

## HCI requirements

### Functional requirements

- The web application must have a blue colored background between windows, with a hexadecimal value #4CA9AC.
- The web application must be able to provide information to the users in an interactive and personalized manner.
- The information provided by the web application must be trustworthy and direct.
- The web application must have tools that offer assistance and support to the user if needed.

### Nonfunctional requirements

- The web application must be available at all time.
- The information provided to the user must be complete and without alterations.
- The system must have a small learning curve to use and be accessible to people with basic computer knowledge.
- The terminology and symbology must be simple and representative of the actions, functionalities and options in the web application.
- The waiting time between user interaction and the web application mustn't be above 2 seconds.
- The web application must have a help module or online support.