



Global Payments Made Easy

Payoneer's Implementation Guide for Payoneer Payout Services Version 2.49

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Table of Contents

1	Cor	nfide	ntiality	.5
2	Get	tting	Started	.6
3	Ove	ervie	w	.7
4	The	Pro	cess	.8
	4.1	Data	a and Fund Exchanges	.8
	4.2	Con	nmunication Security	.9
	4.3	San	dbox Test Environment	10
5	Pay	vee Si	ign-up	11
	5.1	Pay	ee Sign-up Parameters	11
	5.1	.1	Error Responses	13
	5.1	.2	Status Code Table	13
6	Pay	vee Si	ign-up/Auto Population	14
	6.1	Sam	ple XML String	14
	6.2	XMI	Parameters	15
	6.2	.1	Response	18
	6.2	.2	Status Code Table	19
7	IPC	N – I	nstant Process Completion Notification	20
	7.1	Payı	ment Method Registration Notifications	
	7.1	.1	Card Registration Confirmation IPCN	20
	7.1	.2	Direct Deposit Registration Confirmation IPCN	20
	7.1	.3	iACH Registration Confirmation IPCN	20
	7.1	.4	Paper Check Registration Confirmation IPCN	21
	7.2	Paye	ee Status Notifications	21
	7.2	.1	IPCN Approved	21
	7.2	.2	IPCN Decline	21
	7.3	Payı	ment Notifications	21
	7.3	.1	Payment Request Accepted IPCN	
	7.3	.2	Card Loaded Confirmation IPCN	
	7.3	.3	Load Money to Direct Deposit IPCN	22
	7.3	.4	Load Money to iACH IPCN	22
	7.3	.5	Load Money to Paper Check IPCN	22
	7.3	.6	Cancel Payment IPCN	22
	7.4	Add	itional IPCN Notifications	23
	7.4	.1	Account Funded IPCN	23
	7.4	.2	Auto Payee Creation IPCN	23
	7.4	.3	Customer Details Edited IPCN	
	7.4	.4	Payee Bank Account Details Change Notification	23
	7 /	5 Re	use Pavee ID IPCN	24

8	Payor	neer API	.25
9	Funct	ion: Echo	.26
9	.1 R	equest Parameters	26
9	.2 R	esponse	26
9	.3 S	tatus Code Table	.26
10	Funct	ion: GetVersion	. 27
1	0.1	Request Parameters	. 27
1	0.2	Response	. 27
	10.2.	1 Success Response	. 27
	10.2.	2 Error Responses	. 27
	10.2.	3 Status Code Table	.28
11	Funct	ion: Payment Order Submission	.29
1	1.1	Request Parameters	.29
1	1.2	Response	.30
1	1.3	Status Code Table	.31
12	Funct	ion: Get Payment Status	.32
1	2.1	Request Parameters	.32
1	2.2	Success Response	.32
1	2.3	Error Responses	.33
1	2.4	Status Code Table	.33
1	2.5	Payment Status Code Table	.33
13	Funct	ion: Query Account Balance Method	34
1	3.1	Request Parameters	.34
1	3.2	Success Response	.34
1	3.3	Error Responses	.34
1	3.4	Status Code Table	.35
14	Funct	ion: Get Payee Details	.36
1	4.1	Request Parameters	36
1	4.2	Success Response	36
1	4.3	Error Responses	.37
1	4.4	Status Code Table	.37
1	4.5	Card Status/iACH Payee Status	.38
1	4.6	Payoneer Account Activation Statuses	.38
1	4.7	Card Activation Statuses	.38
15	Funct	ion: Change Payee ID	.39
1	5.1	Request Parameters	.39
1	5.2	Response	.39
1	5.3	Status Code Table	40
16	Funct	ion: Get Payees Report	41
1	6 1	Request Parameters	41

16.2	Success Response	41
16.3	Error Responses	42
16.4	Status Code Table	42
17 Funct	tion: Get Single Payee Report	43
17.1	Request Parameters	43
17.2	Success Response	43
17.3	Error Responses	44
17.4	Status Code Table	44
18 Funct	tion: Get Unclaimed Payments XML	45
18.1	Request Parameters	45
18.2	Success Response	45
18.3	Error Responses	46
18.4	Status Code Table	46
19 Funct	tion: Get Unclaimed Payments CSV	47
19.1	Request Parameters	47
19.2	Success Response	47
19.3	Error Responses	47
19.4	Status Code Table	48
20 Funct	tion: Cancel Payment	49
20.1	Request Parameters	49
20.2	Response	49
20.3	Status Code Table	49
21 Funct	tion: Move Payee Program	51
21.1	Request Parameters	51
21.2	Response	52
21.3	Status Code Table	52
Appendix	A – XML File Format for Payoneer Mass Payment	53
Appendix	B – Payoneer Mass Payment CSV File Format	55
Appendix	C – Field Validations	57
Appendix	D – Setup Payoneer landing site language	59
Appendix	E – Partner's Account Setup Process	60

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2 Getting Started

A brief overview of this Implementation Guide is provided for your convenience.

- Overview is intended for all developers.
- **Payee Sign-Up** is intended for partners who will be redirecting their payees to Payoneer to sign up for a Payoneer account.



- Payee Sign-up/Auto Population is intended for partners who will be redirecting their
 payees to Payoneer to sign up for a Payoneer account and wish to auto-populate data
 fields presented to the payee.
- Instant Process Completion Notification is intended for developers who want to receive Payoneer's IPCN (Instant Process Completion Notification) to receive feedback on payee and payment status.
- Payoneer API is intended for developers who want to drive payments directly to the Payoneer platform or to query the Payoneer platform for information about their payees and payments.

3 Overview

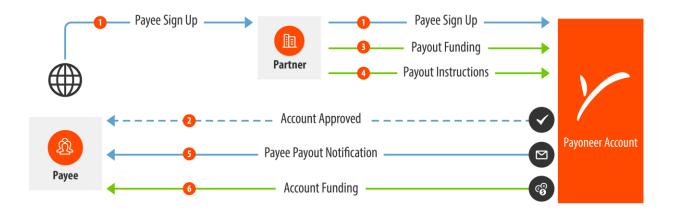
Payoneer provides a full-scale, easy-to-implement solution for fund disbursement. Utilizing the solution involves two steps:

- Payee registration performed on branded web pages, fully hosted by Payoneer.
- Payment instruction submission to Payoneer, via one of the two supported interfaces:
 - Automated interface: HTTPS Request/Response interfaces are available to automate data submission and to retrieve reports. The APIs are described in this document. The specific credentials for submitting API calls are provided parallel to partner account setup.
 - Manual interface: Payoneer Administration Console provides a convenient interface for manual data submission and access to reports. The Payments tab supports initiation of a single payment as well as large batch file uploads.

