



INVOICE PERIOD

15-Jun-2016 to 14-Jul-2016

YOUR MONTHLY BILL

HELLA
Mr. ROBIN DESWAL
6 B 6th FLOOR PLATINUM TOWER
PLOT NO 184 UDYOG VIHAR PHASE 1
GURGAON
PLATINUM TOWER
GURGAON 122016
HARYANA
Mobile No. : 9990907132



Account No. : 100040860926

Bill Date : 15-Jul-2016

Security Deposit :

Bill Number : 0309216984

Service Tax No : AAACB2100PST007

Credit Limit : 1000.00

Total
Amount Due
 कुल देय राशि

439.13

Due Date
 देय दिनांक

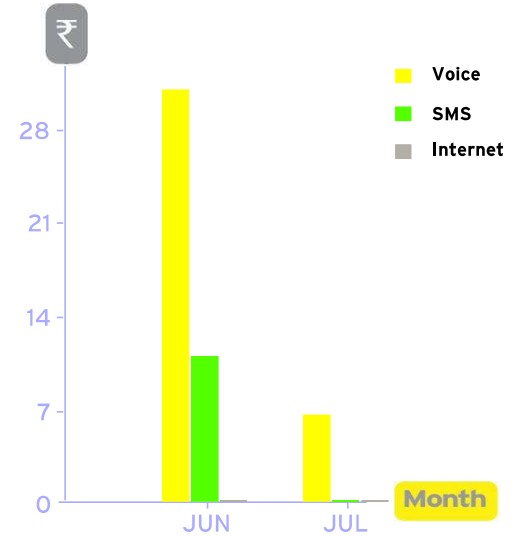
30-Jul-2016

Previous Bill Amount (A) पिछला बकाया	Payments (B) भुगतान	Adjustments (C) एडजस्टमेंट्स	Current Charges (D) वर्तमान शुल्क	Total Amount Due (A-B+C+D) कुल देय राशि	Total Amount Payable After Due Date देय दिनांक पश्चात कि देय राशि
409.38	409.00	0.00	438.75	439.13	489.13

Summary of Charges

Particulars / विवरण	Amount (₹) / राशि (₹).
Balance Carried Forward(A-B+C) / पिछला शेष	0.38
Current Charges / वर्तमान शुल्क	
Monthly Charges / मासिक शुल्क	375.00
Feature Charges / सुविधा शुल्क	0.00
Usage & VAS Charges / उपभोग शुल्क	1.50
Roaming Charges / रोमिंग शुल्क	5.00
One Time Charges / एकमुश्त शुल्क	0.00
Other Credits & Charges / अन्य क्रेडिट तथा शुल्क	0.00
Discounts / छूट	0.00
Service Tax / सेवा कर @14 %	53.41
Swachh Bharat Cess @.5 %	1.92
Krishi Kalyan Cess @.5 %	1.92
Total Current Charges / कुल वर्तमान शुल्क	438.75
Total Amount Due / कुल देय राशि	439.13

USAGE HISTORY



Call 12345/1214 for General Information & 198 for Services and Complaints Email customercare@idea.adityabirla.com

www.ideaadityabirla.com General Information: 3336

The effective rate of Service Tax stands increased to 15% including the levy of Krishi Kalyan Cess @ 0.5% vide Section 161 of the Finance Act, 2016 w.e.f. June 1, 2016.



An idea can change your life.



Go Paperless, Opt For Only EBILL.
 Send SMS ACTEBILL <space> <email id> to 12345



Registered Office: Idea Cellular Limited Suman Tower,
 Plot No. 18, Sector 11 Gandhinagar - 382 011



Account No. : 100040860926

Bill Number : 0309216984

Bill Date : 15-Jul-2016

Ways To Pay

For quick online payment, log on to www.ideacellular.com or pay directly using express bill pay option (<https://care.ideacellular.com/wps/portal/Express-Bill-Pay>)



Drop your cheque/D.D favouring "IDEA Cellular Ltd. A/C. No. <Your Account Number>" at your nearest cheque collection drop box



Pay by cash, cheque or credit card at any of our Idea Showrooms. For details, dial *121*4#.



Paying your bills is just a call away. Dial 1214 or 12345.



Opt for auto debit facility through standing instructions on your bank or credit card number



Visit your nearest Idea Showroom or Retailer for payment by cash.

