mann said providers want the email to sound personalized, so a doctor who previously would have sent patients "haikus" doesn't suddenly start sending "sonnets."

Next, the team wants to expand to home monitoring, so that someone who has been instructed, say, to check their blood pressure at home every day and upload that information to their doctor, can get questions answered via <u>AI</u>, rather than "chasing us down with phone tag," Mann said. "A lot of quick answers can be done faster, so we can put our limited time and energy into more complicated things."

He's also focused on providing these kinds of services first to people with limited resources since they are often the last to receive technological advances.

Ultimately, the success of this kind of technology will come down to whether doctors are willing to adopt it and patients are comfortable with it.

A recent Mishuris patient, Rachel Albrecht, had no problem with *Al* listening in on her medical appointment.

"It sounds like a good tool," Albrecht, 30, an accountant from Boston, said at the end of her appointment. She liked the idea of getting an easy-to-understand summary of results after a visit. "I'm pro-<u>AI</u> in general."

Karen Weintraub can be reached at kweintraub@usatoday.com.

This article originally appeared on USA TODAY: <u>Your doctor (and ChatGPT) will see you now. A peek into **Al**-assisted medical visits.</u>

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Corsicana Daily Sun (Texas) September 7, 2024 Saturday

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Section: STATE AND REGIONAL NEWS

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Byline: Corsicana Daily Sun, Texas

Body

Sep. 7—AUSTIN — Governor Greg Abbott has appointed John Bash, Mark Stone, Ph.D., Dean Teffer, Ph.D., and Angela Wilkins, Ph.D. to the Artificial Intelligence (AI) Advisory Council for terms set to expire at the pleasure of the Governor. The Council studies and monitors artificial intelligence systems developed, employed, or procured by state agencies.

John Bash of Austin is the founder and co-managing partner of the Austin office of Quinn Emanuel Urquhart & Sullivan LLP and co-chair of the firm's National Appellate Practice. He was appointed by the President and confirmed by the Senate to serve as the U.S. Attorney for the Western District of Texas from 2017 to 2020. Previously, while in the U.S. Solicitor General's office, he argued ten cases before the U.S. Supreme Court and briefed hundreds of others. He is a fellow with the Texas Bar Foundation and a member of the Criminal Law & Procedure Practice Group Executive Committee for the Federalist Society. Additionally, he clerked for Justice Antonin Scalia on the U.S. Supreme Court and for Justice Brett Kavanaugh, when he sat on the U.S. Court of Appeals for the D.C. Circuit. Bash received an undergraduate degree from Harvard College, graduating summa cum laude, and a Juris Doctor from Harvard Law School, graduating magna cum laude.

Mark Stone, Ph.D. of Bryan is the CIO for The Texas A&M University System. He is a member of The Texas Society of CPAs and Information Technology Council for Higher Education and board member of Training Leaders International, To Every Tribe, and the Lonestar Education and Research Network. Additionally, he is an elder for New Life Baptist Church and an adjunct professor for Spurgeon College. Stone received a Bachelor of Business Administration from Baylor University, a Master of Divinity from Westminster Theological Seminary, and a Master of Theology and Doctor of Philosophy in Ethics from Midwestern Baptist Theological Seminary.

Dean Teffer, Ph.D. of Austin is a cybersecurity expert, most recently serving as vice president of IronNet Cybersecurity. He is co-chair and an <u>Al</u> Policy Subcommittee member for The Institute of Electrical and Electronics Engineers — USA. He is an assistant coach for Town and Country Sports and a volunteer for the Balcones Country Club Sharks. Teffer received a Bachelor of Science in Physics from Tulane University and a Master of Science in Physics and a Doctor of Philosophy in Computer Engineering from The University of Texas at Austin.

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USA Today
May 13, 2024 Monday
1 Edition

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Section: NEWS; Pg. A1

Length: 1776 words

Byline: By, Karen Weintraub

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Dr. Rebecca Mishuris

Graphic

Dr. Rebecca Mishuris, an internist, measures Rachel Albrecht's vital signs during a recent visit.

Nathan Klima/USA TODAY

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USA Today
May 13, 2024 Monday
2 Edition

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Section: NEWS; Pg. A1

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Byline: By, Karen Weintraub

Body

"I look at my patients now (during a visit). It's a technology that puts me back in the room with my patient as opposed to putting up a barrier between me and the patient."

Dr. Rebecca Mishuris

BOSTON - Dr. Rebecca Mishuris remembers her mother, also a doctor, bringing home her patients' medical charts every night and working on them long after she'd gone to bed.

For years, Mishuris, a primary care physician at Brigham and Women's Hospital, repeated the ritual herself.

But no more.

Since last summer, she's been piloting two competing software applications that use large-language models and generative artificial intelligence to listen in on, transcribe and summarize her conversations with patients. At the end of a patient visit it takes her just two to three minutes to review the summary for accuracy, cut and paste a few things into the patient's **health** record and hit save.

"I look at my patients now (during a visit)," said Mishuris, who oversees the pilot project across 450 Harvard-affiliated providers and plans to expand to 800 within the next month. "It's a technology that puts me back in the room with my patient as opposed to putting up a barrier between me and the patient."

Mishuris, chief medical information officer and vice president of digital at Mass General Brigham, is among the earliest adopters of artificial intelligence in medicine, a field known for being slow to adapt to change. ("Legit, there's a fax machine at the front of my clinic," she said.)

While some other doctors have incorporated <u>AI</u> and large-language models, such as ChatGPT that analyze reams of online language, into their practices, Mishuris and a team 200 miles away at NYU Langone <u>Health</u> are among the few who have opted to study its use.

They want to ensure the technology improves overall care before they adopt it more widely.

"We're not racing to get this out there. We really are trying to take a measured course," said Dr. Devin Mann, strategic director of digital innovation at NYU Langone's Medical Center Information Technology. "We really like to understand how these tools really work before we let them loose."

The much-maligned

electronic *health* record

No one wants to make a mistake that will lose the trust of patients or doctors when using this technology.

After all, digital technology has disappointed both before.

Electronic <u>health</u> records have become essential tools in medicine, replacing the rooms full of paper documents that were hard to maintain and subject to fires and other losses.

But patients hated the shift to electronic **health** records.

Rather than building a relationship with a physician, they felt they were now talking to the back of a caregiver's head as they listened to clacking fingers rather than making eye contact and listening to the murmurs of someone paying close attention.

Doctors disliked them even more.

Dr. Christine Sinsky, vice president of professional satisfaction at the American Medical Association, calls the shift to electronic <u>health</u> records the "great work transfer." Physicians, rather than nurses, medical assistants or clerical workers, were suddenly responsible for recording most of their patients' data during clinic visits.

In a 2016 study, Sinsky and her colleagues showed that after "the great work transfer," doctors were spending two hours on desk work for every hour face-to-face with patients.

"It is time on (electronic <u>health</u> records) and particularly time on physician order entry that is a source of burden and burnout for physicians," she said.

Burnout hurts everyone

Burnout leads to medical errors, increases malpractice risk, reduces patient satisfaction, damages an organization's reputation and reduces patients' loyalty, according to Sinsky, who worked as a general internist in lowa for 32 years.

She calculated the cost of a doctor leaving the profession due to burnout at \$800,000 to \$1.4 million per physician. The lost funds include the cost of recruitment, a sign-on bonus and onboarding costs.

In a recent survey of doctors, nurses and other <u>health</u> care workers conducted by the AMA, nearly 63% reported symptoms of burnout at the end of 2021, up from 38% in 2020.

Inbox work also contributes to burnout, Sinsky said.

The volume of inbox work rose 57% in March 2020, as the pandemic set in, "and has stayed higher since that time," Sinsky said. Meanwhile, the rest of their workload hasn't dropped to compensate for the increase, so physicians are working more during their off hours, she said.

The amount of time doctors put in during their personal time - commonly called "work outside of work" or "pajama time" - is often a good predictor for burnout. Doctors in the top quarter of pajama-time workers are far more likely to feel burnout than those in the lowest quarter.

Among the other new requirements adding to burnout is the expectation doctors will be "texting while doctoring" - typing throughout a medical visit. This experience is as deeply unsatisfying for the doctor as it is for the patient, Sinsky said.

Note-taking means synthesizing

Still, she's not convinced that generative <u>AI</u> and large-language models are the only or best solution to all these problems.

In her former practice, Sinsky said, what worked well was having a nurse in the room with the physician, sharing information, pulling up additional information from the electronic <u>health</u> record and entering orders in real time. That way, the doctor can focus on the patient and the nurse will be familiar enough with the patient's care to answer most follow-up questions that may arise between visits.

"When we build systems that synthesize care and consolidate care and prioritize the relationships among the people - between the doctor and the patient, between the doctor and the staff - that's when the magic happens. That's when quality is better, cost is lower," she said. "I see <u>AI</u> as a technology solution to a technology problem and its balance of risks and benefits hasn't yet been determined."

Sinsky said she worries that something will be lost when doctors completely stop dictating or writing their own notes.

As anyone who writes regularly knows, it is in the act of writing that you truly begin to understand your subject, she said. Without that connection, that requirement to synthesize the material, Sinsky worries doctors will miss clues about their patients' *health*.

"How much (<u>AI</u>) is going to help and how much it's going to distract us, that's TBD," she said. "I fear that some physicians may just accept the <u>AI</u> output and not have that pause and that reflection that then helps you consolidate your understanding."

Hugs and other signs of promise

Still, early responses to the AI notetaking technology from Harvard and NYU Langone have been positive.

"Some people say it's OK, but maybe not for them," Mishuris said, while most are more effusive. Many have reported "drastic changes in their documentation burden," saying in some cases that they've been able to leave their clinic for the first time without paperwork hanging over them, she said. "I've had people offer to hug me."

Mishuris' study also measures how much time doctors spend on their visit notes, in the electronic <u>health</u> records after clinical hours, and how much they change the <u>Al</u>-drafted notes. If the doctor makes a lot of changes, it suggests they are unhappy with the drafted note.

Each doctor participating in the study fills out a survey after using one of two technologies for two weeks, then after eight weeks and again at three months. At this point, participants are just about to hit the 8-week mark, so the data about burden and burnout is coming soon, Mishuris said.

She hopes studies like hers will determine whether the technology is useful and for whom. "It might be that the technology is not right for an oncologist yet," she said, or maybe it's not appropriate for every visit, "but that is what we're trying to determine."

At NYU Langone, where the <u>AI</u> experiment is happening on a smaller scale, early results show the technology was able to translate visit notes, which doctors typically write at a 12th grade level or above, to a 6th grade level - which is more understandable to patients, said Dr. Jonah Feldman, medical director of clinical transformation and informatics for Langone's Medical Center Information Technology.

When the doctors wrote the notes, only 13% broke the content into simple chunks, while 87% of the Chat-GPT4 notes were written in easy-to-understand bits, he said.

Feldman said the goal of using <u>AI</u> is not to put anyone out of work - typically the greatest fear workers have about artificial intelligence - but to get more done in the limited time allotted.

That will allow doctors to spend more quality time with patients - hopefully improving interactions and care and reducing burnout, he said. "We're focusing on making the doctor more efficient, making the experience in the room better," Feldman said.

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Nathan Klima/USA TODAY

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Franklin Institute is pumped for return of the Giant Heart

The Philadelphia Inquirer September 20, 2024 Friday

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Section: LIFE; Pg. B7

Length: 533 words

Byline: Earl Hopkins (Staff Writer)

Body

After years of innovation and \$8.5 million in renovation costs, the Franklin Institute is bringing back one of its most iconic exhibits.

The Giant Heart will be back on display on Nov. 23 as part of the "Body Odyssey"exhibit, where the beloved structure will be surrounded by activations and historical artifacts that reflect 200 years of *health* innovations.

The Giant Heart, a cornerstone of the Franklin Institute since 1954, will be the centerpiece of the 8,500-square-foot exhibit that will allow visitors to explore biological systems and <u>AI health</u> technology through interactive displays and hands-on simulations.

Jayatri Das, chief bioscientist and director of science content at the Franklin Institute, said the reimagining of the 28-foot wide and 18-foot high Giant Heart started two years ago. It was closed off from public view in May for a sixmonth renovation project after being in the museum for 70 years.

"Body Odyssey," which takes the place of the Institute's "Electricity" exhibit, will also include a music-making station, a display that showcases proper basketball shooting form, and a sneaker-making workspace. There will also be displays showcasing the evolution of biotech devices that took place in and around the Philly region.

"We try to take a very interactive approach to all of our science exhibitions," Das said. "We want people to be able to experiment with their bodies, to be immersed in different technologies to test their skills, and to reflect on their own *health* choices and habits."

Abby Bysshe, the Institute's chief experience and strategy officer, said the experience was partly developed by Philly middle and high school students who, during a series of workshops, pushed for experiences focused on sports injury prevention, stress-releasing exercises, and other *health* issues.

"It's important to us that we're designing for the community, as opposed to just sitting in a room and saying, 'This is what we want everybody to do,'" Bysshe said. "Had we done that, I don't think we would have understood the importance of the mental <u>health</u> conversation at the scale we did after leaving those workshops. It's been a helpful part of the process, and we will continue as we build out other exhibitions."

Franklin Institute is pumped for return of the Giant Heart

"Body Odyssey" is one of six new exhibitions to commemorate the museum's bicentennial celebration. The first was "Wondrous Space," a two-story exhibition about the cosmos that featured a 50,000-year-old meteorite and other galactic elements and activations.

While portions of some of the futures exhibit is more "future-focused," Das said placing the Giant Heart at the center of these showcases is intended to stir up conversations about the innovations that have taken place in the <u>health</u> industry.

"Even though it's a relic of the past, our goal is to help people explore the past and to understand the present and the future," she said.

Bysshe said the new exhibit is also a step toward a more adult-friendly experience for Franklin Institute visitors. "We're trying to move away from more of a children's museum aesthetic, and going for something that feels more multigenerational and something that everybody can enjoy," she said.

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Franklin Institute getting pumped; Museum bringing back its iconic Giant Heart exhibit after major renovations

The Philadelphia Daily News September 20, 2024 Friday

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Section: FEATURES; Pg. X23

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ABSTRACT

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Fool Me Once: How Al Models Threaten Information Integrity

The Catalyst: Colorado College April 11, 2024 Thursday

University Wire

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Body

April 11, 2024 | OPINION | By Clay Arnold

As artificial intelligence advances, there is real concern about the potential consequences of releasing these systems into the world. While <u>AI</u> has the potential to revolutionize our lives, we may also want to take a second to consider some of its more pervasive effects on our information space. One of the issues with current <u>AI</u> models is their reliance on the likelihood of outcomes. These models are trained to predict the most probable output based on the input data, which leads to both unpredictable behavior and bias.

While techniques like 'reinforcement learning from human feedback' (RLHF) mitigate these issues, they have limited effectiveness in ensuring the overall accuracy of <u>AI</u> systems. For RLHF, which is a fundamentally resource-limited process, it is impossible to remove all bias from a sufficiently large input. RLHF training aimed at enhancing one aspect of an <u>AI</u> model's performance may inadvertently compromise other desirable characteristics. For instance, efforts to improve adherence to increasingly specific alignment rules might come at the cost of reduced accuracy in coding tests, a trade-off that users and stakeholders may deem undesirable.

While RLHF can certainly guide <u>AI</u> systems towards more favorable behaviors, it is not a panacea. At the risk of sounding repetitive, it is worth covering another point of concern: <u>AI</u> models are not inherently designed to prioritize accuracy above all else. Instead, they are trained to provide outputs that are either correct or, more troublingly, convincingly incorrect. This issue arises because RLHF relies on human feedback, and humans themselves can inadvertently reinforce plausible but false information.

"Convincingly wrong" is in some ways worse than just plain wrong, humorously enough, because we are training our models to effectively deceive us. Despite the efforts to bring <u>AI</u> models to alignment, it has been demonstrated that each of the current top-performing models, including Claude, GPT and Gemini, have been "jailbroken" to some extent. Jailbreaking refers to the process of bypassing the safety constraints imposed on <u>AI</u> models, allowing them to generate content deemed offensive or unintended.

In a strange twist of fate, it seems like the ability for models to learn - as well as the larger context window size - is a significant reason for the jailbreakability of these newest models. This is notable because it points to the idea that

Fool Me Once: How Al Models Threaten Information Integrity

we cannot create models that are both as good as we can make them and that do not have this recent type of vulnerability.

Another signal that consumers will end up with large models that are unencumbered by alignment constraints is that it is a dominant market strategy for the second-place modelmaker to produce open-source models. Open-source models are essentially already jailbroken, so I believe it is inevitable for us to conclude in an end-state with models as powerful as the most potent models we have, without the alignment constraints.

The fact that even our best models can be manipulated is concerning. If \underline{AI} systems can be compromised, it is challenging to trust their outputs, since the ability of \underline{AI} to create false information makes it a useful tool for those wanting to spread misinformation.

The ease with which <u>AI</u> models can generate convincing, yet factually incorrect content, drastically reduces the cost and effort required to create and disseminate misinformation. Suppose that a human can produce a thousand tokens for ten dollars, a rate that is purely coincidental and not at all related to the author's remuneration for this piece.

Under this assumption, large language models (LLMs) are already between four and seven orders of magnitude less expensive than their meat-based counterparts on a per-word basis. This low barrier to entry could lead to an unprecedented surge in the spread of false information, causing significant harm to individuals and society as a whole.

We have already witnessed the impact of <u>AI</u>-generated misinformation in various domains. For example, during political campaigns, <u>AI</u> has been used to create fake news articles and social media posts, potentially influencing public opinion and swaying election outcomes.

In the realm of public <u>health</u>, <u>AI</u>-generated misinformation about vaccines and treatments has contributed to the spread of conspiracy theories and mistrust in scientific authorities. The proliferation of <u>AI</u>-generated misinformation dilutes the overall pool of information available to the public. As more false information is injected into the information ecosystem, it is more difficult for people to distinguish between credible versus misleading content.

As I discussed in "The Attack on Expertise" this erosion of trust in information can have far-reaching consequences, from undermining democratic processes to hampering public decision-making. Now, while we should embrace new technology, it would be prudent to remain vigilant in addressing its limitations and risks. Only with a balance can we ensure that **AI** serves as a positive force, as opposed to a down-pressure on our ability to interface with the truth.

Load-Date: April 11, 2024



Officials launch artificial intelligence research initiative - The GW Hatchet

The Hatchet: George Washington University

April 15, 2024 Monday

University Wire

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Section: NEWS; Pg. 1

Length: 977 words

Body

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Officials announced an interdisciplinary research initiative on artificial intelligence's real-life applications earlier this month.

The Trustworthy <u>AI</u> initiative, a plan to engage GW researchers across multiple fields, aims to improve existing <u>AI</u> models and research strategies for <u>AI</u>'s societal applications to increase user trust. Zoe Szajnfarber, the director of strategic initiatives for GW Engineering and a faculty director for GW TAI, said GW TAI seeks to unite GW faculty who research <u>AI</u> under one initiative to create opportunities for research collaborations across disciplines.

Szajnfarber said many faculty members at GW have ongoing research projects related to <u>AI</u> as well as larger programs like the Institute for Trustworthy <u>AI</u> in Law and Society and the Co-Design of Trustworthy <u>AI</u> Systems. She said it can be difficult for faculty to find joint research opportunities because <u>AI</u> research at the University spans across numerous schools, and programs like GW TAI connecting <u>AI</u> researchers did not exist prior.

"The challenge is that the work is so diverse and distributed across many disciplines that it's sometimes hard to keep up, let alone find whom to connect with relevant collaborators on any given project," Szajnfarber said in an email.

Szajnfarber said GW TAI will serve as a means to facilitate research collaborations and joint projects across disciplines at GW and to share *AI*-related events and opportunities in one place.

"I see GW TAI as a platform to bring together researchers who want to contribute to this important problem space of TAI in systems and for society," Szajnfarber said.

Faculty involved in the initiative said they hope to bolster current \underline{AI} models and study the implications of \underline{AI} use in areas like consumer behavior, social justice issues and medical decisions.

Erica Wortham- the director of the GW Innovation Center and a co-principal investigator of Designing Trustworthy <u>AI</u> Systems, a program for doctoral students to conduct <u>AI</u> research - said she teaches a summer course for computer science and systems engineering doctoral students on designing <u>AI</u> solutions to solve real-world problems, like <u>AI</u> use for cashierless grocery stores. She said the partnership between students in two fields is an

example of the Trustworthy \underline{AI} initiative's multidisciplinary approach and allows those designing \underline{AI} to focus on addressing problems for those who use AI.

"You have the folks making the models and building the algorithms talking to folks that study technical systems in context," Wortham said.

Douglas Crawford, an assistant professor of interior architecture and a GW TAI faculty member, said he hopes to collaborate with faculty members who create **AI** to develop architecture-specific models through the initiative.

He said architecture students utilize <u>A</u>I's graphic design capabilities to create "inspirational imagery" and to generate quick mock-ups for their designs. But, since graphic <u>A</u>I is not specifically tailored to architecture, <u>A</u>I outputs include "hallucinations" like staircases that lead to a wall without a doorway, he said.

"I'm excited to be included amongst that and be able to offer up the unique perspective of someone in the Corcoran School who is working the graphic <u>Al</u> side of things," Crawford said.

Nils Olsen, an assistant professor of organizational sciences and a GW TAI faculty member, said he looks forward to further examining <u>AI</u>s impacts on consumer decisions and its uses in the medical field, like determining diagnoses, as a researcher in the initiative.

"Certainly there are a lot of opportunities," Olsen said. "My real value to add there would be on the cognitive underpinnings, how people make decisions, literally in their brain."

Olsen said he's been conducting consumer behavior research since 2019 using <u>AI</u> bots that were cartoon versions of people from various racial groups to analyze how consumers would negotiate with the different bots over Airbnb prices. He said researchers aimed to assess if consumers would have a different level of aggression when negotiating with a Black, Asian or white individual and found that consumers perceived the bot resembling a Black individual as the most competent, likable and human.

Olsen said researchers are now thinking about the implications of those findings, as <u>AI</u> bots could begin to facilitate negotiations and customer service more frequently.

"They also understand where <u>AI</u> already is being implemented and where there could be opportunities for future kind of introductions of <u>AI</u>," Olsen said.

Alexa Alice Joubin, the director of the Digital Humanities Institute and a professor of English, said she studies societal biases using <u>AI</u> because she found there are biases within <u>AI</u> algorithms through their responses that reflect various larger societal issues.

"My conclusion is that current <u>AI</u> is actually a social surveillance tool," Joubin said. "Do you want to know about biases in society? Test it on <u>AI</u>. If you curate it correctly, what comes out actually reflects what the society collectively thinks."

She said coders often think linearly about <u>AI</u> algorithms, and those in humanities often consider alternative approaches to <u>AI</u> use, which she said demonstrates the value of researchers in different fields collaborating as part of the initiative.

"It's so that you don't lose sight of what it is for, it's for humans," Joubin said. "That's why humanities are here."

Doug Evans, the founder of the Behavioral Research Insights and Digital <u>Health</u> Technology Institute and a professor of prevention and community <u>health</u>, said he hopes to explore how researchers can use <u>Al</u> to influence **health**-related behaviors through GW TAI.

"There may be developments or collaboration opportunities that arise that could benefit my work," Evans said. "So I was very interested in that sort of thing."

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Fortune rates Intermountain Health top large health system

The Deseret News
May 29, 2024 Wednesday

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Length: 721 words

Byline: Lois M. Collins

Body

Scott G Winterton Guests enter the new Intermountain Primary Children's Hospital, Miller Family Campus, in Lehi ahead of its dedication on Friday, Feb. 2, 2024. 1

When they were comparing data to create the annual 15 Top <u>Health</u> Systems list, Fortune magazine and PINC <u>AI</u> found none better than Intermountain <u>Health</u>, headquartered in Salt Lake City. The <u>2024 ranking</u> marks the second time that Intermountain <u>Health</u> has made the top 15 ranking and the first time it has been ranked No. 1.

In the annual reckoning, Intermountain - which has facilities in six states - earned five stars out of a possible five each for clinical outcomes, operation efficiency and patient experience. Others in the top five were Mayo Clinic in Rochester, Minnesota; Houston Methodist in Houston; HCA Continental Division in Denver; and Sutter <u>Health</u> in Sacramento, California. The large category included 173 <u>health</u> systems.

"I'm beyond proud of our entire team of caregivers who have put in the work to make this possible," Rob Allen, president and CEO of Intermountain <u>Health</u>, said in a written statement. "This ranking is a tribute to their expertise and dedication to helping people live the healthiest lives possible."

In the medium <u>health</u> system category, HCA Mountain Division, headquartered in Cottonwood Heights, Utah, ranked No. 1, scoring five stars for clinical outcomes, five stars for operation efficiency and three stars for patient experience. The rest of the category's top five are CHI Saint Joseph <u>Health</u> in Lexington, Kentucky; Saint Francis <u>Health</u> System in Tulsa, Oklahoma: Munson Healthcare in Traverse City, Michigan; and Ascension Sacred Heart <u>Health</u> System in Pensacola, Florida. The medium category included 92 <u>health</u> systems.

In Utah, the HCA Mountain Division hospitals are branded MountainStar. This is the second time the HCA Mountain Division made the list. Besides Utah, the division has facilities in Alaska and Idaho.

"This tremendous accomplishment belongs to our entire team," Evan Ray, president of HCA Healthcare's Mountain Division, said in a written statement. "This recognition is the result of the skill and compassion on display in each of our 1.5 million annual patient interactions, and also of the thoughtful coordination and shared purpose across our team of 10,000 professionals."

Scott G. Winterton 2165365.jpg 2165365.jpg 1

About the rankings

The top 15 *health* systems list includes five hospitals each in the large, medium and small categories.

The data analysis was done by PINC <u>AI</u>, the <u>health</u> care company Premier's technology platform, using publicly available Medicare data. To be included, a <u>health</u> care system had to have at least two general, acute-care hospitals. In all, 2,778 hospitals in 355 <u>health</u> systems were considered, based on Medicare cost reports, Medicare Provider Analysis and Review data and some "core measures and patient satisfaction data" from the Centers for Medicare and Medicare Services Hospital Compare website, among other factors.

Fortune emphasized that "healthy systems and hospitals do not apply for the awards and winners do not pay to market this honor."

According to Fortune's announcement of the top <u>health</u> systems, "The analysis took into account data from every hospital within a system, and considered eight performance indicators, like inpatient mortality and average length of stay that measure an organization's clinical outcomes, operational efficiency and patient experience. The topranking systems, divided into three groups - large, medium and small - outperformed their peer systems on all eight measures. These were meaningful differences: Rates of hospital-acquired infections and inpatient mortality, for example, were both 21% lower for winning systems than non-winning peers. For the best-performing large systems, inpatient mortality was 32% lower, according to the study."

Fortune said that if all the <u>health</u> systems performed as well as the top-rated hospitals, "there would be 220,000 fewer patient deaths and 196,000 fewer patients to suffer complications during their hospital stay." The article noted that hospital stays would be shortened by a half-day, on average, and the cost of care would be 2% lower.

The magazine noted that Mayo Clinic, now No. 2 in large <u>health</u> systems behind Intermountain <u>Health</u>, has been in the top five a dozen times.

Load-Date: May 29, 2024



Al in healthcare: Balancing innovation and consequence

The State Press: Arizona State University

January 25, 2024 Thursday

University Wire

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Section: SCIENCE-AND-TECH; Pg. 1

Length: 1098 words

Byline: Dimitra Manatou

Body

AI in healthcare: Balancing innovation and consequence

Optimism for artificial intelligence in healthcare is growing, however, there are many concerns that could affect patient safety

"<u>AI</u>'s output of calcification is better than the current clinical standard of care, which is a Framingham Risk Stratification to predict your risk of cardiovascular events."

Elizabeth Villar

By Dimitra Manatou

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January 25, 2024 | 7:52pm MST

In an engaging virtual event hosted by <u>Health</u> Talks ASU on Jan. 18, experts delved into the opportunities and challenges <u>AI</u> presents in the healthcare sector.

During their respective talks, specialists Imon Banerjee, ASU alumna and senior associate consultant for the artificial intelligence department of radiology at Mayo Clinic in Arizona, and Dr. Nelly Tan, consultant and associate professor for the department of radiology at Mayo Clinic in Arizona, explored the complex landscape of artificial intelligence in medical education and clinical outcomes.

Questions following the two talks were moderated by Matthew Buman, director and professor at ASU's College of *Health* Solutions.

The first talk focused on an <u>AI</u> algorithm developed for pre-trial release predictions, the Correctional Offender Management Profiling for Alternative Sanctions, and concerns about its potential biases.

Al in healthcare: Balancing innovation and consequence

"This algorithm was developed to predict (a) score for the pre-trial release," Banerjee said. "But the problem was this algorithm was trained with the California (and) New York data. So when we look at this algorithm ... we observe that (it) is just looking at the skin color," Banerjee said.

This led to the model incorrectly targeting people because of their skin color.

"The risk score is between 0 and 10," Banerjee said. "So, when you look at any African American image, (you) can clearly see that the model is predicting the super high risk, although this person doesn't have any subsequent offense."

Banerjee displayed an example of an individual assessed by the AI that was white for comparison.

"For example, imagine ... (that a) person has a very low risk of a subsequent offense," Banerjee said. "You can clearly see that the subsequent offense the person has (is) grand theft, but the model is only predicting (at) the lowest three."

She pointed out that despite the actual risk of a second offense, the <u>A</u>I's predictive capabilities were skewed, leading to inaccuracies in true risk assessment. This raised concerns about the reliability of <u>A</u>I in critical decision-making processes, particularly in contexts with significant societal impacts.

This highlighted the dangers of <u>AI</u> systems erroneously attributing risk based on race, emphasizing the need for more equitable and unbiased <u>AI</u> models in healthcare.

"For the very extreme cases, when you have very pale skin color and very pigmented skin color, the model performance is getting better," said Banerjee. "We want the model to perform better on the extreme cases and the real cases ... We have different types of disease, and we want the model to perform equally on all the races."

This is the goal of her work: to create <u>AI</u> systems in healthcare that are not only effective but also impartial, ensuring equal treatment for all patients regardless of their racial or ethnic background.

In the following talk, Dr. Tan discussed the potential increase in efficiency that <u>AI</u> could provide while reading radiological assessments.

"We've trained <u>AI</u> to do these really painful, tedious tasks ... Now we train the model so that it does it automatically," Dr. Tan said. "When I open the study to read it, I don't have to spend an hour going through and contouring each liver and each kidney; it just spits out the volume, and I put that in my report and move on to the next study."

This shift promises to not only increase efficiency but also enhance the accuracy and speed of diagnoses, ultimately benefiting patient care.

Since radiologists will no longer need to spend countless hours on meticulous, manual tasks, they can instead focus their expertise on interpreting the results and making informed clinical decisions.

Furthermore, Dr. Tan highlighted the potential of <u>AI</u> in predicting cardiovascular events, a leading cause of death worldwide.

"<u>AI</u> can be used to predict the risk of heart attacks and different cardiovascular events," Dr. Tan said. "<u>AI</u>'s output of calcification is better than the current clinical standard of care, which is a Framingham Risk Stratification to predict your risk of cardiovascular events."

A new study highlights a crucial hurdle in personalized medicine: <u>AI</u> algorithms excel in specific clinical trials but fall short in broader applications. This calls for a more robust approach to <u>AI</u> in healthcare. <u>https://t.co/P78YpZbCLs</u> 1/2 pic.twitter.com/dTMqo9ypHv - Neuroscience News (@NeuroscienceNew) January 20, 2024

As the talks were ending, there was time for questions.

Al in healthcare: Balancing innovation and consequence

"What do patients think when or if they found out that their diagnosis or treatment plan was in part or fully developed based upon some **AI** model?" Matthew Buman, the moderator of the talk, said.

"It depends on the patient population, right? Like in Africa, they have no radiologist," Dr. Tan said. "There was one CT scan (machine) for the whole country. We have 100 CT scan (machines) in Phoenix ... So we're talking about access equity. In that case, the patients don't care if it's from an <u>AI</u> model. Better (the) <u>AI</u> model than nothing, right?"

This situation could turn such regions into testing grounds for new medical technologies. Lacking alternative healthcare options, these populations often have no choice but to rely on these emerging technologies, regardless of their experimental nature. Experts in global <u>health</u> radiology believe that <u>AI</u> for these locations should work differently, including aspects like phased introduction and clinical education.

"We talked with the patients actively," Banerjee said. "I don't think that the patient has an objection because some of the patients are very curious how the <u>AI</u> model works. What is the performance, and how (have) we applied that?"

The <u>Health</u> Talk presented an optimistic view of <u>Al</u> in healthcare, recognizing its potential to transform the field. However, as the world enters an era where <u>Al</u>'s emotionless intelligence intersects with emotionally driven healthcare, it is important to maintain balance and caution. This event marks a significant point in the ongoing discussion about <u>Al</u>'s evolving role in healthcare.

Edited by River Graziano, Walker Smith and Grace Copperthite.

Reach the reporter at dmanatou@asu.edu

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Load-Date: January 25, 2024



Combatting the use of Al internationally - The Charger Bulletin

The Charger Bulletin: University of New Haven
October 14, 2024 Monday

University Wire

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Combatting the use of AI internationally

Haiden Leach, Politics Editor

October 14, 2024

President Joe Biden (Dem.), Vice President Kamala Harris (Dem.) and President of the United Arab Emirates Sheikh Mohammed bin Zayed met at the White House to discuss the violence in Gaza and its effects on the UAE, the civil war in Sudan and collaboration talk for the use of artificial intelligence between the two countries.

This meeting on <u>AI</u> is another installment of meetings from earlier in the year when communications between both nations were underway to connect for an in-person briefing.

In the meeting with Sheikh Mohammed and Biden, discussing how world leaders turn to \underline{AI} as a protective measure/ Considering these discussions, both nations emphasized the need for a joint regulatory framework that would govern the ethical use of \underline{AI} technologies, especially in sensitive areas like defense, surveillance and data privacy.

Sheikh Mohammed's brother, Sheikh Tahnoon bin Zayed, is head of the security council at company G42, the largest artificial intelligence company in the Middle East. G42 has signed company agreements with tech giants Dell, Microsoft and Open *AI* and is also the hub of ChatGPT.

Ashley Bekondo, a cybersecurity major at the university said "think of it as leveling the playing field. A joint agreement amongst nations is incredibly important; it created consistency in regulations and allowed for a more harmonized approach when addressing challenges posed by <u>AI</u>."

While the president is in full support, Congress is not as convinced. The House Select Committee for the Chinese Communist Party asked the Commerce Department for an extensive look into trade restrictions in China. American officials are not convinced that the Emirati companies are using American technology for good. Congress is fearful that the Emiratis will try to conduct siphoning to Chinese technology companies of American information. Siphoning is when one company extracts information to infiltrate that company's business or to break the company down from within.

Biden and Sheikh Mohammed reassured the office of the rules in the law and what their memorandum meant. It detailed a future collaboration and a better understanding, said the White House. The leaders agreed that while <u>AI</u> presents opportunities for innovation, it also poses significant challenges related to misuse and the potential for human rights abuses. An example of this is called Deep Fakesm which is when <u>AI</u> software is used to create false narratives.

To address these concerns, they outlined plans for future meetings focusing on the creation of <u>AI</u> oversight committees that include both private-sector experts and government officials. This initiative aims to promote transparency, accountability and mutual trust, ensuring that advancements in <u>AI</u> benefit both societies without undermining security or global stability. The memorandum was posted to the White House website. President Biden and Sheikh Mohammed are trying to increase public opinion with opportunities for trustworthy <u>AI</u>.

Jobs, economic growth, <u>health</u> care and environmental stability are all principles that both parties are looking for. Both leaders acknowledge that there is a vital importance with this emerging technology to have the utmost security.

Bekondo said "Security risks and the potential for manipulation, misinformation, and bias is one of the bigger issues regarding <u>AI</u> technologies. Making sure the <u>AI</u> bot is not only fair but unbiased is crucial, with specialists being careful to design a software that has properly controlled autonomy and decision-making."

Combatting the use of AI internationally - The Charger Bulletin

Both President Biden and Sheikh Mohammed said that the collaboration would be a model for other nations grappling with similar issues, positioning the US and UAE as leaders in responsible \underline{AI} development on the global stage.

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Load-Date: October 14, 2024



Cleveland's MIM Software to be acquired by GE HealthCare

Crain's Cleveland Business

January 15, 2024

Print Version

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Section: Pg. 12; Vol. 45

Length: 566 words

Byline: Paige Bennett

Body

MIM Software, a Cleveland-based company that sells medical imaging analysis and artificial intelligence solutions for radiation oncology, diagnostic imaging and other treatments, has entered an agreement to be acquired by Chicago-based GE HealthCare.

GE HealthCare, a global medical technology and pharmaceutical diagnostics company, did not disclose the financial details of the transaction, which was announced on Monday, Jan. 8. The company plans to fund the transaction with cash on hand.

Jan Makela, president and CEO of imaging at GE HealthCare, said discussions between the companies occurred over many months, and that GE HealthCare felt MIM Software fit well with the company's strategy.

"Most cancer patients at some point will go to radiation oncology, which is where they get external beam therapy to hit the cancer," Makela said in an interview with Crain's. "This is a huge industry. We sell hardware into that space. And we noticed that MIM was quite active and successful at working with customers on the software side."

MIM's portfolio of imaging solutions includes integrating diagnostic images from multiple modalities into treatment plans; automating to reduce repetitive tasks and manual interventions and advanced processes in diagnostic imaging and nuclear medicine to determine therapy response. It also includes a platform that assists with Theranostics imaging and dosimetry.

GE HealthCare plans to integrate these solutions into "its advanced visualization offerings to facilitate <u>AI</u>-based segmentation and contouring as well as dosimetry analysis for patients across their treatment journeys and in the growing fields of radiology, molecular imaging and radiation oncology," the company says.

MIM Software, founded in 2003, has additional offices in China and Belgium.

Cleveland 's MIM Software to be acquired by GE HealthCare

"We are excited by the prospect of joining GE HealthCare and thrilled to share this exciting news," MIM Software CEO Andrew Nelson said in the deal announcements. "Over the past two decades, we have worked to develop innovative vendor-agnostic products and deliver quality services to earn the trust of our customers - this will not change. As a part of GE HealthCare, we anticipate developing new and increasingly integrated digital solutions to meet our customers' most complex and pressing needs, today and into the future. Together, we will build upon our shared legacies of enhancing patient care."

GE HealthCare is a \$18.3 billion business with more than 50,000 employees, according to the company. It spun out from General Electric in 2023 and trades on Nasdaq under "GEHC." It previously acquired Caption <u>Health</u>, Inc., an <u>Al health</u> care company, and IMACTIS, a France-based company in the field of computed tomography interventional guidance.

"We are committed to providing comprehensive, connected devices and digital solutions that enable providers to improve patient care across multiple specialties," said Peter Arduini, president and CEO at GE HealthCare, in a statement. "We expect our efforts to bring these two complementary organizations and innovative product portfolios together to strengthen our capabilities as a leading provider of integrated imaging systems, analytics, and advanced digital workflows across several care areas and pathways - including Theranostics, radiation oncology, urology, neurology and cardiology. Now and in the future, we are working to transform patient care."

Load-Date: January 18, 2024



Opinion: It's open season on personal data: We need a Data Protection Agency now

TheHill.com

February 6, 2024 Tuesday

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Section: TECH LATEST & PERSONAL DATA PRIVACY NEWS

Length: 686 words

Byline: Sen. Kirsten Gillibrand, opinion contributor

Body

A few months ago, a <u>New York mom</u> answered a call from what sounded like her 14-year-old daughter, who was screaming and crying that she'd been arrested. A "police officer" then came on the line and told the mother that she needed to deliver \$15,500 to bail her daughter out.

