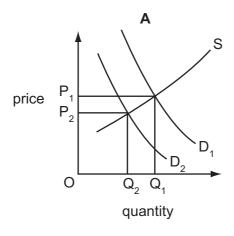
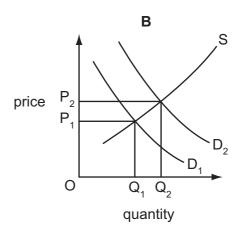
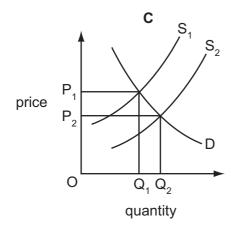
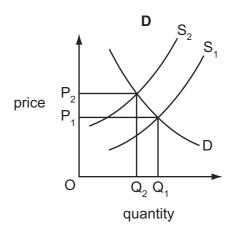
5 In the last ten years e-mail has increasingly been used in preference to postal services.

Which graph shows the changes in the market for postal services?









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