



Action Plan

2021/06/16

**Feedback
Review**

**New Feature
Addition**

Conclusion

SCS 3214 / IS 3113: Group Project II - 2021

Action Plan

Our application Startup Door is a platform to establish a bridge between the Service provider and a service customer. The Major concern is to provide the middle-class community with a passive income opportunity with social entrepreneurship-based discipline.

The feedback was given by the proposal evaluation panel

- Enhance the survey mechanism in order to collect more qualitative data for our system
- Consider service providers in the system.
- Try to add more features since we have five group members.
- Consider how you provide a new service if requested other than the available services.

Our plan of action to accommodate the given feedback and change requests

- Able to discuss with the Supervisor and Co-supervisor.
- Utilizing an incremental development methodology, therefore continue new surveys to gather customer requirements from the target audience.

Already polled around 60 persons, mostly from the Colombo area. More than 90% of them are between the ages of 21 and 25. We informed them of our plan for an online service system and solicited their feedback.

So we will expect to do other surveys and gather more ideas and requirements.






- Add newly updated functionalities to the system

We are adding new features to our system to increase the system's efficiency and convenience for customers.

We included functions relevant to each actor in our proposal, but we also included additional features to extend our scope.

Newly proposed features for StartUp Door

- Added new subcategories for each sub actor such as,
 - Technician** - Plumber, Ac repairs, electrician, etc.
 - Food & cuisine** - Vegetarian, Fish, Seafood, Seasonal delicacies, Meat
 - Plants & Crops** - Horticulture crops, medicine plants, etc.
- Providing a chat service that is available 24 hours a day, seven days a week to allow bidirectional (duplex) communication between clients and service providers.
- A portfolio will be kept for clients and service providers to provide a fast overview for Portal users.
- Provide a bidding process for clients and service providers alike. As a result, they can do business by negotiating service pricing.
- The system first enrolled the users as clients, and if necessary, they can extend and upgrade the same account to become service providers.

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Conclusion

Creating an entrepreneurial platform for the middle-class community, with bidirectional service provision where both sides can operate as service providers and clients subject to restrictions and rules.