

Stephanie Weiler, M.S.

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SUMMARY

A highly self-motivated and adept data scientist with over 7 years of experience in the data analysis and strategy field. Proficient in numerous technologies, with a quick and eager ability to learn more. Possesses excellent teamwork skills, alongside a proven ability to work independently. Known for fostering a positive work environment through a kind and collaborative approach.

EDUCATION

University of Arizona

Master of Science in Applied Econometrics and Data Analytics

Tucson, AZ

May 2020

University of Arizona

Bachelor of Science in Business Economics and Management

Tucson, AZ

May 2019

WORK EXPERIENCE

Wells Fargo

Remote, OR

Lead Analytical Consultant

April 2023 - Present

- Leveraged data exploration, evaluation, design, testing, and validation techniques to address high-level regulatory cases, successfully remediating over 2,000 customers.
- Proactively identified anomalies related to customer complaints and executed data-driven solutions to enhance customer satisfaction and regulatory compliance.
- Owned and executed end-to-end data analysis strategies, including code development, documentation, and validation.

Wells Fargo

Remote, AZ

Senior Analytical Consultant

Feb 2021 - April 2023

- Utilized advanced SQL programming and ETL tools to extract, process, and integrate data into OLAP technology environments, supporting over 20 contact centers and 30,000 team members.
- Developed Tableau, Power BI dashboards and ad-hoc analysis to provide insights into KPIs and trends
- Leveraged A/B testing for various tools such as data access permissions, data refresh frequency, and user interaction testing.
- Utilized quantitative analysis techniques to establish predictive models for employee productivity, resulting in optimized resource allocation and improved team performance.

Wells Fargo

Remote, AZ

Analytical Consultant

May 2020 - Feb 2021

- Implemented a statistical model that effectively identified unusual call activity, promptly reporting it to business leaders, resulting in a notable boost in call center productivity.
- Developed predictive models for intraday forecasts of various call center metrics, enabling more efficient resource allocation and improved call center performance.

University of Arizona

Tucson, AZ

Graduate Research Assistant

May 2019 - May 2020

- Conducted out-of-sample forecasting to predict credit card behavior.
- Utilized advanced machine learning algorithms such as Gradient Boosting and Naive Bayes to enhance prediction accuracy.

SKILLS

SQL, ETL Development - SSIS, Database Design and Maintenance, OLAP, MDX, R, Tableau, Teradata, Power BI, Regression Analysis, Statistical Analysis, Python, Scikit-learn, Office Suite

CERTIFICATIONS

Google Advanced Data Analytics Professional Certificate (On-going)

IBM Data Engineering Foundations Specialization