

# Reese Caruso

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Madrid, ES

## Summary

DevOps Engineer with experience delivering data-driven solutions. Strong in problem solving, communication, and dbt.

## Skills

CI/CD, Monitoring, Scripting, Azure DevOps, Docker, Terraform

## Projects

**Supplier Ranking Agent** — Combined SQL + embeddings to score vendors; integrated Slack notifications.

**Customer Churn Dashboard** — Built Power BI dashboard with DAX measures; reduced manual reporting by 60%.

**NLP Support Triage** — Built text classifier to route tickets; cut response time by 25%.

## Work Experience

**DevOps Engineer — Vertex Insights 2023 – Present**

Reduced manual effort by introducing templates and CI/CD.  
Collaborated with stakeholders to define KPIs and dashboards.

**Analytics Engineer — Apex Retail 2022 – 2024**

Reduced manual effort by introducing templates and CI/CD.  
Optimized model training and experiment tracking.

**Machine Learning Engineer — Cedar & Co. 2023 – 2024**

Reduced manual effort by introducing templates and CI/CD.  
Collaborated with stakeholders to define KPIs and dashboards.

## Education

M.Eng. Software Engineering — Universitat de Barcelona (2022)

## Languages

English, Spanish