

Code Reviews

Claire Le Goues

November 5, 2019

Learning goals.

- Understand different forms of peer reviews with different formality levels.
- Engage in constructive modern code review using a typical commit review system.
- Describe the benefits and properties of good checklists in code review.
- Mitigate social and cultural issues in code review.
- Contrast motivations for and benefits of commit review at modern tech companies.
- Explain the motivations behind Ebay's use of static analysis in development, and several of the key factors that allowed the program to be successful.

FIRST: LET'S TALK ABOUT THE HOMEWORK

What are Code Reviews?

FORMAL INSPECTIONS



institute for
SOFTWARE
RESEARCH

Carnegie Mellon University
School of Computer Science

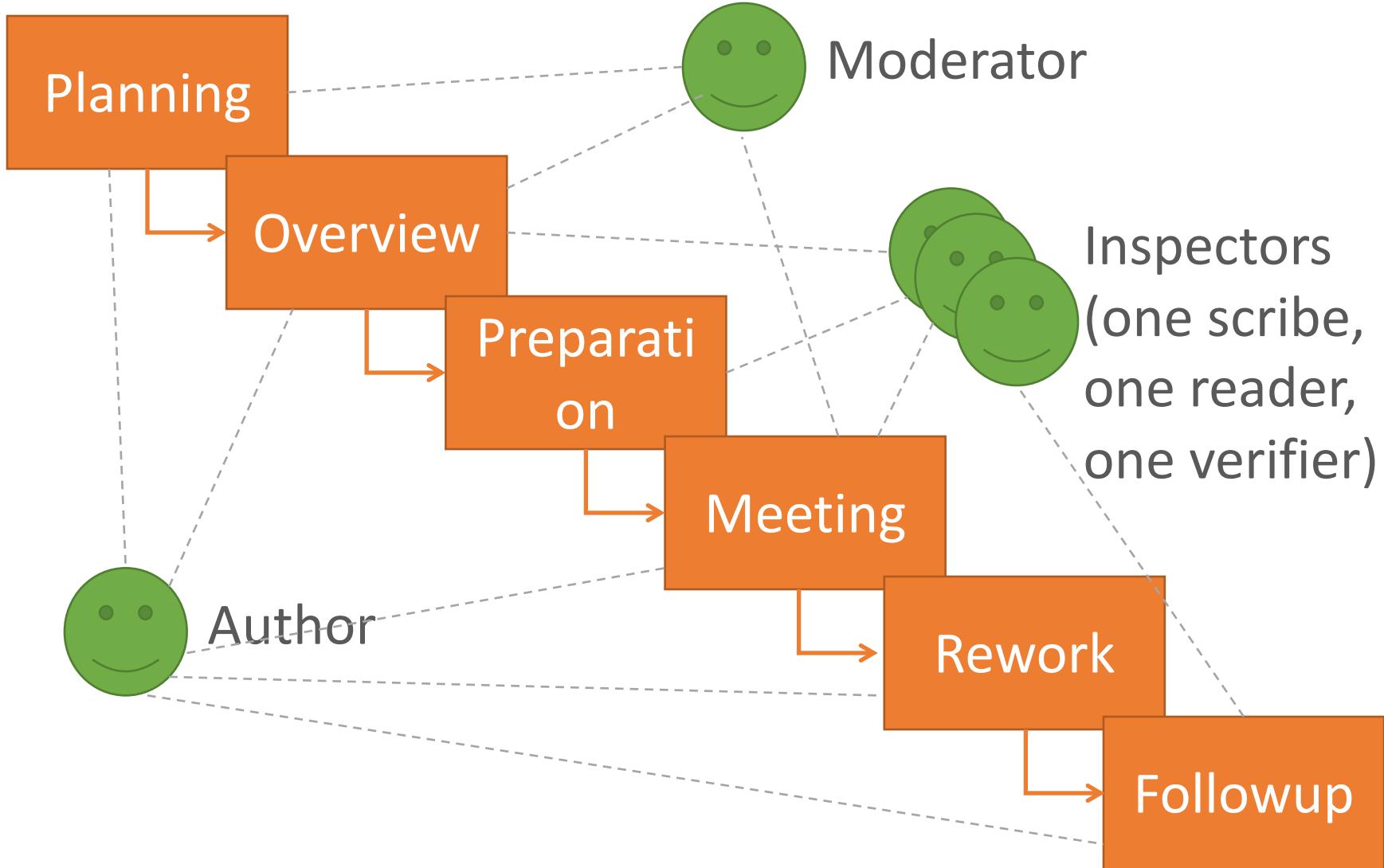
Formal Inspections

- Idea popularized in 70s at IBM
- Broadly adopted in 80s, much research
 - Sometimes replacing component testing
- Group of developers meets to formally review code or other artifacts
- Most effective approach to find bugs
 - Typically 60-90% of bugs found with inspections
- Expensive and labor-intensive

Inspection Team and Roles

- Typically 4-5 people (min 3)
- Author
- Inspector(s)
 - Find faults and broader issues
- Reader
 - Presents the code or document at inspection meeting
- Scribe
 - Records results
- Moderator
 - Manages process, facilitates, reports

Inspection Process



Checklists

- Reminder what to look for
- Include issues detected in the past
- Preferably focus on few important items
- Examples:
 - Are all variables initialized before use?
 - Are all variables used?
 - Is the condition of each if/while statement correct?
 - Does each loop terminate?
 - Do function parameters have the right types and appear in the right order?
 - Are linked lists efficiently traversed?
 - Is dynamically allocated memory released?
 - Can unexpected inputs cause corruption?
 - Have all possible error conditions been handled?
 - Are strings correctly sanitized?

Process details

- Authors do not explain or defend the code – not objective
 - Author != moderator, != scribe, !=reader
 - Author should still join the meeting to observe questions and misunderstandings and clarify issues if necessary
- Reader (optional) walks through the code line by line, explaining it
 - Reading the code aloud requires deeper understanding
 - Verbalizes interpretations, thus observing differences in interpretation



ckaestne / TypeChef

Star 20

Fork 12

Refactorings #28

New issue



joliebig merged 17 commits into liveness from calligraph 9 months ago

Conversation 3

Commits 17

Files changed 97

+1,149 -10,129



ckaestne commented on Jan 29

Owner

@joliebig

Please have a look whether you agree with these refactorings in CRewrite

key changes: Moved ASTNavigation and related classes and turned EnforceTreeHelper into an object

Labels

None yet

Milestone

No milestone

Assignee

No one assigned



ckaestne added some commits on Jan 29

02dddb6



remove obsolete test cases

f8fc311



refactoring: move AST helper classes to CRewrite package where it is ...

