Windows 365!

The power of Windows 365



Sponsors









Getting to know the audience

Do you know what Windows 365 is?

Does anyone have experience with Windows 365?

Do you want to learn more about Windows 365?

Introduction

- BR CONS
 - BRAINPULSE IT

- 34 years Dordrecht, Netherlands
- Freelance Microsoft (Cloud) Consultant @ Brainpulse IT
- Microsoft MVP Enterprise Mobility & Microsoft Certified Trainer
- Modern Workplace, EUC, AVD/W365, Azure en DevOps
- Co-Founder Virtual Desktop Community, DVDUG & Azure Thursday

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Contents

- What is Windows 365
- Use cases
- Difference between AVD W365
- Preparing for Windows 365
- Deployment overview
- DEMO
- User Experience
- Automating Windows 365
- DEMO
- Troubleshooting and support
- Tips and tricks



What is Windows 365

What is Windows 365?

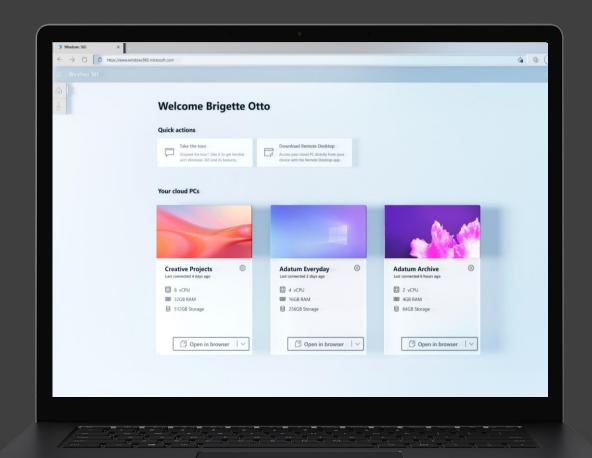
Windows 365 editions

Responsibilities Matrix

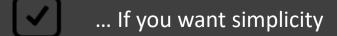
Deployment option

Introduction

What is Windows 365?



WINDOWS 365 BUSINESS



✓ Max. 300 licenses per tenant

Has no Azure Network Connection (Bring-your-own-network)

✓ Managed via windows365.microsoft.com

WINDOWS 365 ENTERPRISE

... If you want all of the features

No limit on the number of licenses

Supports an Azure Network Connection (Bring-your-own-network)

Managed via Intune

Custom Images

Windows 365 Cloud PC Responsibilities Matrix

Deployment, Life-Cycle and Configuration		
	Microsoft Endpoint Manager	
	Azure Virtual Desktop resources for Windows 365	
	Windows 365 Service	
	Virtual Machines	
	Virtual NICs for Cloud PCs	
	Virtual Network	
	Operating System	
	Applications	
	User Identities	

