

STARTUP DOOR USER MANUAL



We are Providing an
Entrepreneurship
Opportunity for You

What Startup Door Does?

A platform to create a bridge between the Service provider and a service consumer. Our consideration is to give the middle-class community a passive income opportunity with social entrepreneurship-based discipline.

SCS 3214 / IS 3113: Group Project II - 2021

Project Title: Startup Door

Project Group Details

1. Group number: G54
2. Group members: List of Members Below

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Details of Project Supervisor, Co-supervisor

Project Supervisor (Academic Staff of UCSC):

Name of the supervisor: Dr S.S.P Mathara Archchi

Signature of the supervisor:

Date: 20/09/2021

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Name of the co-supervisor: Ms Tharushika Perera

Signature of the co-supervisor:

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1. Introduction

Almost every one of us likes to have an extra income for ourselves and without sacrificing too much of our resources. But most of the time we don't know how to do it, and it's hard to find the necessary platform for people who need some services like technical work, food & cuisine but also plant breeding, etc.

- From **Startup Door**, we are providing the solution to bring together the Service Providers and Clients where they can negotiate a business need in an economical & reliable way as well. This platform is versatile to those who can provide their help in small chores for comfortable prices.

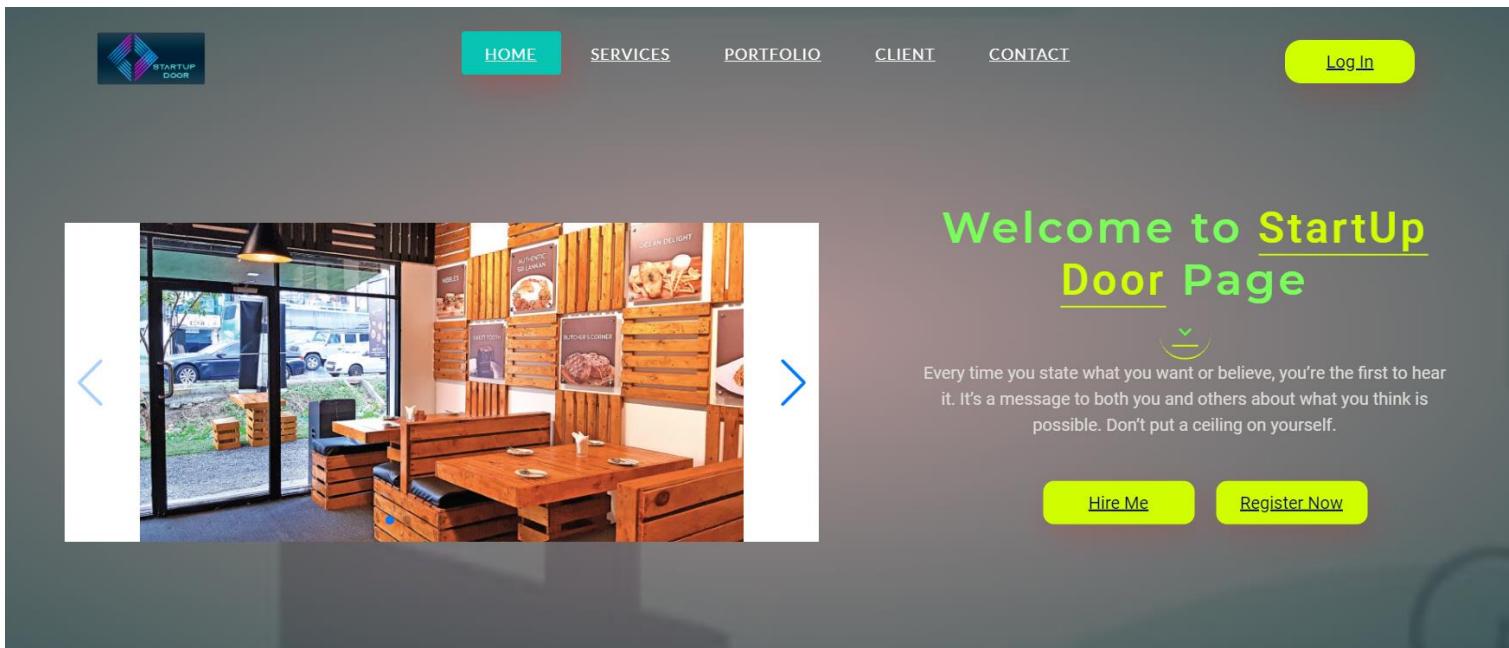
2. How to use this document

This document is created to guide the users of Startup Door on how to use the features of the web application. Therefore, this document is meant for Entrepreneurs who wish to get connected and earn a passive income.

The below sections describe the process of getting started using the system and how to use each feature in the **StartUp Door** web application.