4 The Process

4.1 Data and Fund Exchanges

Data and fund exchanges are performed in accordance with the workflow schematic in the following diagram:



- 1. **Payee Registration:** A payee signs up on a branded page on Payoneer's website. The partner redirects payees to the Payoneer site, and upon completion of the sign up, the payee is redirected back to the partner's website or any other provided URL.
- 2. **Account Approval:** Payoneer approves the account, and sends an account approval email to the payee. The payee receives communication from Payoneer based on the payout options that they selected during account enrollment/registration:
 - Physical MasterCard Card: If the payee chose a physical card, Payoneer delivers the card directly to the payee's address on file.
 - Virtual MasterCard Card: If the payee chose a virtual card, Payoneer sends an additional email to the payee instructing them to log into their Payoneer "My Account" in order to access the 16-digit MasterCard number, expiration date, and CVV number (this option is available per partner setup).
 - iACH/Paper Check: If the payee chose the bank transfer or Paper Check option, there is no additional communication from Payoneer to the payee until account loading occurs.
- 3. Funds Transfer: Partner transfers the payout funds to Payoneer's bank account.
- 4. **Payment Instructions:** Partner sends payout instructions to Payoneer. These instructions are sent via the API or by uploading a mass payment file to the Payoneer Administration Console.

- 5. **Email Funding Notification:** Payoneer sends an email with an account load confirmation request to the payee.
- 6. **Account Load:** Payoneer loads the account.

Payoneer provides each partner with data, payment information and status at all stages of the workflow. The reports are available via the following interfaces:

- Payoneer Web-based reports.
- E-mail reports and notifications are sent on a daily or monthly basis.

4.2 Communication Security

To ensure communication safety and message integrity, Payoneer's platform has been enhanced with a wide range of standard and proprietary security measures. Some of the measures are listed below:

- Validation of the Originating IP Address: Originating IP addresses of all partner communications are validated against a list of confirmed IPs pre-defined for each partner account (used for all applications).
- **API Permission System**: Partners are permitted to use only the relevant API functions in accordance with their contract with Payoneer.
- Unauthorized API Calls: No unauthorized API calls are allowed and all calls are logged.
- **SSL-Protected Communications**: Electronic communications are performed through an SSL-protected channel.
- **Password Protected Communications**: API calls are authenticated using usernames and passwords allocated for partners at the time of account setup.
- Using HTTP POST versus GET: Some of the parameters can be sent via either HTTP-Get or HTTP-Post. Some specific parameters are marked as "POST-only". It is strongly recommended to use only HTTP-Post for ALL parameters, due to a potential risk of "Get" data being captured by communication-hops (e.g. DNS, routers) along the communication route.

4.3 Sandbox Test Environment

The Payoneer Sandbox Test Environment is a self-contained environment in which partners can prototype and test their integration with Payoneer systems and applications prior to moving any Payoneer-based applications or websites into production. Partners can use the Sandbox test environment to manage test accounts, their associated emails, API credentials and functions.

Sandbox credentials will be sent by Payoneer's integration Department via email.

To access the Sandbox test environment, Partners must use a unique set of URLs. The credentials for Sandbox and Production environments are different. This means that the move from Sandbox to Production involves changing the base URLs and Credentials.

The API URL is as follows:

https://api.sandbox.payoneer.com/payouts/HttpApi/Api.aspx?parameters

NOTE Payoneer provides the production API URL along with the Production account credentials.

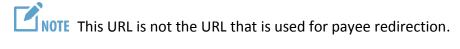
The Partner Admin Console URL is as follows:

https://partners.sandbox.payoneer.com/

5 Payee Sign-up

The payee sign-up page URL is unique and is generated by Payoneer specifically for each sign-up session. The URL is provided in response to a request submitted via HTTP using the following form:

https://APIURL/API.aspx?mname=GetToken&p1=username&p2=password&p3=PartnerID&p4 =Y



5.1 Payee Sign-up Parameters

Parameter	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's unique ID assigned by Payoneer.	Alphanumeric
p4 (HTTP API) Partner Payee ID	[Required] Payee's Unique ID as used within the partner's system.	Alphanumeric No special characters
p5 (HTTP API) Session ID	[Optional] Payee session ID on the partner's Website. If provided, Payoneer sends it back upon process completion (IPCN).	Alphanumeric
p6 (HTTP API) Redirect URL	[Optional] URL used by Payoneer for redirecting the payee back after completion of the sign-up process.	Alphanumeric
p8 (HTTP API) Redirect Time	[Optional] The delay in seconds between the confirmation pages to the redirection to the partner's URL at the end of the account application. Default is 10 seconds.	Numeric
p9 (HTTP API) Test Account	[Optional] Creates a test payee to check later with API functions. Relevant only in Sandbox and for card only. In production – value is ignored and treated as "False".	Alphanumeric "True" – Create an approved payee "False" – Default

Parameter	Description	Data Type
p10 (HTTP API) XML Response	[Optional] Creates a XML response with the token URL.	String "True" – XML "False" – no XML
p11 (HTTP API) Payout Methods Lists	[Optional] List of allowed payout-methods to sign for. List is separated by commas. Default is all allowed payout-methods of the partner.	Alphanumeric Allowed payouts methods (non-case sensitive) – PrepaidCard DirectDeposit iACH PaperCheck
p12 (HTTP API) iACH Registration Mode	[Optional] "Express" registration mode is allowed only for iACH accounts. This property is ignored if any other payout-method is selected by the payee. For iACH accounts – "Express" requires the payee to fill in minimal details allowing them to get payment. After Express registration (as opposed to "Regular" registration) that payee does not have access to extended services such as Payoneer's "MyAccount" application. Default – "Regular".	Allowed iACH methods – Regular Express

NOTE Refer to Field Validations in Appendix C.

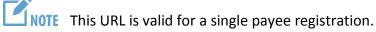
NOTE Following payee registration, keep the option for the payee to redirect to Payoneer using the same API call.

Payoneer's server response contains the unique URL for the payee sign-up page. The payee is then redirected to this URL for completion of the registration process.

The following is an example of a sign-up page URL (Non-XML):

https://payouts.payoneer.com/partners/lp.aspx?token=

Or an XML sign-up page URL:



NOTE To setup landing site language, please refer to set language in Appendix D.

5.1.1 **Error Responses**

```
<PayoneerResponse>
            <Code><!-- See status code table below -->
            </Code>
             <Description> describes the reason for rejecting the request -->
            </Description>
</PayoneerResponse>
```

5.1.2 **Status Code Table**

001	Field format is invalid or is not supported.
005	Internal error.
006	Internal error.
008	Internal error.
PE1010	Unauthorized action.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters. Please check IP address and parameters.
4B501FF5	Cannot find command or wrong method name.

6 Payee Sign-up/Auto Population

The payee sign-up page URL is unique and is generated by Payoneer specifically for each sign-up session. The URL is provided in response to a request submitted via HTTP via the following form:

https://APIURL/API.aspx?mname=GetTokenXML&p1=username&p2=password&p3=PartnerId &xml=XMLSting

NOTE For security reasons, XML commands need to be passed using POST, not GET (p1, p2, p3 can still be passed using GET if needed but it is recommended they be sent also over POST).

