Michael David Dufau
530-521-6004 mddufau@gmail.com

Technical Skills:
C++, Oracle SQL, and Visual Basic.
Some Git version control, HTML, CSS, JavaScript, and Photoshop.
Windows, Linux Operating Systems.
Server-hosted virtual machines.
Microsoft Office.
Data entry.

Summary:
Documentation editing and development.

Quick to adapt to new tasks and responsibilities with a versatile skill set.

Attentive, professional, and efficient work as part of a team.

Relevant Professional Experience:

Law Offices Douglas M. Wade, PLC   **(02/16/16 - 6/20/16)**
Data Entry Technician

The primary emphasis of Mr. Wade's legal firm is business and corporate law, but it also develops small applications focused on streamlining paperwork.

Responsibilities:
Data entry and document filing.
Software testing.
Bug reporting and tracking.

TiVo Inc. via Ultimate Staffing in San Jose, CA   **(09/2011 - 06/2014)**
Quality Assurance Technician

TiVo Inc. has a variety of DVR and multimedia products for both domestic and international markets.

Responsibilities:
Bug reporting and tracking.
Product mastery and in-house technical support.
Software/hardware installation and testing.
Test case and test plan editing and development.
Documentation research and editing.

Education:
Coursework in Computer Science, American River College
Single Subject Teaching Credential in Social Studies, CSU Chico
B.A. in History, CSU Chico

References:
Matthew Hopkins, former QA Engineer @ TiVo Inc.   mhopkins4@gmail.com
Jonathan Fisher, former Senior QA Manager @ TiVo Inc.   jfisher94002@gmail.com