

From: CHOICE Warranty confirm@choicehomewarranty.com
Subject: Appointment has been set for your CHW Claim
Date: Dec 29, 2025 at 8:30:43 AM
To: rigeandchels@gmail.com



Claim Update

Policy #: 963259004

Claim #: 315113589

LOCATION: 124 Chattanooga Ct , Belton

ISSUE REPORTED: Water Heater

Dear Rigel Randolph,

We're pleased to inform you that a CHW technician has been assigned to your claim. Here are the details of your upcoming appointment:

Appointment Date: Thursday January 1st, 2026

Appointment Time: 11:00 AM - 03:00 PM

CHW Technician: Daugherty Plumbing

CHW Technician Phone: 2549829109

Upon the technician's arrival, you will be responsible for the Service Call Fee (SCF) of **65**.

We may have placed an authorization hold on your card in advance.

- **If the SCF is \$0** → you won't pay anything for the

Service Call Fee to the technician, we have captured the

Service Call Fee to the technician, we have captured the authorization.

- **If the SCF is not \$0 →** The technician will collect payment of **65** at the appointment (we have voided/ released the authorization hold; allow 24–72 hours for the release to appear).

We recommend confirming the appointment with the assigned technician. Please ensure someone is available at the covered address at the scheduled time.

If you need a more convenient appointment time, feel free to contact Daugherty Plumbing directly at 2549829109. They will be the best resource for any further questions regarding your appointment.

Track Your Claim

You can follow the status of your claim through your CHW Online Account Center: <https://my.choicehomewarranty.com>.

In the Account Center you can also:

- View Your Plan Details
- Download Your Contract
- Submit a Claim
- View the Status of Your Claim
- Message with CHW Representatives
- Edit Your Profile & Contacts
- Renew Your Warranty
- Update Billing Information
- Make Past Due Payments
- And MORE!

TRACK CLAIM

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Thank you for choosing CHW. We appreciate the
opportunity to serve you!