

# **Eshaan Arora**

(727) 608-7093 | eshaanarora99@gmail.com

## **Education**

*Florida State University* (Tallahassee, FL)

Graduated July 2021

- BS – Finance; BS – Economics; Minor in Spanish.
- 3.500 FSU GPA.
- University Honors Program; six semester Dean's List Student.

## **Work Experience**

*Fidelity National Information Services, Inc (FIS)* (St. Petersburg, FL)

September 2021 – Present

Internal Auditor I

- Conducted assigned audit engagements successfully from beginning to end, for all FIS lines of business (i.e., ChexSystems, Inc.)
- Collaboratively developed audit programs and testing procedures relevant to risk and test objectives, with a holistic understanding of business processes and risk.
- Prepared audit documentation in compliance with FIS audit methodology.

*Florida Department of Economic Opportunity (DEO)* (Tallahassee, FL)

March – July 2021

OPS Clerk Specialist

- Streamlined recordkeeping of the DEO's Emergency Bridge Loan program by transferring loan records to the Salesforce platform. Transferred records with outstanding balances of more than \$50 million.
- Revamped and reorganized spreadsheets detailing the state's municipal bond records.
- Gained ground-floor experience with the State Small Business Credit Initiative Program (SSBCI).
- Performed due diligence on program applicants and assisted in the credit analysis of borrowers.

*Fidelity National Information Services, Inc* (St. Petersburg, FL)

June – August 2020

Business Analytics Intern

- Verified over \$100,000 in disputed credit card transactions during the COVID-19 pandemic, when disputes were at record highs; performed fraud analysis on said disputes.
- Helped replace legacy documentation from the early 2000s with newly written, up-to-date procedures.
- Heavily involved in analytics using Microsoft Excel macros and proprietary software.

*Iconic Group* (Tallahassee, FL)

Identification Specialist and Office Associate

April – July 2019

- Prepared at least 10,000 individual photographs for delivery to clients from across the United States.
- Conducted dozens of hours of research to ensure error-free deliverables to clients. Entrusted to work on high-ticket university contracts worth more than \$50,000.

## **Involvement and Leadership**

*Mortar Board Honor Society at FSU*

January 2019 – Present

- Secretary and member of the New Member Selection Committee from (March 2019 - May 2020).
- Involved in philanthropic projects for various causes and volunteered in community events.

#### *Amazonia Week 2020*

March 2020

- Orchestrated a week-long series of seminars in conjunction with the Florida State University College of Arts & Sciences, delving into the plight of indigenous peoples in the Amazon Rainforest.

#### **Certifications & Skills**

- *Introduction to Python Programming* - University of Pennsylvania (Offered via Coursera)
- *Data Analysis Using Python* - University of Pennsylvania (Offered via Coursera)
- Languages - Spanish (reading, writing, speaking); Hindi (speaking)
- Software - Microsoft Excel; Salesforce.com
- Soft Skills - Written Communication; Public Speaking