

ZiNRAi

Privacy Policy

Last updated: June 1, 2025

Please Read Carefully.

ZiNRAi, LLC together with its subsidiaries and affiliates (collectively, “ZiNRAi,” “we,” “us” or “our”), recognize the importance of protecting your privacy. Our Privacy and Cookie Policy (“Policy”) applies to your use of our global public websites (collectively, the “Site”), as well as your interactions with ZiNRAi officers, employees and contractors. This Policy is designed to assist you in understanding how we collect, use, safeguard, and disclose your information relating to individuals (“Personal Information”) and your choices in making informed decisions when using the Site. We also describe how you can contact us about our privacy practices.

Please read this Policy carefully to understand our policies and practices regarding your Personal Information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use the Site. By accessing or using the Site, you agree to this Policy. This Policy may change from time to time (see Changes to Our Policy). Your continued use of this Site after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

Your Acceptance Through Use

This Policy describes how ZiNRAi collects, uses, and discloses certain Personal Information obtained through this Site. Please note that, to the extent permitted by applicable law, your use of this Site signifies your understanding and acceptance of the terms of this Policy. This Policy is incorporated into, and is part of, the Terms of Use, which govern your use of the Site in general.

The Types of Information We Collect

We may collect information about you from a variety of sources. This includes information we collect from you directly; information provided to us by you or on your behalf by an ZiNRAi Independent Business Owner (“IBO”) for purposes of providing a better customer experience for you; information we collect about you when you visit our sites or view ZiNRAi online advertisements; and information we collect about you from other sources (where permitted by law).

Information we collect directly from you:

We collect information directly from you when you choose to participate in our offers and programs or otherwise provide information directly to us. The following are examples of information we may collect directly from you:

- Name, email address, postal address;
- Username and password;
- Phone number or mobile number;
- Age;
- Date of birth;
- Name of your IBO enroller or sponsor;
- Demographic information;
- Future communication preferences;
- Contact information for friends you may wish us, or your IBO sponsor or their upline to use. When you provide us with information for these refer-a-friend messages we use the information only to send the message you request.

Information we collect when you visit our sites, use our services, or view our online advertisements:

We use cookies and other technologies to collect information about you when you visit our Site, use our products and/or services, or view online advertisements. The following are examples of information we may collect with these technologies:

- Your browser type and operating system;
- Web pages you view;
- Links you click;
- IP address;
- Sites you visited before coming to our Site;
- ZiNRAi emails you open and/or forward;
- ZiNRAi offers or links you connect to via emails;
- Information about your visits to the Personal Web Site of your IBO sponsor;
- Your product and/or service selections and preferences.

How We Use Your Information

Communications With You – Offerings and Services In Which You Expressed Interest:

When you visit or transact business on our Site, you may be required to register with us or be requested to provide us with personal and account information. When you provide us with this information, we may use it to contact you about the offerings or services in which you have expressed an interest. ZiNRAi has a legitimate business interest in using the Personal Information we collect from you to provide such requested services. Where we have relied on your consent, however, if you tell us that you do not want us to use this information as a basis for further contact with you (by accessing our opt-out procedure described below), we will respect your wishes.

Communications With You – Newsletters and Marketing Purposes:

In order to keep our users, IBOs and customers/members informed about our latest news, products, and services, we may send e-mails and marketing communications to the email address provided to us while registering on our Site or requesting information from us. ZiNRAi complies with applicable laws when using your Personal Information for this purpose, and where applicable (such as in the EU) relies on your consent. Please be aware that we do sometimes partner with third parties to send marketing communications that promote a third party's products and services (for example, those of our business partners) as well as our own. If you elected to opt-in to any of our email lists, newsletters, or other promotional offerings and later decide that you no longer wish to receive such newsletters or promotional e-mail from us, you may unsubscribe by following the instructions contained in each email we send to you (or use the opt-out procedure described below).

Professional Interactions With You – Relationship Management:

We may use your relationship data (collected when you communicate with an ZiNRAi employee or agent via phone or email, for example) to provide you with products or services you request and manage our relationship with you. We may also use certain de-identified and aggregated data about our IBOs and customers/members or visitors to our Site for our internal data analytics purposes. ZiNRAi has a legitimate business interest in using the Personal Information we collect from you to provide such requested products and/or services and in order to be able to service our IBOs and customers/members better. With your consent, we may send you information or services or a promotional nature that we consider may be relevant to you.