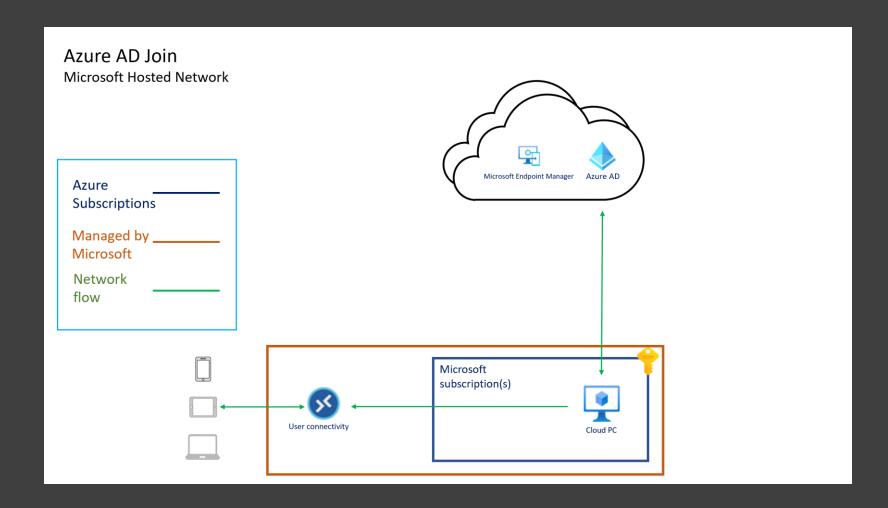
Microsoft Responsibility

Customer Responsibility

Microsoft/Customer subscription ownership

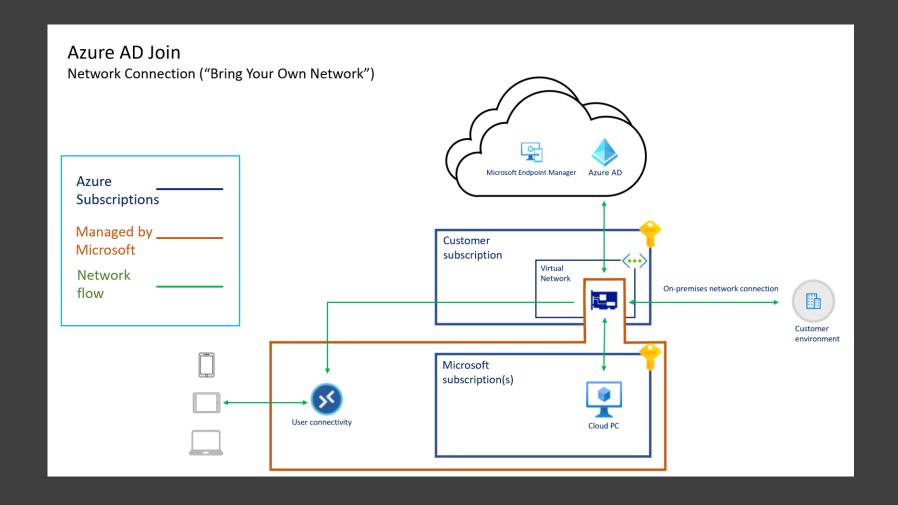
Windows 365 Deployment options

Azure AD Join



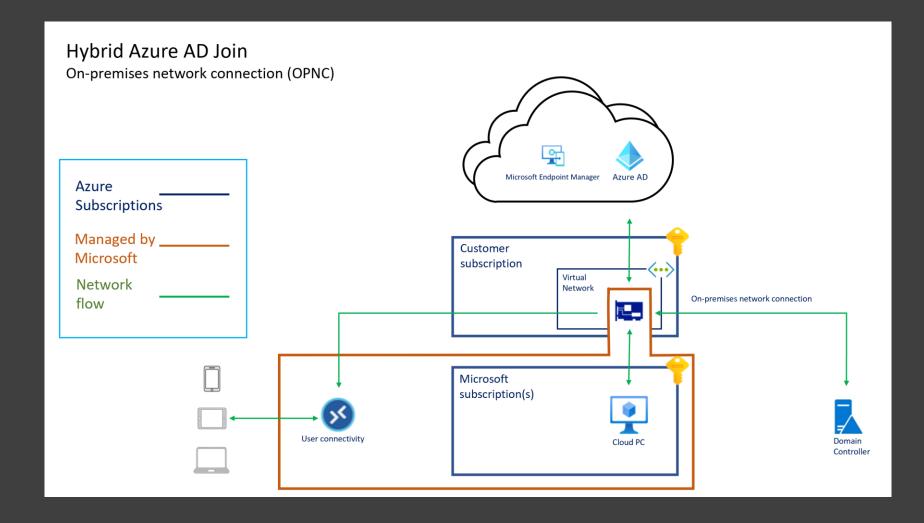
Windows 365 Deployment options

- Azure AD Join
- Bring your Own Network



Windows 365 Deployment options

- Hybrid Azure ADJoin
- On-Prem Network



Use cases

Windows 365 unlocks key hybrid work scenarios



Data security

Improve regulatory compliance and IP protection via data centralization and a reduced threat surface.



Disaster recovery

Help ensure continuity and access for your workforce and company data even in the most challenging circumstances.



High-capacity computing

Cloud-scale compute and storage to support specialized workloads like design and development.



Temporary workforces

Simplify and accelerate the onboarding and offboarding process for elastic workforces.



BYOPC programs

Enable secure Cloud PCs, even on personal devices.



Mergers & Acquisitions

Provide seamless transitions and access for growing businesses.

Differences AVD and Windows 365

Or is it the same?

- Built on Azure Virtual Desktop
- Uses the same AVD control plane
- Uses the same AVD clients
- Windows 365 is optimized for simplicity
- AVD is optimized for flexibility

Cloud PC – Windows 365	Cloud VDI – Azure Virtual Desktop
Windows 10/11	Windows 10/11, Windows Server 2012+ multi- session desktops
Full Desktops	Full Desktops and Remote Apps
Microsoft Endpoint Manager (Enterprise Edition)	Full control over configuration and management. Azure portal and MEM
Predictable per user per month pricing	Flexible consumption-based pricing
Dedicated VM's	Dedicated and pooled with user profile management
Limited SKU in 22 regions	All VM SKU's in all regions
No GPU support	GPU Support
Simple management	Complex management
A PC in the cloud	Virtual Desktop Platform

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Azure Virtual Desktop Gateway Service Geographies

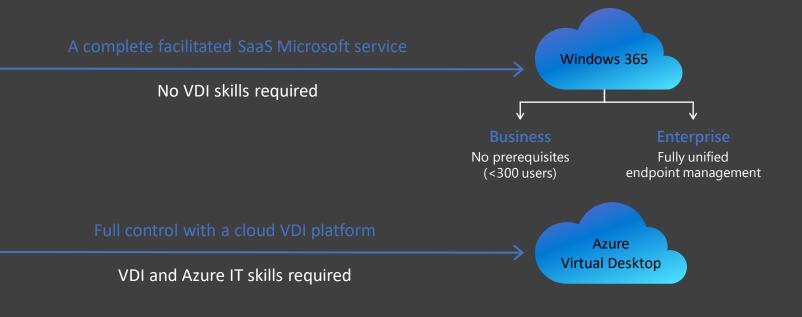


Guide to choosing the right cloud solution

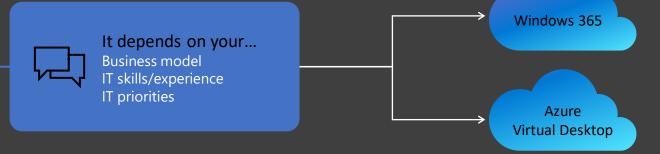
If you want:

✓ Cloud PC

- Remote app streaming
- Multi-session/non-persistent desktops
- Citrix/VMware/hybrid cloud scenarios
- Choose any Azure VM (e.g. GPU)
- Low-usage scenarios



Personalized, persistent desktops



Preparing for Windows 365

Requirements

Requirements

A	Users w/ Windows Pro endpoints: W10 E3 + EMS¹ E3 or M365 F3/E3/E5/BP Users w/ Non-Windows Pro endpoints: Win VDA E3 + EMS¹ E3 or M365 F3/E3/F5/BP
	At least 1 needed for an Azure Virtual Network
	Azure Virtual Network with line of sight to Domain Controller
	Hybrid Azure AD Join (HAADJ) – (AAD Connect) or Azure AD Join
	Hybrid Identity or Cloud-only identity
	Gallery or BYO in Azure (Win10 Ent 19H1+)
	Microsoft Endpoint Manager (supports SCCM co-management)
	M365: Intune Service Admin (standard MEM RBAC after provisioning) Azure: Subscription Owner (setup network connection)

