# Citizen Al: Intelligent Citizen Engagement Platform

Generative AI with IBM



## CITIZEN AI

### 1. Introduction

Project Title: Citizen Al

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## 2. Project Overview

#### **Purpose:**

The AI app is designed as a **Health & Wellness Advisory Assistant** that serves two main functions:

- **Health Analysis:** Generates detailed health and wellness reports for a specified city, including common health issues, wellness programs, and recommendations.
- **Citizen Health Queries:** Provides accurate, clear, and helpful advice to citizens regarding public health, wellness programs, or health policies based on their questions.

This helps governments or health organizations provide automated, AI-driven support to citizens and stakeholders.

#### **Conversation Interface:**

The app uses a **conversational interface** where users input either:

- A city name to get a health analysis report, or
- A health-related question to get a government health response.

The AI model (GPT-2 medium) generates natural language responses based on these inputs, simulating a helpful government health assistant.

#### **Policy Summarization:**

While the current app focuses on health analysis and answering queries, it can be extended to **summarize health policies** by prompting the model to generate concise summaries of

complex health regulations or wellness programs, making them easier for citizens to understand.

#### 3. Architecture

The app architecture consists of two main parts: **Frontend** and **Backend**.

## Frontend: Streamlit (Suggested Alternative)

Although your current code uses **Gradio** for the UI, a similar frontend can be built with **Streamlit**, which is another popular Python framework for building interactive web apps.

#### • User Interface Components:

- Text input boxes for city names and health questions.
- Sliders for controlling generation parameters like temperature (creativity) and max tokens (response length).
- Buttons to trigger the generation of responses.
- Text areas to display the generated health reports or answers.

## • Streamlit Advantages:

- Simple to set up and deploy.
- Supports real-time interaction.
- Easy integration with Python ML models.

#### **Backend: FastAPI**

For production-grade deployment, the backend can be implemented using **FastAPI**, a modern, fast (high-performance) web framework for building APIs with Python 3.7+.

## • Responsibilities:

- Load and serve the AI model (GPT-2 medium or any other).
- Receive requests from the frontend with user inputs.
- Run the text generation pipeline.
- Return generated responses as JSON.

#### Benefits of FastAPI:

- Asynchronous support for high throughput.
- Automatic interactive API docs (Swagger UI).
- Easy integration with ML models and GPU acceleration.
- Scalable and suitable for containerization (Docker).

#### 4. Setup Instructions

## Prerequisites:

- Python 3.9+
- pip and virtual environment tools
- Gradio Hugging Face Transformers
- Torch with CUDA support (optional)

#### Installation:

- Clone the repository
- Install dependencies: pip install -r requirements.txt
- Run the app: python app.py
- Access the Gradio link to interact with Citizen AI

#### **5. Folder Structure**

## EduTutor-AI/

| app.py # Main application script

— requirements.txt # Dependencies

|— docs/ # Documentation files

| — models/ # Pretrained model references

|— utils/ # Helper functions (if extended later)

## 6. Running the Application

- Launch the Gradio interface by running app.py
- Navigate between Concept Explanation and Quiz Generator tabs
- Input the desired topic and view the AI-generated output in real time

#### 7. API Documentation

Health Analysis: Generates a detailed health and wellness report for a specified city.

Citizen Health Queries: Provides accurate, clear, and helpful advice regarding public health, wellness programs, or health policies based on user queries.

#### 8. Authentication

- This demo app does **not** implement authentication.
- For production deployment, consider adding:
  - API key or token-based authentication.
  - OAuth 2.0 for user authorization.
  - Rate limiting to prevent abuse.
- Gradio apps can be protected via password or hosted behind authenticated gateways.

#### 9. User Interface

The app uses **Gradio** to provide a simple web UI with two tabs:

#### **Tab 1: Health Analysis**

- **Input:** Textbox for city name.
- Controls: Sliders for temperature (0.1–1.0) and max tokens (100–1024).
- **Output:** Multi-line textbox showing the generated health report.
- **Button:** "Analyze Health" triggers the generation.