Other Uses:

We may also use the Personal Information we obtain about you for the following purposes:

- Operating, evaluating, and improving our business (including developing new products and services);
- Managing our communications; determining the effectiveness of and optimizing our advertising; analyzing our products, services, websites, mobile applications, and any other digital assets;
- Facilitating the functionality of our websites, and mobile applications and any other digital assets); and/or
- Preparing and furnishing aggregated data reports, which may include anonymized information.

Enforcing our Terms and Conditions or other legal rights:

We also may use the information in other ways for which we provide specific notice at the time of collection. If you object to us using information in other ways you can email support@zinrai.com.

Information Provided to Us About You by Third Parties

Third-Party Content:

We may present or embed content on our Site that is provided by our third-party vendors. This content may contain links to other sites not operated by ZiNRAi or may request Personal Information. For example, this content may ask for an email address to subscribe to alerts. This information is collected by our vendors and not by us. In some cases, these vendors may share the Personal Information they collect from you with us. We are not responsible for the privacy practices of our vendors. We encourage you to review their privacy policies to understand how they will use and share the Personal Information you provide to them.

Third Party Usage:

You may also separately share your information with other websites or entities, such as those that create professional marketing lists, to receive special offers and promotions from their affiliates. These Web sites or entities may share your information with us. ZiNRAi is not responsible for and assumes no liability if a partner or other website or entity collects, uses or shares, any information about you in violation of its own privacy policy, or applicable law.

Third Parties with Whom We Share Your Personal Information

Third Parties for Retargeting Advertising:

We will, in some cases, share information about how you use our Site with third-party vendors to present you with more relevant advertising. For example, our vendors may track your browsing activity on our Site using cookies to show you ads based on your interests when you browse the Web or use social media. Our vendors will, in some cases, also share information about your browsing activity on our Site with us for analytics purposes. ZiNRAi relies on your consent for such processing of your Personal Information. More information on these cookies, including how to provide or revoke your consent, may be found in our Cookie Policy below.

Service Providers:

We may share your Personal Information with companies acting as our authorized agents or contractors in providing our services, including but not limited to the following categories of service provider:

- Infrastructure and IT service providers, including cloud service providers, Help Desk Support, Academy Video Support, compliance database support;
- Business service providers;
- Marketing, advertising and communications agencies;
- External auditors and advisors;
- Cookie analytics providers;
- Online advertisers;
- Providers of website testing and analytics services;
- Translation Service.

Each service provider must agree to implement and maintain reasonable security procedures and practices appropriate to the nature of your information in order to protect your Personal Information from unauthorized access, destruction, use, modification or disclosure. Because we operate globally, we may transfer your information to countries or jurisdictions that do not provide the same level of data protection as the country in which you are based. If we make such a transfer, we will, or our vendors will, as applicable, provide for the proper safeguards required by applicable law to ensure that your information is protected. More information on International Data Transfers information is below.

Where we share your Personal Information for our legitimate interests you can object to this disclosure. Please be aware that when you object to disclosure of your Personal Information for ZiNRAi's legitimate interests it may affect the products and/or services we provide to you. More information on Your Rights are below.

Legally Affiliated Entities:

In the event that ZiNRAi is merged, or in the event of a transfer of our assets, Site or operations, ZiNRAi may disclose or transfer your Personal Information in connection with such transaction. In the event of such a transfer, ZiNRAi will notify you via email or by posting a prominent notice on our Site for thirty (30) days of any such change in ownership of ZiNRAi

resulting in a change of control of your Personal Information. We may also share your Personal Information with ZiNRAi Independent Business Owners (“IBOs”) in order to provide or offer products and/or services to you.

Legally Compelled Disclosure:

We will also disclose your Personal Information when required to do so by law, for example, in response to a court order or a subpoena or other legal obligation, in response to lawful requests by public authorities, including to meet national security or law enforcement agency's requirements, or in special cases when we have reason to believe that disclosing your Personal Information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (whether intentionally or unintentionally) our rights or property.

International Data Transfers

Processing In the US and Elsewhere by Registration on This Site:

ZiNRAi is a global business. We may transfer the Personal Information we collect about you to recipients, and your Personal Information may be stored and processed, in countries other than the country in which the information was originally collected, including the United States and elsewhere that may have less stringent data protection laws than the country in which you initially provided the information.

When we transfer your information to countries other than the country in which the information was originally collected, we will protect your information as described in this Policy or as otherwise disclosed to you at the time the data is collected (e.g. via program specific privacy notice) and will comply with all applicable data protection laws in making such transfers.