Deployment overview

Assign licenses

Create Azure network connection

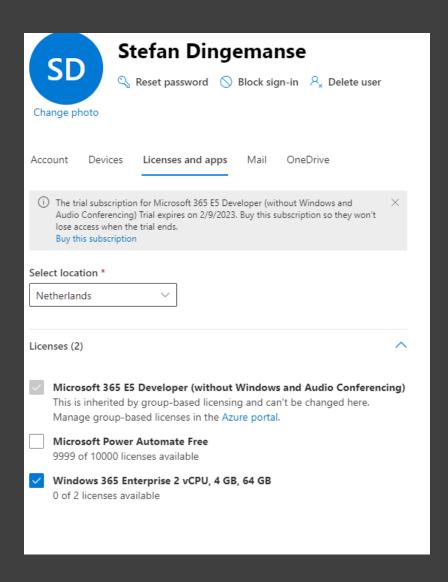
Add your own image (optional)

Create provisioning policy

Create a user settings policy

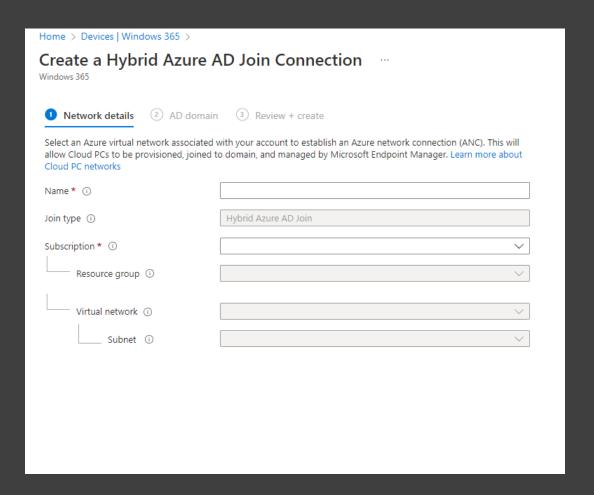
Assign licenses

- Microsoft 365 admin center / AAD portal
- Group Based/User Assigned licenses
- No license -> No Provisioning



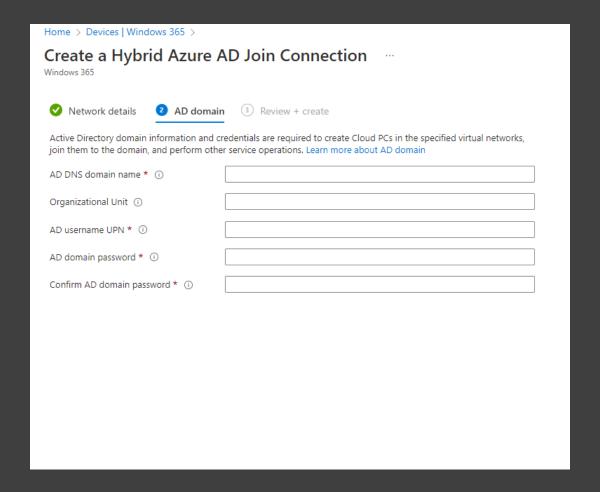
Create Azure network connection

 Connect W365 to an Azure Virtual Network



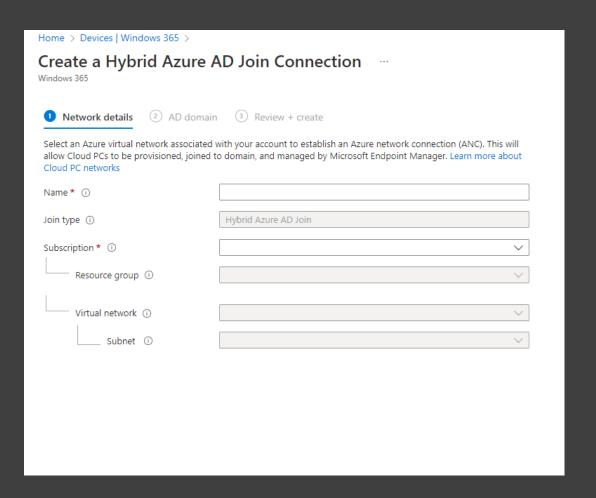
Create Azure network connection

- Choose between Azure AD
 Join or Hybrid Azure AD Join
 - Active directory domain information



Create Azure network connection

 Needs Network Contributor Rights on the VNET



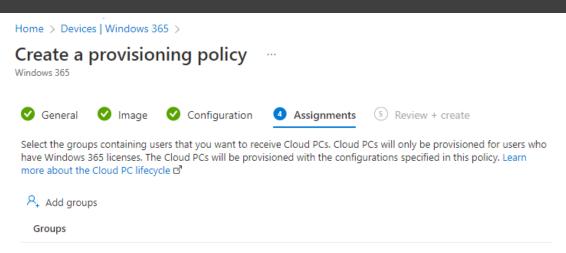
User settings

- Enable Local admin
- Allow users to restore
- Frequency of restore-point
 - 4/6/12/16/24 hours
 - 12 restore points

Home > Devices | Windows 365 > BPS - W365 Default User Settings ... Settings Edit Name BPS - W365 Default User Settings Enable Local admin Yes Allow user to initiate restore service Yes Frequency of restore-point service Every 4 hours Assignments Edit Groups W365-WE-ProvisioningPolicy

