

STEVEN GULU

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SUMMARY

- Proficient Quality Assurance with extensive experience in software testing and a proven track record of reducing post-release bugs by 30%.
- Skilled in designing and executing comprehensive testing strategies to ensure software quality and reliability.
- Committed to enhancing user experiences and advancing in the field of quality assurance through continuous improvement and innovation.

EDUCATION

Masinde Muliro University of Science & Technology – Kenya **September 2020 – August 2024**
BSC, Technology Education (Civil Engineering)

AlxAfrica - **June 2024 - August 2024**
Professional Development Skills for the Digital Age

AlxAfrica - **June 2024 - Jan 2025**
Backed Web Development

WORK EXPERIENCE

QA Tester **December 2022 - Present**
Testlio – Remote

- Conduct manual functional, regression, exploratory, and usability testing on web and mobile applications.
- Develop and execute comprehensive test cases, ensuring thorough test coverage and issue identification.
- Identify, document, and report critical software defects, collaborating with developers for timely fixes.
- Perform cross-platform compatibility testing to verify applications function correctly across different devices and OS versions.
- Maintain detailed test documentation, including test cases, bug reports, and testing summaries, to improve testing efficiency.

QA Tester **June 2022 - Present**
Utest, Applause – Remote

- Conducted thorough manual testing across multiple platforms and environments, identifying critical issues and ensuring timely resolutions. Maintained detailed documentation of test cases, results, and defects.

Team Test Lead **December 2025 - Present**
Utest, Applause – Remote

- Act as the primary point of contact for testers, ensuring smooth test cycle execution and resolving blockers.
- Conduct issue triage, verifying that reported bugs are valid, reproducible, within scope, and not duplicates.
- Review and approve test cases, ensuring they meet documentation requirements and testing standards.
- Monitor cycle chats, assisting testers with questions, troubleshooting issues, and maintaining testing efficiency.
- Assess and provide recommendations on bug disputes, ensuring fair and accurate resolutions.
- Collaborate with stakeholders to ensure test cycles achieve coverage goals and deliver high-quality results.

PROJECTS

Movie Review API (Backend Web Development Capstone Project)

Developed a RESTful API using Django REST Framework (DRF) for managing movie reviews.

Implemented CRUD operations, user authentication, search, filtering, and pagination.

Deployed the API on PythonAnywhere, ensuring accessibility and scalability.

Designed secure authentication and authorization for user accounts.

Integrated testing strategies to validate API functionality and performance.

Mobile App Testing

In this project, I was responsible for testing a new mobile app for compatibility across multiple devices and operating systems. I created and executed test cases, documented bugs and issues, and worked with the development team to resolve them. I also performed usability testing to ensure that the app was user-friendly and intuitive.

SKILLS

Manual Testing	Strategic Planning Test Case Design & Execution	BugTracking and Management API Testing (Postman)
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INTERESTS

Video Games	Music	Swimming
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LANGUAGES

Kiswahili - Native	English - Expert
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