Parameter	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's Unique ID assigned by Payoneer.	Alphanumeric
Xml (HTTP API)	[Required] Partner's Unique ID assigned by Payoneer.	Alphanumeric XML String Format



6.1 Sample XML String

```
<PayeeType></PayeeType>
           <CompanyBusinessLegalType></CompanyBusinessLegalType>
           <CompanyName></CompanyName>
           <CompanyLegalDate></CompanyLegalDate>
       </Details>
       <PersonalDetails>
           <firstName>John/firstName>
           <lastName>Doe</lastName>
           <dateOfBirth>08091974</dateOfBirth>
           <address1>642W 42nd St.</address1>
           <address2>Ste 5E</address2>
           <city>New York</city>
           <country>US</country>
           <state>NY</state>
           <zipCode>10022</zipCode>
           <mobile></mobile>
           <phone>2125551234</phone>
           <email>me@payoneer.com</email>
       </PersonalDetails>
</PayoneerDetails>
```

6.2 XML Parameters

Parameter	Description	Data Type
userName Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup).	Alphanumeric
password Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup).	Alphanumeric
prid Partner ID	[Required] Partner's Unique ID assigned by Payoneer.	Alphanumeric
apuid Partner Payee ID	[Required] Payee's Unique ID as used within the partner's system.	Alphanumeric No special characters
sessionid Session ID	[Optional] Payee session ID on the partner's Website. If provided, Payoneer sends it back upon process completion.	Alphanumeric
redirect Redirect URL	[Optional] URL used by Payoneer for redirecting the payee back after completion of the sign-up process.	Alphanumeric
redirectTime Redirect Time	[Optional] The delay in seconds between the confirmation pages for redirection to the partner's URL at the end of the card application. Default is 10 seconds.	Numeric

Parameter	Description	Data Type
BlockType Block Type	[Optional] Field blocking prevents the end-user from being able to modify the specified fields. The level of field blocking in the auto-population option: 0 - no blocking (all fields can be changed – default) 1 - block all fields 2 - block address fields 3 - block name fields/company legal name blocked 4 - block email address 5 - block name/company, legal name, address, & email fields 6 - block DOB. 7 - block all name /(company name, contact name) fields 8 - block all names/(company name, contact name) &address & email fields	Numeric 0-6
PayeeType	[Optional] 1 – Individual	Numeric
Payee Type	2 – Company	1-2
CompanyBusinessLegalType Company Business Legal Type	[Optional] 1 – Public Corporation (Co/Corp) 2 Private Corporation 3 Sole Proprietorship 4 – Limited Liability Company (LLC) 5 – Limited Liability Partnership (LLP) 6 – Limited Company (Ltd) 7 – Incorporation (Inc) 8 – Non Profit Organization	Numeric 1-8
CompanyName Company Name	[Optional] Used for autofill purposes.	Alphanumeric
CompanyLegalDate Company Legal Date	[Optional] Used for autofill purposes. Must be parsed correctly in MMDDYYYY format.	Numeric
Payout Methods Lists	[Optional] List of allowed payout-methods to sign for. List is separated by commas. Default is all allowed payout-methods available through the partner.	Alphanumeric Allowed payouts methods (non-case sensitive) – PrepaidCard DirectDeposit iACH PaperCheck

Parameter	Description	Data Type
RegMode iACH Registration Mode	[Optional] "Express" registration mode is allowed only for iACH accounts. This property is ignored if any other payout-method is selected by the payee. For iACH accounts, "Express" requires that the payee fill in minimal details so that they can get payment. After Express registration (as opposed to "Regular" registration) that payee does not have access to extended services such as Payoneer's "MyAccount" application. Default – "Regular".	Allowed iACH methods – Regular Express
firstName Partner Payee First Name	[Optional] Used for autofill purposes.	Alphanumeric
lastName Partner Payee Last Name	[Optional] Used for autofill purposes.	Alphanumeric
dateOfBirth Partner Payee Birth Date	[Optional] Used for autofill purposes. Must be parsed correctly in MMDDYYYY format.	Numeric
address1 Partner Payee Address	[Optional] Used for autofill purposes.	Alphanumeric 30 Characters
address2 Partner Payee Secondary Address	[Optional] Used for autofill purposes.	Alphanumeric 30 Characters
City Partner Payee City	[Optional] Used for autofill purposes.	Alphanumeric
country Partner Payee Country	[Optional] Used for autofill purposes (2 letters, in accordance with ISO 3166-2).	Alphanumeric ISO2 code
State Partner Payee State	[Optional] Used for autofill purposes. State code (2 letters, in accordance with ISO 3166-2)	Alphanumeric State code
zipCode Partner Payee Zip	[Optional] Used for autofill purposes.	Alphanumeric
mobile Partner Payee Mobile Phone	[Optional] Used for autofill purposes.	Alphanumeric
Phone Partner Payee Phone	[Optional] Used for autofill purposes	Alphanumeric
e-mail	[Optional] Used for autofill purposes.	Alphanumeric

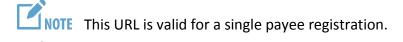


NOTE Following payee registration, keep the option for the payee to redirect to Payoneer using the same API call.

6.2.1 Response

An XML formatted string containing the unique URL to the payee sign-up page as well as information about the new account holder is created. The URL is valid for a single payee registration.

6.2.1.1 Success Response



NOTE To setup landing site language, please refer to set language in Appendix D.

6.2.1.2 Error Responses

6.2.2 Status Code Table

001	Field format is invalid or is not supported.
005	Internal error.
006	Internal error.
PE1005	No partner ID received.
PE1006	No payee ID received.
PE1010	Unauthorized action.
PE1011	Required field is missing.
PE1023	Invalid ID type.
PE1028	Invalid currency.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters. Please check your IP address and parameters.
4B501FF5	Cannot find command or wrong method name.
FFA009A	Auto populate XML contains invalid entries.

7 IPCN – Instant Process Completion Notification

Instant Process Completion Notification (IPCN) is a call triggered from Payoneer system to a partner's system. Typically, such a call reports an event about which the partner's payee is to receive notification.

To receive an IPCN, a specific setup (in accordance with IPCN type) must be implemented in Payoneer's administration console.

If the call fails due to network timeout, Payoneer's server performs five additional attempts. If all six IPCN attempts fail, an e-mail notification is sent to a pre-defined e-mail address within the partner's organization.

Payoneer provides the IPCN notifications presented in the following sections.

7.1 Payment Method Registration Notifications

7.1.1 Card Registration Confirmation IPCN

This is performed after the payee completes the registration process for a prepaid card.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?REG=true&payeeid={{apuid}} &sessionid={{sessionid}}&Payoneerid={{payoneerid}}

7.1.2 Direct Deposit Registration Confirmation IPCN

This is performed after the payee finishes the registration process for direct deposit.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?ACHREG=true&payeeid={{a
puid}}&sessionid={{sessionid}}&Payoneerid}}

7.1.3 iACH Registration Confirmation IPCN

This is performed after the payee finishes the registration process for iACH.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?iACHREG=true&payeeid={{a puid}}&sessionid={{sessionid}}&Payoneerid={{payoneerid}}

7.1.4 Paper Check Registration Confirmation IPCN

This is performed after the payee finishes the registration process for Paper Check.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?PaperCheck=true&payeeid= {{apuid}}&sessionid={{sessionid}}&Payoneerid}}

7.2 Payee Status Notifications

7.2.1 IPCN Approved

This occurs if Payoneer approves the payee application.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?APPROVED=true&payeeid={ {apuid}}&sessionid={{sessionid}}&Payoneerid={{payoneerid}}

NOTE Once Payoneer approves a payee application (see "IPCN Approved" above), the payee ID is active in the Payoneer system and the partner can submit payments to the payee.