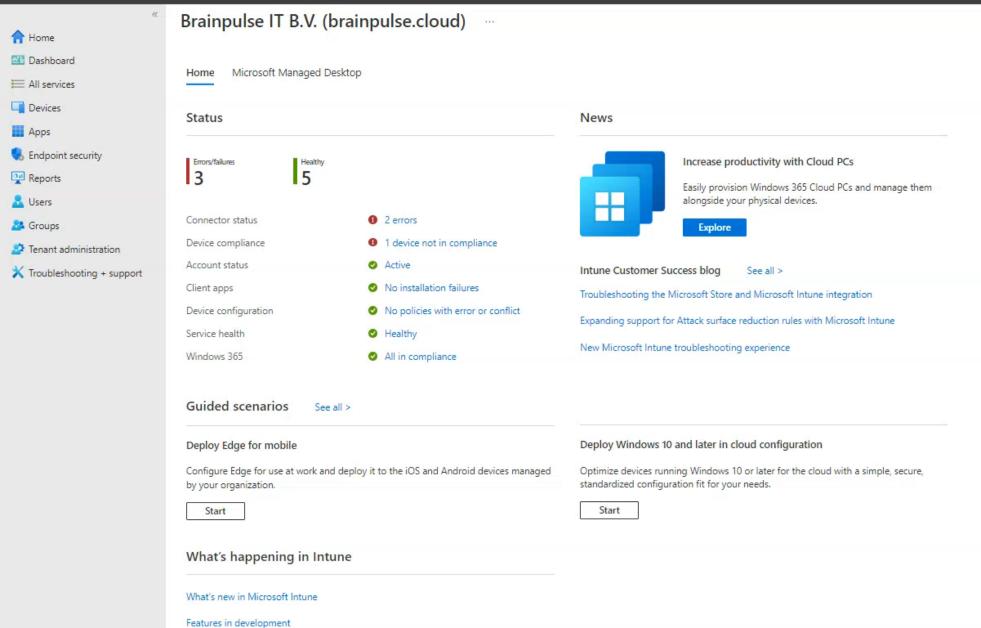
Create the provisioning policy

- Engine which does the provisioning of the Cloud PC
- Requires:
 - Join type
 - Network
 - Azure network connection
 - Image
 - Gallery / custom
 - Language & Region
 - Additional services
 - Assign an Azure AD Group



DEMO

Manual deployment



UI updates for Intune end-user apps

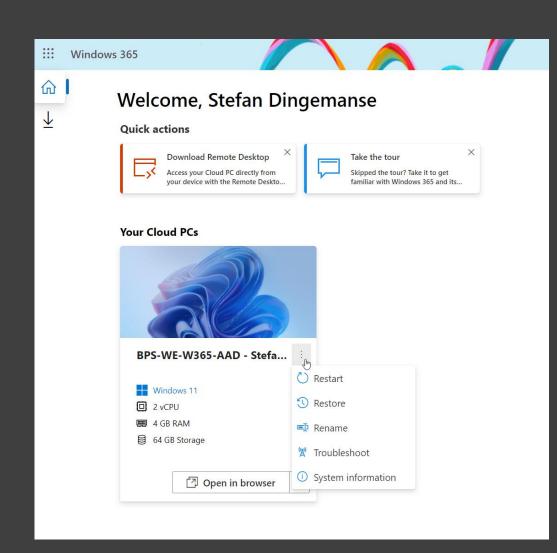
User Experience

Cloud PC Web Access Windows 365 Apps

Cloud PC Web Access

Navigate to windows365.microsoft.com

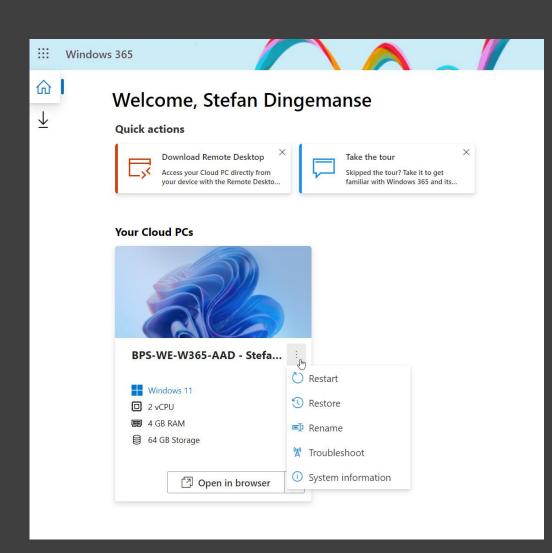
- Desktop
- Connect
- Download native clients



Cloud PC Web Access

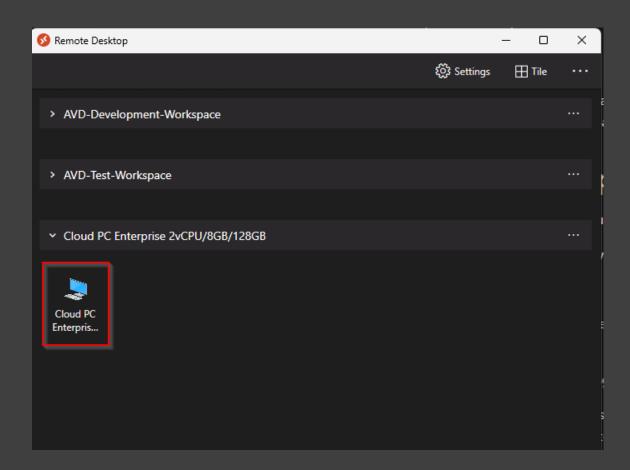
Self-service options

- Reboot your Cloud PC
- Point-in-time Restore
- Rename your desktop
- Troubleshoot