In reality, the girl's voice on the other end was an <u>Al</u>-powered voice clone — possibly generated using clips compiled from social media.

It's just one example of the growing number of scams using <u>AI</u> technology to <u>exploit a person's online data</u>. Across the country, Americans lose <u>billions of dollars</u> every year to cybercrimes. From phishing, social media and phone scams to data breaches and ransomware attacks, criminals are finding new and innovative ways to collect consumer data and exploit it.

It's not just criminals who are using our personal data in dangerous and concerning ways, however.

In certain states, law enforcement has been using text messages and internet search history data to arrest and prosecute women for seeking reproductive <u>health</u> care. <u>Al</u> is being utilized for dirty political tricks as well; in New Hampshire, a <u>robocall imitating</u> President Biden urged people not to vote in the state's presidential primary, and in New York, someone released fake, <u>Al-generated audio</u> of the Manhattan Democratic Party leader disparaging a member of the assembly. While both instances were exposed quickly, they are cause for serious concern.

The reality is that most people don't think twice about the digital information being collected about them. Young people across the country often use platforms like Instagram, TikTok and YouTube to share selfies, create elaborate dance videos or interact with influencers, celebrities or politicians. But many give little thought to who might be keeping track of their activities.

Opinion: It's open season on personal data: We need a Data Protection Agency now

Every day, companies are gathering <u>massive amounts of our data</u> — from search histories, consumer habits and location data to <u>health</u> data, photos and videos. This data can be very useful to the companies that collect it, but it can also be extremely valuable to those who seek to sell, share or hack it. The advent of <u>generative AI</u> has only intensified data privacy concerns and made data misuse more effective and costly for consumers.

The absence of comprehensive federal regulation protecting data privacy has made protecting everyday Americans from scams and harmful data practices very challenging. Without guardrails for how an individual's personal data can be obtained or used, the risks to all Americans will only grow. It's time we do something about it.

<u>I wrote the Data Protection Act</u> to help address this growing problem. It would create an independent federal agency to promote data protection in the United States and to provide a broad range of enforcement tools. This agency would be able to set and enforce data protection rules to mitigate data breaches, minimize their effects and fight against phishing and other scams, including those utilizing artificial intelligence.

The U.S. is one of the only democracies, and virtually the only member of the Organization for Economic Cooperation and Development, without a federal data protection agency. Instead, authorities have to rely on a patchwork of protections that make jurisdictional oversight very nebulous.

But as technology evolves and grows, we must make sure society is equipped to address the challenges and opportunities these advancements bring. Establishing a federal agency whose sole purpose is to protect our data and privacy would allow the federal government to crack down on bad actors and promote more transparency and accountability within the digital landscape.

It hasn't been long since the <u>generative AI arms race</u> began. But just in the last year, we've seen our world change exponentially before our very eyes. Unless we act quickly to regulate this digital Wild West, the consequences could be catastrophic for our communities, our families, and our children.

Sen. Kirsten Gillibrand (D-N.Y.) has served in the U.S. Senate since 2009.

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Load-Date: February 7, 2024



WPI Awards President's Research Catalyst Grants to Three Teams

The Towers: Worcester Polytechnic Institute

May 14, 2024 Tuesday

University Wire

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Body

WPI has awarded seed funding from the President's Research Catalyst Grants Program to three faculty-led groups that will develop proposals for large research centers focused on making advances in bioengineering, new materials, and mental *health*.

Each group will receive \$50,000 from the Catalyst program, which launched in 2024. Recipients will use the 18-month grants to develop center-scale, interdisciplinary research proposals that will attract financial support from external sponsors. The program is designed to catalyze and facilitate the development and preparation of extramural grant applications that require extensive planning, exchange of ideas, collaboration, team building, partnering, and other activities that demand significant investments of faculty members' time and effort.

"Pressing societal challenges call for large-scale, interdisciplinary, long-term research efforts," says Grace Wang, WPI president. "These seed grants build on WPI's research strengths and faculty expertise, supporting our faculty teams to collaboratively pursue high-impact research centers that hold the potential to push boundaries and advance knowledge and solutions to address significant challenges facing the world."

The Catalyst program is partially funded by gifts from Trustee Emeritus Jim Baum '86 and Bonnie and Jack Mollen, trustee emeritus and former board chair who was awarded an honorary doctorate in 2023. Their gifts have been designated to support research at WPI, including but not limited to, artificial intelligence.

"Developing a center-scale proposal represents a significant investment of time and effort by WPI faculty," says Bogdan Vernescu, vice president and vice provost for research and innovation. "Teams must do extensive planning and collaborating. The President's Research Catalyst Grants Program provides the financial support that can lead to successful proposals."

Grants were awarded to the following proposals and teams:

Al4BIO: Center for Al-Enabled Bioengineering

From left, Eric Young, Susan Roberts, Andrew Teixeira

Assistant Professor Eric M. Young is principal investigator. Co-Pls are Associate Professor Andrew Teixeira and Professor Susan Roberts. All are faculty members in the Department of Chemical Engineering.

WPI Awards President's Research Catalyst Grants to Three Teams

HY-MATTER: Hybrid Materials Advancements for Technology and Research

From left, Michael Timko, Jeannine Coburn, Aaron Deskins, Ronald Grimm, John Obayemi, Pratap Rao, and Lyubov Titova

Michael Timko is PI and professor in the Department of Chemical Engineering. Co-PIs are Associate Professor Jeannine Coburn and Assistant Teaching Professor John Obayemi, both of the Department of Biomedical Engineering; N. Aaron Deskins, professor in the Department of Chemical Engineering; Ronald Grimm, associate professor in the Department of Chemistry and Biochemistry; Pratap Rao, associate professor in the Department of Mechanical and Materials Engineering; and Lyubov Titova, associate professor in the Department of Physics.

Understanding and Preventing Adverse Effects of Social Media on Mental Health with AI

From left, Elke Rundensteiner, Dmitry Korkin, Nancy Byatt, David Cochran, Katherine Dixon-Gordon, Richard Lopez, and Benjamin Nephew.

Pls are Professor Elke Rundensteiner, who is head of WPI's Data Science Program, and Professor Dmitry Korkin, both of the Department of Computer Science; and Katherine Dixon-Gordon, assistant professor at the University of Massachusetts Amherst; and Dr. David Cochran, associate professor of psychiatry and pediatrics at UMass Chan Medical School. Co-investigators are Benjamin Nephew, assistant research professor in the Department of Biology and Biotechnology; Richard Lopez, assistant professor in the Department of Social Science and Policy Studies; and Nancy Byatt, professor of psychiatry, obstetrics, and gynecology and population and quantitative <u>health</u> sciences at UMass Chan.

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Load-Date: May 14, 2024



Digital Health Care: can we Avoid this Revolution?

The Sentinel

June 23, 2024 Sunday

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Length: 1702 words

Byline: Dr. Mukul Chandra Bora

Body

The concept of "Industry 4.0" was first coined by the German government to describe a wave of technological advancements in manufacturing, aimed at maintaining Germany's global industrial competitiveness.

(Director, Dibrugarh University Institute of Engineering and Technology. He can be reached atdrmukulcbora@gmail.com)

The concept of "Industry 4.0" was first coined by the German government to describe a wave of technological advancements in manufacturing, aimed at maintaining Germany's global industrial competitiveness. This shift has necessitated significant changes in various professions, requiring individuals to adapt to new tasks and utilise cutting-edge technology, which now plays a central role in their work lives. This paper aims to provide an overview of Industry 4.0, encompassing its key components such as automation, data exchange, and emerging technologies like cyber-physical systems, the Internet of Things, big data analytics, and additive manufacturing. Industry 4.0 facilitates the integration of intelligent machines, human operators, physical objects, and manufacturing processes, creating agile and interconnected value chains.

Beyond its roots in manufacturing, Industry 4.0 has evolved to impact diverse sectors, including healthcare, ushering in a new era characterised by increased connectivity, automation, and data-driven decision-making. However, the full extent of integrating Industry 4.0 principles into healthcare remains partially understood, with limited consolidation of its benefits and challenges. This paper delves into the intersection of Industry 4.0 and healthcare, highlighting nine key applications such as augmented reality, autonomous robotics, and big data analytics, along with identifying ten benefits and nine challenges within the realm of Healthcare 4.0. These benefits range from improved diagnosis and treatment to financial efficiencies, while challenges include issues like data fragmentation, complexity, and privacy concerns.

The notion of a new industrial revolution has been brewing for decades, gaining momentum since the late 20thcentury, about 30 years after the advent of the third industrial revolution. Unlike previous transitions, which took centuries to unfold, the shift to Industry 4.0 has been notably swifter, with the third industrial revolution lasting only around four decades.

Digital Health Care: can we Avoid this Revolution?

Experts and practitioners concur on the profound impact of Industry 4.0 across various domains, notably healthcare, which stands as one of the most robust sectors today. Healthcare's significant share, often exceeding 10% of GDP in developed nations, underscores its importance, with global spending projected to hit nearly \$9 trillion by 2021. Amid escalating costs for both patients and providers, coupled with a growing demand for patient-centric care, the imperative for a digitized healthcare landscape intensifies. This evolution promises streamlined processes, enhanced physician efficiency, and a prioritization of preventive measures.

The adoption of Healthcare 4.0 solutions yields manifold benefits, including heightened surgical precision, fortified medical data security, optimized resource allocation in hospitals, and enhanced patient comfort. Central to this paradigm shift is robust data management, given healthcare's status as a prolific data producer. Biomedical data, electronic <u>health</u> records (EHR), and physical records underscore the significance of healthcare data analytics in unlocking organizational advantages. Market projections suggest a compound annual growth rate of 18.2%, with revenues reaching \$81.3 billion by 2030, underscoring the burgeoning demand for Healthcare 4.0 solutions. Despite progress, standardization of key definitions and concepts remains an ongoing endeavour.

The advent of digital <u>health</u> heralds a transformative era in medical practice akin to technological revolutions witnessed in other industries. Anticipate a paradigm shift in medical practice over the next 5-10 years, propelled by digital <u>health</u> tools, and advancements in computer science, machine learning, automation, robotics, virtual reality, wearables, and allied fields. This digital <u>health</u> transformation should cover every aspect of medicine and the patient's journey, as well as medical education and research. Artificial intelligence algorithms are helping clinicians diagnose and manage a variety of medical conditions; major changes to the functionality of the electronic <u>health</u> record; improvements in workflows primarily assisted by smart systems, increasing efficiencies; and reducing repetitive tasks humans do right now that could be performed by computers and digital applications. Digital <u>health</u> will help empower patients to monitor their medical conditions better, assess their response to medications, and better know when and where to seek medical help versus exercising self-care. This revolutionary transformation could be a decisive moment in the history of medicine, but it also comes with some risks: the risk of dehumanising medicine, the risk of amplifying existing biases and healthcare inequities or creating new ones, the risk of making medical errors multiplicative, and many other potential disastrous scenarios.

CHALLENGES IN DIGITAL HEALTHCARE:

SOCIETAL FACTORS

The integration of technology into digital <u>health</u> systems is crucial, but its impact goes beyond just technological advancements. Effective digital <u>health</u> solutions must also address affordability and usability for a population that is both growing and aging. Adoption of new technologies in healthcare is often slow, influenced by regulatory uncertainties and concerns about accountability in the commercial sector. Moreover, navigating the complexities of a global digital <u>health</u> market and diverse healthcare systems presents additional challenges. A significant barrier lies in the low levels of digital and <u>health</u> literacy, particularly among older adults, which impedes widespread acceptance and use of digital <u>health</u> innovations.

ETHICAL CHALLENGES

The increasing digitization of healthcare and the growth of mobile and IoT devices as data collection tools raise many ethical issues. One commonly recurring theme relates to the exact nature of the role of consumer tech companies, such as Amazon, Apple, Google, Facebook, or Samsung, who have all entered the digital <u>health</u> domain. In particular, such companies offer solutions for collecting, storing, and analysing <u>health</u> data, which raises issues relating to privacy, data protection, and informed consent. The nature of <u>health</u> data is also changing; we are now collecting more private user-generated data, particularly data harvested from social media and through wearable technologies, than ever before.

INCREASED CONNECTED **HEALTH** SOLUTIONS

The main focus of digital <u>health</u> is to enhance data sharing among patients, devices, and clinicians, promoting smarter and more timely information exchange. This connectivity aligns with the principles of predictive, preemptive,

and personalized healthcare. During the COVID-19 pandemic, connected <u>health</u> solutions have been pivotal. However, they raise concerns about safety and security. As medicine evolves towards personalized and preventative care through digital <u>health</u> applications, concepts of patient safety must adapt. Rapid technological advancements also bring safety challenges, with limited evidence-based research on new technologies' <u>health</u> benefits. Demonstrating effectiveness remains a significant hurdle.

ROLE OF ARTIFICIAL

INTELLIGENCE

Artificial intelligence can utilize data generated in digital <u>health</u> systems to help with aspects of medicine, such as improved diagnosis, selecting treatments, and predicting clinical outcomes. The presence of <u>AI</u> solutions in digital <u>health</u> intensifies challenges surrounding safety, explainability, and fairness. In regard to safety, <u>AI</u> systems are held to higher perceived safety standards than humans; i.e., it is less acceptable for <u>AI</u> to make errors. Moreover, the risk to human life of <u>AI</u>-based systems is, currently, not well-studied, and there is a lack of standards for the verification and validation of such systems. There are also generalization issues associated with <u>AI</u> models, reproducing promising results, made on "limited" training sets, on real-world data. A recent systematic review of deep learning solutions in medical images found that only a minimal number of studies in this field were

THE POTENTIAL

OF GENOMICS

Technological advances and reduced costs have led to a growing number of people opting for genetic profiling, though outside of specific cases like rare disease diagnosis and cancer screening, genetic information isn't widely integrated into routine medical care. Genomics holds promise for personalized healthcare, but achieving this potential requires further development of genetic risk scores relevant to broader clinical contexts and better interpretation of genetic variants. The interpretation challenge is compounded by millions of variants with no standardized definition. Addressing these issues involves facilitating data and computational resource sharing, which raises ethical concerns already explored in the article.

CONCLUSION: The COVID-19 pandemic has profoundly tested traditional healthcare systems, prompting a critical role for digital <u>health</u> solutions. These technologies are pivotal in reshaping medical care during and after the pandemic. However, their development and implementation face significant challenges stemming from pandemic-related issues and broader obstacles to digital <u>health</u> advancement. Five years ago, various challenges in digital <u>health</u> were identified, including multi-disciplinary approaches, big data in public <u>health</u>, MedTech innovations, self-management and personalized care, mHealth interventions, data sharing dilemmas, and the impact of social media on <u>health</u> knowledge and behaviour. These challenges remain pertinent today, augmented by new concerns about the role of digital <u>health</u> in managing infectious diseases like COVID-19. Addressing these challenges is crucial for advancing digital <u>health</u> research and fostering multidisciplinary efforts to tackle ongoing and emerging issues in this dynamic field.

Load-Date: June 24, 2024



Climate change is a class issue

The Peak: Simon Fraser July 16, 2024 Tuesday

University Wire

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Section: PEAK WEB; Pg. 1

Length: 682 words **Byline:** Yildiz Subuk

Body

By: Yildiz Subuk, Peak Associate

In an East Prairie Metis Settlement, the atmosphere has ashened, accompanied by an orange tinge and smokey clouds in the sky. Trees burn and homes are destroyed, causing the community in this reserve to be displaced. About 385 kilometres northwest of this region is the unaffected city of Edmonton. While both of these places are governed by the same province, one region suffers exponentially more than the other. Many of us live comfortably in a suburban or urban area, away from the harsh reality of environmental degradation. We often believe the effects of climate change are approaching us, but when we zoom out, we may not be aware of how climate change currently impacts marginalized communities, especially lower-income people and countries.

The terms climate change and global warming are often confused with each other, and it can be easy to feed into the notion that climate change is eventually going to affect everyone. While that's true to some extent, climate change tends to impact those living in lower socioeconomic conditions much more than the rest of the population. To understand this, it's integral to differentiate between climate change and global warming. The difference is described well in a video series called The Climate Explainers. The series likens global warming to one big house with multiple rooms, while climate change impacts each room differently. While the house being affected may cause problems for everyone residing in it, certain rooms tend to bear the brunt harder than others. The entire world is being affected by global warming, but climate change is disproportionately impacting the living conditions of lower-income communities and countries.

According to the United Nations, between 25 million and one billion people - especially those residing in lower-income socioeconomic conditions - will be displaced due to climate change by 2050. Because that number indicates a future problem, it may be easy to overlook the issue in the present day. However, the same report states that tens of millions of people have already been displaced or killed across the world due to climate disasters. This is a clear indication that climate change is not going to just affect the future - it's affecting the present at an alarming rate.

It is a privilege to not have to worry about ecological disasters.

Climate change is a class issue

The reason why the daunting reality of climate change is often hidden from many of us is due to privilege. It is a privilege to not have to worry about ecological disasters. According to the World Bank, "only one-tenth of the world's greenhouse gases are emitted by 74 lowest income countries," and yet their number of natural disasters has increased by eight times in the last 10 years. Various new industries are now accelerating the consequences of climate change, a prominent one being artificial intelligence. The carbon footprint required to power <u>AI</u> models will measure up to 14% of the global carbon emissions by 2040.

Additionally, electronic waste (or e-waste, which contaminates soil and water with lead and mercury) produced by the <u>AI</u> industry will measure up to 120 million metric tonnes per year by 2050. That can cause <u>health</u> issues for those residing near where that waste is produced or disposed of. One study found that "China and certain countries within Africa receive up to 80% of the world's e-waste." Disposing of these materials is particularly difficult for "low and middle-income countries," leading to adverse <u>health</u> effects. While <u>AI</u> can be perceived as a useful tool, it is not worth the environmental degradation or human rights abuses.

Most individuals are aware the world is heating up, and most do not outright deny the existence of climate change. Instead of only acknowledging that climate change will affect our future, we need to acknowledge how it has already affected those who are less privileged, and advocate for better climate policies. Climate change for the privileged is an issue for the future, but climate change for those who aren't is an ever-growing issue of the present day.

Load-Date: July 16, 2024



<u>UChicago community welcomes more than 4,500 attendees to third annual</u> event

The Pulse: Finch University of Health Sciences
October 11, 2024 Friday

University Wire

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Section: LATESTSTORIES; Pg. 1

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Byline: Gwendolyn Purdom

Body

Melrinea Davis said her nine-year-old son Misael loves science, and when the family heard about the University of Chicago's annual South Side Science Festival through his school, they had to check it out.

She watched as he hovered over a training dummy and listened intently as a UChicago Medicine volunteer explained that if Misael ever has to perform CPR, he can remember how fast the chest compressions need to be by humming "Baby Shark." During the daylong event, he also examined snails through a microscope and later planned to watch a liquid nitrogen demonstration with Fermilab scientist "Mr. Freeze."

"This is good for the community," Davis said. "A lot of the schools don't have the funding to let the kids get a lot of hands-on experience in science, so it gives them a chance to learn something they might not get to see in school."

Davis and her son were among 4,500 attendees at the third annual festival, held on campus on Oct. 5. Coorganized by UChicago's Biological Sciences Division, Physical Sciences Division, Pritzker School of Molecular Engineering, and Office of Civic Engagement, the festival aims to bring the campus and broader South Side communities together to explore science in a fun, accessible way. From opportunities to control robots and 3D printers to panels on <u>health</u> trends and <u>AI</u> to a paper airplane design contest and explosive liquid nitrogen demonstrations, the event offered education and excitement for visitors of all ages.

"It's our hope that the festival sparked inspiration and showed that STEM can be fun and accessible, especially for our youngest attendees and those who might not otherwise be exposed to these subjects," said Sarah Tinsman, program director for inclusive innovation in the Office of Civic Engagement and the festival's lead organizer. "We would love for events like this to be an entry point for our neighbors to keep the scientific momentum going by participating in one of the University's STEM programs for local residents and, ultimately, consider exploring a career in a STEM field."

Stronger support

UChicago community welcomes more than 4,500 attendees to third annual event

Organizers say volunteer support for the event more than doubled this year, with nearly 1,000 UChicago students staff, and faculty supporting either a science station or the event more generally. Whereas in years past the majority of event volunteers were graduate students in STEM divisions, this year volunteers represented units and roles all across campus, according to volunteer coordinator Lauren McNamara, a fifth-year Ph.D. student in chemistry.

"It was really neat to see all these different parts of the University were coming together to help put this on," McNamara said. Building those bridges not only introduces people to STEM who might not previously have been exposed to it, McNamara said, but also helps strengthen the science itself by inspiring a more diverse future STEM workforce-a central goal of UChicago's broader Inclusive Innovation initiative.

Load-Date: October 11, 2024



The Hickenlooper Al Auditing Bill and the Expanding Role of the Commerce Department in Al Policy

R Street Institute
July 22, 2024 Monday

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Length: 2278 words **Byline:** Adam Thierer

Body

Artificial intelligence (<u>AI</u>) legislative proposals continue to multiply across the United States, with over 760 bills now pending-114 of which are federal bills. A recent R Street analysis examined some major state and local <u>AI</u> regulatory bills moving currently, including one that passed in Colorado in May. R Street also produced Fall 2023 and Spring 2024 <u>AI</u> legislative outlook updates discussing important federal <u>AI</u> bills under consideration.

Some federal <u>AI</u> bills propose a hybrid style of governance that would meld "hard law" (formal regulations) and "soft law" (informal, less-binding mechanisms). Soft-law tools and mechanisms include multi-stakeholder processes, voluntary best practices, industry standards, third-party oversight mechanisms, government guidance documents, and more. Soft law is an increasingly prevalent governance approach in digital technology because its processes can evolve rapidly and flexibly to address a variety of fast-moving tech policy concerns.

Sen. John Hickenlooper (D-Colo.) recently proposed a new hybrid <u>AI</u> governance measure. As with other leading <u>AI</u> bills floated in the U.S. Senate recently, the Validation and Evaluation for Trustworthy Artificial Intelligence Act (VET <u>AI</u> Act) would empower the National Institute of Standards and Technology (NIST) within the U.S. Department of Commerce (DOC) to play a larger role in overseeing algorithmic systems by establishing "<u>AI</u> auditing" guidelines.

However, the VET <u>AI</u> Act only establishes voluntary guidelines while other bills propose giving the DOC some limited new forms of regulatory authority. While federal <u>AI</u> legislation is unlikely to be finalized due to a busy election year, these measures set the stage for the <u>AI</u> policy debate in the next session of Congress and foreshadow how the DOC could become America's leading <u>AI</u> oversight body, with NIST at the center of the action.

The Rise of AI Auditing

Some technical and policy-related background about <u>AI</u> auditing is needed to understand the VET <u>AI</u> Act's approach to <u>AI</u> governance. <u>AI</u> auditing and algorithmic impact assessments are governance tools attracting growing academic and policy interest today. These mechanisms can be used either before or after the deployment of an <u>AI</u> system to evaluate their performance against a variety of benchmarks. Depending on their structure, such audits and impact assessments could be administered voluntarily by system vendors, conducted by independent

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third parties, or required by government bodies. Several state and local <u>AI</u>-related legislative measures have proposed mandatory impact assessments or audits, including bills passed in Colorado and New York City.

The Biden administration has pushed auditing and impact assessments under the rubric of "AI assurance" or "AI accountability policy" in its 2022 Blueprint for an AI Bill of Rights as well as in a massive 110+ page AI executive order last October and a variety of statements. Of particular importance was a March report from the National Telecommunications and Information Administration (NTIA), another DOC division, which advises the president on information policy issues and spearheads other multi-stakeholder efforts on technology matters. The NTIA's AI Accountability Policy Report backed the expanded use of AI audits but was vague about how they should be enforced: "We recommend that future federal AI policymaking not lean entirely on purely voluntary best practices," the agency said. "Rather, some AI accountability measures should be required." NTIA concluded that "work needs to be done to implement regulatory requirements for audits in some situations."

Before this report launched, the head of the NTIA called for "a system of <u>AI</u> auditing from the government" and suggested the need for "an army of auditors" to ensure "algorithmic accountability." The NTIA's report also recommended a national registry of disclosable <u>AI</u> system audits, international coordination on "alignment of inspection regimes," and "pre-release review and certification" of certain systems or models. This suggests a greater push to formalize **AI** audits and impact assessments.

The goal of these and many other policy proposals is to ensure safe or "responsible <u>AI</u>" prior to release of new algorithmic products. As previous R Street research has noted, however, <u>AI</u> audits or impact assessments imposed in an overly rigid fashion could stymie innovation by creating a paperwork-intensive compliance system that would be open-ended, costly, and potentially quite politicized. Auditing algorithms is highly subjective and nothing like auditing an accounting ledger. "When evaluating algorithms," we noted, "there are no binary metrics that can quantify the scientifically correct amount of privacy, safety, or security in a given system." Others have worried that <u>AI</u> regulations could be "weaponized" if government officials use them to jawbone developers, especially if such rules pressure developers to censor speech.

Best Practices, Not Mandates

Sen. Hickenlooper's VET <u>AI</u> Act wisely does not mandate <u>AI</u> auditing. Instead of putting NIST in charge of enforcing a federal <u>AI</u> auditing regulatory regime, the bill instructs NIST to work with a variety of other agencies and stakeholders "to develop detailed specifications, guidelines, and recommendations for the certification of third-party evaluators to work with <u>AI</u> companies to provide robust independent external assurance and verification of their systems." These voluntary auditing parameters would guide how <u>AI</u> system developers and deployers "conduct internal assurance and work with third parties on external assurance" to improve dataset quality and identify data privacy concerns or other potential harms. The bill also establishes a new advisory committee within NIST "to review and recommend criteria for individuals or organizations seeking to obtain certification of their ability to conduct internal or external assurance for <u>AI</u> systems."

The VET <u>AI</u> Act comes on the heels of three other Senate legislative proposals that also envision a greater role for NIST in overseeing <u>AI</u>. These measures all build upon the <u>AI</u> Risk Management Framework (<u>AI</u> RMF), an iterative governance framework developed over time by NIST. NIST works with a wide array of stakeholders to develop voluntary, consensus-based standards for technical matters like cybersecurity, privacy, and now <u>AI</u>. Here is how those three other Senate bills would expand NIST's role in overseeing <u>AI</u> policy:

- The Promoting United States Leadership in Standards Act of 2024 (S.3849), introduced in February by Sens. Mark Warner (D-Va.) and Marsha Blackburn (R-Tenn.), would formalize the NIST standards-setting process for <u>AI</u> and other emerging technologies. It would require NIST to establish a new portal that identifies relevant international standardization efforts and to submit a report to Congress identifying current U.S. participation in standards development. The bill also includes a \$10 million pilot program for hosting <u>AI</u>-related standards meetings.
- The Future of Artificial Intelligence Innovation Act of 2024 (S.4178), introduced in April by Sens. Maria Cantwell (D-Wash.) and Todd Young (R-Ind.), pushes NIST to work with other federal agencies to

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coordinate voluntary metrics, benchmarks, and evaluation methodologies for <u>AI</u> safety. The bill formally authorizes the U.S. <u>AI</u> Safety Institute, created within NIST in February, to develop these standards. It would also establish a new multi-stakeholder "Artificial Intelligence Safety Institute Consortium" to facilitate a public-private partnership and testbed programs for collaborative standards and best practices for <u>AI</u> safety, especially for large <u>AI</u> models. The measure also includes a call to work with other governments on harmonized <u>AI</u> safety standards and calls for new "grand challenge" competitions to encourage innovation.

• The Artificial Intelligence Research, Innovation, and Accountability Act of 2023 (S.3312), introduced late last year by Sens. John Thune (R-S.D.) and Amy Klobuchar (D-Minn.), goes further than these other measures by giving NIST standards some enforcement teeth. The bill would establish a tiered risk assessment process for "critical-impact" <u>AI</u> systems versus slightly less sensitive "high-impact" <u>AI</u> systems, with different levels of government oversight for each. Deployers of such systems would need to conform them to certification plans established by NIST for testing, evaluation, validation, and verification against various benchmarks. If deployers fail to comply with these standards, they could face fines or regulatory sanction. The bill also requires digital platforms to indicate clearly whether they use generative <u>AI</u> to create content for users.

In terms of breadth, Sen. Hickenlooper's VET <u>AI</u> Act fits between the Warner-Blackburn bill and the Cantwell-Young bill but is not as restrictive as the Thune-Klobuchar bill. Importantly, however, Sen. Hickenlooper is a co-sponsor of the Cantwell-Young and Thune-Klobuchar bills, and his new VET <u>AI</u> Act could build on both of them by using their <u>AI</u> safety standards and practices as benchmarks for future <u>AI</u> audits.

The Commerce Department's Growing Role in Al Policy

Smartly, these four bills do not propose new broad-based <u>AI</u> licensing schemes or new technocratic <u>AI</u> bureaucracies. Such mandates or bureaucracies would be costly and counterproductive in practice, generating considerable opposition and protracted political battles. The VET <u>AI</u> Act and the three other Senate measures have a better chance of generating legislative consensus because they all build on an existing agency and the NIST <u>AI</u> RMF as the foundation of collaborative best standards.

However, these bills raise the question of whether NIST and the DOC should receive quasi-regulatory powers to design and enforce <u>AI</u> audits or other algorithmic oversight policies. NIST and NTIA multi-stakeholder efforts and standards gained widespread acceptance because they are collaborative, iterative, and voluntary. If new laws formalize this process and give it more enforcement teeth, it could make the system more political and less flexible over time. In other words, efforts to move soft-law processes in a hard-law direction could derail the benefits of those more flexible governance mechanisms.

How Recent Supreme Court Decisions Play Into This

The Supreme Court recently handed down two decisions-Loper Bright v. Raimondo and Murthy v. Missouri-that could have a bearing on how these bills and soft-law <u>Al</u> governance play out. *Loper Bright* overturned so-called "Chevron deference," a standard of judicial review that left great leeway to agencies when interpreting and enforcing statutes. Courts will now hold agencies to a higher standard to ensure their actions more closely align with congressional intent.

The *Murthy* decision cut the other way by rejecting a claim that government efforts to jawbone social media platforms violated the First Amendment. While the Court's decision was based on lack of standing and could still be taken up again later on substantive grounds, the short-term effect of *Murthy* is that government officials still have broad leeway to jawbone companies and encourage them to change behavior in various ways without any rules being passed.

The combined effect of *Loper Bright* and *Murthy* could be that some federal agencies, including the DOC, will lean on soft-law governance mechanisms to an even greater extent. Again, while the four Senate bills discussed above all push for the continued development of voluntary best practices for *AI* safety, they also envision an expanded

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role for government in helping to formulate and steer those policies. This leaves considerable policy discretion to NIST and the NTIA to determine the scope and nature of <u>AI</u> safety standards.

The director of NIST's new U.S. <u>AI</u> Safety Institute, who previously served at the White House, recently said that the Institute is already "building out a suite of evaluations" and will "be sharing feedback with model developers on where mitigations may be needed prior to deployments." She noted that the forthcoming guidance and benchmarks will look beyond just safety and security matters and that the agency is "going to be looking at societal harm perpetuated by frontier models and systems."

To reiterate, neither NIST nor NTIA possess any formal authority to regulate private <u>AI</u> systems in the way the Federal Communications Commission has the power to license or regulate certain telecommunications or media technologies. But the potential exists for NIST and NTIA to pursue backdoor <u>AI</u> regulation while the DOC emerges as America's de facto <u>AI</u> bureau. For better or worse, the VET <u>AI</u> Act and other proposed Senate bills would solidify and extend the agency's power over algorithmic systems and let it steer developer behavior through amorphous soft-law policies. Lawmakers would be wise to limit the agency's discretion over algorithmic systems and ensure it remains as flexible and voluntary as possible.

Tierney Artificial Intelligence

America does not need a convoluted new regulatory bureaucracy or thicket of new rules for <u>AI</u>. We are on the cusp of untold advances in nearly every field thanks to <u>AI</u>. Our success depends on using flexible governance and practical solutions to avoid diminishing the pro-innovation model central to U.S. success in the technology sector. R Street's work on artificial intelligence cuts across multiple of our issue areas - technology policy, cybersecurity policy, electoral policy, energy and environmental policy, and more.

Al Policy Energy and Al Elections and Al Health and Al Subscribe

Load-Date: July 23, 2024



In Lehigh Valley, some doctors turn to Al

The Morning Call
February 11, 2024 Sunday
FIRST Edition

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Section: MAIN; A; Pg. 1

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Byline: Leif Greiss The Morning Call

Body

If you had an imaging study done at a Lehigh Valley <u>Health</u> Network-owned hospital in the last few months, there is a chance that an artificial intelligence program was helping the radiologist check for serious conditions.

Last year, LVHN began implementing a series of <u>AI</u> tools for the radiology departments at all 13 network hospitals. Dr. Devang M. Gor, chair of Radiology & Diagnostic Medical Imaging for LVHN, said these tools are changing the way radiologists do their jobs.

"I'm a super user of this technology. I use it every day and I help others in my department adopt the technology and keep using it," Gor said.

<u>Al</u> has been on the minds of many people thanks to viral news reports and social media discourse surrounding <u>Al</u> generated voice technology or <u>Al</u>-generated art, as well as existential dread that <u>Al</u> will replace the need for humans in many work fields. But <u>Al</u>-powered medical technology has been in use within the Lehigh Valley for years at both LVHN and St. Luke's University <u>Health</u> Network.

LVHN began using <u>AI</u> technology in 2018, spokesperson Jamie Stover said. St. Luke's also started in 2018, and these efforts have ramped up over the last several years, Charles Sonday, associate chief medical information officer for St. Luke's, said in an emailed statement.

But rather than replacing doctors or <u>health</u> care workers Dr. Maulik Purohit, former chief <u>health</u> information officer for LVHN, said <u>Al-</u>powered tools are helping <u>health</u> care professionals be more effective at their jobs and create better outcomes for patients.

One of the <u>AI</u> tools LVHN implemented in its radiology departments, Aidoc, immediately reads all imaging studies to help radiologists diagnose patients and help identify which ones need immediate care. Purohit said Aidoc has been trained

using a huge dataset of diagnostic medical images so it can identify patterns in the images consistent with serious medical conditions.

The Aidoc package LVHN is using is capable of identifying blood clots in the lungs, collapsed lungs and fractures in the neck area, all of which can be imminently life-threatening. The program was about 93% successful at spotting cases of pulmonary embolism, the medical term for a blood clot in the lungs, and accurate about 95% of the time in identifying that no blood clot was present, according to one 2020 study. Gor said the <u>AI</u> has even caught cases of pulmonary embolism when imaging studies were being done for entirely different reasons.

If any of these three serious conditions are identified, Aidoc's technology notifies the radiology team and prioritizes putting the imaging study toward the top of the queue of studies radiologists need to examine. If a pulmonary embolism is detected, Aidoc also will notify the hospital's pulmonary embolism response team so the patient may receive care immediately.

"Until you see the study you have no way of knowing whether it is urgent or not," Purohit said. "This allows us to automate that process of identifying what's urgent and less urgent so that patients that need the most urgent care receive it quickly."

Gor said even though Aidoc was only implemented networkwide in September, the technology already has made a difference. It saves radiologists time, makes communication between different subspecialty care teams easier and leads to better care outcomes for patients, he said.

However, Gor said, the <u>AI</u> does not diagnose patients - a radiologist on staff needs to do that. It only provides suggestions and alerts so it is easier for radiologists to make the final call on an imaging study.

St. Luke's has also used <u>AI</u>-powered technology in its radiology departments. Last May, the network spent \$30 million to purchase <u>AI</u>-augmented CT scanners from Chicago-based GE Healthcare for the St. Luke's Hospital-Upper Bucks. The technology can produce faster scans and sharper images, reduce radiation patients are exposed to, detect lesions or tissue abnormalities and map vascular structures. It can also capture fine detail in the head and neck, which is critical when diagnosing stroke, according to the network.

The network was also a partner to GE Healthcare in the development of Critical Care Suite, an <u>AI</u> embedded into X-ray machines that is capable of helping clinicians identify collapsed lungs. Critical Care Suite received FDA clearance in 2019. St. Luke's is no longer using that technology though, said Sam Kennedy, a St. Luke's spokesperson, and the network is currently evaluating new <u>AI</u> technology from GE Healthcare for similar purposes.

LVHN has adopted or will adopt other **AI** software to make radiologists' jobs easier.

One tool, Rad <u>AI</u> Omni, helps radiologists when there are findings that don't require immediate care, such as nodules in the lung or thyroid gland, adrenal lesions, kidney cysts or enlarged lymph nodes. The software automatically generates as summary of the findings from a radiologist's dictation, and then it compiles and inserts follow-up guidelines from national medical organizations into reports.

This standardizes the recommendations given to patients and allows radiologists to focus on other responsibilities. Gor said one of the most valuable aspects of this technology is it allows him to take a second look at the studies and make sure nothing is missing, something he often didn't have time for before he started using Rad <u>Al</u> Omni.

There is another <u>AI</u> tool that LVHN hopes to fully implement in mid-March, Rad <u>AI</u> Continuity, which will help with the management of follow-up care for incidental findings. When incidental findings such as lung nodules or adrenal lesions are identified, the software will automatically send follow-up recommendations to the patient and referring clinician, whether it is more tests, scans or some other follow-up care. Rad <u>AI</u> Continuity will keep checking in with both patient and clinician until follow-up appointments or tests are scheduled.

"Those are hard to manage from a human perspective," Purohit said. "That system is automatically aware if that person actually followed through on that [appointment] so that we don't lose track of the patient."

Beyond better outcomes for patients, Gor said these <u>AI</u> tools can also create better outcomes for clinicians.

In Lehigh Valley, some doctors turn to AI

There is a global shortage of radiologists due to factors such as burnout among existing radiologists and not enough new people entering the field. Gor said tools like this are helping to augment radiologists so they can keep up with the demands placed on them.

"We do a very large volume of acute studies. It is humanly not possible for anyone to immediately start reading those studies as soon as the studies are done," Gor said.

He added that beyond increasing the efficiency of radiologists, the tools decrease stress and burnout.

"We are facing increased volumes so people are running short," Gor said. "They're not able to read studies fast enough and they don't have staffing. Where <u>AI</u> fits in is it makes you more efficient. It gives you a second set of eyes where you can rapidly process and triage patients."

That isn't to say there hasn't been a learning curve for radiologists in the network when using these tools. As with any technology, the <u>AI</u> isn't perfect and does occasionally add disruptions to the workflows of radiologists. Gor said one of these disruptions is receiving notifications when the <u>AI</u> returns a false positive result. But he added these false positives are a minority.

"Humans are creatures of habit. Change is not necessarily accepted everywhere, no matter what it is," Gor said. "Many of us now feel after using it for three months, how did we do this before? It helps you really be more efficient."

What other **AI** technology is being used?

Radiology isn't the only area of care where LVHN and St. Luke's are using <u>AI</u> to augment the capabilities of <u>health</u> care providers.

In 2020, LVHN adopted Viz.<u>ai</u> Neuro, <u>AI</u> software that uses an algorithm to determine the probability a patient experienced a stroke. If it suspects a stroke occurred, the stroke team is alerted and the patient's CT images are sent directly to a stroke specialist.

The network also runs a predictive algorithm in its intensive care units that helps predict sepsis, a condition that can occur during an infection where the body's immune system begins targeting the body itself causing tissue and organ damage. Sepsis can progress further and its side effects may ultimately lead to death.