If you are located in a non-US jurisdiction, the transfer of Personal Information is necessary to provide you with the requested information and/or to perform any requested service. To the extent permitted by law, such submission also constitutes your consent for the cross-border transfer.

With respect to transfers originating from the European Economic Area to the United States and other non-EEA jurisdictions, ZiNRAi has executed EU Standard Contractual Clauses with respect to Personal Information collected in the European Economic Area and transferred to ZiNRAi in the United States and elsewhere.

Where allowed by applicable law, you may ask for further information on the safeguards that we have put in place to safeguard the transfer of your data to outside of the EEA by contacting us as indicated below.

Disclosure and Liability for Onward Transfer:

ZiNRAi is required to disclose Personal Information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. ZiNRAi may, as disclosed above in **Third Parties with Whom We Share Your Personal Information**, transfer Personal Information onward to third parties.

Complaints

ZiNRAi commits to resolve complaints about our collection or use of your Personal Information. Individuals with inquiries or complaints should contact ZiNRAi at: support@zinrai.com.

Security

ZiNRAi endeavors to protect the security of your Personal Information and your choices for its intended use. We use Secure Socket Layers or SSL technology to protect the transmission of sensitive Personal Information such as your credit card number. We store your Personal Information on a secure server, and use procedures designed to protect the Personal Information we collect from unauthorized access, destruction, use, modification or disclosure.

Although we will take (and require our third-party providers to take) commercially reasonable security precautions regarding your Personal Information collected from and stored on the Site, due to the open nature of the Internet, we cannot guarantee that any of your Personal Information stored on our servers, or transmitted to or from a user, will be free from unauthorized access, and we disclaim any liability for any theft or loss of, unauthorized access or damage to, or interception of any data or communications. By using the Site, you acknowledge that you understand and agree to assume these risks.

How Long We Keep Your Personal Information

We will only retain the Personal Information we collect about you for as long as necessary for the purpose for which that information was collected, and to the extent permitted by applicable laws. We take steps to ensure that when we no longer need to use your Personal Information, we remove it from our systems and records and/or take steps to anonymize it so that you can no longer be identified from it (unless we need to keep your information to comply with legal or regulatory obligations to which we are subject).

Your Privacy Rights

Marketing Communications:

When you register on this Site, we may ask you to select whether you would like to receive email and electronic communications from us such as offers, news, reports and other promotional communications. You may withdraw your consent or opt-out of receiving such communications at any time by contacting us as described below.

Additionally, where we process your Personal Information for our legitimate interests you will have the right to object to such processing. Please be aware that where you object to this sort of processing it may affect our ability to carry out tasks as listed in this policy.

You may contact us:

- (a) by following the Opt-Out or unsubscribe instruction contained in the body of any marketing e-mail from us;
- (b) by sending us an e-mail at support@zinrai.com, including a copy of the email you have received and by typing "Remove" in the subject line of your e-mail; or
- (c) by mail: ZINRAI, LLC. 30 Gould Street, Sheridan Wyoming 82801.

Your election not to receive newsletters or promotional and marketing correspondence from us will not:

- (i) preclude us from corresponding with you, by email or otherwise, regarding your existing or past relationship with us, and
- (ii) preclude us, including our employees, contractors, agents and other representatives, from accessing and viewing your Personal Information in the course of maintaining and improving the Site.

Requesting Access to Your Personal Information and Other Rights:

You may also have rights under applicable law to request to review, access, correct, delete, port or object to our processing your Personal Information processed by us, and lodge a complaint with a supervisory authority. If so, you may do so by submitting your request to support@zinrai.com.

You can review and change your Personal Information by logging into the Site and visiting your account profile page. You may also send us an email at support@zinrai.com to request access to, correct, or delete any Personal Information that you have provided to us. We cannot delete your Personal Information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Changes to this Policy

We are a rapidly evolving, global business. We will continue to assess this Policy against new technologies and services, business practices as well as our clients' needs, and make changes to this Policy from time to time as required. If we make any material changes to this Policy, we will make changes here and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of Policy changes).

Data Protection Officer

We have appointed, where required by local law a data protection officer ("DPO"). If you have any questions or concerns about our personal data policies or practices, you may contact us by emailing support@zinrai.com.

Children

We do not knowingly collect Personal Information from children under the age of 13. Children under the age of 13 should not use this Site. Only adults 18 years or older or of legal age in their country of residence are permitted to purchase our products and/or services.

