\* TYPE P \* ID **APPEALED** CLAIM\_NUMBER CONDITION\_FOUND EQUIP\_ITEM\_REF\_SZED EQUIP\_ITEM\_INVALID\_SL\_NO EXTERNAL\_COMMENT FAILURE\_DATE FILED\_ON\_DATE FOR\_MULTIPLE\_ITEMS INSTALLATION\_DATE INTERNAL\_COMMENT LAST\_UPDATED\_ON\_DATE NO\_OF\_RESUBMITS OTHER\_COMMENTS PROBABLE\_CAUSE PROCESSED\_AUTOMATICALLY PURCHASE\_DATE REOPEN\_RECOVERY\_CLAIM REOPENED REPAIR\_DATE \* SERVICE\_MANAGER\_ACCEPTED \* SERVICE\_MANAGER\_REQUEST STATE **UPDATED** \* VERSION WORK\_ORDER\_NUMBER WORK\_PERFORMED PART\_INSTALLED SERVICE\_INFORMATION MATCH READ INFO EQUIP\_ITEM\_REF\_UNSZED\_ITEM FOR\_DEALER EQUIP\_ITEM\_REF\_ITEM EQUIP\_ITEM\_REF\_INV\_ITEM LAST\_UPDATED\_BY FILED BY EQUIP\_MODEL\_REF\_FOR\_UNSZED BTS\_LABOR\_HRS CAMPAIGN SERVICING\_LOCATION PAYMENT ITEM\_DUTY\_CONFIG LABOR\_CONFIG MEALS\_CONFIG NON\_OEM\_CONFIG OEM\_CONFIG PARKING\_CONFIG TRAVEL\_DIS\_CONFIG TRAVEL\_HRS\_CONFIG TRAVEL\_TRIP\_CONFIG HIST\_CLM\_NO CLAIM\_DENIED BUSINESS\_UNIT\_INFO ACCEPTANCE\_REASON ACCOUNTABILITY\_CODE REJECTION\_REASON REASON\_FOR\_SERVICE\_MGR\_REQ PRT\_SHP\_NTRCVD INVOICE\_NUMBER MISC\_PARTS\_CONFIG SOURCE\_WAREHOUSE SELLING\_ENTITY DATE\_CODE FOC FOC\_ORDER\_NO ACCEPTANCE\_REASON\_FOR\_CP CP\_REVIEWED PER\_DIEM\_CONFIG RENTAL\_CHARGES\_CONFIG ADDITIONAL\_TRAVEL\_HOURS\_CONFIG LOCAL\_PURCHASE\_CONFIG TOLLS\_CONFIG OTHER\_FREIGHT\_DUTY\_CONFIG OTHERS\_CONFIG CLM TYPE NAME HOURS\_ON\_PART OWNER\_INFORMATION CLAIM\_PROCESSED\_AS **DECISION** RECOVERY\_INFO CLAIM\_COMPETITOR\_MODEL PAYMENT\_RECALCULATION\_REQUIRED NUMBER (1) LABOR\_ROUNDUP\_WINDOW\_FROM\_DATE DATE LABOR\_ROUNDUP\_WINDOW\_TO\_DATE COMMERCIAL\_POLICY FAILURE\_REPORT\_PENDING LOA\_SCHEME **SOURCE** BOM\_UPDATION\_NEEDED AUTO\_RECOVERY\_NOT\_APPLICABLE CLAIM\_CURRENCY PENDING\_RECOVERY CANNOT\_BE\_SHIPPED TEMP\_REOPEN\_REC\_CLAIM PART\_RETURN\_STATUS OPERATING\_UNIT\_CODE MODEL\_YEAR PRODUCT\_LINE PARENT\_CLAIM\_NUMBER NO\_CARS\_IN\_THE\_FLEET CLONE\_CLAIM MISCELLANEOUS RETRACT SALES\_ORDER\_NUMBER PROJECT\_CODE GENERAL\_LEDGER\_CODE INVOICE REASON\_FOR\_CP **PRIORITY** THIRD\_PARTY CREDIT\_TO\_THIRD\_PARTY FOR\_SALES\_ORDER EQUIPMENT\_EXCHANGE EQUIPMENT\_EXCHANGE\_REASON THIRD\_PARTY\_CONTRACTOR EQUIPMENT\_BUY\_BACK AUTHORIZATION\_NUMBER FREIGHT\_CONFIG REBATE\_CONFIG TRAVEL\_PERDIEM\_CONFIG FLAT\_RATE DRAFT\_DATE IS\_COMMISSION COMMISSION\_PERCENTAGE ACCESSORY JOB\_NAME SERVICE\_CALL\_NUMBER CLAIM\_TRANSACTION\_TYPE HSM ADDRESS FOR CLAIM DUPLICATE\_CLAIM\_NUMBER EQUIPMENT\_SERIAL\_NUMBER WENNSOFT CLAIM PART\_BELONGS\_TO\_BOM COMMISSION\_AMT COMMISSION\_CURR COMMISSION\_GL\_WNTY\_EXPENSE DOC\_ID\_INVALID P21\_CLAIM P21\_INVOICE\_NUMBER