

REFUND & CANCELLATION POLICY

100% REFUND OR 100% FUTURE STAY VOUCHER

If cancelled **12 days** or more before check-in date.

50% REFUND OR 50% FUTURE STAY VOUCHER

If cancelled **6 to 12 days** before check-in date.

NO REFUND

If cancelled less than **6 days** before check-in date.

IF BOOKING IS CANCELLED ON THE SAME DAY AS CHECK-IN:

No refund and no rescheduling will be possible under any circumstance.

IF GUESTS VISIT THE PROPERTY BUT CHOOSE NOT TO CHECK-IN:

The advance payment will **not be refunded**.

IF THE BOOKING IS MADE WITHIN 3 DAYS OF CHECK-IN AND LATER CANCELLED:

The **50% advance** is non-refundable.

Note: Refunds or vouchers are not applicable on peak season dates or promotional bookings unless explicitly mentioned.