Your Nearest My Idea Address:**Customer Information**

- These terms and conditions are in addition to and without prejudice to those contained in the Customer Application Form (CAF), and accepted by the subscriber. All terms and conditions here in shall have the same meaning as defined in CAF.
- The subscriber can pay at any of the Authorised Idea outlets through Cash, Cheque (Crossed cheques / draft drawn in favour of IDEA Cellular Limited or by opting ECS /Credit Card Standing instructions
 - Cash payments SHOULD NOT be sent by mail or dropped in the cheque collection boxes. Please make the cash payments at any of our Company Retail Stores or IDEA Showroom or nearby VTOP retail outlets.
 - Fill in complete details including Cheque / Draft Number, drawee bank and branch on the remittance slip and write your Account number, cellular phone number and name on the reverse of the Cheque / Draft.
 - Drop your cheques ONLY at our designated cheque collection drop boxes or at MI or CCC or CRS. Post-dated or otherwise invalid / non-bankable/ outstation cheques are not acceptable.
 - You can also pay by logging on to our website www.ideacellular.com or by giving standing instructions with your bank account/credit card.
 - By making on-time payments you can avoid late payment fees of Rs.50 or 2% whichever is higher for bill amount value >Rs.100/- and help build a good credit history. IDEA Cellular Limited reserves the right to apply Rs.200+tax per instruments towards cheque return, Rs. 100+tax per ECS /credit card decline.
 - IDEA Cellular Limited reserves the right to vary the rates of the penal charges from time to time with due intimation.
- IDEA Cellular Limited may take recourse to any other course of action as available and considered appropriate, subject to TRAI Regulations.
- In case of delay in receipt of the call details from our roaming partners, the associated charges will get reflected in your subsequent bill.
- No Migration fee is chargeable to any tariff plan change
- No increase in rates is permissible in any item of tariff for the next period of six months from date of enrolment.
- No charge is levied for any service without explicit consent of the consumer.
- Any security deposit paid by you, is refundable within 60 days of disconnection after adjustment of any dues. In case of any delay, you shall be eligible for interest on the "due amount" @ 10% per annum.
- IDEA Cellular Limited will address all statements and notices under customer services application form to the billing address given overleaf. Any statement or notice will be deemed served within 72 hours of posting by mail or courier.
- Web based Request & Complaint Monitoring System You can view status of your request/complaint or register the same online through our website www.ideacellular.com. You have to do one-time registration (if not registered) and then login to my account under Customer Care Section
- In case of any Query, please call customer care number 12345 or 9891012345 (Nominal charges apply for agent assistance) and for registering any complaints, please call customer care number 198 or 8744000198 (Toll Free).In case you are not satisfied with the resolution provided and wish to further appeal, you can do so by appealing to our Appellate Authority within 30 days of resolution either through e-mail, Fax, post (including courier) or in person or on our website www.ideacellular.com or at our Customer care Number
Appellate Authority: Mr. Amit Dimri
E-mail id: appellate.delhi@idea.adityabirla.com; Fax No. 9891905777
Communication Address: Idea Cellular Ltd, Delhi Circle, A-68, Sec-64, Noida 201301
Working Days : Monday to Friday Working Hours : 10.00 am to 6.00 pm
- For address change, please submit a letter with address proof at our nearest showroom & the same will be implemented in 4 working days, this change may be subject to address verification by Idea.
- In the event of non-payment /part payment / late payment of the amount /outstanding by due date/ cheque return instances,IDEA Cellular Limited reserves the right to disconnect the services with due intimation to subscriber.
- Any disputes arising out of differences are subject to the exclusive jurisdiction of the Courts of Delhi.
- Do Not Disturb (DND) Registration process:
 - To block all telemarketing Calls & SMS to your mobile, dial 1909 from mobile or SMS 'START <0>' to 1909.
 - To allow telemarketing SMS only from select categories, SMS 'START <preferred category no.> to 1909. {Eg: To allow Credit card & Education related SMS and block all other categories of SMS, type 'START 1,3' and SMS to 1909}. However all Telemarketing Calls will remain blocked.
 - Categories & Numbers are as follows: 1- Banking/ Insurance / Financial products / Credit cards. 2 - Real Estate. 3 - Education. 4 - Health. 5- Consumer goods/automobiles. 6 - Communication / Broadcasting / Entertainment/ IT. 7-Tourism and leisure
- This is a computer generated invoice and does not need any signature
Service Tax Category Telecommunication Services
Corporate Identity Number L32100GJ1996PLC030976



Account No.: 100040860926

Bill Number : 0309216984

Bill Date : 15-Jul-2016

STATEMENT OF ACCOUNTS

Summary of Charges for Mobile No. 9990907132

Balance Carried Forward

Sr. No.	Description	Date	Amount	Total Amount
Previous Bill Amount				409.38
Payments				
1	Payment Received	30-Jun-2016	409.00	
Total Payments				409.00
Total				0.38