3. Getting started

3.1. Landing Page



3.2. User Sign Up

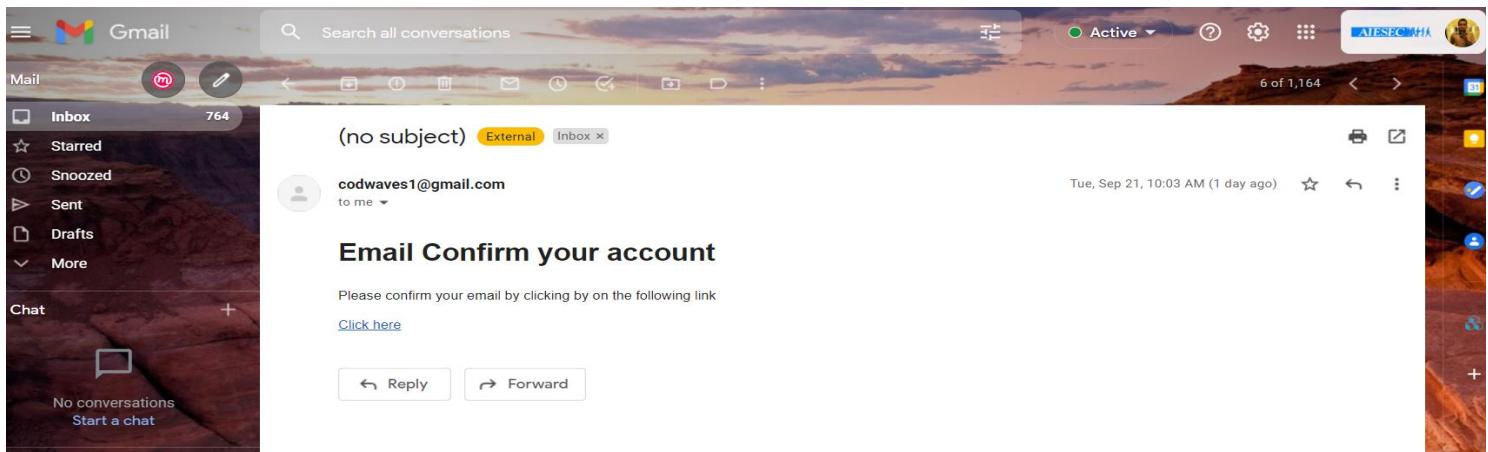
A screenshot of the Startup Door sign up form. The form is contained within a white box with a dark blue background. At the top is the Startup Door logo. Below it is the heading "Sign Up". There are three input fields: "Username *", "Email Address *", and "Password *". The "Username" field contains "pandula34", the "Email Address" field contains "pandula.pallewatta@aiesec.net", and the "Password" field contains ".....". Below these fields is a checkbox labeled "I agree to the Startup Door User Agreement and Privacy Policy". At the bottom of the form is a blue "SIGN UP" button. Below the button is a link "Sign In".

This is where users get registered with Startup Door.

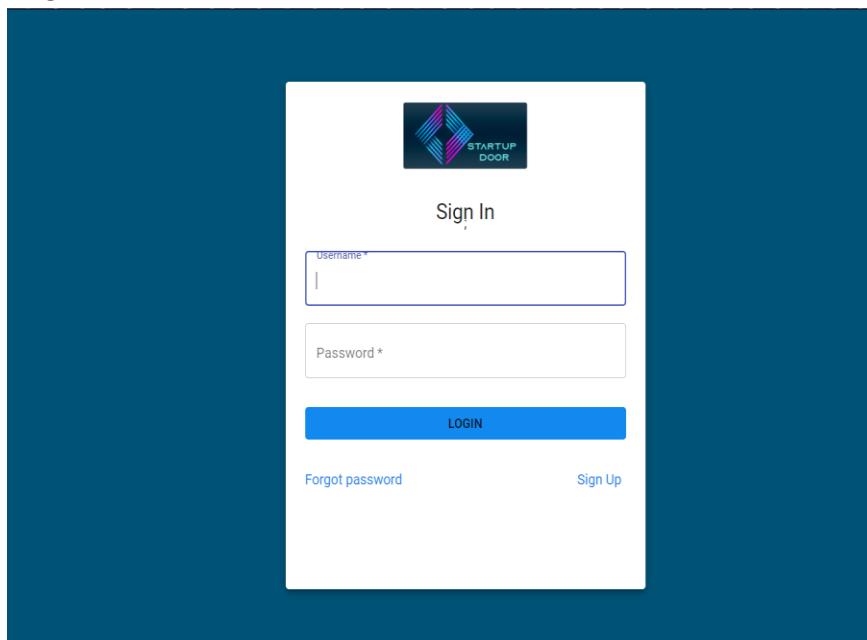
Users need to enter the following details to get registered with Startup Door.

- Name
- Email
- Password

After clicking the sign-up button, check your email to see if you have received the confirmation email.