7e61a34



improve readability of test code

f35b398



removed unused fields

2 participants



ckaestne commented on Jan 29

Owner

Can one of the admins verify this? [+1](#)

<https://help.github.com/articles/using-pull-requests/>



ckaestne added some commits on Jan 29

“Many eyes make all bugs shallow”

Standard Refrain in Open Source

“Have peers, rather than customers, find defects”

Karl Wiegers

Isn't testing sufficient?

- Errors can mask other errors
- Only completed implementations can be tested (esp. scalability, performance)
- Design documents cannot be tested
- Tests don't check code quality
- Many quality attributes (eg., security, compliance, scalability) are difficult to test

A second pair of eyes

- Different background, different experience
- No preconceived idea of correctness
- Not biased by “what was intended”

RESEARCH | SCHOOL OF COMPUTER SCIENCE

Team Explorer - Home

Home | Fabrikam Fiber

Project

Web Portal | Task Board | Team Room

My Work

Pending Changes

Source Control Explorer

Work Items

Builds

Settings

Team Explorer - My Work

My Work | Fabrikam Fiber

Streaming Video: How to multi-task with My Work

In Progress Work

Suspend ▾ Request Review Check In Actions ▾

1 edit(s) | View Changes

Select one or more reviewers to review your changes and enter a comment for them if appropriate

Johnnie McLeod

Add Reviewer | Press Enter to add this reviewer

Hello World border color

Fabrikam Fiber

Changed the border color to #ddd

Submit Request Cancel

Related Work Items

The screenshot shows the Microsoft Visual Studio interface with the Team Explorer extension. The main window is 'Team Explorer - Home' for the 'Fabrikam Fiber' project. The 'My Work' tab is selected and highlighted with a red oval. Below it are other tabs: Pending Changes, Source Control Explorer, Work Items, and Builds. A secondary window titled 'Team Explorer - New Code Review' is open, showing a list of changes and a 'Request Review' button highlighted with a red oval. The bottom of the screen shows the 'RESEARCH | SCHOOL OF COMPUTER SCIENCE' watermark.



D212 Fix daemon issues x

https://secure.phabricator.com/D212

To hatena QRコード ニコニコチャンネルツ Press This Game on HTML5 Pin It 日本語化 inky-linky deCSS3 Shareist Bookmarklet その他のブックマーク

PHABRICATOR D212 Search ? Create Diff

Fix daemon issues caused by Ubuntu's surprising intermediary shell Closed

Author epriestley

Press ? to show keyboard shortcuts.

Reviewers rm, aran, tuomaspelkonen, jungejason, terabyte, puneet

CCs aran, epriestley, rm, jcleveley, hugobarauna, feynman, biti, ramk, w31rd0, dleyanlin, taligahack, jiangzhongbo, tomlinsonryan, forrestchu12, davideuler, abekkine, puneet, zakary, lasseespeholt, suwandi.cahyadi, lancelot_yao, ncu, rafatuita, jacob-zhoupeng, xiaoping, andrei.belyaev, ganesanramkumar, thangtp, jamesjyu, googleyufei, demo, xiaobozi, alpha, jacobcyl, michaelqv, szwedyx, yoel.amram, paprotnik123

Lint ★ Lint OK

Unit ★ No Unit Test Coverage

Commits rPHU3721204cc896: Fix daemon issues caused by Ubuntu's surprising intermediary shell

Branch master

Arcanist Project libphutil

Apply Patch arc patch D212

Tokens

- [Subscribe](#)
- [Edit Dependencies](#)
- [Edit Manifest Tasks](#)
- [Herald Transcripts](#)
- [Download Raw Diff](#)
- [Award Token](#)
- [Flag For Later](#)

epriestley summarized this revision.

May 2 2011, 4:56 PM · D212#summary

On OSX and other Linuxii, `proc_open("./exec_daemon ...")` opens a PHP process; on Ubuntu it opens a "sh -c" process which opens a PHP process. The existence of this surprising shell made everything stop working.

Use 'exec' to replace the shell with the PHP process.

epriestley explained the test plan for this revision.

May 2 2011, 4:56 PM · D212#test-plan

Ran daemons on OSX and Ubuntu, behavior seems okay in all cases.

Keep in mind I have absolutely no idea how Lunix works so this probably breaks the world. (cc: simpkins)

epriestley commented on this revision.

May 2 2011, 4:57 PM · D212#1

See [T128](#) for context.

rm accepted this revision.

May 2 2011, 5:13 PM · D212#2

Nice sleuthing

Change I1f962956: Added g

<https://gerrit.wikimedia.org/r/#/c/9332/>

All | My | Admin | Documentation | Changes | Drafts | Watched Changes | Staged Changes | preilly <preilly@wikimedia.org> | Settings | Sign Out | Change #, SHA-1, trid, owner:email or reviewer:email | Search

Change I1f962956: Added get version method to extension

Change-Id:	I1f962956e9cf9c404c2fc685963964978ef52516	View
Owner:	preilly	
Project:	test/mediawiki/extensions/examples	
Branch:	master	
Topic:	2012/bug12345	
Uploaded:	May 29, 2012 1:25 PM	
Updated:	May 29, 2012 1:34 PM	
Status:	Review in Progress	

[Permalink](#)

Reviewer **Verified** **Code-Review**

preilly	<input checked="" type="checkbox"/>
-------------------------	-------------------------------------

- Need Verified
- Need Code-Review

Name or Email or Group [Add Reviewer](#)

Dependencies

Old Version History: [Base](#)

Patch Set 1 [feeb102a8c285a727e39606cb608e635bcc10a](#) ([Patch](#))

Patch Set 2 [7b7840b470961405bf0560d645fe6b39d848601c](#) ([Patch](#))