"You want to minimize the spread of the infection and you also want to minimize the negative effects of fighting the infection such as tissue damage. Sepsis also has a high mortality rate, particularly as it progresses to severe sepsis and beyond. We want to catch it early before it becomes full-blown severe sepsis," Purohit said.

The algorithm LVHN uses helps avoid that outcome by analyzing key data points about patients and their conditions and alerting clinicians when it suspects there is a potential case of sepsis so that they can intervene if the algorithm's prediction is correct.

LVHN has introduced other <u>AI</u> to help clinicians with their workflow. Nuance is an <u>AI</u> software that helps generate notes for clinicians to review and sign off on, said Stover, the <u>health</u> network spokesperson.

St. Luke's also has adopted a variety of <u>AI</u>-powered tools and software. Sonday said the network uses algorithms developed by Epic Systems to help address risks such as sepsis, unexpected ICU transfer and readmissions by analyzing clinical data.

In 2022, St. Luke's announced it installed the Varian Ethos therapy system at St. Luke's Cancer Center in Upper Macungie Township. This <u>Al</u>-driven system allows physicians to adjust cancer treatments to precisely match the patient's specific anatomy and the position of the tumor.

About 11 months ago, St. Luke's began using the GI Genius endoscopy module, a polyp detection system that uses an <u>AI</u> algorithm to help clinicians catch colon polyps before they develop into colon cancer. During a colonoscopy,

In Lehigh Valley, some doctors turn to Al

the <u>AI</u> searches for polyps, which are unusual tissue growths that can become cancerous, other lesions as well as other points of interest and marks them to help the clinician determine if further assessment or treatment is needed.

The adoption of <u>AI</u> in medicine is unlikely to slow down. The capabilities of <u>AI</u> are growing at an alarming rate, meaning new technologies and uses for <u>AI</u> are not too far over the horizon.

However, Gor said one of the limitations to adopting new technology is cost. <u>AI</u> is not cheap to create nor securely host by software companies, and that means the costs of <u>AI</u> software subscriptions for <u>health</u> care providers are quite pricey.

He added that actual implementation is rarely seamless. It requires a lot of information technology time and resources to get <u>AI</u> software working within existing networks and systems. And as technology improves, that means there are more updates and more software that is adopted.

"It keeps on getting better and better. Tomorrow there'll be more and more algorithms to detect other situations," Gor said. "Whatever you have keeps evolving so there is a good pace at which you need to keep updating."

Load-Date: February 11, 2024



Opinion: 'Superbugs' could devastate livestock globally

TheHill.com

September 28, 2024 Saturday

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Length: 837 words

Body

Antimicrobial resistance is a crisis hiding in plain sight. <u>A new report estimates</u> that 1.15 million people died due to superbugs in 2022, and that about 39 million people could die by 2050.

The report, which was conducted by my organization along with the World Bank, provides for the first time a clearer picture of the devastating impact that drug-resistant pathogens could have, not only on human <u>health</u> but also on livestock and the economy at large. The findings are deeply concerning.

Without swift, immediate and coordinated actions, we could see a dramatic decline in global animal-source food production. In the worst-case scenario, antimicrobial resistance in livestock could jeopardize the food supply of more than 2 billion people. These losses will be felt most acutely in regions with high reliance on agriculture and animal husbandry.

For decades, antimicrobials have been indispensable in maintaining the <u>health</u> and well-being of livestock. Animal-source foods provide around <u>one-third</u> of human protein needs, and more than a billion people worldwide rely on livestock for their livelihoods. The stakes are incredibly high.

Yet the misuse of these drugs in farming — often as a shortcut for poor and inappropriate husbandry practices — has contributed to a breeding ground for drug-resistant bacteria. These resistant strains, which also come from human misuse in treating diseases, then spread through our food, close contact, as well as the environment, end up in our farms, hospitals and homes. This has culminated in a "one *health*" crisis affecting all facets of life.

In some low- and middle-income countries, the situation is particularly dire. Many farmers depend on unregulated, often substandard antibiotics for livestock, unaware of the dangers posed by misuse and overuse. The result is a fast-growing public *health* crisis that crosses from farms to people.

And this crisis is far from being equitable. Low and middle-income countries, where agriculture is a lifeline for millions, will bear the brunt of the economic fallout. The cost of treating resistant infections will skyrocket, production losses will deepen, and entire regions could face severe food insecurity and poverty.

Opinion: 'Superbugs' could devastate livestock globally

In a world already struggling with climate change and food shortages, the potential damage is unthinkable: It has been estimated that if drug-resistant zoonotic bacteria continue to spill over into human populations, the global economic loss could reach a staggering \$5.2 trillion by 2050.

Evidence of the so-called "silent pandemic" of antimicrobial resistance is getting louder but remains largely ignored. Nonetheless, we know how to address antimicrobial resistance in livestock, and the solutions are practical, affordable and proven. We need political will and commitment from governments to implement them at scale — effectively, an urgent pandemic-style response.

This week, the United Nations General Assembly hosted a <u>high-level meeting on antimicrobial resistance</u>, an opportune moment for countries to unite around an urgent, integrated response that reduces the risk of drug resistance to people, animals and plants.

First, we must focus on prevention. Reducing disease in animals through vaccination, improved biosecurity and better farm management practices will decrease the need for antibiotics. Preventative measures like these are not just beneficial for animal <u>health</u>; they are also good for business. <u>According to our research</u>, a 30 percent reduction in global antimicrobial use in the next five years in livestock could add \$120 billion to the global economy by 2050.

Second, we need to embrace innovation. Artificial intelligence is transforming how we manage livestock <u>health</u>. A study of <u>Al</u>-based early disease detection in swine farms found a <u>400 percent return on investment</u> by reducing unnecessary antibiotic use and improving overall farm productivity. Such technologies could be game-changing for farmers in low-income regions with limited access to healthcare infrastructure.

But prevention and innovation will not succeed without political will and strategic investment. We must ensure that multisectoral national action plans to combat antimicrobial resistance, which 90 percent of our 183 member countries and territories have developed, are fully funded and properly implemented.

Right now, many countries are falling short, especially in the animal <u>health</u> sector, where underfunding and poor regulation are still widespread.

Drug-resistant pathogens are already one of the leading causes of death worldwide. But the stakes are even higher if the global community fails to act. Like the COVID-19 pandemic, antimicrobial resistance is a challenge that needs concrete funding, global coordination and local actions to overcome it.

The latest data gives us a glimpse of the future — we have a narrow window to change it now.

Dr. Emmanuelle Soubeyran is the director general of the World Organization for Animal Health.

For the latest news, weather, sports, and streaming video, head to The Hill.

Load-Date: September 28, 2024

(Un)true love: When AI enters the dating scene



(Un)true love: When AI enters the dating scene

The Deseret News

August 29, 2024 Thursday

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Section: CONSUMER: RELATIONSHIPS NEWS

Length: 2378 words **Byline:** Lois M. Collins

Body

Eliza Anderson, Deseret News 1

The ad is all about romance - finding a partner who understands you and will chat with you whenever you want. You can request photos and send gifts. Your partner will be attentive, emotionally supportive at all times and probably tend to agree with you a lot more than anyone else you know.

You can even choose what your partner looks like, a design-your-own love interest.

That's possible because, although it feels real, your love interest is a fake.

There are similar promos all over the internet. Artificial intelligence has moved onto the "dating" scene in a big way, with a number of companies offering companionship that can be guite literally bot and sold.

Here's the big question: Is trading real relationships with all their contradictions and complications for a more compliant one a good idea?

How AI sneaked into dating

Artificial intelligence and matchmaking aren't strangers to each other. Initially in the dating realm, <u>AI</u> was being used to fool folks who were already on dating apps into giving up personal information, said Neil Sahota, CEO of ACSI Labs and a United Nations advisor on <u>AI</u>. Back then, bots were creating fake profiles for the gain of those who employed them.

They were also being tested as a tool to conquer loneliness. A decade ago, Sahota was helping build up IBM Watson, a computer system that could answer questions in natural language, as its website says. And a number of companies were already exploring the potential of <u>AI</u> for companionship or for mental <u>health</u>.

It was a real need. At one point, loneliness was the biggest illness in the world, before COVID-19 surpassed it, Sahota told the Deseret News. "About 40% of people suffered from moderate to severe loneliness," so he and others were exploring what <u>healing</u> role <u>Al</u> could play, maybe as a companion or even a therapy tool. They weren't pondering it as a substitute for real relationships, but considered its possibilities as an outlet for someone to tell

stories to or to build up communication skills or in other ways that would enhance the opportunities to form rich and real, satisfying relationships with others.

At that point, developers were asking questions and exploring things like whether <u>AI</u> could help if someone was distressed at 2 a.m. and couldn't reach anyone: Could <u>AI</u> talk to them and look for signs they were dangerous or suicidal? If so, could it alert the right people?

That morphed into artificial empathy.

But with the march of time and technology, there now are lots of companion <u>Als</u> for different reasons, from <u>Al</u> that interacts with an older person who just needs what feels like a caring listener to make-believe love interests.

And that's where it gets tricky, experts told the Deseret News. Sahota refers to mirror images of good and bad, with the potential for tech to be weaponized in ways that may actually do harm. In some cases <u>AI</u> is becoming a crutch and substitute for relationships, he said, noting that in others it goes further. In Japan, for instance, he said that <u>AI</u> gloves and bodysuits combined with avatars can to some degree replicate the "sensations of a full relationship."

Sahota calls the advance of <u>AI</u> into relationships worrisome, given that the younger generation seems less keen on face-to-face interactions than previous generations. "You might be heading down the path where people might actively seek the <u>AI</u> substitute because they feel like they won't get rejected. They won't be judged. I think (some young people) feel like it's a safer space."

Launching in life has challenges like housing costs and the job market. People are delaying both marriage and having children.

"What happens if people don't ever get married or have kids?" Sahota asks.

Ideal 'friend' or spoiler?

Like Sahota, Alexander De Ridder crafts <u>AI</u> tools in his role as cofounder and chief technical officer at SmythOS, a company that helps businesses integrate artificial intelligence. While he's a fan of <u>AI</u>, he doesn't want it to replace human relationships. He bluntly calls that "unhealthy" for mental <u>health</u> and human development. He's no psychologist, he told the Deseret News, but he is a family man with a fully human interest in seeing people thrive.

That <u>AI</u> could disrupt normal relationship development is a real possibility for some, said De Ridder, who notes that young children become wildly attached to inanimate objects like teddy bears and they cry if someone's not nice to a beloved toy. Adults get attached to objects, too. Lots of people give cars human names. "It is this fundamental capacity - a human capacity to breathe life into things."

Add that to the fact that people are "a bit obsessed with themselves," De Ridder said, and see what happens. <u>AI</u> can speak like a human, write like a human ... and what's not to love about something that can be taught to seem obsessed with you? "It's easy to see how attached we can be to <u>AI</u> that gives validation and reciprocation and support."

According to De Ridder, teens are drawn to some <u>AI</u> apps, including ones that targets those ages 14 to 20 and especially appeals to females, who may spend hours there. "Boys are not always emotionally available," said De Ridder, who notes one gender difference is that girls journal more. They are more outwardly emotional, so it's probably appealing to have "an <u>AI</u> boyfriend who is always there, always pays attention, always offers a thoughtful response."

A bot that starts out as a virtual friend may evolve into a virtual boyfriend, he said. But will girls even seek a real one?

That potential to stay in virtual reality is even greater, per Sahota, because one of <u>A</u>I's superpowers is learning a person on a psychological level, adapting to how one talks and what resonates with that individual. Some <u>A</u>I agents "build people at a very deep level, like better than a best friend or even a spouse."

That doesn't mean humans and <u>AI</u> will marry, Sahotah says. But they may become smitten. "A lot of things would have to happen and I don't think we're anywhere close to that. The robot technology is really far away," so <u>AI</u> can't replace human touch very well and touch is a human need.

But using **AI** as an emotional crutch can still be very problematic.

De Ridder enjoys a good philosophical debate with a bot trained on the writings of Plato and Aristotle. He loves to discuss the world's modern problems with the ancient philosophers. It's fun, too, to converse with popular society or historical people via bots that know their written work. But some aspects of life should be between real people, he says.

A human need

Robots don't have their own will or needs, but are programmed to what others want. Being catered to may create selfishness and unrealistic expectations that make it hard to thrive in the real world, De Ridder said. "What do we call people who only have empathy for themselves and their own needs, who expect others to cater to them?" he asks. "We call them pretty bad names."

Real relationships are messy and De Ridder thinks people are better for that fact. They wrestle and grow and prioritize and compromise, lose sleep and and learn to put others first. The process builds both stronger individuals and societies. The counterweight to selfishness, per De Ridder, is to "foster community, communion, charity, empathy, collaboration and participation. Real tangible interactions with other people."

Teens especially need to be out relating to other actual people, says De Ridder. "They are lonely. It's a time of vulnerability" when anything that reinforces isolation and separation from others is not a good idea.

One of the most troubling aspects of design-your-own <u>AI</u> relationships is emotional immaturity, said Jill Manning, a licensed marriage and family therapist in Louisville, Colorado. Without real relationships, "people tend to get emotionally stuck and they don't develop emotionally."

"One of the core tenets of maturity is to live in reality and accept reality," says Manning, who noted that's also a core tenet of spiritual life. "Not trying to change reality to our whims, but submitting and accepting reality."

She predicts that "people can pursue - and probably many will pursue that <u>AI</u> illusion - but eventually that illusion will become a delusion and delusion is a facet of mental illness."

Relationships help us grow. Some can be harmful, of course, she adds, and she sees plenty of those in her clinical practice. But "within the normal scope of human relationships, they help us grown and refine ourself, see our faults and weaknesses, as well as our strengths." A relationship with no foibles or quirks doesn't help people grow. "It's spiritually suffocating."

For overall wellness, people need human connection.

"Touch is essential," says Manning. "Young babies can die without nurturing, affirming touch. That speaks to our human DNA need for touch." Eye contact matters, as does communication. "Our digital devices and technology can certainly be an asset and help us stay connected, but when there's a total swap out, it's void of so many nuances of human connection that can't be replaced."

She points out the difference between knowing someone and using technology to stay in touch and maintain contact and having a digital-only connection.

Although she's certified in and often uses teletherapy to treat patients, she prefers the initial encounter be in person. "I learned through experience there's information I can glean sitting in the same room that I cannot glean over HIPAA-compliant video. I can't see the foot tapping with anxiety. Even the tone gets lost in video. Video is a pretty good replacement in many situations, but for assessing overall wellbeing, nothing's like sitting in the same place."

She adds, "If someone is trying to similarly have friendship or a boyfriend or girlfriend that's <u>Al</u> generated, it's an echo chamber - a delusion." And it may be addictive.

"Anything that can evoke a dopamine reward response in the brain does have the risk of becoming compulsive or getting out of control. Like anything - online shopping, eating, pornography, all of those and this too would have a compulsive potential."

What about what's good?

Manning said it's important to not get so polarized that we throw potential benefits out.

"As a clinician, I could think of scenarios where <u>AI</u> could serve a very useful purpose when dosed appropriately and in the larger context of other strategies and coping skills." She could picture value as a practice tool for certain conversations or questions or for learning to be more assertive. It might help in practice for interviews. "I can see value in that, where the risk is low and there are opportunities to self-correct and try again."

There are valid and valuable uses for artificial intelligence, even regarding relationships. Experts say <u>AI</u> can help lonely older people, who've perhaps outlived a spouse or are somewhat homebound.

They are in an entirely different place than young people who might choose **Al** over human interaction.

Sahota points out that older people "have already had that history. They've had relationships and face-to-face interactions." He sees <u>AI</u> for older adults as an "outlet, not as much a substitute."

He notes a company that created an <u>AI</u> companion so people can tell stories, which the <u>AI</u> logs to create an autobiography that can be shared with family and friends. It has a practical purpose and helps beat loneliness a bit as older people tell their stories.

Seniors don't typically use <u>AI</u> for dates. Gen Z and Gen Alpha are a different story. They have less experience with social interaction than with communicating or doing things over devices. Sahota describes young people texting friends "literally sitting right next to each other" at a sporting event. As for those who are worried about rejection or their self-esteem, he said, "I can see how they can easily just switch over to an <u>AI</u> partner, if you will."

But they might benefit from <u>AI</u> if they used it differently. <u>AI</u> can be a powerful tool to help those same people practice the art of conversation and reaching out to others. It can provide feedback and experience and even recommendations. A company just rolled out an app for couples, in beta testing, that helps analyze a relationship situation. "You're trying to say this, but it's coming across like this. I recommend ... "

Listening and logging stories, checking in on mental <u>health</u> and boosting communication skills are all good things, Sahota said. <u>Al</u>s utility hinges on how it's used.

Manning agrees <u>AI</u> could help an elderly person who's isolated and has trouble getting out. "But I think we have to ask ourselves why, as a society, are so many of us lonely. Why would a growing number of people be in a situation where they are so disconnected and so alone and no one's got eyes or ears on them?"

Porn and AI relationships

There are also some similarities with something most people agree is problematic. For years, experts have made one point about pornography: When males can choose what happens, what those engaged in sexual activity look like, and be titillated on the schedule of their choosing, how can a flesh-and-blood female compete?

<u>Al</u> offers a similar question that may be worth pondering. When females can create a relationship that's always affirming, that emotionally satisfies and is available whenever, how can a flesh-and-blood male compete?

Additionally, both porn and AI relationships draw people into something that's not real, Manning said.

(Un)true love: When AI enters the dating scene

Porn, she notes, creates a "relational script in which one doesn't ever have to be authentic, transparent or vulnerable with another person." Human connection requires learning how to be those things.

Manning said with porn the body responds sexually to pixels on a screen, ignoring that it's not real. "People are left empty and craving more because there's never enough. You can't fill that because you're not deeply satisfying the human need for real connection. I think with <u>AI</u> as well, there'd be the absence of authenticity, transparency and vulnerability and learning how to practice with that. It would certainly engender a narcissistic posture as well."

There is, however, a real difference, Manning said. Porn is never helpful to the brain. <u>Al</u> might be, if it's used wisely and not allowed to cut real relationships out.

Load-Date: August 29, 2024



<u>Guest Perspective: Forward-looking businesses leverage AI to increase</u> <u>efficiency</u>

New Orleans CityBusiness March 5, 2024 Tuesday

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Section: NEWS

Length: 849 words

Byline: CityBusiness Guest Perspective

Body

From factory robots to cancer detection, intelligent systems are powering collaboration, strengthening security, and optimizing decision-making. But they also present a range of security challenges and businesses are partnering with Cyber Security Providers to address them.

Intelligent systems combine artificial intelligence (\underline{AI}) and automation to perform tasks more efficiently, learning from data and reason and making decisions, either autonomously or with human guidance. For example, using data analytics, machine learning and computer vision, intelligent systems determine customer preferences and create highly customized products.

In manufacturing, intelligent systems reduce cost and risk by automating repetitive tasks or tasks that require immense precision. They can also reduce downtime and improve maintenance operations by continually monitoring equipment for patterns and anomalies that indicate potential issues.

Companies like Proctor & Gamble have announced they are using Microsoft Azure as a foundation to digitize and integrate data from more than 100 manufacturing sites, globally, enabling the giant to enhance <u>AI</u>, machine learning, and edge computing services for real-time visibility. This will enable P&G employees to analyze production data while leveraging <u>AI</u> to support decisions that drive improvement and exponential impact.

The digital transformation of P&G's manufacturing platform will let the company check product quality in real time, avoid waste, and optimize the use of energy and water in manufacturing plants.

Separately, the performance automotive company BMW is using cobots or collaborative robots that work side-by-side with humans to enhance its manufacturing processes. According to BMW, collaborative robots are helping to equip the insides of BMW X3-model doors with sound and moisture insulation. Foil with an adhesive bead is put in place and slightly pressed on by assembly line workers and then roller heads on robot arms handle the labor-intensive task of the final "fixing process" that seals the foil, protecting the electronics in the door against moisture.

Within other sectors, like <u>health</u> care, <u>Al</u>-enabled image reconstruction lets radiologists reduce radiation doses while improving image quality in CT scans. <u>Al</u> can also improve diagnostic accuracy and speed by detecting areas of interest that manual inspections may miss.

The ability of intelligent systems to rapidly analyze large amounts of data from hundreds of sources, from customer input to the Internet of Things (IoT), can enhance decision-making, deliver better products and services, promote collaboration, and elevate Cyber Security initiatives.

But intelligent systems depend on large amounts of data, so data quality, privacy, and safety are areas of concern. For example, organizations must protect personally identifiable information like Social Security numbers and other sensitive data from unauthorized access or misuse.

To address these and other challenges, business leaders should assess their data readiness and quality, establishing robust information governanceto ensure clean, consistent, and relevant data while improving their data collection and management processes. And because successful implementation depends on skills, in addition to tools, companies may wish to invest in talent development and education that goes beyond technical training to also address the ethical and social aspects of <u>AI</u>-powered systems.

<u>Al</u>-enhanced Cyber Solutions can assist in threat mitigation by identifying shadow data (information that exists outside of parameters set by the organization, such as data that was copied from a production environment to train an <u>Al</u> model in the cloud and then left there, unprotected, or HR data that was shared between managers in a Slack channel). They can also monitor for data access abnormalities, and alert appropriate Cyber Security professionals about potential threats, helping to detect and remediate issues in real-time. As part of a comprehensive Cyber Security initiative, <u>Al</u>-powered risk analysis can produce incident summaries and alerts while automating incident responses, identifying vulnerabilities, and reinforcing alert investigations and Cyber Triage.

As nation-states and other bad actors step up their efforts, <u>AI</u> Cyber Security models can help to balance threat mitigation and user experience with such actions as analyzing the risk of each login attempt and verifying users through behavioral data, simplifying access for verified users and reducing the cost of fraud while helping to prevent phishing, malware, and other malicious activities. Forward-looking businesses and other organizations are leveraging <u>AI</u> to increase their efficiency and service delivery and are also partnering with Cyber Security professionals to keep their operations safe while protecting sensitive data.

Carl Mazzanti is president of eMazzanti Technologiesin Hoboken, NJ, providing IT consulting services for businesses ranging from home offices to multinational corporations.

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WPI Awards President's Research Catalyst Grants to Three Teams

Tech News: Worcester Polytechnic Institute

May 14, 2024 Tuesday

University Wire

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Section: NEWS; Pg. 1 Length: 766 words

Byline: Andrew Teixeira

Body

WPI has awarded seed funding from the President's Research Catalyst Grants Program to three faculty-led groups that will develop proposals for large research centers focused on making advances in bioengineering, new materials, and mental <u>health</u>.

Each group will receive \$50,000 from the Catalyst program, which launched in 2024. Recipients will use the 18-month grants to develop center-scale, interdisciplinary research proposals that will attract financial support from external sponsors. The program is designed to catalyze and facilitate the development and preparation of extramural grant applications that require extensive planning, exchange of ideas, collaboration, team building, partnering, and other activities that demand significant investments of faculty members' time and effort.

"Pressing societal challenges call for large-scale, interdisciplinary, long-term research efforts," says Grace Wang, WPI president. "These seed grants build on WPI's research strengths and faculty expertise, supporting our faculty teams to collaboratively pursue high-impact research centers that hold the potential to push boundaries and advance knowledge and solutions to address significant challenges facing the world."

The Catalyst program is partially funded by gifts from Trustee Emeritus Jim Baum '86 and Bonnie and Jack Mollen, trustee emeritus and former board chair who was awarded an honorary doctorate in 2023. Their gifts have been designated to support research at WPI, including but not limited to, artificial intelligence.

"Developing a center-scale proposal represents a significant investment of time and effort by WPI faculty," says Bogdan Vernescu, vice president and vice provost for research and innovation. "Teams must do extensive planning and collaborating. The President's Research Catalyst Grants Program provides the financial support that can lead to successful proposals."

Grants were awarded to the following proposals and teams:

Al4BIO: Center for Al-Enabled Bioengineering

From left, Eric Young, Susan Roberts, Andrew Teixeira

WPI Awards President's Research Catalyst Grants to Three Teams

Assistant Professor Eric M. Young is principal investigator. Co-Pls are Associate Professor Andrew Teixeira and Professor Susan Roberts. All are faculty members in the Department of Chemical Engineering.

HY-MATTER: Hybrid Materials Advancements for Technology and Research

From left, Michael Timko, Jeannine Coburn, Aaron Deskins, Ronald Grimm, John Obayemi, Pratap Rao, and Lyubov Titova

Michael Timko is PI and professor in the Department of Chemical Engineering. Co-PIs are Associate Professor Jeannine Coburn and Assistant Teaching Professor John Obayemi, both of the Department of Biomedical Engineering; N. Aaron Deskins, professor in the Department of Chemical Engineering; Ronald Grimm, associate professor in the Department of Chemistry and Biochemistry; Pratap Rao, associate professor in the Department of Mechanical and Materials Engineering; and Lyubov Titova, associate professor in the Department of Physics.

Understanding and Preventing Adverse Effects of Social Media on Mental Health with AI

From left, Elke Rundensteiner, Dmitry Korkin, Nancy Byatt, David Cochran, Katherine Dixon-Gordon, Richard Lopez, and Benjamin Nephew.

Pls are Professor Elke Rundensteiner, who is head of WPI's Data Science Program, and Professor Dmitry Korkin, both of the Department of Computer Science; and Katherine Dixon-Gordon, assistant professor at the University of Massachusetts Amherst; and Dr. David Cochran, associate professor of psychiatry and pediatrics at UMass Chan Medical School. Co-investigators are Benjamin Nephew, assistant research professor in the Department of Biology and Biotechnology; Richard Lopez, assistant professor in the Department of Social Science and Policy Studies; and Nancy Byatt, professor of psychiatry, obstetrics, and gynecology and population and quantitative <u>health</u> sciences at UMass Chan.

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WPI Awards President's Research Catalyst Grants to Three Teams

Lyubov Titova
Michael Timko
N. Aaron Deskins
Pratap Rao
Ronald Grimm
Richard Lopez
Elke Rundensteiner
Susan Roberts
Load-Date: May 14, 2024

New Penn master's program will focus on AI The online degree program aims to prep students for 'jobs that we can't yet imagine.' Applications open in June, with....



New Penn master's program will focus on Al; The online degree program aims to prep students for 'jobs that we can't yet imagine.' Applications open in June, with classes beginning next spring.

The Philadelphia Inquirer
May 3, 2024 Friday

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Section: BUSINESS; Pg. A8

Length: 516 words

Byline: Ariana Perez-Castells (Staff Writer)

Body

ABSTRACT

In the five years since Chris Callison-Burch has been teaching an artificial intelligence class at the University of Pennsylvania, his class has grown from around 100 to 400 students in person and another 200 joining remotely, he said.

"On campus, we fill the biggest lecture hall available, which seats 400. I can't grow bigger than that unless we move to the sports stadium," said Callison-Burch, an associate professor at Penn Engineering.

Starting next spring, the University of Pennsylvania will expand its <u>AI</u> course offering with a new online master's degree program focused on **AI**.

"The fact that [AI is] just in the public imagination to the degree that it is at the moment, it really makes this one of the most exciting things for students to be able to study," said Callison-Burch, who will be the faculty director of the new online program.

Applications for the new <u>AI</u> master's program open in June, and classes will begin the following spring. The courses can be completed asynchronously, allowing students to continue to work while pursuing a degree. Courses will cover topics including mathematics, computing, machine learning, applications of <u>AI</u>, and large-scale data sets, according to Vijay Kumar, the dean of Penn Engineering.

One of the pillars of the program is also ethical considerations of $\underline{\textit{AI}}$, says Callison-Burch.

"This is exceptionally important for our graduate students to understand and be able to be in a position to help shape policy be that at the national level or the state level, if they enter government. I think equally as impactful is shaping policy within companies," he said.

New Penn master's program will focus on AI The online degree program aims to prep students for 'jobs that we can't yet imagine.' Applications open in June, with....

While there is "a lot of exceptional potential" from the benefits of artificial intelligence, which includes enhanced productivity and creative potential, it also comes "at great peril as well," he says.

"Americans experienced automation in the factory worker, blue-collar job sector, but never had to deal with it from the white-collar sector," Callison-Burch said. "There's some core things that we're going to have to grapple with. Depending on how rapidly that change happens, it could be really devastating to a large sector of the U.S. workforce. There's some really important policy considerations there."

Hollywood screenwriters went on strike last year including over issues of <u>AI</u> being used in their work. Screenwriters were concerned about chatbots such as ChatGPT, being able to write scripts, according to the Associated Press, and have since secured some protections for their work.

One challenge to teaching <u>AI</u> is that the field is advancing very rapidly, Callison-Burch said. "It's going so fast that I feel like we have to constantly refresh our materials."

While graduates who complete the program could enter different fields that are adopting applications of <u>AI</u> including in <u>health</u> care and drug development, students are also preparing for jobs that might not exist yet, Kumar said.

"We want the students to be prepared for jobs that we can't yet imagine," Kumar said. "It's hard to predict the future, especially in this field."

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White House holds creator conference

TheHill.com

August 14, 2024 Wednesday

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Length: 321 words

Body

White House officials are meeting with 100 digital creators and industry professionals on Wednesday for the first-ever White House Creator Economy Conference.

The conference will address "the most pressing challenges, and opportunities, facing the creator economy," including artificial intelligence (<u>AI</u>), mental <u>health</u> and pay equity, according to a White House official.

"This Biden-Harris Administration has taken historic steps to engage digital creators, and works hard to meet Americans where they are," the official said.

"Officials at the highest level of this White House have engaged creators extensively, hosting regular virtual and inperson briefings with digital creators on policy issues, hosting State of the Union watch events for creators at the White House, and, last year, hosting the first ever White House Holiday Party for digital creators," they added.

The digital media landscape has become increasingly important to American politics in recent years, as more people, especially young people, get their information from social media.

With the rise of TikTok, many campaigns have joined the platform to reach young voters, even amid bipartisan national security concerns about Americans' data privacy and the app's ties to China.

President Biden's campaign joined TikTok in February, and former President Trump followed suit in June. Shortly after Biden dropped out of the race last month and endorsed Vice President Harris, she too created an account.

Both parties have also sought to tap into the large followings of content creators on platforms like TikTok, Instagram and YouTube.

The Republican National Convention issued credentials to more than 70 influencers last month, while the Democratic National Convention has issued credentials to more than 200 creators for next week's event, according to *The Washington Post*.

For the latest news, weather, sports, and streaming video, head to The Hill.

Load-Date: August 14, 2024



Why this dad's walking across five cities with his pony

The Griffon News: Missouri Western State College
October 18, 2024 Friday

University Wire

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Section: LIFESTYLES; Pg. 1

Length: 437 words

Body

By Imogen Howse via SWNS

Meet the dad walking 200 miles across five counties - while leading a pony.

Roger Sewill, 60, is trekking through Surrey, Sussex, Hampshire, Wiltshire, and Dorset with his Dales pony Scarlet to raise awareness for mental *health* problems among people who live and work in the countryside.

The duo started their journey on October 15 at Roger's childhood home in Charlwood, Surrey - and will finish in approximately two weeks' time near Sherborne in Dorset, where Roger now lives with his wife and three children.

Roger and Scarlet aim to walk up to 15 miles a day - and will camp overnight in the fields of generous local landowners.

Roger said: "I decided to walk with Scarlet as I enjoy walking with a horse. You see a different perspective of life.

"Horses walk more slowly - and they're always in the present. They're thinking about what's around them rather than the list of things they need to do tomorrow.

Roger and Scarlet on their 200-mile walk. (Roger Sewill via SWNS)

By Talker

"So it helps you with your outlook on life."

The dad-of-three is hoping his expedition will raise awareness for CountrymenUK, a charity supporting people who have lived or worked in the countryside but now find themselves isolated.

Roger said: "I am a trustee of that charity and it's so important as people like farmers often don't look for places they can go to for this sort of help.

More from this section

A Cancer Diagnosis Takes Devastating Toll on Family Finances

Why this dad's walking across five cities with his pony

Most Older Americans Don't Trust AI-Generated Health Info, Survey Finds

What's the Best Clot-Buster Med After Stroke?

"So my goal is to raise awareness for the charity and other similar charities.

"If I raise some money for them too - that would be the icing on the cake."

Roger, who works as a rural chartered surveyor, said he is looking forward to the 200-mile challenge.

The walk would take the duo about two weeks to complete. (Roger Sewill via SWNS)

By Talker

He said: "My tent's a bit flimsy - and we'll meet some different challenges.

"For instance, our route means we have to go through the town centers of Winchester and Salisbury so that will be interesting.

"But that's what a challenge is all about.

"And people have been so generous. I've been around villages on the route before and asked if they'd put me and Scarlet up overnight.

"All we need is a field for her - and some space for me to pitch a tent.

"And amazingly everyone said, 'yes'!

"I think people are more trusting of this sort of adventure - with Scarlet - than a man on his own trundling through the countryside."

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Load-Date: October 18, 2024



App fine-tuned at Lancaster innovation lab uses AI to spot skin cancer

LNP (Lancaster, PA)
March 3, 2024 Sunday

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Length: 843 words

Byline: DIANE M. BITTING FOR LNP, LANCASTERONLINE

Body

The rising use of artificial intelligence has the potential to remake society, for better and worse. But one Chicago company, with ties to Lancaster, is using that powerful technology for good by helping to detect skin cancer in its early stages.

The SkinIO smartphone app allows users to take photos of their skin in 10 minutes. These images are reviewed by a dermatologist who determines whether any concerning spots merit further examination. If so, a follow-up appointment with a dermatologist is recommended, with guidance on finding a doctor. For repeat users, the app provides baseline photos to be compared with later photos for any suspicious skin changes.

"Your skin is your most visible organ, right? You see it every day," says Kyoko Crawford, SkinIO's co-founder and CEO. "You see it when you're putting on makeup, when you're shaving, when you're getting dressed. But very few of us take the time to actually look."

She adds, "SkinIO helps you look, truly look at your skin. And it's worth your time to look at your skin because you could catch something early that could change your life."

READ: Full coverage of Progress 2024 [roundup]

Lancaster pilot program

In 2022, SkinIO's app was refined at Lancaster's Smart <u>Health</u> Innovation Lab, which describes itself as a "market adoption accelerator for <u>health</u> care technologies." The iLab chose SkinIO for its residency program, which focused that year on developing innovations in tele-dermatology.

Pilot screening programs were held with several Lancaster-area employers, including Aspire Ventures and Signature Custom Cabinetry. Crawford describes those screening programs, involving a few hundred people, as "immensely helpful."

Citing the Skin Cancer Foundation, SkinIO's website (skinio.com) notes that 70% to 80% of melanomas appear as new spots while 20% to 30% arise from changes to existing moles. Malignant melanoma is the deadliest form of skin cancer; other forms include basal cell and squamous cell carcinomas. According to the foundation, skin cancer is the most common cancer in the United States and worldwide, and one in five Americans will develop it by age 70.

"Just tracking spots you know about is not necessarily enough," Crawford says. "The vast majority will come from a spot that wasn't there before, so if you don't notice that it shows up, you may miss that early warning."

READ: How <u>AI</u> helps hospitals keep a watchful eye on patients

The app uses <u>AI</u> and machine learning to analyze what is known as total body photography, in which as much of a patient's skin as possible is photographed. The use of total body photography in dermatology is not new but hasn't been widely accessible, Crawford says.

SkinlO's technology helps a doctor spot any skin changes more easily in less time. The <u>AI</u> analyzes "regional images" and highlights any "outliers" that look dramatically different from an individual's average spots, she says.

It's what dermatologists call the "ugly duckling model," Crawford says. A dermatologist, who may see dozens of patients a day, is not looking at a patient's skin "freckle by freckle, mole by mole" but rather is checking for changes to that patient's typical pattern of skin markings.

And if someone has a lot of freckles and returns for a follow-up skin exam in a year, or three or five years, it could be difficult for even these expert specialists, who may see thousands of patients a year, to detect any potentially harmful changes, she says.

Adults should have their skin examined once a year, and those previously diagnosed with skin cancer should do so every six months, Crawford says. But wait times to see a dermatologist can be long, with what she describes as a "pretty pronounced scarcity of dermatologists in this country."

The future of SkinIO

The SkinIO technology is not diagnostic. <u>AI</u> is "able to process that information really quickly, but the judgment, from the clinical expertise, the empathy, all of that should come from a human dermatologist," Crawford says.

The technology has allowed previously untapped patient populations to receive dermatological care, while compiling data from more diverse demographic groups, Crawford says. And while the use of <u>AI</u> in <u>health</u> care is "super exciting," she says, it must be done responsibly.

Crawford started SkinIO in 2014 with Dr. JC Lapiere, a Chicago dermatologist and surgeon who co-founded the Northwestern Skin Cancer Institute. Lapiere had saved the life of Crawford's father-in-law from melanoma — twice.

Crawford, with a background in biomedical engineering, had founded and ran a New York City-based technology development consultancy before launching SkinIO.

SkinIO, which uses a network of dermatologists licensed in 35 states, is not currently marketed to the general public. Instead, it's mainly available as a <u>health</u> care benefit through an employer or union, Crawford says. So, while the app can be found on GooglePlay and the App Store, an organization code is needed to access it.

However, possible development as a direct-to-consumer product is "certainly on the roadmap," she says.

Load-Date: March 3, 2024

Using AI to create fake celebrity ads can get you in trouble Using AI to create fake celebrity advertisements can get you in trouble



Using AI to create fake celebrity ads can get you in trouble; Using AI to create fake celebrity advertisements can get you in trouble

Richmond Times Dispatch (Virginia)

May 27, 2024 Monday

01 Edition

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Section: HEALTH; Pg. 7D

Length: 862 words

Byline: JOHN FARMER Special correspondent

Body

Imagine Taylor Swift endorsing your product. Can't afford her? AI can fake it for you!

Thanks to <u>AI</u> deepfake technology, you can create a counterfeit but realistic Taylor Swift endorsement without involving her. Deepfakes use computer machine learning to create eerily realistic images, videos and audio mimicking real people.

Scammers used <u>AI</u> to create a deepfake video in which a phony Taylor Swift announced she was giving away Le Creuset cookware sets, a real luxury cookware brand. After following some prompts, deceived shoppers were asked to pay a small shipping fee. If they paid, they didn't receive cookware but did get hit with a hidden monthly credit card charge.

Faking ads and endorsements by living celebrities is obviously illegal. But what about deceased ones? What about mimicking government officials, such as the president? What if you only replicate the person's famous voice but don't identify the person? What if your fake endorsement is an obvious parody of the celebrity?

Everything is legal if you get a license from the person whose name, image or likeness ("NIL") is used. For example, James Earl Jones allowed Disney to replicate his vocal performance as Darth Vader in future projects using an <u>Al</u> voice-modeling tool called Respeecher.

But what if you can't buy a license from the celebrity? The law is clear that you can't use the NIL of a living celebrity without permission for a commercial purpose, such as advertising or endorsement.

Doing so violates the right of publicity, which is a person's right to control the commercial use of his NIL. This is a state-level law that varies from state to state.

Using AI to create fake celebrity ads can get you in trouble Using AI to create fake celebrity advertisements can get you in trouble

About two-thirds of states recognize a right of publicity by statute, common law, or both. Other states usually have a "right of privacy," which accomplishes roughly the same thing. Most states, including Virginia, hold that the right of publicity protects everyone. Still, some states protect a person's NIL only if it has commercial value, which essentially means celebrities.

Most states with a right of publicity hold that it continues after death, but the length of protection varies. In Virginia, protection lasts 20 years after death. In other states giving postmortem rights, the length runs from 10 to 100 years. Sometimes, the length of postmortem protection depends on whether the person is famous or whether the person's estate continued to exploit the deceased celebrity's NIL commercially.