Charges for Mobile No. 9990907132

Monthly Charges

Rate Plan Description	Period	Amount
DL_CorpCombo3G_375 Plan	15-Jun-2016 - 14-Jul-2016	375.00
Total		375.00

Voice Usage Charges

Description	Duration(Pulse)	Charges	Discount	Amount
Local Calls - Cellular	166	49.30	49.30	0.00
Local Calls - Fixed/WLL	3	1.50	0.00	1.50
STD Calls - Cellular	59	29.50	29.50	0.00
Free Airtime(Duration)	225:00			
Total				1.50

SMS Usage Charges

Description	SMS Vol	Charges	Discount	Amount
SMS	8	4.00	4.00	0.00
Total				0.00

"For details of charge per pulse for a particular service category, please refer to the Usage Charges section of the bill. Divide the amount charged by the total pulses/ volume for that charge item to arrive at the applied charge per pulse. Note: The above mentioned formula is not applicable for discounted tariff. For reference see your welcome letter. Visit www.ideacellular.com or call customer care for any further clarification."

Roaming Charges

Roaming	Total	Incoming	Outgoing	SMS	GPRS	Free Airtime	GPRS	Free Units	Total	Discount	Net
Circle Name	Duration	Call Charges	Call Charges	Charges	Vol(MB)/Dur	Vol/Dur	Charges	GRPS(Vol/Dur)	Charges	Charges	Charges
Haryana	30:55	3.60	1.40	0.00	0.000	00:00	0.00	0.00	5.00	0.00	5.00
Total											5.00

Total Usage Charges	6.50
Service Tax	53.41
Swachh Bharat Cess	1.92
Krishi Kalyan Cess	1.92
TotalTax	57.25
Total Current Charges	438.75
Current Monthly Amount	438.75
Total Amount Due	439.13