Author:	preilly <preilly@wikimedia.org>	May 29, 2012 1:13 PM					
Committer:	preilly <preilly@wikimedia.org>	May 29, 2012 1:31 PM					
Parent(s):	7cf8d68d9553c16d3e426de213e7db11d14ca6ea Merge "Small change for the sake of review test"						
Download:	checkout	pull	cherry-pick	patch	Anonymous HTTP	SSH	HTTP
git fetch https://preilly@gerrit.wikimedia.org/r/test/mediawiki/extensions/examples refs/changes/32/9332/2 && git checkout FETCH_HEAD							

[Review](#) [Abandon Change](#) [Diff All Side-by-Side](#) [Diff All Unified](#)

File Path	Comments	Size	Diff	Reviewed
Commit Message			Side-by-Side	Unified
M Example/Example.body.php		+7, -0	Side-by-Side	Unified
		+7, -0		

Comments

preilly
Uploaded patch set 2.

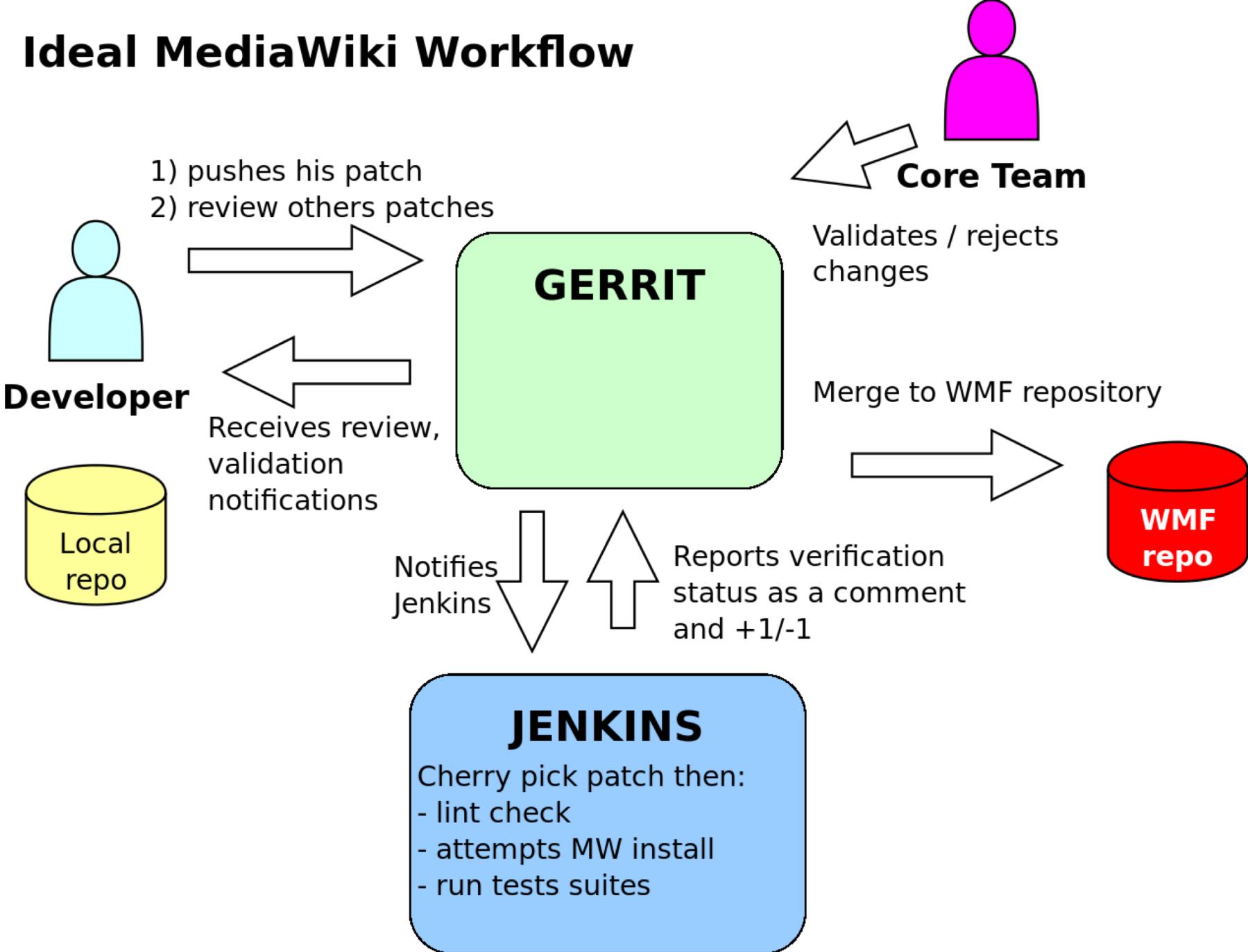
1:34 PM

Press "?" to view keyboard shortcuts
Powered by [Gerrit Code Review \(2.3\)](#) | [Report Bug](#)

Gerrit

(open source)

Ideal MediaWiki Workflow



[lkml] [2014] [Oct] [16] [last100] [RSS](#)

Views: [wrap] [headers] [forward]

Date Thu, 16 Oct 2014 14:47:41 +0200
From Greg Kroah-Hartman <>
Subject [PATCH] staging: android: binder: move to the "real" part of the kernel

From: Greg Kroah-Hartman <gregkh@linuxfoundation.org>

The Android binder code has been "stable" for many years now. No matter what comes in the future, we are going to have to support this API, so might as well move it to the "real" part of the kernel as there's no real work that needs to be done to the existing code.

