Stephan Klauberg
Software Developer

stephan.klauberg@gmail.com | Linkedin | GitHub | Google Developer | blogspot

TLDR;

20+ years of experience as IT generalist and software developer
worked on midsize and large contact center projects
Rust, C#, JavaScript, SQL, Java …
TODO: i've to add a few things on this page ;-) …

Work experience

IP Dynamics GmbH - Software Developer   2020/01 – Present

Part of a team responsible for developing contact center
    integrations.
Node-RED based Workflow Development
    node.js, Node-RED, SQL, C#, WiX installer

Salesforce CTI and Contact Center Integrations
    OpenCTI and Omni-Channel
    Apex, Visualforce, REST & Streaming Api
    in iAgent
        Java iAgent Apps, Spring Boot, REST APIs

    and Voxtron CC
        C#, REST APIs

Azure DevOps

IP Dynamics GmbH - Contact Center Consultant   2016/09 – 2019/12

Contact Center integration projects and development.
Technical Consulting, System Architecture, Software
    Development, Technical Project Management

Stephan Klauberg EDV Beratung - Freelancer   2004/01 – 2016/09

Contact Center integration projects and development.
Technical Consulting, System Architecture, Software
    Development, Technical Project Management
Miscellaneous projects:
Lotus Notes, C#, Contact Center Client Integration Development
VB.net, C#, SQL, Fat Client Development
Perl LDAP to Active Directory Synchronization
Java Servlet, JSP, Inventory Database
Linux and Windows Server Administration
…

GIquadrat mbH - Software Developer   1998/08 – 2003/12

Miscellaneous projects:

Java Servlet, JSP Development e.g. CoreMedia e.g.
   eventstoday.com
Lotus Notes Administration and Development
Linux Administration (Bind, Apache, Postfix, etc.)

Side / Fun Projects

knDosenlibelle, 10k Downloads, 3.7 Stars, since 2009   2009/01 - Present

Certifications / Educations

Rust Essential Training LinkedIn Learning Certificate of Completion	2021/12
Novomind iAgent App Development	2020
CoreMedia CMS, WebApp & Advanced Web App Development	2008/07
Sybase Adaptive Server Enterprise 12.5, OpenSwitch & Replication Server 15	2007/Q3
Technischer Assistent für Informatik, G18, Hamburg	1996/08 - 1998/08
Industrieelektroniker (Gerätetechnik), Friederich Justus & Co. (GmbH & Co.),Hamburg	1991/08 - 1995/02

Languages

German: native
English : B2/C1
Italien: A1

Personal

Age: 50
married, 1 kid
born, raised and living in Hamburg, Germany
Myers-Briggs: INFP?

Footer

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