P21\_CREDIT\_INVOICE\_NUMBER P21\_CREDIT\_OR\_EXCHANGE SOLD\_TO\_CUSTOMER SOLD\_TO\_LOCATION ADDRESS\_IN\_VALID IS\_WENNSOFT\_VALIDATED ADDRESS\_MIS\_MATCH \* WAREHOUSE CLAIM\_CLAIMNUMBER\_UNQ (CLAIM\_NUMBER) CLAIM\_PK (ID) SERVICEINFORMATION\_FK (SERVICE\_INFORMATION) CAMPAIGN\_IDX (CAMPAIGN) CLAIM\_ACCEPTANCEREASONFORCP\_IX (ACCEPTANCE\_REASON\_FOR\_CP) CLAIM ACCEPTANCEREASON IDX (ACCEPTANCE REASON) CLAIM\_ACCOUNTABILITYCODE\_IDX (ACCOUNTABILITY\_CODE) \* ID P \* ID TWMS\_OWNER.CLAIMED\_ITEM \* ID \* ID NUMBER (19) ITEM\_REF\_SZED CODE NUMBER (1) ITEM\_REFERENCE\_UNSZD\_SL\_NO VARCHAR2 (255 CHAR) PROCESSOR\_APPROVED NUMBER (1) ITEM REF INV ITEM NUMBER (19) APPLICABLE\_POLICY NUMBER (19) CLAIM NUMBER (19) ITEM\_REF\_UNSZED\_ITEM NUMBER (19) ITEM\_REF\_ITEM NUMBER (19) MODEL\_REF\_FOR\_UNSZED NUMBER (19) D\_CREATED\_ON DATE D\_INTERNAL\_COMMENTS VARCHAR2 (255 CHAR) D UPDATED ON DATE D\_LAST\_UPDATED\_BY NUMBER (19) D\_CREATED\_TIME **TIMESTAMP** D\_UPDATED\_TIME TIMESTAMP D\_ACTIVE NUMBER (1) VARCHAR2 (255 CHAR) VIN\_NUMBER HOURS\_IN\_SERVICE NUMBER (19,2) FAULT\_CODE\_REF NUMBER (19) TWMS\_OWNER.INVENTORY\_ITEM \* ID NUMBER (19) BUILT\_ON DATE DATE DELIVERY\_DATE REGISTRATION DATE DATE VARCHAR2 (255 CHAR) SERIAL NUMBER SHIPMENT\_DATE DATE \* VERSION NUMBER (10) OWNERSHIP\_STATE NUMBER (19) **TYPE** VARCHAR2 (255 CHAR) OF\_TYPE NUMBER (19) CONDITION\_TYPE VARCHAR2 (255 CHAR) CURRENT\_OWNER **NUMBER** D\_CREATED\_ON DATE D\_INTERNAL\_COMMENTS VARCHAR2 (512 BYTE) D\_UPDATED\_ON DATE D\_LAST\_UPDATED\_BY NUMBER (19) LATEST\_BUYER NUMBER (19) D\_CREATED\_TIME **TIMESTAMP** D\_UPDATED\_TIME **TIMESTAMP** D\_ACTIVE NUMBER (1) BUSINESS\_UNIT\_INFO VARCHAR2 (255 CHAR) MANUFACTURING\_SITE\_INVENTORY NUMBER (19) SOURCE\_WAREHOUSE NUMBER FACTORY\_ORDER\_NUMBER VARCHAR2 (255 BYTE) PENDING\_WARRANTY NUMBER (1) WNTY\_START\_DATE DATE **DATE** WNTY\_END\_DATE INV\_ITEM\_ID **NUMBER** INSTALLATION\_DATE DATE SERIALIZED\_PART NUMBER (1) SOURCE VARCHAR2 (255 BYTE) VIN\_NUMBER VARCHAR2 (255 CHAR) FLEET\_NUMBER VARCHAR2 (255 BYTE) OEM NUMBER (19) **OPERATOR** NUMBER (19) INSTALLING\_DEALER NUMBER (19) INVENTORY\_ITEM\_ID\_R3 NUMBER (30) HOURS\_ON\_MACHINE NUMBER (19) OPERATING\_UNIT VARCHAR2 (255 BYTE) SALES\_ORDER NUMBER (19) VARCHAR2 (255 BYTE) AUTO\_REGISTRATION\_STATUS ADDITIONAL\_INFO\_ON\_INVENTORY NUMBER (19) COMPRESSOR\_INSTALLED NUMBER (1) TRUCK\_CHASSIS VARCHAR2 (50 BYTE) **ENGINE** VARCHAR2 (50 BYTE) FOR\_SALES\_ORDER NUMBER (19) **PART** NUMBER (1) **QUANTITY** NUMBER (5) **ZONE** VARCHAR2 (20 BYTE) ZONE\_LOCKED NUMBER (1) REGISTERED NUMBER (1) EQUIPMENT\_ADDRESS NUMBER (19)

