COMP 3008 Assignment #4

Name: Steven Rhodes ID: 100819007

Website Referenced: https://www.timeanddate.com/

PART 1: System Proposal

Product: A smart watch

Name of product/project: Watch-Me-Go!

<u>Description</u>: this product will be a water-proof smart watch containing up-to-date weather, with a stopwatch, the time, calendar, fitness data, and more. This product relates to the website as the content is similar in nature i.e., time-based data, with up-to-date weather, calendars, etc. The purpose for this project is to help people have a convenient, easy to use device that keeps you up to date. A benefit of this product is that it's small, easy to carry, won't get damaged easily, and can be used in unique situations. For example, a swimmer measuring heart rate and time in the pool.

Part 2: Metaphor and Interaction Types:

A)

The metaphor I chose for my product is "the smart watch system is a personal assistant." Both my smart watch and a personal assistant perform duties requested by a user. Both can perform a variety of tasks that help the user and save the user's time while they themselves are performing other tasks. Everyone has some experience with asking for help, even if they have never had a personal assistant, and so the idea of a personal assistant is intuitive to people. With the proper mental mapping in place, new users can easily learn what to do with the watch by comparing it to how they might ask an assistant to perform tasks. The process of working with a personal assistant is based on communicating through conversations. Since this is true, a user having just been explained the personal assistant metaphor might try to talk with the watch to perform tasks, as a person might with a personal assistant. The watch as described doesn't have this functionality and so this would be an incorrect usage of the device, potentially implied to the user from the metaphor. Additionally, the smart watch cannot request for more information if it doesn't understand the user, whereas with a personal assistant the assistant can ask for clarification. Expectations on the part of the user may be raised too high by the thinking of the metaphor too literally. Perhaps having a smart watch with an interface that has an artificial intelligence avatar that speaks to the user would be helpful. This avatar could serve as a personal assistant for the user using the device. This idea could be built into a prototype in a way to help the users better understand how to use the device.

B)

<u>Instruction</u>: continuing with the personal assistant metaphor, users will interact with the smart watch device using commands. This type of interaction would be best for the system, since much of what the user is doing is looking for information, and the user only needs to issue a command to get that information. A disadvantage of this type may be its limiting nature. If a user gets stuck, or doesn't know what to do, or what a command does, then commands may not be helpful and limits the user from using the device.

<u>Conversing</u>: this interaction type could be beneficial if the device had an artificial intelligence bot that could communicate with the user to perform tasks. This would further the personal assistant metaphor as the interaction style would be more similar to that of interacting with a human. If users got stuck on a

problem an AI could help them navigate, offer helpful hints, or ask for clarification from the user. Additionally, some users may like the human feel of the conversing with the device. Unfortunately, this technology has it limits as natural processing language is difficult and is a technology that still needs improvements.

<u>Manipulating</u>: this interaction type could be implemented with drag, zoom, selecting and object manipulations allowing the users to interact with the device's objects. While this might be helpful in moderation, with the size of the watch's interface being small, object manipulation is likely to be a challenge.

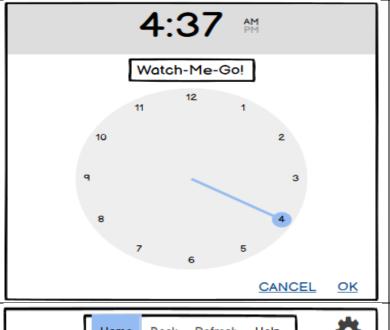
At this current time, the instruction interaction type is the best type for my system. Perhaps someday artificial language technology can evolve to interact with users more effectively.

Part 3: Lo-Fi Prototypes:

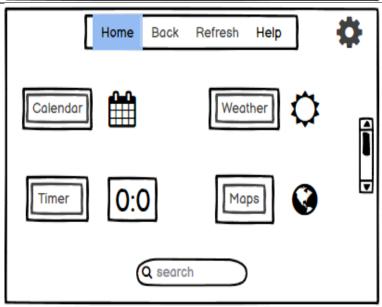
<u>A)</u> See .bmpr files as well as the pdf(s) combined at the end after the storyboard.

B) Storyboard is on the following pages due to space reasons. I chose the first Lo-Fi prototype to use for my storyboard.

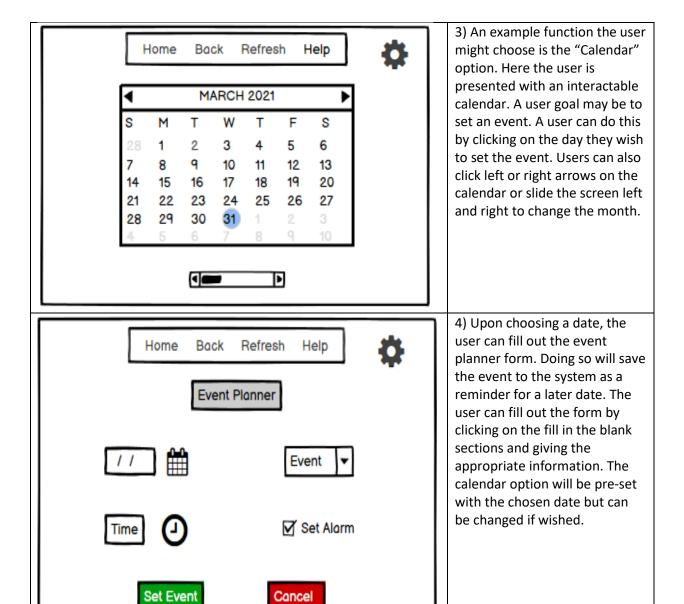
B) Storyboard:

