(904) 322-1991

stephmdavis1@gmail.com

Jacksonville, FL 32256

Motivated Developer with a strong foundation in web based software applications and fluent in HTML, CSS and JavaScript. Committed to delivering high-quality solutions and continuously expanding knowledge in software engineering best practices. Offering a strong eye for detail, layout, and typography, along with excellent communication skills and a willingness to collaborate with team members.

## Experience

JAN '22 - PRESENT

### Assistant Operations Manager | Myomass Strength Training, Jacksonville, FL

- Managed customer relationships and provided exceptional customer service, resulting in a 10% customer retention rate.
- Navigated data to identify trends and develop strategies to improve operational efficiency and cost savings.
- Developed and executed a training program for new employees, resulting in a 20% revenue increase for the company.

OCT '19 - PRESENT

## Creative Designer | Temple Gym And Fitness, Jacksonville, FL

- Collaborated with cross-functional teams to create visually appealing website and landing pages, marketing materials, social media posts, and branding work.
- Utilized Google Analytics to gather insights and inform decision-making processes resulting in a 16% increase in engagement rates.
- Advised on technical landing page development, ensuring adherence to proper user experience design and technical guidelines, ADA compliance, and industry best practices.

JAN '23 - MAR '23

### Web Developer Intern | The Inclusive Group

- Conducted user research and interviews to gain insights into customer needs and behaviors, resulting in a more user-friendly design.
- Contributed to an intuitive user interface that improved usability and reduced the number of user errors by 5%.
- Assisted with designing a responsive web application using HTML, CSS, and JavaScript that achieved cross-browser compatibility.

#### Education

## Bachelor Of Science (B.S.) In Kinesiology

University of West Florida, Pensacola, FL

## Skills



# Certifications

Full Stack Web Developer Bootcamp

Google UX Design