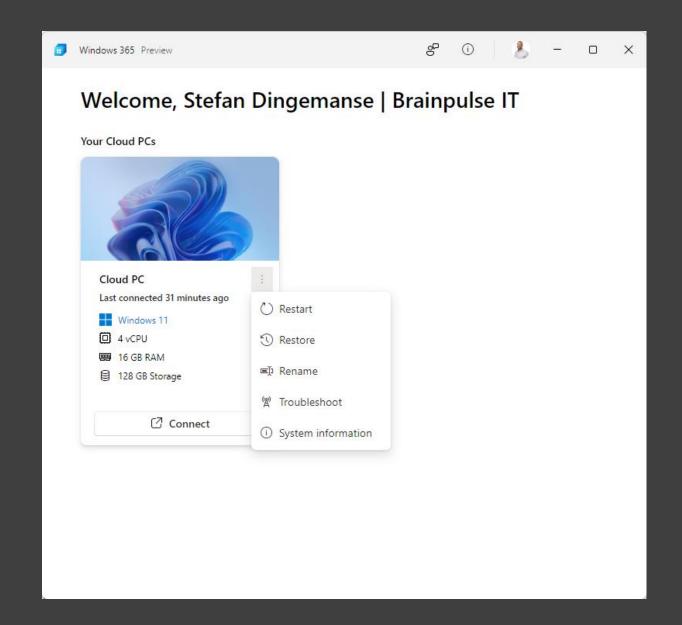
Remote Desktop

- Microsoft Remote Desktop
 - Same client as AVD
 - Multi-monitor experience



Windows 365 App

- Windows 10/11 (Preview)
- Restore from the App

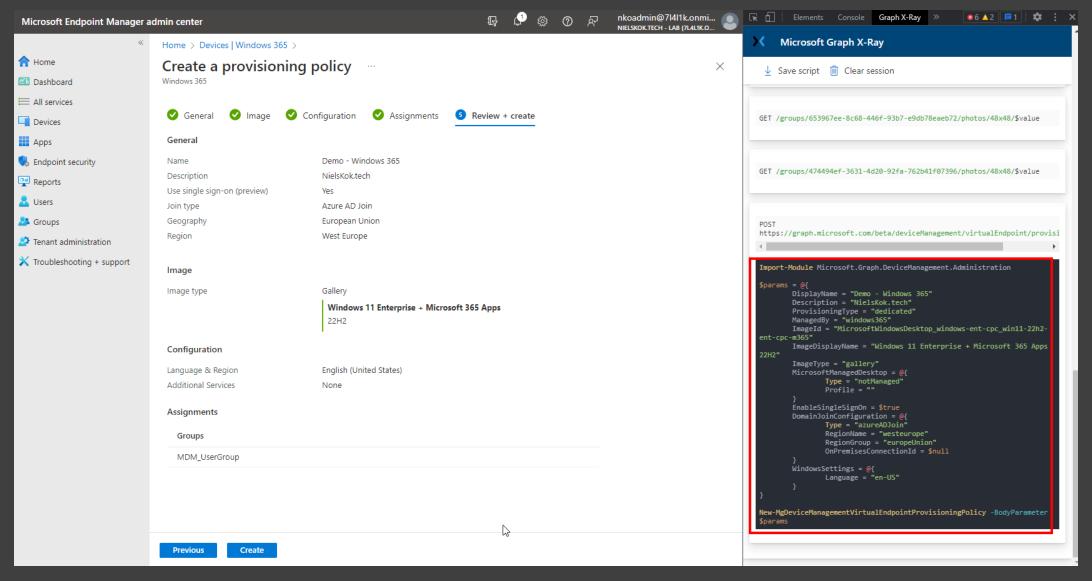


Automating Windows 365

PSCloudPC and PowerShell

PSCloudPC

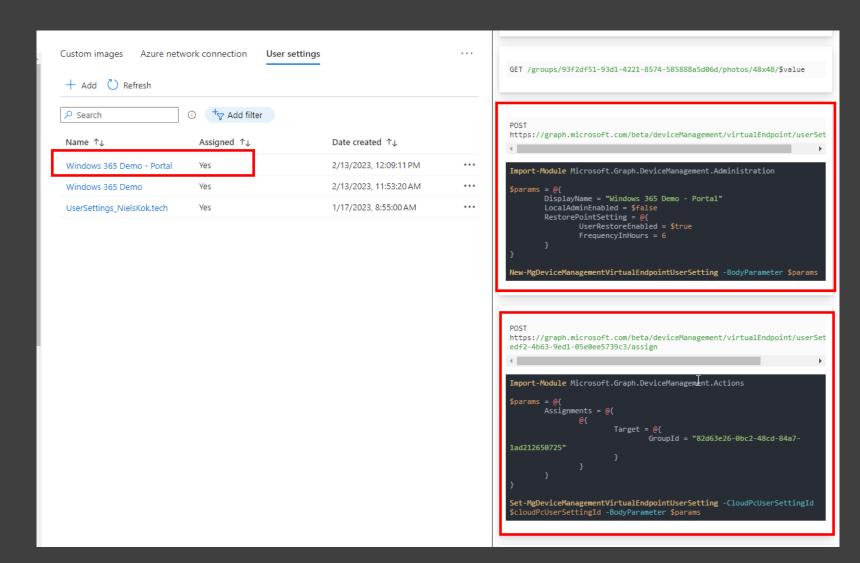
- Why?
- Requirements
- Commands
- Demo

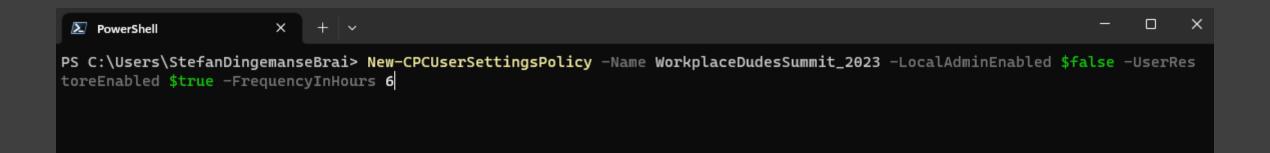




PowerShell 7.3.2

PS C:\Users\StefanDingemanseBrai> New-CPCProvisioningPolicy -Name WorkplaceDudesSummit_2023 -Description WorkplaceDudesSummit -RegionName westeurope -RegionGroup europunion -ImageId "MicrosoftWindowsDesktop_windows-ent-cpc_win11-22h2-ent-cpc-m365" -Ena bleSingleSignOn \$true





Requirements

- Powershell 7 compatible
- REST API based
- No dependencies
- MFA Support
- Easy usage/adapt

Commands

➤ Administrator: C:\Program Files\PowerShell\7\pwsh.exe

PS C:\Windows\System32> Get-Command -Module PSCloudPC

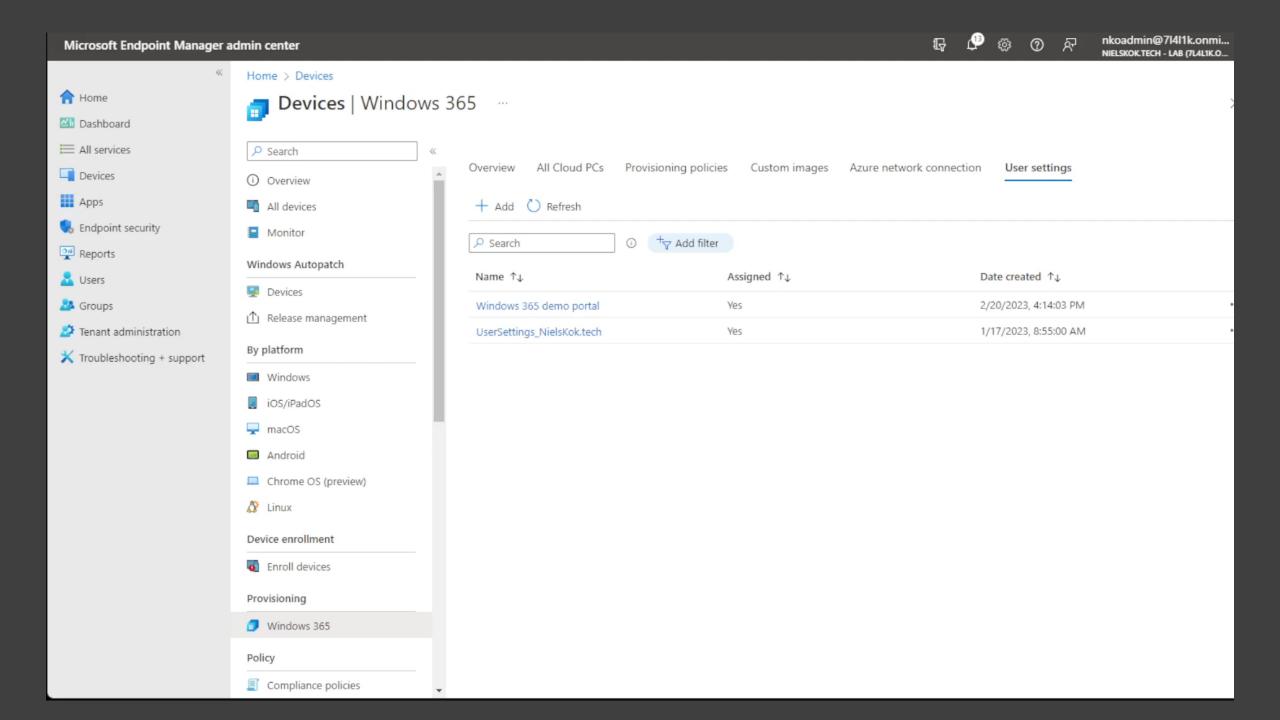
CommandType	Name	Version	Source
Function	Connect-Windows365	1.0.4	PSC1oudPC