7.2.2 IPCN Decline

This occurs if Payoneer declines the payee application.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?DECLINE=true&payeeid={{a puid}}&sessionid={{sessionid}}&Payoneerid={{payoneerid}}

- apuid is the payee ID: This is the unique identifier that each partner has for each payee.
- Session ID: Is the p5 parameter sent in the signup API. It is not mandatory.
- Payoneer ID: This is an identifier used within the Payoneer system. It is not mandatory.

7.3 Payment Notifications

7.3.1 Payment Request Accepted IPCN

This occurs once a payment request has been registered in Payoneer systems.

Example:

https://www.partnercompany.com/payoneer_confirmation.aspx?PAYMENT=true&payeeid={{ apuid}}&PaymentId={{PayoneerPaymentId}}&PartnerPaymentId={{IntPaymentId}}

7.3.2 Card Loaded Confirmation IPCN

This occurs once the funds are loaded into the card.

Example:

https://www.partnercompany.com/payoneer_confirmation.aspx?LOADCC=true&payeeid={{apuid}}&PayoneerPaymentId={{PaymentId}}

7.3.3 Load Money to Direct Deposit IPCN

This occurs after funds have been sent to Direct Deposit payee.

Example:

https://www.partnercompany.com/payoneer_confirmation.aspx?LOADACH=true&payeeid={{ apuid}}&PaymentId={{PayoneerPaymentId}}&PartnerPaymentId={{IntPaymentId}}

7.3.4 Load Money to iACH IPCN

This occurs after funds have been sent to the iACH payee.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?LOADiACH=true&payeeid={{
 apuid}}&PaymentId={{PaymentId}}&PartnerPaymentId={{IntPaymentId}}

7.3.5 Load Money to Paper Check IPCN

This occurs after funds have been sent to the Paper Check payee.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?PaperCheck=true&payeeid= {{apuid}}&PaymentId={{PaymentId}}&PartnerPaymentId={{IntPaymentId}}

7.3.6 Cancel Payment IPCN

This occurs: after a payment has been canceled.

Example:

https://www.partnercompany.com?CancelPayment=true&payeeid={{apuid}}&PaymentId={{PaymentId}}}&PartnerPaymentId={{IntPaymentId}}

- apuid: This is the payee ID, which is the unique identifier that each partner has for each payee
- PayoneerPaymentId: This is a unique payment identifier used within the Payoneer system.
- IntPaymentId: This is a unique payment identifier used within the partner's system.

7.4 Additional IPCN Notifications

7.4.1 Account Funded IPCN

This occurs once partner's funds have been received (i.e. once the partner's balance in the Payoneer system is updated).

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?BALANCE UPDATED=true
&Amount={{Amount}}&Balance={{Balance}}&FundingId={{FundingId}}&FundingTime={{FundingIme}}

- Balance is the Partner's balance in Payoneer right after the funding action
- Fundingid is a unique identifier in Payoneer system of the specific funding action.
- FundingTime is the Date and time (EST) the funding registerd in Payoneer systems.

7.4.2 Auto Payee Creation IPCN

This occurs once Payoneer creates a payee automatically for the partner.

Example use: Email As Payee.

NOTE Email As Payee: If the partner is enabled in the Payoneer systems for the "Email as payee" service, then the partner can submit a payment to a payee (via the PerformPayoutPayment API call) by specifying their email address in the Payoneer system as "PayeeID". If the payee is identified by the Payoneer system (according to their email), the Payoneer system will automatically create a payee ID named according to the payee's email for the requesting partner. From then on, the "email" is the payee ID.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?AUTOPAYEECREATION=true &payeeid={{apuid}}&PaymentId={{PaymentId}}

7.4.3 Customer Details Edited IPCN

This occurs once the payee profile is edited.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?CustomerDetailsEdited=truepayoneerid={{apuid}}&sessionid={{sessionid}}&Payoneerid={{payoneerid}}

7.4.4 Payee Bank Account Details Change Notification

This occurs once the payee changes his Bank account information.

Example:

https://www.partnercompany.com/payoneer confirmation.aspx?CustomerDetailsEdited=true&payeeid={{apuid}}

7.4.5 Reuse Payee ID IPCN

This occurs once the payee ID is released by Payoneer and should open the option for the payee to re-register for Payoneer account.

Example:

 $\frac{\text{https://www.partnercompany.com/payoneer confirmation.aspx?ReusePayeeID=true\&payeei}}{\text{d=}\{\{\text{apuid}\}\}}$

8 Payoneer API

The following sections comprise the various functions of the Payoneer API. The Payoneer API is intended for developers who want to drive payments directly to the Payoneer platform or to query the Payoneer platform for information about their payees and payments.

Function: Echo 9

HTTP usage: https://APIURL/API.aspx?mname=Echo

This method provides the status of the API and payout services (Heart Beep).

Request Parameters 9.1

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

Response 9.2

This is an XML file string that is formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<PayoneerResponse>
           <Status> </Status>
           <Description> 
</PayoneerResponse>
```

9.3 **Status Code Table**

000	Echo OK - All systems are up.
006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized Access or invalid parameters. Please check your IP address and parameters.
4B501FF5	Cannot find command or wrong method name.

10 Function: GetVersion

HTTP usage: https://APIURL/API.aspx?mname=GetVersion

This method provides the API version (to match with the relevant integration guide).

10.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

10.2 Response

This is an XML file string formatted as presented in the following sections.

10.2.1 Success Response

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<PayoneerResponse>
            <Version> </Version>
</PayoneerResponse>
```

10.2.2 Error Responses

```
<PayoneerResponse>
             <Result><!-- See status code table below -->
             <Description> describes the reason for rejecting the request -->
</PayoneerResponse>
```

10.2.3 Status Code Table

006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters. Please check your IP address and parameters.
4B501FF5	Cannot find command or wrong method name.

11 Function: Payment Order Submission

HTTP usage: https://APIURL/API.aspx?mname=PerformPayoutPayment

This method, if successful, creates a payment request in the Payoneer system. Prior to issuing payment instructions, the partner's account balance in the Payoneer system must be credited relative to the payment request. Payout instruction submission will fail if the partner's account balance does not have sufficient funds to perform the account loads. In addition the payee ID must be active.

The other option to submit payments is to create a batch file (XML, CSV, or Excel file format. Refer to Appendix A and B for information on the file format) and to upload it via the Payoneer Administration Console.