Signed-off-by: Greg Kroah-Hartman <gregkh@linuxfoundation.org>

This was discussed in the Android miniconf at the Plumbers conference. If anyone has any objections to this, please let me know, otherwise I'm queueing this up for 3.19-rc1

drivers/Kconfig	2 ++
drivers/Makefile	1 +
drivers/android/Kconfig	37 ++++++=====
drivers/android/Makefile	3 ++
drivers/{staging =>} /android/binder.c	0
drivers/{staging =>} /android/binder.h	2 +-
drivers/{staging =>} /android/binder_trace.h	0
drivers/staging/android/Kconfig	30 -----
drivers/staging/android/Makefile	1 -
include/uapi/linux/Kbuild	1 +
include/uapi/linux/android/Kbuild	2 ++
.../uapi => include/uapi/linux/android}/binder.h	0
12 files changed, 47 insertions(+), 32 deletions(-)	
create mode 100644 drivers/android/Kconfig	
create mode 100644 drivers/android/Makefile	
rename drivers/{staging =>} /android/binder.c (100%)	
rename drivers	
rename drivers	
create mode 100644 include/uapi/linux/android/Kbuild	
rename {drivers/staging/android/uapi => include/uapi/linux/android}/binder.h (100%)	
diff --git a/drivers/{staging =>} /drivers/Kconfig	

<https://www.kernel.org/doc/Documentation/SubmittingPatches>

Process: Checklists!



[https://en.wikipedia.org/wiki/File:B17_-_Chino_Airshow_2014_\(framed\).jpg](https://en.wikipedia.org/wiki/File:B17_-_Chino_Airshow_2014_(framed).jpg)

OFFICIAL A.A.F. PILOT'S CHECK LIST

B-17F AND B-17G

For detailed instructions see Pilot's Handbook AN 01-20EF-1 or AN 01-20EG-1 in data case

PILOT BEFORE STARTING

1. Pilot's Pre-flight — Complete.
2. Form IA, Form F, Weight and Balance — Checked.
3. Controls and Seats — Checked — Checked.
4. Fuel Transfer Valves and Switch — Off.
5. Intercoolers — Cold.
6. Gyros — Uncaged.
7. Fuel Shut-off Switches — Open.
8. Gear Switch — Neutral.
9. Cowl Flaps — Open Right — Open Left — Locked.
10. Turbos — Off.
11. Idle cut-off — Checked.
12. Throttles — Closed.
13. High RPM — Checked.
14. Auto Pilot — Off.
15. De-icers and Anti-icers Wing and Prop. — Off.
16. Cabin heat — Off.
17. Generators — Off.

STARTING ENGINES

1. Fire Guard and Call Clear — Left-Right.
2. Master Switches — On.
3. Battery Switches and Inverters — On and Checked.
4. Parking Brakes — Hydraulic Check-On — Checked.
5. Booster Pumps — Pressure — On and Checked.
6. Carburetor Filters — Open.
7. Fuel Quantity — Gallons per tank.
8. Start Engines
- a. Fire Extinguisher Engine Selector — Checked.
- b. Prime — As Necessary.

CO-PILOT BEFORE TAKE OFF

1. Tail Wheel — Locked.
2. Gyro — Set.
3. Generators — On.

AFTER TAKE OFF

1. Wheels — Pilot's Signal.
2. Power Reduction.
3. Cowl Flaps.
4. Wheel Check — OK Right. OK Left.

BEFORE LANDING

1. Radio Call Altimeter — Set.
2. Crew Positions — OK.
3. Auto Pilot — Off.
4. Booster Pumps — On.
5. Mixture Controls — Auto Rich.
6. Intercooler — Set.
7. Carburetor Filters — Open.
8. Wing De-icers — Off.
9. Landing Gear
- a. Visual — Down right

Down left
Tail wheel

Down,
Antenna In

- b. Light — OK.
- c. Switch Off — Neutral.
10. Hydraulic Pressure — OK. Valve closed.
11. RPM 2100 — Set.
12. Turbos — Set.
13. Flaps $\frac{1}{3}$ — $\frac{1}{3}$ Down

FINAL APPROACH

14. Flaps — Pilot's Signal.
15. High RPM — Pilot's Signal.

The Checklist: <https://www.newyorker.com/magazine/2007/12/10/the-checklist>

Activity

DEVELOP CHECKLIST FOR CODE REVIEW

EXPECTATIONS AND OUTCOMES OF MODERN CODE REVIEWS



institute for
SOFTWARE
RESEARCH

Carnegie Mellon University
School of Computer Science

Reasons for Code Reviews

- Finding defects
 - both low-level and high-level issues
 - requirements/design/code issues
 - security/performance/... issues
- Code improvement
 - readability, formatting, commenting, consistency, dead code removal, naming
 - enforce to coding standards
- Identifying alternative solutions
- Knowledge transfer
 - learn about API usage, available libraries, best practices, team conventions, system design, "tricks", ...
 - "developer education", especially for junior developers

