

STEN MAYUNGA

CONTACT

PHONE

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EMAIL

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PERSONAL STATEMENT

I'm a developer who is naturally inquisitive and enjoys problem solving. I enjoy making unique and fully functional websites and software that are clean and well structured.

PORTFOLIO

WEBSITE

stentechdev.com

GITHUB

github.com/stentechdev

LINKEDIN

linkedin.com/in/stenmayunga

WEB DEVELOPER | Freelance

2014 – Present

- Build dozens of websites using software such as Wix, Shopify and Wordpress.
- Started learning in-depth HTML5, CSS3, PHP & JavaScript in 2020 to incorporate it with my web designs.
- Building knowledge of CSS and JavaScript framework such as Bootstrap and React.js.

PRODUCT & TECH SPECIALIST | Bose

September 2020 – Present

- Responsible for first class technical and service support to client base
- Troubleshooting systems and network issues, diagnosing and solving hardware and software faults.
- Installing and configuring computer hardware operating systems and applications remotely.
- Working within a ticketing system, prioritising and managing many open cases at one time.

QUALITY TEAM LEADER | LanguageLine Solutions

December 2016 – August 2020

- Responsible for the problem resolution of the whole interpreter base comprising of over 3,000 interpreters.
- Administrative / Technical support for interpreting base using in-house software.
- Overseeing all technical administrative management of the Quality department. Maintain a flawless record of interpreter files via folder management and internal software.
- Implemented and improved Quality training by building an internal Quality Software which included writing documentation and recording video.

QUALITY COORDINATOR | LanguageLine Solutions

June 2015 – December 2016

- Ongoing monitoring and support of interpreter base and projects in line with business requirement.
- Coordinating stakeholder communications and complaint resolutions
- Maintaining interpreter personnel files, with all relevant documentations, communication and ensure it's quality approved.

EDUCATION & TRAINING

WEB DEVELOPMENT – BOOTCAMP | The App Brewery
November 2020 - Present

CS50, COMPUTER SCIENCE | HarvardX
2020 – 2021

JAVASCRIPT ALGORITHMS & DATA STRUCTURES | freeCodeCamp
December 2020 - 2021

RESPONSIVE WEB DESIGN | freeCodeCamp
November 2020 - December 2020

HTML5, CSS3, JAVASCRIPT | SoloLearn
September 2020 - November 2020

Bachelor of Science with Honours | University of Kent
September 2011 - June 2014

ACHIEVEMENTS

2020 | Responsive Web Design certificate via freeCodeCamp.

2020 | JavaScript ES6 certification via SoloLearn.

2020 | CSS3 certification via SoloLearn.

2020 | CompTIA Security+ SY0-501 certification.

2020 | CompTIA Network+ N10-007 certification.

2020 | CompTIA A+ 220-1002 (Core 2) certification.

2020 | CompTIA A+ 220-1001 (Core 1) certification.

2014 | Design my first website using Wix.

SKILLS

Accessibility | Analytics | Content Management |
Customer Service | HTML | CSS | Git | JavaScript | UI/UX
Bootstrap | Problem Solving | Mimecast | Wordpress |
Wix | Shopify | Cyber Security | Affinity Photo & Design |
Fluent in 4 spoken languages

INTERESTS

Congolese History | Writing Books | Reading |
Playing RPG games | Building games | Fishing |
Learning about Tech | Coding | Playing Chess
Spending time with family