CLAIM\_BU\_CANNOT\_SHIP\_STATE\_IDX (BUSINESS\_UNIT\_INFO, CANNOT\_BE\_SHIPPED, STATE) CLAIM\_BU\_PRI\_STATE\_IDX (BUSINESS\_UNIT\_INFO, PENDING\_RECOVERY, STATE) CLAIM\_CLAIMNUMBER\_UNQ (CLAIM\_NUMBER) CLAIM\_COMPETITORMODEL\_IDX (CLAIM\_COMPETITOR\_MODEL) CLAIM\_EQUIPITEMREFINVITEM\_IX (EQUIP\_ITEM\_REF\_INV\_ITEM) CLAIM\_EQUIPITEMREFITEM\_IX (EQUIP\_ITEM\_REF\_ITEM) CLAIM\_FILEDBY\_IX (FILED\_BY) CLAIM\_FILED\_ON\_DATE\_IDX (FILED\_ON\_DATE) CLAIM\_FORDEALER\_IX (FOR\_DEALER) CLAIM\_I125 (BUSINESS\_UNIT\_INFO, STATE, FOR\_DEALER, ID) CLAIM\_IDX\_WORKORDER (UPPER("WORK\_ORDER\_NUMBER")) CLAIM\_LASTUPDATEDBY\_IX (LAST\_UPDATED\_BY) CLAIM\_LST\_UPDT\_DATE\_IDX (LAST\_UPDATED\_ON\_DATE) CLAIM\_MATCHREADINFO\_IX (MATCH\_READ\_INFO) CLAIM\_OWNER\_INFO\_IDX (OWNER\_INFORMATION) CLAIM\_PAYMENT\_IX (PAYMENT) CLAIM\_PK (ID) CLAIM\_REJECTIONREASON\_IDX (REJECTION\_REASON) CLAIM\_SELL\_ENTITY\_IDX (SELLING\_ENTITY) CLAIM\_SERVICEINFORMATION\_IX (SERVICE\_INFORMATION) CLAIM\_SERVICINGLOCATION\_IX (SERVICING\_LOCATION) CLAIM\_SRC\_WAREHOUSE\_IDX (SOURCE\_WAREHOUSE) CLAIM\_UPPER\_CLAIMNUMBER\_UNQ (UPPER("CLAIM\_NUMBER")) CLM\_EQUIPITEMREFUNSZEDITEM\_IX (EQUIP\_ITEM\_REF\_UNSZED\_ITEM) CLM\_EQUIPMODELREFFORUNSZED\_IX (EQUIP\_MODEL\_REF\_FOR\_UNSZED) CLM\_REASONFORSERVICEMGRREQ\_IDX (REASON\_FOR\_SERVICE\_MGR\_REQ) IDX\$\$\_25BD90002 (BUSINESS\_UNIT\_INFO, FOR\_DEALER, ID) IDX\_BM\_CLAIM\_STATE (STATE) IDX\_CLAIM\_REC\_INFO (RECOVERY\_INFO) IDX\_C\_BUI\_FB\_FD (BUSINESS\_UNIT\_INFO, FILED\_BY, FOR\_DEALER, ID) TWMS\_OWNER.SERVICE\_INFORMATION CAUSED\_BY\_OLD FAULT\_CODE FAULT\_FOUND\_OLD \* VERSION CONTRACT OEM\_PART\_REPLACED OEM\_DEALER\_CAUSAL\_PART CAUSAL\_PART SERVICE\_DETAIL FAULT\_CODE\_REF D\_CREATED\_ON D\_INTERNAL\_COMMENTS D\_UPDATED\_ON D\_LAST\_UPDATED\_BY D\_CREATED\_TIME D\_UPDATED\_TIME D\_ACTIVE CAUSED\_BY FAULT\_FOUND ROOT\_CAUSE CUSTOM\_REPORT\_ANSWER FAULT\_FOUND\_OTHER FAULT\_CODE\_NOTIFICATION INSPECTOR FAULT CODE REQUEST FOR CHECK SERVICE\_INFORMATION\_PK (ID) LAST\_UPDATED\_DATE \* VERSION DEFINITION TREAD\_BUCKET D\_CREATED\_ON D\_INTERNAL\_COMMENTS D\_UPDATED\_ON D\_LAST\_UPDATED\_BY D\_CREATED\_TIME D\_UPDATED\_TIME D\_ACTIVE FAULT\_CODE\_PK (ID) FAULT\_CODE\_PK (ID) \* VERSION D\_CREATED\_ON D\_INTERNAL\_COMMENTS D\_UPDATED\_ON D\_LAST\_UPDATED\_BY D CREATED TIME D\_UPDATED\_TIME D ACTIVE **BUSINESS\_UNIT\_INFO** FAULT\_CODE\_IX1 (CODE)

