STAVON EWART

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Software Engineering • Leadership • Customer Service

ABOUT ME

A hard-worker and fast-learner, capable of working independently or in team-based settings. A natural leader, and an avid believer in the power and importance of building relationships with customers. I have over 15 years of experience in customer service and 8+ years of management experience.

SKILLS

HTML, CSS	MongoDB	Python	Customer Service
Javascript	Express	Django	Management
Node.js	React	PostgreSQL	Sales

EXPERIENCE

2020 **General Assembly**

Software Engineering Immersive | Engineering Fellow
- Completed 420 hours of instruction, where we created multiple full-stack applications
- Experience with Github, HTML, CSS, Javascript, Node.js, MongoDB, Express, Mongoose, React, Python, Django, PostgreSQL, and more.
- Completed the following projects:
    1. https://suncatcher.surge.sh/
    2. https://ewart-wedding.herokuapp.com/
    3. http://beets-base.herokuapp.com/
    4. https://imadethiss.herokuapp.com/

2018 **Best Buy**

Microsoft Expert
- Thorough customer service and a solution-based selling approach
- Coached other team members regularly to improve both customer experience and sales goals.
- Received constant training to stay up-to-date with the latest tech.

2016 **GameStop**

Store Manager
- Led a team of managers, keyholders, and sales associates, while meeting and exceeding sales goals.
- Was responsible for maintaining the store in all areas, hiring and developing talent, and specializing in solutions-based sales techniques.

EDUCATION

2020 • General Assembly - Certificate of Completion - Software Engineering

2007 - 2009 • Community College of Rhode Island