11.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] The method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner account username assigned by Payoneer.	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's password assigned by Payoneer.	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's ID in the Payoneer system as supplied during the partner's account setup.	Alphanumeric
p4 (HTTP API) Program ID	[Required] Program code in the Payoneer system as supplied during the partner's account setup.	Alphanumeric
p5 (HTTP API) Internal Payment ID	[Required] Unique payment ID assigned by the partner. It can also serve as a "reference ID" in the partner's system. NOTE This field is NOT case sensitive.	Alphanumeric No special characters
p6 (HTTP API) Internal Payee ID	[Required] Payee ID as set in the partner's system. If the partner is enabled in the Payoneer systems for the "Email as payee" service then a payee's email can be used (as "Internal payee ID"), if the specified email belongs to a Payoneer account-holder and the payment data is valid. In such a case, the specified email will be automatically assigned as "payee" and can be used as "internal payee ID" in any other API call from then on.	Alphanumeric No special characters

Field	Description	Data Type
p7 (HTTP API) Amount	[Required] Payment amount in program currency. Fees charged to payees are deducted from this amount. Payments lower than the minimum payment amount will be rejected.	Two decimal places 0.00
p8 (HTTP API) Description	[Required] Payment description.	Alphanumeric
p9 (HTTP API) Payment Date	[Required] Date of payment (EST), Normally, the specified date is ignored, and the payment is executed immediately upon payment submission. A partner can be configured in the Payoneer system for "Payments scheduling". Using this configuration (which is inactive by default), the payment is executed only at the time specified by the "Payment date" parameter.	Numeric (MM/DD/YYYY HH:MM:SS)
P11 (HTTP API) Group ID	[Optional] Field used for group payments (allows attribution of payment to a department or expense group).	Alphanumeric
Currency	[Optional] The ISO3 Currency code. Must match the program's currency. Default is USD (3 letters, in accordance with ISO 4217)	Alpha



NOTE Refer to Field Validations in Appendix C.

11.2 Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
  <PerformPayoutPayment>
           <Description><!-- If Status is not 000, This will describe the reason for rejecting the request -->
           </Description>
           <PaymentID><!-- A unique reference code for the payment performed -->
           </PaymentID>
           <Status><!-- See status code table below --></Status>
           <PayoneerID><!-- The unique Payee ID in the Payoneer system -->
           </PayoneerID>
   </PerformPayoutPayment>
```

11.3 Status Code Table

000 Processed successfully. 001 Field format is invalid or is not supported. 002 Payee does not exist. 003 Insufficient funds 004 Payment ID {{Internal Payment ID}} already exists. 006 Internal error. 008 Internal error. 011 Funding not enabled. 010 Payee is inactive. 030 Currency Mismatch 099 Unauthorized access/Internal error. 001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. 007g Internal error. 007f Internal error. 007		
Payee does not exist. 003 Insufficient funds 004 Payment ID {{Internal Payment ID}} already exists. 006 Internal error. 008 Internal error. 011 Funding not enabled. 010 Payee is inactive. 030 Currency Mismatch 099 Unauthorized access/Internal error. 001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007d Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	000	Processed successfully.
1003 Insufficient funds 1004 Payment ID {{Internal Payment ID}} already exists. 1006 Internal error. 1008 Internal error. 1011 Funding not enabled. 1010 Payee is inactive. 1030 Currency Mismatch 1099 Unauthorized access/Internal error. 1001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 1002b Internal error. 1002t Internal error. 1002em Payee does not exist. 1006n Internal error. 1007d Internal error. 1007d Internal error. 1007f Internal error. 1007g Internal error. 1007g Internal error. 1007f Internal error. 1007g Internal error. 1007f Internal error. 1007f Internal error. 1007g Internal error. 1007f Internal error. 1007f Internal error. 1007g Internal error. 1007f Internal error. 1007f Undid currency.	001	Field format is invalid or is not supported.
004 Payment ID {{Internal Payment ID}} already exists. 006 Internal error. 008 Internal error. 011 Funding not enabled. 010 Payee is inactive. 030 Currency Mismatch 099 Unauthorized access/Internal error. 001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007d Internal error. 007g Internal error. 007g Internal error. 007g Internal error. 007f Internal error. 007g Internal error. 007g Internal error. 007f Internal error. 007g Internal error. 007f API function not allowed by partner. 000FFF0 API function not allowed by partner.	002	Payee does not exist.
Internal error. 011 Funding not enabled. 010 Payee is inactive. 030 Currency Mismatch 099 Unauthorized access/Internal error. 001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	003	Insufficient funds
Internal error. Funding not enabled. Payee is inactive. Currency Mismatch Unauthorized access/Internal error. Internal error.	004	Payment ID {{Internal Payment ID}} already exists.
Funding not enabled. Payee is inactive. Currency Mismatch Unauthorized access/Internal error. Unauthorized access/Internal error. Internal error. Payee does not exist. Internal error. Internal error.	006	Internal error.
O10 Payee is inactive. O30 Currency Mismatch O99 Unauthorized access/Internal error. O01m Minimum/ maximum loading amount / Amount to load is less or equal to zero. O02b Internal error. O02t Internal error. O02em Payee does not exist. O06n Internal error. O07d Internal error. O07f Internal error. O07g Internal error. PE1028 Invalid currency. O00FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	008	Internal error.
O30 Currency Mismatch O99 Unauthorized access/Internal error. O01m Minimum/ maximum loading amount / Amount to load is less or equal to zero. O02b Internal error. O02t Internal error. O02em Payee does not exist. O06n Internal error. O07d Internal error. O07f Internal error. PE1028 Invalid currency. O07FFO API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	011	Funding not enabled.
Unauthorized access/Internal error. 001m Minimum/ maximum loading amount / Amount to load is less or equal to zero. 002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	010	Payee is inactive.
Minimum/ maximum loading amount / Amount to load is less or equal to zero. Internal error. Internal error. Payee does not exist. Internal error. API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	030	Currency Mismatch
002b Internal error. 002t Internal error. 002em Payee does not exist. 006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	099	Unauthorized access/Internal error.
002tInternal error.002emPayee does not exist.006nInternal error.007dInternal error.007fInternal error.007gInternal error.PE1028Invalid currency.000FFF0API function not allowed by partner.A00B556FUnauthorized Access or invalid parameters. Please check your IP address and parameters.	001m	Minimum/ maximum loading amount / Amount to load is less or equal to zero.
Payee does not exist. 006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	002b	Internal error.
006n Internal error. 007d Internal error. 007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	002t	Internal error.
007dInternal error.007fInternal error.007gInternal error.PE1028Invalid currency.000FFF0API function not allowed by partner.A00B556FUnauthorized Access or invalid parameters. Please check your IP address and parameters.	002em	Payee does not exist.
007f Internal error. 007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	006n	Internal error.
007g Internal error. PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	007d	Internal error.
PE1028 Invalid currency. 000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	007f	Internal error.
000FFF0 API function not allowed by partner. A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	007g	Internal error.
A00B556F Unauthorized Access or invalid parameters. Please check your IP address and parameters.	PE1028	Invalid currency.
	000FFF0	API function not allowed by partner.
4B501FF5 Cannot find command or wrong method name.	A00B556F	Unauthorized Access or invalid parameters. Please check your IP address and parameters.
	4B501FF5	Cannot find command or wrong method name.

12 Function: Get Payment Status

HTTP usage: https://APIURL/API.aspx?mname=GetPaymentStatus

This method, if successful, reports the status of a payment that was earlier sent to the Payoneer system.

12.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] The method name.	Alphanumeric
p1 (HTTP API) Partner username	[Required] Partner's account username assigned by Payoneer.	Alphanumeric
p2 (HTTP API) Partner password	[Required] Partner's password assigned by Payoneer.	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's ID in the Payoneer system as supplied during the partner account setup.	Alphanumeric
p4 (HTTP API) Internal Payee ID	[Required] Payee ID as set in the Partner's system.	Alphanumeric No special characters
p5 (HTTP API) Internal Payment ID	[Required] Unique payment ID assigned by the partner.	Alphanumeric No special characters



NOTE Refer to Field Validations in Appendix C.

12.2 Success Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<GetPaymentStatus>
             <PaymentId><!—The internal payment Id -->
             </PaymentId>
             <Result><!-- See status code table below -->
             </Result>
             <Description><!-- If Status is not 000, This will describe the reason for rejecting the request -->
             </Description>
             <PaymentDate> <!--Time the payment sent to Payoneer --> </PaymentDate>
             <Amount> </Amount>
             <Status> <!-- See Payment status code table --> </Status>
             <LoadDate> <!—Time the payment loaded --> </LoadDate>
             <Curr></Curr>
</GetPaymentStatus >
```