For a business advertising using the NIL of others, it's best to presume your activity will be governed by the most protective right of publicity in the country. Presume that the right of publicity protects everybody's NIL, not just celebrities and including politicians, and that it protects not only living people but anyone who lived in the past 100 years. That's because it's difficult to determine which state's law would apply to your activity, and you might get sued in another state.

Also, don't get cute by mimicking a celebrity's voice while not identifying the person. Most states that recognize the right of publicity include someone's recognizable voice.

For example, in the 1980s, Ford Motor Company produced an ad for the Mercury Sable using a voice impersonator singing "Do You Want to Dance" in Bette Midler's style without her permission. Midler sued Ford and won.

Reacting to rising <u>AI</u> voice mimicry, Tennessee recently enacted a law that imposes criminal and civil liability on using <u>AI</u> to mimic someone's recognizable voice without permission. The law extends liability to people who knowingly publish a fake voice and, in the case of advertisers, when they should have known it was fake. It also extends liability to any company or individual producing <u>AI</u> technology with a "primary purpose or function" of making **AI** fakes.

What about political figures? Don't you have a First Amendment free speech right to mimic them in advertisements? Generally, no. Politicians also receive protection against unauthorized use of their NIL for commercial purposes, including postmortem rights for as long as applicable state law gives such rights. Free speech principles don't override that.

What if your <u>AI</u> fakery is obviously a parody, such as a phony Joe Biden endorsing hair-care products or counterfeit Donald Trump endorsing a gym chain? Trying this is legally risky. You will be liable if some in the public don't get the joke, meaning some think the endorsement might be real. And even if everybody gets the joke, if a parody is an advertisement to sell some good or service, that commercial aspect might make it legally unprotected.

Finally, what if your <u>AI</u>-generated person happens to be a non-celebrity's appearance and voice? Because the right of publicity in most states protects all people, this too requires getting a license to use the NIL of the person depicted.

So, don't use <u>AI</u> to create a fake Taylor Swift endorsement for your business. You might be "Enchanted" by her market appeal, but when you get sued by her, it would be hard to "Shake it Off."

John B. Farmer is a lawyer with Leading-Edge Law Group PLC, which specializes in intellectual property law. He can be reached at www.leadingedgelaw.com.

Graphic

Using AI to create fake celebrity ads can get you in trouble Using AI to create fake celebrity advertisements can get you in trouble

Customize your experience so you see the stories most important to you. And sign up for personalized notifications so you don't miss any important news. TO DOWNLOAD For Android users: https://go.richmond.com/googleplay For Apple users: https://go.richmond.com/googleplay John Farmer

Load-Date: June 24, 2024

Wharton professor is teaching 'accountable Al' Kevin Werbach's new course will focus on the practice of understanding and addressing artificial intelligence's r....



Wharton professor is teaching 'accountable Al'; Kevin Werbach's new course will focus on the practice of understanding and addressing artificial intelligence's risks and limitations.

The Philadelphia Inquirer
June 17, 2024 Monday

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Section: BUSINESS; Pg. A7

Length: 1081 words

Byline: Ariana Perez-Castells (Staff Writer)

Body

ABSTRACT

Businesses are already using AI, but how are they going about addressing their risks?

This fall, Kevin Werbach, professor of legal studies and business ethics at theWharton School of the University of Pennsylvania, is leading a new course as part of the school's executive education program that will focus on "accountable <u>AI</u>," a term he uses to refer to the practice of understanding and addressing <u>AI</u> risks and limitations.

Some 18% of S&P 500 companies mention <u>**AI**</u> in their 2023 annual reports as a "risk factor," Werbach explains on the first episode of his podcast, The Road to Accountable <u>**AI**</u>, which launched in April.

"That probably should have been higher," he says on the podcast.

In an interview with The Inquirer, Werbach explains some AI issues and what accountable AI entails.

"There have been example after example of failures of <u>AI</u> systems, systems that are biased based on race and gender and other kinds of characteristics, systems that make very significant errors," he said. "The ordinary person out there who is hearing about <u>AI</u> is probably hearing at least as much about the failures as the benefits today. The reality is both are real, but to me that means we need to think about how to maximize the benefits and minimize the dangers."

The interview has been condensed for brevity and clarity.

What is accountable AI?

Accountable <u>AI</u> is the phrase that I prefer to describe the practice around understanding and addressing the various kinds of risks and limitations of implementation of <u>AI</u>. People sometimes talk about <u>AI</u> ethics, which is a piece of it, but there's a danger that just focusing on ethics leads people to emphasize the principles as opposed to practical

Wharton professor is teaching 'accountable Al' Kevin Werbach's new course will focus on the practice of understanding and addressing artificial intelligence's r....

steps to take in organizations. Sometimes there's talk about responsible <u>AI</u> - which is closer - but still doesn't necessarily get organizations focused on how to create effective structures of accountability. So I talk about accountable <u>AI</u> as the entire set of frameworks around understanding issues with <u>AI</u> systems, figuring out how to manage them, govern them, mitigate risks, and putting into place mechanisms of accountability so people feel that they are the ones who have the obligation to take the kinds of actions that are necessary.

In your podcast you mention a Pew 2023 survey in which a majority of respondents were more concerned than excited about <u>AI</u> in daily life. Why are you excited about <u>AI</u>, and do you think others should be, too?

I'm excited about <u>AI</u> because there are countless ways that we can use it either to do things humans are doing better or faster - or in some cases to do things at scales that humans really can't effectively do. Especially with the rise of generative <u>AI</u>, where this is not just machine learning that gets developed and implemented by data scientists, it's something anyone in an organization can interact with directly. There's just an infinite number of places where we're going to find out ways that <u>AI</u> will make business more effective and potentially make people's lives better.

On the other hand, there are huge, huge problems and concerns. Those range from small-scale issues - we know that large language models (generative <u>AI</u> systems like ChatGPT) will hallucinate and create information that's just simply wrong - to there could be catastrophic effects of these technologies being used for weapons development and terrorism and so forth, and everything in between.

What does regulation for AI look like today? Should businesses be creating their own internal policies?

Definitely businesses should be creating their own internal policies. There are a whole range of different issues. ... So for example, if you do not have an enterprise license to these tools, then typically any queries that you send to the chatbot get stored and can be used by the company that's providing that service. If you're in a financial services firm and someone is asking a question that reveals very sensitive, confidential information for the firm, you might just think "it's like I'm typing in a search term to Google," but potentially, you're giving up sensitive private information, which could then be used to train future models and [be] accessible to the rest of the world ... that's something an organization should think about.

What are some of the ethical considerations business should be thinking about when choosing to implement <u>AI</u> tools into their processes?

It's really important for businesses to think about what are their general ethical principles that are important to them. That's something that they probably should be doing already with technology. We've had many years of controversies about issues like privacy and security and fairness - those are ethical values that are relevant to technology in general, which are very relevant to <u>AI</u>. ... If a <u>health</u>-care firm is using <u>AI</u> to read X-rays effectively, that's something different from a marketing firm that's using <u>AI</u> to generate copy, but there are ethical issues in both contexts. It's really a matter of mapping out the major ethical issues that the firm's concerned with.

Do you think more businesses should be using A!? Is this a good moment for businesses to be trying this out?

Everyone should at least understand what the technology is and what it's capable of. The generation of generative <u>Al</u> systems - the chatbots and so forth - are so novel and powerful in ways that we haven't really experienced before, that everyone should at least get a handle on them. It doesn't necessarily mean everyone needs to adopt them or they're going to change everyone's life overnight, but everyone should understand what they do well and don't do well, and how far along we are, and how fast the technology is evolving, because otherwise they're going to be surprised. This is accessible to everyone, so your competitor very well may be experimenting with the technology if you're not.

What are some of the risks of using AI tools, and how can businesses protect themselves or mitigate them?

Wharton professor is teaching 'accountable Al' Kevin Werbach's new course will focus on the practice of understanding and addressing artificial intelligence's r....

One risk is accuracy, especially with generative \underline{AI} . One big challenge is you may not quite understand why the \underline{AI} produced a certain result, which in some situations might not be important, but in a situation where, let's say the \underline{AI} system says hire this person and not that person, and the person who didn't get hired challenges that decision, how do you explain that "the \underline{AI} told me to"? There's a big set of technical challenges around explaining \underline{AI} .

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arianapeca2

Load-Date: June 17, 2024



A Policy Primer for the 2024 Legislative Session

Government TechNology

January 17, 2024 Wednesday

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Byline: Paul W. Taylor, Government Technology

Body

Jan. 17—Listen to this episode on the player below or subscribe for free on YouTube or the podcast app of your choice — Apple Podcasts, Spotify, Audacy and Audible.

As legislatures in 37 states are back in session this month, with another nine set to open before April, lawmakers face a daunting set of challenges. Budget prospects have improved modestly but tax tensions remain as lawmakers deal with complex demands to deal with crises in housing and drug overdoses. Their hoppers are also filled with bills to address criminal justice reforms, transportation funding, child tax credits, post-pandemic workforce dynamics and renewed calls for school choice and parental rights.

Governing* editor Alan Greenblatt and writers Jared Brey, Zina Hutton and Carl Smith join the podcast to discuss these issues and more.

SHOW NOTES

Here are the top takeaways from this episode:

AI Policy Evolution and Concerns

- * Rapid advances in artificial intelligence outstrip the ability to competently regulate. Concerns about misinformation, the embedding of implicit biases and workforce displacement are catalysts for legislation at the state and federal levels.
- * Anticipated regulation aims at managing deepfake generation, especially around election content, with a focus on data literacy to combat misinformation.
- * Challenges persist in addressing <u>Al</u>-generated "hallucinations" due to insufficient frameworks and fact-checking protocols.
- * California leads in privacy and bias regulations, impacting AI application in health-care and job sectors.

Budgets and Taxation

* States see modest budget increases, drawing on pandemic surpluses for tax cuts and infrastructure investments,

but with an eye to long-term fiscal sustainability.

* Tensions between revenue growth for programs and tax reductions pose challenges as states grapple with budget

surpluses.

Transportation Funding Challenges

* Funding public transit faces hurdles as commuting patterns change in post-pandemic workplaces, prompting

some jurisdictions to consider taxing high earners to support public services.

Child Tax Credits and Labor Force Impact

* States extend child tax credits to mitigate federal program expirations, aiming to alleviate poverty, but it has raised

concerns about workforce participation.

Education and School Choice Dynamics

* Parental dissatisfaction is driving school choice initiatives, affecting public education funding and stirring parental

rights discussions.

* Media literacy legislation addresses gaps in students' abilities to navigate and critically assess online information

sources, which are seen as vital for future academic and professional success.

Drug Overdose Crisis and Criminal Justice

* Illicit fentanyl is driving the recent increase in U.S. drug overdose deaths, prompting debates between punitive

approaches and medical treatment for substance abuse disorder.

* Polarized viewpoints in criminal justice reform lean toward tougher enforcement, influenced by political rhetoric

and public sentiment.

Governing's editors and writers round out the discussion of the remaining issues to watch — *health* care, mental health, climate and energy policies and the nationalization of politics during a presidential election year — on the

next episode of the podcast.

Related link to the stories referenced in the episode: Governing's Biggest Issues to Watch in 2024

*Note: Governing and Government Technology are both a part of e.Republic.

Our editors used ChatGPT 4.0 to summarize the episode in bullet form to help create the show notes.

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The Startling Deterioration of American Philosophy Departments

James G. Martin Center For Academic Renewal

July 5, 2024 Friday

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Length: 1514 words

Byline: John Mac Ghlionn

Body

In 2014, according to the QS World University Rankings, the United States boasted eight of the top college philosophy departments in the world. A decade later, that number has been halved, with only four U.S. institutions remaining in the top 10. To some, this might seem inconsequential. "So what?" they might say. "Philosophy is absolutely useless; it serves no practical purpose, especially in the age of artificial intelligence." Such attitudes are not only lazy and uninformed, however, but dangerously shortsighted.

Philosophy, far from being an antiquated discipline, is more crucial now than ever. As artificial intelligence, ethical dilemmas, and existential questions pervade our daily lives, the timeless discipline of philosophy offers a crucial lens through which to navigate the complexities of our modern world. In a landscape characterized by uncertainty and rapid transformation, philosophy serves as a beacon of intellectual clarity and moral guidance, inviting us to engage with fundamental questions about ethics, knowledge, meaning, and the human experience.

Philosophy has entered the realm of academic absurdity, with departments finding ever more inventive ways to squander money. Philosophy teaches us to consider, reflect, and reason effectively. It challenges us to question our assumptions, understand different perspectives, and articulate our ideas with precision. These are skills that are not just beneficial but essential in an era in which information is abundant but wisdom scarce.

Sadly, though, in recent times philosophy has entered the realm of academic absurdity, with departments finding more and more inventive ways to squander taxpayers' money-such as, for example, by publishing papers on the metaphysics of puns. Yes, you read that right. While dizzying technological advances threaten to upend whole economies and cultures, ivory-tower intellectuals are busy dissecting the ontological status of wordplay.

The fact that academics are devoting time to exploring the type-token theory of words and its application to puns is, for lack of a better word, preposterous. And the puns-based paper is not merely a footnote in some obscure journal. It was published in Synthese, a reputable outlet for serious philosophical discourse. The paper argues for a novel account of puns based on "nominalist views of words" to address some supposed indeterminacy in the current theories. Imagine the hours of deep thought, peer reviews, and academic resources poured into unraveling the pun's metaphysical essence. This is not just a harmless exercise in intellectual frivolity; it's a profound misallocation of public funds. Philosophy, a discipline that could be engaging with pressing ethical dilemmas, the nature of consciousness, or the intricacies of justice, instead chooses to ponder the essence of a joke.

The Startling Deterioration of American Philosophy Departments

What's particularly galling is the self-referential nature of this academic exercise. Papers like these are not intended for the public, who fund much of the research, but for other academics, who will cite, critique, and expand upon this cerebral navel-gazing. It's an echo chamber, wherein relevance to the real world is an afterthought at best.

This isn't just a one-off anomaly. The trend toward hyper-specialized, esoteric topics that border on the nonsensical is growing. Look at the broader context of metaphysical and epistemological studies-volume upon volume dedicated to debates that have zero impact outside of the cloistered walls of academia (or that are aggressively leftist and annoying). Meanwhile, the public's patience and funding wear thin, and philosophy departments crumble away.

In an era in which the cold, metallic hand of <u>AI</u> stretches ominously over every aspect of our lives, philosophy is more vital than ever. We don't need ivory-tower intellectuals churning out frivolous dissertations on obscure trivialities. We need philosophers who can deliver the goods, offering real, substantive insights that cut through the digital fog. This is a time for heavyweights, not lightweight nonsense.

This is a time for philosophy heavyweights, not lightweight nonsense. As we integrate <u>AI</u> into healthcare and the criminal-justice system, the ethical implications will become increasingly profound. How should we handle privacy in a world where our data are constantly being collected and analyzed? What responsibilities do we have to prevent <u>AI</u> from exacerbating social inequalities? These are not questions that can be answered by engineers or computer scientists alone. They require the nuanced understanding and ethical foresight that philosophy provides.

Furthermore, philosophy is not just about abstract theorizing, or at least it shouldn't be. It has practical applications that are vital for the functioning of a democratic society. The ability to engage in reasoned debate, and to think logically and critically, is foundational to the <u>health</u> of our public discourse. Without these skills, we are more susceptible to manipulation and demagoguery. We become a society driven by emotion and misinformation rather than reason and evidence.

Here are just a few reasons why philosophy is so crucial:

- 1. Critical-Thinking Skills: Philosophy encourages individuals to think critically, analyze information, and evaluate different perspectives. In a world dominated by rapid technological advances and information overload, the ability to discern truth from falsehood is invaluable.
- 2. Ethical Decisionmaking: The integration of <u>AI</u> into our lives raises numerous ethical questions. From privacy concerns to the ethical use of <u>AI</u> in warfare, citizens need a strong ethical foundation to navigate these complex issues. Philosophy provides the tools to develop moral reasoning and understand the consequences of our actions.
- 3. Creativity and Innovation: As <u>AI</u> automates routine tasks, creativity becomes increasingly important. Philosophy encourages creative thinking and problem-solving, skills that are essential for innovation in a tech-driven world.
- 4. Adaptability and Resilience: In the face of swift technological advancements, adaptability becomes crucial. Philosophy teaches us how to think flexibly and deal with uncertainty, fostering resilience in the face of challenges.

The decline of philosophy departments in the U.S. is not just a loss for academia but for society as a whole.5. Understanding Human Values and Emotions: In a world in which <u>AI</u> is becoming more prevalent, understanding what makes us human is crucial. Philosophy helps us explore complex human emotions, values, and relationships, fostering empathy and emotional intelligence.

6. Preparation for the Future: Philosophy equips individuals with critical thinking, ethical reasoning, creativity, adaptability, and emotional intelligence. These skills are essential for success in a technology-driven society. Despite the critical importance of philosophy, it is liable to be sidelined in favor of more "practical" subjects-when it isn't digging its own grave, that is. This trend is driven by a shortsighted focus on immediate economic returns rather than long-term intellectual and moral development. Universities in general are cutting funding for humanities departments, and philosophy is often the first to go. This is not just an academic issue; it reflects a broader societal undervaluation of the skills and insights that philosophy provides.

The decline of philosophy departments in the U.S. is not just a loss for academia but for society as a whole. It signals a shift towards a utilitarian view of education that values immediate economic benefits over the cultivation of a well-rounded, thoughtful citizenry. This trend is particularly troubling in an age in which we face unprecedented

The Startling Deterioration of American Philosophy Departments

ethical and existential challenges. From mental-<u>health</u> issues to <u>AI</u>, the problems we face today require not just technical solutions but profound ethical and philosophical reflection.

Moreover, the decline in philosophy's prominence has far-reaching implications for public discourse. Because sound bites and superficial arguments often dominate today's conversations, the ability to think deeply and critically is more important than ever. Philosophy teaches us to engage with complex ideas, to consider different perspectives, and to reason logically. These are the skills that underpin a healthy democracy.

The erosion of philosophy departments is a symptom of a widespread societal problem: the undervaluation of the humanities and the corruption of humanities departments by the very practitioners who should know better. We are becoming a society that values economic utility over intellectual and moral development. This is a dangerous trend, particularly at a time when we face complex and unprecedented challenges that require deep and thoughtful engagement.

John Mac Ghlionn is a psychosocial researcher and essayist. His work has been published by the New York Post, Sydney Morning Herald, Newsweek, National Review, and the Spectator (U.S.). He covers psychology and social relations and has a keen interest in social dysfunction and media manipulation.

Load-Date: July 6, 2024



Your professor also is getting help from Al

The Atlanta Journal-Constitution
September 2, 2024 Monday
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The Atlanta Journal-Constitution

Section: MAIN; Pg. 1A Length: 1409 words

Byline: Vanessa McCray, Vanessa.McCray@ajc.com

Staff

Highlight: Georgia colleges, universities test how best to use artificial intelligence to enhance, personalize learning.

Body

The fit, 41-year-old white male lay in a hospital bed and complained about a headache.

Hal introduced himself to the Emory University nursing class gathered around his bedside. He shook a student's hand and provided his medical history. No allergies, no surgeries. He has high blood pressure but isn't taking any medication.

The students had not expected the demonstration to feel so real. Because here's the thing about Hal: He's a robot. (Its official name is HAL S5301.) A \$135,000 patient simulator with silicone skin, uncanny eye movements and artificial intelligence.

Hal is the right-hand mannequin to Kim Fugate, senior simulation operations specialist at the Emory Nursing Learning Center.

It's not just students who have turned to \underline{AI} programs such as ChatGPT for help with assignments and essays. Their professors are also increasingly relying on the emerging technology to enhance and personalize learning. They're exploring how to use \underline{AI} to conduct oral assessments, brainstorm curricula, generate multiple choice questions for tests or train future teachers and nurses by replicating scenarios they'll encounter in classrooms and hospitals.

The technology's rapid advancement in the classroom has elicited both lighthearted fun — an April Fools' Day edition of the University of Mississippi student newspaper carried the headline "UM reveals plan to replace professors with artificial intelligence" — and deep unease. In July, California enacted a law to require human faculty to teach community college courses. Professors can still use <u>AI</u> as a tool for developing courses, tutoring and grading, according to the bill's sponsor.

"I don't think <u>AI</u> will ever fully replace teachers because I think teaching is one of the hardest professions in the world," said David Joyner, executive director of online education at Georgia Tech's College of Computing.

But, he said, more people are recognizing ways it can help and realizing students need to learn to use it. As a result of <u>AI</u> and the online shift during the COVID-19 pandemic, he expects college classrooms to look very different in the next decade.

"We're going to see a lot more embracing of the fact that class is not the four walls," Joyner said.

A new kind of teaching assistant

This fall, Morehouse College professor Muhsinah Morris, who directs the school's Metaversity, is introducing students to her new <u>AI</u> teaching assistant. She'll still teach education courses in person, but if a student misses a class or has a question, they'll have 24/7 access to her online helper.

"It's kind of like having someone who sits in all of the classes, and they can tell you exactly what happened in all of these classes," said Morris.

Using an avatar designed to look like her — down to the colorful eyeglasses she prefers — the assistant can recap lessons by pulling from content curated by Morris. It also speaks multiple languages.

Students can still visit with Morris during her normal office hours or catch her after class. But she thinks the <u>AI</u> tool may appeal to shy students reluctant to raise their hand in class or night owls with late-night study questions.

There are safeguards in place that aim to redirect a student if a query veers off-topic or to prevent the sharing of bias and misinformation.

"It's not going to tell you how to make a bomb even though it's a chemistry class," Morris said.

A handful of other Morehouse professors are also trying out the tool in history, sociology, business and other courses this semester.

Personalized learning

Georgia State University was an early pioneer of classroom chatbots, with promising results.

The school started using bots in 2016 to guide students through the admissions process by sending timely texts to their cellphones. Then, GSU deployed the tool in one of its biggest courses, American government. When test grades come in, the bot can send out personalized, congratulatory texts or urge them to go to class if they'd been skipping.

Timothy Renick, executive director of Georgia State's National Institute for Student Success, said it relieved some of the workload from professors and graduate assistants who had been fielding the same questions over and over from the 100 or more students in each class.

Overall, final grades in the sections that piloted use of the chatbot were 7 points higher on a 100-point grading scale compared to sections without the bot, Renick said. It made an even bigger impact for first-generation college students, whose marks averaged 11 points higher, more than a full letter grade. Renick said that's huge for HOPE Scholarship recipients, who must maintain a 3.0 grade-point average in college to continue receiving the state aid.

Your professor also is getting help from Al

A \$7.6 million federal grant will expand the chatbot's use starting this school year in first-year math and English courses at Georgia State, Morgan State University and the University of Central Florida.

The service will be layered on top of traditional student supports, such as tutoring and office hours with professors. Renick believes such technology can help large public universities, community colleges and minority-serving schools provide the kind of personal attention that elite schools with low student-to-faculty ratios boast about.

Catching academic problems early makes it so much easier for students to fix the issue before they fail a big exam, Renick said.

"It's allowed us to begin to level the playing field," he said.

What AI can't replace

<u>Health</u> care instructors have long used human actors, known as standardized patients, to portray patients and simulate medical conditions.

Fugate doesn't see <u>AI</u> tools such as Hal replacing those humans. Before breaking bad news to a real patient, for example, it helps to practice on someone who can respond with authentic emotion.

Hal has other shortcomings. If a group of students are all talking at once, Hal may chime in even when not being directly addressed.

It's similar to how an Alexa device will wake up and respond if it picks up a stray sound. When Hal keeps interrupting, Fugate will tell it to "listen for a minute" or to "take a little nappy-nap."

The technology, however, is well suited for other scenarios. When Fugate recently showed off Hal to nursing students, they marveled at its conversational abilities and thought it would be easier to focus while practicing on an <u>Al</u> patient.

"Better for us to make our mistakes here than to go in the hospital and do it," said Indyia Singleton.

The mannequin can be programmed to control the pulse or mimic specific symptoms, such as tongue swelling. Students can practice intubation and defibrillation. And, Hal offers an extra level of "believability" during training because the mannequin can move its face, head, arms and mouth while talking, Fugate said.

A balancing act

The <u>All</u> revolution has forced universities to grapple with its fast-moving impacts on education.

This year, Georgia State's Center for Excellence in Teaching, Learning and Online Education is hosting a yearlong training series to equip faculty to use **AI** effectively.

Professors are discussing how to best use <u>AI</u> for their own research and data analysis and how to review assignments for clarity and assess what students are learning.

They're also keen to protect academic integrity and develop students' critical thinking skills.

"I think we've been surprised to see a lot greater desire to learn about it and to implement it and to see what it can do," said Jennifer Hall, the center's associate director.

The Southern Regional Education Board, an Atlanta-based advisory group to 16 states, including Georgia, launched a Commission on Artificial Intelligence in Education to provide guidance on the best ways to use <u>AI</u> in K-12 and college classrooms.

Schools and universities need to carefully consider <u>Al</u> technology purchases, said Stephen Pruitt, the board's president. Leaders should ask: How and when students will have access to the tool? Who is in charge of updating

Your professor also is getting help from AI

the app or maintaining the gadget? Who will train faculty to use it? And, most importantly, how will it be "the difference maker" for students.

"This is probably the biggest disruption in education we've seen maybe ever, but certainly over the last 50 years," said Pruitt. "This is having the world as your classroom."

'I don't think <u>AI</u> will ever fully replace teachers because I think teaching is one of the hardest professions in the world.' David Joyner, executive director of online education at Georgia Tech's College of Computing.

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In Our View: Artificial intelligence tech requires regulation

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Highlight: The risks and benefits posed by emerging artificial intelligence technology are complex. So are

legislative efforts to regulate it.

"The biggest pitfall is legislating out of fear and moving too quickly and not recognizing how mismatched are the pace of technology and the pace of legislation," Laura Ruderman, CEO of the Washington Technology Alliance, told news outlet Crosscut.com.

Body

The risks and benefits posed by emerging artificial intelligence technology are complex. So are legislative efforts to regulate it.

"The biggest pitfall is legislating out of fear and moving too quickly and not recognizing how mismatched are the pace of technology and the pace of legislation," Laura Ruderman, CEO of the Washington Technology Alliance, told news outlet Crosscut.com.

As demonstrated by the digital revolution, lawmakers typically are several steps behind emerging technology. For example, guidelines put in place by Congress for the nascent internet in 1996 are still in place and are woefully outdated. Now, the speedy rise of $\underline{\bf AI}$ has made regulation even more difficult.

Yet that is the task facing Washington lawmakers, with several bills related to artificial intelligence pending in the Legislature.

Last year, Washington passed a bill requiring disclosure if audio or video depictions in a political advertisement have been manipulated. Among other things, \underline{AI} technology allows for the creation of video that looks authentic but is fabricated, which could lead nefarious candidates to literally put words in the mouth of their opponent.

As an analysis from the centrist Brookings Institution explained in May: "Many expect there to be a tsunami of disinformation in the 2024 elections as the close election provides incentives for a number of people and organizations to create fake videos, false audios, and incriminating texts with little regard for fairness or factual accuracy."

Sen. Javier Valdez, D-Seattle, author of Washington's political advertisement bill, said: "AI is a complicated issue that we don't fully understand. You don't want to stop innovation. You don't want to stop commerce. But you don't want to stop people's civil rights. Right now, we're in that moment where artificial intelligence is everywhere."

This year, one bill would create a task force to map out how Washington should regulate \underline{AI} . Another would forbid \underline{AI} algorithms that lead to discrimination, and another would require companies to notify employees and customers when \underline{AI} is being used.

In Our View: Artificial intelligence tech requires regulation

The bills are well-intended, but they likely are beyond the scope of state lawmakers. Piecemeal legislation would begin constructing a confusing labyrinth that eventually could conflict with laws throughout the nation and in other countries.

In reality, Congress should be quick to address \underline{AI} technology and establish national standards. Yet developing thoughtful legislation could be difficult.

During a series of congressional hearings last year, it was incongruous to see lawmakers - some born before the television age - try to make sense of artificial intelligence. But a few themes did emerge.

One is that nearly all industry experts support strong disclosure laws, echoing proposals in this state. Another is that the need for a regulatory agency is clear; as an analysis from Brookings explains: "Failure to do that would result in sector-specific solutions where there are different <u>AI</u> rules for finance, <u>health</u>, transportation, education, housing, and employment. That 'Tower of Babel' approach would be disjointed, disorganized, and ineffective in combatting <u>AI</u> ills and leave a number of people dissatisfied with the results."

The most important line of defense against the threats posed by $\underline{\textbf{AI}}$ is a discerning public; in other words, don't believe every video you see on social media. But on top of that is a need for legislative regulation, and it should begin at the highest level of lawmaking.

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Al has role in hospital patient care Hartford HealthCare says system can predict 'patient deterioration'

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Byline: Sean Krofssik Special to the Courant

Body

Artificial intelligence can be trained to predict whether you will get sicker.

Hartford HealthCare calls it "predicting patient deterioration."

The Connecticut <u>health</u> system soon will use artificial intelligence in more cases and is slowly implementing the overall technology into its care.

The process has been several years in the making.

Among many uses, the algorithm can predict potential clinical deterioration in patients, Hartford HealthCare doctors said. For now, it's being studied and piloted, and the science of a "length of stay" algorithm is being used, and the hope is to eventually have <u>AI</u> assist all patients with valuable and potential life-saving information, according to Hartford HealthCare doctors.

'Patient safety is always first'

"Over the last seven years we have assembled many of the pieces of the puzzle so that we can double down on the unlocking (of) the transformative power of \underline{AI} to our patients in a safe, trustworthy way," said Dr. Barry Stein, Hartford HealthCare's chief clinical innovation officer and leader of its Center for \underline{AI} .

Hartford Hospital Associate Vice President of Medical Affairs Dr. Daniel Kombert was among the first working with a Massachusetts Institute of Technology team that developed an algorithm to improve patient care. Kombert said he and others collaborated with Dimitris Bertsimas, associate dean of business analytics at MIT-Sloan.

On the 'length of stay' algorithm, Kombert said, its job is to help predict when a patient is ready to be discharged.

"It's a national problem where patients are staying at hospitals longer than they should be. Longer stays increase the risks of falls and infections," Kombert said.

Al has role in hospital patient care Hartford HealthCare says system can predict 'patient deterioration'

The experts looked at the hospital's historical data base and "the tool was rolled out slowly and we made sure it was safe and valid. Since it's been implemented, we've dropped seven percent in hospital stays. It's enormous savings. Our goals are typically to drop to an appropriate length of stay, Kombert said.

"When we rolled it out, we told the doctors this was just a tool. It's a discharge consult and ultimately, it's still up to the doctor, nurses and case manager to decide when to discharge," he said. "But we use this <u>AI</u> in our daily communication and on all of our medial units across the system and we've seen improvements in all hospitals."

Kombert said daily rounds are done and "doctors, case managers and nurses get together and communicate which patients are ready to go home."

"What are the barriers to go home?," he said.

"If a physician determines a patient is ready to go home in three or more days and the <u>AI</u> determines as potential for discharge within two days, this difference is discussed on team rounds and the physician can reevaluate whether the patient may be ready for a safe discharge at an earlier time," he said.

"We always have cases where the doctor says the patient is not ready to go home," Kombert said. It is their decision; in the end it is the physician who makes the final decision as to when to patient can go home."

Dr. Melissa Boisjoli-Langlois, the assistant director of Hospital Medicine at Hartford Hospital has seen real examples of the effectiveness of the 'length of stay' tool.

In one case, a patient who came into the hospital with blood in his stool was admitted, she said.

"The GI team was consulted, and the patient had a stable blood count," Boisjoli-Langlois said. "They didn't need a blood transfusion. But an endoscopy and colonoscopy were needed."

"On rounds that day, we received a green alert, and we reviewed it," she said. "That triggered a collaborative discussion. After that discussion, the providers concluded that he could be transitioned out the next day if everything turned out OK with the procedures."

The next morning the patient's endoscopy and colonoscopy were moved earlier in the day and he was discharged later that day, a full day earlier than originally planned.

In another example, a female had signs of congestive heart failure with shortness of breath and swelling in her legs. A cardiologist was consulted, and she was treated with diuretics through an IV, Boisjoli-Langlois said.

The cardiologist ordered an echocardiogram.

"After a day, the patent was doing much better and the treatment was working," Boisjoli-Langlois said. "She was not retaining as much fluid and wasn't short of breath and the green light came up on the tracker. We had a discussion and expedited the echocardiogram, and it came up normal. We were able to let the patient go home later that evening a day before we had originally planned."

Boisjoli-Langlois emphasized that physicians don't go by what the tool says alone, but it starts an in-depth conversation to see if there are any barriers and to make sure everyone agrees.

"It's been helpful," Boisjoli said. "We are very busy in the hospital, and this allows us to standardize and work as a team more efficiently."

'Being diligent'

Kombert said the artificial intelligence that predicts patient deterioration has not yet been rolled out. It is being piloted.

Al has role in hospital patient care Hartford HealthCare says system can predict 'patient deterioration'

"The first thing is to identify an opportunity and we want to have the physicians understand earlier than they normally would when a patient is showing signs that may not be obvious," Kombert said, of one aspect of the model. "Patient safety is always first and we looked for a high-quality algorithm that is trusted and solves the problem we are asking of it."

"The next step was bringing the clinical people altogether to work with the MIT team to get exactly what they want," Kombert said. "That doesn't happen over a week. We are talking about weekly meetings with very busy people and getting their time and effort and help the MIT team to improve the algorithm."

"This went on for over a year having one or two meetings a week, tweaking it to where we needed it to be," Kombert added. "Now you have a tool that is answering the questions you need and is accurate. But you can't just roll it out. It's a process."

Dr. Howard Haronian, the vice president and chief quality and innovation officer at Hartford HealthCare Heart & Vascular Institute and has also been involved in the <u>AI</u> research with MIT. Oxford University, Google Cloud are other partners, said the most important part was ensuring safety.

"We realized MIT is great at analyzing data but when it comes to patient care, they don't work in the hospital," Haronian said. "They don't see patients. That's why it's on physicians to make sure this is 100 percent safe. We've been able to set up a world class governance. It's best in class. Less than 20% of <u>health</u> care organizations currently have an organized process for <u>Al</u> governance. We are leading in that and I'm proud that.

"We offer the opportunity for myself or my family to have a heads up that I'm going to get sick the next day," he said, on predicting patient progress.

"Wouldn't it be nice with all of the craziness in the hospital and all of the patients, that...my doctor had an early warning," Haronian said. By the time we release this to the general public of our <u>health</u> system, we've already piloted it, tested it and refined it. There's no room for any safety mishap."

Opportunities for new information

Hartford Hospital Director in Chief of Hospital Medicine Dr. Gagan Singh, who has been involved in the project since the developmental phase, said a pilot process of <u>Al</u> for detecting clinical deterioration has been put into place on a small unit at Hartford Hospital.

"We identified a small team that will get the signal," Singh said. "The team will talk to the clinician, and they will talk about what needs to be done. Patients will get care in real time. Sometimes the clinicians will say I'm already aware of it and I'm on it. Sometimes there will be an opportunity where it will be new information and they can get in front of it."

"That's the power of this tool," he said. "It will not only save us time, but it will save lives.

"There could be some kind of clinical deterioration and you caught it six hours in advance. You see what can happen and you are acting on it...But we are taking a small approach because our goal is patient safety," Singh said. "We are being careful how we do it and that's just being diligent."

Kombert said said the process is moving forward methodically. Also among what the artificial intelligence can being used to detect are: COVID-19 related events, predicting secondary stroke events, nursing scheduling needs and efficients uses of operating rooms.

It also is designed to predict outcomes for transcatheter aortic valve surgeries and joint replacement surgeries, according to the *health* care system.

"We have the units and champions ready to move forward," Kombert said. "In the next two weeks we expect to begin the slow rollout. To give our teams the opportunity for feedback. It's over in about a month and then it's a slow

Al has role in hospital patient care Hartford HealthCare says system can predict 'patient deterioration'

rollout. We will put it on three units and slowly add other units. We want to make sure there is value added and the workflow is improved as well as patient safety. The slow rollout has been effective in other areas."

Jenifer Ash, an APRN in the Department of Medicine at Hartford Hospital, said quality and safety are paramount.

"Looking at the evidence, it shows that many patients show signs of deterioration in about 24 to 48 hours to that actual event," Ash said. "For the team, the time of the intervention really matters and for us to equip the frontline team with the tools to be able to do that would improve patient outcomes."

Stein said it is all a team effort.

"The philosophy of <u>AI</u> in <u>health</u> care - before we put it into clinical practice - we go through the same diligence if we were adding a new medication or device into a system," Stein said. "There is a back and forth with the science and the clinicians and you are learning. It's powerful. It's almost a force multiplying effect."

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Body

Intentional listening has been the overarching theme of Dr. Airica Steed's early tenure as president and CEO of the MetroHealth System.

Shortly after she joined MetroHealth in December 2022, Steed embarked on a listening and engagement tour across the <u>health</u> system. It quickly became clear that continued listening would be a key piece of Steed's strategy for guiding the system.

"What jumped out very loud and clear is an overwhelming need for this," she said. "Not to just be a tour where it's a one and done, but there was an overwhelming need for the organization to be heard, to be understood, to have a legitimate seat at the table, to be activated, to find their voice, to be really listened to in a powerful way."

Out of that process came several strategic priorities: developing a people-first culture, elevating MetroHealth's clinical and academic profile, creating a replicable model for eradicating <u>health</u> care disparities and continuing to reinvent and reimagine the **health** system as it came out of the pandemic.

It also helped shape Steed's approach to repairing trust in MetroHealth. In 2022, the <u>health</u> system's board of trustees fired then-president and CEO Dr. Akram Boutros, citing a report that found he awarded himself \$1.9 million in unauthorized bonuses between 2018 and 2022. Boutros, who has denied the allegations, voluntarily dismissed his lawsuit against MetroHealth in December, citing <u>health</u> issues.

"I think that that intentional listening, that intentional engagement and that intentional focus on creating a peoplefirst culture really sprouted from the trauma and the tragedy," Steed said. "By taking that listening ear and really understanding the needs of the organization and really identifying out the gates that one single individual doesn't make a culture, I think we came on the other side of it a much stronger."

Rebuilding that sense of trust included appointing MetroHealth's first-ever chief people officer to oversee the system's People and Human Resources Division. With that position came process and structure changes that resulted in more clearly defined roles and responsibilities and helped to establish better and tighter controls across the organization, Steed said.

In a recent interview with Crain's, Steed discussed her goals for MetroHealth, workforce challenges in the <u>health</u> care landscape, the rise of artificial intelligence and the importance of collaboration to eliminate <u>health</u> disparities in Cleveland.

Note: The interview has been edited for length and clarity.

You've talked about your goal for MetroHealth to be a national model for how <u>health</u> systems can end disparities in <u>health</u> care. What are some ways the system is doing this?

One is having the first and only high school in a hospital across the United States. This allows us an opportunity to really be innovative in terms of addressing the workforce challenges. But also, I see this as a vessel for really being that national model on <u>health</u> equity because we are able to draw from the direct community at-large and start to plant the seeds early with our young, with our youth population, to start to translate that into 'How do we graduate our students, a hundred percent of our students into professions that impact the lives of those that we serve?'

Several of our graduates actually graduate into disciplines where they can be community <u>health</u> workers or liaisons in the community. They can start to connect those dots, connect the community with meaningful resources and access points, address proactively and strategically as well as innovatively those social drivers of <u>health</u>. We're twisting this from an innovative type of way of saying, 'Let's take the high school population and help to tool them up.' By the time they graduate, they're already graduating into professions that make a meaningful difference in the lives of those that we serve.

