

I love computers. I've ALWAYS loved them. By six or seven I was hacking DOS programs in Visual Basic. By middle school I was developing websites and modding games on Windows XP. In high school I started building my own PCs, then built my whole family their own PCs.

When I'm not at work, I'm working on computers. And when I'm not working on computers, I'm reading about them.

As an IT Support Specialist, I'll bring that lifelong passion and knowledge to the Help Desk and fuse it with a bucket-full of empathy. Not everybody needs to know (or even wants to know) what a "RAM" does or who a "Cloud" is. And they shouldn't have to. People just want to get things done, and it's my job to help smooth out the wrinkles that keep them from doing so.

Thank you for taking the time to read this. I look forward to the possibility of talking further . . .

— Angus

**>>> INFORMATION TECHNOLOGY & SUPPORT**

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- + HELPED FOLK SOLVE THEIR COMPUTER CONUNDRUMS VIA ONE-ON-ONE CONSULTATION
- + MAINTAINED SHOW DEVICES
- + INSTALLED LICENSE KEYS
- + REPRESENTED MY TEAM AT VENDOR EVENTS
- + ROUTED CABLING