STEPHEN KURIA

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Open-minded, and Enthusiastic individual that loves technology. Currently pursuing my Bachelors degree in Computer Science. Eager to learn, grow, and actively contribute to this ever-evolving field. Seeking opportunities to apply and expand my knowledge while making a positive impact on the tech industry

EXPERIENCE

JUNE 2022 - OCTOBER 2023

TECHNICAL SPECIALIST I

MERCEDES-BENZ, MAASTRICHT, NETHERLANDS

Working as part of a big team as second level support.

- Support first levels worldwide
- Log all activities in the ticketing tool
- Resolve reported issues according to existing and new use cases
- Maintain and support knowledge management systems
- Support users with process knowledge and case-specific routing
- Problem Management: recognize trends/identify general technical issues
- Informing front desks worldwide about downtimes
- Identify problems that can affect the processes and escalate accordingly
- Communicating and functioning as an intermediary between Headquarters, Market Performance Centers, retail network, and other departments
- Support improvement processes in order to sustain the desired quality level within the company

EDUCATION

October 2023-2024

BSC IN COMPUTER SCIENCE INFRASTRUCTURE, TECHNOLOGICAL UNIVERSITY DUBLIN, BLANCHARDSTOWN

- Notable Modules: Advanced Switching and Routing, Data Structures and Algorithms, Network Distributed Computing, Object Orientation with Design Patterns, Parallel Computing, Troubleshooting IP Networks, Web Framework Development, Data Structures and Algorithms, Rich Web Applications, Data Analytics

IT SKILLS

TECHNICAL SKILLS

Experience with multiple programming languages:
- Python, Java, HTML, CSS, Bootstrap, JavaScript, Nodejs, ExpressJs, EJS, MongoDB PHP, Django, Symfony, SQL, Bash. Worked with database platforms including MySQL, Firebase.

Proficient with:
- HTML, CSS, Bootstrap, JavaScript, React, MongoDB

PROJECTS

TO-DO LIST

Created a simple To-do list where I could add a database implement the use of CRUD for a user. I used HTML, CSS, JavaScript, EJS, Express, and Mongoose to complete this website

SIMON GAME

In This project I created game using HTML, CSS, and JavaScript. It is a memory game where you have to follow the sequence and copy the sequence correctly to move on to the next level.

TINDOG

This was a fun project to make during the Web Development Course on Udemy using HTML and CSS. For this project I got to replicate the well known Dating app Tinder but for Dogs.

NBA STAT TRACKER (API)

This was a group project I helped make in university. It was A Web Application that users can come and view statistics of an NBA game/season using an API. users can look for live matches or played matches and view player specific stats from the season such as their points scored, assists, games played. implemented a basic chatroom where users will be able to interact with other users

ACTIVITIES & INTERESTS

Some of my hobbies include Working out, boxing, socializing, and hanging out with friends. In my spare time to continue my learning, I Enrolled in a Full Stack Web Development Course in Udemy to polish up my skills and have built multiple Projects. I am also Enrolled in Codecademy where I also continue to learn and develop my programming skills.