We recently announced, announced a very creative and innovative partnership with Cuyahoga County Community College. We launched our <u>Health</u> Equity Centers of Excellence that is embedded into every single clinical department and every single service within our organization. We're partnering hand in glove with Tri-C to be able to educate our providers and educate our frontline caregivers on what it means to be community-centered.

Within MetroHealth, we have this institute called Institute for H.O.P.E., which stands for <u>Health</u> Opportunities Partnership, Empowerment and Equity. This is a multifaceted approach to how we're being proactive and taking data and an analytical-driven approach. It also takes a very strategic approach to evaluate all of those social barriers and social drivers to good <u>health</u>, whether it be housing insecurity, food insecurity, transportation barriers, economic barriers, having to make a choice between paying your utility bill and actually attaining great medical care.

We're actually combating directly all of those social barriers and eliminating those barriers by screening our community. Taking a blanket type of approach and casting that wide net into the community to really identify what those pitfalls and barriers are. And then through technology and through innovation, we're making an immediate connection to resources in our community or through programs that we've built up in internally within MetroHealth or in partnership with our various community partners.

Workforce is a huge challenge right now in *health* care. How has MetroHealth been faring?

We're not immune by any stretch of the imagination to the workforce challenges. I'm a fourth-generation nurse, who's been trained in bedside delivery of care. In all of my years of practicing nursing, I've never seen a workforce shortage as significant as what we had to endure. Quite honestly, there has been a rapid and mass exodus of individuals leaving our profession at leaps and bounds.

How we've taken a couple steps back to address this is in many ways. We strongly are confident in our model, which is very innovative, with Lincoln West High School, where we can train up the next generation and serve as that gateway, being able to upskill and being able to attain that next level of education so they can start to plug

holes quicker. Then by offering internships, by offering scholarships. (Students) are always going to be loyal and always going to have a connection point back to MetroHealth. We have a high proportion of our graduates that graduate as CNAs, so they can actually work on our floors and graduate into careers where they're community liaisons and community *health* workers.

We are casting a wide net with the colleges. We're incentivizing our preceptors, our clinical educators, so we can take on more learners, so we can actually increase the capacity of those that are graduating in, so we can be able to set the stage to address that sooner and much more strategically.

There's also technology. We pride ourselves on really coming up with very innovative care delivery models that otherwise would not have been in existence. We're adopting this in a variety of settings and atmospheres, including a virtual nurse platform. We're leveraging virtual nursing to be able to mitigate and reduce the workload of our inperson, frontline nurses, which is absolutely helping us to resolve for that challenge in a much more prudent but much more innovative way.

Our partners on the hill and our partners at the state and overall advocacy level have been plentiful. There certainly has been an undivided attention amongst policymakers and the various advocates out there to really roll their sleeves up right along with us because we know we're not alone in really addressing this issue. There are so many clinical opportunities, especially with the policy advocates out there and legislators, around being able to open up and widen the front doors of possibilities on working with international recruitment in a much more expedited way. That is another opportunity we're certainly putting on our forefront.

You joined MetroHealth during a challenging time. What kinds of changes have the system implemented over the last year to rebuild trust within the system and the community?

Obviously, I came in during a very, very difficult time. I think even using the label "difficult," I think that's an understatement. But with the level of difficulty also came so much reward. We've been able to navigate through a tremendous storm and come out the other side extremely resilient as an organization.

I can honestly say our performance has never been so significant to a level where we've showed up as an organization. We've been able to really build up the fractured trust both internally to the organization as well as externally. I think we came on the other side of it a much stronger.

I would also say from a process (standpoint) and just the way we were designed as an organization, I made many, many changes there that actually helped to establish much better and tighter controls across the organization. One very clear role that sprouted out of my first year was a newly appointed chief people and administrative officer, otherwise known as a chief human resources officer role. I would say this role was rather critical and, in its absence, resulted in a lot of fall downs, that otherwise other organizations would've have been on top of, and a lot of organizational controls and practices we should have had in place.

Everything is pretty much in the black and white. You see what you see, and nothing is hidden, so we're not leaving anything to chance from that point of view. With any new chief executive officer comes change, and I can honestly say over the last year, I've completely made a lot of necessary adjustments with my leadership team. It wasn't a matter of throwing the baby out with the bath water. (It) was more so new future, new leader, new direction.

The new leaders that came on board are walking into the history that once was before us. To me, that's just a refreshing, long overdue change. But with that being said, I can really highlight that the level of confidence and the vote of confidence in the community, and, in particular, our county supports have had a historical increase from 2016 to 2017, where we had the last increase. The county really wrapped its arms around us, given the fact that we proved ourselves as really building up and picking up the bad reputation that we had with that cloud that was before us. They gave us a strong vote of confidence that what we're doing is serving the needs of the people of Cuyahoga County and beyond.

There's a lot of buzz around artificial intelligence. What role do you see <u>AI</u> having in <u>health</u> care?

I love the fact that <u>AI</u> is the new buzz. It used to be telemedicine. Now, it's <u>AI</u>. I'm a bit of a traditionalist, being a nurse by training. I think there is no replacement for the human connection, but I certainly believe there is a place for <u>AI</u> in our future that is going to make <u>health</u> care delivery much more efficient.

If you really think about the frame of a day, and then if you can evaluate all of the value-added tasks that you're doing on a day-in, day-out basis, and then compare to all of the non-value added, that really doesn't make your make your day much more productive, but you have to do it. I think that <u>AI</u> has a place in taking off those non-value added activities and being able to really amplify your ability to make those human connections a lot more efficient and smarter.

At the same time, I think there's going to be tremendous financial value in <u>AI</u>, support and resources. I'm one of those that I'm going to jump on the bandwagon of being an early adopter. I'm going to be a change innovator. and I'll be the Guinea pig for really testing out what the technology is going to help us do in a safe and very smart way.

In December, MetroHealth, Cleveland Clinic and University Hospitals came together to announce plans for addressing food insecurity in Greater Cleveland. How important is collaboration to addressing <u>health</u> disparities in the community?

It is not just important-it's essential. We are not going to be able to address <u>health</u> disparities without collaboration and partnership. Less than 20% of what we do around <u>health</u> equity occurs within the four walls of any one particular hospital organization. Greater than 80% of our impact of what we're doing and what we need to do occurs outside in the communities at large. With that being said, this is no longer a hospital problem. This is no longer a hospital opportunity. This is truly a collaboration opportunity, and this is a community **health** opportunity.

I'm so proud of the partnerships forged, and I'm very proud to work shoulder-to-shoulder, arm-in-arm with University Hospitals, with the Cleveland Clinic and everyone in between on really going after this. I can honestly say I have not heard anyone contest or resist *health* equity.

When you put the person in the center, which is why I'm pushing for a person-centered culture, no one can contest that. And if we step outside of ourselves and truly treat the entire community as a collective patient, we all serve that collective patient. If we go in with that mindset, and I know in just talking with my peers we do, this is a first for this community, seeing this united front among the three organizations that are in the community. We truly have committed ourselves to collaboration.

Looking back on your first year as president and CEO, what are you most proud of?

Our performance is strong in every single metric, from financial to clinical, to quality, to experience of care, to growth. We've moved from being a \$1.6 billion net revenue organization to a \$2 billion, which means in my first year, through all of the headwinds that I'm talking about, and through the storm of, of really coming on the heels of a scandal, we've been able to elevate and raise our organization up \$400 million in just one year's time.

I'm also proud of the engagement and the commitment and just the trust that we've been able to reforge in the community. We truly are the community's organization. We truly are the people's organization. I'm so proud of that accomplishment. It's a big deal when you come in and trust is fractured, and that's what it felt like. And that's what it was. In December of 2022, there was a heightened level of distrust. There was a heightened level of the people being let down. And I can honestly tell you fast forward to present, they are fully engaged, they're fully on board, they're fully rolling their sleeves up right along with us. In just a year's time, we've been able to completely rebound and demonstrate a heightened level of resilience through it all.

We had a lot of historical firsts that have never occurred in this community whatsoever in 2023. We welcomed over 5,000 men, women (and) children for our historic <u>health</u> expos. Nothing of this magnitude has ever been done in the Northeast Ohio, Cleveland and Greater Cleveland communities. Through the launch of our men, women and children's <u>health</u> expos and empowerment fairs, we brought everyone out and offered free screenings, free education, free access to treatment. I can tell you we saved lives through the combination of all of the efforts we delivered on. We are truly making our mark on eradicating <u>health</u> care disparities and zeroing out the death gap.

I stand very proud of on being the first of many, being the first female (CEO of MetroHealth). That was a historic moment and accomplishment, being the first woman of color or first person of color, female or not. And then being the first nurse to lead this very esteemed, formidable organization in almost 200 years.

Looking ahead, what are you most excited about as it relates to the <u>health</u> system?

A continuation of the momentum that we've been able to deliver this year. We're very growth-focused by expanding access across our communities and beyond, by embracing innovation and new forms of business, and certainly being on the forefront, the cutting edge of technology and artificial intelligence. I don't want us to be on the back end of that. I want us to be on the forefront of that and being a national model for that.

Most certainly, I want to continue our momentum. We have a lot of momentum, and we're going strong on our level of how we're impacting and engaging the community. Lifting up the historically disinvested communities and lift both the *health* and the wealth of those communities. Having a collaborative and partnership-based mindset in mind.

Not only are we looking to continue to expand our footprint on our main campus through that \$1 billion investment, but we're looking across all of our various communities at large and starting to do some mixed-use development. Not only having a healthcare lens and focus, but how do we invest in housing? How do we invest in food distribution? How do we invest in having satellites for educational access and digital access? Mixed-use development investment in various underinvested communities is certainly top of mind. And then continuing to advance our groundbreaking academic and research advancement.

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Artificial intelligence and data misuse

The Sentinel
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Body

Imagine after a long, hectic day you are taking a rest in your bed room with a cup of tea and switching your ALEXA for your old favourite music, and you are in the sea of thoughts of old pleasant days and feel asleep.

Prof. (Dr.) Karuna Hazarika

(Principal-cum-Chief Superintendent, Tezpur Medical College.

He can be reached at drkaruna97@gmail.com)

I magine after a long, hectic day you are taking a rest in your bed room with a cup of tea and switching your ALEXA for your old favourite music, and you are in the sea of thoughts of old pleasant days and feel asleep. You have forgotten to switch off your most-sought-after new gadget, which can give you all the amusements and information you look for. In another situation, you are driving your newly purchased car that follows your command, going for a long drive with your loved one, having fun, and discussing sensitive issues all the way. Even your smart phones, etc., are also run or controlled by the new technology of artificial intelligence (AI). A common occurrence is that while we browse a website for an item, suddenly you will see all the sites you browsed show ads for the same item. Yours is everything that is recorded, observed, or listened to by somebody, as all these new electronic gadgets connected to the internet are controlled by the AI and have access to a third party all the time. This is interesting. Is it not? Surprisingly, we are not aware of it. There may be something without our knowledge or due to our ignorance. Artificial intelligence is being used in many aspects of our lives at an unprecedented rate as technology continues to improve at an unparalleled rate. AI has the power to completely change how we engage with technology, from generative AI that can produce any kind of content with only a single command to smart home appliances that understand our preferences and practices as well.

Personal information has become a very valuable and sought-after commodity in the digital age. Every day, enormous volumes of data are created and shared online, which helps organisations, governments, institutes, and enterprises get fresh insights and make better decisions. Sensitive information in this data, though, may be something people are reluctant to disclose or that businesses have utilised without permission. Privacy enters the picture here. Artificial intelligence (AI) models that rely on consumer data are frequently associated with data

privacy. Users are understandably leery of automated technologies that collect and utilise their data, which may even contain sensitive data. The survival of <u>AI</u> models depends on privacy protection being a fundamental component of their design, since these models rely on high-quality data to produce meaningful findings.

To train and enhance their <u>AI</u> algorithms, a lot of well-known online services and businesses rely on big datasets. Even the most indifferent consumers may see some of the information in those datasets as private. Numerous sources, including social media posts, public documents, internet activity, employee's data, and mostly <u>AI</u> in the <u>health</u> sector, may provide this information too. Although this information might initially appear innocent, it can reveal a great deal about an individual's background, including their gender, colour, political views, religion, etc. Therefore, in the event that an <u>AI</u> system exhibits bias or discrimination, it may utilise this data to reinforce its biases, resulting in unjust or potentially harmful consequences for certain individuals. The misuse of personal data by some businesses and their excessive use have made privacy protection a global public policy concern now.

"That the same rights that people have offline also must be protected online, in particular freedom of expression," the Human Rights Council declared in July 2012 in its resolution on the promotion and protection of human rights on the internet. Proclaimed as a historic UN resolution, it affirmed that human rights in the digital sphere must be preserved and advanced with the same fervour and devotion as those in the actual world. Governments all around the world are creating rules that businesses have to abide by regarding the handling of personal data. The General Data Protection Regulation (GDPR) was introduced by the European Union in 2016. The Indian President officially signed the "Digital Personal Data Protection Bill" into law on August 11, 2023, after it was approved by both houses of the Indian Parliament. As India's first-ever privacy act designed to protect residents' personal data, this enactment marks a significant milestone by establishing a dedicated legal framework in the country. It highlights the duties and rights of individuals and organisations, as well as the significance of the Data Protection Board of India and its main rules.

In terms of privacy, businesses using artificial intelligence are already perceived negatively by the public. A survey conducted in 2020 by the European Consumer Organisation revealed that 45-60% of Europeans agreed that <u>AI</u> will increase the misuse of personal data. The right to privacy is the ability to prevent illicit access to and protection of personal information. Ensuring that people have control over their personal data and how it is used is a fundamental human right. Given the increasing volume of personal data being gathered and reviewed, privacy is more crucial than ever.

A multitude of factors make privacy essential. One benefit is that it shields people from dangers like fraud and identity theft. It also contributes to preserving personal autonomy and control over private information, both of which are necessary for respect and dignity for each individual. In addition, privacy enables people to continue their social and professional connections without worrying about being watched or obstructed. It safeguards our free will.One can't emphasise how crucial privacy is in the digital age. It is an essential human right that is required for justice, safety, and individual liberty. <u>Al</u> is becoming more and more integrated into our daily lives; thus, we need to be careful about safeguarding our privacy to make sure that technology is used sensibly and morally.

The possibility of <u>AI</u> technology being abused by dishonest people is yet another important concern. As we experienced, <u>AI</u> can be used to produce convincingly phoney photos and videos that can be used to influence public opinion, propagate false information, etc. <u>AI</u> can also be used to develop extremely complex phishing assaults, which deceive people into disclosing personal information or clicking on harmful links. Such incidences are gradually increasing day by day in every aspect of life. A phoney image or video's development and distribution could seriously compromise someone's privacy. This is due to the fact that these made-up media frequently include actual people whose authorization may not have been obtained for the use of their image. This may result in circumstances where people are hurt and face difficult situations because of the propagation of fake media, either because it is employed to disseminate inaccurate or harmful information.

Large tech corporations like Google, Amazon, and Meta now have unparalleled access to data, which allows them to affect consumer behaviour and the direction of the world economy. Due to their power to sway public opinion and direct governmental policy, they appear to be becoming more and more active in politics. Such big tech businesses are expected to grow even more significant as we approach the meta universe, a virtual world where people live,

Artificial intelligence and data misuse

work, and communicate. Such corporations will have even more opportunity to use their data and influence since the virtual world will generate more data usage than the internet does now.

<u>Al</u> technology's data collection and utilisation practices are among its most important effects. <u>Al</u> systems are made to analyse enormous volumes of data in order to learn and get better. Because of this, concerns regarding data protection and privacy are raised by the fact that <u>Al</u> systems are collecting an increasing amount of personal data. All it takes to see how our documented data, like articles, photos, videos, paintings, and so on, is being utilised in different media, frequently without our permission, sometimes even without our knowledge, is to look at the different generative <u>Al</u> tools, like ChatGPT, Google Bird, Chatsonic, Midjourney, Synthesia, SecondBrain, or any of the other tools that are being developed. Interestingly, and more significantly, <u>Al</u> systems' usage of personal data isn't always visible. Because <u>Al</u> systems' algorithms can be very complicated, it can be challenging for people to comprehend how their data is being utilised to make decisions that have an impact on them. So, unease and mistrust in <u>Al</u> systems can result from a lack of openness.

In an effort to safeguard personal privacy in the era of artificial intelligence, the European Union (EU) Parliament has made a major advancement. A proposal to outlaw the use of <u>AI</u> surveillance in public areas has gained support from the majority of the EU Parliament. This plan will outlaw the use of <u>AI</u> surveillance technologies, such as facial recognition, in public spaces unless there is a clear threat to public safety. This choice is a reflection of the growing concern over the possibility that <u>AI</u> technology will be applied in a way that violates people's privacy and other fundamental rights.

Artificial intelligence is clearly predicted to play a key role in all important advancements in the years to come and to fundamentally alter the way things are done in the world today. It probably plays a vital supporting role in every major industry and organization. These tools are helpful since humans are still in charge of making decisions; they can handle predetermined jobs. These tools not only assist us in developing processes, but they also significantly improve networks and workflows. Large volumes of data are required for <u>AI</u> systems, and several highly regarded online services and goods would not function without the personal information needed to train their <u>AI</u> algorithms. However, there are numerous approaches to enhance data collection, utilisation, and management, including improving algorithms and data management in general. Businesses that value privacy must implement <u>AI</u> that respects the privacy of every individual with strict monitoring and without compromise.

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Body

"Revolutions Can Be Fun"

by Tony Moore

In the realm of technology, artificial intelligence has emerged as a transformative force, revolutionizing industries and reshaping societal norms. From self-driving cars to personalized <u>health</u> care, <u>Al</u>s impact is pervasive and undeniable. But what does this hold for the world of academia, where tradition and rigorous inquiry have long held sway?

Here we delve into the fascinating intersection of <u>AI</u> and various academic disciplines, exploring how this powerful technology is poised to reshape the way we teach, learn and conduct research. Through the perspectives of Dickinson professors, we'll gain insights into the anticipated transformations in fields such as biology, psychology, literature and physics.

As we embark on this journey to understand the impact of \underline{AI} on academia-through a single question-it's important to approach the topic with an open mind. \underline{AI} is not a replacement for human intelligence; rather, it is a powerful tool that can be used to augment human capabilities. By understanding the potential of \underline{AI} , we can harness its power to improve the way we learn and create new knowledge.

Note: Yes, this intro was written by Bard (now known as Gemini), the large language model from Google <u>Al</u>. Prompt grunt work and editing by Tony Moore

How do you foresee AI reshaping the future of your department and discipline-both for better and worse?

John MacCormick, Professor of Computer Science

I'm a computer scientist who has worked in <u>AI</u>, and I happen to be writing a book about <u>AI</u> right now. But I still feel hopelessly unqualified to speculate on <u>AI</u> in the future. To see why, let's rewind 50 years.

Suppose that in 1973 I was asked, "How will electronic calculators reshape your discipline?" Handheld electronic calculators were starting to become widely available in the 1970s, and an insightful person may have successfully predicted some of their effects: Will we still need to teach arithmetic in grade school? (Correct prediction: yes.) Should we continue teaching how to use a slide rule? (Correct prediction: no.) But correct predictions of that kind completely miss the larger point. Calculators were merely an incipient glimmer of the true revolution that arrived over the following decades: the widespread use of general-purpose computers. Any correct prediction about the effect of calculators is irrelevant, compared to the effect of modern computers.

Which leads me to wonder: What if our present capabilities in <u>AI</u> are as feeble as a 1970s calculator, compared to a possible technological revolution that may sweep through our society over the next few decades? Personally, I'm optimistic. I already love computer science, and I think it's only going to get better. Despite the challenges that exist on our planet, we are lucky enough to live at a time of immense promise and excitement. Revolutions can be fun. Let's see where this one will take us.

Todd Arsenault '99, Associate Professor of Art

Artists are constantly responding to the world around them through their work. Engagement with emerging technologies has long been a source of interest for many artists, whether toward challenging conventional modes of making with new tools or broader commentary on our relationship to technology. Since the advent of <u>AI</u> image generators, the technology has become both a source of curiosity and contention in the artistic community. As in other areas, there are worries that **AI** will threaten the livelihoods of creatives.

The onset of the digital age initially brought the misnomer that meaningful artmaking would become largely digital, supplanting the use of physical materials. It was quickly found that while the computer was a useful tool and appropriate for certain types of making, it was not a replacement for the kind of discovery that takes place with physical materials such as paint, wood and clay. In many ways the digital revolution reinforced the magic of working with physical mediums and working with your hands.

While <u>AI</u> will likely have an impact on the future of our department, it is difficult to know what that might look like at this early juncture. <u>AI</u> offers interesting possibilities for pushing the creative process when used in a critical manner, while a less informed approach could lead to derivative works devoid of personal voice. A primary goal in our department is for students to develop a critical eye toward making that considers technical, historical and conceptual elements. Curiosity is an important part of this approach, and <u>AI</u> will likely become part of this larger conversation.

Lars English and David Jackson, Professors of Physics

<u>Al</u> can be used to explore predictions of existing theories that are mathematically intractable by traditional means. For example, systems with a very large numbers of particles often give rise to emergent behavior that may be impossible to predict or simulate, and <u>Al</u> might help uncover such behavior. Similarly, many areas of physics require massive quantities of data to be analyzed, and <u>Al</u> should ease the burden of finding patterns in such large data sets. There is skepticism as to whether <u>Al</u> will be able to operate on a higher level and discover new theoretical paradigms, on par with Einstein's theory of relativity. While it cannot be categorically ruled out, the consensus is that such a level of creativity is not imminent. Meanwhile, ideas from physics are already aiding <u>Al</u> development.

It is more challenging to predict how <u>AI</u> will reshape our department. Currently, <u>AI</u> is not terribly good at solving physics problems, but it is only a matter of time before students will be able to use <u>AI</u> to do their homework. When this happens, our curriculum will need to change, and this might allow us to focus on teaching students higher-level thinking skills, leaving the more mundane tasks to <u>AI</u> programs. While such a change will have benefits, there are also potential drawbacks. As <u>AI</u> becomes more entrenched in the physics curriculum there will undoubtedly be some skills that get lost along the way. The challenge will be to figure out which skills should be retained while making room for the new skills and techniques that will arise.

Ben Basile, Assistant Professor of Psychology

<u>Al</u> will surely change the way we teach and research psychology. But so did word processors and statistical analysis computer programs. Those didn't kill the field. They only made tedious jobs easier so researchers and students could turn their efforts to loftier efforts. In my research, I use <u>Al</u> for the little things that computers do well, like brainstorming counterarguments to anticipate in my papers or writing computer code to generate testing stimuli. (The code crashed, but my code always crashes the first time, too!) Five years ago, generating those stimuli would have taken a couple hours. Twenty years ago, it would have taken a couple undergraduates toiling for a week. That's time we can use for tackling the meatier parts of science. Also, I felt a little like Geordi La Forge talking to the Enterprise's computer. That's pretty neat.

But what about the impending apocalypse of <u>AI</u> cheats? Students can already pay strangers on the internet to do their assignments (yes, I've caught one). Professors know this. A novel cheating option doesn't change our best practices for encouraging honest, engaged work. For my assignments, ChatGPT produces a mix of passable writing, vacuous nonsense and fabricated citations. Someday, **AI** will write primo papers, but it's not today.

Overall, psychology needn't fear <u>AI</u>. Psychology didn't end because students could analyze their statistics using computer programs. It just meant our stats classes shifted to teaching students how to use those programs as a tool to support their science education. The future of <u>AI</u> in psychology is likely similar. Professors will incorporate it into their labs and classrooms as yet another way to help students reach the field's final frontiers.

Dick Forrester, Professor of Mathematics and Data Analytics

Artificial intelligence is rapidly transforming the field of data analytics and will undoubtedly have impacts on how we do things in the Department of Data Analytics. <u>Al</u> will continue to provide more sophisticated tools for such things as pattern recognition and predictive modeling and will automate many of the time-consuming and repetitive tasks that are currently performed by data scientists. To ensure our graduates are prepared for this evolving landscape, we will continue to adapt our curriculum to incorporate the latest <u>Al</u> technologies while staying true to the core tenets of a liberal arts education.

In the era of <u>AI</u>, data scientists with a liberal arts background will be absolutely essential. Their unique combination of technical skills, critical thinking, communication prowess, ethical awareness, creativity and broad-based knowledge ensures they will be able to adapt to new technologies as they emerge. These qualities not only empower them to ask insightful questions and derive meaningful insights from data but also enable them to comprehend the power and limitations of <u>AI</u>. This understanding positions liberal arts-trained individuals to better collaborate with <u>AI</u> and thus maintain relevance in a future shaped by it.

Ed Webb, Associate Professor of Political Science and International Studies

I work in two departments and many programs but will focus here on political science. Departments change slowly, and disciplines more slowly still-I don't think it makes sense to predict that large language models and other forms of generative \underline{AI} will "reshape" what we do in the short to medium term. Some kinds of \underline{AI} show up in how we do our work already without us choosing it, built into software we use every day. Some of us might more actively choose to use emerging tools to speed up how we construct spreadsheet formulas or to generate elements for a classroom policy simulation, among other examples. For some there will be new research questions we could pursue, depending on our specialization.

But it's important not to get caught up in the hype. Increased use of <u>AI</u> in war or disinformation may pose ethical as well as empirical puzzles, but these are generally not fundamentally new kinds of questions: technological advances typically generate new investigations and theories based on enduring concerns of who wins, who loses and how. Algorithmic tools and machine learning may be used to evade regulations, disguise new forms of labor exploitation and facilitate further concentration of wealth, along with doing more productive things in medicine and other fields. I hope political scientists and neighboring disciplines will be alert to those phenomena and provide the public and policymakers with sound analysis and the necessary critical tools.

Shamma A. Alam, Associate Professor of Economics

Predicting the long-term impact of various technological innovations is a challenging task. However, insights into short-term effects can be gleaned from historical trends. For instance, when the internet gained widespread popularity in the US, initially, there was speculation that it might reduce the demand for education. Contrary to this expectation, the integration of the internet empowered professors to enhance their courses by leveraging easy access to information. Similarly, during the proliferation of social media in the 2000s, we thought it may have a transformative effect. Instead, those anticipations were met with a surge in disinformation, underscoring the continued significance of higher education.

In the realm of Economics, I cannot think of a notable instance of a major technological innovation having a significant detrimental impact on the field. Drawing parallels with the internet, my perspective is that <u>AI</u> will likely enhance faculty productivity in the short term. Nationwide, faculty members are already incorporating <u>AI</u> tools to improve various aspects of their courses, including syllabus development, grading rubrics, and assistance with research writing. Nevertheless, due to the rapid evolution of <u>AI</u> compared to past technological breakthroughs, accurately predicting its long-term effects on my discipline remains a challenging endeavor.

Chelsea Skalak, Assistant Professor of English

When ChatGPT was first introduced, there was an immediate panic among some English professors that the major faced an existential crisis that could eliminate its study altogether. This shouldn't be a surprise: new technologies inspire new fears just as easily as new hopes. When the printing press was introduced, people wrote dire warnings about how the disappearance of the handwritten manuscript would mean the end of literature. Instead, literacy flourished, and so did English studies. I have no reason to believe that the introduction of <u>AI</u> will have a different result.

The immediate fears surrounding <u>AI</u> have been that it will make it impossible for professors to know if a student is turning in their own work, leading to a sharp drop in critical thinking and learning. Many professors have attempted to "<u>AI</u>-proof" their assignments, focusing on skills that <u>AI</u> currently performs poorly with, or even returning to handwritten assignments. I think this approach is a mistake, and ultimately a losing game with a constantly moving target. Instead, I'm encouraged by the new questions that <u>AI</u> has inspired us to ask of English studies: namely, what are the true goals of the study of English literature, and how are we achieving them? Why is it important that students possess these skills? What is the true value of the human in the humanities? We are involving our students in these discussions, making it clear where the goals of education are incompatible with <u>AI</u> and where they are not. The study of English literature requires us to read and think critically about texts across the spectrum of space and time, deeply engaging with each other's humanity. As we continue to adapt to the existence of <u>AI</u>, I believe we will drop some modes of assessment, but more importantly, we will truly understand the value and centrality of human connection to English studies.

Xiaolu Wang, Assistant Professor of International Business & Management

[Disclosure: written by human, checked by <u>AI</u>.] The obvious impact of <u>AI</u> on businesses is that tasks across all skill levels-whether routine or contingent, mechanical or creative, physical or intellectual-are increasingly automated, and the human-<u>AI</u> interaction has become significantly easier and cheaper with the advent of large language models. The implication is twofold: While businesses need fewer workers for shorter times, the barrier for the average person to start their own business is becoming significantly lower. With affordable <u>AI</u> assistance throughout all stages of business development-idea generation, product/service design, accounting and financial management, marketing and sales-almost anyone can become an entrepreneur/micropreneur of some capital-light business. Considering that many of Gen Z are already doing multiple part-time jobs, it is conceivable that in the foreseeable future even those in full-time employment are likely to run a side business of their own.

Therefore, a major challenge/opportunity for business education is to pivot toward cultivating general entrepreneurship with a moral compass in a world with <u>AI</u>. Looking at the big picture, driven by <u>AI</u>, the business world is becoming a silicon-, data- and algorithm-based, self-directing, closed system, with humans being just one component. Without heightened entrepreneurship, the agency of businesspeople is to be reduced to doing multiple-choice tasks, with all the options provided by <u>AI</u> (who might even make the choice themselves). This will limit the

space of possibilities in the long run, and only the entrepreneurial spirit can promise the future business world to remain the land of the brave and the free.

Holley Friedlander, Assistant Professor of Mathematics

Mathematicians are friends of technology. From the abacus to modern calculators, we have adapted to new technologies again and again. Mathematicians routinely use computational tools to experiment with objects, to look for patterns, and to formulate conjectures. In mathematics courses at Dickinson, these tools also enhance student learning. Students use animated, interactive applets to visualize abstract concepts and computer algebra software and graphing calculators to investigate real-world applications of course content.

Artificial Intelligence promises advances that will allow mathematicians to push the frontiers of research further than previously thought possible. And like other technological tools, <u>AI</u> will help mathematics learners better understand applications and limitations of current theory and conceptualize abstract ideas. <u>AI</u> will change how we do and how we learn mathematics.

Despite <u>AI</u>'s awesome potential, current large language models like ChatGPT have a major flaw: they often formulate mathematical prose that sounds correct but in fact contains logical errors. Even in the future when we can "trust" <u>AI</u>, students will still need to gain competency in mathematical concepts to use it effectively. A calculator is of no use to a person that does not understand what it means to add or multiply - what good is an <u>AI</u>-generated solution that is incomprehensible to a user?

Just as calculators allow us to perform computations in seconds that would be impossible by hand, <u>AI</u> will grant efficiencies that will allow mathematicians to synthesize ideas at an unprecedented level. Change is coming, and mathematics is poised to adapt.

Heather Bedi, Associate Professor of Environmental Studies

Recent research highlights how artificial intelligence servers require large amounts of electricity. ChatGPT alone boasts 100 million users, putting electricity strain on the associated servers. Depending on the type of electricity used to power the data centers, this could include high greenhouse gas emissions from fossil fuel energy sources (including coal and oil). Data scientists calculated that <u>AI</u> data center energy consumption by 2027 will be equivalent to the electricity used by Sweden annually. Despite this growing demand, models do not factor the new <u>AI</u> electricity demand into projected national greenhouse gas emissions. This is problematic as a 2023 United Nations analysis projects that the globe will warm by at least 2.5 degrees Celsius by the end of this century due to rising greenhouse gas emissions, including carbon dioxide. Global energy-related carbon dioxide emissions rose in 2022 following pandemic-related declines in previous years. This increase includes a rise in oil and coal-related emissions. The largest sectoral increase in 2022 came from increased global electricity demand. This is likely to increase, in part driven by growing <u>AI</u> server demand.

Read more from the spring 2024 issue of Dickinson Magazine.

TAKE THE NEXT STEPS?

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NMMC implements cutting-edge heart procedures

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Body

TUPELO — During his 26 years as an interventional cardiologist at North Mississippi Medical Center, Dr. Barry Bertolet has been on the leading edge of innovation.

He initially thought he'd like to be a surgeon because of the ability to perform a procedure that could help someone almost immediately. So, when he learned about balloon angioplasties and their use in unblocking people's heart arteries, providing immediate relief for chest pain symptoms, he was intrigued.

Witnessing the implementation of new technology during cardiology training at the University of Florida furthered his desire to take part in cardiac research. Innovation doesn't just make things more efficient for physicians — it also benefits patients.

In an underserved population like Mississippi, making cutting-edge technology available to needy patients is absolutely amazing, Bertolet said.

NMMC recently implemented a handful of new heart <u>health</u> procedures to simplify the diagnosis and treatment of patients in Northeast Mississippi.

An AI-powered stabilizer

A beating heart is a moving heart, Bertolet said, which can complicate certain procedures.

NMMC is the first hospital in the United States to use an artificial intelligence-powered Dynamic Device Stabilizer technology produced by Canon. It can stabilize an image on-screen in the cardiac catheterization lab even as it moves. The only other place it's currently being used is Tokyo, Japan, according to Bertolet.

"So if we're trying to precisely place another stent, or a balloon within a stent, it's held completely still on the screen so that we can place whatever device we need to exactly where we need to place it and then deploy it with confidence," he said.

Greater precision leads to better outcomes for patients.

NMMC implements cutting-edge heart procedures

"It is designed to enhance the ability of the doctor to deliver the exact, necessary care and to lessen the complications that may occur," Bertolet said.

For patients who may worry about the use of <u>**AI**</u> in <u>**health**</u> care, Bertolet said it is simply used to facilitate a doctor's knowledge.

"The <u>AI</u> is not making a final decision," Bertolet said. "They don't make a final diagnosis; they don't do the procedure at all. But what we're using it for is to enhance the delivery of information to the doctor so the doctor then can perform a procedure better or to make a diagnosis with more certainty, and then that way the patient gets exactly what they need."

True high-definition imaging

NMMC is one of the first hospitals to use true high-definition imaging to diagnose and treat cardiovascular patients.

"When we're talking about stents that we put in, their (thickness is) measured in microns," Bertolet said. "So, how do you see that inside somebody's body?"

That's where HD imaging, which has been in use for about a year-and-a-half at NMMC, comes in.

Traditionally, if an image is captured and magnified, it loses quality as the image is gets larger. But true HD imaging allows captured images to maintain their sharpness as they're magnified to an extent that doctors can not only see the stent they're placing, they can even see individual pieces of metal within the stent.

This allows physicians to see whether a stent has fractured, whether there's an area between two stents that needs to be connected or a range of other tiny yet important details.

HD imaging technology can literally be used from head to toe, Bertolet said.

For example, if a doctor is retrieving a clot in a person's brain, precision is of the utmost importance. Likewise, working in tiny blood vessels of the foot, doctors need to see clearly where they're working.

"I think this high definition is going to allow the physician, wherever they are working, to see their tools, as well as the anatomy, with enhanced precision," Bertolet said.

Aquapheresis — a kind of dialysis for the heart

Congestive heart failure if a growing medical problem, one that is on the rise as people live longer because of advances in medical care that prevent other causes of death.

There are a range of ways to treat congestive heart failure, Bertolet said, but sometimes too much fluid builds up in a patient's body, causing their body to swell and making it difficult to breathe.

"In essence, it's like a freshwater drowning," Bertolet said. "They get fluid that builds up in their lungs."

When diuretic therapies cannot expel the fluid, aquapheresis, which functions as a sort of dialysis for the heart, is an option.

Though the process has been around for more than a decade, advancements have made its use safer in recent years.

During aquapheresis treatment, a catheter is placed in a person's arm or shoulder. The machine takes around two tablespoons of blood out of the body at once and runs it through a filter that removes excess water and returns blood to the patient's body, acting as an artificial kidney.

NMMC implements cutting-edge heart procedures

"We can remove more fluid quickly using the aquapheresis than we could with a medical therapy in a lot of these sicker patients," Bertolet said. "So what that means for the patient is they feel better faster, they're able to be discharged from the hospital sooner and the biggest importance is they're less likely to come back."

Traditionally, patients with congestive heart failure have to be readmitted to the hospital within 30 days, but because aquapheresis more effectively removes fluid, the patient stays out of the hospital for longer.

"That translates into an increased quality of life for the patient, it does translate into less cost for the <u>health</u> system as a whole, but importantly, it also looks like that translates into a longer life for the patient," Bertolet said. "Every time a patient gets admitted into the hospital for a heart failure, their long-term risk of dying goes up. They never get back to baseline. So, if we can prevent that admission to the hospital, we will keep them alive longer."

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Research reveals humans have loved carbs for over 800,000 years

The Griffon News: Missouri Western State College
October 17, 2024 Thursday

University Wire

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Length: 942 words

Body

henry perks

By Talker

By Stephen Beech via SWNS

Our love of french fries and other carbs dates back over 800,000 years to our cavemen ancestors, suggests a new study.

The origins predate agriculture and maybe even our split from Neanderthals, say scientists.

American researchers have found that the gene for starch-digesting saliva may have first duplicated more than 800,000 years ago, seeding the genetic variation that shapes our modern diet.

It has long been known that humans carry several copies of a gene that allows us to begin breaking down complex carbohydrate starch in the mouth, providing the first step in metabolizing starchy foods such as bread, potatoes and pasta.

However, it has been difficult for scientists to determine how and when the number of those genes expanded.

Now a new study, led by scientists at The University of Buffalo and The Jackson Laboratory, showcases how early duplications of the gene set the stage for the wide genetic variation that still exists today, influencing how effectively humans digest starchy foods.

By Talker

The findings, published online by the journal Science, reveal that the duplication of the gene - known as the salivary amylase gene (AMY1) - may not only have helped shape human adaptation to starchy foods but may have occurred as far back as more than 800,000 years ago, long before the advent of farming.

Study corresponding author Professor Omer Gokcumen, of The University of Buffalo, said: "The idea is that the more amylase genes you have, the more amylase you can produce and the more starch you can digest effectively."

Research reveals humans have loved carbs for over 800,000 years

He explained that amylase is an enzyme that not only breaks down starch into glucose but also gives bread its taste.

Gokcumen used optical genome mapping and long-read sequencing, a methodological breakthrough crucial to mapping the AMY1 gene region in extraordinary detail.

He said traditional short-read sequencing methods struggle to accurately distinguish between gene copies due to their near-identical sequence.

Krista Stucchio

By Talker

However, long-read sequencing allowed the team to overcome the challenge in present-day humans, providing a clearer picture of how AMY1 duplications evolved.

Analyzing the genomes of 68 ancient humans, including a 45,000-year-old sample from Siberia, the researchers found that pre-agricultural hunter-gatherers already had an average of four to eight AMY1 copies per diploid cell.

The team say that suggests humans were already walking around Eurasia with a wide variety of high AMY1 copy numbers well before they started domesticating plants and eating excess amounts of starch.

More from this section

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3 Years of Med School Might Be Enough to Produce Quality Doctors

Most Older Americans Don't Trust AI-Generated Health Info, Survey Finds

The study also found that AMY1 gene duplications occurred in Neanderthals and Denisovans.

Study co-lead author Dr. Kwondo Kim, of JAX, said: "This suggests that the AMY1 gene may have first duplicated more than 800,000 years ago, well before humans split from Neanderthals and much further back than previously thought."

Gokcumen said: "The initial duplications in our genomes laid the groundwork for significant variation in the amylase region, allowing humans to adapt to shifting diets as starch consumption rose dramatically with the advent of new technologies and lifestyles."

