Ridgeland, SC (630) 740-9935



stevelucascs@gmail.com www.stevelucas.tech

NITCT O. NITNAC

Seeking: Entry Level, Information Security Position

I have a unique background, having studied a diverse set of interests including computer science, criminal justice, and engineering. Cybersecurity combines many of my interests and experience, making me motivated and well-suited for this field. After studying mechanical engineering and then computer science, I decided to complete my original degree to move on to my career more quickly. I graduated with a **B.S. in Criminal Justice** and have a **CompTIA Security+ CE** certification.

TECHNICAL SKILLS

Data Security	Access Control	Cryptograpny	MIST & MIMS
Physical Security	Vulnerability Analysis	PKI	Business Continuity
Network Security	Threat Analysis	E-Discovery	Web Development
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Policy & Compliance Risk Matrix Digital Forensics Scripting
Windows Server SQL Server Blockchain Virtualization

GENERAL SKILLS

Problem Solving	Emotional Intelligence	Work Ethic
Motivation & Aptitude	Customer Service	Accountability

Professional Experience

Information Technology Specialist

April, 21 - Current

Quantum Endeavors, Inc., Bluffton, SC (Remote)

• Managing information security, data recovery, and general I.T. troubleshooting

The Home Depot, Okemos, MI

Front-end Store Associate

July, 21 – January, 23

- Assisted customers with questions, concerns, and loading their vehicles.
- Organized and cleaned the store and parking lot.

Perma-Seal, Buffalo Grove, IL

Salesforce Administrative Assistant

April, 19 – August, 19

- Helped migrate thousands of records from a legacy database (BizWiz) to a Salesforce i360 database.
- Validated and fixed hundreds of duplicate records, erroneous values, and other issues that resulted from previous migration to the database.
- Designed scripts for Salesforce-i360 to automate the process.
- Salesforce i360 Helped the accounting team by processing payroll and commissions.

630.740.9935 Résumé | P. 2 <u>stevelucascs@gmail.com</u>

CDW Corporation, Lincolnshire, Il

Product and Partner Management Intern

June, 17 – August, 17

- I was part of a team that designed and implemented a new initiative to offer targeted discounts to customers based on CDW's proprietary data.
- Using records from CDW's SQL database, we selected products that would be offered at a discount to a customer through their portal on CDW's website.
- As part of a side project, I experimented with Salesforce's sandbox feature and helped design a Salesforce implementation for another branch of the company.
- I gained valuable knowledge about the workings of Salesforce, its Apex programming language, and thoughts on the user experience from my coworkers.

Lake Superior State University, Sault Ste. Marie, MI

Public Safety Auxiliary Officer

May, 15 – May, 16

• Dispatch, Campus and Event Security, Emergency Preparedness.

Cook County Sheriff's Office, Chicago, IL

Intelligence Center Intern

June, 15 - August, 15

• Intelligence Processing and Analysis, Data Input and Maintenance.

EDUCATION