US State Privacy Rights

California, Colorado, Connecticut, Delaware, Florida, Indiana, Iowa, Montana, Oregon, Tennessee, Texas, Utah, and Virginia provide (now or in the future) their state residents with rights to:

- Confirm whether we process their Personal Information.
- Access and delete certain Personal Information.
- Correct inaccuracies in their Personal Information, taking into account the information's nature processing purpose (excluding Iowa and Utah).
- Data portability.
- Opt-out of personal data processing for:
 - targeted advertising (excluding Iowa);
 - sales; or
 - profiling in furtherance of decisions that produce legal or similarly significant effects (excluding Iowa and Utah).
- Either limit (opt-out of) or require consent to process sensitive personal data.

The exact scope of these rights may vary by state. To exercise any of these rights please email support@zinrai.com. To appeal a decision regarding a consumer rights request please email compliance@zinrai.com.

Supplemental Privacy Statement for Certain United States ("US") Residents: Depending on where you reside, you may also have additional legal rights with respect to your Personal Information. Consistent with applicable laws, this Statement provides information about such rights and how to exercise them for residents of California and Virginia who are interacting with ZiNRAi. This Statement applies to residents of Colorado, Connecticut and Utah to the extent the disclosures provided herein are required, and the rights described herein are in effect, under applicable state data privacy laws. Please see statement below.

Wyoming Residents: Wyoming residents who wish to exercise their sale opt-out rights under Wyoming Revised Statutes Chapter 603A may submit a request to this designated address: support@zinrai.com. However, please know we do not currently sell data triggering that statute's opt-out requirements.

Supplemental Privacy Statement for Individuals Located in EEA/UK/Switzerland: If you are in the European Economic Area, United Kingdom, or Switzerland, your Personal Information may be protected by the European Union General Data Protection Regulation, United Kingdom Data Protection Act, or the Swiss Federal Act on Data Protection (collectively, "European Privacy Laws"). For individuals whose Personal Information is protected by the European Privacy Laws, please know that ZiNRAi is the data controller responsible for the collection, use, and disclosure of your Personal Information under this Privacy Statement.

If your Personal Information is protected by the European Privacy Laws, you may have the following rights in relation to your Personal Information:

- **The right to access:** You have the right to request from us a copy of the Personal Information we hold about you.
- **The right to rectification:** You have the right to request that we correct any Personal Information about you that is inaccurate, and to request that we complete the Personal Information we hold about you where you believe it is incomplete.
- **The right to erasure:** You have the right to request that we erase your Personal Information, under certain conditions. In the event of an erasure request, we may retain a copy of your Personal Information for our recordkeeping purposes and to avoid entering your Personal Information in our systems after your request.
- **The right to restrict processing:** You have the right to request that we restrict the processing of your Personal Information, under certain conditions.
- **The right to object to processing:** You have the right to object to our processing of your Personal Information, under certain conditions, and you have an unconditional right to object to the processing of your Personal Information for direct marketing purposes.

- **The right to data portability:** You have the right to request that we transfer the Personal Information we have collected about you to another organization, or directly to you, under certain conditions. You can also request a copy of your Personal Information in a structured, common, and machine-readable format.

Security of Information

We use commercially reasonable administrative, physical and technical measures intended to safeguard your Personal Information and help protect it from unauthorized access or loss. Unfortunately, no data transmission over the Internet is 100% secure, and while ZiNRAi makes every effort to protect your Personal Information, ZiNRAi cannot guarantee its complete security. ZiNRAi makes no assurances about our ability to prevent any loss, misuse, or alteration of the information that ZiNRAi obtains from you, and ZiNRAi will have no liability to you or to any third party arising out of any such loss, misuse, or alteration. Because security is as important to ZiNRAi as it is to you, ZiNRAi will continue to search for and implement security measures in order to protect the security of your Personal Information.

ID number, username, and password

Your ID number, username, and password are specific to you and must be safeguarded by you. You accept sole responsibility for all use of the Site conducted with your ID number, username, and password. ZiNRAi strongly advises that you change your password frequently.

Stolen or Lost Information

You must promptly notify ZiNRAi via email at support@zinrai.com if you suspect that your credit card number, ID number, username, and/or password has been lost, stolen, or used without your permission. After receiving your notification, ZiNRAi will remove that credit card number, ID number, username, and/or password from your account and update its records accordingly.

