

STEVEN STRETTON

MSc Computer Science

INFO

ADDRESS

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EMAIL

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DATE OF BIRTH

27th October 1996

NATIONALITY

British

LINKS

[LinkedIn](#)

SKILLS

Java

PostgreSQL

JavaScript

JavaFX

PHP

Version Control

PROFILE

An enthusiastic Computer Science graduate seeking a Graduate / Junior developer opportunity to further develop expertise and positively contribute towards a company's success.

EMPLOYMENT HISTORY

Incident Manager, CET UK

Derbyshire, UK

Apr 2019 — Mar 2020

- Managed emergency home claims for UK insurers such as Direct Line Group, Royal Sun Alliance, DAS and Liverpool Victoria.
- Maintained a strong attention to detail and organisation to ensure the claims process was processed correctly and efficiently.
- Adapted communication style to suit each policy holder, liaised between customers and emergency engineers. Ensured details were written up and documented clearly.
- Operated within small and large teams, encouraging myself and others to produce our best work. The job was target driven so maintaining motivation was essential to consistently achieve targets.

Work Shadowing, NHS Trust

Leicestershire, UK

- Experienced software engineering methodologies in action and the software development life cycle of current healthcare systems such as the NHS mobile app.
- Attended Scrum meetings which provided valuable experience of agile software development processes.

Customer Assistant, Tesco

Leicestershire, UK

Jul 2016 — Feb 2019

EDUCATION

MSc Computer Science, University of Birmingham

Birmingham, UK

Sep 2019 — Sep 2020

- Software Workshop (Java Programming).
- Data Structures and Algorithms.
- Databases (PostgreSQL and Relational Algebra).
- Fundamentals of Software Engineering.
- Introduction to Artificial Intelligence.
- Operating Systems and Networks.
- Human-Computer Interaction.

COURSES

Discrete Mathematics, Udemy

Jul 2020 — Jul 2020

**The Complete JavaScript Course 2020,
Udemy**

Jun 2020

Building Web Applications in PHP, Coursera

Jun 2020

EXTRA-CURRICULAR ACTIVITIES

Football Coaching: Successfully arranging and participating in 5-a-side football tournaments. This involves organising venues, recruiting participants and assisting the coaching of my team.

Reading: The latest Tech news and developments. Subscribing to newsletters dedicated to Artificial Intelligence and Machine Learning.

Running: Enthusiastic about long-distance running, and always striving to improve my performance and beat personal best times.