

Steve Murphy Documentation Portfolio

I put much effort my documentation, following technical writer best practices and using crisp, clear language. The professional results are always worth the effort. I always conduct subject matter expert and peer reviews on my content.

Steyer Content (current employer)

Amazon OpenSearch APIs

I wrote the following content using standard markdown, invoking each API to ensure information accuracy. I followed a prescribed content outline. I pushed the content to the OpenSearch documentation GitHub repository. Amazon editors reviewed and suggested changes, which I implemented.

- [Snapshot](#)
- [Script](#)
- [Text Analysis](#)
- [Clear Index Cache](#)

Edgio (previous employer)

I authored the following content using MadCap Flare. I invoked each API to ensure information accuracy.

API documentation

- [Video Content API Developers Reference](#)
The content API allows customers to perform many actions, such as uploading media and creating playlists. I inherited this information and contributed large amounts of content. I transformed the format to a standard structure with tables and drop-down arrows.
- [Video Analytics API Developers Reference](#)
The Analytics API provides insight into viewership metrics, such as the total number of times a video was viewed. I wrote this information from scratch.
- [Edgio Storage API Reference](#)
The Edgio Storage API allows developers to perform actions such as uploading content to the Cloud Storage platform. I transformed this information from a 15-page Word document to beautiful HTML and PDF format with syntax highlighting and code samples.

SDK documentation

I authored the following SDKs, starting from very rough drafts from developers.

- [Realtime Streaming Android SDK Quick Start](#)
To ensure accuracy, I installed and configured Android Studio, then tested and enhanced instructions accordingly.
- [Realtime Streaming HTML SDK Quick Start](#)
I was not able to test the information, but I applied tech writer best practices and transformed the information into excellent content.

User guide

[Control Portal User Guide](#)

Upon inheriting this document, I converted it from narrative format to task-based and enhanced it by adding screenshots. I created a standard outline for the Reports section, which made it easy to add new report capabilities.

Knowledge article

I authored this article using markdown. I did extensive research and invoked GraphQL queries to understand the subject matter and clearly document it.

[GraphQL Knowledge Base Article](#)