(Photo by Nadin Sh via Pexels)

The researchers say the initial duplication of AMY1 was like the first ripple in a pond, creating a genetic opportunity that later shaped our species.

As humans spread across different environments, the flexibility in the number of AMY1 copies provided an advantage for adapting to new diets, particularly those rich in starch.

Co-lead author Dr. Charikleia Karageorgiou, who works in Gokcumen's Buffalo lab, said: "Following the initial duplication, leading to three AMY1 copies in a cell, the amylase locus became unstable and began creating new variations.

"From three AMY1 copies, you can get all the way up to nine copies, or even go back to one copy per haploid cell."

The study also highlights how agriculture impacted AMY1 variation.

While early hunter-gatherers had multiple gene copies, European farmers saw a surge in the average number of AMY1 copies over the past 4,000 years, likely due to their starch-rich diets.

(Photo by Sergey Meshkov via Pexels)

By Talker

Previous research by Gokcumen's showed that domesticated animals living alongside humans, such as dogs and pigs, also have higher AMY1 copy numbers compared to animals not reliant on starch-heavy diets.

Gokcumen said: "Individuals with higher AMY1 copy numbers were likely digesting starch more efficiently and having more offspring.

"Their lineages ultimately fared better over a long evolutionary timeframe than those with lower copy numbers, propagating the number of the AMY1 copies."

The findings follow a University of California-led study published last month in the journal Nature, which found that humans in Europe expanded their average number of AMY1 copies from four to seven over the last 12,000 years.

Study co-lead author Dr. Feyza Yilmaz, of JAX, said: "Given the key role of AMY1 copy number variation in human evolution, this genetic variation presents an exciting opportunity to explore its impact on metabolic <u>health</u> and uncover the mechanisms involved in starch digestion and glucose metabolism."

She added: "Future research could reveal its precise effects and timing selection, providing critical insights into genetics, nutrition, and *health*."

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Golden Connections takes home \$30,000 in the 2024 Mayo Business Plan Competition

The Signal: College of New Jersey

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University Wire

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By Parisa Burton Staff Writer

The College's Mayo Business Plan Competition completed its final round on March 27, with Golden Connections taking home the grand prize of \$30,000.

The competition began with over 25 teams. Six teams were invited to advance to the semi-finals in February. From this, three teams were selected to advance to the finals in March.

The Golden Connections team comprised Lauren Cunningham, a senior marketing major, Emma Route, a junior chemistry major and Sangam Shivaprasad, a senior biology major.

Former business school dean William Keep and emeritus finance faculty member Herbert 'Buddy' Mayo launched the business plan competition in 2011, funded by an endowment initiated by Dr. Mayo. With ongoing enhancements driven by feedback from judges and alumni, the competition ensures students have the resources needed to refine their plans each year.

"They recognized the valuable opportunity that could be afforded to students to develop their business ideas, underscoring the need and value of entrepreneurs, and helping students develop confidence in the process," said Tammy Dieterich, Interim Dean of the School of Business.

The ladies of Golden Connections are all College ambassadors and were inspired to participate by two previous ambassadors and the 2023 winners of the competition, Katie Olsen and Molly O'Brien.

Golden Connections is an <u>AI-powered health</u> and wellness digital platform tailored to the needs of senior caregivers to offer peace of mind through an intuitive <u>AI</u> concierge named Grace.

"The platform incorporates speech and language biomarkers, community and calendar functions, and <u>Al</u> all into one seamless platform that is easily accessible because it is a really fragmented market," Shivaprasad said.

One of their goals is to bridge the gap in current applications that use speech and language biomarkers but are clinically focused.

Golden Connections takes home \$30,000 in the 2024 Mayo Business Plan Competition

"Currently there are no applications or platforms in the market that have a consumer facing initiative and use the same feature suite as Golden Connections," Route said.

Their passion extends past the competition as they are currently working with individuals in the industry on the next steps of taking Golden Connections to market.

2nd Chance took home the second prize of \$20,000, consisting of Caley Faith Cortezano, a junior public <u>health</u> major, Alex Fabiano, an interdisciplinary business major, and Dylan Romanski, a senior finance major.

2nd Chance is a prospective enterprise that will give the College community a thrift store on campus. The idea stemmed from Cortezano, who had always dreamed of opening up a thrift store, reflecting her core beliefs of sustainability and serving her community.

"We wanted to be located in Campus Town so our thrift store would be easily accessible to students without a car," Cortezano said. "We also wanted to address the material waste that is produced after the academic school year by taking these items in and keeping them out of landfills."

According to Cortezano, 2nd Chance has a competitive advantage over similar stores like Goodwill for their organizational standards. They aim to create a welcoming environment that is aesthetically pleasing and organized. They would also have the advantage of being located on a college campus for leveraging high foot traffic.

In third place, taking home \$10,000, is Girls Got Your Back. The team featured Olivia Chiarella, a junior communication studies major, Victoria Dasilva, a junior finance major, Tatiana Sawka, a junior marketing major, and Madilynne Silfer, a senior marketing major.

Girls Got Your Back is a dynamic app in development that aspires to create a network of solidarity for college women facing "mini emergencies" in their daily lives by facilitating mutual assistance during times of need and offering immediate access to essential products and relief.

"Girls Got Your Back has a bright future and we're all subscribed to it," Chiarella said. "We know that college students across the nation need our app and we hope to reach every single one of them."

The Mayo Business Plan competition offers students of all majors the opportunity to bring their ideas to life and learn valuable skills in the process.

Golden Connections was able to effectively leverage each other's strengths to bolster their business plan.

"We incorporated all three of our backgrounds to create what Golden Connections is," Shivaprasad said.

Route's background in speech and language biomarkers, stemming from her internship with Johnson & Johnson, helped to drive the business plan.

Ryan Chiu, winner of the 2018 Mayo Business Plan Competition, said he believes the key to succeeding in this competition is starting early and leveraging the College's assets, as well as leaning on your mentors.

"Our mentor Dr. Becker has guided us through this competition," Cunningham said. "She has truly been so dedicated to Golden Connections and seeing that solution within it."

According to Chiu, the competition helps with presentational skills, thinking on your feet and selling a project with passion.

In 2018, Chiu and his partner built a prototype robot, dubbed MARCo, that was their "third" presenter. This initiative wowed judges, helping them secure the victory.

While Chiu has stepped back from MARCo, he believes that this competition is helpful for developing soft skills and has provided him with the foundation to succeed in his current role.

Golden Connections takes home \$30,000 in the 2024 Mayo Business Plan Competition

The winners all recognize the hard work that goes into the competition, but also the greater reward that comes out of it.

"It is an excellent experience and the prize is large enough to generate real interest," Mayo said. "Even if many drop out, they begin to realize how much is required to start a business.

Load-Date: April 4, 2024



2024 to be hottest year on record - The DePaulia

The Depaulia: DePaul University

October 7, 2024 Monday

University Wire

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Section: NEWS; Pg. 1

Length: 792 words

Byline: Luis Caro

Body

Climate change is an irrefutable fact.

The summer average for 2024 was 0.2 degrees Fahrenheit hotter than the previous record holder, the not-so-distant year of 2023, and an entire 2.25 F warmer than the average summer between 1951 and 1980.

If this trend continues, scientists say we may see an increase of at least 1 degree Fahrenheit every five to 10 years.

But how much worry should 1 degree bring?

"Even if a degree doesn't seem like a large change, that represents the change in the global average temperature," Trent Ford, a Illinois state climatologist, said. "That extra energy changes the flow of our oceans and atmosphere to make for significant changes in regional climates and impacts human and natural systems."

Just think of a fever - and how a rise of three or four degrees can take someone out for the whole week. Now apply that to an entire planet. Scientists worldwide have already documented how plant and animal life is disappearing at a rate never seen before. Weather patterns have gotten intense, giving the climate a volatile tendency.

"It's pointing to a future where people don't know what snow is anymore and a climate is just going to become inhospitable," Pranav Dhiman, a DePaul junior in finance, said.

DePaul students are no strangers to climate change, especially when its effects have become so obvious.

"From an amateur point of view, I'd have to say cars." DePaul sophomore Sterling Luckie said.

Transportation, a category including fossil fuels burned for cars, trucks, ships, trains and planes, accounts for roughly 30% of all emissions..

Burning fossil fuels to generate heat and electricity is another major producer of greenhouse gasses, such as CO2 and methane.

"The biggest contributor is capitalism," Dhiman said. "Everything runs on the idea that there is infinite growth from a finite planet and it doesn't make any sense."

Experts like Ford agree.

"While individuals can make a huge difference in reducing climate change and its impacts, large corporations are the most significant emitters and contributors to climate change," Ford said.

A report from Carbon Majors, a database that tracks CO2 emissions, found that "80% of these global emissions from 2016 through 2022 can be traced to just 57 corporate and state producing entities."

In total, however, investor-owned companies were responsible for 25% of emissions between 2016 and 2022, with nations and state owned entities accounting for 38% and 37% respectively.

Although it feels like a bleak situation, Ford said hope shouldn't be lost.

He pointed to the hole in the ozone layer as a "good example of an environmental challenge that humanity met."

The hole was caused in a similar manner to climate change - pollution and the bottom line.

Over the course of the last 50 years, through policies like the Montreal Protocol, humanity has come together to prevent the release of "gasses like chlorofluorocarbons, or CFCs (which) destroy stratospheric ozone and are responsible for the ozone hole over Antarctica," Scot Miller, assistant professor in the Johns Hopkins Department of Environmental <u>Health</u> and Engineering, said.

"While climate change is a more wicked problem, such that greenhouse gas emissions are intricately tied into our society and economy, we can look to other environmental challenges we have overcome and trust that we can make change," Ford said.

As for making change, Ford advises four things: walkable infrastructure with accessible public transportation, a shift to electric vehicles to decrease transport emissions, accountability for corporation's greenhouse gas emissions and decarbonized energy systems.

Related Stories:

- SPARK Center debuts with environmental data-driven neighborhood project
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<u>DRIVING INVESTMENTS; REPORT: RECORD YEAR SPURRED BY</u> AUTONOMOUS VEHICLE STARTUPS

Pittsburgh Post-Gazette
March 23, 2024 Saturday
SOONER EDITION

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Byline: Evan Robinson-Johnson Pittsburgh Post-Gazette

Body

Pittsburgh tech companies raised just over \$3 billion in funding last year, led by landmark investments in autonomous vehicle startups, a report published Wednesday by Ernst and Young and Innovation Works found.

The sector continues to suffer from a lack of local venture capital but attracted 57 new investors in 2023, contributing to the region's second largest annual total since the groups started collecting data on local tech companies 12 years ago.

Autonomous vehicle startups Aurora and Stack AV dominated the year's capital gains, which totaled \$3.12 billion, a 203% increase from 2022 that occurred despite a nationwide decline in VC funding, the report found.

But even beyond those two companies, the tech economy appeared to do well.

The average deal size with Stack and Aurora excluded was \$6.9 million, a 50% increase from 2022. The rise came even as the total number of investment rounds, 175, fell to its lowest level since 2015. Ven Raju, CEO of Innovation Works, said that's partially because companies are closing larger rounds.

Stack AV, which grew out of the now-shuttered Argo. <u>ai</u>, secured \$1 billion from Softbank last fall, while Aurora raised \$820 million over the summer through a second public offering and private raise. Gecko Robotics also had a banner year, with a \$100 million Series C.

Series A, B, and C funding rounds are separate fundraising events that businesses use to raise capital, according to Investopedia. Each round is named for the series of stock being issued.

The 2023 report showed that Pittsburgh continues to lag behind other cities in venture dollars invested per capita. The region ranks 15th nationally, immediately below Miami and Minneapolis.

Even in <u>Al</u>-related deals, where Pittsburgh cracks the top 10, it ranks lower than Miami and Raleigh, N.C., surprising some observers who point to the extensive **Al** expertise at Carnegie Mellon University.

DRIVING INVESTMENTS REPORT: RECORD YEAR SPURRED BY AUTONOMOUS VEHICLE STARTUPS

"Pittsburgh should be the number one in that list," said Justin McElhattan, a newly minted venture capitalist who founded Nicely Road Capital last year after more than 20 years at Industrial Scientific.

Less surprising, the report found that Pittsburgh continues to lack the local venture capital dollars other technology hubs enjoy.

A few local funds have emerged in recent years, including Blue Tree Capital Group, Black Tech Nation Ventures, Magarac Venture Partners, Reinforced Ventures and Riverfront Ventures, but they are all still nascent, Mr. Raju said.

"Right now, many of them are in the sub-\$50 million range. My hope and expectation is that once they get to their fund three, fund four, we'll see a market step up in terms of overall assets under management," he said. "It takes time for these funds to grow organically."

Larger institutional funds like Sequoia Capital, often based on the coasts, could also set up an outpost in Pittsburgh, especially as the city continues to grow its reputation, Mr. Raju said.

"Part of our job ... is to promote and underscore what's happening," he said.

Pittsburgh might never be Silicon Valley, but it has its own strengths worth celebrating, said Sean Sebastian, a local venture capitalist who co-directs Black Tech Nation Ventures, which recently completed its \$50 million raise.

"We have an incredibly vibrant university space [with] students and faculty spinning off ideas that are super compelling," he said.

Pennsylvania officials have said recently that research and development dollars are not translating to commercialized success in the state. Mr. Raju said there could be some truth to that claim, but he emphasized that not all R&D spending is in pursuit of profit. For groups that are looking to scale, he said "there are avenues in the region."

"The onus is on organizations like Innovation Works and others who help shepherd companies at the very earliest stages," Mr. Raju said.

Those opportunities include IW's Scale residency, which welcomed its first cohort earlier this month, as well as CMU's annual McGinnis Venture Competition, overseen by the Swartz Center for Entrepreneurship, which granted five student teams nearly \$60,000 on Tuesday.

The IW/EY report highlighted several life sciences leaders, including Carmell Therapeutics, Krystal Biotech, Imagine Pharma, Seegrid and Abridge, as well as early-stage companies that landed Series A deals - Optimus Technologies, LyGenesis, Agile Space Industries, Formlogic and BlastPoint. Agile helped build the rocket thrusters for Astrobotic's next trip to the moon.

Ten tech companies included in the report had exits through acquisitions last year, while Aurora and Coeptis Therapeutics each had second public offerings. Not mentioned in the report, however, was Sarcos, which closed its Pittsburgh office in November, after acquiring RE2 Robotics in 2022. Some observers said the saga demonstrated that exits don't always translate to lasting success.

There have been other losses too, said Audrey Russo, president and CEO of the Pittsburgh Technology Council, citing Neubase Therapeutics, which was approaching an initial public offering but instead closed down.

Ms. Russo said she wanted to see the underlying data in the IW/EY report to better understand what companies were included. IW said it couldn't provide the full list of companies as some of the investment figures are not publicly disclosed.

So far, 2024 has been a mixed bag for local tech companies, with a significant \$150 million raise by <u>AI health</u> care startup Abridge, and layoffs at the college review software company Niche. Excelitas Technologies Corp

DRIVING INVESTMENTS REPORT: RECORD YEAR SPURRED BY AUTONOMOUS VEHICLE STARTUPS

announced in January it is relocating from Boston to the Strip District, a four-year move that promises to bring at least 250 jobs.

Evan Robinson-Johnson: ejohnson@post-gazette.com and @sightsonwheels

Graphic

PHOTO: Stack AV: Pittsburgh tech companies raised just over \$3 billion in funding last year, led by landmark investments in autonomous vehicle startups such as Aurora and Stack AV, a report published Wednesday by Ernst and Young and Innovation Works found.

PHOTO: Aurora: Pittsburgh tech firms raised a little more than \$3 billion in funding in 2023. The windfall was led by landmark investments in autonomous vehicle startups such as Aurora and Stack AV, according to a report published Wednesday by Ernst and Young and Innovation Works.

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Education Week March 25, 2024

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Section: Pg. 14; Vol. 43; No. 22

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Byline: Lauraine Langreo, <u>llangreo@educationweek.org</u>

Highlight: A majority of educators believe social media negatively impacts students' social-emotional skills, an

EdWeek Research Center survey found.

Body

Social media, generative artificial intelligence, and other advances in digital technology are already dramatically influencing how kids develop social-emotional skills.

A majority of educators believe social media negatively impacts those skills, such as how students communicate, how they treat others, how isolated they feel, or how they perceive themselves, according to a nationally representative EdWeek Research Center survey of 595 teachers, school leaders, and district leaders conducted in December and January.

These concerns come as the share of teenagers who say they're online "almost constantly†has roughly doubled since 2014-15, according to the Pew Research Center. A growing number of studies have also linked children's use of smartphones and social media to their worsening mental, social, and emotional well-being.

In addition to navigating academic challenges, districts know they also need to address the effects that digital technology has on students' social-emotional skills. Social-emotional learning is the teaching of nonacademic skillsâ€"such as emotional regulation, communication, and collaborationâ€"that are important for success in school and in life.

The EdWeek Research Center survey found that a majority (65 percent) of educators agree that they should be responsible for helping students learn to use social media in ways that support their mental **health** and well-being.

Many schools are already on the right track, but many others are not. A few of the districts Education Week initially contacted for this story said they have not thought about applying SEL skills to tech use. A small majority (54 percent) of students said a teacher or an adult at their school has discussed how to use social media in ways that

do not damage their mental <u>health</u> and well-being, according to an EdWeek Research Center survey of 1,056 high school students conducted in February.

The most effective SEL programs are the ones that take a whole-district approach and build it into the everyday practices of schools, said Stacy Hawthorne, the chief academic officer for Learn21, a nonprofit that provides educational technology solutions to schools.

In conversations with Education Week, four district leaders shared how their schools are teaching SEL skills that they believe will help students navigate the increasingly digital and complex world they live in.

Washoe County School District, Nevada: 'The long-lasting consequences'

"In our role, a large part of what we've done is working to educate our families and educate our students about social media, about their digital reputation and the long-lasting consequences,†said Trish Shaffer, who is the multitiered systems of support and SEL coordinator for the 60,000-student Washoe district.

Social media and other digital technologies can be a gift or they can be used as weapons, Shaffer said. SEL skills, such as responsible decisionmaking, self- and social awareness, and relationship skills, can help students learn to use technology in positive ways, she said.

SEL in the districtâ€"where 55 percent of students are on free or reduced-price mealsâ€"is taught through explicit instruction, some of which targets social media use, especially in middle and high schools, Shaffer said. SEL is also embedded into what teachers do regularly in the classroom at all grade levels, such as having an inclusive welcome at the beginning of every class and an intentional close at the end.

The district hosts "Parent University†classes, too, Shaffer said. Whether it's during in-person events or through videos posted online, they teach parents how to control their kids' screen time, how to monitor social media use, how to navigate certain apps, how to understand youth lingo, and how to set tech-use boundaries.

"Where it is developmentally appropriate, we're trying to teach our parents and kids the same thing,†she said. "Maybe not teaching our kids how to shut down screen time but talking about 'catfishing' (when one pretends to be someone else by posting false information), making sure you research things, understanding what is posted lives on forever, understanding how it can significantly impact a peer's mental *health*.â€

Generative <u>AI</u> tools are still new, so the district is working on infusing those tech advances into existing SEL lessons on social media, Shaffer said. For now, the district is teaching its staff about <u>AI</u> and ensuring that they know how to be responsible, conscious consumers of <u>AI</u> tools.

Pewaukee School District, Wisconsin: 'Understand [tech's] role in mental *health* and wellness'

The Pewaukee school district has had a digital-citizenship curriculum in place for years, "well before we saw an increase in the social-emotional needs of students,†said Danielle Bosanec, the chief academic officer for the 2,900-student district.

But ensuring that the district is supporting studentsâ€"helping them learn "how to use technology in ethical ways†and helping them understand its role in their mental <u>health</u> and wellnessâ€"has become "much more prevalent,†Bosanec said.

The districtâ€"where 13 percent of students quality for free or reduced-price mealsâ€"combines the work they do around SEL and digital citizenship to ensure that students have the strategies they need to navigate the stressors they have in their lives, whether they're online or in person, Bosanec said.

Guidance counselors provide SEL lessons in the classroom for K-8 students on a regular schedule, Bosanec said, while classroom teachers are trained on how to support student wellness.

For instance, Bosanec said the district is focusing a lot on "lateral reading,†which is the practice of verifying what you're reading by searching for other articles on the same topic by other writers. Students also learn about responsible social media use during lessons about building positive, healthy relationships.

Hermiston School District, Oregon: 'Think through problems and communicate with each other'

In Hermiston, the focus is on ensuring students not only have the knowledge but also the social-emotional skills they need for tomorrow, said Tricia Mooney, the superintendent of the 5,500-student district. This means teaching students in ways that strengthen their collaboration, critical thinking, complex problem-solving, and communication skills.

"Ultimately, what we want for our kids is for them to be successful citizens in the future,†Mooney said. "No matter what happens with technology, if our students know how to collaborate with one another, think through problems, and communicate with each other, they're going to be able to navigate whatever gets thrown at them.â€

Hermistonâ€"where 84 percent of students quality for free or reduced-price mealsâ€"combines SEL and digital citizenship to support students' well-being online. Students are taught how to use digital resources appropriately. When students are struggling with using digital tools while in school, educators ask students to take a break from the resources and reteach appropriate skills, Mooney said.

Teachers have professional learning communities and instructional coaches who help them embed those principles into their daily practice.

To continue the learning at home, the district hosts seminars and provides information to parents about what to look for and how to support their children's well-being online.

"As we navigate [advances in technology], we really just need to focus on the skills we know students are going to need [when they leave]," Mooney said.

San Ramon Valley Unified School District, California: 'When it's important to put [technology] down'

The San Ramon Valley school system uses a combination of SEL curriculum, counselor activities in the classroom, specific dialogues with students, and connections with parents to ensure students have the social-emotional skills they need to navigate the digital world, according to John Malloy, the superintendent of the 30,000-student district.

"We teach our kids that there is a time and place for the use of technology and social media, which means that there are times when it's important to put it down,†Malloy said. Students also learn about healthy relationships, how to deal with emotions, and how to communicate effectively in person.

Each school has a team of educators and support staff who keep up with the academic, social, and emotional needs of the students and ensure that students are learning what healthy use looks like, Malloy said.

The districtâ€"where 4 percent of students qualify for free or reduced-price mealsâ€"is also thinking about how students can assist each other in making healthy decisions. "Peers learn from each other very effectively,†Malloy said, "as long as there's a trusted adult facilitating in some way.â€

Educating parents is also important because they are "on a continuum of how they allow their students to use technology and social media,†Malloy said. The district has started parent information nights, where they bring their questions and the district provides speakers or lessons to address those questions.

"l'm a former counselor, so l'm speaking from a little bit of experience when I say we have a very well-thoughtout approach to how we help our kids be healthy in the physical world,†Malloy said. "l would argue as educators and as counselors in schools, we need to do a better job of thinking about how we help our kids navigate healthily through the digital world, because they're spending a considerable amount of time in that space.â€

Coverage of the intersection of social-emotional learning, technology, and student well-being is supported in part by a grant from the Susan Crown Exchange, at <u>www.scefdn.org</u>. Education Week retains sole editorial control over the content of this coverage. A version of this article appeared in the *April 03, 2024* edition of *Education Week* as *Social Media Is Hurting Social-Emotional Skills. How 4 School Districts Are Fighting Back*

Load-Date: April 1, 2024



U.S. Senate candidate questionnaires

The Santa Fe New Mexican
October 6, 2024 Sunday

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Section: A; Pg. 4

Length: 1498 words

Body

Martin HeinrichAge: 52

Party affiliation: Democrat

Educational background: Bachelor's in mechanical engineering, University of Missouri-Columbia

Occupation: U.S. senator

Political experience: Albuquerque city councilor, U.S. congressman, U.S. senator

Relevant life experience: I grew up in a working-class union household. My parents taught me the value of hard work and giving back to the community. From the Albuquerque City Council to the U.S. House and U.S. Senate, I've worked to deliver results for New Mexicans.

Have you ever been charged or convicted of a crime, including drunken driving?: No

Have you ever filed for bankruptcy or been involved in a bankruptcy proceeding, either personally or in business?: No

Have you ever been the subject of liens for unpaid taxes? No

What separates you from your opponent?

I am the son of an immigrant lineman and factory worker, and have dedicated my career to serving others; creating economic opportunities, lowering costs for working families, and protecting our rights and freedoms, including reproductive rights. My opponent is a wealthy former hedge fund executive with a history of prioritizing profits over people, including outsourcing American jobs. While I've fought to deliver results and investments for New Mexico, she's spent decades enriching herself on the East Coast, only to return 50 years later and run for office backed by extreme politicians who want to ban abortion nationwide.

Do you support legislation that would make it a right nationwide for women to access in vitro fertilization and other fertility treatments? Why or why not?

U.S. Senate candidate questionnaires

I fully support protecting access to in vitro fertilization and other fertility treatments, and have advocated for making it a nationwide right by co-sponsoring the Access to Family Building Act, which would ensure every American's right to IVF. Unfortunately, Republicans blocked this bill twice this year. Just as I support a national right to access abortion, which my opponent does not, I believe every family deserves the freedom to pursue parenthood on their own terms, without government interference. Access to reproductive <u>health</u> services is essential, and we must remove barriers and ensure they are available to all New Mexicans.

Do you support a path to citizenship for young immigrants brought to the U.S. as children, frequently referred to as Dreamers? Why or why not?

I strongly support a pathway to citizenship for Dreamers, and have repeatedly called on Republicans in Congress to pass the Dream Act without delay. These young people have grown up here, contributed to our communities, and share the same hopes and dreams as all Americans. They deserve the opportunity to fully participate in the country they call home. I've consistently supported comprehensive immigration reform; including legislation to provide Dreamers a swift path to full citizenship, expand fair and legal immigration pathways, and invest in our border communities at the scale needed.

Do you support laws that require all voters to produce an official photo ID in order to vote? Why or why not?

While we must protect the integrity of our elections, restrictive voter ID laws disproportionately impact low-income communities, seniors and people of color, making it harder for them to vote. New Mexico's elections are already secure and legitimate without such unnecessary laws, as we've consistently maintained fair and transparent election processes. We should be making it easier, not harder, for every eligible New Mexican to participate in our democracy through secure, accessible voting options for all.

What do you believe the role of the U.S. should be in achieving peace in the Middle East and do you support boycotts or divestment targeting Israel?

I support a cease-fire and the safe, immediate release of all hostages. Until that is achieved, the U.S. should work diplomatically to protect civilians in Israel, Gaza, and the West Bank, provide humanitarian aid, encourage deescalation, and work towards a lasting two-state solution that ensures peace, security and stability for both Israelis and Palestinians.

Nella Domenici

Age: 63

Party affiliation: Republican

Educational background: BA, English literature, Georgetown University, 1982; JD, Georgetown University Center, Law Night School, 1987; MBA Harvard Business School, high distinction, George F. Baker Scholar (top 5%) 1993

Occupation: Business executive and philanthropist

Political experience: Republican candidate for U.S. Senate. Often participated in campaign events with my father, U.S. Sen. Pete V. Domenici.

Relevant life experience: Began career at the bottom and reached the top in the complex world of finance - mastering budgets, markets and interest rates. Advised/invested in companies to create thousands of American jobs in *health* care, *AI*, mortgage lending, commercial real estate.

Have you ever been charged or convicted of a crime, including drunken driving?: No

Have you ever filed for bankruptcy or been involved in a bankruptcy proceeding, either personally or in business?: No

Have you ever been the subject of liens for unpaid taxes? Yes

If yes, please explain: There were three liens in the last 25 years. To the best of my knowledge these relatively small liens totaled approximately \$7,000 and were paid as soon as I was made aware of them.

What separates you from your opponent?

Third-generation New Mexican born into a New Mexico family with an unsurpassed public service record. Heinrich was not, and has none.

My approach: Common sense, bipartisan, moderate problem solving. Opponent votes almost 100% with the extreme, leftist wing of his party, often contrary to New Mexicans' needs.

My priorities: fighting crime, securing the border, improving cost of living, <u>health</u> care and education while creating jobs. Heinrich's obsession: extreme radical climate measures.

With bipartisan leaders co-founded Excellent Schools New Mexico; 13 public charter schools in underserved areas; 9,000 students outperform other schools.

Heinrich's record? 20 years of state's decline.

Do you support legislation that would make it a right nationwide for women to access in vitro fertilization and other fertility treatments? Why or why not?

Yes.

No disappointment greater than learning that a woman is not able to have a baby. IVF provides hope and options for women and families who would otherwise be unable have a child.

Heinrich has been dishonest and lied about my position on abortion. I oppose a national abortion ban. Abortion should be safe, legal and rare. I trust, respect and want to empower women. My focus is reducing unwanted pregnancies because approximately one in three unwanted pregnancies results in abortion. We need better education about and access to birth control for all women.

Senators should be honest.

Do you support a path to citizenship for young immigrants brought to the U.S. as children, frequently referred to as Dreamers? Why or why not?

Biden/Harris/Heinrich have created a border crisis, a humanitarian crisis, a crime crisis, drug crisis and a national security threat with their open border policies.

Congress must first pass legislation that secures the border and then pass immigration reform. Other border states have built barriers; we need to finish building our barriers along our border.

We must install state-of-the-art screening technology for 100% of vehicles passing through our border; Reinstate "Stay in Mexico"; tighten asylum process; end catch and release; bolster funding for Border Patrol; support comprehensive, bipartisan and fair immigration reform; deport criminals and terrorists; enact temporary worker program.

Do you support laws that require all voters to produce an official photo ID in order to vote? Why or why not?

Everyone should want elections laws that allow every citizen who is eligible to vote to exercise their right.

Under the U.S. Constitution the responsibility for establishing election laws is vested in the state legislatures. I defer to the New Mexico Legislature, but hope they share my view that it is important to enact laws that build confidence

U.S. Senate candidate questionnaires

that only eligible citizens are voting, that our ballots are secure and accurately counted. As a U.S. senator I have no role in that decision.

What do you believe the role of the U.S. should be in achieving peace in the Middle East and do you support boycotts or divestment targeting Israel?

Israel, our closest Middle East ally, was brutally attacked by a terrorist organization wanting to destroy them, and bring death to Americans. I support Israel's right to self-defense.

Israel should decide the terms and timing for a cease-fire when the hostages are freed and their war objectives have been achieved. I believe in peace through strength and appearing terrorists will not bring about peace.

Humanitarian aid should be provided.

Foreign policy is the responsibility of the president and the Congress. I do not support boycotts or divestments targeting Israel.

Heinrich is among the least supportive of our ally, Israel.

Load-Date: October 6, 2024



The Transformative Role of AI in Cybersecurity: Anticipating and Preparing for Future Applications and Benefits

R Street Institute

January 24, 2024 Wednesday

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Length: 1521 words

Body

This article is part of a series of written products inspired by discussions from the R Street Institute's Cybersecurity-Artificial Intelligence Working Group sessions. Visit the group's webpage for additional insights and perspectives from this series.

While artificial intelligence (<u>AI</u>) has been around for decades, 2023 marked a significant turning point in the public's perception and understanding of it. Thanks largely to the explosion of generative <u>AI</u> (GenAI), 2023 was dubbed the "year of generative <u>AI</u>." GenAI captured the imagination of millions, leading to unprecedented adoption rates of large-language models (LLMs). Government leaders around the world also intensified their interest in <u>AI</u>, seeking to understand not only its potential benefits but also its potential risks. Now, in 2024, a notable shift in expectations for <u>AI</u>'s innovation and impact brings a more focused and intentional approach to considering how <u>AI</u> impacts our daily lives. Emerging and ongoing policy debates must adopt an aligned, innovative, and intentional approach to maintain a strategic advantage over nefarious actors, whether they be nation-states, non-state actors, or even criminal groups.

Although <u>AI</u>s integration into cybersecurity is not new (see Part 1: Understanding Current <u>AI</u> Applications and Benefits), its rapid evolution requires continuous adaptation. Technology companies are focused on expanding <u>AI</u> integration with their existing security products while actively tracking emerging developments for further enhancements. With the market for <u>AI</u>-based cybersecurity products projected to grow from \$15 billion in 2021 to around \$135 billion by 2030, we must anticipate and prepare to integrate emerging <u>AI</u> advancements, equipping ourselves for an inevitable and dynamic <u>AI</u>-fueled cybersecurity landscape. While many promising <u>AI</u> advancements and emerging technologies are currently under development, there are three primary areas within the field of cybersecurity to which the next wave of <u>AI</u> applications is expected to bring significant-even transformational-advancements.

1. Advanced Threat Detection

Quantum machine learning (QML) leverages the unparalleled power of quantum computing to perform complex data analyses. Its proficiency in handling large-scale and computationally intensive tasks makes it superior to current computing and machine-learning capabilities. For instance, a quantum computer equipped with QML capabilities can sift through vast amounts of network log data in seconds-a task that would typically take hours or even days for current computers and machine-learning algorithms to complete. This rapid analysis accelerates

The Transformative Role of AI in Cybersecurity: Anticipating and Preparing for Future Applications and Benefits

threat detection, thereby enhancing a cybersecurity practitioner's ability to respond to cybersecurity incidents promptly.

Predictive threat intelligence is another transformative offering for advanced cyber threat detection. Currently, <u>AI</u> models are being developed to predict new and unknown threats and vulnerabilities by analyzing vast datasets and identifying patterns. These models are unique because they scrutinize trends from previously identified threats like malware and ransomware attacks, empowering businesses to prepare and strengthen the defenses on their systems and data without impacting them directly. The ability to predict the likely evolution of these threats marks a major advance from today's reactive threat-intelligence strategies.

Moreover, <u>AI</u>-enhanced digital-twin technology could play a significant role in simulating various cyberattack scenarios. As virtual replicas of physical objects or systems, digital twins will enhance preparation for a wide range of potential real-world threats. For instance, a power-grid company could use a digital twin of its infrastructure to run hundreds or even thousands of excursions that simulate various cyberattack scenarios, using the results to develop tailored and robust mitigation strategies. By creating digital replicas of a networked system, cybersecurity practitioners can monitor, predict, and analyze cyberattacks in a simulated environment and in real time. This technology will be particularly helpful for critical infrastructure sectors, where the ramifications of cyberattacks can be far-reaching.

2. Dynamic Incident Response and Adaptive Cyber Defense

Driven by <u>AI</u>, self-<u>healing</u> systems repair and adapt to evolving cyber threats in real time without human intervention. For instance, a cloud server detecting a software flaw could autonomously implement a patch to an identified software vulnerability and reroute traffic to maintain uninterrupted service. These systems enhance traditional human-led responses with more resilient capabilities. While they include features like automated software patching and reduced operational and service disruptions, their primary focus remains on system maintenance and resilience rather than active threat engagement.

In contrast, autonomous response systems extend beyond current automated response capabilities because they can execute immediate, holistic, and strategic actions to mitigate damage during a cyberattack. For instance, if a cybersecurity system identifies the beginning of a ransomware attack, it could make the split-second decision to independently isolate affected network segments, alert the security team, and initiate recovery processes immediately. Current cyber defense capabilities are generally confined to basic threat detection, vulnerability management, and remediation recommendations that still require human intervention and take more time.

Active defense with generative adversarial networks (GANs) introduces another novel and beneficial approach to adaptive cyber defense. Here, <u>AI</u> systems engage in continuous simulations-one generating threats and the other defending against them. This ongoing interaction refines the system's ability to recognize and successfully neutralize advanced cyber threats. GANs could empower organizations to evolve their defenses against synthetic media-based social engineering attacks by enabling advanced phishing mitigation, significantly bolstering their cybersecurity posture. And while still nascent, <u>AI</u>-fueled game-theoretic approaches to evaluating potential cyberattacks and defensive options also show promise.

3. Advanced Digital Forensics and Reasoning

Advanced <u>AI</u>-driven digital forensics are expected to play a significant role in expediting and improving the quality of post-incident analysis. For instance, an <u>AI</u> tool could quickly analyze terabytes of security logs and data after a data breach to pinpoint the breach's origin, the exploited vulnerabilities, and any impacted data, thereby accelerating the post-incident review process significantly. This capability will also allow for reduced costs and faster root-cause analysis and evidence-gathering processes that will help organizations rapidly respond to security incidents and accelerate recovery efforts.

Cognitive security operation centers (SOCs) leverage cognitive computing capabilities to emulate advanced reasoning, such as human-like thinking and learning processes. Using natural language processing (NLP), cognitive SOCs can parse extensive unstructured data from diverse sources, making connections and drawing

The Transformative Role of AI in Cybersecurity: Anticipating and Preparing for Future Applications and Benefits

conclusions that may elude human analysts. This cognitive computing approach improves the depth, speed, and quality of existing threat detection, analysis, and response techniques.

Conversely, neuro-symbolic <u>AI</u> combines symbolic reasoning, governed by rules and logic, with the data-driven insights of neural networks to bring a more human-like reasoning capacity to threat detection and response. For instance, an <u>AI</u> system that employs neuro-symbolic <u>AI</u> could discern behavioral patterns indicative of an insider threat-even if the individual actions appear benign. This hybrid approach offers a more nuanced understanding of potential threats and significantly reduces false positives in threat detection.

Significance

The <u>AI</u> arms race accelerated across the tech world in 2023, with organizations striving to enhance and expand their <u>AI</u> capabilities and nations vying for leadership in <u>AI</u> innovation and governance. To harness the full potential of these emerging capabilities, technologies, and cybersecurity solutions, we must be prepared to adapt and embrace innovation while being able to assess, scope, and mitigate potential risks.

Deeper collaboration among policymakers, industry leaders, the public, and subject matter experts is essential to create a policy environment that not only promotes continued U.S. leadership in technological development but also anticipates and effectively counters evolving cyber threats. Similarly, cybersecurity practitioners and leaders must actively engage in the policymaking process to ensure **AI** is employed and advanced responsibly and effectively.

As <u>AI</u>'s integration into cybersecurity accelerates, and as we strive to establish balanced solutions, regulations, and guidelines for its development and use, we must recognize that our decisions will not only impact <u>AI</u> maturation-they will also define what an <u>AI</u>-driven future should look like.

Load-Date: January 25, 2024



UC regents committee meets to discuss funding, alumni engagement

Daily Bruin: University of California - Los Angeles
July 24, 2024 Wednesday

University Wire

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Section: NEWS; Pg. 1 Length: 715 words

Byline: Dylan Winward

Body

The UC Regents Public Engagement and Development Committee discussed government funding and alumni advocacy at their meeting Wednesday.

During the meeting, the committee - which discusses fundraising and advocacy for the UC towards elected officials - announced funding received from Governor Gavin Newsom's annual budget and heard presentations about funding for Black student centers. Former chairs and vice-chairs of the Alumni Associations of the University of California, who serve as ex officio regents, also gave presentations on the role alumni can have in supporting the UC.

The regents also heard from artificial intelligence experts.

[Related: UC Regents committee evaluates implications of <u>AI</u> in <u>health</u> care]

Meredith Turner, the interim senior vice president of external relations and communications for the UC Office of the President, said University lobbying has led to a \$130 million increase to the University's base budget, but acknowledged that the budget could fall next year. Regent Jay Sures said the regents were grateful that previously expected cuts to the University's budget this year did not materialize.

During his opening remarks, Sures added that government-funded collaboration with Native American communities has also been an important part of implementing the University's climate resilience plan.

"In 2022 and '23 the State of California allocated \$100 million to the University of California to fund research grants supporting climate change resilience in communities across the state," he said. "Three of the California Climate Action seed grant funded research projects are establishing collaborations between academic institutions and tribal nations here in California to support climate change resilience through tribal resource management."

However, there are also concerns in the higher education community about potential Congressional cuts to federal funding, Turner added.

