Stephen Zalalas

Web Developer

Contact

Stephen.zalalas@gmail.com (717) 693-4189 Lancaster, Pa

Education

HARRISBURG AREA COMMUNITY COLLEGE

AAS, Web Development and Design (2025)

Skills

HTML

CSS

Bootstrap CSS

JavaScript

React

PHP

WordPress

Laravel

Python

Experience

SHIPPING ASSOCIATE SOCCER POST

Jan 2023 - Present

- Managed daily shipping operations, ensuring accurate and on-time order fulfillment
- Perform inventory adjustments as needed to maintain stock accuracy.
- Assist in general warehouse duties, including organizing stock and maintaining a clean workspace.

E-COMMMERCE ASSOCIATE ANGELO'S SOCCER CORNER (AQUIRED BY SOCCER POST ON JAN 2023)

April 2008 - Dec 2022

- Managed product entry and website updates using Volusion and Magento CMS, ensuring accurate listings and a seamless user experience.
- Provided customer support via phone and email, addressing inquiries, resolving issues, and ensuring customer satisfaction.
- Processed customer orders, returns, and refunds while ensuring accurate documentation.
- Managed ordering and inventory of heat transfer lettering for club and national team replica jerseys, ensuring timely availability and accurate stock levels.