BudgetSimple

User Experience Report

Budget Simple

Date	:	11.01.2022
Version	:	1.1
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Version history

Version	Date	Author(s)	Changes	State
1.0	07.11.2021	Stela Trencheva	Two users give feedback on BudgetSimple	Draft
1.1	10.01.2022	Stela Trencheva	Same two users give feedback again	Final release

Contents

First UX Feedback

Summary

Two users gave their feedback about the application BudgetSimple. Firstly, the users had to look at the application without having access to interact with it and after that each of them had the possibility to go through the website on their own and click wherever they want. After their interaction with the website, the users were asked questions and they gave their feedback. Overall, the users had a nice flow working with the website but many main functionalities were still missing.

Participants

	USER 1	USER 2
Age:	20	48
Gender:	Female	Male
Computer usage:	30h+ / week	10 – 20h / week
Education:	High School	Higher education

Questions:

Sample Questions	Sample Responses
What is your overall impression of our website?	Both of the users said they think that the main features of the website are not available yet.
What are the main things you want to see in BudgetSimple?	Ability to have wallets that can be shared with other users and add transactions to them.
What did you like most about our website?	The design and color scheme.
What did you like least about our website?	Missing features.
What do you think of the design of our website?	Both users liked the design of the website.
What do you think of the performance of the website?	Pages load fast and there is no upset waiting time.
How likely is it that you could recommend our product/website to a friend or colleague?	Likely.
If review our product/website with a score out of 10, what score would you give us?	7

Second UX Feedback

Summary

Two same users from the previous report gave their feedback again on how the website looks and permorms 2 months later. They did the same tasks like in the previous session and answered questions after performing some instructions. Overall, the users had better experience and rated the website with higher score than last time. They found more features and a better use of the website in their day life.

Participants

	USER 1	USER 2
Age:	20	48
Gender:	Female	Male
Computer usage:	30h+ / week	10 – 20h / week
Education:	High School	Higher education

Questions

Sample Questions	Sample Responses
What is your overall impression of our website?	Both of the users liked the website features and think they can use the website in their day life
What are the main things you want to see in BudgetSimple?	The ability to contact customer support in case of need.
What did you like most about our website?	The ability to invite other members with a QR code.
What did you like least about our website?	That the error messages are not written in a user friendly way.
What do you think of the design of our website?	Both users liked the design of the website.
What do you think of the performance of the website?	Pages load fast and there is no upset waiting time.
How likely is it that you could recommend our product/website to a friend or colleague?	Very Likely
If review our product/website with a score out of 10, what score would you give us?	9