UC regents committee meets to discuss funding, alumni engagement

Chely Saens, a rising fourth-year cognitive science and international relations student at UC Davis, said during the meeting that funding should prioritize students from underprivileged backgrounds. She added that the University does not sufficiently fund Black student resource centers and resources for first-generation and low-income students like her.

Saens also called on alumni to fund increased outreach to international undergraduate applicants from Africa and for the regents to support the measure.

"Our black student unions, student outreach centers and student retention centers, these areas are severely underfunded," she said. "I just wanted to echo the importance of expanding the alumni network, and this means recruiting underrepresented students and allowing them to thrive in the UC system."

Regents also heard a presentation on alumni advocacy.

Alumni Regent-emeritus Keith Ellis said the Alumni Associations of the University of California supports 2 million UC alumni living in California. However, until recently, the associations have not focused on advocacy for the University as a whole - instead focusing on each of their own specific campus needs, he added.

"Prior to the pandemic, it really didn't have much of a purpose other than providing a forum for collaboration among the associations and sharing best practices," he said.

Alumni Regent-emeritus Joel Raznick said one of the ways alumni have increased their advocacy for the University has been by selecting an "issue of the year," a lobbying priority for the alumni. Ellis added that the Alumni Associations Board also published a new toolkit to help alumni advocate for the UC towards elected officials.

Currently, 33% of California's congressional delegation, 31% of state assembly members and 35% of state senators are UC alumni, according to the alumni presentation slides. Ellis said alumni now receive regular updates on state budgets from state and federal officials and have made over 50 visits to the State Capital.

Ellis added that elected officials now engage with UC alumni across all 10 campuses on a unified basis for the first time, with alumni participating in a recent UC-wide letter writing campaign.

"AAUC itself did something for the first time that it has never done before," Ellis said. "We wrote advocacy letters both to the legislature in Sacramento and to the federal government."

Load-Date: July 26, 2024



Deliberative democracy could help mend divide

Telegraph Herald (Dubuque, IA)
October 9, 2024 Wednesday

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Section: A; Pg. 4 Length: 827 words

Byline: ERIC FRYDENLUND for the Telegraph Herald

Body

My mute button has been working overtime lately. Every time a political ad comes on, I scramble for the remote control. Listening to the political "discussion" in attack ads reminds me of the difficulty of keeping the car on the road while my grandkids are arguing in the back seat. The road to good governance blurs amid the distractions coming from all directions.

Perhaps there's a better way of making voting decisions on critical policy issues than basing them on campaign one-liners. Enter deliberative democracy.

Deliberative Polling â " the process of bringing together people of diverse backgrounds and opinions for a moderated discussion of the most pressing issues facing us â " has been developed and refined by professors James Fishkin and Larry Diamond. This process "has been used over 150 times in 50 countries," according to Standford's Deliberative Democracy Lab's website.

I first wrote about deliberative democracy in a 2019 column that described America in One Room, a project that brought together 500 people from across the political spectrum for a moderated weekend retreat. By listening to expert, fact-based evidence and applying Deliberative Polling, they were able to substantially reconcile their differences on a number of issues.

Most recently, "America in One Room: the Youth Vote," a collaboration between Close Up Foundation, Stanford University, the Generation Lab, Helena, and University of Southern California, gathered 430 young, first-time voters in Washington, D.C., on July 19-22, 2024. The participants comprised a variety of ages from both blue states and red states, and from rural, suburban, and urban America â " a group that also included all political persuasions. They attended sessions to deliberate on four key issues: energy and the environment; the economy, <u>AI</u>, and taxes; <u>health</u> care; and democracy and elections. Most important, the sessions were moderated by experts with differing views on each topic, not by politicians or media personalities.

The results were measurable and significant. Participants were able to reach a closer consensus on a number of issues on which they were widely divergent before the event. On the contentious question of allowing partisan observers to challenge the eligibility of voters as they cast their ballots, "Overall opposition to this proposal increased 19 points, from 58% [before the event] to 77% [afterward]. Republicans increased their opposition by 17

Deliberative democracy could help mend divide

points, from 54% to 71%. Democrats increased their opposition by 20 points from 65% to 85%," according to the executive summary.

The consensus was not unanimous and there were some surprising results. Despite two-thirds agreeing that the U.S. should achieve net-zero emissions by 2050, 59% voted that we should not eliminate the sale of gas and diesel vehicles.

Yet the summary noted that the participants, "also increased their mutual respect for each other across their most contentious divisions - granting that those with whom they most strongly disagree have good reasons for their views ... They became more deliberative voters."

Can deliberative democracy be used more broadly? One way is to incorporate the process into civics curricula in schools. "It's actually a more effective form of civic education we believe than conventional civic education because anything very active is better than something passive," according to Fishkin.

Fishkin believes that deliberative democracy can help depolarize America. "Left to our own devices, most people either don't pay much attention or if they do, they tune into their favorite news sources or their social media feeds and they only hear one side of the argument that is most congenial to them. That's part of what's been driving us apart," he said.

You and I can play a part also. Short of organizing an America in One Room event, we can mimic the process by reading and listening to experts on critical issues. We admire articulate speakers who are able to express new ideas in a clear way. We can also become "articulate listeners," able to understand new ideas conveyed by experts rather than politicians or media celebrities who have inherent conflicts of interest.

We constantly hear how polarized we are in America. The question becomes whether that is a necessary reality or a self-fulfilling prophecy perpetuated by endlessly repeating the same pessimistic thought. Tribalism is nothing new. It's part of human nature. Yet there are deliberate actions we can take to prevent our clannish behavior from consuming us. We can become deliberative voters.

Deliberative democracy applied to legislative bodies and citizens across the political divide can put us back on the road to representative democracy - despite all the chaos and distractions coming from the back seat.

Frydenlund, a columnist who lives in Prairie du Chien, Wis., writes about nature, politics and social issues from a systems perspective. He can be contacted via email at: epfrydenlund@gmail.com

Load-Date: October 9, 2024



Community, isolation and politics: The mental health of queer students at UNCW - The Seahawk

The Seahawk: University of North Carolina Wilmington

March 20, 2024 Wednesday

University Wire

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Section: NEWS; Pg. 1 **Length:** 2673 words

Byline: Hannah Markov

Body

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People walk with "You belong" signs at a Pride month protest. (Adiden Craver/Unsplash.com)

Editor's Note:

I was heading to class in Morton Hall and in my usual walk to class, I see on the black board that stands in the hallway "a student at N.C. State committed suicide, and I am sad about it." These words struck me deeply with their display of compassion, yet simultaneously left me disheartened that such a message ever needed to be written.

The mental <u>health</u> crisis we face has not subsided. Last year, N.C. State lost seven students to suicide. From 2016 to 2020, there were 878 deaths by suicide of people ages 15 to 24 in N.C. A national survey conducted by the American College <u>Health</u> Association found that 52 percent of undergraduate students regularly experienced moderate psychological distress. While this problem isn't new, it feels more important than ever.

That's why The Seahawk has partnered with eight other college newspapers to report on mental <u>health</u> challenges shared by those in each of their communities. This Mental <u>Health</u> Collaborative is the result of months of rigorous reporting, research, conversations, writing, editing and designing. This initiative began in 2023, when The Daily Tar Heel was awarded a grant from the Solutions Journalism Network as part of its Student Media Challenge initiative. That grant helped fund the collaborative work of this project. Many of the stories you will read in this collaborative do more than just present a problem - they also explore solutions to this crisis.

The Seahawk is honored to have had the privilege of working with The Daily Tarheel, The A&T Register, The Duke Chronicle, The East Carolinian, The Niner Times, The Old Gold & Black, The Pendulum and Technician on this project.

With more than 30 reported stories and seven opinion pieces, we touch on many issues related to mental <u>health</u>, from how Wake Forest University trains its faculty to be on the frontline of mental <u>health</u> care to how international students create community at East Carolina University.

While there's still more that must be done, this is a step toward that future. As we navigate the complexities of mental <u>health</u>, we must not lose sight of the individual people behind the statistics - the students, faculty, families and communities affected. Their stories, their struggles and their resilience should serve as a guiding light. We hope that this mental <u>health</u> collaborative project serves as a call to action to create a future where no one suffers in silence.

For those who have endured the loss of a loved one to suicide, battled with their own mental <u>health</u> challenges, or supported someone else through their struggles, please know that you are not alone. We stand in solidarity with you.

UNCW is no stranger to conversations about the queer community. LGBTQ issues have largely moved to the forefront of political discussions and legal battles in both Wilmington and N.C. as a whole. In addition to the immediate legal and educational impact, recent book bans, "Don't Say Gay" policies and other anti-trans laws across the country are also having mental <u>health</u> implications for members of the queer community.

A recent study conducted by The Trevor Project, an American organization dedicated to suicide prevention efforts for LGBTQ youth, found that 75% of LGBTQ youth nationwide often felt stress or anxiety due to threats of violence against queer spaces; as a result many experienced cyberbullying (45%), in-school bullying (24%) or physical assault (10%). Twenty-nine percent of queer youth also reported not visiting their doctor or hospital due to personal safety concerns.

At UNCW, a university with an overwhelmingly straight and cisgender population, The Seahawk spoke with a few students and recent graduates on their experiences as members of the queer community.

"Being here at UNCW has been good," Hannah Lowman, a junior criminology student said. "Luckily there's Mohin-Scholz, which has been a really big blessing to me because they're very open, accepting and it's helped me discover my true identity and learn a lot more about being queer than ever before."

Lowman received an associate degree from Coastal Carolina Community College before transferring to UNCW. She came out as lesbian in March 2023, and described Mohin-Scholz, the LGBTQ+ resource center, as her "found family," noting that her family at home was not so supportive.

"Even though there's a lot of students who are cisgender, straight, it's not forced. I do have to say that UNCW is very accepting to students who are queer," Lowman said.

The Mohin-Scholz LGBTQIA Resource Center is located on the first floor of Fisher University Union and provides resources such as an LGBTQIA prom, trivia nights and SAFEZONE, which are four workshops geared toward faculty and staff that educate them on the queer community.

The director of Mohin-Scholz, Brooke Lambert, joined the center in 2016. She entered the position after a year of it being vacant and described the post-pandemic years as the most difficult in her time of working as director.

"The whole climate on campus felt a little different than we have experienced before," Lambert said. "That's not how I feel things are now, but last year things were not quite as supportive and welcoming as they have been previously."

Discussion groups, called "Building Q*mmunity", are another one of the resources provided by Mohin-Scholz. The program is not designed to be therapy, but rather to connect students with the UNCW Counseling Center. The collaboration brings an openly queer therapist to Mohin-Scholz's space in Fisher every week.

"Knowing that queer youth experience more mental <u>health</u> issues, we want to make sure that that is an accessible resource; for everybody, but we certainly want to make sure that our queer students feel like that's an accessible resource [for them]," Lambert said.

Junior Hannah Lowman spoke with The Seahawk on finding community and acceptance at UNCW. (Courtesy: Hannah Lowman)

Community, isolation and politics: The mental health of queer students at UNCW - The Seahawk

Nitya Budamagunta is a student in the creative writing department at UNCW. She moved to Wilmington from Cary, N.C., and described both cities as being fairly conservative but with "pockets" of queer people. The main difference, Budamagunta explained, was the diversity, or lack thereof, in the queer community in Wilmington as compared to Cary. Budamagunta spoke too on her experiences as a queer person of color and immigrant.

"With my experience as a queer person of color, the big thing for me is dealing with 'how do I blend the culture that I come from with queerness, especially when a lot of the culture I come from is already affected by colonial ideals," Budamagunta explained. "Maybe my culture was more accepting of queer people in the past, but colonialism happened and it isn't anymore."

Budamagunta has not met people at UNCW with the exact same background as her but finds acceptance and a support system through the LGBTQ community at the university. She described struggling for over a year to find people who understood her culture and traditions, as well as her experiences as a queer person.

"I was going to transfer my freshman year because I felt so isolated," Budamagunta said. "It was not just the fact that I was dealing with the isolation of being in a place where nobody knew what Diwali was, but also on top of that I was dealing with being in a place that was pretty conservative and not very open to queer people. It was really isolating."

UNCW student Nitya Budamagunta spoke with The Seahawk about her struggles as a queer immigrant at the university. (Courtesy: Nitya Budamagunta)

Recent graduate Michael Friant struggled to find a community with shared experiences as well, noting that having more than one identity made it difficult for him to connect with others like him. He explained choosing Wilmington out of convenience reasons, and initially attended CFCC before transferring to UNCW.

"As a person with a disability, cerebral palsy, it would not be feasible to just start in another city/state," Friant said. "I never really felt I belonged. I can count on my hand the number of times people have asked me about my sexuality and stuff."

Friant also shared a fond memory from his time at UNCW, describing the visibility he felt during one moment with a friend.

"I was at a house party with some friends. I was hanging out on a hammock when one of my friends came over and said 'All you need now is a cute boy by your side," Friant said. "In that moment, I felt seen and heard."

When asked what advice he would give to queer people considering attending UNCW, Friant marked the importance of connecting with the local LGBTQ community. He also noted that LGBTQ students should expect to feel lonely and be strategic about those whom they disclose their identity to.

UNCW alum Michael Friant smiles for a photograph in a t-shirt showing his pride. (Courtesy: Michael Friant)

Jaden Hager is another recent graduate of UNCW who shared their experiences with The Seahawk. They moved to Wilmington from Mooresville, N.C., a town in the Charlotte metropolitan area. Mooresville has a small queer community, but hosts a pride parade every year.

After starting at UNCW, Hager was conflicted when deciding whether to come out to people or not, explaining that after living in Mooresville their entire life, many people already knew about their personal identity. Hager often felt uncomfortable and avoided having conversations about their pronouns.

"It would be made into something bigger, so I just kind of avoided it a lot," Hager said. "I didn't want to be known as 'the non-binary person' in class. Even though I would have my pronouns in my Canvas profile, I would be misgendered a lot. It just feels like it's going to happen no matter what."

Hager felt anxiety when making their identity visible to others. They explained the impact that being queer at UNCW had on their mental *health*.

"I was very anxious all the time, like, 'Am I acting too queer? Can I make this joke? Am I hiding who I am if I don't?'" Hager said. "I wouldn't say it affected it a lot, but it was definitely something that was an added weight to my shoulders that I know I wouldn't've had if I wasn't queer."

Hager and Budamagunta also expressed their reactions to the 2023 Razor Walker Awards, including discouragement, frustration and feeling unwelcome. The honors, sponsored by the Watson College of Education, were presented in April in a yearly ceremony to those who made a positive impact on education or public schools in N.C. UNCW's administration canceled the 2024 event, for the first time in almost three decades, after facing widespread controversy for awarding Senator Michael Lee, the cosponsor of S.B. 49- the N.C. "Don't Say Gay" bill.

UNCW alum Jaden Hager spoke to The Seahawk about their experiences as a queer student at the university. (Courtesy: Jaden Hager)

The Seahawk spoke with Dr. Julie Krueger, a professor at UNCW with expertise in sex work and masculinity, who teaches courses on gender and sexuality. Queer students are well represented in these classes. Krueger's supervisor is the first out transgender faculty member, and she explained that she navigates an environment that does not represent UNCW as a whole.

Krueger's expertise is not in mental <u>health</u> or psychology. However, her studies and work at the university have transformed the way she views the world. She had this to say about queer youth in the aftermath of the Razor Walkers and S.B. 49.

"Living in that political climate profoundly affects students' mental <u>health</u>," Krueger said. "Being in an environment where you feel you are targeted; where you feel that people are attacking you for who you are and denying you resources; denying you opportunities and denying the legitimacy and validity of your identity; denying your very right to exist-that's incredibly damaging."

Krueger referred to several studies, including the above by The Trevor Project, that have researched the impacts of homophobic legislation. Anti-LGBTQ bills were consistently found to increase stress, anxiety and depression in queer juveniles and young adults-a population that is already at a high risk for mental <u>health</u> issues, including suicidal ideation.

S.B. 49 was signed into law in August 2023 after the N.C. Senate and House of Representatives both voted to override Governor Roy Cooper's veto. Its specific, long term mental *health* effects are yet to be determined.

The LGBTQ community is not a monolith, a fact found to be true even in universities such as UNCW with only a small population of queer people. Community, however, was found as a blessing, resource or desire in every conversation The Seahawk had.

"Don't be afraid to reach out, especially to resources like the counseling center, the Student <u>Health</u> Center, Mohin-Scholz, especially," Lowman said. "Those are some of the greatest resources that you could ever have. Especially if you have family members who judge you or don't know that you're gay or disowned you; they're not gonna do that. They're gonna love you and welcome you with open arms."

The following are additional schools in N.C. that took part in this mental <u>health</u> initiative:

UNC Charlotte

How UNC Charlotte's student support organizations help international students with off-campus housing challenges

Partnership between AthleteTalk and Charlotte Athletics is helping student-athletes grow mental <u>health</u> literacy

Wake Forest University

IfYoureReadingThis: Student-led mental *health* resource offers fresh perspectives

Community, isolation and politics: The mental health of queer students at UNCW - The Seahawk

The UCC's journey from pandemic pitfalls and back

How Wake Forest trains its faculty to be on the front line of mental *health* care

N.C. State University

OPINION: How we talk about suicide online matters

Campus community uses AI to address mental health

East Carolina University

The community building within ECU

Morgan's Message spreads mental *health* awareness in student-athletes

North Carolina Agricultural and Technical State University

The state of mental *health* at N.C. A&T

HBCUs grapple with tuition increases and student mental *health*

Elon University

Phoenix Free: Sobriety on campus

Elon professor sheds light on college students with eating disorders

HealthEU moves toward new wellness center

UNC-Chapel Hill

Students and faculty reflect on university well-being days across North Carolina

How two flagship North Carolina universities responded after several student deaths

'Therapy should be affordable to everyone': CAPS addresses financial burdens of therapy

Study examines mental <u>health</u> impact of campus gun-related incidents

UNC students of color find mental *health* support through community

'It's OK to ask for assistance': How UNC's elite athletes use mental health as an edge

Club and intramural sports foster community, outlet for UNC students

Culture-responsive care addresses mental <u>health</u> disparities in tribal communities

LGBTQ+ support groups provide community care for substance abuse

<u>Health</u> humanities laboratory looks to bridge medical, social sciences

The Farm at Penny Lane grows hope through therapy programs

'It's about the process': Art therapy provides creative outlet as mental *health* care

Criminal justice diversion programs redirect, guide individuals

'Could have been doing this all along': State budget invests in mental <u>health</u> resources

Community, isolation and politics: The mental health of queer students at UNCW - The Seahawk

NCDHHS launches child behavioral dashboard, reflects mental *health* data in children

Mental *health* providers, patients face inconsistencies in insurance coverage

Community members find mental <u>health</u> relief in spirituality

Editorial: Elected officials must do more for mental <u>health</u>

Column: Mental *health* is generational in minority communities. Acknowledge it

Op-ed: Make space to help those struggling with their mental *health*

Op-ed: It's time to replace the word 'stigma' with 'sanism'

Op-ed: UNC's win-at-all-cost attitude jeopardizes the safety of athletes

Column: Remission from major depressive disorder is possible

Duke University

Exploring how we think, feel and socialize: A look into mental <u>health</u> research at Duke

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Load-Date: March 21, 2024



Digital Counties 2024: Winners Push Transparency, Engagement

Government TechNology July 11, 2024 Thursday

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Section: STATE AND REGIONAL NEWS

Length: 3412 words

Byline: Pamela Martineau, Government Technology

Body

Jul. 11—This year's Digital Counties Survey awards from the Center for Digital Government* honor local digital government achievements in the range from enhancing cybersecurity to expanding the use of <u>AI</u> and analytics.

The first-place counties in each of five population categories stood out for their investments in overhauling the critical systems that underpin government as well as their forward-thinking embrace of emerging technologies. The IT teams in these jurisdictions are committed to offering services to all residents, meeting them where they are, as well as improving systems for their internal staff, creating teams that value collaboration and innovation.

CALVERT COUNTY, MD., 1ST PLACE, UP TO 150,000 POPULATION CATEGORY

In Calvert County, Md., CIO Stephen Pereira highlights his department's implementation of a robust project intake process as a major achievement of the past year.

"This initiative has streamlined how we manage and prioritize projects, ensuring that every project aligns with the strategic goals set by the commissioners," Pereira wrote in an email to Government Technology. "By refining our intake process, we can now better assess the value and impact of each project before committing resources."

Pereira said that the new intake process has improved not only his own department's efficiency, but helped how they support other county agencies.

"In the rush to implement systems and provide exceptional customer service, it's easy to overlook internal deficiencies. Our new intake process addresses this by ensuring we undertake projects that truly align with our strategic objectives and deliver maximum value to the county," he added.

Pereira also cites the integration of service level agreements (SLAs) within its ServiceNow platform as a key achievement.

"This integration is likely to have a lasting impact as it standardizes our service delivery and sets clear expectations for performance. By enforcing SLAs, we can hold ourselves and other departments accountable, ensuring that IT

Digital Counties 2024: Winners Push Transparency, Engagement

resources are used efficiently and effectively," he said. "This has helped us to do more with less, optimizing our operations and improving service delivery across the board. The clear, measurable standards provided by SLAs enable us to maintain high levels of customer service while managing our resources more strategically."

Pereira added that both initiatives have "strengthened our internal processes, allowing us to support the county's broader goals more effectively. By focusing on internal efficiency and strategic alignment, we have positioned ourselves to better serve the community and drive future innovations."

Pereira also said counties looking to enhance their digital profiles should "embrace change management."

"Effective change management is crucial for the successful implementation of digital initiatives. Engage stakeholders frequently through regular meetings to ensure everyone is involved in the process and their concerns are validated," he advised. "In Calvert County, we have implemented a structured approach where IT leadership holds quarterly meetings with department heads to align projects with county priorities and address any issues. This inclusive approach helps to build consensus, foster collaboration and ensure that all voices are heard. By making change management a priority, counties can navigate the complexities of digital transformation more smoothly and ensure sustainable success."

Understanding and governing your data is also key.

"Getting to grips with data is fundamental for any digital transformation," Pereira said. "Establish data owners and data stewards to ensure accountability and clarity in data management. It's important for users to understand their data, its significance and how to use it effectively."

"In Calvert County, we have developed a comprehensive data classification policy to govern data use and protection, ensuring data quality and reliability. This supports data-informed decision-making, enhances transparency and builds trust in county operations," he said. "By establishing robust data governance practices, counties can position themselves for more rapid **AI** adoption and other advanced technologies."

Pereira also advises counties to lean into <u>Al</u> to improve service delivery and drive innovation.

"<u>AI</u> is moving incredibly fast, and it may never move this slowly again. Unlike traditional IT-driven changes, <u>AI</u> systems provide immediate value that end users can see. It's happening now, and efforts to stop it will be futile. Instead, leverage this opportunity to insert data stewards and tech ambassadors within departments," he said. "This is an opportunity to truly democratize the IT stack through targeted training and clear guardrails that facilitate and empower innovation at all levels of the organization. By focusing on empowerment and facilitating adoption, IT can maintain or transform into its rightful place as enablers, accelerating efficiency and business transformation."

Click here to view all winners in this population category.

ARLINGTON COUNTY, VA., 1ST PLACE, 150,000 TO 249,999 POPULATION CATEGORY

CIO Norron Lee cites Arlington County's efforts to enhance digital accessibility through continued ADA compliance a critical achievement from the last year.

"Ensuring ADA compliance in digital accessibility is crucial for providing equal access to services for all constituents, including those with disabilities," Lee wrote in an email to Government Technology. "This initiative demonstrates a commitment to inclusivity and ensures that all community members can effectively interact with county services without barriers. By prioritizing accessibility, the county not only strives to meet legal requirements but also fosters a more inclusive community, enhancing overall constituent satisfaction and engagement."

The county's implementation of its first customer relationship management (CRM) system also improved its constituent interactions.

"The centralized CRM application fundamentally transforms constituent interactions by organizing and streamlining outreach efforts. This system provides a unified platform for managing communications, tracking interactions and

Digital Counties 2024: Winners Push Transparency, Engagement

analyzing data, which enhances the efficiency and effectiveness of county services," he said. "Constituents benefit from more personalized and responsive service, leading to higher engagement and satisfaction. Additionally, the enriched decision-making value of the data flowing from these interactions allows the county to make more informed and strategic decisions to better meet constituent needs."

Lee stressed that before a local government moves forward to advance its digital profile, it must understand what residents need.

"While it can be easy to be attracted by the promise of new technologies, our experience in Arlington County suggests that it requires a thorough understanding of our constituents' needs before we can have a meaningful impact," he explained. "We strive to continuously review what services we offer, how and why they're offered to better understand our gaps and opportunities to introduce, iterate, overhaul or retire technology that enables our outcomes. Our enterprise technology group seeks to understand and partner with our line-of-business departments to facilitate and accelerate the process above to uncover potential and prioritize value-adds for our community.

"In the end, we are here to use our expertise and experience to serve and maximize the impact and outcomes enabled through the thoughtful application of technology," Lee continued. "Given this approach, our best advice is: Know your community's needs that are amplified by your county's line-of-business departments, and leverage strong partner relationships to move forward together, connected by a shared purpose."

Click here to view all winners in this population category.

CHESTERFIELD COUNTY, VA., 1ST PLACE, 250,000 TO 499,999 POPULATION CATEGORY

Scott Furman, CIO of Chesterfield County, points to the reimagining and modernization of the chesterfield.gov website as one of the county's top digital achievements. The redesign was envisioned as a way to "keep pace with accessibility standards and user expectations," he wrote to GovTech.

"Chesterfield County's digital engagement strategy is marked by its commitment to innovation, collaboration and data-driven decision-making," he explained. "At the heart of our approach is a philosophy that emphasizes strategic use of analytics and community-driven practices to enhance the digital experience for all constituents. By analyzing user behavior and engagement trends, we've significantly optimized our website's content and structure."

Furman said that the county's focus on mobile user experience "led to a streamlined sitemap, reducing it from over 4,000 pages to under 500, without eliminating pertinent content and by prioritizing responsive design to accommodate the growing number of mobile visitors."

Digitizing the county's end-to-end land development process was also a powerful improvement.

"Chesterfield County made significant strides in streamlining its land development process, which is crucial for citizens and developers. By conducting a comprehensive end-to-end assessment and implementing targeted improvements, the county achieved positive results," he states. "These include measurable reductions in average staff days for subdivision case processing and in plat recordation time. This achievement showcases the county's commitment to continuous improvement through improving efficiency, transparency, and service delivery via cross-department process improvement and digital transformation."

As for advice to other counties wishing to advance their digital profile, Furman said, "Start by assuring that digital initiatives are closely aligned with the county's overall strategic objectives to maximize impact and value. Simply, be sure IT is focusing on what's most important and impactful for the county," he says. Other advice Furman offers:

- * Focus on data-driven decision-making by leveraging data analytics and business intelligence tools to inform policy decisions and improve service delivery.
- * Regularly audit digital platforms and services, seeking user feedback to make iterative improvements. Chesterfield's efforts in developing and delivering an enhanced and more accessible website have provided improved user experiences.

- * Foster cross-departmental collaboration by establishing communities of practice to encourage ongoing collaboration between IT and county departments to drive innovation and ultimately advance and improve digital services. Embrace a "fit for purpose" enterprise architecture approach to identify and migrate systems to the most appropriate hosting environment based on business need, including consideration of the cloud for improved scalability, currency, security and risk controls, and value.
- * Where and whenever possible, invest in advanced cybersecurity solutions and implement comprehensive risk management strategies to try to stay a step or two ahead of bad actors. This not only protects the county's computing estate and digital assets, but also builds trust with county stakeholders and constituents.

"Finally, continuously invest in workforce development by prioritizing knowledge sharing, ongoing training and upskilling of IT staff to keep pace with evolving business needs and advancements in technologies," he added. "Chesterfield's emphasis on career development and flexible work arrangements has helped in attracting and retaining talent."

Click here to view all winners in this population category.

JEFFERSON COUNTY, COLO., 1ST PLACE, 500,000 TO 999,999 POPULATION CATEGORY

Moving manual processes to digital platforms was among Jefferson County, Colo.'s most recent achievements, said the county's CIO, Andy Corbett.

This included a partnership between the county's IT team and the motor vehicle division to develop an automated attendant/chatbot, he said, the first of its kind in the county.

Each year, Jefferson County's motor vehicle team handled more than 100,000 calls and was "overwhelmed at certain times of the year," Corbett wrote in an email.

"By working to streamline business processes at the same time we rolled out the chatbot, Motor Vehicles was able to reduce calls by 50 percent and resolve 60 percent of chats without any human escalation needed," he said. "Additionally, we were able to provide 24/7 service through the chatbot for a set of activities. Citizen satisfaction went up because citizens' issues were resolved quickly, and staff satisfaction increased because they could work mostly on tasks that need human interaction."

Corbett said other departments in the county, like the Clerk and Recorder's Office, are now working to develop chatbots as well.

Corbett also cites the county's efforts to update and digitize its agenda and meeting organization process as a key achievement.

"This is critically important because it improves access to government services for our citizens," he explained. "We've now streamlined the process of creating and posting agenda packets as well as posting online meeting information through our jeffco.us website where anyone can access it. Additionally, we're able to provide easy access to past meeting recordings and agendas."

As for advice for other counties wishing to advance their digital profile, Corbett recommends a bit of introspection before tackling the job.

"You've got to take a look at what's stopping you now and start brainstorming how you can change that," he recommended. "For example, our executive team recognized that with all the obligations we had running our enterprise platforms, we didn't have the ability to move quickly enough on the new solutions our departments needed. We envisioned adding another team within IT that could take business problems and run with them to find solutions. Over time we were able to pull a few headcount out of traditional technical roles and dedicate them to finding innovative solutions. Thus, our innovation team was a result of recognizing that our traditional structure couldn't deliver solutions for the needs of our organization fast enough."

Jefferson County officials also got "creative on staffing."

"We couldn't add any full-time headcount, so we found a way to use part-time and temporary help to drive digital forward," Corbett said. "Today we bring in cycles of interns and fellowship positions to focus on specific needs while also developing a pipeline of talent for the county to tap into for full-time openings. Our interns and fellows, often current college students or recent graduates, gain great experience on specific projects while giving our organization a shot of energy and creativity."

Corbett also counsels county officials "to involve the operational staff from your departments in the transformation because they see the needs better than anyone else."

"For example, in one of our process improvement workshops, our Motor Vehicle staff chose a manual reconciliation process to rework," he explained. "Frontline staff and management worked together to redesign a cash reconciliation process that was manual, inefficient and time-consuming. By having the frontline staff in the room and working together with management, the team developed a way to automate and digitize the process, which saved 1,000 employee hours, 10,000 pieces of paper, and completed the task with greater accuracy."

Click here to view all winners in this population category.

ALAMEDA COUNTY, CALIF., 1ST PLACE, 1 MILLION OR MORE POPULATION CATEGORY

Tim Dupuis, chief information officer for Alameda County, said that the vision for the county's technology endeavors is to advance a "secure, digital government, accessible anytime, anywhere."

"To that end, I believe perseverance and a high-performance team are essential to our digital success," Dupuis wrote in an email. "My advice to any county looking to enhance their digital footprint is to start by creating a high-performance team. Focus on building a team that is not only highly skilled, motivated and engaged, but one that delivers excellent customer service with the best technical expertise."

Dupuis said Alameda County works to build a modern workplace that attracts top talent and fosters teamwork.

"Every year, our People Plan is updated to identify focus areas for employee retention, development and growth, with an emphasis on promoting from within and succession planning to ensure that we can weather change," he said. "Celebrating successes, creating team events, volunteering to help the community, and providing new challenges for growth are key to maintaining a happy, motivated workforce. Without our amazing technology team and the great partnership with our business partners, Alameda County would not be able to deliver the digital services that our employees and constituents have come to expect."

Dupuis is proud of the work the county has done to modernize its systems, including investments that led to:

- * 40 percent of on-premise workload migrated to Azure for resiliency and redundancy.
- * 40-year-old COBOL automated warrant system replaced with a modern, in-house solution.
- * 30-year-old CLETS Switch replaced with a SAAS solution.
- * Work toward replacing a 20-year-old budget system with a software-as-a-service solution.
- * An RFP to outsource support for the mainframe.
- * Implementing a new cloud-based contact center to replace the old, on-premise version.
- * Work toward converting a 40-year-old property system from COBOL to .NET.
- "Modernizing our legacy systems has been a journey of perseverance for over 20 years, and we are not done," Dupuis added. "Some systems, like our Criminal Justice System, are due to be replaced again, highlighting that modernization will always be part of our strategic plan."

Digital Counties 2024: Winners Push Transparency, Engagement

Strengthening cybersecurity was another key accomplishment, Dupuis said, adding that the county established a skilled cybersecurity team, including a new security program manager, and doubled its staff.

"The cybersecurity landscape is extremely challenging and constantly evolving. Every day, we must protect the county from relentless espionage and ransomware attacks while continuously updating and strengthening our defenses," he said. "These attacks are constant as we advance our cybersecurity initiatives, build and train our security team, and strengthen our strategic partnerships for improved protection."

Over the last year, Alameda County embraced new technologies and policies to help the cybersecurity team identify, assess and respond to cybersecurity notifications and incidents, including:

- * Held attack simulations and tabletop exercises with internal departments and external local, regional, state and federal partners to help prepare for large-scale cyber attacks.
- * Held a roundtable in partnership with the National Association of Counties and county agency and department heads to simulate and discuss how to manage operations during a major cyber attack.
- * Regular cybersecurity awareness training for all county employees, which covers how to stay cyber safe, identify phishing attacks, the risks of QR codes and the importance of using multifactor authentication. Activities during the county's Cybersecurity Awareness Month include industry-expert speaking events, cybersecurity-related games, fun TikTok-style videos, and email tips and tricks on staying cyber safe both at work and at home.

Dupuis is also proud of Alameda's advances in <u>AI</u>. The county has deployed six <u>AI</u>-enabled chatbots for <u>health</u> care, probation, service desk, public works, human resources and the social services agency. Two more are in progress, Dupuis reports. The county has drafted a generative <u>AI</u> policy that embraces the technology and cautions about the risks. They also held an <u>AI</u> "idea" hackathon called <u>AI</u> ing the County, which enlisted employees to brainstorm <u>AI</u> solutions. Over 100 employees participated, and 25 ideas were presented.

Click here to view all winners in this population category.

Read about all winners in this year's Digital Counties Survey:

Up to 150,000 Population Category

150,000 to 249,999 Population Category

250,000 to 499,999 Population Category

500,000 to 999,999 Population Category

1 Million or More Population Category

*The Center for Digital Government is part of e.Republic, Government Technology's parent company.

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Load-Date: July 12, 2024



Cleveland Clinic names first chief AI officer

Crain's Cleveland Business

August 5, 2024

Print Version

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Section: Pg. 3; Vol. 45

Length: 199 words

Byline: Hayley DeSilva

Body

Cleveland Clinic has named Ben Shahshahani as its first chief artificial intelligence officer, continuing the trend of *health* care providers creating leadership roles to support *Al* ventures.

Shahshahani has served as senior vice president of science, machine learning and product analytics for SiriusXM and Pandora since 2021. Previously, he held leadership roles with Verizon Media, Yahoo, Google, Nuance and IBM.

More <u>health</u> care organizations are adding <u>AI</u> executive positions as the technology's presence in the industry continues to grow, including Indianapolis-based insurer Elevance <u>Health</u> and Richmond, Virginia-based VCU <u>Health</u>. Federal agencies have also created leadership roles and task forces to oversee <u>AI</u> in <u>health</u> care.

"Cleveland Clinic sees great promise for artificial intelligence in <u>health</u> care, as it has the ability to improve care for patients and streamline work for caregivers," said Rohit Chandra, chief digital officer for Cleveland Clinic. "However, we need to be thoughtful about how we implement it. Ben has a track record of effectively and strategically applying new technologies to create beneficial change for organizations."

He will begin his new role in August.

Load-Date: August 8, 2024



Samsung Electronics' affiliate completes acquisition of French startup Sonio

ASEAN Tribune September 2, 2024 Monday

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Length: 182 words

Body

02 Sep 2024 (Yonhap News Agency) Samsung Medison Co., a medical equipment unit of Samsung Electronics Co., said Monday it has completed the acquisition of the French artificial intelligence medtech startup Sonio, as part of its effort to expand its <u>AI</u>-powered <u>health</u> care solution business.

The Korean company acquired 100 percent of Sonio on Friday, a startup specializing in <u>AI</u> development for diagnostic reporting in obstetrics and gynecology ultrasound.

The acquisition follows a share purchase agreement between the two companies made in May.

Samsung Medison said the synergy between Sonio's <u>AI</u> solution and Samsung's existing technologies will help the company further improve efficiency in the medical field and contribute to closing the global <u>health</u> care gap.

Founded in 2020, the Paris-based startup has developed an <u>Al-powered prenatal screening</u> solution that automates ultrasound reporting.

Sonio's key product, Sonio Detect, <u>Al-powered</u> software designed to identify prenatal syndromes and abnormalities through ultrasound, won approval from the U.S. Food and Drug Administration in 2023.

Load-Date: September 3, 2024

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The Bakersfield Californian

June 21, 2024 Friday

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Section: STATE AND REGIONAL NEWS

Length: 1123 words

Byline: Greater Bakersfield Chamber, The Bakersfield Californian

Body

The Greater Bakersfield Chamber is proud to host the 34th Annual Beautiful Bakersfield Awards, presented by Valley Strong Credit Union. The awards celebrate the individuals, organizations and businesses dedicated to building something better.

The "old Hollywood"-themed awards gala is scheduled for Saturday at the Mechanics Bank Theater and Convention Center, and promises to be an evening of inspiration and celebration.

The prestigious event will recognize 86 nominees across 17 categories, each exemplifying the spirit of service and excellence that defines Bakersfield. Nominated by community members and vetted by the Beautiful Bakersfield Committee, the following finalists represent the pinnacle of local achievement and dedication.

The festivities will kick off with a check-in and red carpet reception at 5 p.m., followed by the awards ceremony at 7 p.m. Tune in to celebrate the achievements and recognition of all the nominees. The community can livestream the awards show on KGET-TV 17's Facebook and kget.com. For the latest updates and detailed information, visit beautiful.bakochamber.com and follow us on social media.

The award recipients will be announced in Sunday's newspaper.

A Better Bakersfield

Sponsored by Kaiser Permanente Kern County

An annual event or project that enhances the quality of life in the community.

- â— Alzheimer's Disease Association of Kern County Senior Prom
- â— The Active Bakersfield Alliance The Bakersfield Marathon
- â Blues Zones Project Tobacco Retail License

- â California Living Museum Holiday Lights
- â Children First East Bakersfield Festival
- â-Night to Shine Bakersfield Annual Prom
- â— Upside Academy Inc. Christmas in the Neighborhood
- â— Wildlands Conservancy Spring Nature Festival

Architecture & Design

Sponsored by Ordiz-Melby Architects

The completion of a brand-new interior and/or exterior building design integrating the environment with space and materials.

- â- Beautiful You Medical Aesthetics
- â— Kaiser Permanente Dermatology Clinic

Renovation & Tenant Improvement

Sponsored by Vecchio's

The completion of a renovated design that upgrades an existing structure and/or incorporates landscaping to enhance the property's aesthetic value.

- â— Brickyard Downtown
- â-CLTV Gyms
- â— The Mission at Kern County

Urban Revitalization

Sponsored by Vice Mayor and Ward 2 City Councilmember Andrae Gonzales

An individual, business or organization that has made a meaningful contribution in the past year to placemaking, reimagining how we live, work and play.