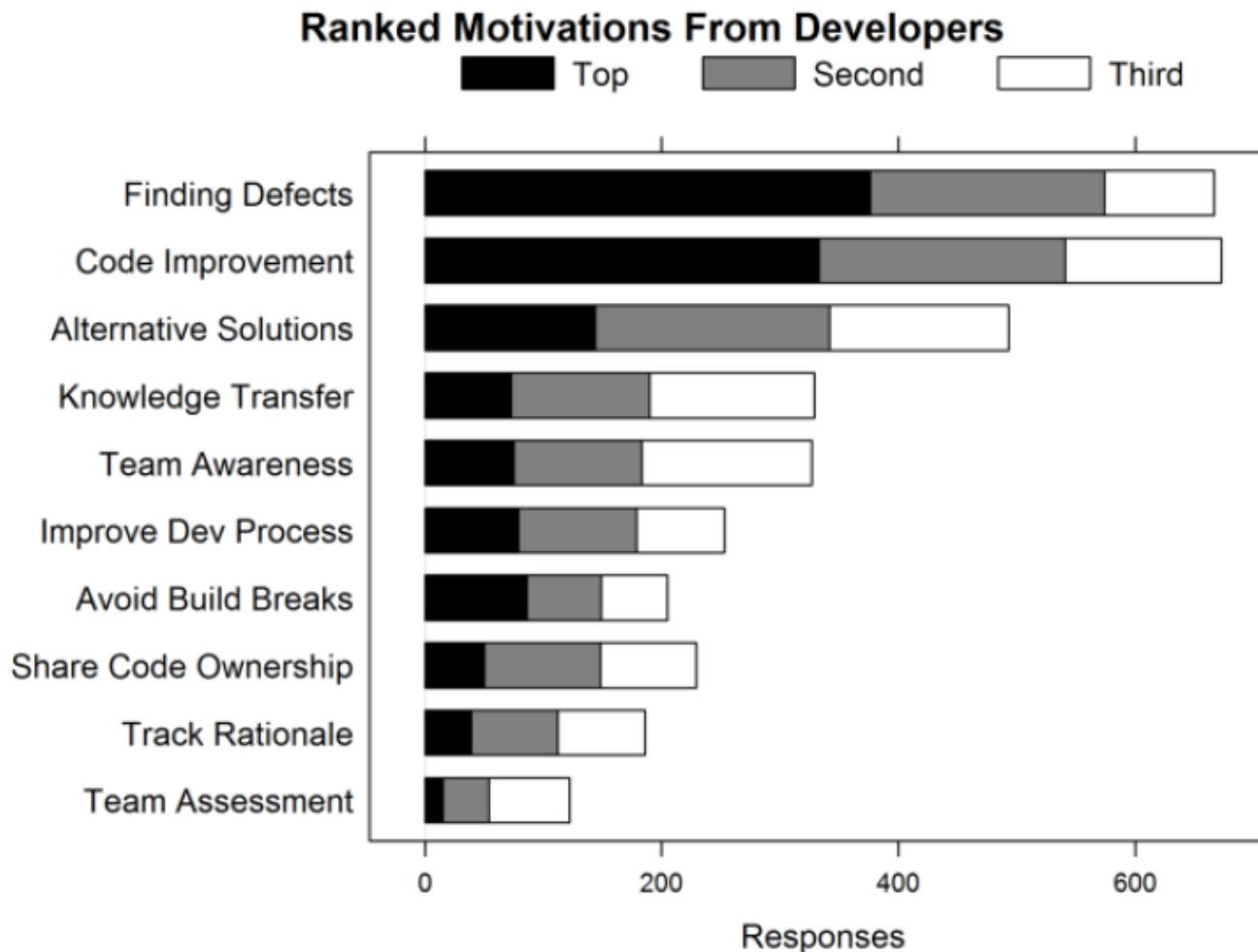
Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.

Reasons for Code Reviews (continued)

- Team awareness and transparency
 - let others "double check" changes
 - announce changes to specific developers or entire team ("FYI")
 - general awareness of ongoing changes and new functionality
- Shared code ownership
 - shared understanding of larger part of the code base
 - openness toward critique and changes
 - makes developers "less protective" of their code

Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.

Code Review at Microsoft

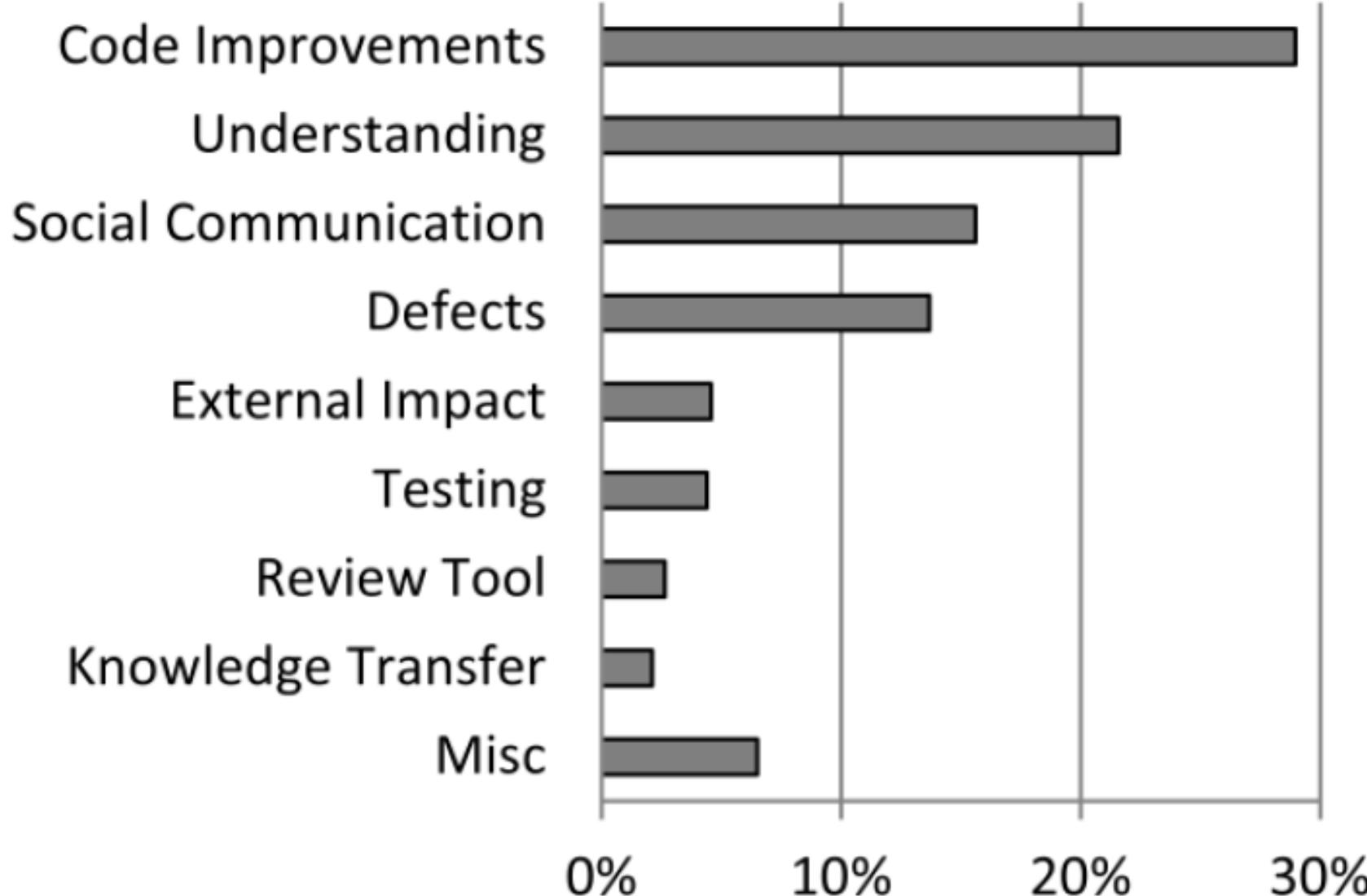


Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.