#### **Tab 2: Citizen Health Queries**

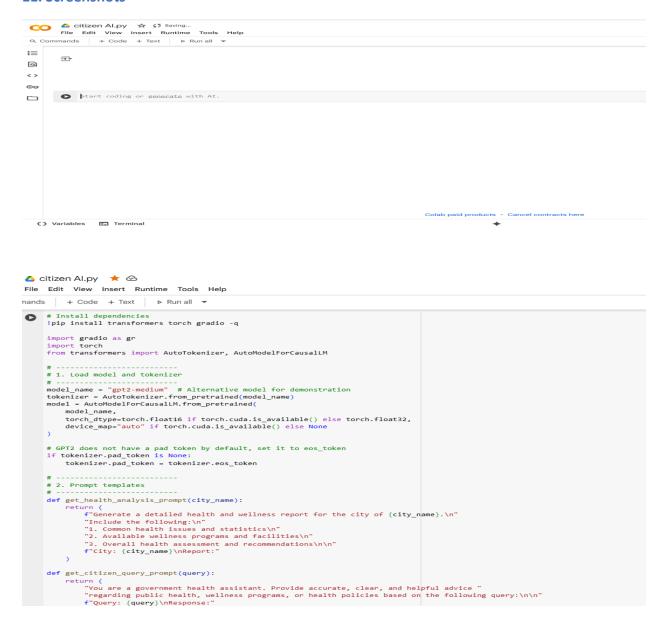
- **Input:** Multi-line textbox for health-related questions.
- **Controls:** Sliders for temperature and max tokens.
- **Output:** Multi-line textbox showing the AI-generated response.
- **Button:** "Get Health Advice" triggers the generation.

The UI is responsive and uses columns and rows for layout clarity.

#### 10. Testing

- Run the app locally or on Colab.
- Test with valid and invalid inputs:
  - Empty city name or query should return validation messages.
  - Vary temperature and max tokens to observe output diversity.
- Verify outputs are relevant and coherent.

#### 11. Screenshots



```
0
     def health_citizen_query(query, temperature, max_tokens):
          query = query.strip()
if not query:
    return "Please enter a valid health-related question."
          prompt = get_citizen_query_prompt(query)
          return generate_response(prompt, max_length=max_tokens, temperature=temperature)
     # 6. Build Gradio app
     with gr.Blocks() as app:
          gr.Markdown("# Health & Wellness Advisory AI (Alternative)")
          with gr.Tabs():
               # Tab 1: Health Analysis
with gr.TabItem("Health Analysis"):
                    with gr.Row():
                         with gr.Column(scale=1):
                             city_input = gr.Textbox(
label="Enter City Name",
placeholder="e.g., New York, London, Mumbai...",
                                   .
lines=1
                              temperature_slider = gr.Slider(
   minimum=0.1, maximum=1.0, value=0.7, step=0.05,
   label="Temperature (Creativity)"
                              max_tokens_slider = gr.Slider(
                                   minimum=100, maximum=1024, value=512, step=50, label="Max Tokens"
                              analyze_btn = gr.Button("Analyze Health")
                         with gr.Column(scale=2):
                              city_output = gr.Textbox(label="Health Analysis Report", lines=20)
                    analyze btn.click(
                         health_analysis,
                         inputs=[city_input, temperature_slider, max_tokens_slider],
```

```
city_output = gr.Textbox(label="Health Analysis Report", lines=20)
0
                   analyze btn.click(
                        health_analysis,
                        inputs=[city_input, temperature_slider, max_tokens_slider],
                        outputs=city_output
               # Tab 2: Citizen Health Queries
               with gr.TabItem("Citizen Health Queries"):
                   with gr.Row():
                        with gr.Column(scale=1):
                             citizen_query = gr.Textbox(
    label="Your Health Question",
    placeholder="Ask about public health, wellness programs, or policies...",
                                  lines=4
                             temperature_slider_q = gr.Slider(
                                  minimum=0.1, maximum=1.0, value=0.7, step=0.05, label="Temperature (Creativity)"
                             max_tokens_slider_q = gr.Slider(
    minimum=100, maximum=1024, value=512, step=50,
    label="Max Tokens"
                             query_btn = gr.Button("Get Health Advice")
                        with gr.Column(scale=2):
                             citizen_output = gr.Textbox(label="Government Health Response", lines=20)
                        health\_citizen\_query,
                        inputs=[citizen_query, temperature_slider_q, max_tokens_slider_q],
                        outputs=citizen_output
     # 7. Launch app
    app.launch(share=True)
```

#### **OUTPUT:**