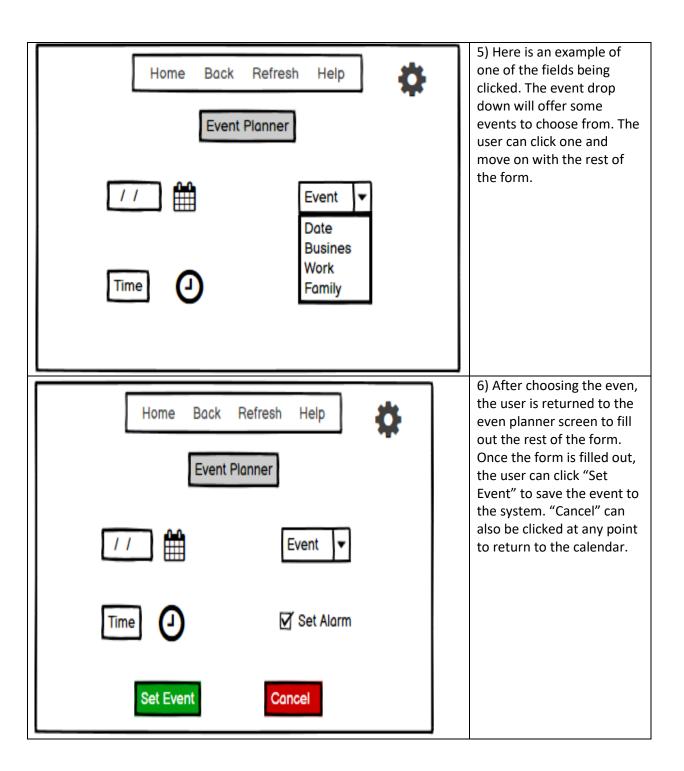


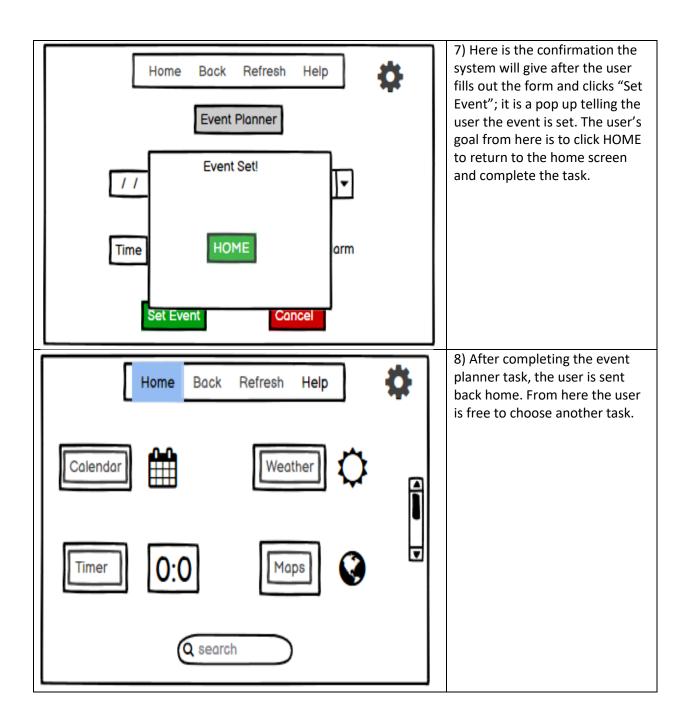
1) Upon looking at the smart watch, the device lights up and displays this opening screen. The user's goal on this screen is to either click "OK" to move to the "HOME" screen or click "Cancel" if they wish to close the display. The user can also press a button on the side of the device to close the display or wait 10 seconds (default) for a timeout.



2) This is the HOME screen. The user's goal here is to choose the main function. Shown here are the main functions. More functions can be accessed by scrolling the device up and down. The user can also use the search bar for quick search suggestions. The user can select a function by clicking on the label and move on to the next screen. A settings functions is also available on the top right. A menu bar at the top is offered as well.

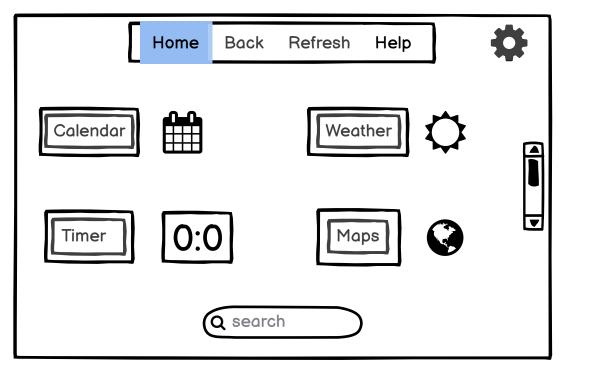






Appendix: no drawings or sketch were made for this assignment





Home Back Refresh Help



▼	MARCH 2021					
S	М	Т	W	Т	F	S
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10