Outcomes (at Microsoft analyzing 200 reviews with 570 comments)

- Most frequently code improvements (29%)
 - 58 better coding practices
 - 55 removing unused/dead code
 - 52 improving readability
- Defect finding (14%)
 - 65 logical issues (“uncomplicated logical errors, eg., corner cases, common configuration values, operator precedence)
 - 6 high-level issues
 - 5 security issues
 - 3 wrong exception handling
- Knowledge transfer
 - 12 pointers to internal/external documentation etc

Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.



Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.

Mismatch of Expectations and Outcomes

- Low quality of code reviews
 - Reviewers look for easy errors, as formatting issues
 - Miss serious errors
- Understanding is the main challenge
 - Understanding the reason for a change
 - Understanding the code and its context
 - Feedback channels to ask questions often needed
- No quality assurance on the outcome

Bacchelli, Alberto, and Christian Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.

Code Review at Google

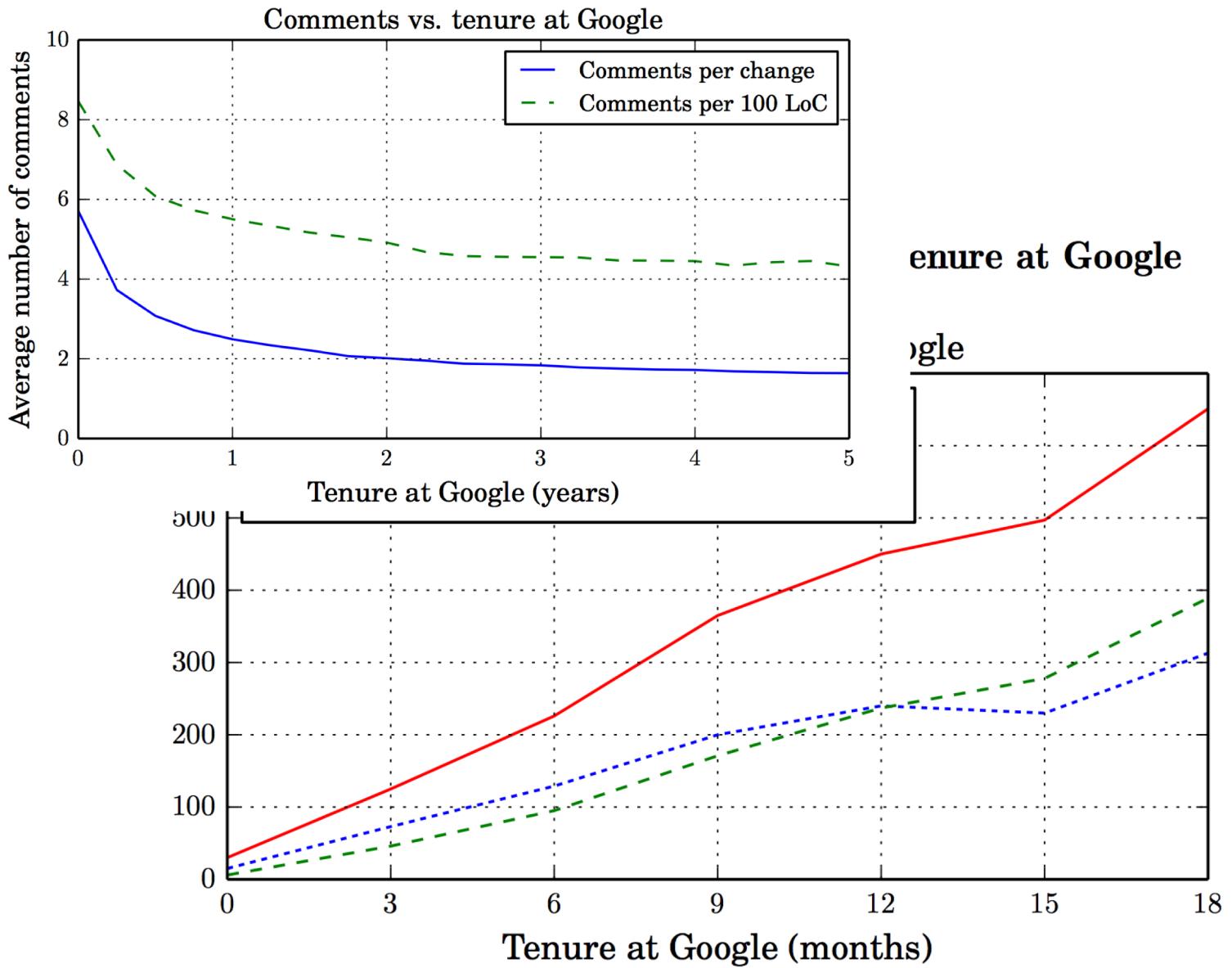
- Introduced to “*force developers to write code that other developers could understand*”
- 3 Found benefits:
 - checking the consistency of style and design
 - ensuring adequate tests
 - improving security by making sure no single developer can commit arbitrary code without oversight

Caitlin Sadowski, Emma Söderberg, Luke Church, Michal Sipko and Alberto Bacchelli. 2018. Modern Code Review: A Case Study at Google. International Conference on Software Engineering