3.3. User Sign In

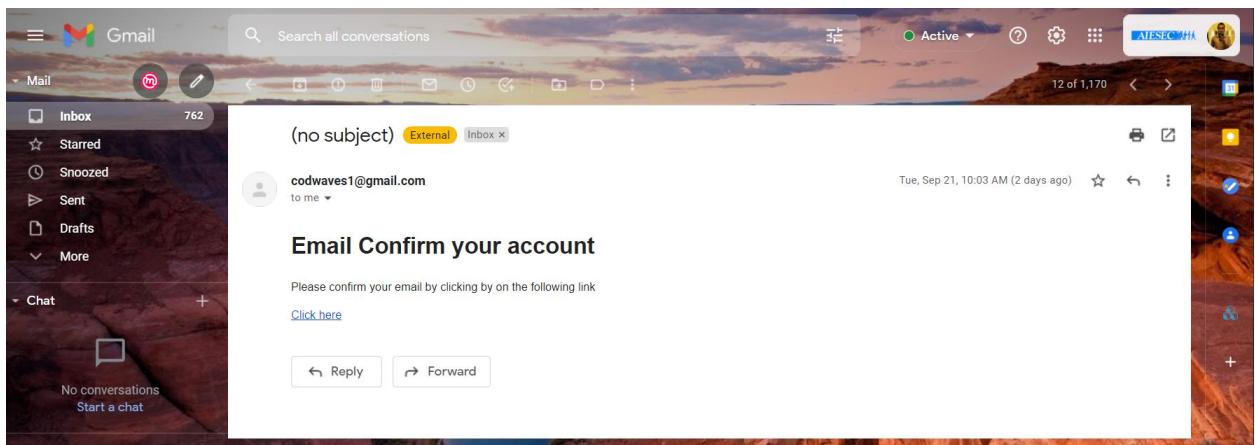
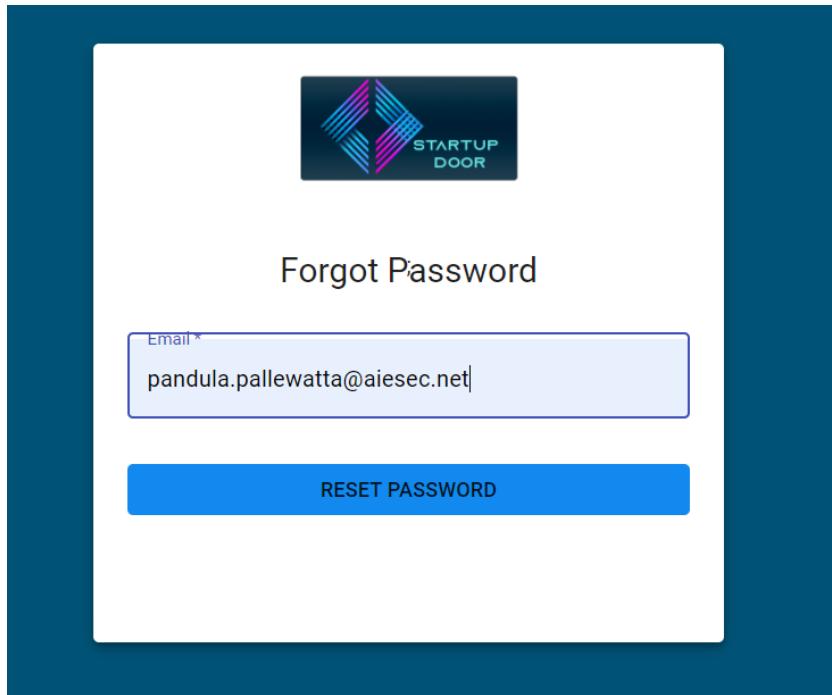


Users can sign into Startup Door.

1. Giving username and password. (For a registered user)

The user is redirected to the home page after successful login.

3.4. User forgot password and reset password



If you are already a **registered Client**, your email can be used to reset the password and after receiving **Email Link**.

4. Client

4.1. Client Home page

After completing the Login progress, the user will be directed to the Client Home Page. From the left bar, clients can filter the Technicians, Food providers as well as the Plants & Crops providers.

The screenshot shows the 'Startup Door' client home page. On the left, a sidebar lists navigation options: Home, Technician, Food & Cuisine, Plants & Crops, Generate Reports, and Questions. The main area features a search bar at the top with placeholder text 'Search for a Service Provider here...'. Below it is a 'What do you want?' input field with a placeholder 'Image' and a dropdown menu set to 'Technician'. There's also a 'Location' button and a 'Request Job' button. The central part of the page displays a 'Services Feed' with two entries. The first entry is from 'Pandula Pallewatta' posted 4 weeks ago, detailing their category ('Electrician', 'IT Service', 'Other'), description ('I am a Technician, Well experienced'), email ('p@gmail.com'), address ('QPR Dehiwala, Colombo'), contact number ('+94444444444'), location ('Around Dehiwala'), and availability ('Weekends Only'). The second entry is from 'Pasen Basitha' posted 1 month ago, detailing their category ('Electrician, Motor Mechanic, IT Service'), description ('I am a Technician, Well experienced'), and a 'Request Job' button. To the right, there are two advertisements: one for a brightly lit digital billboard in a city at night, and another for a group of people socializing with the text 'cold, smooth & tasty.'

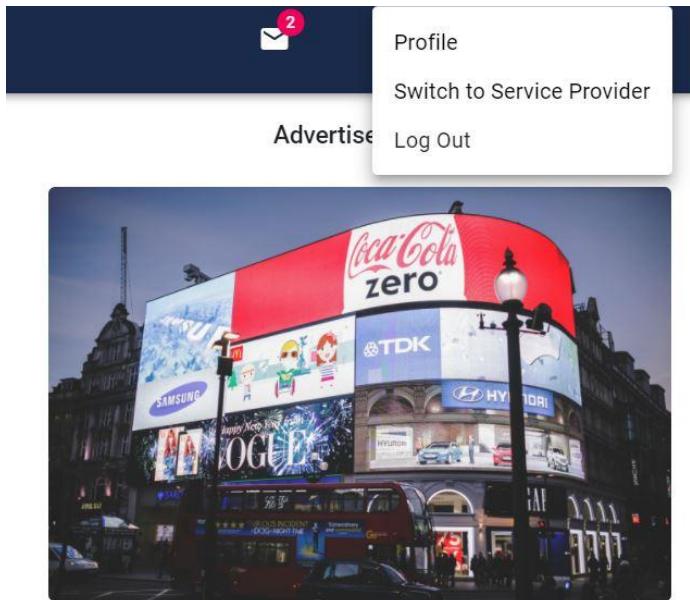
4.2. Post a Job

Top-Middle of the page Client can post a new job globally for the Service Providers. The Client should fill their needs and select the relevant Service Provider category as well. Clients can add some images and current location to describe the nature of their needs.

This screenshot shows the 'Post a Job' form. At the top, there's a placeholder 'What do you want?' with a user profile icon. Below it is an 'Image' upload field and a dropdown menu for selecting a service provider category. The dropdown is open, showing three options: 'Technician' (which is selected and highlighted in blue), 'Food & Cuisine', and 'Plants & Crops'. To the right of the dropdown are 'Location' and 'Request Job' buttons.

