**Stephanie Marsella**

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# SUMMARY

IT Management 4th year student with relevant employment experience and strong interpersonal skills. Developed Website that contains front and back end development in college using JavaScript, Java, SQL, HTML and Bootstrap. Worked 5 years in retail dealing with public relationships and working along-side other staff members. Take customer and manager feedback into account to progress my ability to be a valuable asset to the team. Work well under pressure and have the ability to work under my own initiative. Worked in AIB’s HQ with different teams in different environments to maintain AIBs strategic business goals and maintaining the workflow in the TAI Enterprise Architecture Team doing an internship program.

# IT SKILLS

* Can design and create websites using Play framework, JavaScript, Java, SQL, HTML and CSS.
* Comfortable in designing and creating networks using Cisco packet tracer
* Capable of designing developing websites using Dreamweaver , JavaScript, CSS and HTML5.
* Can analyse data using tools like Selenium and Git Hub.
* Unit test using Selenium and Java for automation purposes.
* Can analyse and design systems using UML.
* Design build and troubleshoot a network using routers and hubs using related tools.
* Configure a router using the Cisco IOS command set.
* Have used cloud environments like Azure Dev Ops.
* Strong at problem solving in Discrete mathematics, Statistics and Management Science.
* Work well under pressure and meeting deadlines with projects.
* From my retail experience, I have become proficient with time management, customer service, teamwork, organization skills and multi-tasking across several assigned tasks.

# EDUCATION & QUALIFICATIONS

## 2017 – to date BSc (Honour’s) Computer Science with Information Technology Management

Technological University Dublin Tallaght Campus

**3rd Year Modules studying,** Cloud Services and Distributed Computing **(D)**, Big Data Technologies **(B)**, Advanced Routing and Switching **(C+)**, Server-Side Web Development **(C)**, Operating Systems **(B-)**, Data Analysis **(C)** and Internship Work Placement in Semester 6 **(B+)**.

**2nd Year Modules studied**, Software Quality Assurance testing **(C+)**, Web Development

**(C)**, Advanced Database Technologies **(C)**, Discrete Mathematics 2 **(A)**, Networking **(C)**, IT

Scripting and Automation **(D)**, Play Framework Project **(B+)**, Data Admiration and Analysis **(D)**, Management science **(A)**, Routing and Switching **(C)**, IT Service Management **(D)**, Information Security **(B+)**.

**1st Year Modules studied**, Software Development **(C)**, Discrete Mathematics **(C+)**,

Computer Architecture **(C)**, Spanish **(B+)**, Learning to Learn **(B+)**, Fundament of Interface and Web **(D)**, System Analysis **(C)**, Database **(D)**, Statistics **(B)**, Spanish **(C+),** Software Development 2 **(D),** Operating Systems **(D)**.

**SIGNIFICANT PROJECT UNDERTAKEN**

**Portable Device Website**

## Description

A team project involving the development of a fully functional website. Features included registration/sign up form, login form, customer account where they can add and delete products in there basket, purchase items in there basket, view order history, cancel orders in a certain amount of time, an admin account where they can add, edit and delete products in the website, a database for all the products, customer and admin accounts. Involved teamwork skills, presentation skills, time management skills, researching skills, Play Framework skills, JavaScript skills, Java skills, HTML skills, CSS skills and SQL skills. Grade: B+ and did talks for the new 2019 second year students on their second-year project.

**Challenges faced:**

* Errors appearing so my team and I had to go back to Git Hub to view all our commits.
* Organizing tasks with my team, when to finish certain tasks and we overcame this problem by using Azure Dev Ops to assign them and to view the progression we are doing to see what was left to be done.

**Technologies & Tools Used:**

JavaScript, Java, HTML, CSS, SQL, PlayFrame, Azure Dev Ops, GitHub, Oracle VM.

## WORK EXPERIENCE

2015 - 2017LuluBelle Boutique, Lucan. Sales Assistant, cashier, makeup artist and floor manager

2017 - 2018 River Island, Liffey Valley Dublin. Sales Assistant and cashier.

2018 - 2020 JD Sports Fashion, Liffey Valley Dublin. Sales Assistant and cashier.

2020 AIB HQ Office, Central Park Leopardstown, Ireland. 6 months Internship Program.

## Main Responsibilities

### Retail - Dealing with customers

Dealt directly with the customers, both face to face and via phone to resolve client queries. Working in different departments, either on different sections of the floor, or cash desk or stockroom dealing with deliveries. Gained skills to meet the standards with the retail company including working to deadlines, customer service, stock management and teamwork skills.

As an intern working with the TAI Enterprise Architecture Team in AIB, the main responsibilities was to maintain the workflow and projects within other teams in AIB through the Architecture Review Board (ARB meetings). Attended multiple meetings and produced multiple presentations. Built an AIB internal IBM Watson Assistant (chatbot) for AIB employees along with other internal tasks.

## INTERESTS AND ACHIEVEMENTS

* Airsoft member from Airsoft Society in college (was sectary in the society)
* Employee of the month in River Island
* Helped reach target goals
* Prevent company loses including shoplifting

**REFERENCES**

Available on request