

# Ben Carter

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## Summary

Highly specialized **DevOps Engineer** with 7 years of experience focused on building, deploying, and maintaining cloud infrastructure for high-traffic web applications. Seeking opportunities to apply advanced knowledge of CI/CD pipelines and security hardening. Strong focus on backend efficiency and system reliability. (Note: No customer support or ticketing experience.)

## Experience

### Senior DevOps Engineer

CloudVerse Tech, Oxford, UK

July 2018 – Present

- Designed and managed the company's AWS cloud environment, reducing latency by 20% through optimization of EC2 and S3 resources.
- Implemented automated CI/CD pipelines using GitLab and Jenkins, resulting in zero-downtime deployments.
- Wrote and maintained backend services primarily in **Python** and Go.

### Infrastructure Specialist

SecureHost Solutions, Bristol, UK

June 2016 – July 2018

- Managed Linux servers and performed regular security audits and patch management.
- No customer-facing duties.

## Key Skills

**Programming Languages:** Python, Go, Bash, SQL, JavaScript (Node.js)

**DevOps Tools:** AWS, Docker, Kubernetes, Terraform, Jenkins, GitLab CI

**Core Competencies:** System Architecture, Security Hardening, Automation, Backend Development

## Education

### M.S. Computer Science

University of Oxford