4.3. Profile

By clicking the profile image, Clients can navigate to their Profile page.



4.4. Posted Jobs

Client's Profile page and Posted Jobs.

4.5. Bid Results

Using the ‘Bid Results’ button, Clients can see the results of the Bidding that are given by the Providers for the relevant posted jobs.

Startup Door

Name	Price (LKR)	Bid Time
Pasan Basitha	80	1 day ago

Advertisements



4.6. Private Job Request

On the Home page Clients can contact any Service providers directly. In addition to that, the clients can see the Provider details as well as the ratings and feedback.

Startup Door

Request your job for the Technician

Pasan Basitha

Electrician, Motor Mechanic, IT Service
I Am A Technician, Well Experienced
P@Mail.Com
+9422222222

Full Name

Tharaka Athukorala

Job

Enter job title

Description

Enter Technical Job description here...

Starting Price

(LKR)

Advertisements



In the profile, Clients can see their requested private jobs mentioned in 4.6.

Clients can see the Private job requests that are given to the **service provider**.

Once the job is finished Client can delete the job requests from here.

Startup Door

Home
View Global Job Requests
View Private Job Requests
View Ratings and Feedback
Verify Payment
Upgrade Membership
Questions
Update Portfolio

Requested Jobs for a Technician

Name	Title	Description	Price (LKR)	Result	Delete Request
Pasan Basitha <small>4 days ago</small>	Repair bathtub	Need to repair my bath room tub	2500	Declined	<button>Delete</button>
Pandula Pallewatta <small>5 days ago</small>	Repair bathtub	I need to repair my bathtub	5000	pending	<button>Delete</button>

Requested Jobs for a Food & Cuisine

Name	Title	Description	Price (LKR)	Result	Delete Request
Pasan Basitha <small>4 days ago</small>	Vegetable dinner	I need 3 vegetable dinner packs for dinner	435	Declined	<button>Delete</button>
Jerry De Silva <small>5 days ago</small>	Chicken breakfast	I need a chicken breakfast today	300	pending	<button>Delete</button>

Requested Jobs for a Plants & Crops

Name	Title	Description	Price (LKR)	Result	Delete Request
Pasan Basitha <small>4 days ago</small>	Buy this plant	I need 3 plants from this.	300	Accepted	<button>Delete</button>
Pandula Pallewatta	Tea Leaves	I need 3kg Tea Leaves	150 per each	pending	<button>Delete</button>

4.7. Portfolio

Clients can see and update their Portfolios here.

Startup Door

Home
View Global Job Requests
View Private Job Requests
View Ratings and Feedback
Verify Payment
Upgrade Membership
Questions
Update Portfolio

Update Your Startup Door Portfolio

Full Name	Email	
Tharaka Athukorala	t@mail.com	
Password	Re-Enter Password	
Enter New Password	Re-Enter New Password	
Address		
ABC Rd, Kaduwela		
Contact Number	Gender	Profile Picture
+9411111111	Male	<input type="file"/> Choose File No file chosen
<button>Update Me</button>		

Notifications sent by the System and Administration.

Startup Door

The screenshot shows the 'Startup Door' application interface. On the left, a sidebar menu includes: Home, View Global Job Requests, View Private Job Requests, View Ratings and Feedback, Verify Payment, Upgrade Membership, Questions, and Update Portfolio. The main area displays 'Your Global Requests' with two items: 'Request for a Plants & Crops' (1 day ago) showing an image of aloe vera plants, and 'Request for a Food & Cuisine' (4 days ago). To the right, a sidebar lists system notifications: 'Welcome to the Startup Door' (1 month ago), 'Do you want to earn money..?' (1 month ago), 'Be a technician and earn money..!' (1 month ago), 'Make foods and earn money..!' (1 month ago), and 'Share your problems' (1 month ago). A small advertisement for 'cold, smooth & tasty.' is also visible.

4.9. Notifications from Service Providers

If the Service Provider accepts the private job request, Clients get notifications with the details.

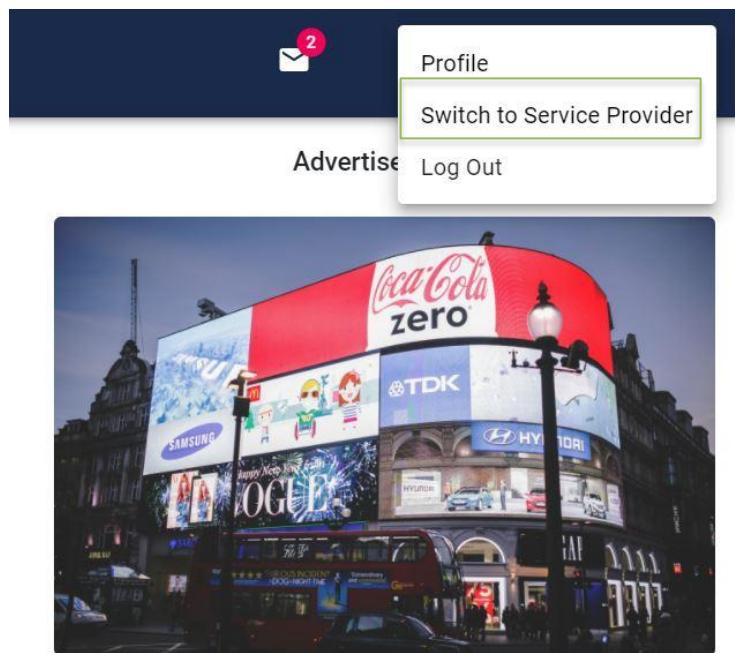
Startup Door

The screenshot shows the 'Startup Door' application interface. The sidebar menu includes: Home, Technician, Food & Cuisine, Plants & Crops, Generate Reports, and Questions. The main area shows a 'Services Feed' with posts from 'Pandula Palawatta' (4 weeks ago) and 'Pasan Basitha' (1 month ago). A modal window titled 'Accepted Your Job Request' is open, showing details for Pasan Basitha: Name (Pasan Basitha), Address (CDF Rd, Kalubowila), Contact (+94222222222), Requested Job Details (Job Title: Repair Bath tub, Description: Need To Repair My Bath Room Tub, Requested Price (LKR): 2500), and a note about negotiating via chat. A small advertisement for 'cold, smooth & tasty.' is also visible.