Itemized Details for Mobile No. 9990907132

Outgoing Call Details

Local Calls - Cellular

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	20-Jun	15:13:16	918800047379	P	01:17	2	0.00	50	05-Jul	18:19:07	918800047379	P	00:23	1	0.00
2	20-Jun	17:05:32	918800047379	P	00:55	1	0.00	51	06-Jul	08:16:28	918800047379	P	00:14	1	0.00
3	20-Jun	17:51:40	918800047379	P	00:42	1	0.00	52	06-Jul	08:57:34	919818030943	P	00:31	1	0.00
4	20-Jun	18:48:18	918800047379	P	00:18	1	0.00	53	06-Jul	16:30:08	919818030943	P	00:22	1	0.00
5	20-Jun	19:07:17	918800047379	P	00:27	1	0.00	54	06-Jul	17:32:23	918800047379	P	00:28	1	0.00
6	20-Jun	19:08:26	918800047379	P	00:22	1	0.00	55	06-Jul	18:03:41	919818030943	P	04:10	5	0.00
7	21-Jun	09:32:45	09871142610	P	00:42	1	0.00	56	06-Jul	18:44:01	918800047379	P	00:20	1	0.00
8	21-Jun	17:50:44	918800047379	P	00:31	1	0.00	57	06-Jul	18:48:41	918800047379	P	00:12	1	0.00
9	21-Jun	17:58:55	918800047379	P	00:57	1	0.00	58	07-Jul	16:47:04	08505857036	P	00:30	1	0.00
10	21-Jun	19:16:10	918800047379	P	00:19	1	0.00	59	07-Jul	17:15:13	918800047379	P	00:37	1	0.00
11	27-Jun	11:42:40	09560001553	P	00:08	1	0.00	60	07-Jul	18:04:09	918800047379	P	00:17	1	0.00
12	27-Jun	12:03:48	09560001553	P	00:51	1	0.00	61	07-Jul	18:39:09	918800047379	P	00:35	1	0.00
13	27-Jun	13:50:51	09650901940	P	00:23	1	0.00	62	08-Jul	13:49:51	918800047379	P	00:20	1	0.00
14	27-Jun	18:25:28	918800047379	P	00:51	1	0.00	63	08-Jul	13:50:23	918800047379	P	02:43	3	0.00
15	27-Jun	20:02:08	918800047379	P	00:35	1	0.00	64	08-Jul	13:53:22	918800047379	P	09:21	10	0.00
16	28-Jun	09:11:06	09871142610	P	00:48	1	0.00	65	08-Jul	16:44:31	918800047379	P	00:25	1	0.00
17	28-Jun	10:23:35	09560001553	P	00:30	1	0.00	66	08-Jul	17:33:17	919818030943	P	01:12	2	0.00
18	28-Jun	17:28:35	919818030943	P	00:28	1	0.00	67	08-Jul	17:34:51	918800047379	P	00:17	1	0.00
19	28-Jun	18:43:32	918800047379	P	00:18	1	0.00	68	08-Jul	18:20:48	918800047379	P	00:40	1	0.00
20	28-Jun	18:50:03	919818030943	P	00:14	1	0.00	69	08-Jul	18:39:40	09871142610	P	01:16	2	0.00
21	29-Jun	09:10:43	919818030943	P	01:19	2	0.00	70	08-Jul	18:42:48	918800047379	P	00:09	1	0.00
22	29-Jun	11:06:41	918800047379	P	00:17	1	0.00	71	09-Jul	09:08:26	09891406714	P	01:40	2	0.00
23	29-Jun	16:07:02	09560001553	P	02:50	3	0.00	72	09-Jul	09:55:41	09891406714	P	00:47	1	0.00
24	29-Jun	16:16:27	09560001553	P	00:15	1	0.00	73	09-Jul	10:14:27	918800047379	P	00:04	1	0.00
25	29-Jun	17:37:47	918800047379	P	00:15	1	0.00	74	09-Jul	10:18:40	918447381439	P	00:20	1	0.00
26	29-Jun	17:54:08	918800047379	P	00:25	1	0.00	75	11-Jul	08:19:03	918800047379	P	01:05	2	0.00
27	29-Jun	19:24:11	918800047379	P	00:15	1	0.00	76	11-Jul	08:30:08	919818030943	P	00:20	1	0.00
28	30-Jun	08:13:58	918800047379	P	00:46	1	0.00	77	11-Jul	08:54:30	919818030943	P	00:11	1	0.00
29	30-Jun	08:16:29	919818030943	P	01:43	2	0.00	78	11-Jul	13:43:20	918800047379	P	01:51	2	0.00
30	30-Jun	08:50:26	919818030943	P	00:07	1	0.00	79	11-Jul	15:59:44	08505871234	P	00:25	1	0.00
31	30-Jun	14:16:58	918800047379	P	07:37	8	0.00	80	11-Jul	17:35:34	918800047379	P	00:54	1	0.00
32	30-Jun	17:26:34	918800047379	P	00:12	1	0.00	81	11-Jul	18:37:50	918800047379	P	00:53	1	0.00
33	30-Jun	18:32:07	918800047379	P	00:09	1	0.00	82	11-Jul	18:53:46	918800047379	P	00:15	1	0.00
34	30-Jun	18:33:01	918800047379	P	00:24	1	0.00	83	12-Jul	08:14:58	918800047379	P	00:38	1	0.00
35	30-Jun	18:54:14	918800047379	P	00:07	1	0.00	84	12-Jul	14:32:32	918800047379	P	09:58	10	0.00
36	01-Jul	12:36:30	918800047379	P	00:08	1	0.00	85	12-Jul	17:50:48	918800047379	P	00:38	1	0.00
37	04-Jul	13:46:50	919818030943	P	00:17	1	0.00	86	12-Jul	18:22:25	918800047379	P	00:36	1	0.00
38	04-Jul	15:11:39	918800047379	P	01:15	2	0.00	87	12-Jul	18:58:39	918800047379	P	00:24	1	0.00
39	04-Jul	16:05:46	918800047379	P	00:37	1	0.00	88	12-Jul	19:08:52	918800047379	P	00:08	1	0.00
40	04-Jul	17:47:28	918800047379	P	00:23	1	0.00	89	13-Jul	08:26:39	919818030943	P	00:35	1	0.00
41	04-Jul	17:48:09	91959960359	P	00:52	1	0.00	90	13-Jul	08:41:35	919818030943	P	00:20	1	0.00
42	04-Jul	18:44:08	918800047379	P	00:19	1	0.00	91	13-Jul	09:42:45	918800047379	P	04:13	5	0.00
43	04-Jul	19:06:40	918800047379	P	00:31	1	0.00	92	13-Jul	18:52:38	918800047379	P	00:16	1	0.00
44	05-Jul	08:17:05	919818030943	P	00:27	1	0.00	93	13-Jul	19:13:02	918800047379	P	00:17	1	0.00
45	05-Jul	08:17:54	918800047379	P	01:29	2	0.00	94	14-Jul	09:02:09	919818030943	P	00:26	1	0.00
46	05-Jul	08:44:37	919818030943	P	00:26	1	0.00	95	14-Jul	09:50:09	919818030943	P	00:29	1	0.00
47	05-Jul	13:44:11	918800047379	P	18:07	19	0.00	96	14-Jul	13:55:44	918800047379	P	00:41	1	0.00
48	05-Jul	15:32:33	919818030943	P	03:37	4	0.00	97	14-Jul	17:30:19	918800047379	P	01:17	2	0.00
49	05-Jul	17:29:23	918800047379	P	00:16	1	0.00	Total							0.00

