

CSU33012 Software Engineering

Measuring Engineering Report

**Stephen Davis, Std# 18324401**

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# Introduction

This report will discuss why one would want to measure software engineering, how software engineering can be measured, what platforms can be used to measure software engineering and what algorithms we can use to carry out such measuring. This report will then discuss the ethics of measuring software engineering, before finally concluding.

# How Can Software Engineering be Measured?

There is much debate about whether software engineering can actually be measured. A popular view, and my personal view, is not whether software engineering can be measured, but how can software engineering be measured? It is worth noting that there are many ways we can measure software engineering, but not every way is accurate, insightful and fair. Most of the time the issue with these inaccurate measurements is that they lack context. It is worth noting that each measurement comes with its own advantages and disadvantages. Some examples of how to measure software engineering productivity which I will now discuss are:

* Lines of Code
* Number/Frequency of Commits
* Number of Code Reviews Done
* Leadtime

## Lines of Code

The most obvious method to measure software engineering is to measure the number of lines of code a software developer writes. This metric is considered to be “The Original Code Metric” (<https://www.gitclear.com/blog/the_4_worst_software_metrics_agitating_developers_in_2019> ). The advantages for this method are that it is very simple to measure and easy to understand this measurement. You do not need a technical background to understand how to analyse this metric.

Although there are some advantages to using Lines of Code (LOC) as a measurement, they are far out-weighed by the disadvantages. The most important disadvantage of LOC, is that it is “a very easy metric to game” (<https://www.pluralsight.com/blog/teams/lines-of-code-is-a-worthless-metric--except-when-it-isn-t-> ). Figure 1 and 2 below illustrates how one could gamify their code to appear more productive.

Figure (for loop)

Figure (same as above by copying and paste same line of code)

As can be seen by the above examples, LOC as a metric promotes inefficient, sloppy code and is far too easy to game. We must remember, “You don't pay a Michelangelo to make brush strokes, you pay him to be a genius” (<https://www.pluralsight.com/blog/teams/lines-of-code-is-a-worthless-metric--except-when-it-isn-t-> ).

## Number/Frequency of Commits

At first, measuring the number of commits made by an engineer may appear to be beneficial as a metric for measuring productivity, however, just like LOC, it is easily gamified. Our hope would be that software engineers commit code when they have made progress on a project, and by comparing the number of commits made by different developers, the higher the number, the more productive an engineer is.

However, in theory, two engineers could essentially write the same code, except the first engineer commits the code when he has the functionality working, and let’s say the second engineer commits every time he adds a new line of code. Now, of course, we do not want the latter to happen, but what is stopping this engineer, or any engineer, from doing so? Again, this illustrates how gamification can easily be utilised to improve your score when being analysed by the number of commits you make.

The disadvantages of using the number of commits made by an engineer is that it encourages insignificant and unnecessary commits. “You are incentivising them to make a commit every time they author a line of code” (<https://www.gitclear.com/blog/the_4_worst_software_metrics_agitating_developers_in_2019> ). The size and value of the commit is not taken into account, and this is why it is so easy to gamify. Perhaps one of the cruellest disadvantages of using the number/frequency of commits as a metric is that “if you're a hard-working developer that's striving to solve as many issues as possible, by simply saving their work more often, your lazier coworker will shoot past you on the commit count leaderboard?” (<https://www.gitclear.com/blog/the_4_worst_software_metrics_agitating_developers_in_2019> ). This metric rewards those who can game the system and those who play fairly appear to be the workers lacking in productivity. Simply put, “Commit count creates a toxic atmosphere among developers”.

One advantage of using this metric is that if you notice it has been a while since an engineer has made a commit, this is “often a signal that they may be stuck” (<https://www.gitclear.com/blog/the_4_worst_software_metrics_agitating_developers_in_2019> ). However, it is quite clear that this one advantage is negligible when compared against all the disadvantages associated with this metric.

Again, as software engineers, we favour quality of code over quantity.

## Number of Code Reviews Done

## Leadtime

“Lead time quantifies how long it takes for ideas to be developed and delivered as software” (<https://stackify.com/track-software-metrics/> ). To measure Leadtime, you “need to have a clear definition of when work begins and ends” (<https://humanitec.com/blog/lead-time-a-key-metric-in-devops> ). The idea behind using Leadtime as a metric is to measure how quickly engineers or a team of engineers can go from idea to production. If we notice one project idea has a significantly longer Leadtime than another, we may ask why? Perhaps a project idea was underspecified or there were permission requests which took a long time to come back. The advantages of this metric are that it incentivises software engineers to “improve how responsive they are to customers” (<https://stackify.com/track-software-metrics/> ). Another advantage is that a company may realise from analysing this metric, that their Leadtime for releasing a fully-functional working version of the idea is too long, and their competitors may have beat them to the punch. By analysing the Leadtime, team leads may decide to “release little and often; you release each feature as it is ready, rather than waiting for an “all-in” big release” (<https://humanitec.com/blog/lead-time-a-key-metric-in-devops> ). This adapted approach would then keep the customers engaged and loyal to your company’s product.

