

Steven Hofheins

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SUMMARY

I am a hardworking and very driven individual who is looking to advance, learn and grow. I want to be able to utilize my skills to improve not only my experience but everyone around me. I would welcome the opportunity to progress and excel not only in my career, but to have the chance to provide the tools and knowledge to help Adobe succeed. I firmly believe I would be an asset to the company and a great leader.

EXPERIENCE

Technical Engineer, Adobe

Lehi, Utah — June 2018- Current

At Adobe I support the Adobe Analytics tool, taking in daily tickets and resolving them. Typically you will need to view image requests and how they've implemented their DOM to troubleshoot.

Skills Needed To Succeed In Role

- JavaScript
- Cookies
- HTML
- Analytics

TSS, MaritzCX

Lehi, Utah — Dec 2017- June 2018

At MaritzCX I work as a Technical Success Specialist/Analyst, I am a technical resource for our clients in helping them use/build/recommend their programs and surveys in the most beneficial way for their company to succeed.

Skills Needed To Succeed In Role

- Saas
- HTML
- CSS
- JavaScript
- Xcel

VPS/Dedicated Server Manager, Bluehost/EIG

Orem, Utah — Nov 2014- Dec 2017

At Bluehost our number one goal was to provide the best customer experience as possible. While constantly trying to make the products themselves better and finding and fixing bugs in our VPS/Dedi environment. Working a lot in a linux environment.

Accomplishments

- Went from temporary agent on the phones to leading the development of our VPS/Dedi team.
- Lead several Beta tests to improve the company.
- Part of the training team to improve the whole floor.
- Also over the weekends work as a Jr Admin

EDUCATION

University of Utah - 2019-2020

- Full Stack Web Developer
- MERN Stack

Utah Valley University — 2008-2012

SKILLS

Linux

- At Bluehost I worked in a linux environment everyday.

Customer Service/Management/Interviewing/Sales

- I have over 4 years of customer experience from on the phones, emails to in person.
- I have lead several groups of people from beginners to some of the most advanced teams.
- I've hired over 100+ people

Full Stack Web Development (MERN STACK, mongoDB, HTML, CSS, JavaScript, React, PHP, MySQL, Node.Js, API, Responsive Design)

- Over 4+ years of experience

REFERENCES

Andrew Gilbert

- Director of Customer Operations at Endurance International Group
- 719-210-2670

Darius Rose

- Technical Advisor at Domo
- 801-358-0156

Lori Yunk

- Corporate Recruiter for Endurance International Group
- 801-906-3693

Russell Larson

- Business Owner
- 801-376-7400