Stefon M. Johns

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Software Developer

I am a full-stack software developer! I love learning new languages, frameworks, and technologies. While I don't have a particular area of focus in the software field, I'm always excited to tackle new challenges, meet new people, and grow while learning.

Skills and Proficiencies

Software Development

Programming/Development: C#, HTML/CSS, JavaScript, MVC 5 Frameworks: jQuery, BootStrap, Sass, Knockout, React, ASP.NET, Entity Framework, .NET Framework, Databases: MS SQL Server, MySQL

IDE: Visual Studio

Professional/Community 2017, Brackets

Methodologies: Agile/Scrum

Source Control: Team Foundation Server,

GitHub Repository, GitBash

Customer Service

Friendly and empathetic, resulting in tailored experiences for clients/customers.

Cash Handling|POS/Terminal Operation Ability to quickly assess and identify customer needs, concerns and wants.

Articulate and professional communication Multi-line phone use

Education and Training

THE TECH ACADEMY Full Stack Software Development | Portland, OR August 2017 - Oct 2017

Boot-Camp style career school for Software Development. With 40-hour week training. Graduated 2 months before expected date of December 25, 2017. In this self-paced environment I've learned the Fundamentals of Computer Science, HTML/CSS, JavaScript, C#, ASP.NET, OOP, RDB and Management. Completed projects that are located on GitHub, including work on a LMS Blog, both front-end and back-end.

ART INSTITUTE of PORTLAND Game Design and Business Management | Portland, OR April 2016-Sept 2016 Did Not Graduate

Studying game design, I learned the principles of design and aesthetic as well as several 3-D modeling software and an introduction into Web Development with HTML/CSS and JavaScript. Business Management gave me an opportunity to work in groups with other students to develop business plans and requirements, while learning about the industry.

WAYNE SCHOOL of ENGINEERING High School Diploma | Goldsboro, NC Aug 2007 - May 2011

STEM high school. I completed college courses while attending and graduated with a diploma and Competent Drafter's Certificate with training in AutoCAD and 3D SolidWorks.

Experience

PROSPER IT CONSULTING Portland, OR - Full Stack Software Developer Intern Aug 2017- Oct 2017

Completed work on a Blog in which the goal was create CRUD methods for the blog as well as comments on individual blogs.

Blog Features created:

- Create and implement a control and subsequent views in which the user could Create, Edit, View, and Delete Blogs in Database with a unique Guid per each blog. In addition, a customer(student) facing display of the created blogs got a beginning implementation. Not yet successfully deployed.
- Create, View, Delete Comments in Database in which the Blog Primary Key is used to create comments. The comments would then be displayed using MVC Views as well as Razor V3 syntax to display the information.
- Create a one-to-many relationship between a Blog and it's corresponding comments.
- Enable creation of blogs with formatted iframe for videos and image tag utilizing HTML, Bootstrap 3, and jQuery.
- ➤ Utilize existing technologies without addition of external frameworks or languages not present in the (then) current project file.

CONDUENT (2 Locations) <u>Tigard, OR Apple</u> Technical Support Vendor

Assist customers calling in about technical issues with their laptops, computers, cell phones, tablets and many other devices. Third party vendor for large tech company.

| Portland, OR Sprint Customer Retention

Figure out what customers are dissatisfied with and attempt to rectify the issue before the customer decides to switch to another cell phone provider.

Feb. 2017- Aug. 2017

WITHME Retail Holdings LLC Tigard, OR

Visual/Assistant Manager Dec 2016-Jan. 2017

A tech startup in Washington Square Mall, maintain upkeep and presentation of all company booths. Ensure that each brand vision is thoughtfully executed and implemented per booth. Assist Site Manager with employee management. Unfortunately, due to lack of funding, we closed.

JBC PRODUCT MGMT Customer Service Representative

Sep. 2016 - Nov 2016

Assist customers, delivery teams, and manufacturers at an inbound call center for successful, timely, and professional deliveries and installations of household appliances.

T-MOBILE TUALATIN Sales Representative, Sep. 2015- Mar. 2016

Assist customers in selecting the correct device, plan, and accessories based on stated concerns, wants and needs.

MACY'S CTCM Beauty Advisor

May 2015- Sept. 2015 (seasonal)

Assist customers in selecting the correct makeup and skin care products based on complexion, skin texture, and tone.

NORDSTROM DTWN PDX Sales Associate

May 2014- Dec 2014 (seasonal)

Assist customers in finding the best outfits or articles of clothing based on personal budgets while also maintaining sales quotas and customer rewards sign ups.