4.10. Switching to a Service Provider.

The screenshot shows the Startup Door application interface. On the left, there is a sidebar with icons for Home, Technician, Food & Cuisine, Plants & Crops, Generate Reports, and Questions. The main area has a search bar at the top with placeholder text "Search for a Service Provider here...". Below the search bar is a button with a mail icon and a red notification badge with the number "2". To the right of the search bar are Profile, Switch to Service Provider, Advertise, and Log Out buttons. A large image of a digital billboard in a city street is displayed. In the center, there is a "Services Feed" section showing a post from a user named Pandula Pallewatta. The post includes a profile picture, the name "Pandula Pallewatta", a timestamp ".4 weeks ago", and a "Request Job" button. The post details the user's category ("Electrician", "IT Service", "Other"), description ("I am a Technician, Well experienced"), email ("p@gmail.com"), address ("QPR Dehiwala, Colombo"), contact number ("+94444444444"), location ("Around Dehiwala"), and availability ("Weekends Only").

By clicking the '**Switch to Service Provider**' button, the client can become any Service Provider after completing the Subscription payment.



5. Switch to a Service Provider

If the client wants to work as a service provider, first they need to subscribe to one of the payment plans.

5.1. Pricing

First, the client needs to go to the client profile and click on upgrade Membership.

The screenshot shows the 'Startup Door' mobile application. At the top, there are three notification icons: a red circle with '2', a blue circle with '5', and a green circle with a person icon. Below the header, the main content area is divided into sections:

- Left Sidebar:** A dark sidebar with white text links:
 - Home
 - View Global Job Requests
 - View Private Job Requests
 - View Ratings and Feedback
 - Verify Payment
 - Upgrade Membership** (highlighted with a yellow box)
 - Questions
 - Update Portfolio
- Your Global Requests:** A list of requests:
 - 1 day ago: Request for a Plants & Crops (I need a Aloe vera plant) - Bid Results
 - 4 days ago: Request for a Food & Cuisine
- Advertisements:** Two images:
 - A large digital billboard at night with various advertisements, including Coca-Cola Zero.
 - A group of people sitting around a table, smiling and holding glasses, with the text "cold, smooth & tasty." overlaid.

The screenshot shows the 'Pricing' page of the Startup Door application. The background is dark blue. In the center, the word 'Pricing' is displayed in a large, white, sans-serif font inside a thin white rectangular border.

Three subscription plans are listed side-by-side:

- Start**: Rs100/mo. Includes 1 Category and Bid Insights. **GET STARTED** button.
- Pro**: Most popular. Rs300/mo. Includes 2 Category, Bid Insights, and Help center access. **GET STARTED** button.
- Enterprise**: Rs1000/mo. Includes Unlimited Category, Bid Insights, and Help center access. **GET STARTED** button.

Clients should then choose a Membership plan from Start, Pro, or Enterprise.

5.2. Select Category

The Providers should select at least one category according to their favor.

Select category



Techicain

Select



Food

Select



Plant

Select



Continue

5.3. Payment

The providers can select one of the payment methods.

