

Contact

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Top Skills

Networking
CompTIA
Technical Documentation

Certifications

Microsoft Azure Artificial Intelligence
Microsoft Certified: Azure Data Fundamentals
Google Cybersecurity Specialization

Steven Tikas

Senior Certified Technical Advisor @ IT Support Center | Deductive Reasoning, Time Management
Jacksonville, Florida, United States

Summary

Throughout my career, I have developed a reputation as an experienced professional with the ability to design cloud-based data solutions for Information Management within fast-paced, high-profile environments; able to plan, prioritize, manage, and assist in troubleshooting issues with solution designs during development, testing and after implementation.

I am known to be a collaborative team player with the capacity to partner with other teams to incorporate feedback and ensure solution designs are scalable and maintainable through implementation; able to simplify sophisticated issues to make them easily comprehensible for a broader audience.

Perhaps most important, I am a resilient individual with strong management and people skills, personal values, integrity, and technical knowledge; able to align solutions with business needs for functionality, cost, performance, and scalability.

Experience

Availability

Technical Support Specialist
October 2024 - February 2025 (5 months)
Remote

Education

University of Phoenix
Bachelor's degree, Information Technology · (May 2017 - February 2019)