Stephen A. Oyetoro

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Personal Profile

Sex: Male	**DOB:** 17/02/1992	**Religion:** Christianity
Marital Status: Single	**State of Origin:** Osun	**Local Government:** Boripe

Motivated and passionate. Displays considerable strength across a wide range of personal skills in communication, leading and problem solving. Enjoys working within a team environment together with the challenge of carrying through individual tasks which has been experienced during university life and real life working experiences.

Key Knowledge Areas

Software

HTML(HTML 5, CSS 3, Microsoft office suites; Operating Systems: Windows & Linux (Kali, Ubuntu, CentOS, Metasploitable); VMware (Virtualization environment) and other IT related software.

Hardware

Computer repair and troubleshooting; Network and Networking: Setup, Design & Configuration, Embedded System: Arduino

Additional Knowledge Areas

Electronics, IOT (Internet of Things); **Web & Web Design** (Framework: Bootstrap; HTML Engines: Sinatra, Liquid, ERB, Markdown CMS: WordPress) Android (Android Studio for android applications designs); CompTIA A+, Network+, Security+; Information Security; Server: Window Server 2012; CCNA; **Computer and Network Security:** Penetration Testing, Hardening; **Programming Languages:** Python, JavaScript, jQuery, PHP, MySQL **Customer care software:** MINSAT, SINGLEVIEW, CLSR, CCUI, AVAYA, ECMS, MAXIMUS, CRBT, SE, OSC, SADM, BB BROKER, Phone forensics, analysis and investigation.

Education & Qualification

FEDERAL UNIVERSITY OF TECHNOLOGY, MINNA, NIGER.
Bachelor of Engineering in Computer Engineering - 2015

Academic Project

Design and Development of a Smart Parking System Using Wireless Sensor Network (WSN) – Designed and developed a prototype of the system, allowing car drivers locate parking spaces with a quick ease using a custom Android application designed for the project installed on their phone.

Key Skills & Abilities

- Displays strong interpersonal skills, through ability to gain trust and respects of others, being sensitive to people's needs and feelings, and enjoying the building and bonding of teams.
- Exhibits good communication skills. Listens very effectively, and is able to write in a concise manner. Displays strength in areas of customer service and can hold detailed conversation at all levels.
- Clearly displays the ability to develop new skills and knowledge and has the capacity to take on-board additional trainings.
- When planning and organizing, is able to prioritise tasks and think of potential outcome whilst at the same time delegates effectively to make the best use of other skills which includes leadership, teamwork, creativity, decision making etc.
- Flexible, readily accepts change however will take the opportunity to voice opinions where immediate benefits are not apparent. Adapts quickly by recognizing the benefits and promotes change to others in a positive manner.

Employment History (Overleaf)
Applicable Coursework Experience

Orange Global Network, Abeokuta, Ogun **August 2016 – April 017**
IT & Network Support Engineer

Enhanced overall office performance by implementing schedule supervision (upgrade, maintenance & troubleshooting) of office computer (hardware & software) and related gadgets; minimized inoperative period by initiating swift response to resolve staffs & general office system challenges and downtime; positioned the company to increase her profit by proffering solutions to customer's problems & formulating strategies which was consented to and implemented by the board of the company; liaised with the company internet service provider (ISP) to ensure quality & uninterrupted access to the internet is offered to her customers; played an active role in **(i)** promoting of merchandize and services offered by the company, **(ii)** establishment of another office with a view to extending the company's point of presence (POP) to other areas and by that expanding the company's profit making location and brand.

Binary Computers Nig. Ltd, Minna, Niger **July 2014 – December 2015**
IT & Network Support Engineer

Provided on-site and off-site computer repair, maintenance upgrade and troubleshooting services to individual, business and corporate customers. This cut across diagnosing software issues, installation of new updates and software, removal of malicious programs, checking of software and data integrity, disassembly of system on-site to diagnose issues and make selected repairs such as removal of malfunctioning hardware & installation of new parts with customer's consent; consulted with customers regarding technological needs as well as technical problems; specialized in computer systems and laptop sales to business and personal customers.

Additional Experience

TechMahindra, Abeokuta, Ogun **May 2017 – July 2017**
Customer Care Advisor/ Representative
Provided assistance, solutions to customer's problem & empowered customers using applications which includes MINSAT, SINGLEVIEW, CLSR, CCUI, AVAYA, ECMS, MAXIMUS, CRBT, SE, OSC, SADM, BB BROKER; obtained customers information by answering phone calls; provided up to date, accurate and appropriate information to customers; resolved customers complaints regarding products and services.

HardRock Construction and Eng. Co. Ltd., Ikeja, Lagos **September - November 2014**
Assistant Safety officer II, Five-star Hotel, Minna

Esteem international School, Oshogbo, Osun **September 2011 - February 2012**
Student Teacher, Math and Physics, SSS1-SSS3
Tiered lessons to meet the need of students as stated in the National Education Curriculum; prepared daily and long term lessons plan to achieve curriculum goals; collaborated with school staffs, parent and administration to meet diverse needs of students; tracked progress of students' development with observation pre and post, formative, and summative assessment; instructed students in remediation sessions and tutored students in one-on-one settings; tutored two (2) senior class students to achieve a second position rating at a competition organized by Ladoke Akintola University of Technology (Lautech) biomedical students.

Volunteer

Hygeia Foundation, Lagos Island, Lagos **September-October 2013**
HIV/AIDS Testing & Counselling Assistant

ACTIVITIES, ACHIEVEMENT & ACCOMPLISHMENT
Director of Projects, National Association of Computer Engineering Students**; Public Relations Officer,** NYSC Ogun state band brigade**; Acting Choir Coordinator & FYB/General Level Coordinator,** Christ Apostolic Church Students Fellowship (CACSF, FUTMinna)**; Parade Commandant/Public Relations Officer,** Nigeria Red Cross Society (High School)

Memberships, Affiliation & Association
Nigeria Red Cross Society **(NRCS, Good Tidings Standard Collegiate);** NYSC Band Brigade **(Ogun State);** National Association of Computer Engineering Students **(NACOMES FUTMinna);** Nigerian Union of Engineering Students Association **(NUESA, FUTMinna);** National Association of Information and Telecommunication Students **(NAICTS, FUTMinna)**