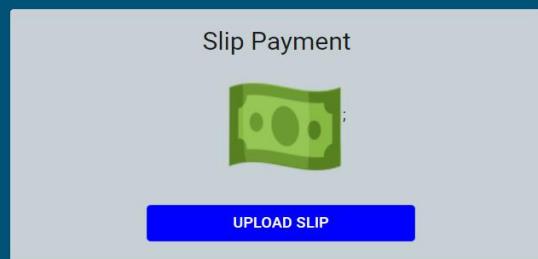
Payment Method



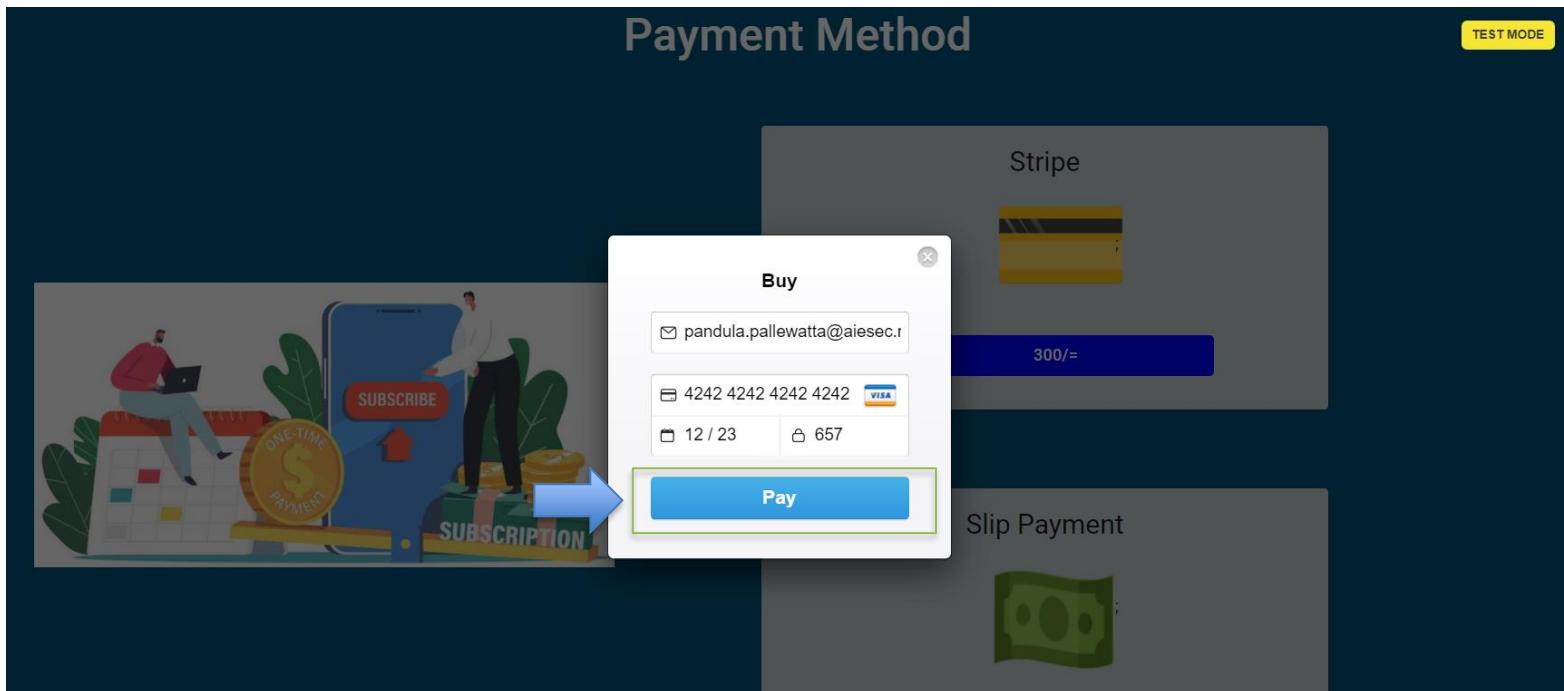
Stripe



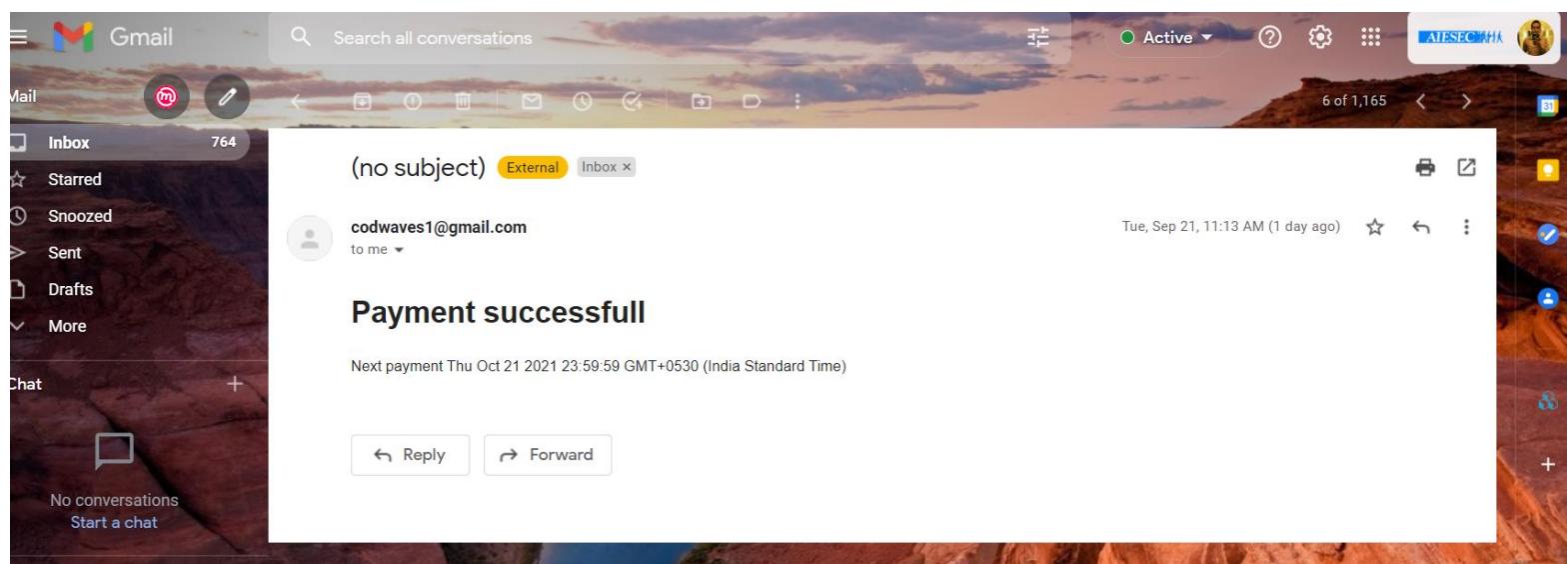
300/=



If a provider selects the card payment, need to fill these details mentioned below.



Once the payment is successfully completed the providers get an email.



6. Technician

6.1. Posting Job

Using the right bar, the Technician can post his jobs for the clients.

Startup Door

Search for a Technical job here...

