Stephen Oveson

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Portfolio: StephenOveson.github.io

Linkedin: Stephen Oveson

Objective:

To work in a challenging environment that provides generous opportunities for learning, advancement, and career growth

Technical Skills:

JavaScript, HTML/CSS, GitHub, Command Line, JQuery, AJAX, NodeJS, Microsoft OS, Mac OS, Troubleshooting skills

Professional Experience:

Control 4

Technical Support

April 2019 - Present

- Answer phones and resolve home automation concerns and questions
- Assistance with set up and functionality of home automation equipment

Freelance Consultant

March 2017 - April 2019

- Build websites for clients and customers
- Maintain and develop relationships with client base
- Meet deadlines
- Organize content and create websites from what is given

MojoMarketplace - Sister Company of Bluehost

Wordpress Support Consultant

January 2016 - March 2017

- Answer phones, chats and tickets with WordPress concerns and questions
- Assistance with insertion and placement of code for themes and plugins
- Answer Questions concerning WordPress themes, plugins, and maintenance
- Create posts for company blog about WordPress
- Understanding and modifying of SQL, Java, HTML, CSS

Morinda
Quality Analyst and Support

March 2014 - June 2015

- Windows XP/7/8 Troubleshooting
- Website - Morinda.com - Troubleshooting
- Create test cases and perform QA of website

Education:

High School Diploma - Seminole High School in Sanford, FL
Some College - Salt Lake Community College
University Of Utah - Coding Bootcamp

Personal:

Served a full-time mission for The Church of Jesus Christ of Latter Day Saints
Served in Florianopolis, Brazil
July 2010 - July 2012

- Placed in a leader position caring for 10 other Missionaries at a time

- Fluent in Portuguese

- Conversant in Spanish

- Coached High School Frisbee for Alta High school -1 year

References:

Isaac Conley
Technical Support Supervisor - EfixNow
8015417511

Jeremy Johnson
Technical Support Agent - Efixnow
8016479043

Chris Tuttle
WordPress Support Manager - MojoMarketplace
8013181681

Tim Robinson
CFO - MojoMarketplace
8013194781

Additional references available upon request