***Accomplishments***

* Reduced shrink 93 bps at store #39 in a 2-year period as Store Manager
* Trained associates and managers on inventory control, equipment use and customer service
* Assisted in helping Store #1315 achieve a 20 million dollar increase in sales in a 1-year time period following a relocation
* Lead two store relocations as an Assistant Manager at store #1008
* Lead store #32 as Interim Store Manager through an inventory while in an Assistant Store Manager position
* Boosted overall associate moral and engagement at store #79
* Increased AOS results at store #79 by 15 points up to a 75
* Implemented new and/or prototype processes in several locations
* Piloted the inventory app for six out of nine stores in region #40
* Assisted in evacuation and securing of store #42 during a flood emergency
* 22-year associate with Walmart.

***Highlights***

* Ensures ethics and compliance
* Adaptable, works well under pressure
* Makes informed judgements
* Identifies and communicates goals and objectives
* Customer/member centered
* Result driven, ensures business needs are met
* Positively builds and influences team, manages and leverages talent
* Promotes and supports company policies, procedures, mission, values and standards of ethics and integrity

***Work History***

* *Co-owner Honey Does Cleaning LLC May 2022 to current.*
  + *Managed daily operations of a team of up to 5 technicians*
  + *Managed inventory flow as needed for the scheduled work load*
  + *Works with technicians on any issue that arise and remove road blocks.*
* *Store Manager, Lamar, MO #338 | October 2021 thru May 2022*
  + Managed total store accountability including human resource and budgets.
  + Prepared associates for future career goals with Walmart by providing mentorship and developmental opportunities
  + Served as a liaison between Home Office, contractors, vendors and store associates to complete multiple projects
  + Negotiated problems in stores to maintain relationships as well as meet regulatory and profitability specifications
* *Market Asset Protection Operations Lead, Market #334 #410 | November 2018 thru October 2021*
  + Responsible for oversight of safety and crisis situations
  + Oversees and reviews internal and external theft cases
  + Communicates and enforces mitigation efforts for risks to store assets
  + Identifies and evaluates risk management options
  + Sets goals and expectations for dealing with internal and external theft and safety cases
  + Motivates and teaches on aspects on executing and eliminating theft in stores
  + Frequently reviews and analyzes Missing Merchandise data report, creates action plans to mitigate future loss
  + Reviews performance metrics to pinpoint short falls, generates action plans and sets goals to improve store performance
  + Collects facts and data on risk and safety situations, creates reports to inform and equip leaders to make informed decisions
* *Store Manager, Fort Scott, KS #39 | October 2016 thru September 2018*
  + Managed total store accountability including human resource and budgets.
  + Prepared associates for future career goals with Walmart by providing mentorship and developmental opportunities
  + Served as a liaison between Home Office, contractors, vendors and store associates to complete multiple projects
  + Negotiated problems in stores to maintain relationships as well as meet regulatory and profitability specifications
* *Co-Manager, Joplin, MO #79 | October 2012 thru October 2016*
  + Collaborated and led teams that remodeled/relocated four Walmart stores (Pittsburg, KS; Cheyenne, WY; Loveland, CO; Lafayette, CO)
  + Championed multiple company programs at store level including Compliance, Sustainability and Operations
  + Organized warehouse layouts and better aligned stores for successful in-stock by driving efficiencies
  + Maintained and reported on budgets of $90M with P&L accountability
  + Managed projects, departments and daily operations
  + Forecasted sales and revised budgeted sales, expenses and margins
  + Improved store’s alignment with company initiatives including compliance, inventory management, associate relations, customer service and safety
  + Generated reports for analyzing human and fiscal performance to improve operational efficiency
  + Managed orders and maintained inventory levels to fall within budgeted percentages
* *Assistant Manager - Nevada, MO #34 | November 2009 thru October 2012*
* *Assistant Manager - Loveland, CO #1008 | March 2006 thru November 2009*
* *Assistant Manager – Cheyenne, WY | July 2004 thru March 2006*