4 6

Technician

- Job Categories
- Technician
- Food & Cuisine
- Plants and Crops
- View Feedbacks
- Completed Works
- Ongoing Works
- Questions

Jobs Feed for Technician

Tharaka Athukorala .1 week ago

Need to repair car alternator
Location : ABC Rd, Kaduwela

Bid

Pasan Basitha .2 weeks ago

My Asus Vivobook S15 laptop has a screen issue. Need to replace it.
Location : CDF Rd, Kalubowila

Job Information for Technician

Select Category

Description

Location

Available Days

Update Job

6.2. Ongoing Works

Startup Door

Search for a Technical job here...

4 R

Ongoing Works

- Job Categories
- View Feedbacks
- Completed Works
- Ongoing Works
- Questions

Technician Ongoing Works

Name	Title	Description	Price (LKR)	Status	Take an Action
Tharaka Athukorala 4 days ago	Repair bathtub	Need to repair my bath room tub	2500	Accepted	<button>Accept</button> <button>Decline</button>

All the **feedback, completed works, questions, bidding** tabs included in **Technician Service provider** section & that will explained furthermore in plan & crops section.

7. Food & Cuisine

7.1. Posting Job

Using the right bar, the Food Providers can post their jobs for the clients.

The screenshot shows the 'Jobs Feed for Food & Cuisine' section. On the left, a sidebar lists 'Job Categories' including 'Technician', 'Food & Cuisine' (which is selected), 'Plants and Crops', 'View Feedbacks', 'Completed Works', 'Ongoing Works', and 'Questions'. The main feed displays a post from 'Tharaka Athukorala' (4 days ago) titled 'I need corns' located at 'ABC Rd, Kaduwela'. Below the post is a large image of several grilled corn cobs. To the right, a 'Job Information for Food & Cuisine' form is shown with fields for 'Breakfast' (dropdown), 'Select Category', 'Food Menu', 'Amount', 'Location', and 'Net Price(LKR)'. A blue arrow points from the post area to the 'Post Food' button.

7.2 Subscribe Service Category

The screenshot shows a 'Need to Subscribe' message. It features a background image of several envelopes and the text 'Subscribe to Category' with the subtext 'Let your readers choose what they want.' Below the message is a 'UPGRADE MEMBERSHIP' button.

If the current service provider didn't purchase all the service categories, they can select “**Upgrade membership**” button and purchase this service category to provide services.

All the **feedback, ongoing & Completed work, questions, bidding** tabs included in **Cuisine Service provider** section & that will explained furthermore in plan & crops section.

8. Plants & Crops

8.1. Post a Job

Using the right bar, the Plant & Crops Providers can post their jobs for the clients.

8.2. Bid for Plants

Service Providers can add a bid value for a clients' posted jobs.

Name	Price (LKR)
Pasan Basitha	80

In the bidding progress, the Client can hand over the job for that relevant **Service**.

Provider. Then the Provider gets a notification about the job.

The screenshot shows the Startup Door application interface. On the left, a sidebar menu lists categories: Job Categories, Technician, Food & Cuisine, Plants and Crops (selected), View Feedbacks, Completed Works, Ongoing Works, and Questions. The main area displays a "Jobs Feed for Plants And Crops" section. A post from user Tharaka Athukorala is shown, stating "I need a Aloe vera plant" with the location "ABC Rd, Kaduwela". Below the post is a large image of several green aloe vera plants. To the right, a vertical sidebar labeled "Crops" shows two notifications: "Given this Job from the bidding." (1 day ago) and another "Given this Job from the bidding." (4 days ago). Both notifications include a small profile picture of the client and the job details.

Service Providers can see the private job requests that are given by the Clients. In addition to that, if the Providers can provide these jobs, they can accept the request or decline the requests, if they cannot provide the requested service.

The screenshot shows the Startup Door application interface for technicians. The sidebar menu is identical to the previous screen. The main area displays a "Technician Ongoing Works" section with a table. The table has columns: Name, Title, Description, Price (LKR), Status, and Take an Action. One row is visible, showing Tharaka Athukorala, Repair bathtub, Need to repair my bath room tub, 2500 LKR, Accepted status, and two buttons: "Accept" and "Decline". At the top right, there are notification icons for messages (4) and alerts (6).

If a Service Provider accepts the Client's private job request, the Client gets the notifications mentioned above.

8.3 Rating and Feedback

In the client dashboard, there is an option in the sidebar to view ratings and feedback. Through that option clients can give ratings and feedback to the relevant service providers.

The screenshot shows the 'Startup Door' client dashboard. On the left, a sidebar menu includes: Home, Technician, Food & Cuisine, Plants & Crops, View Ratings and Feedback (which is currently selected), Generate Reports, and Questions. At the top right, there are notification icons for messages (2) and alerts (5), and a user profile picture. The main content area is titled 'Rating and Feedback' and displays a table of service provider reviews:

Service Provider	Type	Date	Ratings	Action
Pasan Basitha	Tech	10/09/2021	★★★★★ (5)	X
Dayan Alwis	Plant	15/07/2021	★★★★★ (2)	X
Lasitha Perera	Food	18/08/2021	★★★★★ (3)	X
Isuru Upendra	Tech	20/08/2021	★★★★★ (6)	X
Sahan Perera	Food	22/08/2021	★★★★★ (5)	X
Tharaka Athukorala	Plant	14/09/2021	0 reviews	X

Clients can give ratings and feedback through this form.

The screenshot shows the 'Startup Door' client dashboard. The sidebar menu is identical to the previous screenshot. The main content area is titled 'Give your feedback' and contains a form:

Give your feedback

Name: Rating:

Add a comment:

The client can view given feedback for the relevant service provider.

Pasan Basitha

★★★★★ (5)

Sachitha Upeksha ★★★★★

Knows how to collaborate with others effectively to find solutions to problems.