Local Calls - Fixed/WLL

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	04-Jul	12:38:00	01203062244	P	02:28	3	1.50	Total							1.50

STD Calls - Cellular

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	19-Jun	09:46:37	919302951802	A	00:56	1	0.00	11	11-Jul	08:00:33	917024132004	A	01:47	2	0.00
2	19-Jun	12:00:18	919302951802	A	00:30	1	0.00	12	11-Jul	18:21:23	919671269860	A	10:32	11	0.00
3	19-Jun	12:03:37	09138400579	A	00:34	1	0.00	13	12-Jul	09:53:14	09991280302	A	03:43	4	0.00
4	21-Jun	18:00:13	919138400579	A	01:36	2	0.00	14	12-Jul	17:44:16	919991280302	A	00:32	1	0.00
5	28-Jun	16:39:57	09138400579	A	01:11	2	0.00	15	12-Jul	17:52:13	919671269860	A	00:08	1	0.00
6	28-Jun	17:32:33	919992538474	A	01:58	2	0.00	16	12-Jul	17:53:23	919671269860	A	03:26	4	0.00
7	28-Jun	17:35:04	919138400579	A	00:28	1	0.00	17	12-Jul	18:04:08	09138400579	A	00:28	1	0.00
8	04-Jul	17:50:27	09991280302	A	03:14	4	0.00	18	12-Jul	18:42:12	09991280302	A	03:02	4	0.00
9	06-Jul	09:50:38	919671269860	A	01:14	2	0.00	19	13-Jul	17:59:25	09138400579	A	03:34	4	0.00
10	06-Jul	09:52:09	919671269860	A	08:53	9	0.00	20	14-Jul	16:55:02	919138400579	A	01:35	2	0.00
							Total								0.00

SMS

SMS						SMS					
Sr. No.	Date	Time hh:mm:ss	Destination Number	Volume	SMS Charges	Sr. No.	Date	Time hh:mm:ss	Destination Number	Volume	SMS Charges
1	21-Jun	09:30:45	918800047379	1	0.00	5	14-Jul	16:03:36	918800047379	1	0.00
2	21-Jun	09:30:58	918800047379	1	0.00	6	14-Jul	16:03:56	918800047379	1	0.00
3	04-Jul	15:42:40	911244425751	1	0.00	7	14-Jul	16:56:52	918800047379	1	0.00
4	04-Jul	15:44:03	918800047379	1	0.00	8	14-Jul	16:56:58	918800047379	1	0.00
									Total	0.00	

* A=All, P=Peak, O=Off peak

Proration is done to calculate exact rental & usage charges based on the number of active days of usage



Itemized Details for Mobile No. 9990907132

Roaming Call Details

Haryana Circle Usage,Calls

Sr. No.	Date	Destination	Time	Number	Type	Duration	Total	Sr. No.	Date	Destination	Time	Number	Type	Duration	Total
			hh:mm:ss	Called		mm:ss	Amt.				hh:mm:ss	Called		mm:ss	Amt.
1	16-Jun-16	IDEA - HR	12:45:50	09812012345	Out	00:02	0.00	7	22-Jun-16	IDEA - HR	18:44:04	919891012345	Out	13:17	0.00
2	16-Jun-16	IDEA - HR	18:53:28	012345	Out	03:10	0.00	8	29-Jun-16	IDEA - HR	07:07:44	918800047379	In	00:07	0.45
3	16-Jun-16	IDEA - HR	18:56:48	012345	Out	03:06	0.00	9	30-Jun-16	IDEA - HR	21:21:38	917024132004	In	00:31	0.45
4	19-Jun-16	IDEA - HR	12:47:47	08800047379	Out	00:21	0.70	10	01-Jul-16	IDEA - HR	17:10:12	919205422339	In	02:47	1.35
5	22-Jun-16	IDEA - HR	08:16:26	919818030943	In	01:17	0.90	11	07-Jul-16	IDEA - HR	07:13:13	919302951802	In	00:43	0.45
6	22-Jun-16	IDEA - HR	18:38:35	012345	Out	05:13	0.00	12	10-Jul-16	IDEA - HR	21:25:11	08800047379	Out	00:21	0.70
Total															5.00
Total Usage For Haryana Circle															5.00
Total of Roaming Usage Charges															5.00