12.3 Error Responses

12.4 Status Code Table

000	OK (Request accepted).
001	Field format is invalid or is not supported.
006	Internal error.
PE1011	Required field is missing.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
PE1026	Invalid PaymentID or PayeeID.
4B501FF5	Cannot find command or wrong method name.

12.5 Payment Status Code Table

Pending Payee Approval
Cancelled
Refund
Payment completed
Funded
Pending Load
Settling
Error

13 Function: Query Account Balance Method

HTTP usage: https://APIURL/API.aspx?mname=GetAccountDetails

This method returns the partner's available account balance.

13.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] This is the partner's account username assigned by Payoneer.	Alphanumeric
p2 (HTTP API) Partner Password	[Required] This is the partner's unique password assigned by Payoneer.	Alphanumeric
p3 (HTTP API) Partner ID	[Required] This is the partner's account ID number in the Payoneer system. It is supplied when the partner's account profile is set up.	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

13.2 Success Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<GetAccountDetails>
        <FeesDue><!-- Fees due by partner to Payoneer -->
        </FeesDue>
        <AccountBalance>
        <!-- Actual Balance remaining in the Partner's Account for payments -->
        </AccountBalance>
        <Curr> optional – currency other than USD
        <!--- Program currency -->
        </Curr>
 </GetAccountDetails>
```

13.3 Error Responses

```
<GetAccountDetails>
             <Code><!-- See status code table below -->
             <Error> <!--describes the reason for rejecting the request -->
             </Error>
</GetAccountDetails>
```

13.4 Status Code Table

000	OK (Request accepted).
001	Field format is invalid or is not supported.
006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

14 Function: Get Payee Details

HTTP usage: https://APIURL/API.aspx?mname=GetPayeeDetails

This method returns details about the requested payee and his status at Payoneer.

14.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system(provided upon setup of the partner's account profile).	Alphanumeric
p4 (HTTP API) Payee ID	[Required] Partner's payee ID as it appears in the Payoneer system.	Alphanumeric No special characters



NOTE *Refer to Field Validations in Appendix C.

14.2 Success Response

```
An XML file string formatted as follows:
```

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
            <GetPayeeDetails>
                         <Payee>
                                     <FirstName><!if company then tag shows Company legal Name-->
                                      </FirstName>
                                     <LastName><!if company then tag shows Full Name of Payee-->
                                      </LastName>
                                      <Address1></Address1>
                                      <Address2></Address2>
                                      <City></City>
                                      <State></State>
                                      <Zip></Zip>
                                      <Country></Country>
                                      <Email></Email>
```

```
<Phone></Phone>
                         <Mobile></Mobile>
                         <PayeeStatus></PayeeStatus>
                         <RegDate></RegDate>
                         <PayOutMethod></PayOutMethod><!--Prepaid Card/Direct
                         deposit/iACH/PaperCheck/UnSet/PayoneerAccount -->
                         <Cards><!-- if PayOutMethod is Prepaid Card -->
                                      <Card><!--for active card-->
                                                  <CardID> </CardID/>
                                                  <ActivationStatus> </ActivationStatus>
                                                  <CardShipDate> </CardShipDate/> optional
                                                  <!—does not return when card is not
                                                  approved-->
                                                  <CardStatus> </CardStatus>
                                      </Card>
                         </Cards>
                                 <!—If PayOutMethod is Payoneer Account -->
                                      <PayoutMethodDetails>
                                                  <ActivationStatus></ActivationStatus>
                                      </PayoutMethodDetails>
            </Payee>
</GetPayeeDetails>
```

14.3 Error Responses

14.4 Status Code Table

000	OK (Request accepted).
001	Field format is invalid or is not supported.
002	Payee does not exist.
006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized Access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

14.5 Payee Status

Inactive	Account cannot be loaded by partner.
Active	Account can be loaded.

14.6 Payoneer Account Activation Statuses

Pending Approval	
Not Activated	
Activated	
Cancelled	

14.7 Card Activation Statuses

Not Issued, Pending Approval	
Card Issued, Not Activated	
Card Activated	
Card Cancelled	

15 Function: Change Payee ID

HTTP usage: https://APIURL/API.aspx?mname=ChangePayeeID

This method changes the ID of an existing payee (old) to a new one.

15.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric
p4 (HTTP API) old Payee ID	[Required] Partner's payee ID as it appears in the Payoneer system.	Alphanumeric No special characters
P5 (HTTP API) new Payee ID	[Required] New partner's payee ID to be set.	Alphanumeric No special characters



NOTE Refer to Field Validations in Appendix C.

15.2 Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<ChangePayeeID>
        <OldPayee><!—The payee ID that was changed -->
        </OldPayee>
        <NewPayee><!-New Payee ID assigned -->
        </NewPayee>
        <Result><!-- See code table -->
        </Result>
        <Description><!—description of error -->
        </Description>
 </ChangePayeeID>
```

15.3 Status Code Table

000	Processed successfully.
001	Field format is invalid or is not supported.
002	Internal error.
003	New payee ID already exists.
006	Internal error.
PE1013	Payee ID is invalid.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

16 Function: Get Payees Report

HTTP usage: https://APIURL/API.aspx?mname=GetPayeesReport

This method returns all payments made to payees, grouped by payment method.



NOTE API call limit is for a 1-month period.

16.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric
p4 (HTTP API) Report Type	[Optional] Type of report to generate. Presently only XML reports are supported.	Integer (Enum) XML = 0
P5 (HTTP API) Start Date	[Required] Date of payment from which search will be commenced.	Date MM/dd/yyyy
P6 (HTTP API) End Date	[Required] Date of payment at which seach will be ended.	Date MM/dd/yyyy



NOTE Refer to Field Validations in Appendix C.

16.2 Success Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="utf-8" standalone="no"?>
<PayoneerPayees>
        <Pre><Prepaid>/<BankAccout>/<iACH>/<PaperCheck>/<PayoneerAccount>
        <!—here are listed all the payees that have registered for Prepaid:-->
                         <Payee>
                                      <PayeeId></PayeeId>
                                      <Name> </Name>
                                      <Email> </Email>
```

```
<RegistrationDate> </RegistrationDate>
                                     <Status> </Status>
                                     <TotalAmount></TotalAmount>
                                     <!--all of this payee's payments-->
                                     <Payments>
                                                 <Payment>
                                                              <Date> </Date>
                                                              <PaymentID> </PaymentID> <!—Partner
                                                 Payment ID-->
                                                              <PayoneerReferenceID></PayoneerRefe</pre>
                                                 renceID> <!—Payoneer Payment ID-->
                                                              <Amount> </Amount>
                                                              <Curr> </Curr>
                                                              <Status> </Status>
                                                              <Description> </Description>
                                                 </Payment>
                                     </Payments>
                        </Payee>
        <Pre><Prepaid>/<BankAccout>/<iACH>/<PaperCheck><PayoneerAccount>
 </PayoneerPayees>
    16.3 Error Responses
<?xml version="1.0" encoding="utf-8" standalone="no"?>
<PayoneerPayees>
        <Code><!-- See code table -->
        </Code>
        <Error>
        <! —Description of error -->
        </Error>
```