Tharidu Botheju ★★★★★

Works effectively within a team environment to achieve specific tasks or projects.

Rukshan Silva ★★★★★

Shows strong time-management and organizational skills.

Prashan Perera ★★★★★

Responds well to change in various situations.

Sahan namal ★★★★★

The service was fast and friendly.

8.4 Plants and crops problem feed

Plants and crops service providers can discuss their plants' problems in this feed. They can exchange ideas and solutions for each problem and get a good understanding of how to treat plants well.

Startup Door417

- ▶ Job Categories
- ✉ View Feedbacks
- ✓ Completed Works
- ⌚ Ongoing Works
- 🖼 Problem Feed
- ❓ Questions

Plants And Crops Problem Feed

Pasan Basitha .1 day ago

The leaf surface appears spots grow large enough.

Give solution

Pasan Basitha .1 week ago

There are some swollen, cracked, or dead areas found on stems. Usually, there are water-soaked margins appear surrounded by a

Add your problem

Describe your problem here...

ImagePlantsAdd Problem

Here you can add solutions for the particular plant problem.

The screenshot shows a user interface for a platform called "Startup Door". On the left, there is a sidebar with navigation links: Job Categories, View Feedbacks, Completed Works, Ongoing Works, Problem Feed, and Questions. The main content area displays a table of solutions for a specific problem. The table has columns for Name, Given solution, and Delete. There are four entries:

Name	Given solution	Delete
Nihal Perera	Space plants far enough apart to increase air circulation.	X
Pasan Basitha	Do not till the debris into the soil or use in the compost pile.	X
Sudeh Perera	Inspect plants that you buy from a greenhouse before purchasing for mildew	X
Sahan Perera	Keep your plants healthy by providing regular feedings of organic fertilizer.	X

To the right, there is a form for adding a new solution:

Please add your solution/comment

Name:

Solution:

Submit

8.5 Question feed

There are frequently asked questions used to refer to a list of answers to typical questions that users might ask.

The screenshot shows a user interface for a platform called "Startup Door". On the left, there is a sidebar with navigation links: Job Categories, View Feedbacks, Completed Works, Ongoing Works, and Questions. The main content area displays a section titled "Startup Door - FAQ". It includes two sections: "Do you need a service? - Customer" and "Are you a service provider? - Service Provider". Under the second section, there is a highlighted link: "How to register as a service provider?". To the right, there is a form for submitting a problem:

Submit your problem

Title:

Description:

Submit



By clicking the **Question feed**, it will dropdown solutions for the problem that you frequently asked.

And, in the right-side of the window, you can also submit solutions for a particular problem.

The screenshot shows the 'Startup Door - FAQ' section. On the left, there's a sidebar with links: Job Categories, View Feedbacks, Completed Works, Ongoing Works, and Questions. The main area has two sections: 'Do you need a service? - Customer' (with a link to 'How to post a job') and 'Are you a service provider? - Service Provider' (with a link to 'How to register as a service provider?'). A large callout box is open over the 'Service Provider' link, containing instructions: 'First open an account at 'Startup Door'. View profile, go to this page. Click on the red add subscription button. You will see the New Subscription Form.' followed by a numbered list: 1. Choose the service you provide, 2. Select the area where you work, 3. Provide a brief description of the service you provide, 4. If you have pictures of the service you are doing, click the select images button and enter, 5. Check that the details you entered are correct and press the green add button. Our agent will verify your details and then you can apply for jobs under that category. To the right, there's a 'Submit your problem' form with fields for Title and Description, and a 'Submit' button.

9. Language Translation Support

The screenshot shows the 'Startup Door' homepage. At the top left is a 'Select Language' dropdown menu with a blue arrow pointing to it from the previous image. Below it is a note 'Powered by Google Translate'. The main navigation bar has the 'Startup Door' logo. The sidebar on the left contains links: Job Categories, Technician, Food & Cuisine, Plants and Crops, View Feedbacks, Completed Works, Ongoing Works, and Questions.

We also providing customers Language translation options for the convenience. Most of our clients are preferring to work in **Native language**.

We are proving mainly **Sinhala & Tamil** language translations for the users.

9.1 Sinhala Language Translated Portal

Google Translated to: Sinhala Show original Options ▾ X

Powered by Google Translate

ආරම්භක දෙර

කාර්මික ගිල්පියා සඳහා රැකියා සංග්‍රහය

ඡනීත් ඩිරදේස් . දින 1 කට පෙර

අජේත්තිවෙශ් MCB
පිහිටිම සඳහා මට විදුලි කාර්මිකයෙකු අවශ්‍ය ස්ථානය: එබැවි පාර,
කුඩාවල



වර්ගය තොරතුරු

විස්තර

ස්ථානය

ලබා ගත හැකි දින

9.2 Tamil Language Translated Portal

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தொடக்க கதவு

இங்கே ஒரு தொழில்நுட்ப வேலை தேடுங்கள் ...

வேலை வகைகள்

பின்னாட்டங்களைப் பார்க்கவும்

முடிக்கப்பட்ட பணிகள்

நடந்து கொண்டிருக்கும் பணிகள்

கேள்விகள்

டெக்னோவியனுக்கான வேலை உள்டடம்

ஜனித் பிரதர்ஸ் . 1 நாள் முன்பு

எங்கள் வீட்டு MCB
இருப்பிடத்தை சரிசெய்ய எனக்கு ஒரு எலக்ட்ரீசியன்
தேவை : ABC Rd, Kaduwela



தொழில்நுட்ப வல்லுனருக்கான வேலை தகவல்

பிரிவை தேர்வு செய்க

விளக்கம்

இடம்

கிடைக்கும் நாட்கள்