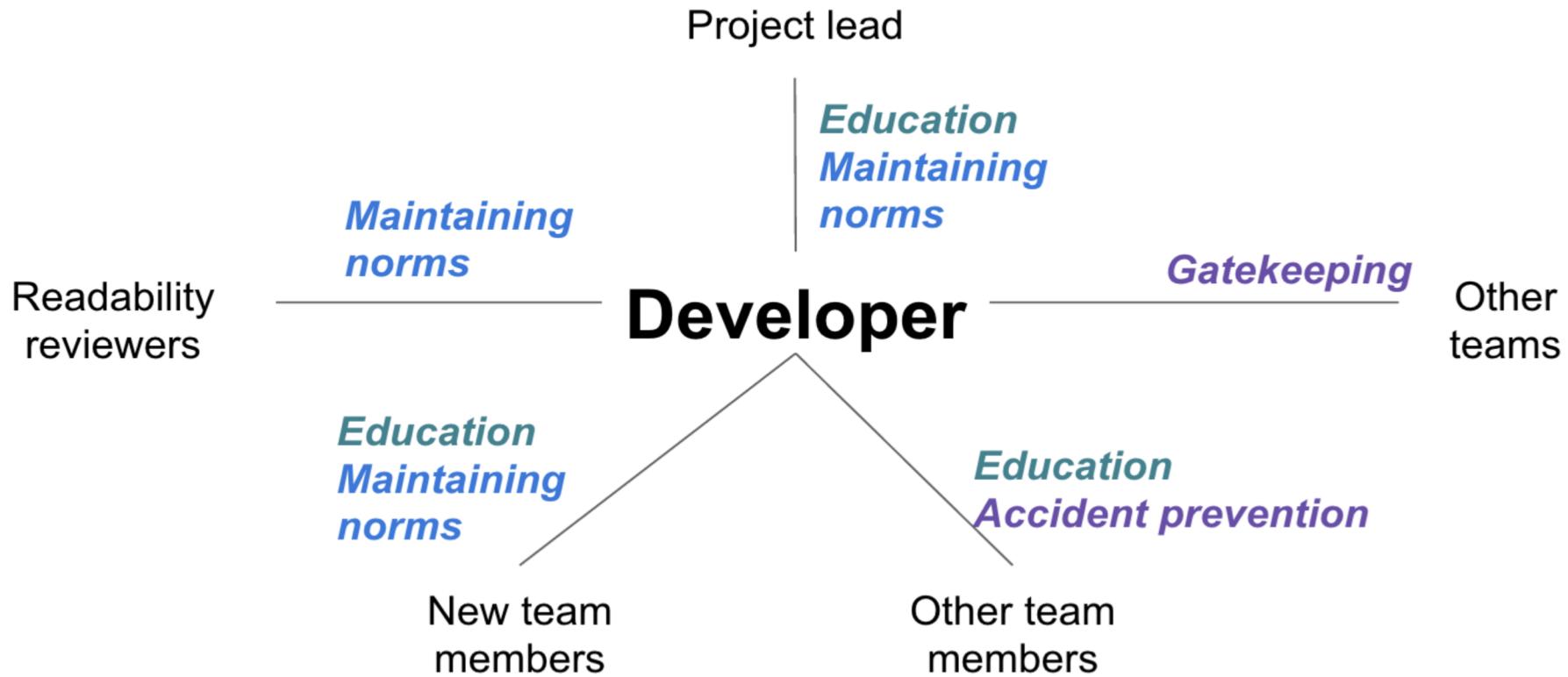
Google's Code Review Policy

- All change lists must be reviewed. Period.
- Any CL can be reviewed by any engineer at Google.
- Each directory has a list of owners. At least one reviewer or the author must be an owner for each file that was touched in the commit. If the author is not in the owners file, the reviewer is expected to pay extra attention to how the code fits in to the overall codebase.
- [... readability review ...] If the author does not have readability review, the reviewer is expected to pay extra attention to coding style (both the syntax and the proper use of libraries in that language).
- One can enforce that any CLs to that directory are CC'd to a team mailing list.
- Reviews are conducted either by email, or using a web interface called Mondrian
- In general, the review must have a positive outcome before the change can be submitted (enforced by perforce hooks). However, if the author of the changelist meets the readability and owners checks, they can submit the change TBR, and have a post-hoc review. There is a process which will harass reviewers with very annoying emails if they do not promptly review the change.

Code Review Dashboard for Guido van Rossum																								
Search																								
<ul style="list-style-type: none"> • New comments • Comments • Unreviewed changes • Other pending • All changes 	New comments Comments Unreviewed changes Other pending All changes																							
<h2>Changes Awaiting Your Review</h2> <table border="1"> <tbody> <tr> <td>#486102 PR merkelibc: the <code>LL</code> module</td><td>Add <code>LL</code> support for representing and validating JSON objects and arrays. Oct 13, 2019</td></tr> <tr> <td>#486203 PR merkelibc: <code>PRERELEASE</code> improvement</td><td>Stringify <code>PRERELEASE</code> field for better <code>__init__.py</code> output. Oct 13, 2019</td></tr> <tr> <td>#486204 PR merkelibc: <code>...-context</code> module, part 03</td><td>Fix some identifiers in the Python 3.8 context manager implementation. Oct 13, 2019</td></tr> <tr> <td>#486205 PR merkelibc: the <code>PRERELEASE</code></td><td>CC: the new <code>PyPI</code> tag <code>prerelease</code> (which is the same as <code>__init__.py</code>). Oct 13, 2019</td></tr> <tr> <td>#486207 PR merkelibc: <code>new C API</code></td><td>Note that we're upgrading to Python 3.8. Oct 13, 2019</td></tr> <tr> <td>#486208 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486209 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486210 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486211 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486212 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486213 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> <tr> <td>#486214 PR merkelibc: <code>new C API</code></td><td>Autogenerated <code>C</code> interface of <code>contextlib</code>. Oct 13, 2019</td></tr> </tbody> </table>	#486102 PR merkelibc : the <code>LL</code> module	Add <code>LL</code> support for representing and validating JSON objects and arrays. Oct 13, 2019	#486203 PR merkelibc : <code>PRERELEASE</code> improvement	Stringify <code>PRERELEASE</code> field for better <code>__init__.py</code> output. Oct 13, 2019	#486204 PR merkelibc : <code>...-context</code> module, part 03	Fix some identifiers in the Python 3.8 context manager implementation. Oct 13, 2019	#486205 PR merkelibc : the <code>PRERELEASE</code>	CC: the new <code>PyPI</code> tag <code>prerelease</code> (which is the same as <code>__init__.py</code>). Oct 13, 2019	#486207 PR merkelibc : <code>new C API</code>	Note that we're upgrading to Python 3.8. Oct 13, 2019	#486208 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486209 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486210 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486211 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486212 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486213 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019	#486214 PR merkelibc : <code>new C API</code>	Autogenerated <code>C</code> interface of <code>contextlib</code> . Oct 13, 2019
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<h2>Your Changes Awaiting Review</h2>	Search																							



Reviewing relationships



Google vs. Microsoft?

