

Steven Theuerl

Front End Engineer

Greater Pittsburgh Region, PA, USA

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A highly motivated and detail-oriented experienced manager, leader, operations supervisor, and subject matter expert with over 10 years of work experience. Proficient in HTML, CSS, responsive design, JavaScript, React, React Native, Node.js, Git and version control, VSCode, and Figma. I have a passion for learning and using new technologies, building user-centered and intuitive experiences, and using critical thinking to solve complex problems. I am seeking an entry-level opportunity to apply my skills and knowledge, learn from experienced professionals, and contribute to innovative projects that drive user engagement and satisfaction.

Professional Experience

Cultivation Supervisor

Goodblend

January 2022 - November 2023

- Gathered and documented information about stock growth, production activities, and environmental readings to make accurate plans and operational decisions.
- Created and adjusted production event calendar that determined cloning, transplant, transfer, and plant-work workflows.
- Monitored the general health and weight of plants and provided the care needed as required.
- Allocated team members to optimize workflow while ensuring that updates to policies, procedures, and/or standard practices are understood and implemented by the team.
- Checked water pH and applied growth-enhancing substances to prepare the appropriate nutrition for the plants in each respective stage of development.
- Analyzed trends of results to make adjustments to procedures; increasing the effectiveness and efficiency of propagation workflow by 16%.
- Created a new layout plan of the propagation room that reduced pathogen spread by 46%.
- Regulated plant irrigation systems, monitored operations, and adjusted manual controls to achieve optimal flows.
- Applied mandated sanitation practices to prevent the spread of pathogens.
- Started in entry level and advanced to management within 12 months in a highly competitive environment.

Supervisor

IBEX Global

November 2019 - January 2022

- Complied with company policies, objectives, and communication goals.
- Drove quality assurance and effective evaluation, modification, and improvement of services.
- Developed work plans consistent with program goals and objectives.
- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.
- Remained calm and professional in stressful circumstances when dealing with unhappy customers, effectively diffusing situations.
- Demonstrated excellent communication skills in resolving product and consumer complaints.
- Coached staff on strategies to enhance performance and improve customer relations.
- Delegated daily tasks to team members to optimize group productivity.
- Managed teams of up to 50 individuals and fostered positive employee relationships through communication, coaching, and training to increase issue resolution and customer satisfaction metrics by 20% to 60% for each member of my team.

Security Guard

St. Moritz

May 2018 - November 2019

- Secured personnel and premises by inspecting building, patrolling property, and monitoring surveillance cameras.
- Responded to and thoroughly investigated reported incidents to protect company assets.
- Triaged problems quickly and provided precise and clear information while working under minimal supervision.
- Acted as first-responder for medical emergencies, incoming calls, and code red situations prior to the arrival of paramedics and law - enforcement.

- Wrote detailed reports regarding daily security activities and notable incidents. Demonstrated strong attention to detail and accuracy when providing information to security management

Education

Bachelor of Science in Horticulture | August 2021
Colorado State University at Fort Collins, CO

Associate of Science in Natural Sciences | June 2018
Community College of Beaver County at Monaca, PA

Key Skills

- **Excellent written and verbal communication**
- **Critical thinking and goal oriented problem solving**
- **Leadership and Management of small or large teams**
- **Issue and Conflict Resolution**
- **Able to adapt and thrive in stressful/rapidly changing environments**
- **HTML, CSS, JavaScript, Version Control, React Basics, Advanced React, Principles of UX/UI Design**
- **Familiarity with Figma, branding guidelines, WordPress, MAC and PC OS operation**

Certifications

Meta Front-End Developer Professional Certificate

February 2024

Coursera

www.coursera.org/account/accomplishments...

Created a responsive website using HTML to structure content, CSS to handle visual style, and JavaScript to develop interactive experiences.

Learned to use React in relation to Javascript libraries and frameworks.

Learned Bootstrap CSS Framework to create webpages and work with GitHub repositories and version control.

React Native Specilization

April 2024

Coursera

www.coursera.org/account/accomplishments...

Gained the skills required to create apps across different platforms and devices.

Become an expert in React Native, React, JavaScript, GitHub repositories and version control.

Learned programming fundamentals, how to create a user interface (UI) and best practices for designing the UI.