Cookie Policy – Automatic Data Collection

By browsing on our Site, you are agreeing to our use of cookies.

What is a Cookie:

A cookie is a small text file that a website stores on your personal computer, telephone or any other device, with information about your navigation on that website. Cookies facilitate browsing and to make it more user-friendly. A cookie contains the name of the server it came from, the expiry of the cookie, and a value – usually a randomly generated unique number. Cookies do not give access to nor damage your computer.

How we use Cookies:

We use browser session cookies, which are temporary cookies that are erased from your device's memory when you close your Internet browser or turn your computer off, and persistent cookies, which are stored on your device until they expire, unless you delete them before that time.

For more information on our privacy practices and how to exercise your rights under California law, please see our Cookie Policy.

If you would like more information about the third party cookies on our website and to find out more about your choice to not have your information used by third parties, please contact us at support@zinrai.com.

Contact Us

You are always free to contact us if you have questions or concerns regarding this Policy, have a question or problem related to your use of the Site, or wish to exclude your Personal Information from our direct marketing purposes. Our standard business practice is to retain any communications from our Site visitors to help us to serve each of you better.

You may contact us by emailing support@zinrai.com or by writing to us at 30 Gould Street, Sheridan Wyoming 82801.

Supplemental Privacy Statement for Certain United States (“US”) Residents:

Depending on where you reside, you may also have additional legal rights with respect to your Personal Information. Consistent with applicable laws, this Statement provides information about such rights and how to exercise them for residents of California and Virginia (“you” or “your”) who are interacting with ZiNRAi (“ZiNRAi,” “we” or “us”). This Statement applies to residents of Colorado, Connecticut and Utah to the extent the disclosures provided herein are required, and the rights described herein are in effect, under applicable state data privacy laws.

For purposes of this Statement, “Personal Information” has the meaning given in the California Consumer Privacy Act of 2018 as amended, the Virginia Consumer Data Privacy Act, and personal information privacy laws similar in scope and content in effect in Colorado, Connecticut, Utah and other US states (“US Data Privacy Laws”), but does not include information exempted from the scope of such US Data Privacy Laws. This Privacy Statement does not apply to Personal Information relating to employees, contractors and job candidates that is collected and processed in the context of an employment relationship.

Personal Information Collected, Used and Shared

The chart below summarizes how we collect, use and share your Personal Information by reference to the categories specified in US Data Privacy Laws, the sources from which we collect Personal Information, and the categories of third parties with whom Personal Information is shared, describing our practices during the twelve (12) months preceding the effective date of this Privacy Statement.

Category of Personal Information Collected	Sources of Personal Information	Business Purpose For Collecting/Sharing Personal Information	Shared/disclosed with 3 rd party categories (listed below)**
Identifiers (real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, or other similar identifiers).	<ul style="list-style-type: none">• You or your agent• Affiliates	<ul style="list-style-type: none">• Verify your identity, and create and maintain your account/Profile.• Providing customer service.• Processing and fulfilling your orders.• Processing payments on your orders.• Providing and improving our website, and personalizing your website experience.• Advertising and marketing our products.	1,2,3,4
		<ul style="list-style-type: none">• Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity.	

Personal Information categories (Cal. Civ. Code § 1798.80(e)) (name, signature, address, telephone number, insurance policy number, medical information, or health insurance information).	<ul style="list-style-type: none"> • You or your agent • Affiliates 	<ul style="list-style-type: none"> • Verify your identity, and create and maintain your account/Profile. • Providing customer service. • Processing and fulfilling your orders. • Processing payments on your orders. • Providing and improving our website, and personalizing your website experience. • Advertising and marketing our products. • Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity. 	1,2,3,4
Protected classification characteristics under state or federal law (age (40 years or older), race, national origin, citizenship, religion, marital status, medical condition, disability, sex/gender, sexual orientation, veteran or military status, familial genetic information).	<ul style="list-style-type: none"> • You or your agent • Affiliates 	<ul style="list-style-type: none"> • Verify your identity, and create and maintain your account/Profile. • Providing customer service. • Processing and fulfilling your orders. • Processing payments on your orders. • Providing and improving our website, and personalizing your website experience. • Advertising and marketing our products. • Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity. 	1,2,3
Commercial Information (records of personal property, products or services purchased, considered, or other purchasing or consuming histories or tendencies).	<ul style="list-style-type: none"> • You or your agent • Affiliates 	<ul style="list-style-type: none"> • Verify your identity, and create and maintain your account/Profile. • Providing customer service. • Processing and fulfilling your orders. • Processing payments on your orders. • Providing and improving our website, and personalizing your website experience. • Advertising and marketing our products. • Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity. 	1, 2, 3, 4
Internet or other similar network activity (browsing history, search history, information on a consumer's interaction with a website, application or advertisement).	Indirectly from your browser or device	<ul style="list-style-type: none"> • Verify your identity, and create and maintain your account/Profile. • Providing and improving our website, and personalizing your website experience. • Advertising and marketing our products. • Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity. 	1,2, 3