Social issues: Egos in Inspections

- Author's self-worth in artifacts
- Identify defects, not alternatives; do not criticize authors
 - "you didn't initialize variable a" -> "I don't see where variable a is initialized"
- Avoid defending code; avoid discussions of solutions/alternatives
- Reviewers should not "show off" that they are better/smarter
- Avoid style discussions if there are no guidelines
- Author decides how to resolve fault

Social issues 2

- Moderator must move discussion along, resolve conflicts
- Meetings should not include management
- Do not use for HR evaluation
 - “finding more than 5 bugs during inspection counts against the author”
 - Leads to avoidance, fragmented submission, not pointing out defects, holding pre-reviews
- Responsibility for quality with authors, not reviewers
 - “why fix this, reviewers will find it”

Types of Code Reviews by Formality

- 
- Ad hoc review
 - Passaround (“modern code reviews”)
 - Pair programming
 - Walkthrough
 - Inspection

More formal

Source: Wiegers. Peer Reviews in Software. Addison-Wesley 2002

Differences among peer review types

Review Type	Planning	Preparation	Meeting	Correction	Verification
Formal Inspection	Yes	Yes	Yes	Yes	Yes
Walkthrough	Yes	Yes	Yes	Yes	No
Pair Programming	Yes	No	Continuous	Yes	Yes
Passaround	No	Yes	Rarely	Yes	No
Ad Hoc Review	No	No	Yes	Yes	No

Source: Wiegers. Peer Reviews in Software. Addison-Wesley 2002

Summary

- Code reviews effective to identify bugs
- Additional benefits (e.g., knowledge transfer, shared code ownership, awareness)
- Reviews require understanding
- Different review types with different formality
- Formal inspection require planning & social skills, are expensive, but very effective

Further Reading

- Sommerville. Software Engineering. 8th Edition. Addison-Wesley 2007. Chapter 22.2
 - Overview of formal inspections
- Wiegers. Peer Reviews in Software. Addison-Wesley 2002
 - Entire book on formal inspections; how to run them and how to introduce them
- Bacchelli and Bird. "Expectations, outcomes, and challenges of modern code review." *Proceedings of the 2013 International Conference on Software Engineering*. IEEE Press, 2013.
 - Detailed studies of modern code reviews at Microsoft
- Oram and Wilson (ed.). Making Software. O'Reilly 2010. Chapter 18
 - Overview of empirical research on formal inspections

Quality Assurance Process

Claire Le Goues
November 5, 2019

How to get developers to [write tests | use static analysis | appreciate testers]

Claire Le Goues

November 5, 2019

QA Process Considerations

- We covered several QA techniques:
 - Formal verification (15-112)
 - Unit testing, test driven development
 - Various forms of advanced testing for quality attributes (GUI testing, fuzz testing, ...)
 - Static analysis
 - Dynamic analysis
 - Formal inspections and other forms of code reviews
- But: When to use? Which techniques? How much? How to introduce? Automation? How to establish a quality culture? How to ensure compliance? Social issues? What about external components?

Jaspan, Ciera, I. Chen, and Anoop Sharma. "Understanding the value of program analysis tools." *Companion to the 22nd ACM SIGPLAN conference on Object-oriented programming systems and applications companion*. ACM, 2007.

CASE STUDY: INTRODUCING STATIC ANALYSIS AT EBAY

Findbugs in 214

- We forced everybody to use Findbugs
- Has it found bugs?
- Who is still using Findbugs?
- Why not?

Ebay: Prior Evaluations

- Individual teams tried tools
 - On snapshots
 - No tool customization
 - Overall negative results
 - Developers were not impressed: many minor issues (2 checkers reported half the issues, all irrelevant for Ebay)
- Would this change when integrated into process? i.e. incremental checking
- Which bugs to look at?

Ebay: Goals

- Find defects earlier in the lifecycle
 - Allow quality engineers to focus on different issues
- Find defects that are difficult to find through other QA techniques
 - security, performance, concurrency
- As early as feasible: Run on developer machines and in nightly builds
- No resources to build own tool
 - But few people for dedicated team (customization, policies, creating project-specific analyses etc) possible
- Continuous evaluation

Ebay: Customization

- Customization dropped false positives from 50% to 10%
- Separate checkers evaluated separately
 - By number of issues
 - By severity as judged by developers; iteratively with several groups
- Some low-priority checkers (e.g., dead store to local) was assigned high priority – performance impact important for Ebay

Ebay: Enforcement policy

- High priority: All these issues must be fixed (e.g. null pointer exceptions)
 - Potentially very costly given the huge existing code base
- Medium priority: May not be added to the code base. Old issues won't be fixed unless refactored anyway (e.g., high cyclomatic complexity)
- Low priority: At most X issues may be added between releases (usually stylistic)
- Tossed: Turned off entirely

Ebay: Cost estimation

- Free tool
- 2 developers full time for customization and extension
- A typical tester at ebay finds 10 bugs/week, 10% high priority
- Sample bugs found with Findbugs for a comparison

Aside: Cost/benefit analysis

- Cost/Benefit tradeoff
 - Benefit: How valuable is the bug?
 - How much does it cost if not found?
 - How expensive to find using testing/inspection?
 - Cost: How much did the analysis cost?
 - Effort spent running analysis, interpreting results – includes false positives
 - Effort spent finding remaining bugs (for unsound analysis)
- Rule of thumb
 - For critical bugs that testing/inspection can't find, a sound analysis is worth it, as long as false positive rate is acceptable.
 - For other bugs, maximize engineer productivity

Ebay: Combining tools

- Program analysis coverage
 - Performance – High importance
 - Security – High
 - Global quality – High
 - Local quality – medium
 - API/framework compliance – medium
 - Concurrency – low
 - Style and readability – low
- Select appropriate tools and detectors

Ebay: Enforcement

- Enforcement at dev/QA handoff:
- Developers run FindBugs on desktop
- QA runs FindBugs on receipt of code, posts results, require high-priority fixes.

Ebay: Continuous evaluation

- Gather data on detected bugs and false positives
- Present to developers, make case for tool

Incremental introduction

- Begin with early adopters in small team
- Use these as champions in organization
- Support team: answer questions, help with tool.