Steve Lucas

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References Available Upon Request

Professional Summary

I have a unique background, having studied a diverse set of interests including computer science, criminal justice, and engineering. Cybersecurity combines many of my interests and experience, making me motivated and well-suited for this field. I graduated with a **B.S. in Criminal Justice** and have a **CompTIA Security+ CE** certification.

Technical Skills

Data Security	Access Control	Cryptography	NIST & NIMS
Physical Security	Vulnerability Analysis	PKI	Business Continuity
Network Security	Threat Analysis	E-Discovery	Web Development
Policy & Compliance	Risk Matrix	Digital Forensics	Scripting
Windows Server	SQL Server	Blockchain	Virtualization

General Skills

Problem Solving	Emotional Intelligence	Work Ethic
Motivation & Aptitude	Customer Service	Accountability

Work History

2021-04 - Current

Information Technology Specialist

Quantum Endeavors, Inc., Bluffton, SC (Remote)

- Managing information security, data recovery, and general I.T. troubleshooting

2021-07 – 2023-01

Front-End Store Associate

The Home Depot, Okemos, MI

- Assisted customers with questions, concerns, and loading their vehicles.
- Organized and cleaned the store and parking lot.

2019-04 - 2019-08

Salesforce Administrative Assistant

Perma-Seal, Buffalo Grove, IL

- Helped migrate thousands of records from a legacy database (BizWiz) to a Salesforce i360 database.
- Validated and fixed hundreds of duplicate records, erroneous values, and other issues that resulted from previous migration to the database.
- Designed scripts for Salesforce-i360 to automate the process.
- Salesforce i360- Helped the accounting team by processing payroll and commissions

**2017-06 -
2017-08**

Product and Partner Management Intern

CDW Corporation, Lincolnshire, IL

- I was part of a team that designed and implemented a new initiative to offer targeted discounts to customers based on what they had not purchased recently.
- Using records from CDW's SQL database, we selected products that would be offered at a discount to a customer through their portal on CDW's website.
- After launching the first iteration, we began analyzing the process and identified ways we could make it more efficient.
- As part of a side project, I experimented with Salesforce's sandbox feature and helped design a Salesforce implementation for another branch of the company.
- I gained valuable knowledge about the workings of Salesforce, its Apex programming language, and thoughts on the user experience from my coworkers.

**2015-05 -
2016-05**

Public Safety Auxiliary Officer

Lake Superior State University, Sault Ste. Marie, MI

- Dispatch, Campus and Event Security, Emergency Preparedness.

**2015-06 -
2015-08**

Intelligence Center Intern

Cook County Sheriff, Chicago, IL

- Intelligence Processing and Analysis, Data Input and Maintenance.

Education

**2018-01 -
2022-12**

B.S. Criminal Justice, Minor: Information Security

Grand Valley State University – Allendale, MI

**2017-01 -
2021-01**

Computer Science – No Degree

Grand Valley State University – Allendale, MI

**2018-10 -
2019-02**

Full-Stack Web Development Certification

Northwestern University – Chicago, IL

**2014-10 -
2017-02**

Lake Superior State University

No Degree – Sault Ste. Marie, MI

Mechanical Engineering - 22 Credit Hours,
Homeland Security - 56 Credit Hours,
Business & Economics - 18 Credit Hours

**2012-08 -
2014-07**

High School Diploma

West Chicago Community High School