Function	Get-CloudPC	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCAzureNetworkConnection	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCCustomImage	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCGalleryImage	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCOrganizationSettings	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCProvisioningPolicy	1.0.4	PSCloudPC PSCloudPC
Function	Get-CPCRestorePoint	1.0.4	PSCloudPC
Function	Get-CPCServicePlans	1.0.4	PSCloudPC
Function	Get-CPCSupportedRegion	1.0.4	PSCloudPC
Function	Get-CPCUserSettingsPolicy	1.0.4	PSCloudPC
Function	Invoke-CPCEndGracePeriod	1.0.4	PSCloudPC
Function	Invoke-CPCReprovision	1.0.4	PSCloudPC
Function	Invoke-CPCRestore	1.0.4	PSCloudPC
Function	New-CPCAzureNetworkConnection	1.0.4	PSCloudPC
Function	New-CPCCustomImage	1.0.4	PSCloudPC
Function	New-CPCProvisioningPolicy	1.0.4	PSCloudPC
Function	New-CPCUserSettingsPolicy	1.0.4	PSCloudPC
Function	Remove-CPCAzureNetworkConnection	1.0.4	PSCloudPC
Function	Remove-CPCCustomImage	1.0.4	PSCloudPC
Function	Remove-CPCProvisioningPolicy	1.0.4	PSCloudPC
Function	Remove-CPCUserSettingsPolicy	1.0.4	PSCloudPC
Function	Set-CPCProvisioningPolicyAssignment	1.0.4	PSCloudPC
Function	Set-CPCUserSettingsPolicyAssignment	1.0.4	PSCloudPC
Function	Update-CPCOrganizationSettings	1.0.4	PSCloudPC
Function	Update-CPCProvisioningPolicy	1.0.4	PSCloudPC
Function	Update-CPCUserSettingsPolicy	1.0.4	PSCloudPC

