

# Stephen SJ Brown

A UX Lead with full stack web development experience. Enjoys tasty micro-interactions, clean UIs, getting the truth from users, and getting my hands dirty in the code.

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[LinkedIn](#)

[GitHub](#)

Portfolio on request

## Experience

### Accenture (2016 – Present)

#### Recent client projects

##### **UK Telecom – Sales Application – UX Lead**

- Manage a team of 6 UX/UI designers to optimise capacity and remove blockers
- Review design work every sprint to give feedback and sign-off
- Create global UX patterns and manage component library to maintain design consistency
- Liaise with development team and product owners to co-ordinate understanding of delivery
- Run user workshops and present design to stakeholders

##### **UK Government – Citizen Financial Service – UX Lead**

- Create designs for multiple complex user journeys
- Develop fully interactive prototype for user testing sessions
- Manage relationship with product owner to balance delivery and citizen experience

##### **Large UK Bank – Loyalty Product Re-launch – Research Lead**

- Conduct qualitative and quantitative interviews with customers and business
- Conduct qualitative lab testing of concept and digital prototype
- Synthesise research into reports to guide design

#### Internal

##### **Interactive Prototyping Kit**

- Create a reusable kit to build client prototypes for bids and proof of concepts
- Manage a team of 3 designers and engineers
- Mentor team in UX Engineering (Design + development)

##### **UX Mentorship Programme**

- Create a programme which now has over 15 junior colleagues
- Lead mentors in creating a repository of resources
- Delivered UX training for 200+ new employees

## Skills

Team Management. UX Design. User Research. Usability Testing. Workshop Facilitation.

Figma. Sketch. AxureRP. AdobeXD.

ReactJS. Redux. Flask. HTML5. CSS. JavaScript. Python. SQL.

## Education

NN/g Conference -  
Certified UX Professional -  
2021

NEXT Academy -  
Full Stack Bootcamp - 2020

Smarty Institute -  
MBA - 2019

University College London -  
Neuroscience MSc - 2015

## Personal

Music production  
Dance choreography and film  
Creative engineering