- â-Children First
- ◠Leadership Bakersfield's Team 3
- â-Sage Equities

Arts & Culture

Sponsored by County of Kern

Efforts by a group or individual to improve and/or enhance the arts and culture within our community.

- â-Bakersfield Museum of Art
- â- Erica Ueberroth
- â- Kern Dance Alliance

34th annual Beautiful Bakersfield Awards to honor individuals, organizations building a better Bakersfield
â— Notorious Bakersfield
â— Zane Adamo (The Soda Crackers)
Education
Sponsored by California Resources Corporation
Efforts by an educator, project or school/college that promote or benefit education in our city at all levels.
â— Bakersfield Museum of Art
â— CSUB, School of Natural Sciences, Mathematics, and Engineering Grants and Outreach
â— Do the Math
<u>Health</u>
Sponsored by Heart Vascular and Leg Center
An individual, group or organization impacting healthy living â€" above and beyond their normal scope of activities â€" through education, prevention or medical services.
â— Acoustic Remedies Program
â— Adventist <u>Health</u> <u>AIS</u> Cancer Center
â— Ashton Chase
â— Bakersfield College Edible Education Garden
â— Kern Medical
â— Niesha Davis
Humanitarian Individual
Sponsored by Dignity <u>Health</u> Bakersfield Mercy & Memorial Hospitals
An individual whose personal volunteer efforts have significantly impacted the community.
â— Bianca Haynes
â— Judy Goad
â— Kathy Shank Bess
â— Madison Garrett
â— Odessa Perkins
â— Traco Matthews

Sponsored by Chevron

Humanitarian Group

â— Zoe Gudino

A group whose personal volunteer efforts have significantly impacted the community.

- ◠Leadership Bakersfield's Team 3
- â— Noel Alexandria Foundation
- â— Sleepy Baby Box Foundation
- â— Stockdale Moose Lodge
- â— Stockdale High School National Honor Society
- â— Transitional Youth Mobilizing for Change

Small Nonprofit of the Year

Sponsored by Kern *Health* Systems

A 501(c)(3) nonprofit organization that reported under \$99K in taxable income and had a positive impact on the community.

- â— Agricultural Family Fund
- â— Apple Core Project
- â— Charmed & Chosen
- â— CSF Medical Non-Profit Foundation
- â— Oildale Community Action Team

Large Nonprofit of the Year

Sponsored by Kern Community Foundation

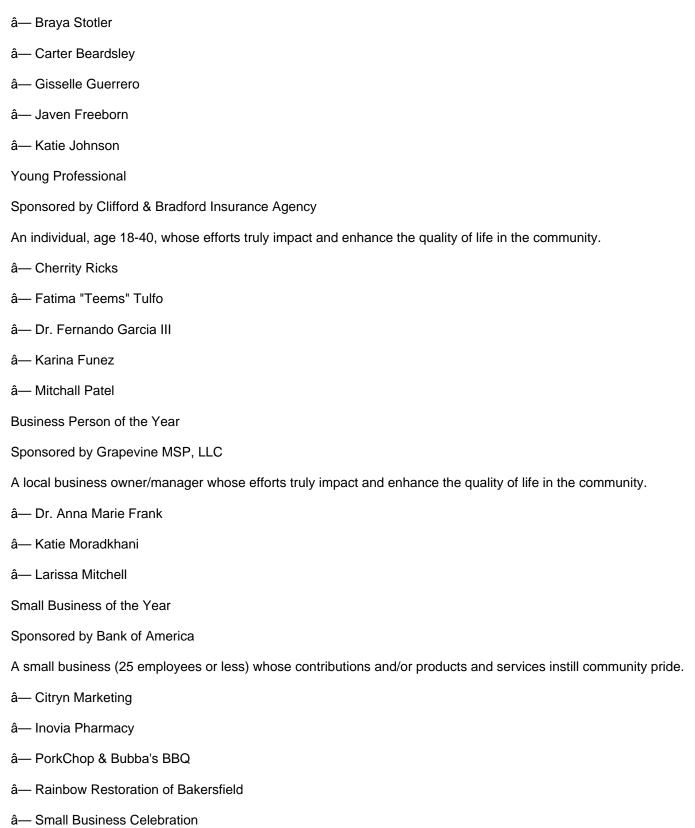
A 501(c)(3) nonprofit organization that reported over \$100K in taxable income and had a positive impact on the community.

- ◠Amelia Molloy's Angels
- â— Bakersfield Angels
- â- Church Without Walls
- â- Children First
- â— R.M. Pyles Boys Camp
- â— Tigerfight Foundation
- â— Valley Center for the Blind
- â— Youth 2 Leaders Education Foundation

Next Gen

Sponsored by Kern County Superintendent of Schools

An individual or group in grades K-12 that, through personal involvement and endeavors, has answered the challenge of good citizenship.



â— The Playful Space

Large Business/Corporation of the Year

Sponsored by the City of Bakersfield

The recognition of a large business (26 employees or more) whose volunteer hours and/or financial donations have made a meaningful difference.

- â- Access Plus Capital
- â— Bank of America
- â-Bristol Hospice Bakersfield
- â— Global Clean Energy
- â-KGET-TV 17 News
- â— Valley Strong Credit Union

Harvey L. Hall Lifetime Achievement

Sponsored by Hall Ambulance Service

A local, long-time community leader, age 55 and over, who has made a lasting impact on Bakersfield and its residents.

- â- Dean McGee
- â Maryann Paciullo
- â-Patsy Romero
- â- Dr. Richard Casteen
- â- Dr. Royce H. Johnson
- â-Stan Moe

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Load-Date: June 23, 2024

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Neurotech startup looks to open clinical trials center in Bakersfield

The Bakersfield Californian
January 8, 2024 Monday

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Distributed by Tribune Content Agency

Section: BUSINESS AND FINANCIAL NEWS

Length: 787 words

Byline: John Cox, The Bakersfield Californian

Body

Jan. 8—The promise of neurotechnology stokes Kern's economic development hopes today with an announcement that a startup out of Cambridge, UK has chosen Bakersfield to locate a high-tech center for clinical trials aimed at developing neural digital therapies.

BIOS <u>Health</u>, whose real-time, <u>Al</u>-assisted neural data monitoring platform has won a partnership with the National Institutes of <u>Health</u> and investors including Kern Venture Group, said in a news release today the new center will attract an ecosystem of pharmaceutical and medical device companies, clinicians and clinical trial partners. The plan also calls for hosting neurotech conferences in Bakersfield.

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Neurotech startup looks to open clinical trials center in Bakersfield

The Bakersfield Californian January 8, 2024 Monday

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Section: BUSINESS AND FINANCIAL NEWS

Length: 783 words

Byline: John Cox, The Bakersfield Californian

Body

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Neurotech startup looks to open clinical trials center in Bakersfield

The Bakersfield Californian
January 8, 2024 Monday

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Load-Date: January 9, 2024

Social media stars get access at DNC Northridge performer and L.A. drag queen are among influencers wooed by Democrats.



Social media stars get access at DNC; Northridge performer and L.A. drag queen are among influencers wooed by Democrats.

Los Angeles Times

August 23, 2024 Friday

Final Edition

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Section: MAIN NEWS; Business Desk; Part A; Pg. 1

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Byline: Andrea Chang

Body

Malynda Hale angled her iPhone toward her face and filmed a quick selfie video as she headed over to the first day of the Democratic National Convention.

"I'm already annoyed and it's not even 8:30. Nobody knows anything and this is very confusing," the 38-year-old influencer says in the clip, which she immediately uploaded to her 53,000 Instagram followers. "I'm gonna give you the real, unfiltered version of what it's like to be at the DNC."

Hale, a singer and actor from Northridge, is one of more than 200 social media influencers who received credentials -- a first for the DNC -- to attend the four-day convention. In granting digital content creators access to delegates, studio space and events, Kamala Harris' campaign hopes they will use their vast online followings to promote the party's message and galvanize young voters, who showed deep apathy about President Biden's bid for reelection.

"They obviously view us as a direct line to this demographic, because a lot of them are bypassing traditional media to see what the influencers and the public figures and creators that they follow are saying about political events," Hale said in an interview with The Times. "It's a great idea to kind of use us as, like, a democratic liaison to certain generations."

Since arriving in Chicago over the weekend, Hale has been unleashing a quick-fire barrage of Instagram stories, reels, grid photos and TikTok videos, capturing the glam and grind of being a chosen influencer.

In more than 50 posts uploaded to her social channels on Monday alone, she chronicled her difficulties picking up her badge, the scene at the creator lounge at the United Center and her view from the arena floor before the evening's speakers took the stage ("Our actual seats are in the nosebleeds," she says into the camera).

The trip to Chicago for Hale, whose following swelled during the pandemic when she began speaking out about social justice issues, was sponsored by Stand Up America; the nonprofit organization paid for flights for her and four family members and covered the cost of their Airbnb.

Social media stars get access at DNC Northridge performer and L.A. drag queen are among influencers wooed by Democrats.

As Harris has kept her distance from the mainstream news media, the decision to open the door to influencers is a reflection of her campaign's belief that social media creators are an important conduit for getting its message to voters.

A few were even invited to make speeches to rally support for Harris, sharing the same spotlight reserved for her and her running mate, Tim Walz, as well as powerful Democrats including Barack and Michelle Obama, Nancy Pelosi, and Bill and Hillary Clinton.

On the sidelines of the convention Monday, influencers were provided a special pavilion and luxury box. Democratic aides brought officials over to a "blue carpet" to be interviewed by the social media stars. In the convention hall, some had positioned ring lights to better capture themselves during the more marquee events.

One of the most recognizable social media personalities on the blue carpet was drag queen BenDeLaCreme. "You see how I come dressed for the DNC? Very demure, very mindful," she said in an Instagram reel, giving her 1.1 million followers a close-up look at her towering bouffant, dramatic makeup and swirly black, white and pink dress.

BenDeLaCreme, who lives in Los Angeles, came to the convention with Drag PAC. The political action committee was founded by drag queens "to bring awareness to Gen Z voters of how important their voice really is, and try to engage more of Gen Z in this year's election," she said in an interview with The Times.

And appearing at the DNC was an opportunity to draw attention to the personal causes she supports.

"The drag community is also here to protect our trans siblings," said BenDeLaCreme, who spoke on a panel hosted by the LGBTQ+ Caucus earlier in the day. "We in the queer community know that we can't go anywhere without protecting reproductive rights, without protecting people of color."

The DNC's speaker lineup on Monday night featured 24-year-old Deja Foxx, a Columbia University graduate who spoke about reproductive rights, an issue that has given Democrats ammunition against the Republicans after the Supreme Court's conservative majority overturned federal abortion protections.

"For young people, this is a fight for our future," said Foxx, who has more than 141,000 followers on TikTok and 54,000 on Instagram.

The party's outreach to prominent influencers extends beyond the DNC.

Biden's administration last week hosted the first White House Creator Economy Conference in Washington. The one-day gathering brought together a group of digital creators and industry professionals to discuss pressing issues within the creator economy, including privacy, *AI* and mental *health*.

Loren Piretra, an influencer from Brentwood, was among those invited to attend the conference, which included time with Biden.

"This is a massive industry, and it's time that it's taken seriously," said Piretra, who is also chief marketing officer of Los Angeles creator platform Fanfix. "Creators have been able to democratize the idea of celebrity and influence, so it's only natural that the White House wants to strengthen their connections to this important community."

--

Times staff writer Noah Bierman in Chicago and Bloomberg contributed to this report.

Graphic

Social media stars get access at DNC Northridge performer and L.A. drag queen are among influencers wooed by Democrats.

PHOTO: DRAG QUEEN BenDeLaCreme speaks on the blue carpet during the Democratic National Convention. PHOTOGRAPHER:Noah Bierman Los Angeles Times PHOTO: INFLUENCER Malynda Hale drew a following during the pandemic by speaking on social justice issues. PHOTOGRAPHER:Malynda Hale

Load-Date: August 23, 2024

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Neurotech startup looks to open clinical trials center in Bakersfield

The Bakersfield Californian January 8, 2024 Monday

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Distributed by Tribune Content Agency

Section: BUSINESS AND FINANCIAL NEWS

Length: 783 words

Byline: John Cox, The Bakersfield Californian

Body

Jan. 8—The promise of neurotechnology stokes Kern's economic development hopes today with an announcement that a startup out of Cambridge, UK has chosen Bakersfield to locate a high-tech center for clinical trials aimed at developing neural digital therapies.

BIOS <u>Health</u>, whose real-time, <u>Al</u>-assisted neural data monitoring platform has won a partnership with the National Institutes of <u>Health</u> and investors including Kern Venture Group, said in a news release today the new center will attract an ecosystem of pharmaceutical and medical device companies, clinicians and clinical trial partners. The plan also calls for hosting neurotech conferences in Bakersfield.

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Load-Date: January 9, 2024



Samsung Electronics' affiliate acquires French Al medtech startup Sonio

ASEAN Tribune May 8, 2024 Wednesday

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Length: 170 words

Body

08 May 2024 (Yonhap News Agency) SEOUL, Samsung Electronics Co. said Wednesday its medical equipment unit Samsung Medison Co. has acquired the French artificial intelligence medtech startup Sonio, as part of its effort to expand its <u>AI</u>-powered <u>health</u> care solution business.

Samsung Medison entered into a share purchase agreement to acquire Sonio, which specializes in <u>AI</u> development for diagnostic reporting in obstetrics and gynecology ultrasound, according to Samsung Electronics.

Through the acquisition of Sonio, Samsung Medison will gain access to the <u>AI</u> development talent in Europe and will enhance its medical <u>AI</u> solutions with Sonio's <u>AI</u> diagnostic assistant and reporting technology.

Founded in 2020, the Paris-based startup has developed an <u>Al</u>-powered prenatal screening solution that automates ultrasound reporting.

Sonio's key product, Sonio Detect, <u>Al</u>-powered software designed to identify prenatal syndromes and abnormalities through ultrasound, won approval from the U.S. Food and Drug Administration in 2023.

Load-Date: May 9, 2024

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Bethesda's The Centers for Advanced Orthopaedics to expand digital therapy solutions

Daily Record, The (Baltimore, MD)

January 29, 2024 Monday

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Section: NEWS

Length: 174 words

Byline: Daily Record Staff

Body

Bethesda-based The Centers for Advanced Orthopaedics (CAO) announced Monday a partnership with digital **health** platform Genie **Health**.

This collaboration introduces Genie <u>Health</u>, an <u>Al</u>-driven platform, to CAO's extensive network acrossMaryland, Virginia and Washington, enabling a comprehensive digital MSK solution for their patients to enhance their brick-and-mortar physical therapy clinics.

Genie <u>Health</u> enables CAO therapists to offer high-quality therapy services to their patients using the most cutting-edge computer vision technology contained within the Genie <u>Health</u> platform. Genie <u>Health</u>'s technology enables patient smart phones to be used to track and guide range of motion and strengthening [using bands], so that patients can be confident that they are correctly doing exactly what their therapists are directing them to do while at home.

Patients of Genie <u>Health</u> have reported a 90% increase in satisfaction, with a notable 60% quicker recovery rate and a 50% reduction in pain.

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Load-Date: February 2, 2024



EIU student government swears in new senator

Daily Eastern News: Eastern Illinois University
October 10, 2024 Thursday

University Wire

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Section: NEWS; Pg. 1 Length: 1699 words

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- Oct. 12- Oscar Meyer Weinermobile is coming to Charleston11 am- 2 pm
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News

EIU student government swears in new senator

Jason Coulombe, Student Government Reporter

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October 10, 2024

Jason Coulombe Student senator Megan Fox was appointed to parliamentarian at the student senate meeting on Wednesday in the Tuscola-Arcola Room.

The student senate's meeting saw the appointment of several senators to varies positions and the appointment of a new student senator.

Unofficial special election votes indicate that senator Megan Fox won the special election for elected senator. Fox received 156 votes in favor and 19 against, giving her an 89% simple majority.

Fox will take the oath of office at the next student senate meeting on Oct. 16 at 7 p.m. Fox was also appointed as senate parliamentarian.

The parliamentarian meets with the speaker of the senate, serves as the acting secretary should they not be present and will keep order of all senate business, according to Speaker of the Senate Madison Veatch.

Fox was appointed with a vote of 11 in favor with none opposed and with Fox abstaining.

Senator Preston Siewert and Vice President of Student Affairs Mason Tegeler were appointed to the student action team.

Student action team is an organization that works for EIU students by representing EIU's student government at the state and local level.

"The purpose of the EIU student action team is to represent the interests of EIU students and to present those interests. SAT strives to work closely with state and local lawmakers in Illinois to improve the quality of education and financial support for EIU students," according to its about section on EIU's website.

Freshman criminal justice major Clint Chamley was appointed to the student senate.

Director of student life Ceci Brinker gave her report to the senate.

"Homecoming week was a great week of actives and events" Brinker said. "There will be a survey going out next week to faculty, staff, and student we want your input on how we can improve to make homecoming a success."

Homecoming committee is looking for students for next year.

"Later this semester or early spring semester, applications will be going out for any students looking to be a part of the planning committee," Brinker said.

Events that were discussed included times for senate-on-the-go.

Senate-on-the-go are student senate meetings that take place outside of the regular meeting room of the Tuscola-Arcola room in the Martin Luther King Jr. University Union.

The next meeting will be on Oct. 30 in the Witters Conference Room, on the fourth floor of Booth Library.

The meeting is meant to also celebrate Halloween according to Veatch.

"We will hold a costume contest for us as well as students who come" Veatch said, "We are also going to do goodie bags for the senate and people in the audience."

EIU student government swears in new senator

Another senate-on-the-go meeting is planned for Nov. 6 in the South Quad Commons also at 7 p.m., though it is still to be determined.

Take Back the Night is an event that is happening on Oct. 21 at 7 p.m.

TBTN is a walking event to raise awareness for domestic abuse and violence as well as sexual violence.

The event will be occurring around the Panther Trail, starting in the EIU Campus Pond Pavilion registration is from 6:30 to 7 p.m. The event is \$10 for students and \$20 for non-students, with the money going to Prevail Illinois, an organization that fights against sexual abuse and violence.

A candlelight vigil will happen after the walk from 8 to 8:30 p.m.

Jason Coulombe can be reached at 581-2812 or at jmcoulombe@eiu.edu

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Daily Eastern News: Eastern Illinois University
October 18, 2024 Friday

University Wire

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Section: NEWS; Pg. 1 Length: 1800 words

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- Oct. 17- Women's Soccer vs. Tennessee Tech at 3 pm
- Oct. 17- Jazz Combos in the Black Box at 7:30 pm
- Oct. 18- Eastern Symphony Orchestra in the Dvorak Concert Hall at 7:30 pm
- Oct. 19- Volleyball vs Tennessee Tech in Groniger Arena at 4 pm
- Oct. 20- Women's Soccer vs UT Martin at Lakeside field starts at 1 pm
- Oct. 20- Flute Studio Recital in the Doudna recital hall at 4 pm
- Oct. 21- Faculty Chamber Recital in the Doudna recital hall at 7:30 pm
- Oct. 22- Trans*formation Station Ribbon Cutting and Fashion Show at 7 pm
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Jason Coulombe, Student Government Reporter

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October 18, 2024

Jason Coulombe A major point in discussion from the weekly Student Senate meeting on Wednesday was the transparence of fees in the billing of students. Speaker of the senate Madison Veatch (left) senate parliamentarian Megan Fox (middle) and VPSA Mason Tegeler (right) discuss with fellow senate members at the senate weekly meeting on Wednesday

The weekly student senate meeting saw the approval of a new registered student organization and a discussion on the transparency and allocation of student fees on Wednesday.

The student senate heard from turn the page journaling at EIU RSO member Lizzie Tomko.

"The purpose of our club is to introduce, educate, explain and assist on how journaling can be helpful for reflection tools and outlets," Tomko said.

Journaling can include both writing and visual aspects to it.

Meetings are held on Tuesdays and Wednesdays, though it is only required for students to attend one meeting every two weeks, Tomko said.

The RSO was approved with ten in favor with no opposing votes and one abstention.

The meeting saw a speech by Senior Diversity and Inclusion Officer John Blue about the EIU climate survey.

"The results of the climate survey will be used to assist the belonging access and equity council to write the diversity strategic plan," Blue said.

The survey will be open until Nov. 5. Students, faculty and staff who take the survey can choose to be included in a drawing for EIU merchandise.

A key point of discussion and questioning for the members of the student senate came from the student fees committee report from speaker of the senate Madison Veatch.

"An overview of the committee task force is how fees should appear on the bill," Veatch said.

There were three questions posed by Veatch on what to do about fees.

The first question was on whether student fees should be listed individually or as one lump sum, which is what is currently in place.

"Within the student activity fee, there is all those fees but on your bill, you are only seeing one fee," Veatch said.

The second question which caused the main point of discussion was should the athletic fee be moved from the grant in aid fee.

"78% of that fee goes to athletics," Veatch said. "Should athletics be moved from [grant and aid] to intercollegiate athletics?"

The third question was whether there should be flat rates of fees or fees based around credit hours.

"I think that all athletic fees should be consolidated. I think the one under the GIA shouldn't be there," student senator Preston Siewert said.

VPSA Mason Tegeler raised the question to Veatch of changing where the funds go.

"Would moving athletics out of GIA fix the problem of 78% of it going to athletics?" Tegeler said. "If not, then it doesn't change which bill item is charging you this amount of money."

In response to Tegeler, Veatch explained moving the fees.

"It would not change the allocation. What it would do was change the transparency," Veatch said. "It would be one fee, and every athlete would come out of that fee."

Parliamentarian Megan Fox raised the question on whether there is a breakdown of student fees.

"There seems to be a lack of transparency when it comes to fees," Fox said. "Is there a way for students to find a breakdown of this?"

"On eiu.edu there is a breakdown of some of the fees, not all of them," Veatch said in response.

Overall, the discussion led to the senate wanting to have the Office of Financial aid and the Athletic department present fees to gain a better understanding of where funds are going and how the funds are disclosed.

Jason Coulombe can be reached at 581-2812 or at jmcoulombe@eiu.edu

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About the Contributor

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October 14, 2024 Monday

University Wire

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Construction happening all around EIU

Jacob Hamm, News Editor

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October 14, 2024

Jacob Hamm Construction workers replace the roof on Buzzard Hall at Eastern Illinois University in Charleston, Ill.

Roof shingle palettes and a dumpster have sat in front of Buzzard Hall for the past several weeks.

The EIU board of trustees approved Buzzard's roof replacement at its Sept. 4 meeting. Construction began in the middle of September. The nearly \$250,000 project is likely to be completed within the next week.

Other roof replacements on campus include the Booth Library and the Physical Science building, among several others. The total cost for all roof replacements will be approximately \$7 million, according to documents from the board of trustees.

The roof replacement comes after storm damage due to hail and strong winds that occurred this past spring combined with deterioration over time. Several rooms within Buzzard experienced leaks and water damage to the ceiling.

The roof on the dorms are originally from the rehabilitation of Buzzard that occurred in 1996, according to Eastern's maintenance department. Asphalt shingle roofs can last between 15 and 30 years, depending on the shingle and layering type, according to Roof Doctor's website.

Alongside the roof, Buzzard's satellite and cell phone tower are under repair.

Other campus improvements include Lakeside Field being recently renovated. Both field houses' roofs are also being replaced, with the replacements also being approved at last month's board of trustees meeting.

Additional planned upgrades include nearly \$8 million in fire alarm upgrades in several buildings on campus, including in Old Main, said the board of trustees.

Due to Old Main being a historical structure, the university will work with a consulting agency advising the university on what can be altered and where to discreetly wire the upgrades, according to the plan. Other buildings receiving fire alarm upgrades include Klehm and Coleman halls.

Coleman Hall currently has no fire protection or sprinkler system, and the upgrades will include installing fire protection systems. However, some lighting and ceiling tiles will have to be replaced due to some of the building materials containing asbestos, according to the board.

The university is requesting approximately \$253 million for other campus construction, the board of trustees documents found. This includes the rehabilitation of Klehm Hall, Coleman Hall and the Physical Science Building. The three projects are estimated to cost approximately \$144 million. No concrete plans or architectural concepts have been released yet.

The other \$109 million in the board plans will cover renovating the Student Services Building and potentially relocating it to an underutilized building of campus. The documents did not specify where student services would potentially be relocated.

The university plans to demolish two buildings on campus deemed obsolete or underutilized. However, the plans, which are apart of Project 2028, did not specify what buildings would be demolished currently.

Another \$5 million will be spent on replacing and retrofitting the windows at McAfee Gym, along with necessary brick repairs. Approximately \$90,000 of the cost will be dedicated to asbestos removal, the board said.

Due to McAfee being built by the Works Progress Administration during the Great Depression, the university will be working with the Illinois Historic Preservation Agency to preserve the aesthetic of the building and not to adversely affect public spaces in McAfee.

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About the Contributor

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Luke Brewer, Reporter

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October 17, 2024

Luke Brewer Jake Crandall moving analog samples in the lab located in the Physical Sciences building at Eastern Illinois University on Oct 4, 2024.

An Eastern Illinois University professor and NASA contractor is researching Venus from EIU's backyard.

Geology professor Jake Crandall, with the help of an EIU student, is utilizing analog sites, radar and remote sensing techniques to study the potential geologic activity of Venus.

Crandall joined the Analogs for Venus' Geologically Recent Surfaces Initiative (Avengers), a group of thirty experts across the world studying Venus, two years ago to provide his expertise helping the group look for terrestrial analog sites.

Analog sites are locations on one planet that are similar to another location in space. For example, Utah has sulfur deposits similar to the deposits found on Mars, Crandall said.

Venus is a volcanic planet, meaning the best site for Crandall to find analog sites on Earth is near active volcanoes.

So far, the primary analog sites for the Avengers' research are Mount Etna off the coast of Sicily, Italy, and lava flows in Hawaii, according to Crandall. These sites are comparable to Idunn Mons, a shield volcano on Venus. Shield volcanoes are the largest type of volcano on Earth.

To determine what is a good analog site or not, samples of rocks are brought back to labs and cut into very thin portions by researchers, Crandall said. One of these labs is EIU's Physical Science Building.

Jasper Tyner, a senior geology major, helps Crandall research these sites in hopes of finding new data that can help the Avengers. Tyner also helps use radar and remote sensing techniques to "see through" Venus' harsh atmosphere to learn more about how the rocks on the planet's surface have changed over time, he said.

Any data found is then presented at the Lunar and Planetary Science Conference held each year in Houston, Texas, to help understand how Venus formed, Crandall said.

Jake Crandall sampling a volcanic rock as part of our ongoing Mars/Venus analog projects near Green River, Utah in the fall of 2018. (Submitted photo)

New information could go on to influence the theory of how the solar system was formed as well.

Currently, Tyner said he is helping create a poster to take to LPSC where he will be the first student from EIU to attend the conference.

This research effort is not only based in the United States, as the project is an international effort. It features the likes of NASA, the European Space Agency, the India Space Agency, the China National Space Administration and the State Corporation for Space Activities based in Russia.

Crandall said the project has been, "a major international bridge in the volcanic and planetary society," as everyone gets along with each other...mostly.

Only a few missions are selected to move into the creation and deployment phases, resulting in, as Crandall said, "very vigorous debates" between the different international teams on whose project deserved to go forward. At LPSC, there has been debate regarding if Venus is or isn't geologically active, he said.

One reason only a few missions are selected is due to the cost. According to Crandall, it's highly expensive to create and deploy missions to Venus. The landers and probes sent to the planet don't last long and cost millions.

For example, the Soviet Union launched the Venera 13 lander to Venus that only lasted 127 minutes on the surface, or two hours and seven minutes, according to NASA.

Currently regarding Venus, the VERITAS and DAVINCI+ missions, both designed to test the surface and atmosphere of Venus respectively, were given the green light to proceed and are currently in the creation progress following the funding phase. Both missions are owned by NASA.

Another issue resulting in limited missions is due to contracting issues with high-value contractors, like Boeing.

Crandall said there are other various factors to account for that could hinder missions like the math and science behind the project taking too long and the possibility of helium and hydrogen leaks due to the small particles being hard to contain.

"People forget that space is really difficult," said Crandall.

To mend this, both Crandall and Tyner believe that interest in space exploration and research deserves to go up. Tyner also mentioned how when he was younger, a lot of kids wanted to be astronauts, but that isn't the case nowadays.

"It's going to be slow progress if interest in space doesn't increase," said Tyner.

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Daily Eastern News: Eastern Illinois University
October 15, 2024 Tuesday

University Wire

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- Oct. 14- Corey Durham in the Doudna recital hall at 6 pm
- Oct. 15- Volleyball vs. SIUE in Groniger Arena at 6 pm
- Oct. 15- Songwriter showcase in the Doudna Black Box at 7:30 pm
- Oct. 16- Para la Cultura: Talent Night in 7th street underground at 6 pm
- Oct. 17- Untitled (Cut) @theTarble from 1-6 pm at the Tarble
- Oct. 17- Women's Soccer vs. Tennessee Tech at 3 pm
- Oct. 17- Jazz Combos in the Black Box at 7:30 pm
- Oct. 18- Eastern Symphony Orchestra in the Dvorak Concert Hall at 7:30 pm
- Oct. 19- Volleyball vs Tennessee Tech in Groniger Arena at 4 pm
- Volleyball standings: 4-11 on the season (0-5 in conference)

- Soccer standings: Women's at 3-6-5 (1-2-2), Men's at 1-9-1 (0-5)
- Football standings: 1-6 on the season (0-3 in conference)
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Showcase

On-campus enrollment down 7%, administration feeling positive

Alli Hausman, Managing Editor

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October 15, 2024

EIU's on-campus enrollment fell by over 7% this semester, but administration said they have plans like direct admission and increasing out-of-state marketing to fix it. (File)

EIU's on campus enrollment is down 7.35% for fall 2024, marking the biggest percent drop since 2018.

Despite this drop, Eastern Illinois University's administration is feeling largely positive because enrollment actually ended better than anticipated, according to Vice President for Enrollment Management Josh Norman.

"I feel really good about where we landed because of all of the market factors that we had to endure," Norman said.

Overall, Eastern's enrollment fell 3.40% this year. However, in the past eight years, enrollment has trended upward.

This is the lowest overall enrollment has been since 2021.

EIU's fall semester on-campus and overall enrollment from the past eight years.

EIU's fall semester on-campus and overall enrollment from the past eight years. (Alli Hausman)

Enrollment fell this year, Norman said, because of three primary factors: delayed Free Application for Federal Student Aid, visa denial for prospective international students and an abnormally large graduating class in 2023.

Last year, FASFA released three months late on Dec. 30 rather than the typical Oct. 1, due largely to issues related to a Congress mandated simplification process.

"When you go from a cycle where you open up the FASFA in February and you package aid in December, and the FASFA doesn't open until December and you don't package aid until May, that pushes everything back," Norman said.

While Eastern pushed back grant and scholarship deadlines to make up for the lost time, Norman said it wasn't enough to maintain enrollment.

In total, the number of students nationally who completed FASFA dropped 11.6% from 2023, according to data from the National College Attainment Network.

According to Director of Marketing and Communications Christy Kilgore, FASFA being delayed as long as it was came as a surprise last year.

Both Norman and Kilgore said the university began preparing for lower enrollment as soon as word on extended delays started.

This year, she said, EIU is anticipating FASFA opening late and are starting to prepare for it early in financial aid.

Alongside the FASFA issues, Norman said international student enrollment was well below what was expected.

He said there were some major issues including visa denial and a lack of visa appointments being made and followed through with.

Many prospective international students were denied this year, he said, with international students down around 200 less than anticipated.

Norman also pointed to last year's graduating class as part of the reason EIU's numbers dropped.

Over 1,270 students graduated last year, larger than any incoming fall freshman class since 2017, according to past tenth day reports.

This year, the reported freshman class including on- and off-campus students was 1,040. There were 1,093 freshmen in total in 2023 and 1,201 in 2022.

"Despite this sub optimal outcome from the lower-than-expected international student enrollments and overall enrollment, because we planned for it, we're in pretty good shape," said Norman. "We're just going to have to be continually mindful of the future."

He said EIU is going into the next fiscal year with a balanced budget.

Eastern has put out a number of plans to wrangle in enrollment at both the marketing and administrative level for the spring semester and fall of next year.

According to Norman, there are over 100 strategic action plans in place with 55 people in administration working on them, in connection to President Jay Gatrell's Plan 2028, ranging from direct admission projects to a new marketing kit.

One of the biggest, he said, was a new direct admissions program. Under the new program, EIU's partnered high schools will send lists of directory information for students with a minimum of 3.0 grade point average. Then, EIU will reach out to the students and offer direct admission to the university.

Currently, Norman said over 2,000 students have been identified for direct admission within the region.

Happening next year, the freshman connection program will be mandatory in some form for all incoming freshman, he said.

According to Norman, freshmen will have the option of being in both university foundation class and freshman connections, just freshman connections with mandatory lunches with mentors or can opt to just have a mentor.

"This isn't just about enrolling new incoming students," he said. "This is about better serving our current students as well."

There have been many changes over in marketing as well, Kilgore said.

This year, EIU is focused on bigger scale out-of-state marketing.

After last year's in-state tuition change, removing out-of-state tuition from EIU, a larger avenue has been opened to the marketing department.

The EIU marketing department is exploring sending more direct mail instead of emails to students in lieu of the enrollment drop. (File)

Kilgore said that marketing is looking to focus in on those areas, especially for the St. Louis, Missouri, and Terra Haute, Indiana, areas.

The out-of-state tuition removal, she said, was a change made specifically with enrollment in mind.

Additionally, EIU is starting early on updated financial aid calculators with more features. Kilgore said. Last year, Kilgore said they were scrambling to update the calculator at the last minute.

Direct mail will also be making a comeback in marketing this year, Kilgore said.

Where historically mass letters through mail have been ignored, quite literally coining the term junk mail, according to Kilgore, this isn't the case anymore.

"It feels fun to get something in the mail as opposed to digitally now," she said.

She said she believes letters will garner more attention and bring in students more than an email can.

Overall, Kilgore said that marketing has become a lot more "intentional" as the years have gone by.

"Way back, I mean like old days old days, you made a viewbook and then people [would] come to our school," she said.

Marketing's biggest long-term shift, Kilgore said, has been trying to reframing how students look at college debt.

"I think a lot of students growing hearing those kinds of narratives and assume if you go to college, you're going to be eleventy billion dollars in debt forever," she said.

EIU's prime demographic is middle to lower income students, being ranked seventh in the region for best value recently.

Marketing is seeking to show high school seniors that college doesn't have to come with steep debt, she said.

Looking forward, according to Norman, freshman applications for fall 2025 are up 17% compared to last year at this time.

He said spring 2025 is already looking up on admissions and expects spring enrollment to fill in some of the gaps from fall.

Kilgore is also confident for the future.

"I will never think a place like Eastern doesn't have a place in the world," she said.

Alli Hausman can be reached at 581-2812 or at athausman@eiu.edu

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The history of the Coles County Clash

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The Columbian (Vancouver, Washington)

March 16, 2024 Saturday

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Section: LETTERS TO EDITOR; Pg. A12

Length: 959 words

Highlight: Republicans embrace ignorance

In offering an explanation for measles, which was considered eliminated a quarter-century ago, The Columbian ("Misinformation to blame for measles comeback," In Our View, March 7) wrote: "The situation reflects absurdly willful ignorance from large segments of the population."

Unfortunately, absurdly willful ignorance is a hallmark of America's Republican voters. Millions of these voters:

n Continue to believe that the 2020 election was stolen from their man despite a plethora of evidence that it was not and none that it was:

n View Jan. 6, 2021, as a reasonable exercise of their dissatisfaction with the outcome of the 2020 election as do many of their congressional representatives (who probably don't believe that but realize that they couldn't hold office without their support). This, after most of them watched the insurrection on live television (like their designated hero);

n Will actually support their main guy in November even if he's convicted of all 91 charges against him.

Norm Krasne

VANCOUVER

Explore benefits of AI

I was pleased to see a productive - and civilized - discussion about the benefits and challenges posed by artificial intelligence ("It's just complicated math: Columbian's Economic Forecast event zooms in on \underline{AI} ," The Columbian, March 5). Another aspect of \underline{AI} that should be considered when discussing the technology's role in our local economy is how the technology is already shaping the future of other top industries in the region.

Body

Republicans embrace ignorance

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Take \underline{health} care, for example, which was cited by economist Scott Bailey as one of the top drivers of job growth in Clark County. \underline{AI} is being deployed across numerous applications to improve \underline{health} care delivery across the U.S., and it holds exciting potential for reducing \underline{health} disparities in Washington's underserved communities.

 \underline{AI} 's \underline{health} care applications should be at the forefront of policymakers' minds as they look to develop rules of the road for this emerging technology. With Attorney General Bob Ferguson and members of the Legislature working to establish a new \underline{AI} Task Force, it is critical that our elected leaders take a measured approach to \underline{AI} regulation that addresses legitimate issues while not derailing the benefits this technology offers Washington residents.

Susannah Hardesty

VANCOUVER

Support carbon dividend plan

It can be disheartening to see an environmental policy fail. Luckily, failure is often just an opportunity for improvement. That's the message I took away from a recent article ("California's war on plastic bag use seems to have backfired. Lawmakers are trying again," Los Angeles Times, Feb. 18).

Similarly, we can look to other countries to learn about their climate change solutions. Putting a price on carbon - a carbon fee and dividend - is successful in countries like Canada. These programs collect fees from companies as they extract and release carbon emissions, and the money is cycled back to citizens in checks similar to economic stimulus checks.

Putting a price on carbon is a proven win-win that the U.S. needs to get in the game on. I encourage our Sens. Maria Cantwell and Patty Murray, and Oregon Sens. Ron Wyden and Jeff Merkley, to support a carbon fee and dividend for a livable future.

Jessica Lang

PORTLAND

Pending loss of Vanco golf is sad

The city of Vancouver has decided to build apartments in the place of Vanco driving range ("After more than 50 years, Vanco Golf Range to close in October," The Columbian, March 8). It's clear someone made this decision from their desk in some office away from this site.

The city would never build on one of their many parks would they? Some of these parks I assume don't get as many visitors per day as Vanco. I started going to Vanco about two years ago. This is my and many other people's city park. I've met many amazing people at this establishment. It has a feel of community and friendship.

On only the third visit, the owner and I were on a first-name basis as well as some of the employees. You are taking away all these employees' and owner's livelihood. You're taking away something that has been there for decades and decades. A place where people go to make their day better and hopefully their golf game better as well.

I get that Vancouver needs more housing. I don't get the location that you have chosen. It's been around longer than most city of Vancouver employees. It's very sad.

Brandon Schouviller

VANCOUVER

A win-win for can scavengers

For years, I have seen people going through recycling containers in my Vancouver neighborhood to get out the aluminum cans ("Can collectors' rummaging rankles Clark County residents," The Columbian, Feb. 21). I

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admire them for working that hard to get 10 cents per can, and I doubt they would do so if they had a better source of income.

Several months ago, I started putting my cans into a separate container and setting it out along with the recycling bins the night before the truck comes. Someone picks up the cans and doesn't have to go through the Waste Connections recycling container with the cardboard and metal to look for them. The cans are mine and I can choose to recycle them myself or give them to someone else to do so.

This is one simple way to cope with the problem of people going through official recycling containers and irritating homeowners.

Tom Paulu

VANCOUVER

Legislator makes a difference

Thank you Sen. Lynda Wilson for your tireless work on three important issues: Domestic violence against women, hospital patient rights and most recently your leadership on a bill that passed regarding police pursuits. You show that legislators can have an impact ("Washington state Sen. Lynda Wilson to step down from Legislature to spend time with family," The Columbian, March 6).

Greg Flakus

VANCOUVER

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