16.4 Status Code Table

</PayoneerPayees>

001	Field format is invalid or is not supported.
006	Internal error.
PE1017	Invalid date range.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

17 Function: Get Single Payee Report

HTTP usage: https://APIURL/API.aspx?mname=GetSinglePayeeReport

This method returns all payments made to a single payee.

17.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric
p4 (HTTP API) Payee ID	[Required] Partner's payee ID as it appears in the Payoneer system.	Alphanumeric No special characters



NOTE Refer to Field Validations in Appendix C.

17.2 Success Response

An XML file sting formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
  <PayoneerPayees>
              <Prepaid>/<ACH >/<iACH>/<PaperCheck>/<PayoneerAccount>
                           <Payee>
                                       <Name> </Name>
                                       <Email> </Email>
                                       <RegistrationDate> </RegistrationDate>
                                       <Status> </Status>
                                       <TotalAmount> </TotalAmount>
                                       <Payments>
                                                   <Payment>
                                                               <Date> </Date>
                                                               <PaymentID> </PaymentID> > <!--Partner
                                                   Payment ID-->
```

17.3 Error Responses

17.4 Status Code Table

001	Field format is invalid or is not supported.
006	Internal error.
000FFF0	API function not allowed by partner.
PE1013	Payee ID is invalid.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

18 Function: Get Unclaimed Payments XML

HTTP usage: https://APIURL/API.aspx?mname=GetUnclaimedPaymentsXML

This method returns a list of all payments that are unclaimed.

18.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

18.2 Success Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
        <GetUnclaimedPayments>
            <Payment>
                         <IntPayeeId> </IntPayeeId><!--as assigned by partner -->
                         <IntPaymentId></IntPaymentId><!--as assigned by partner -->
                         <PayoneerPaymentId></PayoneerPaymentId><!--internal payoneer reference -->
                         <Amount></Amount><!-- as calculated in payment -->
                         <!--payee details as provided by payee: -->
                         <FirstName> </FirstName>
                         <LastName> </LastName>
                         <Address1> </Address1>
                         <Address2> </Address2>
                         <City> </City>
                         <State> </State>
                         <Zip> </Zip>
                         <Country><!--2 letter code --></Country>
                         <Email> </Email>
                         <Phone> </Phone>
```

18.3 Error Responses

18.4 Status Code Table

001	Field format is invalid or is not supported.
006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

19 Function: Get Unclaimed Payments CSV

HTTP usage: https://APIURL/API.aspx?mname=GetUnclaimedPaymentsCSV

This method returns a list of all payments that are unclaimed.

19.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

19.2 Success Response

A comma separated string in which each row contains the following information:

IntPayeeId*, IntPaymentId*, PaymentId, Amount, FirstName, LastName, Address1, Address2, City, State, Zip, Country, Email, Phone, Mobile, PayOutMethod, PaymentDate, Description, Currency

- IntPayeeId is the payee ID as set in the partner's system
- IntPaymentId is the payment ID as set in the partner's system

19.3 Error Responses

```
<?xml version="1.0" encoding="utf-8" standalone="no"?>
<GetUnclaimedPaymentsCSV>
        <Code><!-- See code table -->
        </Code>
        <Error><!—description of error -->
        </Error>
</GetUnclaimedPaymentsCSV>
```

19.4 Status Code Table

001	Field format is invalid or is not supported.
006	Internal error.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

20 Function: Cancel Payment

HTTP usage: https://APIURL/API.aspx?mname=CancelPayment

This method cancels a payment that has not yet been processed and loaded to an account.

20.1 Request Parameters

mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (provided upon setup of the partner's account profile).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (provided upon setup of the partner's account profile).	Alphanumeric
p4 (HTTP API) Internal Payment ID	[Required] Partner's payment ID as assigned upon payment.	Alphanumeric



NOTE Refer to Field Validations in Appendix C.

20.2 Response

An XML file string formatted as follows:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<CancelPayment>
            <PaymentID> </PaymentID><!-- of the cancelled payment -->
            <Result> </Result><!--000 means success, otherwise see table -->
            <Amount> </Amount> <!-- amount of the cancelled payment -->
            <Curr></Curr><!--- currency of cancelled payment -->
            <Description> </Description><!-- description of the cancelled payment -->
</CancelPayment>
```

20.3 Status Code Table

000	Payment cancelled successfully.
001	Field format is invalid or is not supported.
002	payment has already been processed.

003	payment has already been cancelled / rejected.
004	Failed to cancel payment.
006	Internal error
099	Internal error.
PE1026	Invalid payment ID.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters.
4B501FF5	Cannot find command or wrong method name.

21 Function: Move Payee Program

HTTP usage: https://APIURL/API.aspx?mname=movepayeeprogram

This method moves payees and their payments to a second program.

It is intended for use by partners with two or more programs.

NOTE Can not move payees between programs with different currencies.

21.1 Request Parameters

Field	Description	Data Type
mname (HTTP API)	[Required] This is the method name.	Alphanumeric
p1 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (the payee exists in the partner's account).	Alphanumeric
p2 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (the payee exists in the partner's account).	Alphanumeric
p3 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (the payee exists in the partner's account).	Alphanumeric
P4 (HTTP API) Partner Username	[Required] Partner's account username assigned by Payoneer (the partner to which the payee will be moved).	Alphanumeric
P5 (HTTP API) Partner Password	[Required] Partner's unique password assigned by Payoneer (the partner to which the payee will be moved).	Alphanumeric
P6 (HTTP API) Partner ID	[Required] Partner's account ID number in the Payoneer system (the partner to which the payee will be moved).	Alphanumeric
P7 (HTTP API) Payee ID	[Required] Partner's payee ID as it appears in the Payoneer system (the payee to be moved).	Alphanumeric

NOTE Refer to Field Validations in Appendix C.

21.2 Response

An XML file sting formatted as follows:

21.3 Status Code Table

000	Processed successfully.
001	Field format is invalid or is not supported.
002	No active payout method for the card holder.
003	Internal error.
006	Internal error.
PE1013	Payee ID is invalid.
000FFF0	API function not allowed by partner.
A00B556F	Unauthorized access or invalid parameters. Please check your IP address and parameters.
4B501FF5	Cannot find command or wrong method name

Appendix A – XML File Format for Payoneer Mass Payment

Each payment is represented by a PayoutPayment section. The parameters in each section are as follows:

	Parameter	Description
1	Payment date	Date of payment (EST), in "MM/DD/YYYY" format. Normally, the specified date is ignored, and the payment is executed immediately upon payment submission. A partner can be configured in the Payoneer system for "Payments scheduling". Using this configuration (which is inactive by default), the payment is executed only at the time specified by the "Payment date" parameter.
2	Payee ID	The ID this payee has in your system.
3	Int. Payment ID	As appears in your internal system. Must be unique per payment.
4	Amount	Amount to transfer to the payee.
5	Currency	Payment currency. Must be Program's currency
6	Description	A short description of the payment.
7	Group ID	[Optional] Optional field used for grouping payments (allows attribution of payment to a department or expense group)

The following is a sample XML file.