SUPPLIER\_PART\_RECOVERABLE THIRD\_PARTY\_LABOR\_RATE\_CURR THIRD\_PARTY\_LABOR\_RATE\_AMT INSPECTOR\_CAUSAL\_PART\_NO INSPECTOR\_FAULT\_CODE\_OTHERS SERVICEINFO\_FAULTCODEREF\_FK (FAULT\_CODE\_REF) CSL\_PRT\_CUST\_RPT\_ANS\_IDX (CUSTOM\_REPORT\_ANSWER) SERVICEINFORMATION\_CONTRACT\_IX (CONTRACT) SERVICEINFO\_CAUSALPART\_IX (CAUSAL\_PART) SERVICEINFO FAULTCODEREF IX (FAULT CODE REF) SERVICEINFO\_OEMDLRCAUSALPRT\_IX (OEM\_DEALER\_CAUSAL\_PART) SERVICEINFO\_OEMPARTREPLACED\_IX (OEM\_PART\_REPLACED) SERVICEINFO\_SERVICEDETAIL\_IX (SERVICE\_DETAIL) SERVICE\_INFORMATION\_PK (ID) SERVICE\_INFORMATION\_RT\_IDX (ROOT\_CAUSE) SERVICE\_INFO\_CAUSEDBY\_IDX (CAUSED\_BY) SERVICE\_INFO\_FAULDFOUND\_IDX (FAULT\_FOUND) TWMS\_OWNER.FAULT\_CODE NUMBER (19) DATE DATE DATE TAULTCODE\_DEFINITION\_FK (DEFINITION) FAULTCODE\_DEFINITION\_IX (DEFINITION) FAULTCODE\_TREADBUCKET\_IX (TREAD\_BUCKET) DATE DATE FAULT\_CODE\_DEFINITION\_PK (ID) FAULT CODE DEFINITION PK (ID) VARCHAR2 (50 BYTE) NUMBER (1) NUMBER (19) VARCHAR2 (10 BYTE) NUMBER (19) VARCHAR2 (255 CHAR) VARCHAR2 (255 CHAR) NUMBER (19) NUMBER (19) VARCHAR2 (4000 BYTE) VARCHAR2 (50 BYTE) NUMBER (1)