Geolocation data (physical location or movements)	Indirectly from your browser or device	<ul style="list-style-type: none"> • Verify your identity, and create and maintain your account/Profile • Providing and improving our website, and personalizing your website experience • Advertising and marketing our products • Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity 	3
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****Categories of third parties with which Personal Information is shared/disclosed:**

We may share your Personal Information with the following categories of third parties for a business purpose:

1. Affiliate companies;
2. ZiNRAi Independent Business Owners;
3. Service providers, vendors and subcontractors including advertising networks, internet service providers, data analytics providers, cloud service providers, operating systems/platforms, social networks, market research providers; and
4. Professional advisors (such as accountants, auditors)

Note: Personal information may be shared with government authorities on a case-by- case basis upon receipt of a lawful request, or where required by law. In the event of a sale or transfer of some or all of ZiNRAi's business or assets, we will use reasonable efforts to notify you if your Personal Information will be shared with parties to the transaction(s).

Your Rights and Choices

The laws of California and Virginia (and/or Colorado, Connecticut and Utah when in effect) grant some or all of the following rights to consumers who reside in those states:

1. You have the right to a **copy** of your Personal Information in our possession, or to request information about the categories of Personal Information we have collected about you, the categories of sources from which we collected the Personal Information, the purposes for collecting, sharing or selling the Personal Information (where applicable), the categories of third parties with whom we have shared or sold your Personal Information, the purpose for which we shared or sold your Personal Information, and information about the specific pieces of Personal Information we have collected about you.
2. You have the right to request that we **correct** in our records any Personal Information about you that is inaccurate.
3. You have the right to request the **deletion** of Personal Information that we collected about you and retained, subject to certain exceptions.

4. You have the right to ***opt out of the sale or sharing*** of your Personal Information with third parties for targeted advertising purposes, where such a “sale” or “sharing” is occurring (as such terms are defined by applicable law).
5. You have the right to ***limit the use or disclosure*** of your ***sensitive*** Personal Information, where collected and as permitted under applicable US Data Privacy Laws.

If you wish to submit a verifiable request to exercise these rights, you can do so (up to twice within a 12-month period) by emailing support@zinrai.com.

For your protection, when you seek to exercise the rights described above, it will be necessary for us to verify your identity or authority to make the request and confirm that the Personal Information relates to you. We will verify your identity by having you log in to your account, or by asking you to provide identifying information that we will match to information in our records.

We will endeavor to respond to a verifiable consumer request within forty-five (45) days of receipt, unless we need more time in which case we will notify you and may take up to ninety (90) days total to respond to your request. Please note that your right to deletion of Personal Information is subject to certain exceptions by law. If you submit a request for deletion and we retain any Personal Information under one or more of these exceptions, we will explain this to you in our response. Only you or a person that you authorize in writing to act on your behalf may make a verifiable consumer request related to your Personal Information. You (or your authorized agent) must provide documentation signed by you demonstrating that the agent is authorized to submit a verifiable consumer request on your behalf. If you would like to appeal a decision related to a request to exercise your rights under this Supplemental Statement, please contact us at the email address or phone number listed above. All appeal requests must be made within a reasonable amount of time (no later than forty-five (45) days) after receipt of our response to your verifiable consumer request.

We do not sell your Personal Information (relating to adults and to minors under 18) to a third party, and have not sold your Personal Information in the past twelve (12) months. In accordance with your rights under US Data Privacy Laws, we will not discriminate against you for exercising your privacy rights. We do not disclose your Personal Information to third parties for their direct marketing purposes. We do not charge a different price or rate or provide a different level or quality of goods or services based on you exercising your privacy rights.

We will not collect additional categories of Personal Information or use the Personal Information we collected for materially different, unrelated, or incompatible purposes without providing you notice and obtaining your consent. ZINRAi does not use or disclose sensitive Personal Information for purposes other than those specified in California Consumer Privacy Act Regulations Section 7207(m).