```
<?xml version="1.0" encoding="utf-8" standalone="no"?>
<PayoneerIn>
            <PayoutPayments>
                         <PayoutPayment>
                                      <!--Date of payment MM/DD/YYYY-->
                                      <PaymentDate> </PaymentDate>
                                      <!--ID of the payee -->
                                      <PayeeID> </PayeeID>
                                      <!--Your internal payment ID for this payment -->
                                      <IntPaymentID> </IntPaymentID>
                                      <!--Amount to pay -->
                                      <Amount> </Amount>
                                      <!--Currency of payment-->
                                      <Currency>USD</Currency>
                                      <!--description of the payment -->
                                      <Description> </Description>
                                      <!-- Optional department for attribution of payment -->
                                      <GroupID> </ GroupID >
```

Appendix B – Payoneer Mass Payment CSV File Format

A comma-delimited file (CSV) can be generated /imported from most spreadsheet applications, such as Excel, by clicking on "save as CSV".

The CSV file includes seven columns:

- The first column includes the unique payee ID.
- The second column includes the payment amounts for each payee.
- The third column includes the payment's ISO3 currency code, which must be the program's currency.
- The fourth column includes the Payment ID, which is a unique ID number per payment and cannot ever be repeated.
- The fifth column includes a description field, which is a free text field to enter a description of the payment (e.g., "March commission payments").
- The sixth column includes the payment date.
- The seventh column is an optional field used for grouping payments (It allows the user to group payments by a department or an expense.)

	Parameter	Description
1	Payee ID	The ID this payee has in your system.
2	Amount	Amount to transfer to the payee.
3	Currency	Payment currency. Must be in program's currency.
4	Int. Payment ID	This must be the same at the information appearing in the internal system. It must be unique per payment and cannot be repeated in the future.
5	Description	A short description of the payment.
6	Payment date	Date of payment (EST), at "MM/dd/yyyy" format. Normally, the specified date is ignored, and the payment is executed immediately upon payment submission. A partner can be configured in Payoneer system for "Payments scheduling". Using this configuration (which is inactive by default), the payment will be executed only at the time specified by the "Payment date" parameter.
7	Group ID	[Optional] Optional field used for grouping payments (allows the user to group payments by a department or an expense).

The following is a sample CSV file formatted for Payoneer Mass Payments:

PayeeID1	1.25	USD	IntPaymentID1	Test Payment for PayeeID1	1/1/2015
PayeeID2	1.25	USD	IntPaymentID2	Test Payment for PayeeID2	1/1/2015
PayeeID3	2.55	USD	IntPaymentID3	Test Payment for PayeeID3	1/1/2015
PayeeID4	3	USD	IntPaymentID4	Test Payment for PayeeID4	1/1/2015
PayeeID5	1	USD	IntPaymentID5	Test Payment for PayeeID5	1/1/2015

Appendix C – Field Validations

Field Type	Valid characters	Min Length	Max Length
Address	Alphanumeric, whitespaces, . , / , _ , - ,) , (, \ , @ , # , ` , comma , *		30
Address 2	Alphanumeric, whitespaces, . , / , _ , - ,) , (, \ , @ , # , ` , comma , *		30
Amount	Digits, comma, . , - Two decimal places 0.00		100
City	Letters, space		40
Country	Two letters, in compliance with ISO 3166-1 alpha-2 Country Code List. Note that UK is specifically used for United-Kingdom		3
Date	Can be parsed to a date using .net infrastructure		50
Description	Alphanumeric, whitespaces, (,) ,/ , . , - , @ , % , ! , _ , : ,\$, ", + , >		150
FirstName	Letters, space, digits	2	26
intPaymentId	Letters and digits, $_$, - , ^ , (,) , @ , / , ! , #, space, \$, ., :		50
LastName	Letters, space, digits	2	26
PartnerPayeeld	Letters and digits, _ , - , ^ , @, ! , ? , ", .		50
Password	Letters and digits, !, @, #, \$, %, ^, &	7	12
PhoneNumber	(,), digits, -	6	15
RedirectTime	Digits	1	3
SessionID	Digits, letters, . ,!, - ,(space)		50
Group ID	Alphanumeric		250
State	Two Letters, U.S only state code, in accordance with ISO 3166-2		20
Zip	Letters, digits, space, -	3	10
ID Type	1,2,3,4	1	1
SSN	Digits, -	4	9
Driver License Number	Letters, digits		30
National ID number	Letters, digits		30
Passport ID	Letters, digits		30

Field Type	Valid characters	Min Length	Max Length
Name On Card	Letters, digits, space, -, _ ,.		255
Company name	Letters, space, digits		50
	3 letters, comply to ISO 4217 Currency Code List.		
Currency	Must be Program's currency		3

Appendix D – Setup Payoneer landing site language

- 1) Payoneer system has Auto-language detection Landing page language detection is set according to the PC system language.
- 2) Another option is to add language parameter &langid={{LanguageCode}} to the token response back from Payoneer based on the language table below:

 Example for English: https://payouts.payoneer.com/partners/lp.aspx?token=123&langid=1

1 O I-	Language
LanguageCode	LanguageName
1	English
3	Russian
4	Chinese
5	Turkish
6	Portuguese
7	Spanish
8	Hungarian
9	French
10	Finnish
11	Greek
12	Malay
13	German
14	Japanese
15	Korean
16	Polish
17	Chinese_st
18	Danish
19	Arabic
20	Italian
23	Swedish

Appendix E – Partner's Account Setup Process

Payoneer sends the following information to the partner's Sandbox account:

- Username & Password
- Partner ID
- Program ID
- API URL
- Admin Console Interface URL

Using the sandbox account credentials, the partner is able to generate dynamic links and all other API calls, payment etc. in a testing environment that is distinct from the live production environment.

Once the partner is ready for production, Payoneer will provide the production account information and request following details:

- Once the production details are uploaded the partner should inform Payoneer that the account is implemented.
- Partner's IP addresses of all machines calling the API or using the Payoneer Administration Console. These addresses will be set in the monitoring system in order to verify the source of calls.
- Test credentials and a link to login as a payee allowing Payoneer to register for an account and test the integration end-to-end.
- IPCN (if in use) must be copied from the sandbox account to the production account.
- Redirect URL: a default URL is required to redirect the payee after the payment method registration is finished. If a redirect URL is sent with the Payout URL as a parameter, Payoneer will redirect the payee to that URL and not to the default one.
- Changes of IP addresses, if made.