Discovery

PowerShell				_	⊔ X			
S C:\Users\StefanDingemanseBrai> Get-CPCServicePlans FT								
isplayName 	type	vCpuCount	ramInGB	storageInGB				
loud PC Business 4vCPU/16GB/128GB	business	4	16	128				
loud PC Business 4vCPU/16GB/256GB	business	4	16	256	ال			
loud PC Business 4vCPU/16GB/512GB	business	4	16	512				
loud PC Enterprise 4vCPU/16GB/128GB	enterprise	4	16	128				
loud PC Enterprise 4vCPU/16GB/256GB	enterprise	4	16	256				
loud PC Enterprise 4vCPU/16GB/512GB	enterprise	4	16	512	ال			
loud PC Enterprise Flex 4vCPU/16GB/128GB	enterprise	4	16	128				
loud PC Enterprise Flex 4vCPU/16GB/256GB	enterprise	4	16	256	i III			
loud PC Enterprise Flex 4vCPU/16GB/512GB	enterprise	4	16	512	i III			
loud PC Business 8vCPU/32GB/128GB	business	8	32	128				
loud PC Business 8vCPU/32GB/256GB	business	8	32	256				
loud PC Enterprise 8vCPU/32GB/128GB	enterprise	8	32	128	ال			
loud PC Enterprise 8vCPU/32GB/256GB	enterprise	8	32	256	ال			
loud PC Enterprise 8vCPU/32GB/512GB	enternrise	8	32	512				
loud PC Enterprise Flex 8vCPU/32GB/128GB	enterprise	8	32	128	i j			
loud PC Enterprise Flex 8vCPU/32GB/256GB		8	32	256	i j			
loud PC Enterprise Flex 8vCPU/32GB/512GB	enterprise	8	32	512				
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loud PC Enterprise 2vCPU/4GB/128GB	enterprise	2	4	128				
loud PC Enterprise Flex 2vCPU/8GB/256GB	enterprise	2	8	256				
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loud PC Enterprise 2vCPU/8GB/256GB	enterprise	2	8	256				
loud PC Enterprise 2vCPU/4GB/64GB	enterprise	2	4	64				
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loud PC Enterprise 1vCPU/2GB/64GB	enterprise	1	2	64	ال			
loud PC Business 2vCPU/8GB/256GB	business	2	8	256	l II			
loud PC Business 2vCPU/4GB/64GB	business	2	4	64				
loud PC Business 2vCPU/4GB/256GB	business	2	4	256				
loud PC Business 1vCPU/2GB/64GB	business	1	2	64				
loud PC Business 2vCPU/4GB/128GB	business	2	4	128				
loud PC Business 2vCPU/8GB/128GB	business	2	8	128				
loud PC Enterprise 2vCPU/8GB/128GB	enterprise	2	8	128				

DEMO

Automated configuration and deployment



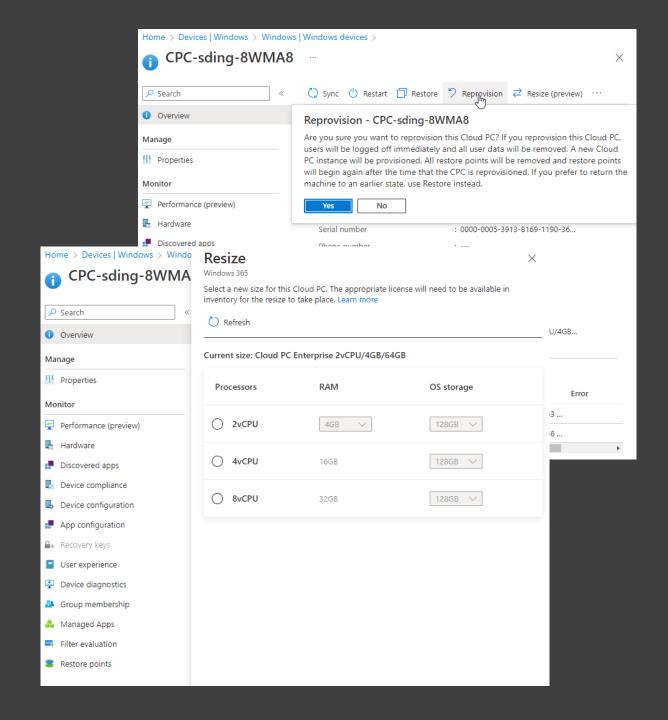
Troubleshooting & Support

Extra management options

Endpoint Analytics

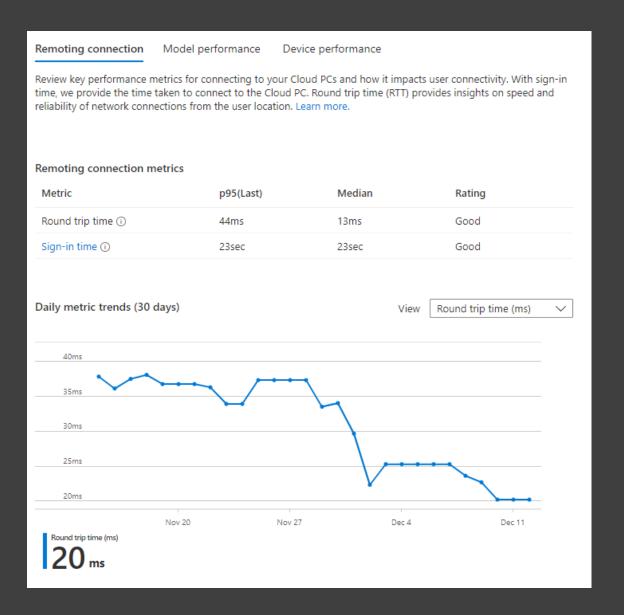
Extra options

- Reprovisioning
- Restoring a Cloud PC
- Resizing a Cloud PC
- Troubleshoot
- Analytics
- Microsoft Security Baseline