With any measurement, if you measure the wrong things, you risk pushing the quality of code down, which tends to reward mediocrity. Therefore, it is vital that if you are measuring software engineering, you choose a fair, insightful and well-thought-out metric. Do not just measure software engineering for the sake of measuring.

# What Platforms Can Be Used to Gather and Process Data?

Nowadays we have version control systems such as GitHub, which collect vast amounts of data. There is no doubt that this data exists, and that we have access to this data, but the question is how can we gather and process the specific data that we want. Thankfully, there are various platforms which provide such a service. The examples I will discuss in this report are:

* Pluralisation (Git Prime)
* WayDev
* Code Climate
* Hackystat
* Personal Software Process

## Pluralisation (Git Prime)

As previously mentioned, we can measure software engineering by the lines of code (LOC), the number of commits, Leadtime and various other metrics. These metrics individually are not much use and certainly not very insightful in the quest of measuring software engineering. However, by combining various different metrics, we can draw meaningful conclusions about our productivity as developers.

Pluralisation flow, previously called Git Prime, is a platform designed to collect various sources of information such as lines of code, pull requests, etc. from Github’s wealth of data on software engineers, and analyse these metrics collectively, to produce meaningful insights.

Flow collects and configures historical git data into easy-to-understand insights and reports to assist software engineering teams in becoming more successful. Flow empowers you to be able to identify bottlenecks so you can remove them, compare trends and help your team reach their full potential. Based on the Github data flow collects and analyses from your team, it can then recommend skills which your team may need to develop

“If we were not using Flow, it would be like going back to the Stone Age. We've gotten used to the metrics and the visibility Flow provides us” (Rob Teegarden, VPE, Dealersocket).

Pluralisation believes Git is more than version control. It is a record of how your team works. To align with this value, flow provides a powerful visualization into your teamwork dynamics. Questions such as what percentage of pull requests or commits get zero responses, what percentage of the team is involved in feedback and are senior engineers providing feedback and mentorship, are all answered by flow’s powerful visualisation features.

A precarious position to find your team in is when your most informed, and up to speed developer(s), the central link in the team, is unavailable. Suddenly your team members may find themselves stuck, where no present members have the answer.



Figure 1: If the central link in your team becomes unavailable, the whole chain breaks down. This is where knowledge sharing reports come in handy.

Knowledge Sharing reports in Flow help you measure and improve how codebase knowledge is distributed across your team and empowers you to distribute value evenly across your engineering team.

(<https://www.pluralsight.com/product/flow> )

## WayDev

The next platform on the list is WayDev. If you are looking to become more productive and happier with your work, then WayDev should be on the top of your list of platforms available to gather and process data. Earlier on in this report, we saw that a hard-working engineer would appear to be less productive than a lazy one, who knew how to game the system. However, with WayDev, we have justice. WayDev pride themselves on the fact that you can rest assured your achievements will be acknowledged. By being justly rewarded for all your hard work, you will be motivated to work harder, since you know your work is appreciated. This is a win-win situation, the productivity of the software engineer improves which is a win for the company, and the deserved engineer receives credit, acknowledgement and a sense of pride for his/her impactful efforts.

Another feature WayDev provides is for you to ship your code faster, by equipping you with the tools necessary to visualise the codebase, pull requests, and tickets your team produce from sprint to sprint. WayDev allows you to analyse how you spend your valuable time, how often you send code for review, and identifies those suggestive areas of improvement.

Like flow, WayDev unlocks the true value of data available to us on GitHub, and empowers us to learn, grow and improve, both individually and collectively, from this data.

<https://waydev.co/software-engineers/>

## Code Climate

Code Climate advertises that you can “leverage [their] data-driven insights to build a culture of trust and high performance” (<https://codeclimate.com/> ).

Code Climate understand the importance of meaningfully analysing data and put emphasis on how one can “help every member of [their] team excel”.