CLAIMED\_ITEM\_PK (ID) S FAULT\_CODE\_REF\_FK (FAULT\_CODE\_REF) CLAIMEDITEM\_CLAIM\_IX (CLAIM) CLAIMEDITEM\_ITEMREFINVITEM\_IX (ITEM\_REF\_INV\_ITEM) CLAIMEDITEM\_ITEMREFITEM\_IX (ITEM\_REF\_ITEM) CLAIMED ITEM PK (ID) CLMEDITEM\_APPLICABLEPOLICY\_IX (APPLICABLE\_POLICY) ♦ CLMEDITEM ITEMREFUNSZEDITEM IX (ITEM REF UNSZED ITEM) CLMEDITEM\_MODELREFFORUNSZED\_IX (MODEL\_REF\_FOR\_UNSZED)

DISTRIBUTOR\_TYPE TRANSFER\_PURCHASED TERM\_REGISTRATION STATUS SOLD\_TO\_ACCOUNT

INTERNAL\_COMMENT

INVENTORY\_ITEM\_PK (ID)

♦ INVENTORY\_ITEM\_PK (ID)

TEMP\_INDX1 (OF\_TYPE)

IND\_INV (TERM\_REGISTRATION)

INVENTORY\_ITEM\_OEM\_IDX (OEM)

CLAIM\_DATE\_FOR\_PRECEDENCE

ORACLE\_ITEM

INTERNAL\_COMMENTS **EXTERNAL\_COMMENTS** PRODUCT\_MODEL\_KEY PRODUCT\_SERIAL\_KEY NO\_STANDARD TEST\_DATE\_1 ADDRESS\_LOCKED ON\_PRECEDENCE\_LIST NUMBER (1)

VARCHAR2 (4000 BYTE)

UNIQUE\_INVENTORY\_ITEM (SERIAL\_NUMBER, OF\_TYPE, D\_ACTIVE, BUSINESS\_UNIT\_INFO, FOR\_SALES\_ORDER)

UNIQUE\_INVENTORY\_ITEM (SERIAL\_NUMBER, OF\_TYPE, D\_ACTIVE, BUSINESS\_UNIT\_INFO, FOR\_SALES\_ORDER)

NUMBER (19)

DATE

IDX\_INV\_ITEM\_KEY (PRODUCT\_MODEL\_KEY, PRODUCT\_SERIAL\_KEY)

INVENTORYITEM\_OWNERSHIPSTAT\_IX (OWNERSHIP\_STATE)

INVENTORY\_ITEM\_SALES\_ORDER\_IDX (FOR\_SALES\_ORDER)

INV\_ITEM\_LOWSERIAL\_NUMBER\_IDX (LOWER("SERIAL\_NUMBER"))

INV\_ITEM\_UPPSERIAL\_NUMBER\_IDX (UPPER("SERIAL\_NUMBER"))

INV\_ITEM\_MANUFACTURINGSITE\_IDX (MANUFACTURING\_SITE\_INVENTORY)

INVITEM\_CURRENTOWNER\_IDX (CURRENT\_OWNER)

INV\_ITEM\_INSTALLING\_DLR\_IDX (INSTALLING\_DEALER)

INV\_ITEM\_SRC\_WAREHOUSE\_IDX (SOURCE\_WAREHOUSE)

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INV\_ITEM\_SALES\_ORDER\_IDX (SALES\_ORDER)

INV\_ITEM\_OPERATOR\_IDX (OPERATOR)

TIMESTAMP TIMESTAMP NUMBER (1) VARCHAR2 (255 CHAR)

TWMS\_OWNER.FAULT\_CODE\_DEFINITION NUMBER (19) VARCHAR2 (255 CHAR) NUMBER (10) VARCHAR2 (255 CHAR) NUMBER (19)

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