Endpoint analytics

- Remoting connection
 - Connection from the client to the Cloud PC
- Startup performance
- Proactive remediations
- Application reliability
- Work from anywhere
- Resource performance



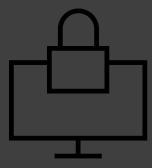
Tips and tricks

Post deployment tasks
Our 'best practices'
Optimizing the user experience
Windows 365 Baseline

Post Deployment tasks







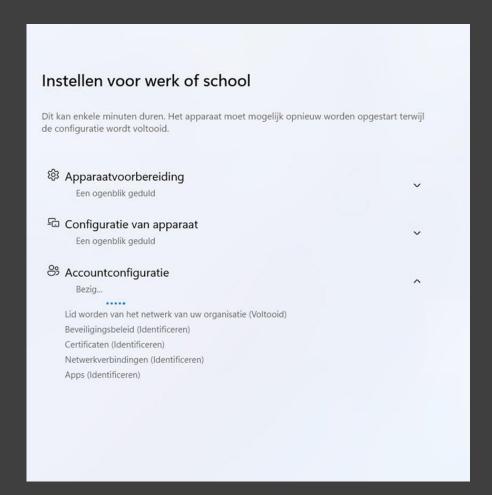
Deploy Applications

Apply Updates

Configure Security

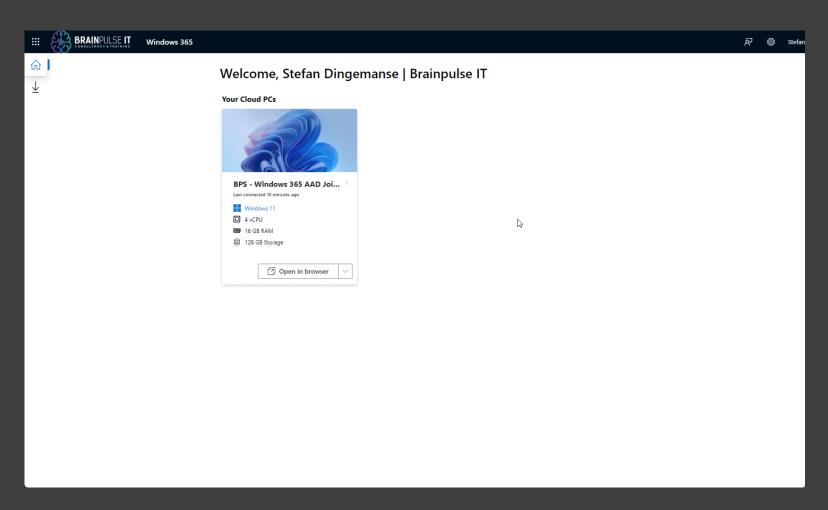
Enrollment Status Page

- Configured by Filtering
- Assigned to All Users



Single Sign On

Only Azure AD joined Cloud PCs



'Best practices'

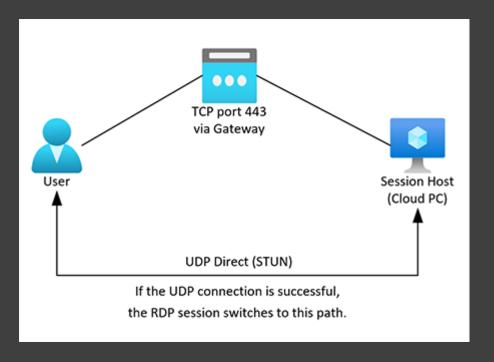
- Filtering / dynamic groups
- Settings catalog
- Licensing for resize
- Name convention
- Hybrid Benefits (16% Windows 10/11 Pro)
- Regions for CPC

Filters for your Cloud PCs

- Filter for all Cloud PCs
 - (device.model -contains "Cloud PC")
- Filter for all Cloud PCs from a specific provisioning policy
 - (device.enrollmentProfileName -eq "BPS-WE-W365-AAD-SSO")
- Filter for all Cloud PCs with a specific configuration
 - (device.model -contains "Cloud PC Enterprise 2vCPU/4GB/64GB")

Optimizing the user experience

- RDP Shortpath for public networks
- Multi-Media Redirection (public preview)
- Teams offloading



Windows 365 Roadmap

- Support for Azure AD Single Sign-on (Preview)
- Windows 365 Citrix HDX Plus (Preview)
- Resize Cloud PCs for Group Based Licensing
- Custom Name template for Cloud PCs
- Windows 365 Boot
- Windows 365 Switch
- Windows 365 Offline
- And lots more!

Summary

Summary

- Easy to setup and manage
- Virtual network requires the most planning
- Recognizable for your end users
- Completely integrates with MEM
- Great analytics and reporting
- Predictive costs (per user/per month)
- No GPU support!

Thank you for your time!

Feel free to ask questions or provide feedback