There are two main products offered by Code Climate:

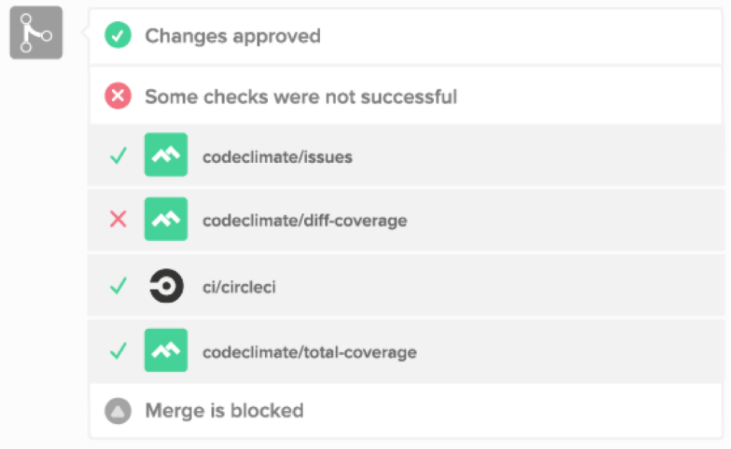
1. Velocity
2. Quality

### **Velocity**

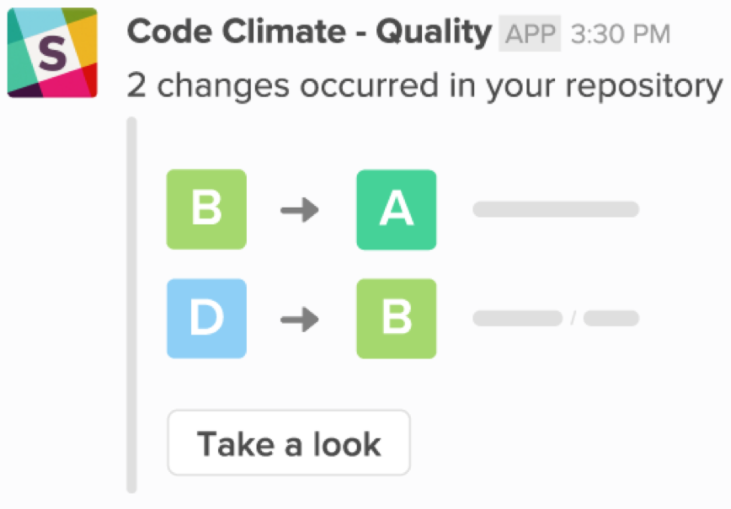
Velocity is a powerful product offered by Code Climate, which has many overlapping features provided by Pluralsight and WayDev, such as insights into how you spend your time, recommendation on what skills your team can improve on etc. Since these features have already been discussed previously, I will move on to Quality, the second product offered by Code Climate.

### **Quality**

Quality is a product offered by Code Climate which focuses on test coverage. The way this product works is it grades code out of ten by running a suite of designed tests. The key benefit of these tests is that Code Climate will block a merge if tests fail, preventing problematic merges.



As mentioned in the beginning of this report, when being analysed under lines of code, software engineers can simply game the system. With Quality, this cheat-code is effectively dealt with, since the product neatly displays what files have changed, how much they have changed and how exactly they have changed.



If the same files appear to be changing again and again, perhaps this is an indication that a developer is in need of assistance. The power of Quality is that it saves an incredible amount of time that would have otherwise been spent manually reviewing code. Also, humans are susceptible to error, whereas machines running a suite of tests will not have room for human error. Quality prevents gamers from short-cutting there way to the top of the leader board, and ensures good programming practice and honesty is adhered to.

<https://codeclimate.com/>

# What Algorithms Can We Use?

* Halstead Complexity Measures
* Artificial Intelligence
* Computational Intelligence
* Cyclomatic Complexity

## Halstead Complexity Measures

## Artificial Intelligence

## Computational Intelligence

## Cyclomatic Complexity

# Is This Ethical?

* Moral Issues - Privacy
* Increasing Productivity

## Privacy

## Increasing Productivity

Remember, what gets measured, gets managed (<https://www.pluralsight.com/product/flow>

).

# Conclusion

Source:

<https://blog.pragmaticengineer.com/can-you-measure-developer-productivity/>

<https://www.gitclear.com/blog/the_4_worst_software_metrics_agitating_developers_in_2019>

<https://www.pluralsight.com/blog/teams/lines-of-code-is-a-worthless-metric--except-when-it-isn-t->

<https://stackify.com/track-software-metrics/>

<https://humanitec.com/blog/lead-time-a-key-metric-in-devops>

<https://www.pluralsight.com/product/flow>

<https://waydev.co/software-engineers/>

<https://codeclimate.com/>